

David

Section 47E

From: S Rivken **Section 47F**
Sent: Saturday, 14 November 2020 8:38 PM
To: FOI requests at CO
Subject: Freedom of Information request - Michael Manthorpe's emails

Under the FOI Act, I seek copies of any documents contained within Michael Manthorpe's email account containing the word 'Knaus'.

Documents falling within the scope of my request can be quickly identified and retrieved by searching the entirety of Mr Manthorpe's email client (including sent and archived emails) using the search term 'Knaus'. I am aware of a number of documents that fall within the scope of my request that should be identified if my request is processed in accordance with the law and on the assumption those documents haven't otherwise been deleted/destroyed in the commission of a criminal offence.

Thanks

Please use this email address for all replies to this request:

Section 47F

Is ombudsman@ombudsman.gov.au the wrong address for Freedom of Information requests to Commonwealth Ombudsman? If so, please contact us using this form:

https://www.righttoknow.org.au/change_request/new?body=co

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://www.righttoknow.org.au/help/officers>

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

David Yalpi

From: D **Section 47F** >
Sent: Monday, 17 January 2022 10:08 PM
To: FOI requests at CO
Subject: [External] Freedom of Information request - Access to operational or administrative documents

Dear Commonwealth Ombudsman,

This is a request under the Freedom of Information Act 1982.

Other than the Work Practice Manual for complaint management (January 2019) or the Agency Guide to the PID Act (Version 2), I request access to any operational or administrative documents that set out how approaches about inadequately investigated internal disclosures under the Public Interest Disclosure Act 2013 are handled by the Office of the Commonwealth Ombudsman.

Please provide the relevant document or documents by return email.

Please use this email address for all replies to this request:

Section 47F

Is ombudsman@ombudsman.gov.au the wrong address for Freedom of Information requests to Commonwealth Ombudsman? If so, please contact us using this form:

https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fchange_request%2Fnew%3Fbody%3Dco&data=04%7C01%7CCombudsman%40ombudsman.gov.au%7C1db12e0fce044e9d8a2b08d9d9a9aa59%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637780145003142723%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C2000&sdata=zgkVUPPSP64gjlOboY7VLCaet3HndXQYEVFvf1LnhUE%3D&reserved=0

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers&data=04%7C01%7CCombudsman%40ombudsman.gov.au%7C1db12e0fce044e9d8a2b08d9d9a9aa59%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637780145003142723%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C2000&sdata=d3KTg5iumjn3YXwNi6N61NPO%2BGCS3s wKET5SnBgJooU%3D&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

David Yalpi

From: D <Section 47F>
Sent: Thursday, 17 February 2022 11:08 PM
To: FOI requests at CO
Subject: [External] Freedom of Information request - Contract and tender notices

Dear Commonwealth Ombudsman,

This is a request for documents. You are welcome to grant access to the documents pursuant to an administrative release. Otherwise, this request for documents should be construed as a request for documents under the FOI Act.

Documents may be provided in digital format (e.g. .pdf, .doc, .docx, and other generally accessible formats) by return email.

Background

I refer to an FOI decision made by Gregory Parkhurst, Senior Legal Officer in the Office of the Commonwealth Ombudsman, on 14 February 2022. The reference number for the decision is FOI-2022-10013. The decision letter is accessible at https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Frequest%2Faccess_to_operational_or_adminis%23incoming-24117&data=04%7C01%7C0mbudsman%40ombudsman.gov.au%7C4f7f274e15904f80371b08d9f20e2720%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637806964879761880%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikk1haWwiLCJXVCi6Mn0%3D%7C3000&sd=loLUR6OCxYQOkWlIDdNg3FVfl%2BgiNSXEGNxDc01C%2F74%3D&reserved=0.

In his reasons for decision, Mr Parkhurst refers to “the relevant provider of information technology products and services”. This provider of products and services was responsible for designing a “computer system ... for the purpose of managing complaint and investigation work performed by the Commonwealth Ombudsman”. Mr Parkhurst claims that the “relevant provider of information technology products and services has expended considerable resources and time to develop its product.”

Presumably the effort that the “relevant provider of information technology products and services” went to was in response to a procurement request on the part of the Office of the Commonwealth Ombudsman.

Request

A level of documentation commensurate with the scale, scope and risk of the procurement must be maintained.

I request access to the following documents:

- a) any and all contract notices prepared pursuant to procurement arrangements for the “computer system [developed] ... for the purpose of managing complaint and investigation work performed by the Commonwealth Ombudsman”, including contract notifications prepared for publication on the AusTender website; and
- b) any and all tender notices prepared pursuant to procurement arrangements for the “computer system [developed] ... for the purpose of managing complaint and investigation work performed by the Commonwealth Ombudsman”, including tender notifications prepared for publication on the AusTender website; and
- c) any and all approaches to market pursuant to procurement arrangements for the “computer system [developed] ... for the purpose of managing complaint and investigation work performed by the Commonwealth Ombudsman”; and
- d) any purchase orders associated with the contract notice for the “computer system [developed] ... for the purpose of managing complaint and investigation work performed by the Commonwealth Ombudsman”; and
- e) any invoices issued by the supplier in relation to the “computer system [developed] ... for the purpose of managing complaint and investigation work performed by the Commonwealth Ombudsman”; and
- f) any and all “request documentation”, as that term is defined in the Commonwealth Procurement Rules, associated with the “computer system [developed] ... for the purpose of managing complaint and investigation work performed by the Commonwealth Ombudsman”.

Yours faithfully,

D

Please use this email address for all replies to this request:

Section 47F

Is ombudsman@ombudsman.gov.au the wrong address for Freedom of Information requests to Commonwealth Ombudsman? If so, please contact us using this form:

https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fchange_request%2Fnew%3Fbody%3Dco&data=04%7C01%7CCombudsman%40ombudsman.gov.au%7C4f7f274e15904f80371b08d9f20e2720%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637806964879761880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCi6Mn0%3D%7C3000&sdata=7s%2FaHktfkql0ZdZfTUo1Ns1i4YQcJgTt3AqCfsXHDbU%3D&reserved=0

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers&data=04%7C01%7CCombudsman%40ombudsman.gov.au%7C4f7f274e15904f80371b08d9f20e2720%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637806964879761880%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCi6Mn0%3D%7C3000&sdata=xy09C95mnGH0EbMKpUNmd5QnxdF5xVe2YSPw1tqn5js%3D&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

David Yalpi

From: Section 47F >
Sent: Thursday, 11 July 2019 4:25 PM
To: ombudsman@ombudsman.gov.au
Subject: FOI request

Hi,

Under the Freedom of Information Act, I request copies of all journalist information warrants sent to the Commonwealth Ombudsman.

Regards,

Section 47F

Section 47F

Section 47F



Enquiry Form

Use this form to make an enquiry, provide feedback about our service, or submit a Freedom of Information application. Do not use this form to make a complaint. To make a complaint, complete an [Online Complaint Form](#).

Do not use this form to make a disclosure under the *Public Interest Disclosure Act 2013*. Visit our [Public Interest Disclosure](#) webpage for more information.

What is your enquiry? *

Submit a Freedom of Information Application

Use this form to request documents from this office under the *Freedom of Information Act 1982* (FOI Act). *Note: If your request is about a problem you have with the processing of an FOI application you have made to another agency, please complete an [Online Complaint Form](#).*

Visit our [Freedom of Information requests](#) webpage and read important information about making an application under the FOI Act before submitting this form. Please [Contact Us](#) if you require assistance with your request.

To find out how we will use the information you provide to us, read our Privacy Statement ([Commonwealth](#), [Overseas Students](#), [Private Health Insurance](#) and [Postal Industry](#) Ombudsman). For more information about privacy read our [Privacy Policy](#).

Surname

Section 47F

First name

Section 47F

Title

Section 47F

* *Either an email or postal address is required for reply*

Phone

Email

Section 47F

Address

Section 47F

Suburb

Section 47F

State

Section 47F

Postcode

Section 47F

Provide a description of the particular document(s) you wish to access so that we can process your request * (*This field*

Requesting provision of document entitled "Restrictive Practices in Immigration Detention" (or "Restrictive Practices in Detention")

Unpublished report - Commonwealth Ombudsman's 2017 own motion investigation into the use of restrictive practices in immigration detention.

Requested under FOI per advice your **Section 47F**

337/1200

If you are making an FOI request on behalf of another person, you need to provide a specific, written authority from that person authorising you to disclose their personal information to this office and to receive documents from this office containing their personal information.

Do you wish to attach files to this form? *

No

Yes

David Yalpi

Section 22

-----Original Message-----

From: Section 47F >

Sent: Saturday, 9 April 2022 8:16 PM

To: FOI requests at CO <ombudsman@ombudsman.gov.au>

Subject: [External] Freedom of Information request - Request for documents in relation to the investigation of suspected breaches of s 65 of the PID Act, and about prosecution of suspected offences

Section 22

Section 22

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

Section 22

Under the FOI Act, but for access to the Agency Guide to the Public Interest Disclosure Act 2013 (version 2), I request access to any and all documents held by the Office of the Commonwealth Ombudsman that set out:

- a) how investigations of suspected offences (generally) are to be investigated internally (that is, in the Office of the Commonwealth Ombudsman);
- b) how investigations of contraventions of s 65 of the PID Act are to be investigated internally (that is, in the Office of the Commonwealth Ombudsman);
- c) how referrals to investigative bodies other than the Office of the Commonwealth Ombudsman are to be made if a person is suspected of contravening s 65 of the PID Act; and
- d) anything about the referral of suspected offences under s 65 of the PID Act are to be made from an investigative body to a prosecutorial body.

Yours faithfully,

Section 47F

Please use this email address for all replies to this request:

Section 47F

Is ombudsman@ombudsman.gov.au the wrong address for Freedom of Information requests to Commonwealth Ombudsman? If so, please contact us using this form:

https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fchange_request%2Fnew%3Fbody%3Dco&data=04%7C01%7C0mbudsman%40ombudsman.gov.au%7Cf5ccf7dbaab8446e28a208da1a11fd36%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637850961815387394%7CUnknown%7CTWFpbGZsb3d8eyJWljojoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=jjq115LIZ4zbAU3APCAUjppqzmR36BY2otczeTcexHBo%3D&reserved=0

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers&data=04%7C01%7C0mbudsman%40ombudsman.gov.au%7Cf5ccf7dbaab8446e28a208da1a11fd36%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637850961815387394%7CUnknown%7CTWFpbGZsb3d8eyJWljojoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=yX2AWJjOFWZ%2BjH8JTVxOHAp9g0Fz01saCzFcoPExso%3D&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

David Yalpi

From: Ray B1 <Section 47F >
Sent: Saturday, 12 March 2022 2:22 PM
To: FOI requests at CO
Subject: [External] Freedom of Information request - Classification of vacancies

Dear Commonwealth Ombudsman,

In an article published in the Australian on 9 February 2022 entitled “Federal Court boss warned on job rule sidestep” the Federal Court’s Assistant People and Culture Director, Matt Asquith, admitted that the decision to classify registrars into EL2 and SES1 bands is primarily based on two factors:

- a) additional responsibilities undertaken; and
- b) “[the] SES cap the Court has, and if the positions can fit within the cap.”

Pursuant to the FOI Act, I request access to any documents in the possession of the Office of the Commonwealth Ombudsman that show that consideration of the number of capped SES positions in an agency should ever be a relevant consideration when evaluating the classification for a group of duties to be performed in an Agency.

Pursuant to the FOI Act, I also request access to any documents in the possession of the Office of the Commonwealth Ombudsman that show that a role is capable of being classified at more than one classification, depending on the complexity of the group of duties to be performed, when one of the proposed classifications is Senior Executive Band 1.

Yours faithfully,

Ray B1

Please use this email address for all replies to this request:

Section 47F

Is ombudsman@ombudsman.gov.au the wrong address for Freedom of Information requests to Commonwealth Ombudsman? If so, please contact us using this form:

https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fchange_request%2Fnew%3Fbody%3Dco&data=04%7C01%7CCombudsman%40ombudsman.gov.au%7C7094a3c3388246535d1b08da03d78824%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637826521487202364%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=iqRnxVU3RI6F8XN0ev841l4r1cxuOPwQkJMu7VwIpc%3D&reserved=0

This request has been made by an individual using Right to Know. This message and any reply that you make will be published on the internet. More information on how Right to Know works can be found at:

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.righttoknow.org.au%2Fhelp%2Fofficers∓data=04%7C01%7CCombudsman%40ombudsman.gov.au%7C7094a3c3388246535d1b08da03d78824%7C443ee9e811ff4c829e4139331045260a%7C0%7C1%7C637826521487202364%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=FKu29kcR6hQD2ChcWNMoMEIFVQegO0hRgVIP51ha7AE%3D&reserved=0>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

David Yalpi

From: [REDACTED] >
Sent: Tuesday, 22 November 2022 10:22 PM
To: Information Access
Subject: [External] foi request

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: For Allocation

Hello

I request all documents (all time periods to latest) including but not limited to, briefs, meetings where the topic below was discussed, legal advice from the Australian government solicitor or other external legal firms, guidance for delegates of the act/regs, any other and all documents related to the ombudsmans and defence's definition or accepted definition and application of the regulations with regard to the terminology used in the regulations set out below: 'most serious forms of abuse'. This request includes all discussions, documents, legal advice etc (as set out previously), where the view is not that of the prevailing view applied by the ombudsman and their delegates.

I request all documents be provided electronically via pdf emailed, or sent on a usb stick to my address below.

OMBUDSMAN REGULATIONS 2017 - REG 14A (1)(b)

(b) the Defence Force Ombudsman is satisfied that the abuse involved the **most serious forms of abuse**

--

Regards,

Section 47F
[REDACTED]

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

David Yalpi

From: Section 47F
Sent: Friday, 17 April 2020 3:25 PM
To: Information Access
Subject: FOI Act Request

FOI Officer

Commonwealth Ombudsman (CO)

ACT

Pursuant to the FOI Act 1982 I request the following information:

Background

On 8/5/17 Michael Manthorpe was appointed CO. This FOI request relates to information from the date of his appointment up until the date specifically mentioned in the request below:

Information sought

1. Number of complaints made to CO from 8/5/17 up to and including 31/3/20;
2. Of the complaints in (1), how many were made by individuals in their own capacity, and how many by third parties including solicitors, migration agents, NGO's or other entities, either on behalf of individual complainants or otherwise?;
3. Of the complaints in (1), how many were against Immigration department, Department of Human Services/Centrelink, ATO, Department of Education, Office of Migration Agents Registration Authority, Attorney General's Department (AGD), Department of Health, and the Department of PM and Cabinet?;
4. Final results of all the complaints referred to in (1);
5. Of the complaints in (1), how many were refused investigation by invoking the grounds mentioned in s6 of the Ombudsman Act?
6. How many compensation claims were made under the CDDA scheme against the CO from 8/5/17 up to and including 15/4/20?
7. Of the claims in (6), provide the grounds/reasons advanced by the claimants in support of their claims;

8. Of the claims referred to in (6), provide the amount claimed by each claimant, and the amount actually settled;
9. Of the claims referred to in (6), how many were handled and/or settled by CO himself? Provide copies of policies, procedures, fact sheets or guidelines applied by CO for assessment/settlement these claims, and copies of all payment vouchers for claims paid;
10. Of the claims referred to in (6), how many were referred by CO to the AGD, or any other minister responsible for CO at the time, for assessment and settlement?
11. Copies of all correspondence from CO to AGD (and/or other portfolio minister) in relation to (10), including but not limited to letters, emails, advice, file notes, internal remarks, diary notes, record of phone conversations, internal advice;
12. Copies of all correspondence from AGD to CO (and/or any other portfolio minister) in relation to (10), including but not limited to letters, emails, advice, file notes, internal remarks, diary notes, record of phone conversations, and external advice;
13. I refer to s10A (1) (d) of the Public Service Act 1999 (the Act). Provide copies of policies, procedures, guidelines, fact sheets, which CO created since his appointment or which existed at the time of his appointment and used for effective performance management of CO staff, supervisors, senior management, and staff misconduct (to the extent such misconduct emanates from, or is related to, performance management), and
14. I refer to s15 of the Act. Provide copies of policies, procedures, guidelines, fact sheets, which CO created since his appointment or which existed at the time of his appointment and used for dealing with staff misconduct due to breach of Code of Conduct.

Section 22

[Redacted content]

Yours faithfully

Section 47F