



Australian Government

Commonwealth Ombudsman Office of the Commonwealth Ombudsman

The Commonwealth Attorney-General, Senator the Hon Michaelia Cash, is seeking expressions of interest from suitably qualified persons for appointment as the Commonwealth Ombudsman. The position is established under the *Ombudsman Act 1976*.

The Commonwealth Ombudsman safeguards the community in its dealings with government agencies and ensures that the administrative actions of Australian Government departments and agencies are fair and accountable. As an independent statutory office holder, the Ombudsman can consider complaints or initiate investigations relating to most federal government organisations. The Ombudsman is also the ACT Ombudsman, the Private Health Insurance Ombudsman, Postal Industry Ombudsman as well as the Overseas Student, VET Student Loans and Defence Force Ombudsman. The Ombudsman inspects, and reports to Parliament about, aspects of law enforcement agencies' use of covert and intrusive powers, inspects immigration detention facilities and oversees the operation of the *Public Interest Disclosure Act 2013*. Information about the Office of the Commonwealth Ombudsman is available at www.ombudsman.gov.au.

As Commonwealth Ombudsman, you will be responsible for the strategic leadership and day-to-day management of the Office and with the development of policies, systems and processes for conducting effective and timely complaint investigations and compliance audits. You will build strong and enduring working relationships with key stakeholders, including the senior staff of government departments and agencies and private sector organisations and represent the Office in a wide range of public forums.

You will need to be an outstanding leader and manager with well-honed conceptual and analytical skills and an impressive record of achievement. You will have proven ability to coordinate and lead complex investigations and to engage critical senior stakeholders from diverse sectors within the Australian community. This will be complemented by excellent representational skills, sound judgement and a personal style that engenders trust and respect. Experience in administrative law and/or senior government administration would be an advantage for this role.

The Commonwealth Ombudsman is appointed by the Governor-General for a term of up to 7 years. This statutory appointment will be based in Canberra.

Information about the position, including eligibility and selection criteria, and details on how to apply, is available on the Attorney-General's Department website Careers page - <https://www.ag.gov.au/about-us/careers/statutory-appointments>. Expressions of interest close at 5:00 pm (EST) on Monday, 28 June 2021. Enquiries can be directed to appointments@ag.gov.au.



Office of the Commonwealth Ombudsman

Commonwealth Ombudsman

Information pack

10 June 2021

Contents:

- Information about the Office of the Commonwealth Ombudsman (OCO)
- Role of the Commonwealth Ombudsman (Ombudsman)
- Eligibility
- Selection criteria
- Terms and conditions
- How to apply

Information about the OCO

The OCO is a non-corporate Commonwealth entity established under the *Ombudsman Act 1976* (the Ombudsman Act) that sits within the Attorney-General's Portfolio. The OCO is an independent and impartial oversight agency that is responsible for providing assurance that Australian Government entities and prescribed private sector organisations act with integrity and treat people fairly.

The Ombudsman is the Chief Executive of the Office and is assisted by a Deputy Ombudsman. The Ombudsman and Deputy Ombudsman are appointed by the Governor-General. A staff of over 200 is employed under the *Public Service Act 1999*.

The national office is in Canberra and there are state offices in Adelaide, Perth, Brisbane, Melbourne and Sydney. For further information about the Office of the Commonwealth Ombudsman go to: www.ombudsman.gov.au.

Role of the Ombudsman

The Commonwealth Ombudsman is an independent statutory officer appointed under the Ombudsman Act. The Ombudsman safeguards the community in its dealings with government agencies and ensures that the administrative actions of Australian Government departments and agencies are fair and accountable. The Ombudsman has six major functions:

- complaint investigations
- own motion investigations

- compliance audits
- immigration detention oversight
- Commonwealth Public Interest Disclosure scheme oversight
- Private health insurance consumer information.

The Ombudsman Act also confers the following specialist roles on the Ombudsman:

- Defence Force Ombudsman—handling complaints by serving and former members of the Australian Defence Force relating to their service and in relation to allegations of abuse
- Postal Industry Ombudsman—handling complaints about Australia Post and private postal operators registered with the Postal Industry Ombudsman scheme
- Overseas Students Ombudsman – handling complaints from overseas students about private education providers in Australia
- Private Health Insurance Ombudsman – protecting the interests of private health insurance consumers
- VET Student Loans Ombudsman – handling complaints from past or current students about their VET FEE-HELP or VET Student Loan debts.

The Ombudsman is also responsible for overseeing immigration detention and the inspection and monitoring of the use of certain covert and intrusive powers by law enforcement agencies. The Ombudsman is the National Preventive Mechanism Coordinator for the implementation of OPCAT in Australia.

In undertaking these roles, the Ombudsman is impartial and independent. The Ombudsman is not an advocate for complainants or for agencies. The guiding principle in an Ombudsman investigation is to examine whether the administrative action under investigation is unlawful, unreasonable, unjust, oppressive, improperly discriminatory, factually deficient or otherwise wrong. At the conclusion of an investigation, the Ombudsman can recommend that corrective action be taken by an agency. This may occur either specifically in an individual case or more generally by a change to relevant legislation, administrative policies or procedures.

A key objective of the Ombudsman is to foster good public administration within Australian Government agencies, ensuring that the principles and practices of public administration are sensitive, responsive and adaptive to the interests of members of the public. The Ombudsman can consider complaints about almost all Australian Government departments and agencies, and most contractors delivering services to the community for, or on behalf of, the Australian Government.

The Commonwealth Ombudsman is also the ACT Ombudsman in accordance with section 28 of the *ACT Self-Government (Consequential Provisions) Act 1988* (Cth). The role of the ACT Ombudsman is performed under the *Ombudsman Act 1989 (ACT)*, and is funded under a services agreement between the Commonwealth Ombudsman and the ACT Government.

The Ombudsman is responsible for the strategic leadership and day-to-day management of the OCO and with the development of policies, systems and processes for conducting effective and timely complaint investigations and compliance audits. The Ombudsman is required to build strong and enduring working relationships with key stakeholders, including the senior staff of government

departments and agencies and private sector organisations, and represent the OCO in a wide range of public forums.

Eligibility

Applicants must have, or be able to hold, an NV2 security clearance. To be eligible for an Australian Government security clearance, you must be an Australian citizen and have a checkable background.

Selection Criteria

To be a strong candidate for this role, applicants will need to be an outstanding leader and manager with well-honed conceptual and analytical skills and an impressive record of achievement. Applicants will have proven ability to coordinate and lead complex investigations and to engage critical senior stakeholders from diverse sectors within the Australian community. This will be complemented by excellent representational skills, sound judgement and a personal style that engenders trust and respect. Experience in administrative law and/or senior government administration would be an advantage for this role.

In accordance with the guidelines on merit-based selection of APS agency heads and statutory office holders, applicants will need to demonstrate their capability against the following criteria:

- Demonstrates high level leadership and vision
 - *sets a strategic vision and inspires others to achieve this*
 - *innovative in dealing with issues*
 - *articulates a clear direction for their organisation*
- Manages large and/or complex operations
 - *achieves results within the context of organisational and/or Government policy*
 - *strong people management skills*
 - *strong financial management, ensuring efficient, effective and ethical use of resources*
 - *understanding of and commitment to quality organisational governance*
- Works with others to meet objectives
 - *operates collaboratively with others to meet organisational objectives*
 - *cultivates productive relationships*
 - *listens to people and values different perspectives*
- High level of judgement
- Demonstrates a high standard of professional and personal integrity and capacity to promote these in an organisation.

Additional desirable criteria:

- Substantial administrative experience and knowledge of public administration, Government policy, delivery of Government services to the public, administrative review and administrative law.
- Demonstrated capacity to conduct major investigations at a very senior level, in an independent and impartial manner.

- A good understanding of political, economic and social issues which may impact on the Office of the Commonwealth Ombudsman.

Terms and conditions

This full-time position is based in Canberra. The successful candidate will be offered an initial appointment term of up to five years.

Remuneration and allowances for this position are set by the Remuneration Tribunal and can be viewed on the [Remuneration Tribunal](#) website (Remuneration and Allowances for Holders of Full-time Public Office Determination 2020).

How to apply

Applications must include:

- an expression of interest, of no more than 4 pages, including a statement of claims against the eligibility and selection criteria as outlined
- a comprehensive resume including full particulars of qualifications, experience and expertise
- the names and contact details of at least two referees who have direct and relevant experience of the applicant's work. Applicants will be notified prior to referees being contacted.

Applications should be emailed to appointments@ag.gov.au by 5.00pm (EST) on **Monday, 28 June 2021**.

Contact

Enquiries about the position or application can be emailed to appointments@ag.gov.au.

Assessment process

Applicants will be initially assessed by a panel on their written application. Shortlisted applicants will be further assessed by the panel at interview. Shortlisted candidates will be asked to complete a private interests declaration.

Communication

All advice and communication will be sent to applicants via email. Please ensure the email address provided is correct.

s 22(1)

s 22(1)



Australian Government

Commonwealth Ombudsman

Office of the Commonwealth Ombudsman

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20800P_1927

s 22(1)

s 22(1)



Australian Government

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2020CP_1928



Australian Government

Commonwealth Ombudsman

Office of the Commonwealth Ombudsman

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2080OP_1929



15 September 2021

Statutory Appointment Assessment Panel Report

**Office of the Commonwealth Ombudsman
Commonwealth Ombudsman**

| VACANCY DETAILS | |
|--------------------------------|--|
| Position title: | Commonwealth Ombudsman |
| Agency: | Office of the Commonwealth Ombudsman |
| Term of appointment: | 5 years (maximum appointment term of 7 years) |
| Date advertised on APSJobs: | 11/6 - 28/6/2021 |
| Other advertising: | <i>Australian Financial Review (11/6/21); Weekend Australian (12/6/21); Koori Mail (16/6/21); digital ads in Seek, Koori Mail, Lawyers Weekly (11/6 - 28/6/21)</i> |
| Scribe name and provider name: | s 47F(1) Hudson Executive |

ASSESSMENT PANEL RECOMMENDATIONS

Assessment Panel membership:

Ms Katherine Jones (Chair)
Secretary, Attorney-General's Department

Mr Peter Woolcott AO
Australian Public Service Commissioner, Australian Public Service Commission

Ms Jaala Hinchcliffe
Integrity Commissioner, Australian Commission for Law Enforcement Integrity

Seventeen applications were received and considered by the Assessment Panel with three applicants shortlisted for interview. Interviews were held on the 13th of September 2021 with each candidate attending via video conference for a 30-minute interview.

The Panel interviewed the three candidates utilising a set of five questions covering four key areas of capability aligned to the selection criteria. The questions covered the following: demonstrated high level leadership and vision; the ability to manage large and/or complex organisations; the ability to work with others to meet objectives; and demonstrated high level judgement. The Panel then assessed each candidate based on their interview performance and their experience and determined suitability. Following the interviews, one candidate (Mr Iain Anderson) was recommended to progress to reference check stage, which were undertaken by the Panel Chair.

s 47F(1)

The Panel has confirmed that the following candidate rated as suitable for appointment meet all eligibility and selection criteria for appointment as Commonwealth Ombudsman (see **Appendix A**):

- Iain Anderson

The Panel recommends the following candidate as the preferred candidate for the role:

- Iain Anderson

| | | | | | |
|-----------|----------|------|----------------------|------|------------|
| Signature | s 47F(1) | Name | Ms Katherine Jones | Date | 21.9.21 |
| Signature | s 47F(1) | Name | Mr Peter Woolcott | Date | 21.09.2021 |
| Signature | s 47F(1) | Name | Ms Jaala Hinchcliffe | Date | 22.9.21 |

Individual Assessment

| | |
|-------------------|----------------------|
| CANDIDATE: | Iain Anderson |
|-------------------|----------------------|

| | |
|--------------------|------------------------|
| ASSESSMENT: | Highly Suitable |
|--------------------|------------------------|

General comments

s 47F(1)

The Panel rated Mr Anderson as Highly Suitable for the role and is the recommended candidate.

Individual Assessment

CANDIDATE:

s 22(1)

ASSESSMENT:

Not Ranked and Not Recommended

General comments

s 22(1) is currently the s 22(1) provided a solid application with sound claims against the capabilities of the role and was selected for interview.

s 22(1)

The panel didn't pursue comments from referees for s 22(1) and agreed s 22(1) was Not Ranked or Recommended.

Individual Assessment

CANDIDATE:

s 22(1)

ASSESSMENT:

Not Ranked and Not Recommended

General comments

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a solid application with sound claims against the capabilities of the role and was selected for
interview.

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Recommended.

Eligibility and Selection Criteria

Eligibility

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Selection Criteria

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- Works with others to meet objectives
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- High level of judgement
- Demonstrates a high standard of professional and personal integrity and capacity to promote these in an organisation.

Additional desirable criteria:

- Substantial administrative experience and knowledge of public administration, Government policy, delivery of Government services to the public, administrative review and administrative law.
- Demonstrated capacity to conduct major investigations at a very senior level, in an independent and impartial manner.



**ATTORNEY-GENERAL
CABINET SECRETARY**

Departmental No. 252 of 2022

Minute Paper for the Executive Council

Executive Council
Meeting No. 19

Subject

Ombudsman Act 1976

Commonwealth Ombudsman – Appointment 2022

Approved in Council

David Hurley
Governor-General

21 July 2022

Filed in the Records
of the Council

Secretary to the Executive Council

Recommended for the approval of His Excellency the Governor-General in Council that, by instrument in the attached form and under subsection 21(1) of the *Ombudsman Act 1976*, he appoint Iain Anderson as the Commonwealth Ombudsman for a period of five years beginning on 1 August 2022.


Mark Dreyfus QC
Attorney-General
Cabinet Secretary



Commonwealth Ombudsman – Appointment 2022

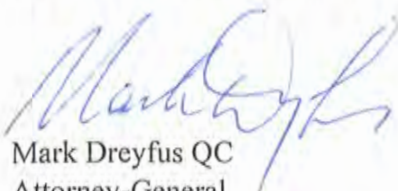
I, General the Honourable David Hurley AC DSC (Retd), Governor-General of the Commonwealth of Australia, acting with the advice of the Federal Executive Council and under subsection 21(1) of the *Ombudsman Act 1976*, appoint Iain Anderson as the Commonwealth Ombudsman for a period of five years beginning on 1 August 2022.

Dated 21 July 2022



David Hurley
Governor-General

By His Excellency's Command



Mark Dreyfus QC
Attorney-General
Cabinet Secretary

EXPLANATORY MEMORANDUM

Minute No. 252 of 2022 – Attorney-General, Cabinet Secretary

Subject - *Ombudsman Act 1976*

Commonwealth Ombudsman – Appointment 2022

The proposed instrument would appoint Iain Anderson as the Commonwealth Ombudsman for a period of five years beginning on 1 August 2022.

The *Ombudsman Act 1976* (the Act) provides for the appointment of a Commonwealth Ombudsman and defines their functions and powers. The function of the Commonwealth Ombudsman is to investigate the administrative action taken by Australian Government agencies. The Commonwealth Ombudsman can investigate such actions on the basis of a complaint made by a member of the public or on his or her own motion.

Subsection 4(1) of the Act provides that for the purposes of the Act there shall be a Commonwealth Ombudsman and at least one, and not more than three, Deputy Commonwealth Ombudsmen.

Subsection 21(1) of the Act provides that an Ombudsman shall be appointed by the Governor-General. Section 22 of the Act provides that an Ombudsman holds office for such period, not exceeding seven years, as is specified in the instrument of appointment, but is eligible for re-appointment.

The Minute recommends the appointment of Mr Iain Anderson as Commonwealth Ombudsman for a period of five years commencing on 1 August 2022. Mr Anderson would fill the vacancy that resulted from the resignation of Mr Michael Manthorpe PSM in 2021. The Deputy Commonwealth Ombudsman, Ms Penny McKay, has been acting as Commonwealth Ombudsman since Mr Manthorpe's retirement.

Mr Anderson is considered highly suitable for the position of Commonwealth Ombudsman on the basis of his knowledge and extensive leadership experience.

Mr Anderson is a highly experienced public servant with 31 years in the Australian Public Service, including 24 years in Senior Executive Service positions. Mr Anderson's experience extends across a variety of Commonwealth departments and agencies and across a wide range of legal and social policy areas. Throughout his career, Mr Anderson has displayed a high level of integrity and resilience and has demonstrated that he is capable of exercising the necessary independence required of the Ombudsman.

The Act specifies no conditions that need to be satisfied before the power to make the proposed appointment may be exercised.

Mr Anderson's curriculum vitae is attached.

The Minute recommends that the appointment be made in the form proposed.

Authority: Subsection 21(1) of the
Ombudsman Act 1976





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 +61 2 8586 2080 fax

TAX INVOICE/ADJUSTMENT NOTE

| | | | | | |
|-----------------------|------------------------|----------|----------------------|-------------------|-------------|
| Master Client | Attorney-Generals | | s 22(1) @ag.gov.au | Invoice No | 36581 |
| Client | Attorney-Generals | [AGSAGR] | Attorney-Generals | Date | 25/06/2021 |
| Product | Commonwealth Ombudsman | [2080OP] | 3-5 National Circuit | Page | Page 1 of 1 |
| Country | Australia | | Barton, ACT, 2600 | | |
| Schedule | 21RAGS2080OP | [2080OP] | Australia | | |
| Media Type | Newspapers | | | | |
| Purchase Order | | | Attn: s 22(1) | | |
| Approval No | | | | | |

X=SIZE, S=SPOT, P=PACKAGE, A=CPA, F=FIXED, K=CPC, M=CPM, %=Perc., C=Cum.Perc.

| Date | Program / Placement | Duration / Size | Reference | No | Rate and Loading(s) | Total |
|----------------------|--|-----------------|-------------|----|---------------------------------------|-------------|
| Wednesday 09/06/2021 | Independent Newspapers Koori Mail EGN Best Possible | 24x3 Mono | 2080OP / 12 | 1 | s 47G(1)(a) | s 47G(1)(a) |
| | | | | | Total Koori Mail | s 47G(1)(a) |
| | | | | | Total Independent Newspapers | s 47G(1)(a) |
| Saturday 12/06/2021 | News Corp Metro Newspapers Weekend Australian EGN Best Possible | 6x3 Mono | 2080OP / 16 | 1 | s 47G(1)(a) | s 47G(1)(a) |
| | | | | | Total Weekend Australian | s 47G(1)(a) |
| | | | | | Total News Corp Metro Newspapers | s 47G(1)(a) |
| Friday 11/06/2021 | Nine Publishing Metro Newspaper Australian Financial Review Recruitment | 24x3 Mono | 2080OP / 20 | 1 | s 47G(1)(a) | s 47G(1)(a) |
| | | | | | Total Australian Financial Review | s 47G(1)(a) |
| | | | | | Total Nine Publishing Metro Newspaper | s 47G(1)(a) |

Finance Fee = WOAGA - Whole of Australian Government Administration Fee
 Payment due: 30 days from Inv. date. Citibank Sydney BSB 242-000 A/c 232874015

Total Cost s 47G(1)(a)

Commission Rebate s 47G(1)(a)

| | |
|--------------------|-------------------------|
| Finance Fee | |
| WOAGA | s 47G(1)(a) s 47G(1)(a) |

Finance Fee s 47G(1)(a)
Total Charges s 47G(1)(a)
Goods and Services Tax s 47G(1)(a)
Amount Payable s 47G(1)(a)



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| | | | | | |
|-----------------------|---------------------------|----------|----------------------|-------------------|-------------|
| Master Client | Attorney-Generals | | s 22(1) @ag.gov.au | Invoice No | 36582 |
| Client | Attorney-Generals | [AGSAGR] | Attorney-Generals | Date | 25/06/2021 |
| Product | Commonwealth Ombudsman | [2080OP] | 3-5 National Circuit | Page | Page 1 of 1 |
| Country | Australia | | Barton, ACT, 2600 | | |
| Schedule | 21RAGS2080OP | [2080OP] | Australia | | |
| Media Type | Govt Advertising Services | | | | |
| Purchase Order | | | Attn: s 22(1) | | |
| Approval No | | | | | |

X=SIZE, S=SPOT, P=PACKGE, A=CPA, F=FIXED, K=CPC, M=CPM, %=Perc., C=Cum.Perc.

| Date | Program / Placement | Duration / Size | Reference | No | Rate and Loading(s) | Total |
|-------------------|---|-----------------|-------------|----|---------------------|---|
| Friday 11/06/2021 | Quickcut Adstream Govt Adv Ser Quickcut Adstream Despatch | Package | 2080OP / 25 | 3 | s 47G(1)(a) | s 47G(1) s 47G(1) s 47G(1) |
| Friday 11/06/2021 | UM Studio Govt Adv Services UM Studio Non Campaign CCDev Studio Manager | Package | 2080OP / 26 | 1 | s 47G(1)(a) | s 47G(1)(a) s 47G(1)(a) s 47G(1)(a) |

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|---|-------------------------------|-------------|
| Finance Fee = WOAGA - Whole of Australian Government Administration Fee Payment due: 30 days from Inv. date. Citibank Sydney BSB 242-000 A/c 232874015 | Total Cost | s 47G(1)(a) |
| | Total Charges | s 47G(1)(a) |
| | Goods and Services Tax | s 47G(1) |
| | Amount Payable | s 47G(1)(a) |



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TAX INVOICE/ADJUSTMENT NOTE

| | | | | | |
|-----------------------|------------------------|----------|----------------------|-------------------|-------------|
| Master Client | Attorney-Generals | | s 22(1) @ag.gov.au | Invoice No | 36583 |
| Client | Attorney-Generals | [AGSAGR] | Attorney-Generals | Date | 25/06/2021 |
| Product | Commonwealth Ombudsman | [2080OP] | 3-5 National Circuit | | |
| Country | Australia | | Barton, ACT, 2600 | Page | Page 1 of 1 |
| Schedule | 21RAGS2080OP | [2080OP] | Australia | | |
| Media Type | Digital Display | | | | |
| Purchase Order | | | Attn: s 22(1) | | |
| Approval No | | | | | |

X=SIZE, S=SPOT, P=PACKGE, A=CPA, F=FIXED, K=CPC, M=CPM, %=Perc., C=Cum.Perc.

| Date | Program / Placement | Duration / Size | Reference | No | Rate and Loading(s) | Total |
|-------------------------|-----------------------|-----------------|------------|----|-------------------------------|-------------|
| Budsoar Pty Ltd | Koori Mail Online | | | | | |
| Friday 11/06/2021 | Package | Premium Listing | 2080OP / 3 | 1 | s 47G(1)(a) | s 47G(1)(a) |
| 11/06/2021 - 11/06/2021 | | | | | | |
| | | | | | Total Koori Mail Online | s 47G(1)(a) |
| | | | | | Total Budsoar Pty Ltd | s 47G(1)(a) |
| Momentum Media Group PL | Lawyers Weekly Online | | | | | |
| Friday 11/06/2021 | Package | Premium Listing | 2080OP / 4 | 1 | s 47G(1)(a) | s 47G(1)(a) |
| 11/06/2021 - 11/06/2021 | | | | | | |
| | | | | | Total Lawyers Weekly Online | s 47G(1)(a) |
| | | | | | Total Momentum Media Group PL | s 47G(1)(a) |
| Seek Ltd Current | Seek Aus Gov Prepaid | | | | | |
| Friday 11/06/2021 | Package | Premium Listing | 2080OP / 2 | 8 | s 47G(1)(a) | s 47G(1)(a) |
| 11/06/2021 - 11/06/2021 | | | | | | |
| | | | | | Total Seek Aus Gov Prepaid | s 47G(1)(a) |
| | | | | | Total Seek Ltd Current | s 47G(1)(a) |

Finance Fee = WOAGA - Whole of Australian Government Administration Fee
 Payment due: 30 days from Inv. date. Citibank Sydney BSB 242-000 A/c 232874015

Total Cost s 47G(1)(a)

Commission Rebate s 47G(1)(a)

| Finance Fee | |
|-------------|-------------------------|
| WOAGA | s 47G(1)(a) s 47G(1)(a) |

Finance Fee s 47G(1)(a)
Total Charges s 47G(1)(a)
Goods and Services Tax s 47G(1)(a)
Amount Payable s 47G(1)(a)



Universal McCann
 A division of Mediabrands Australia Pty Ltd
 100 Chalmers Street
 Surry Hills, NSW, Australia 2010
 ABN 19 002 966 001
 +61 2 9994 4200 tel
 +61 2 8586 2080 fax

TAX INVOICE/ADJUSTMENT NOTE

| | | | | | |
|-----------------------|------------------------|----------|----------------------|-------------------|-------------|
| Master Client | Attorney-Generals | | s 22(1) @ag.gov.au | Invoice No | 40176 |
| Client | Attorney-Generals | [AGSAGR] | Attorney-Generals | Date | 27/09/2021 |
| Product | Commonwealth Ombudsman | [2080OP] | 3-5 National Circuit | | |
| Country | Australia | | Barton, ACT, 2600 | Page | Page 1 of 1 |
| Schedule | 21RAGS2080OP | [2080OP] | Australia | | |
| Media Type | Digital Display | | | | |
| Purchase Order | | | Attn: s 22(1) | | |
| Approval No | | | | | |

X=SIZE, S=SPOT, P=PACKGE, A=CPA, F=FIXED, K=CPC, M=CPM, %=Perc., C=Cum.Perc.

| Date | Program / Placement | Duration / Size | Reference | No | Rate and Loading(s) | Total |
|-------------------------|--|-----------------|-------------|----|-------------------------------|-------------|
| Momentum Media Group PL | Lawyers Weekly Online | | | | | |
| Monday 05/07/2021 | Package | Premium Listing | 2080OP / 28 | -1 | s 47G(1)(a) | s 47G(1)(a) |
| 05/07/2021 - 05/07/2021 | Original Date 11/06/2021 Cell No 4 AQ 131274 | | | | | |
| | | | | | Total Lawyers Weekly Online | s 47G(1)(a) |
| | | | | | Total Momentum Media Group PL | s 47G(1)(a) |

| | | |
|---|-------------------|-------------|
| s 47G(1)(a) Payment due 30 days from date of receipt. Credit card options available. Citibank Sydney BSB 242-000 A/C 232874015 | Total Cost | s 47G(1)(a) |
|---|-------------------|-------------|

| Finance Fee | |
|-------------|-------------------------|
| WOAGA | s 47G(1)(a) s 47G(1)(a) |

Finance Fee
Total Charges
Goods and Services Tax
Amount Payable

s 47G(1)(a)
 s 47G(1)(a)
 s 47G(1)(a)
 s 47G(1)(a)

Hudson Global Resources (Aust) Pty Ltd
 ABN: 21 002 888 762

Section 22(1)
 Attorney-General's Department
 Robert Garran offices
 Barton ACT 2600
 AUSTRALIA

Tax Invoice

Invoice Number: AU1216543
 Invoice Date: 13.10.2021
 Due Date: 12.11.2021
 Client ID: 1100148
 Invoice Currency: AUD

For Professional Services

| Description | Qty | Unit Cost | Tax | Price |
|---|-----|-----------|-----|-------------------|
| Scribe Consulting Fees for: Commonwealth Ombudsman Position Job Reference Number: 206755 | 1 | \$927.27 | GST | \$927.27 |
| Subtotal: | | | | \$927.27 |
| GST - 10.00%: | | | | \$92.73 |
| Total: | | | | \$1,020.00 |

Contact Information

Email: invoices@hudson.com
 Call: 02 8233 2588
 Web: au.hudson.com

Hudson Global Resources (Aust) Pty Ltd
 GPO Box 3951
 Sydney NSW 2001
 AUSTRALIA

Payment Options

Pay with Credit Card:

[Click Here](#)



Pay in monthly instalments with Procuret:



Pay via electronic funds transfer:

Send remittance to:
auremittances@hudson.com

Bank: National Australia Bank
 Account Number: 21 044 2624
 SWIFT: NATAAU3303M
 BSB: 082 057
 Account Name: Hudson Global Resources (Aust) Pty Ltd



Commonwealth Ombudsman
GPO Box 442
CANBERRA ACT 2601

Lisa Collett

Customer Tax Invoice

Invoice Number
6129006

Issue Date **13.04.2022** Due Date **11.05.2022**

Customer Number
222044

Direct Inquiries to : s 22(1) [REDACTED]
Phone : s 22(1) [REDACTED]

| Item | Description | No.Units | Amt/Unit | Value |
|------------------------|---|----------|-------------|---------------------|
| 001 | Cost recovery for Ombudsman appointment process Goods & Services Tax | 1 | s 47G(1)(a) | s 47G(1)(a) 0.00 |
| Total (excluding GST): | | | AUD | s 47G(1)(a) |
| Total GST: | | | AUD | [REDACTED] |
| Total (including GST): | | | AUD | [REDACTED] |

Payment Methods

- **Direct Debit:** Deposit your payment into the following a/c and send an email to xxx.xxxxxxx@xx.xxx.xx stating the customer number, amount paid, date paid and the invoice number(s) to which the payment applies.

Bank Name: Reserve Bank of Australia
Bank Address: 20-22 London Circuit, Canberra ACT 2600 Australia
SWIFT Code: RSBKAU2S

A/C No : 110695 **A/C Name:** Attorney General's Official Deptl Acct (
BSB : 092009 **Bank :** RBA

- **Credit Card** (Cards accepted: MasterCard, Visa & American Express)

by Phone: Call 1300 453 579 (local call charge)
Customer Reference Number : 1116 1290 066

by Fax: Fill out the following details and fax this full page to 02 6141 3563.

MasterCard Visa American Express
Card Number _____/_____/_____/_____
Cardholder Name _____
Expiry Date _____ Card Holders Signature _____

- **By Mail:** Please attach this portion to your remittance with cheques/money orders made payable to **Attorney-General's Department** and forward to the Collector of Public Monies:

Attorney-General's Department
Robert Garran Offices
3-5 National Circuit
BARTON ACT 2600

| | |
|--|-------------------|
| Due Date | 11.05.2022 |
| Customer number | 222044 |
| Invoice number | 6129006 |
| Amount Owing | s 47G(1)(a) |
| Amount Paid | _____ |
| Date Paid | _____ |
| Other invoices paid in this remittance | _____ |