



28 June 2023

Our reference: LEX 74299

Mr Arthur Jordan (Right to Know)

Only by email: foi+request-10347-cdb6e3fe@righttoknow.org.au

Dear Mr Jordan,

Acknowledgement of your request for Internal Review of a Freedom of Information Decision

I refer to your request for internal review of the Freedom of Information (FOI) decision made by an authorised decision maker of Services Australia (the Agency) dated 26 June 2023.

Decision on internal review

Your request was received by the Agency on 26 June 2023. The Agency has 30 days from the day after that date to process your request. You should therefore expect a decision from us by 26 July 2023.

In accordance with s54C of the *Freedom of Information Act 1982* (FOI Act) a person (other than the person who made the original decision) will be the decision maker for this internal review.

Your Address

The FOI Act requires you provide us with an address which we can send notices to. You have advised your electronic address is foi+request-10347-cdb6e3fe@righttoknow.org.au. We will send all notices and correspondence to this address. Please advise us as soon as possible if you wish correspondence to be sent to another address or if your address changes. If you do not advise us of changes to your address, correspondence and notices will continue to be sent to the address specified above.

Disclosure Log

Please note information released under the FOI Act may be published in a disclosure log on the Agency's website. Section 11C of the FOI Act requires this publication, however it is subject to certain exceptions, including where publication of personal, business, professional or commercial information would be unreasonable

Exclusion of junior staff details

The Agency is working towards ensuring all staff have a choice about whether they provide their full name, personal logon identifiers and direct contact details in response to public enquiries. Where such details are included in the scope of a request, this may add to processing time and applicable charges as it may be necessary to consider whether the details are exempt under the FOI Act. On this basis, unless you tell us otherwise, we will assume these details are out of scope of your request and they will be redacted under section 22 of the FOI Act.

Further assistance

If you have any questions please email FOI.Legal.Team@servicesaustralia.gov.au

Yours sincerely

Matthew

FOI Registration Officer
Freedom of Information Team
Information Access Branch | Legal Services Division
Services Australia