



ACT
Government

Justice and Community Safety

Trim Reference: FOI:2015/00047

Mr Jackson Gothe-Snape
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Dear Gothe-Snape

FREEDOM OF INFORMATION REQUEST

I refer to your correspondence, received by the Justice and Community Safety Directorate on 29 April 2015, in which you sought access under the *Freedom of Information Act 1989* (the FOI Act), to the following documents:

Records of 000 calls since the later date of either 1 January 2005 or the date of the oldest infringement in the current record keeping system.

I am the officer authorised under section 22 of the Act to make a decision in relation to your request.

Having reviewed the scope of your request, it has been identified that a substantial amount of time and resources would be required to search, retrieve, examine and make a release determination on all documents relevant to your application. For example, E000 ambulance calls that contain medical information i.e. that identify the patient and /or their medical condition / or contain information that could be used to identify the patient are protected under the ACT's *Health Records (Privacy and Access) Act 1997*. The request represents approximately 225,000 E000 calls for ambulance alone. A similar number would apply for ACT Fire and Rescue, ACTSES and ACTRFS.

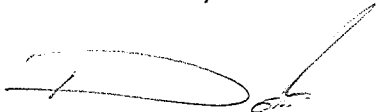
Given this, I am considering dealing with your request under section 23 of the FOI Act. This section enables the agency to refuse a request on the grounds that the work involved in giving access to all relevant documents would substantially and unreasonably divert the resources of the agency from its other operations.

I am therefore requesting that you consider narrowing the current scope of your request. Should you refine the scope of your request, particularly with respect to the source date of E000 calls, the Directorate would be pleased to reconsider this matter.

Please note, the Directorate will not continue processing this request until such time as we receive further advice on how you would like to proceed. If further advice is not received by **28 June 2015**, I will consider this request withdrawn and the matter will be closed.

If you have any queries in relation to this matter or would like assistance in amending the scope of your request, please contact the FOI Coordinator, Ms Lauren Callow on (02) 6207 2167.

Yours sincerely

A handwritten signature in black ink, appearing to read 'D. Lane', with a long, sweeping horizontal stroke and a vertical line extending upwards from the end.

Dominic Lane AFSM
Commissioner
ACT Emergency Services Agency
29 May 2015