



Document created in accordance with section 17 of the *Freedom of Information Act 1982 (Cth)*

FOI reference number: LEX 63775

Request details: ‘... asked DVA to provide the number of received requests for opt out of Veterans’ MATES since its start in 2004 to 30 November 2023, which DVA provided (1,183 opt outs received by DVA) in decision LEX 62634.

I would like to request the same “document created in accordance with section 17 of the FOI Act” as in LEX 62634, but with an added column to that report listing the number of opt outs that were done (actioned/processed/etc) so people can compare the number of opt outs received to those opted out for each time period.

Given the number of Right to Know requests about this MATES program by a number of different individuals, with a number of media outlets having reported on this program and this issue of opt outs, there is clearly a public interest in this information so please make sure it is provided in the same manner as was done for LEX 62634...’

Date of decision: 18 January 2024

Received requests for opt out of Veterans’ MATES (current 30 November 2023)

Date	Number of opt out requests	Number of opt out requests completed
2005	1	1
2006	20	20
2007	41	41
2008	33	33
2009	71	71

2010	11	11
2011	41	41
2012	32	32
2013	45	45
2014	30	30
2015	76	76
2016	0	0
2017	106	106
2018	71	71
2019	39	39
2020	35	35
2012	37	37
2022	37	37
2023	461 (to Nov 2023)	428
Jan 2023	0	0
Feb 2023	0	0
Mar 2023	0	0
Apr 2023	0	0
May 2023	0	0
June 2023	6	0
July 2023	13	0
Aug 2023	157	0
Sept 2023	85	166
Oct 2023	124	150
Nov 2023	76	112