

14 October 2015

Mr Roger Lee
Sent via email: foi+request-1290-618ba0a2@righttoknow.org.au

Our Ref: 1516/22.02

Dear Mr Lee,

FOI Application – nbn Rollout plans in NSW and Ryde area 2114

I am writing in relation to your request made under the *Freedom of Information Act, 1982 (the FOI Act)*, requesting, "rollout plans in NSW concerning Ryde area 2114 and nearby areas."

Request to Clarify FOI Application

Under the FOI Act, members of the public have a general right of access to specific documents, subject to certain exemptions. I note that you have not outlined any specific types of documents that you are seeking in this request. It is also unclear to me which "nearby areas" you are referring to. As a starting point, I would point out that **nbn** invests considerable time and resources into providing a publicly available rollout map on our website which might assist you. To view this map, please visit: <http://www.nbnco.com.au/connect-home-or-business/check-your-address.html>. It might assist you to review this website first as it may provide you with the information you are seeking.

For your reference, under section 15(2) of the FOI Act, a valid FOI request must provide such information concerning the requested document as is reasonably necessary to enable **nbn** to identify it, among other things. For the reasons set out above, I am of the opinion that you have not provided enough information to enable me to identify the specific documents you are seeking. As a result, **nbn** will not formally acknowledge, nor commence the processing of this request until you have sufficiently clarified the terms of this FOI application. In that regard, I would ask that you contact the writer on the number below to discuss the terms of your application.

For your reference, it is generally recommended that FOI requests exclude documents that are not legally privileged, commercially sensitive, confidential or in draft.

Finally, I would refer you to [section 31A](#) of the FOI Act and following, which outlines relevant exemptions to release of documents under the legislation.

nbn's Commercial Activities Exemption

I refer you to **nbn's** commercial activities exemption (CAE), as per [section 7\(3A\)](#) and [Part II of Schedule 2](#) of the FOI Act. Documents that are in relation to **nbn's** "commercial activities" are not subject to the operation of the FOI Act. For your reference, the Office of the Australian Information Commissioner (OAIC) completed a review decision in January 2012 (**the Internode Decision**), which provides background and guidance as to the application of the CAE to **nbn**. The Internode Decision may be found by clicking on the following [link](#). While I am not making a formal decision, there is a possibility that documents falling within the terms of this FOI request may be subject to the CAE, among other exemptions from release.

Disclosure Log

Please also be advised that **nbn** is required to publish documents on its website within 10 working days after the release of the documents to an FOI applicant. The information you seek may be published in full (as released to the applicant) or with some additional redactions, based upon exceptions under section 11C of the FOI Act. For further information please visit our website and click on the [Disclosure Log link](#).

Processing Period & Charges

The statutory period for processing an FOI request is 30 days, subject to any suspension of the processing period or extension of the time for deciding the application. For the reasons outlined above, **nbn** will not formally acknowledge, nor commence the processing of this request until the terms of this FOI application have been sufficiently clarified. Again, please do not hesitate to ring me to discuss the terms of this request.



Please note that processing charges may be imposed in relation to FOI requests. You will be advised of any charges in relation to your request. For reference, **nbn's** approach to processing charges is outlined at the following hyperlink: [Submission to the Office of the Australian Information Commissioner Charges Review](#). In particular, **nbn** supports – and will generally apply – Recommendation 24 in the [Hawke Review into FOI Legislation](#), (**the Hawke Review**) as a benchmark in reviewing FOI applications. For your reference, Recommendation 24 suggests a 40-hour ceiling for all FOI processing charges.

If you have any questions or need to discuss your application, please feel free to contact the writer on Tel. (02) 8918 5655 or via email on anvo1@nbnco.com.au.

Yours faithfully,

An Vo

Associate Legal Counsel – FOI, Privacy & Knowledge Management