We've had technical sign off from service guidance (as below)

If you're happy with the content, could this be progressed for BM approval as a matter of urgency.

There's been considerable confusion and feedback from participants and providers regarding this FAQ.

Many thanks Annie

From: S22(1)(a)(ii)-irrelevant mate Peta S22(1)(a)(ii)-irrelevant material
Sent: Wednesday, 23 April 2025 8:31 AM
To: S22(1)(a)(ii)-irrelevan Annie S22(1)(a)(ii)-irrelevant material
Cc: S22(1)(a)(ii)- Young Ju S22(1)(a)(ii)-irrelevant material Grace S22(1)(a)(ii)-irrelevant material Emily S22(1)(a)(ii)-irrelevant material
Subject: RE: Seeking technical approval for FAQ amendments - flexible and stated supports. [SEC=OFFICIAL]

Hi Annie,

Thanks for following up.

We have adjusted the wording slightly as follows:

What are flexible and stated supports?

In your plan we describe NDIS support categories as flexible or stated, based on NDIS laws.

You must spend your funding in line with your plan.

Flexible support categories:
- Only core supports can be used flexibly but must be part of the same fund management type (external).

Stated support categories:
- Stated supports have flexibility within that support category. You can't use them flexibly with other types of support categories in your plan.
- Your plan may include comments that describe what the support category budget is for, but you still have the flexibility to use your funds for any support within that category.
- If you're unsure about your stated supports, ask your my NDIS contact, support coordinator or recovery coach.

    To learn more about what supports are stated and flexible, go to Factsheet: Support categories and Our Guideline - Your plan.

Thank you,

Peta S22(1)(a)(ii)-irrelevant material
A/g Assistant Director
Service Guidance Branch | Your Plan, Supports and Implementation
National Disability Insurance Agency
E S22(1)(a)(ii)-irrelevant material

The NDIA acknowledges the Traditional Custodians of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures and to Elders past, present and emerging.