

## Agenda paper

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**Agenda item:** 3.5

**Meeting number:** 2023-09

### Issue arising from asynchronous prescribing

#### Executive summary

InstantScripts has published information on their website that patients can access asynchronous prescribing after having one telehealth consultation with one of their doctors. This paper proposes that the Board write to InstantScripts to confirm that the proposed approach is not consistent with the Board's Telehealth Guidelines and may be putting practitioners at risk of regulatory action.

#### Action

Approve messaging and correspondence

#### Recommendations

That members:

1. note that the *Guidelines: Telehealth consultations with patients* became effective on 1 September 2023
2. note that the screenshot at Attachment A was published on the InstantScripts website as at 6 September 2023. It appears to be providing advice that patients can access asynchronous prescriptions with InstantScripts after a single telehealth consultation with one of their medical practitioners
3. confirm that the advice from InstantScripts is not consistent with the Board's Guidelines
4. provide feedback and approve the correspondence at Attachment B, noting that the Board regulates individual practitioners rather than InstantScripts
5. consider whether to ask Ahpra to look at whether the advertising of InstantScripts is consistent with the provisions of the National Law and Board guidelines.

#### Attachments

Attachment A: Screenshot of communication from InstantScripts

Attachment B: Proposed letter to InstantScripts

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