

Attachment A

Scripts Certificates Consultatx

Online prescriptions update

New guidelines released by the Medical Board of Australia now require all patients to speak to a doctor prior to accessing online prescriptions.

This requirement applies to all Australian medical clinics.

What does this mean for you?

If you have not had a telehealth consultation with an InstantScripts doctor in the past 12 months, the next time you request a script, you will be asked to speak to one of our doctors.

The purpose of this call is to review your medical history. All information in this call is kept confidential and is conducted by an Australian-registered doctor. The cost of this call, including any prescriptions issued, is \$34.

Any online prescription request after this will cost \$19. You can request these in circumstances when you can't get to your regular doctor and you need your medication.

We are committed to offering our patients the highest quality service while complying with all Australian medical regulations.

Everyone should have access to the healthcare they need, when they need it, and we strive to deliver fast, convenient access to medical care.

If you would like to learn more about the guidelines from the Medical Board of Australia you can visit their [website](#).

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