

COM-5088-5285

Complaint
COM-5088-5285

Complaints
↑ ↓

Created On
3/06/2015 11:23 AM

Assigned To
 Stuart Paul

Ref#
ACMA-4824USQT8979873

Complaint Status
Overdue RFI Response

Summary

Date Received *

Complainant *

Method Received *

Response Method

Presentation Type *

Complained Locator *

Device Type *

Assigned To * Stuart Paul

Referred by

Complainant Reason * Gambling

Remote IP Address

Australian Resident No Yes

Date Finalised

Anonymous?

Additional access instructions

Access Username

Access Password

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Created On 3/06/2015 11:23 AM Assigned To **Stuart Paul** Ref# ACMA-4824USQT8979873 Complaint Status **Overdue RFI Response**

Summary

Date Received * 3/06/2015 Date Finalised 1/07/2015

Complainant * [REDACTED] Anonymous?

Method Received * Web Form

Response Method E-mail

Presentation Type * Web Page

Complained Locator * [REDACTED]

Device Type * PC/Laptop

Assigned To * **Stuart Paul** Additional access instructions

Referred by

Complainant Reason * **Gambling**

Remote IP Address Access Username

Australian Resident No Yes Access Password

Additional access instructions: the bet on pocket one 2000 had and some incident happened and I lost my money they would not have cancelled my bet, i think this is very unfair and would like to take this further to seek compensation for my losses. This click betting should be shut down in Australia if providers such

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Response Method E-mail

Presentation Type * Web Page

Complained Locator * [REDACTED]

Device Type * PC/Laptop

Assigned To * **Stuart Paul** Additional access instructions

Referred by

Complainant Reason * **Gambling**

Remote IP Address Access Username

Australian Resident No Yes Access Password

Additional access instructions: SHOULD BE SHUT DOWN IN AUSTRALIA IF PROVIDERS SUCH AS [REDACTED] CAN CANCEL WINNING BETS DUE TO THEIR DELAY, THEY ARE LYING TO CUSTOMER'S FACES AND PROVIDING FALSE FACTS TO BACK THEIR CLAIMS UP. I AM NOT THE FIRST THIS HAS HAPPENED TO AND I WILL NOT BE THE LAST UNLESS THEY ARE STOPPED.