Our ref: CRM2016/324

2 June 2016

Ben Fairless
Email: foirequest-1498-2465996d@righttoknow.org.au

Dear Mr Fairless,

**Freedom of Information request**

I refer to your application dated 14 January 2016, under the Freedom of Information Act 1982 (the Act) seeking the following:

"A copy of all emails sent to the Apple.com APAC Police Requests Email address (apac_police_requests@apple.com) from the 1st of January 2015 until 31 December 2015, and any replies to those emails.

The above request is subject to the below exclusions:
- Duplicates of Documents
- Personal Information of individuals other than AFP member."

Attached at Annexure A to this letter is my decision and statement of reasons for that decision. A "Schedule of Documents" identified as falling into the scope of your request is at Annexure B.

**Information Publication Scheme (IPS)**

As notified to you on 15 January 2016 and in accordance with section 11C of the Act, it has been decided to publish the documents (in part). Publication of the documents and any relevant documents will be made on the AFP website at http://www.afp.gov.au/about-the-afp/information-publication-scheme/routinely-requested-information.aspx between 5 and 10 days after notification of this decision.

Yours sincerely,

[Signature]

Nathan Scudder
Coordinator
Freedom of Information
Australian Federal Police
STATEMENT OF REASONS RELATING TO AN FOI REQUEST BY
Ben FAIRLESS

I, Nathan Scudder, Coordinator, Freedom of Information, am an officer authorised under section 23 of the Act to make decisions in relation to the Australian Federal Police.

What follows is my decision and reasons for the decision in relation to your application.

BACKGROUND

On 14 January 2016, this office received your application in which you requested:

"A copy of all emails sent to the Apple.com APAC Police Requests Email address (apac_police_requests@apple.com) from the 1st of January 2015 until 31 December 2015, and any replies to those emails.

The above request is subject to the below exclusions:
- Duplicates of Documents
- Personal Information of individuals other than AFP member."

On 8 February 2016, the AFP Freedom of Information team made a decision in relation to your request. After further consultation between yourself on the AFP Freedom of Information team, an agreement was made to process your request with the following revised scope:

"A copy of all emails sent to and received from the Apple.com APAC Police Requests Email in relation to Non-ACT Policing matters from the 1st of January 2015 until 1 July 2015, excluding duplicates of documents, auto-replies from Apple or the AFP, and personal information of members of the public."

On 7 March 2016, you agreed to an extension of time pursuant to section 15AA of the Act.

SEARCHES

In relation to this request, a search of all records held by the relevant line areas within the AFP was undertaken for the documents.

DECISION

I have identified Sixty five documents relevant to your request. A schedule of each document and details of my decision in relation to each document is at Annexure B.

I have decided that all of the documents that relate to your request are released with deletions pursuant to subsections 2291)(a)(ii), 37(2)(b), 47E(d), 47F and 47G(1)(a) of the Act.
Further, given that the request has exceeded all statutory timeframes as outlined at Section 15 of the Act, the AFP is not able to impose any fees or charges as outlined at Regulation 5(2)&(3) of the Freedom of Information (Charges) Regulations 1982.

REASONS FOR DECISION

Folios to which subsection 22(1)(a)(ii) apply:

Subsection 22(1)(a)(ii) of the Act provides that:

"(1) Where:
    (a) an agency or Minister decides:
    (ii) that to grant a request for access to a document would disclose information that would reasonably be regarded as irrelevant to that request;"

The documents or parts of documents identified in the Schedule as exempt under this section of the Act contain information which is considered irrelevant to the request. I have determined that information contained in some of the folios should be deemed to be exempt because it does not come within the scope of your application and thus falls outside the ambit of your request. By way of further explanation, these exempt folios cover information which refers to other issues which are not mentioned in your FOI application.

I find that release of the documents or parts of the documents would be an unreasonable disclosure under subsection 22(1)(a)(ii) of the Act.

Folios to which subsection 37(2)(b) apply:

Subsection 37(2)(b) of the Act provides that:

"(2) A document is an exempt document if its disclosure under this Act would, or could reasonably be expected to:
... 
(b) disclose lawful methods or procedures for preventing, detecting, investigating, or dealing with matters arising out of, breaches or evasions of the law the disclosure of which would, or would be reasonably likely to, prejudice the effectiveness of those methods or procedures;"

The documents or parts of documents identified in the Schedule as exempt under this section of the Act contain information that would disclose methods and procedures used by the AFP in investigations of breaches of the law. Disclosure of this information would be reasonably likely to prejudice the effectiveness of those methods and procedures as these methods and procedures are not generally known to the public.

I find that release of the documents or parts of the documents would be an unreasonable disclosure under subsection 37(2)(b) of the Act.

Folios to which subsection 47E(d) apply:

Subsection 47E(d) of the Act provides that:
"A document is conditionally exempt if its disclosure under this Act would, or could reasonably be expected to, do any of the following:

... (d) have a substantial adverse effect on the proper and efficient conduct of the operations of an agency;...

The documents or parts of documents identified in the schedule as exempt under this section of the Act contain information, the release of which would have a substantial adverse effect on the conduct of AFP operations, specifically its operational functions in ensuring public safety, as it reveals how information is obtained and actioned for the purposes of protecting the public.

I have considered the public interest factors both in favour and against disclosure of the information in these folios.

In relation to the factors favouring disclosure, I believe the following are relevant:

(a) the general public interest in access to documents as expressed in sections 3 and 11 of the FOI Act; and
(b) the public interest in people being able to scrutinise the operations of a government agency and in promoting governmental accountability and transparency.

In relation to the factors against disclosure, I believe that the following are relevant:

(c) the need for the agency to maintain the confidentiality with regard to the subject matter and the circumstances in which the information was obtained and collated;
(d) that if information concerning the operation was revealed, it may have a substantial adverse effect on the conduct of similar operations in the future; and
(e) if such information was disclosed, it may prejudice security, law enforcement and public safety.

While there is a public interest in providing access to documents held by the AFP, I have given greater weight to factors (c), (d) and (e) above and conclude that on balance, disclosure is not in the public interest, given the need to ensure public safety during police operations and the effectiveness of current procedures. I find that release of the documents or parts of the documents would be an unreasonable disclosure under subsection 47E(d) of the Act.

**Folios to which section 47F apply:**

Section 47F of the Act provides that:

“(1) A document is conditionally exempt if its disclosure under this Act would involve the unreasonable disclosure of personal information about any person (including a deceased person).”

The documents or parts of documents identified in the Schedule as exempt under this section of the Act contain personal information of third parties.
Personal information is information or an opinion about an individual whose identity is known or easily ascertainable. I find that these documents contain personal information.

I have considered the public interest factors both in favour and against disclosure of the information in these folios.

In relation to the factors favouring disclosure, I believe the following are relevant:

(a) the general public interest in access to documents as expressed in sections 3 and 11 of the FOI Act;
(b) the extent to which the information is well known;
(c) whether the person to whom the information relates is known to be (or to have been) associated with the matters dealt with in the documents;
(d) the availability of the information from publicly accessible sources;
(e) the current relevance of the information; and
(f) the circumstances in which the information was obtained and any expectation of confidentiality.

In relation to the factors against disclosure, I believe that the following are relevant:

(g) prejudice the protection of an individual’s right to privacy;
(h) impede the flow of information to the police;
(i) the need for the agency to maintain the confidentiality with regard to the subject matter and the circumstances in which the information was obtained; and
(j) if such information was disclosed, it may discourage public cooperation in AFP investigations.

While there is a public interest in providing access to documents held by the AFP, I have given greater weight to factors (g) to (j) above and conclude that on balance, disclosure is not in the public interest. The AFP has not received consent regarding the release of some personal information regarding this request, disclosure of that information would be contrary to an individuals’ right to the protection of their personal privacy. I find that the release of these documents or parts of documents would be an unreasonable disclosure of personal information and are therefore exempt under section 47F of the Act.

Folios to which section 47G apply:

Section 47G of the Act provides that:

"(1) A document is conditionally exempt if its disclosure under this Act would disclose information concerning a person in respect of his or her business or professional affairs or concerning the business, commercial or financial affairs of an organisation or undertaking, in a case in which the disclosure of the information:
(a) would, or could reasonably be expected to, unreasonably affect that person adversely in respect of his or her lawful business or professional affairs or that organisation or
undertaking in respect of its lawful business, commercial or financial affairs; or
(b) could reasonably be expected to prejudice the future supply of information to the Commonwealth or an agency for the purpose of the administration of a law of the Commonwealth or of a Territory or the administration of matters administered by an agency.”

The documents or parts of documents identified in the Schedule as exempt under this section of the Act contain information which relates to the business affairs of a private organisation. The information was obtained by the AFP directly from the private organisation during the course of an investigation. It is considered that this private organisation would be unreasonably affected by the disclosure of the information as it directly relates to their business and commercial affairs. It is also considered that the AFP would be unreasonably affected by the disclosure of the information as it would jeopardise the future supply of information from that private organisation.

In relation to the factors favouring disclosure, I believe the following are relevant:

(a) the general public interest in access to documents as expressed in sections 3 and 11 of the FOI Act; and
(b) the public interest in people being able to scrutinise the operations of a government agency and in promoting governmental accountability and transparency.

In relation to the factors against disclosure, I believe that the following are relevant:

(c) disclosure would adversely affect the commercial value of the private organisation as it would reveal the methods in which they manage their business, commercial affairs and private clientele. These processes may be private to them and disclosure would be unreasonable;
(d) disclosure would prejudice the expectation of confidentiality of the information, in particular the commercial value of the private organisation and the personal information of its clientele. The confidentiality would be an inherent expectation of the organisation’s clientele and any breach of which could adversely affect the organisation by exposing it to civil claims and liability.
(e) disclosure would also adversely affect the future commercial earnings of the private organisation if information obtained confidentially was disclosed. Such disclosure could inhibit the organisation’s future ability to acquire and maintain a clientele base.
(f) disclosure would prejudice the future supply of information to the AFP for the purposes of the administration of a law and in particular for the purposes of an investigation. Disclosure of the information would compromise the relationship between the AFP and that private organisation which in turn would prejudice the AFP’s ability to effectively carry out its operations as a policing agency.
(g) disclosure would also deter the private organisation from assisting the AFP in any future investigations as the expectation of providing that information confidentially would be compromised.
I have considered the public interest factors both in favour and against disclosure and in my view, in relation to these documents, the factors at (c) to (g) against disclosure outweigh the factors in favour of disclosure. I find that release of the documents or parts of the documents would be an unreasonable disclosure under section 47G of the Act.

EVIDENCE/MATERIAL ON WHICH MY FINDINGS WERE BASED

In reaching my decision, I have relied on the following documentary evidence:

- the scope of your application;
- the contents of the documents listed in the attached schedule;
- advice from AFP officers with responsibility for matters relating to the documents to which you sought access;
- consultation with third parties;
- Freedom of Information Act 1982;
- Guidance material issued by the Department of Prime Minister and Cabinet; and
- Guidelines issued by the Office of the Australian Information Commissioner.

**YOU SHOULD READ THIS GENERAL ADVICE IN CONJUNCTION WITH THE LEGISLATIVE REQUIREMENTS OF THE FREEDOM OF INFORMATION ACT 1982.**

REVIEW AND COMPLAINT RIGHTS

If you are dissatisfied with a Freedom of Information decision made by the Australian Federal Police, you can apply for an internal or Information Commissioner (IC) Review. You do not have to apply for Internal Review before seeking an IC review.

You do not need to seek a review by either the AFP or the IC should you wish to complain about the AFP’s actions in processing your request.

**REVIEW RIGHTS under Part VI of the Act**

*Internal Review by the AFP*

Section 53A of the Act gives you the right to apply for an internal review in writing to the Australian Federal Police (AFP) within 30 days of being notified of a decision. No particular form is required. It would assist the independent AFP decision-maker responsible for the internal review if you set out in the application, the grounds on which you consider that the decision should be reviewed.
Section 54B of the Act provides that the internal review submission must be made within 30 days. Applications for a review of the decision should be addressed to:

Freedom of Information  
Australian Federal Police  
GPO Box 401  
Canberra ACT 2601

**REVIEW RIGHTS under Part VII of the Act**

**Review by the Information Commissioner (IC)**

Alternatively, Section 54L of the Act gives you the right to apply directly to the IC or following an internal review by the AFP. In making your application you will need to provide an address for notices to be sent (this can be an email address) and a copy of the AFP decision. It would also help if you set out the reasons for review in your application.

Section 54S of the Act provides for the timeframes for an IC review submission. For an *access refusal decision* covered by subsection 54L(2), the application must be made within 60 days. For an *access grant decision* covered by subsection 54M(2), the application must be made within 30 days.

Applications for a review of the decision should be addressed to:

Office of the Australian Information Commissioner  
GPO Box 5128  
Sydney NSW 2001

Further, the OAIC encourages parties to an IC review to resolve their dispute informally, and encourages agencies to consider possible compromises or alternative solutions to the dispute in this matter. The AFP would be pleased to assist you in this regard.


**RIGHT TO COMPLAIN under Part VIIB of the Act**

Section 70 of the Act provides that a person may complain to the IC about action taken by the Australian Federal Police in relation to your application.

A complaint to the IC may be made in writing and identify the agency against which the complaint is made.

The IC may be contacted on 1300 363 992. There is no particular form required to make a complaint, but the complaint should set out the grounds on which you consider the action should be investigated.
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<th>Document No</th>
<th>Folio No</th>
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<th>Author</th>
<th>Description</th>
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<td>s22(1)(a)(ii) Exempted material would disclose information that would reasonably be regarded as irrelevant to the request.</td>
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<td>s37(2)(b) Deletions are made on the grounds that release would disclose lawful methods or procedures for preventing, detecting, investigating, or dealing with matters arising out of, breaches or evasions of the law the disclosure of which would, or would be reasonably likely to, prejudice the effectiveness of those methods or procedures.</td>
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<td>s47E(d) Exempted material would disclose information that would have a substantial adverse effect on the proper and efficient conduct of the operations of the AFP and would be contrary to the public interest. Access must be given unless it would be contrary to the public interest.</td>
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<td>s47F Deletions are made on the grounds that disclosure would involve the unreasonable provision of personal details of people other than the FOI applicant. Access must be given unless it would be contrary to the public interest.</td>
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| 6 | 9-10 11/6/15 | AFP/Apple | Email: Re: Australian Federal Police | Released in part: Folios 9 s22(1)(a)(ii), 47G(a),
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<td>AFP/Apple</td>
<td>Email requesting information</td>
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<td>Date</td>
<td>Organization</td>
<td>Description</td>
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<td>25</td>
<td>61-63</td>
<td>13/5/15</td>
<td>AFP/Apple</td>
<td>Email requesting information</td>
<td>Folio; 58-59 s22(1)(a)(ii), 47G(a), 47F Released in full: 60</td>
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<td>26</td>
<td>64-66</td>
<td>05/5/15</td>
<td>AFP/Apple</td>
<td>Email requesting information</td>
<td>Released in part: Folio; 61 s22(1)(a)(ii), 47G(a), 47F, 47E(d) Folio: 62-63 s22(1)(a)(ii), 47G(a), 47F</td>
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<td>27</td>
<td>67-69</td>
<td>11/5/15</td>
<td>AFP/Apple</td>
<td>Email: Fwd: Stolen property investigation</td>
<td>Released in part: Folio; 67 s22(1)(a)(ii), 47G(a), 47F, 47E(d) folio: 68 s22(1)(a)(ii), 47G(b), 47F, 47G(a), 47E(d) Released in full: Folio 69</td>
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<td>28</td>
<td>70-72</td>
<td>11/5/15</td>
<td>AFP/Apple</td>
<td>Email: Fwd: Stolen property investigation</td>
<td>Released in part: Folio; 70 s22(1)(a)(ii), 47G(a), 47F, 47E(d)</td>
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**SCHEDULE OF DECISION – CRM 2016/324**
<p>| 29 | 73-75 | 11/5/15 | AFP/Apple | Email: Fwd: Stolen property investigation | Released in part: Folios 73 s22(1)(a)(ii), 47G(b), 47F, 47G(a), 47E(d) Folio: 74 s22(1)(a)(ii), 47G(b), 47F, 47G(a), 47E(d) Released in full: Folio 75 |
| 30 | 76-77 | 11/5/15 | AFP/Apple | Email re request for information | Released in part: Folios 76 s22(1)(a)(ii), 47G(a), 47F, 47E(d) Folio:77 s22(1)(a)(ii), 47G(a), 47F |
| 31 | 78-79 | 08/5/15 | AFP/Apple | Email re request for information | Released in part: Folios 78-79 ss22(1)(a)(ii), 47G(a), 47G(b), 47F |
| 32 | 80-81 | 07/5/15 | AFP/Apple | Email: Fwd: Stolen property investigation | Released in part: Folios 80 s22(1)(a)(ii), 47G(a), 47F, 47G(b), 47E(d) Folio:81 s22(1)(a)(ii), 47G(a), 47F, 47E(d) |</p>
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<th>Email: Fwd: Stolen property investigation</th>
<th>Released in part: Folio: 84 s22(1)(a)(ii), 47G(a), 47F Folio:82-83 s22(1)(a)(ii), 47G(a), 47F, 47E(d) Released in full: Folio 84</th>
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<td>Email: Re: AFP request for information</td>
<td>Released in part: Folios 85 s22(1)(a)(ii), 47G(a) 47G(b), 47F, 37(2)(b), 47E(d) Folios 86 s22(1)(a)(ii), 47G(a) 47G(b), 47F, 37(2)(b) Released in full: Folio 87</td>
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<td>06/5/15</td>
<td>AFP/Apple</td>
<td>Email: Re: AFP request for information</td>
<td>Released in part: Folios 88-89 s22(1)(a)(ii), 47G(a) 47G(b), 47F, 37(2)(b), 47E(d)</td>
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<td>05/5/15</td>
<td>AFP/Apple</td>
<td>Email: Re: Law Enforcement Request</td>
<td>Released in part: Folios 90-91 s22(1)(a)(ii), 47G(a), 47F Released in full: Folio 92</td>
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<td>37</td>
<td>93-94</td>
<td>29/4/15</td>
<td>AFP/Apple</td>
<td>Email: AFP request for information</td>
<td>Released in part: Folios 93 s22(1)(a)(ii), 47G(a), 47F, 37(2)(b) Folios 94 s22(1)(a)(ii), 47G(a), 47F</td>
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<td>29/4/15</td>
<td>AFP</td>
<td>letter: request for MAC address</td>
<td>Released in part: Folios 95 s22(1)(a)(ii), 47G(a)</td>
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<td>29/5/15</td>
<td>AFP/Apple</td>
<td>Request for MAC address</td>
<td>Released in part: Folios 95-97 s22(1)(a)(ii), 47G(a), 47F</td>
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<td>17/4/15</td>
<td>AFP/Apple</td>
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<td>Released in part: Folios 98 s22(1)(a)(ii), 47G(b), 47F, 47E(d), 37(2)(b) Folio: 99 s22(1)(a)(ii), 47G(b), 47F</td>
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<td>15/4/15</td>
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<td>Released in part: Folio 100 s22(1)(a)(ii), 47G(a), 47F</td>
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<td>Email</td>
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<td>08/4/15</td>
<td>AFP/Apple</td>
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<td>110-111</td>
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<td>47</td>
<td>112-113</td>
<td>02/4/15</td>
<td>AFP/Apple</td>
<td>Email: Re: Stolen apple iPad</td>
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<td>49</td>
<td>117-119</td>
<td>30/3/15</td>
<td>AFP/Apple</td>
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<td>50</td>
<td>120-121</td>
<td>26/3/15</td>
<td>AFP/Apple</td>
<td>Email: Re stolen iphone5c; Follow up:</td>
<td>Released in part: Folio 120 s22(1)(a)(ii), 47G(a), 47F, 47G(b) Released in full: 121</td>
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<td>122</td>
<td>24/3/15</td>
<td>AFP/Apple</td>
<td>Email: FW: Assistance to the AFP – Email Accounts</td>
<td>Released in part: Folio 122 s22(1)(a)(ii), 47G(a), 37(2)(b), 47E(d)</td>
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<td>AFP/Apple</td>
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<td>AFP/Apple</td>
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<td>Released in part: Folio 124 s22(1)(a)(ii), 47G(a), 47F Folio: 125 s22(1)(a)(ii), 47G(a), 47F, 47E(d) Released in full: 126</td>
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SCHEDULE OF DECISION – CRM 2016/324
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<td>128-129</td>
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<td>Email: Re: Attempt to locate the owner of Apple Mini iPad; Released in part: Folios 128-129 s22(1)(a)(ii), 47G(a), 47F</td>
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<td>56</td>
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<td>AFP/Apple</td>
<td>Re: Fwd: stolen iphone; Follow up: Released in part: Folios 130-131 s22(1)(a)(ii), 47G(a), 47F Released in full: Folio 32</td>
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<td>134</td>
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<td>AFP/Apple</td>
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<td>135</td>
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<td>AFP/Apple</td>
<td>Email: Attempt to locate the owner of Apple Mini iPad Released in part: Folio 135 s22(1)(a)(ii), 47G(a), 47F, 47E(d)</td>
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<td>60</td>
<td>136-137</td>
<td>26/2/15</td>
<td>AFP/Apple</td>
<td>Email: Re: Assistance police enquiry-theft of apple product Released in part: Folios 136-137 s22(1)(a)(ii), 47G(a), 47F</td>
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<td>61</td>
<td>138-139</td>
<td>20/2/15</td>
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<td>Email: Assistance police enquiry-theft of apple product Released in part: Folios 138-139 ss22(1)(a)(ii), 47G(b), 47F</td>
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<td>62</td>
<td>140-141</td>
<td>18/2/15</td>
<td>AFP/Apple</td>
<td>Email: Re: stolen iphone; Follow-up</td>
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<td>63</td>
<td>142</td>
<td>11/2/15</td>
<td>AFP/Apple</td>
<td>Email: stolen iphone</td>
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<td>64</td>
<td>143-144</td>
<td>30/1/15</td>
<td>AFP/Apple</td>
<td>Email: Re: Suspected stolen Apple iPad and Apple MacBook pro;</td>
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<tr>
<td>65</td>
<td>145</td>
<td>25/1/15</td>
<td>AFP/Apple</td>
<td>Email: Suspected stolen Apple iPad and MacBook pro</td>
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Authorised Decision Maker: Nathan Scudder  
Coordinator Freedom of Information  
Australian Federal Police

Date of Decision: 2 June 2016
Good Afternoon,

The AFP is currently undertaking an investigation in relation to suspected money laundering and drug importation into Australia and I am seeking to obtain some information from Apple to assist in the investigation.

Are you able to advise as to the details of these purchases as well as other iTunes Store purchases made by . Do you need any other documentation to support this request?

Thankyou in anticipation of your assistance with this request.

Regards,
Dear Senior Constable,

We understand that you required the registered owner details of the Apple product:

Serial Number:

Unfortunately there was no reregistration activity since 03/05/2015.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple

On May 31, 2015 at 01:36:01 AM GMT, s22(1)(a)(ii)@afp.gov.au wrote:

UNCLASSIFIED

Good afternoon,

I am currently investigating the theft/loss of an Apple iPhone 6 grey 16gb.

The phone details are:

Serial Number:

The phone was lost/stolen on 03/05/2015 in Melbourne CBD.

If possible could you confirm if the phone has been reregistered after the above date on iTunes and if this is the case please provide me with the details for the investigation.

Thank you

SENIOR CONSTABLE

OPERATIONS – MELBOURNE AIRPORT

AVIATION

www.afp.gov.au
WARNING

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AFP Web site: http://www.afp.gov.au
From: 
Sent: Friday, 12 June 2015 11:38 AM
To: 
Subject: Re: Fwd: Possible stolen apple products [SEC=UNOFFICIAL]; Follow-up: 

Dear Agent,

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Follow-up.

Sincerely,

Apple


On June 12, 2015 at 01:24:35 AM GMT,

Dear Agent,

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

On your future requests, please send them to

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple


On May 27, 2015 at 21:14:14 PM GMT,
Begin forwarded message:

From: @afp.gov.au
Subject: Possible stolen apple products [SEC=UNOFFICIAL]
Date: May 26, 2015 at 6:20:28 PM PDT

To: @afp.gov.au

To Apple loss prevention,

I am currently conducting an investigation into organised thefts from . We have identified three iPads that have been removed without permission. Could you please check your systems and identify who is currently in possession of these items so we can identify the offenders and develop a case against them.

The original owners will be

<table>
<thead>
<tr>
<th>Model</th>
<th>S/N</th>
<th>IMEI</th>
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<tbody>
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<td>s47G(a)</td>
<td>s47G(a)</td>
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</tr>
</tbody>
</table>

Check-Kind regards,

s22(1)(a)(ii)

<<image002.gif>>

FEDERAL AGENT AVIATION
www.afp.gov.au

UNOFFICIAL

******************************************************************************
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Dear Agent,

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

On your future requests, lease send them to [s47G(a)]

For your reference, your request has been documented in Follow-Up: [s47G(a)]

Sincerely,

[s47F]

Apple


On May 27, 2015 at 21:14:14 PM GMT, [s47G(a)] wrote:

Begin forwarded message:

From: [s22(1)(a)(i)]

Subject: Possible stolen apple products [SEC=UNOFFICIAL]

Date: May 26, 2015 at 8:20:28 PM PDT

To: [s47G(a)]

UNOFFICIAL

To Apple loss prevention,

I am currently conducting an investigation into organised thefts from [s47G(b)]. We have identified three iPads that have been removed without permission. Could you please check your systems and identify who is currently in possession of these items so we can identify the offenders and develop a case against them.

The original owners will be [s47G(b)].
Check-
Kind regards,

s22(1)(a)(ii)

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AVIATION
www.afp.gov.au

**************
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AFP Web site: http://www.afp.gov.au

**************
Dear Officer,

Please find attached encrypted file for registration information. The password will be sent in a follow-up email.

Regards to purchase history, Apple does not maintain sales records for products shipped to a distributor. Please contact for more information.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple

On May 27, 2015 at 05:10:49 AM GMT, @afpgov.au wrote:

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious drug offences against Part 4 of the Criminal Code 1995 (Cth) and section 25 of the Drugs Misuse and Trafficking Act 1985 (NSW). During this investigation, the serial number and IMEI/MEID number on the Apple iPad Mini box were as follows:

- Serial No: s47F
- IMEI/MEID: s47G(a)

s37(2)(b)
If you have any questions or need more information, please don't hesitate to contact me on the details below.

Regards,

s22(1)(a)(ii)

FEDERAL AGENT
CRIME OPERATIONS

www.afp.gov.au

Sensitive: Legal

******************************************************************************
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AFP Web site: http://www.afp.gov.au

******************************************************************************
Dear Officer — s22(1)(a)(ii)

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Follow-up — s47G(a)

Password — s47G(a)

Sincerely,

— s47F
Apple

On May 27, 2015 at 05:10:49 AM GMT, — s22(1)(a)(ii) @afp.gov.au wrote:

Sensitive: Legal

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious drug offences against Part 9 of the Criminal Code 1995 (Cth) and section 25 of the Drugs Misuse and Trafficking Act 1985 (NSW). During this investigation — s47E(d), s37(2)(b) The serial number and IMEI/MEID number on the Apple iPad Mini box were as follows:

Serial No — s47F
IMEI/MEID No — s47G(a)
If you have any questions or need more information, please don’t hesitate to contact me on the details below.

Regards,

s22(1)(a)(ii)

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s22(1)(a)(ii)
FEDERAL AGENT
<<image001.gif>> CRIME OPERATIONS

www.afp.gov.au

Sensitive: Legal

******************************************************************************
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AFP Web site: http://www.afp.gov.au

******************************************************************************

FOI - 2016/324  2

Folio -12
Dear Officer,

Please find attached encrypted file for registration information. The password will be sent in a follow-up email.

Regards to purchase history, Apple does not maintain sales records for products shipped to a distributor. Please contact s47G(b) for more information.

For your reference, your request has been documented in Follow-Up: s47G(a).

Sincerely,

s47F
Apple

On May 27, 2015 at 05:10:49 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

Sensitive:Legal

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious drug offences against Part 9 of the Criminal Code 1995 (Cth) and section 25 of the Drugs Misuse and Trafficking Act 1985 (NSW). During this investigation, s47E(d), s37(2)(b) The serial number and IMEI/MEID number on the Apple iPad Mini box were as follows:

Serial No: s47F
IMEI/MEID s47G(b)
If you have any questions or need more information, please don’t hesitate to contact me on the details below.

Regards,

s22(1)(a)(ii)

---

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AFP Web site: http://www.afp.gov.au

---

Sensitive: Legal
Dear Officer,

Thank you for contacting Apple.

We understand that you required the activation and re-registration after the offence date of the Apple Product-

IMEI: [redacted]

We unfortunately are unable to locate any relevant information pertaining to your request.

For your reference, your request has been documented in Follow-Up: [redacted]

Sincerely,

Apple

On June 05, 2015 at 09:41:47 AM GMT, [redacted] wrote:

UNCLASSIFIED

RE REQUEST: [redacted]

To whom it may concern, the date of the offence was 22 of April 2015.

Regards:

[redacted]

MELBOURNE AUO TEAM 1

AVIATION

www.afp.gov.au

UNCLASSIFIED

From: [redacted]
Sent: Thursday, 4 June 2015 7:39 PM
To: [redacted]
Subject: Re: Assistance [SEC-UNCLASSIFIED]; Follow-up: [redacted]
Dear Officer,

Thank you for contacting Apple.

We are able to look up activation and registration history if you could tell us the date of offence. Unfortunately, we are unable support for s47E(d), s37(2)(b).

For your reference, your request has been documented in Follow-Up: s47G(a)

Sincerely,

Apple

On May 24, 2015 at 07:50:21 AM GMT, @afp.gov.au wrote:

UNCLASSIFIED

To whom may concern

I am conducting enquiries in relation to a stolen mobile device (Apple iPhone6) on behalf of the owner. I require your assistance in relation to:

- s47E(d), s37(2)(b)
- to this)

The owner’s details are detailed below:

Apple ID: s47F
IMEI: s47G(a)
Serial Number: s47F
Police reference no: 47E(d)

Thank you for your time and efforts

Regards

s22(1)(a)(ii)
MELBOURNE AUO TEAM 1
AVIATION
www.afp.gov.au

UNCLASSIFIED
From:  
Sent:  
To:  
Subject: RE: Assistance; Follow-up:  

RE REQUEST:  

To whom it may concern, the date of the offence was 22 of April 2015.

Regards

---

From:  
Sent:  
To:  
Subject:  

Dear Officer

Thank you for contacting Apple.

We are able to look up activation and registration history if you could tell us the date of offence. Unfortunately, we are unable support for s47E(i), s37(2)(c).

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple

On May 24, 2015 at 07:50:21 AM GMT, @afp.gov.au wrote:
I am conducting enquiries in relation to a stolen mobile device (Apple iPhone6) on behalf of the owner. I require your assistance in relation to:

- s47E(d), s37(2)(b)

The owner’s details are detailed below:

Apple ID  s47F
IMEI:  s47G(a)
Serial Number  s47F

Police reference no:  s47G(b).

Thank you for your time and efforts

Regards

s22(1)(a)(ii)  MELBOURNE AUO TEAM 1
<<image001.gif>>  AVIATION
s22(1)(a)(ii)  www.afp.gov.au

UNCLASSIFIED

****************************************************************************************************************************************
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AFP Web site: http://www.afp.gov.au

****************************************************************************************************************************************
Dear Officer,

Thank you for contacting Apple.

We are able to look up activation and registration history if you could tell us the date of offence. Unfortunately, we are unable support for s47E(d), s37(2)(b).

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple

On May 24, 2015 at 07:50:21 AM GMT, @afp.gov.au wrote:

UNCLASSIFIED

To whom may concern

I am conducting inquiries in relation to a stolen mobile device (Apple iPhone6) on behalf of the owner. I require your assistance in relation to:

- s47E(d), s37(2)(b)

The owner's details are detailed below:

Apple ID: s47F
IMEI: s47G(a)
Serial Number: s47F

Police reference no: s47G(b)

Thank you for your time and efforts

Regards

<<image001.gif>>
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AFP Web site: http://www.afp.gov.au

*****************************************************************************
Dear [Name],

Thank you for contacting Apple.

Gift Certificates, iTunes Cards and Codes, Content Codes, and Allowances, in addition to unused balances, are not redeemable for cash and cannot be returned for a cash refund (except as required by law); exchanged; resold; used to purchase Gifts, Gift Certificates, or iTunes Cards or Codes; used to provide Allowances; used for purchases on the Apple Online Store; or used in Apple Retail Stores. Unused balances are not transferable.

For your reference, your request has been documented in Follow-Up:

Sincerely,

[Signature]

Apple

On May 22, 2015 at 00:02:18 AM GMT, [User ID] wrote:

To whom it concerns:

We have received information of a possible

My questions are:

Can the iTunes credit be redeemed in any way that provides the offender with cash?

What can these cards be used for outside of purchasing items off iTunes?

Can the credits be transferred to another user??

Thank you in advance for any assistance.
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AFP Web site: http://www.afp.gov.au

UNCLASSIFIED
Dear Federal Agent

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple

Follow-up: [SEC=UNCLASSIFIED]

Password:

Sincerely,

Apple


On June 02, 2015 at 03:10:16 AM GMT, > wrote:

Dear Federal Agent

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up

Sincerely,

Apple


On June 01, 2015 at 03:36:57 AM GMT wrote:

UNCLASSIFIED
Good Afternoon APAC Police Requests,

Thank you very much for assistance with my previous request. In the results you provided, it appears the customer returned an item (Macbook Air) and received credit which he used to purchase an iPhone 6.

Can you provide additional purchase details in relation to this Macbook Air? Also, would the customer be required to complete paper work upon return of such an item?

Details of laptop:

MBAir 11.6/1.4GHZ/4GB/256GB Flash
Part Number s47F
Serial Number s47F

Kind Regards

s22(1)(a)(ii)

FEDERAL AGENT
CRIME OPERATIONS
www.afp.gov.au

UNCLASSIFIED

From: s47G(a)
Sent: Monday, 25 May 2015 1:35 PM
To: s22(1)(a)(ii)
Subject: RE: AFP request for information (AFP ref s47G(a) ; Previous Request Number: s47G(a) [SEC=UNCLASSIFIED]; Previous Request Number: s47G(a)

Dear Agent s22(1)(a)(ii).

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Previous Request Number: s47G(a).

Password s47G(a)

Sincerely,

s47F
Apple


On May 25, 2015 at 03:24:39 AM GMT, s47G(a) wrote:

Dear Agent s22(1)(a)(ii),
Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Previous Request Number: s47G(a)

Sincerely,

s47F
Apple


On May 18, 2015 at 01:58:52 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

**UNCLASSIFIED**

Good Morning Apple,

Thank you for your previous assistance with follow-up s47G(a)

As part of the same investigation, we are requesting the same purchase details for one iphone bearing the following IMEI, believed to have been purchased in Australia:

IMEI s47G(a)

Please let me know if any further information is required to complete the request.

Kind Regards

s22(1)(a)(ii)

FEDERAL AGENT

CRIME OPERATIONS
www.afp.gov.au

**UNCLASSIFIED**

From: s47G(a)
Sent: Wednesday, 6 May 2015 6:09 PM
To: s22(1)(a)(ii)
Subject: Re: AFP request for information (AFP ref: s47G(a)) [SEC=UNCLASSIFIED]; Previous Request Number: s47G(a)

Dear Agent s22(1)(a)(ii)

FOI - 2016/324 Folio -26
Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

s47F
Apple


On April 30, 2015 at 06:57:10 AM GMT, @afp.gov.au wrote:

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C'th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspected to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5, and
- 1 x MacBook Air, Serial Number s47F (believed to have been purchased on 47F in the name s47F in 47F, NSW, Australia).

Your assistance is much appreciated. If any further details are required to complete this request, please don't hesitate to contact me on the number below.

Regards,

s22(1)(a)(ii)

<<image001.gif>> s22(1)(a)(ii) FEDERAL AGENT
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AFP Web site: http://www.afp.gov.au
delivering the message to the intended recipient be advised that you have received this message in error and that any use, copying, circulation, forwarding, printing or publication of this message or attached files is strictly forbidden, as is the disclosure of the information contained therein. If you have received this message in error, please notify the sender immediately and delete it from your inbox.

AFP Web site: http://www.afp.gov.au

*****************************************************************************
Dear Federal Agent,

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple


On June 01, 2015 at 03:36:57 AM GMT, @AFP.GOV.AU wrote:

UNCLASSIFIED

Good Afternoon APAC Police Requests,

Thank you very much for assistance with my previous request. In the results you provided, it appears the customer, returned an item (Macbook Air) and received credit which he used to purchase an iPhone 6.

Can you provide additional purchase details in relation to this Macbook Air? Also, would the customer be required to complete paper work upon return of such an item?

Details of laptop:

MBAir 11.6/1.4GHZ/4GB/256GB Flash
Part Number: 47F
Serial Number: 47F

Kind Regards

<<image001.gif>>
From: [Redacted]  
Sent: Monday, 25 May 2015 1:35 PM  
To: [Redacted]  
Subject: RE: AFP request for information (AFP ref 47E(d)); Previous Request Number: [Redacted]  

Dear Agent [Redacted]

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Previous Request Number: [Redacted]

Password: [Redacted]

Sincerely,

[Redacted]

Apple


On May 25, 2015 at 03:24:39 AM GMT, [Redacted] wrote:

Dear Agent [Redacted]

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Previous Request Number: [Redacted]

Sincerely,

[Redacted]

Apple


On May 18, 2015 at 01:58:52 AM GMT, [Redacted] wrote:
UNCLASSIFIED

Good Morning Apple,

Thank you for your previous assistance with follow-up s47G(a).

As part of the same investigation, we are requesting the same purchase details for one iphone bearing the following IMEI, believed to have been purchased in Australia:

IMEI: s47G(a)

Please let me know if any further information is required to complete the request.

Kind Regards

s47G(b)

FEDERAL AGENT
CRIME OPERATIONS
www.arp.gov.au

UNCLASSIFIED

From: s47G(a)
Sent: Wednesday, 6 May 2015 6:09 PM
To: s22(1)(a)(ii)
Subject: Re: AFP request for information (AFP ref 37E(d) [SEC=UNCLASSIFIED]; Previous Request Number: s47G(a))

Dear Agent s22(1)(a)(ii)

Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

s37(2)(b). 47G(a)

For your reference, your request has been documented in Previous Request Number: s47G(a)

Sincerely,

s47F
Apple


On April 30, 2015 at 05:57:10 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:
To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C'th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:
- 1 x iPhone 5, IMEI s47G(a)
- 1 x Macbook Air, Serial Number s47F (believed to have been purchased on 47F in the name s47F in 47F NSW, Australia).

Your assistance is much appreciated. If any further details are required to complete this request, please don’t hesitate to contact me on the number below.

Regards,

s22(1)(a)(ii)

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WWW.ATF.GOV.AU

UNCLASSIFIED

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inbox.

AFP Web site: http://www.afp.gov.au
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AFP Web site: http://www.afp.gov.au
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AFP Web site: http://www.afp.gov.au
*******************************************************************************
Good Afternoon APAC Police Requests,

Thank you very much for assistance with my previous request. In the results you provided, it appears the customer ______, returned an item (Macbook Air) and received credit which he used to purchase an iPhone 6.

Can you provide additional purchase details in relation to this Macbook Air? Also, would the customer be required to complete paper work upon return of such an item?

Details of laptop:

MBAir 11.6/1.4GHZ/4GB/256GB Flash
Part Number ______
Serial Number ______

Kind Regards

Authenticator

---

Dear Agent ______

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Follow-up: ______.

Password: ______

Sincerely,
On May 25, 2015 at 03:24:39 AM GMT, <s47G(a)> wrote:

Dear Agent <s22(1)(a)(ii)>

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up: <s47G(b)>

Sincerely,

<s47F>
Apple


On May 18, 2015 at 01:58:52 AM GMT <s22(1)(a)(ii) @afp.gov.au> wrote:

UNCLASSIFIED

Good Morning Apple,

Thank you for your previous assistance with follow-up <s47G(a)>

As part of the same investigation, we are requesting the same purchase details for one iPhone bearing the following IMEI, believed to have been purchased in Australia:

IMEI: <s47G(a)>

Please let me know if any further information is required to complete the request.

Kind Regards

<s22(1)(a)(ii)>

FEDERAL AGENT

CRIME OPERATIONS

www.afp.gov.au

UNCLASSIFIED
Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

For your reference, your request has been documented in Previous Request Number: s47G(a).

Sincerely,

Apple


On April 30, 2015 at 06:57:10 AM GMT, afp.gov.au wrote:

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (Cth). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5, and
- 1 x Macbook Air, Serial Number believed to have been purchased on in the name , in NSW, Australia.


Your assistance is much appreciated. If any further details are required to complete this request, please don't hesitate to contact me on the number below.

Regards,

s22(1)(a)(i)

s22(1)(a)(i)
FEDERAL AGENT
<<image001.gif>> CRIME OPERATIONS

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UNCLASSIFIED

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AFP Web site: http://www.afp.gov.au

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AFP Web site: http://www.afp.gov.au

***************************************************************
From: Thursday, 28 May 2015 11:59 AM
Sent: Thursday, 28 May 2015 11:59 AM
To: Re: Law Enforcement Request [SEC=UNCLASSIFIED]; Follow-up: 
Subject: Re: Law Enforcement Request [SEC=UNCLASSIFIED]; Follow-up:

Dear Detective Sergeant,

Thank you for getting in touch with Apple.

We understand that you required the Mac address of the Apple product:

Product: iPhone 6 Gold 128GB
IMEI: 

Our records show that the Mac address for this device is .

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple


On May 18, 2015 at 04:38:31 AM GMT, wrote:

UNCLASSIFIED

Good afternoon,

Australian Federal Police is currently conducting an ongoing investigation and respectfully request your assistance as outlined in the attached document.

I can be contacted via return email or should you require any further details.

Kind regards,

DETECTIVE SERGEANT
TEAM LEADER -

<<image001.gif>>
SERIOUS & ORGANISED CRIME
www.afp.gov.au

UNCLASSIFIED
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AFP Web site: http://www.afp.gov.au

<<201505181436.pdf>>
From: s22(1)(a)(ii)
Sent: Wednesday, 27 May 2015 3:11 PM
To: s47G(a)
Cc: s22(1)(a)(ii)
Subject: Australian Federal Police - Request for information [DLM=Sensitive:Legal]

Sensitive:Legal

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious drug offences against Part 9 of the Criminal Code 1995 (C'th) and section 25 of the Drugs Misuse and Trafficking Act 1985 (NSW). During this investigation, the serial number and IMEI/MEID number on the Apple iPad Mini box were as follows:

Serial No: s47F
IMEI/MEID No: s47G(a)

If you have any questions or need more information, please don’t hesitate to contact me on the details below.

Regards,

s22(1)(a)(ii)
From: s22(1)(a)(ii) 
Sent: Monday, 25 May 2015 1:35 PM 
To: s22(1)(a)(ii) 
Subject: RE: AFP request for information (AFP ref 47E(d)); Previous Request Number: s47G(a) [SEC=UNCLASSIFIED]; Follow-up: s47G(a) 

Dear Agent s22(1)(a)(ii),

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Follow-up: s47G(a).

Password: s47G(a)

Sincerely,

s47F
Apple


On May 25, 2015 at 03:24:39 AM GMT, <s47G(a)> wrote:

Dear Agent s22(1)(a)(ii)

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up: s47G(a).

Sincerely,

s47F
Apple


On May 18, 2015 at 01:58:52 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

UNCLASSIFIED

Good Morning Apple,
Thank you for your previous assistance with follow-up.

As part of the same investigation, we are requesting the same purchase details for one iphone bearing the following IMEI, believed to have been purchased in Australia:

IMEI: s47G(a)

Please let me know if any further information is required to complete the request.

Kind Regards

s22(1)(a)(ii)

FEDERAL AGENT

CRIME OPERATIONS

www.afp.gov.au

UNCLASSIFIED

From: s47G(a)
Sent: Wednesday, 6 May 2015 6:09 PM
To: s22(1)(a)(ii)
Subject: Re: AFP request for information (AFP ref. 47E(d) ) [SEC=UNCLASSIFIED]; Previous Request Number: s47G(a)

Dear Agent,

Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

For your reference, your request has been documented in Previous Request Number: s47G(a).

Sincerely,

s47F
Apple


On April 30, 2015 at 06:57:10 AM GMT, @afp.gov.au wrote:

UNCLASSIFIED

To whom it may concern,
The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C'th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5, IMEI s47G(a); and
- 1 x Macbook Air, Serial Number s47F (believed to have been purchased on 47F in the name s47F in 47F, NSW, Australia).

Your assistance is much appreciated. If any further details are required to complete this request, please don’t hesitate to contact me on the number below.

Regards,

s22(1)(a)(b)

FEDERAL AGENT
CRIME OPERATIONS
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AFP Web site: http://www.afp.gov.au

FOI - 2016/324   Folio -44
WARNING

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AFP Web site: http://www.afp.gov.au
From:                  s47G(a)
Sent:     Monday, 25 May 2015 1:35 PM
To:       s22(1)(a)(ii)
Subject:   RE: AFP request for information (AFP ref 47E(d)); Previous Request Number: s47G(a) [SEC=UNCLASSIFIED]; Follow-up: s47G(a)
Attachments: Apple Follow-up s47G(a).pdf

Dear Agent s22(1)(a)(ii)

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up s47G(a).

Sincerely,

s47F
Apple


On May 18, 2015 at 01:58:52 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

UNCLASSIFIED

Good Morning Apple,

Thank you for your previous assistance with follow-up s47G(a)

As part of the same investigation, we are requesting the same purchase details for one iphone bearing the following IMEI, believed to have been purchased in Australia:

IMEI: s47G(a)

Please let me know if any further information is required to complete the request.

Kind Regards

s22(1)(a)(ii)

FEDERAL AGENT
CRIME OPERATIONS
www.afp.gov.au

FOI - 2016/324 Folio -46
UNCLASSIFIED

From: s47G(a)
Sent: Wednesday, 6 May 2015 6:09 PM
To: s22(1)(a)(ii)
Subject: Re: AFP request for information (AFP ref 47E(d)) [SEC=UNCLASSIFIED]; Previous Request Number: s47G(a)

Dear Agent s22(1)(a)(ii)

Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

s37(2)(b), 47G(a)

For your reference, your request has been documented in Previous Request Number: s47G(a).

Sincerely,

s47F
Apple


On April 30, 2015 at 06:57:10 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

UNCLASSIFIED

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C’th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5, IMEI s47G(a) and
- 1 x Macbook Air, Serial Number s47F (believed to have been purchased on 47F in the name s47F in 47F NSW, Australia).

s37(2)(b)

FOI - 2016/324       Folio -47
Your assistance is much appreciated. If any further details are required to complete this request, please don't hesitate to contact me on the number below.

Regards,

FEDERAL AGENT
CRIME OPERATIONS
www.afp.gov.au

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AFP Web site: http://www.afp.gov.au

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To whom may concern

I am conducting enquiries in relation to a stolen mobile device (Apple Iphone6) on behalf of the owner. I require your assistance in relation to:

- 
- 
- s47E(d), s37(2)(b)

The owner’s details are detailed below:

Apple ID: s47F
IMEI: s47G(a)
Serial Number: s47F

Police reference no: 47E(d)

Thank you for your time and efforts

Regards

AFP
AUSTRALIAN FEDERAL POLICE

UNCLASSIFIED
From: s22(1)(a)(ii)
Sent: Friday, 22 May 2015 10:02 AM
To: s47G(a)
Cc: s22(1)(a)(ii)
Subject: Itunes Gift Card query [SEC=UNCLASSIFIED]

UNCLASSIFIED

To whom it concerns:

We have received information of a possible 47E(d)
47E(d)

My questions are:

Can the Itune credit be redeemed in any way that provides the offender with cash?

What can these cards be used for outside of purchasing items off Itunes?

Can the credits be transferred to another user??

Thank you in advance for any assistance.

F/A s22(1)(a)(ii)
47E(d)
MELBOURNE www.afp.gov.au

UNCLASSIFIED
Good afternoon,

Australian Federal Police is currently conducting an ongoing investigation and respectfully request your assistance as outlined in the attached document.

I can be contacted via return email or should you require any further details.

Kind regards,

DETECTIVE SERGEANT
TEAM LEADER - SERIOUS & ORGANISED CRIME

UNCLASSIFIED
Law Enforcement Liaison
Apple

18 May 2015

Request for MAC address for IMEI

Australian Federal Police are currently conducting an ongoing investigation into the importation of commercial quantities of border controlled drugs, into Australia, contrary to Section 307.1 of the Criminal Code Act 1995 and respectfully request your assistance.

We would appreciate the Mac address for the following please:

IMEI #: s47G(a)

Please do not alert the customer to our enquiry.

I can be contacted via return email or s22(1)(a)(ii) should you require any further details.

Kind regards,

Team Leader – Detective Sergeant
Serious and Organised Crime

@afp.gov.au
From: [Redacted]
Sent: Monday, 18 May 2015 11:59 AM
To: [Redacted]
Subject: RE: AFP request for information (AFP ref [Redacted]); Follow-up: [Redacted]  
[SEC=UNCLASSIFIED]

UNCLASSIFIED

Good Morning Apple,

Thank you for your previous assistance with follow-up [Redacted].

As part of the same investigation, we are requesting the same purchase details for one iphone bearing the following IMEI, believed to have been purchased in Australia:

IMEI: [Redacted]

Please let me know if any further information is required to complete the request.

Kind Regards

[Redacted]

From: [Redacted]
Sent: Wednesday, 6 May 2015 5:09 PM
To: [Redacted]
Subject: Re: AFP request for information (AFP ref [Redacted]); [SEC=UNCLASSIFIED]; Follow-up: [Redacted]

Dear Agent [Redacted]

Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up: [Redacted]

Sincerely,

[Redacted]
On April 30, 2015 at 06:57:10 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

UNCLASSIFIED

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C’th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5, IMEI s47G(a); and
- 1 x Macbook Air, Serial Number s47F (believed to have been purchased on 47F in the name s47F in 47F NSW, Australia).

Your assistance is much appreciated. If any further details are required to complete this request, please don’t hesitate to contact me on the number below.

Regards,

s22(1)(a)(ii)

FEDERAL AGENT

CRIME OPERATIONS

www.afp.gov.au

UNCLASSIFIED

**************************************************************************

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AFP Web site: http://www.afp.gov.au

*******************************************************************************

THIS DOCUMENT IS DE-CLASSIFIED AND RELEASED BY THE AUSTRALIAN FEDERAL POLICE UNDER THE FREEDOM OF INFORMATION ACT 1982
From: 
Sent: Wednesday, 13 May 2015 8:38 PM 
To: RE: Fwd: Subscriber check; Follow-up: s47G(a) [SEC=UNCLASSIFIED]
Subject: RE: Fwd: Subscriber check [SEC=UNCLASSIFIED]; Follow-up: 622695163

UNCLASSIFIED

Thank you very much for your assistance with this matter.

Kind regards,

AFP
AUSTRALIAN FEDERAL POLICE
AIRPORT UNIFORM OPERATIONS POLICING SYDNEY AIRPORT AVIATION
www.afp.gov.au

UNCLASSIFIED

From: s47G(a)
Sent: Wednesday, 13 May 2015 2:58 PM 
To: s22(1)(a)(i)
Subject: RE: Fwd: Subscriber check [SEC=UNCLASSIFIED]; Follow-up: 622695163

Dear Officer

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple.

Follow-up: s47E(a)

Password: s47G(a)

Sincerely,

Apple

On May 11, 2015 at 01:50:50 AM GMT, @AFP.GOV.AU wrote:

UNCLASSIFIED

Dear s47F

About May 2015, AFP in relation to a male passenger found in possession of two mobile phones. The POI admitted that one of those two phones did not belong to him. Police suspect that the iPhone with IMEI may be stolen at that the POI was attempting to depart the country with the stolen good. Police have seized that phone and are now trying to identify and locate the owner of that phone. It would be much appreciated if you were able to
To: s47F

Subject: Subscriber check [SEC=UNCLASSIFIED]
Date: May 5, 2015 at 11:56:42 AM GMT+8

Dear s47F

Your email was provided to me by another member of my team. I am trying to locate the owner of an iPhone. (IMEI s47G(a)) Any assistance you can provide would be appreciated.

Kind regards,

AIRPORT UNIFORM OPERATIONS POLICING SYDNEY AIRPORT
AVIATION
s22(1)(a)(6)
www.afp.gov.au

UNCLASSIFIED

*****************************************************************************
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AFP Web site: http://www.afp.gov.au
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AFP Web site: http://www.afp.gov.au

******************************************************************************

THIS DOCUMENT IS DE-CLASSIFIED AND RELEASED BY THE AUSTRALIAN FEDERAL POLICE UNDER THE FREEDOM OF INFORMATION ACT 1982

FOI - 2016/324

Folio -60
Dear Officer,

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Follow-up-

Password-

Sincerely,

Apple

On May 11, 2015 at 01:50:50 AM GMT, wrote:

Dear,

About May 2015, AFP in relation to a male passenger found in possession of two mobile phones. The POI admitted that one of those two phones did not belong to him. Police suspect that the iPhone with IMEI may be stolen at that the POI was attempting to depart the country with the stolen good. Police have seized that phone and are now trying to identify and locate the owner of that phone. It would be much appreciated if you were able to provide the name of the owner of that device and any other information that would enable us to identify and/or locate him/her.

Many thanks in advance,

Kind regards,

": "AIRPORT UNIFORM OPERATIONS POLICING SYDNEY AIRPORT

www.afp.gov.au

From:

Sent: Friday, 8 May 2015 5:58 PM
To: s22(1)(a)(i)
Subject: Re: Fwd: Subscriber check [SEC=UNCLASSIFIED]

Dear Officer s22(1)(a)(i)

Thank you for getting in touch with Apple.

We understand that you required the registered details of the Apple product:

Product: iPhone 5s Gold 16Gb
IMEI: s47G(a)

To better assist you, please submit a new request with the description of your investigation.

For your request to be valid, please include the following items in the body of the official letter:
- Product serial number or if the serial number is unavailable, you may include the IMEI or MEID;
- The date of the incident, if applicable
- A description of the investigation and information required

We apologise for any inconveniences this may cause.

Sincerely,

s47F
Apple


Begin forwarded message:

From: s22(1)(a)(i) <<a href="mailto:s22(1)(a)(i)@afp.gov.au" class="" style="color: purple; text-decoration: underline;">s22(1)(a)(i)@afp.gov.au">
To: s47F <<a href="mailto:s47F" class="" style="color: purple; text-decoration: underline;">s47F">
Subject: Subscriber check [SEC=UNCLASSIFIED]
Date: May 3, 2015 at 11:56:42 AM GMT+8

UNCLASSIFIED

Dear s47F

Your email was provided to me by another member of my team. I am trying to locate the owner of an iPhone. (IMEI s47G(a))

Any assistance you can provide would be appreciated.

Kind regards,
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AFP Web site: http://www.afp.gov.au

UNCLASSIFIED
Dear Officer,

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple

On May 11, 2015 at 01:50:50 AM GMT, afp.gov.au wrote:

Dear

About May 2015, AFP in relation to a male passenger found in possession of two mobile phones. The POI admitted that one of those two phones did not belong to him. Police suspect that the iPhone with IMEI may be stolen at that time. The POI was attempting to depart the country with the stolen good. Police have seized that phone and are now trying to identify the owner of that phone. It would be much appreciated if you were able to provide the name of the owner of that device and any other information that would enable us to identify and/or locate him/her.

Many thanks in advance,

Kind regards,

UNCLASSIFIED

<<image001.gif>>

AIRPORT UNIFORM OPERATIONS POLICING SYDNEY AIRPORT

AVIATION

www.afp.gov.au

UNCLASSIFIED
To: s22(1)(a)(i)
Subject: Re: Fwd: Subscriber check [SEC=UNCLASSIFIED]

Dear Officer s22(1)(a)(i)

Thank you for getting in touch with Apple.

We understand that you required the registered details of the Apple product:

Product: iPhone 5s Gold 16Gb
IMEI: s47G(a)

To better assist you, please submit a new request with the description of your investigation.

For your request to be valid, please include the following items in the body of the official letter:
- Product serial number or if the serial number is unavailable, you may include the IMEI or MEID;
- The date of the incident, if applicable;
- A description of the investigation and information required.

We apologise for any inconveniences this may cause.

Sincerely,

s47F
Apple


Begin forwarded message:

To: s47F " <<a href="mailto:s47F" class="" style="color: purple; text-decoration: underline;">s47F</a>>
Subject: Subscriber check [SEC=UNCLASSIFIED]
Date: May 3, 2015 at 11:56:42 AM GMT+8

UNCLASSIFIED

Dear s47F

Your email was provided to me by another member of my team. I am trying to locate the owner of an iPhone. (IMEI s47G(a))

Any assistance you can provide would be appreciated.

Kind regards,
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AFP Web site: http://www.afp.gov.au

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AFP Web site: http://www.afp.gov.au
Dear Agent, 

Thank you for contacting Apple.

We understand that you required the registered owner details of the Apple product-

IMEI Number- 

We unfortunately are unable to locate any relevant information pertaining to your request.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple

On May 07, 2015 at 00:18:37 AM GMT, wrote:

Hello Agent, 

I am forwarding your request to our APAC team to assist. Please look for a response directly from them. If you have any questions, please let me know.

Sincerely,

Apple Retail Loss Prevention

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The attached video/images are the property of Apple Inc. and is intended for law enforcement use only. The video/images should not be disseminated outside of law enforcement without the expressed written consent of Apple Inc.

Begin forwarded message:

From:  s22(1)(a)(ii) <<a href="mailto:s22(1)(a)(ii)@afp.gov.au" class=""
Subject: Stolen property investigation - Case 47E(d) [SEC=UNCLASSIFIED]
Date: May 5, 2015 at 4:55:23 PM PDT
To:  s47G(a)

UNCLASSIFIED

Dear Loss Prevention Team,

I’m currently investigating the coordinated theft from s47G(b) of peoples personal belongings (AFP case 47E(d)).

AFP have identified iPhones and iPads which are believed to be stolen. These items are believed to have been sold and we are attempting to identify the original owners (Victims) and the current people in possession of the stolen items. Our reason behind this is to reunite the victims with their property and to obtain statements to enable successful prosecution of the offender.

I require the owner details for the mobile phones containing the following IMEI number:

s47G(a)

Could you please provide all details associated to the above item (past – present) to assist in this investigation and reunite the victims with their property.

I am available on the below contact details or by replying to this email.

Kind regards,

F/A  s22(1)(a)(ii)

UNCLASSIFIED

UNCLASSIFIED

FOI - 2016/324  
Folio -68
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AFP Web site: http://www.afp.gov.au
Dear Agent

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Follow-up.

Password:

Sincerely,

Apple

On May 07, 2015 at 00:17:50 AM GMT, wrote:

Hello Agent

I am forwarding your request to our APAC team to assist. Please look for a response directly from them. If you have any questions, please let me know.

Sincerely,

Apple Retail Loss Prevention

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The attached video/images are the property of Apple Inc. and is intended for law enforcement use only. The video/images should not be disseminated outside of law enforcement without the expressed written consent of Apple Inc.
Begin forwarded message:

From: s22(1)(a)(ii) <<a href="mailto:s22(1)(a)(ii)@afp.gov.au" class="" s22(1)(a)(ii)@afp.gov.au>>
Subject: Stolen property investigation - Case 47E(d) [SEC=UNCLASSIFIED]
Date: May 4, 2015 at 10:25:39 PM PDT
To: s22(1)(a)(ii) 47G(a)
class="" 47G(a)

UNCLASSIFIED

Dear Loss Prevention Team,
I'm currently investigating the coordinated theft from s47G(b) of peoples personal belongings (AFP case 47E(d)). 47E(d) AFP have identified iPhones and iPads which are believed to be stolen. These items are believed to have been sold and we are attempting to identify the original owners (Victims) and the current people in possession of the stolen items. Our reason behind this is to reunite the victims with their property and to obtain statements to enable successful prosecution of the offender.

I require the owner details for the mobile phones containing the following IMEI numbers:

![Picture](image001.gif)

Could you please provide all details associated to the above items (past - present) to assist in this investigation and reunite the victims with their property.
I am available on the below contact details or by replying to this email.
Kind regards,
F/A s22(1)(a)(ii)

<<image001.gif>> FEDERAL AGENT AVIATION www.afp.gov.au

s47G(b)

FOI - 2016/324
Folio -71
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AFP Web site: http://www.afp.gov.au

******************************************************************************
Dear Agent $22(1)(a)(ii)$,

Thank you for contacting Apple.

As requested, please find attached encrypted file. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up: $47G(a)$.

Sincerely,

$47F$
Apple

On May 07, 2015 at 00:17:50 AM GMT, $47G(a)$ wrote:

Hello Agent $22(1)(a)(ii)$,

I am forwarding your request to our APAC team to assist. Please look for a response directly from them. If you have any questions, please let me know.

Sincerely,

$47F$
Apple Retail Loss Prevention

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The attached video/images are the property of Apple Inc. and is intended for law enforcement use only. The video/images should not be disseminated outside of law enforcement without the expressed written consent of Apple Inc.
Begin forwarded message:

From: s22(1)(a)(ii) @afp.gov.au

Subject: Stolen property investigation - Case [SEC=UNCLASSIFIED]
Date: May 4, 2015 at 10:25:39 PM PDT

Dear Loss Prevention Team,

I'm currently investigating the coordinated theft from s47E(b) of peoples personal belongings (AFP case 47E(d)). AFP have identified iPhones and iPads which are believed to be stolen. These items are believed to have been sold and we are attempting to identify the original owners (Victims) and the current people in possession of the stolen items. Our reason behind this is to reunite the victims with their property and to obtain statements to enable successful prosecution of the offender.

I require the owner details for the mobile phones containing the following IMEI numbers:

Could you please provide all details associated to the above items (past - present) to assist in this investigation and reunite the victims with their property.

I am available on the below contact details or by replying to this email.

Kind regards,

F/A

<<image001.gif>>

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AVIATION

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AFP Web site: http://www.afp.gov.au
UNCLASSIFIED

Dear s47F,

About May 2015, the AFP in relation to a male passenger found in possession of two mobile phones. The POI admitted that one of those two phones did not belong to him. Police suspect that the iPhone with IMEI may be stolen at that the POI was attempting to depart the country with the stolen good. Police have seized that phone and are now trying to identify and locate the owner of that phone. It would be much appreciated if you were able to provide the name of the owner of that device and any other information that would enable us to identify and/or locate him/her.

Many thanks in advance,

Kind regards,

AUSTRALIAN FEDERAL POLICE

UNCLASSIFIED

Dear Officer,

Thank you for getting in touch with Apple.

We understand that you required the registered details of the Apple product:

Product: iPhone 5s Gold 16Gb
IMEI: 47G(a)

To better assist you, please submit a new request with the description of your investigation.

For your request to be valid, please include the following items in the body of the official letter:

- Product serial number or if the serial number is unavailable, you may include the IMEI or MEID;
- The date of the incident, if applicable
- A description of the investigation and information required

We apologise for any inconveniences this may cause.

FOI - 2016/324

Folio -76
Sincerely,

Apple


Begin forwarded message:

From: s22(1)(a)(ii) @afp.gov.au
To: s47F <<a href="mailto:s47F" class="" style="color: purple; text-decoration: underline;" s47F @afp.gov.au>
Subject: Subscriber check [SEC=UNCLASSIFIED]
Date: May 5, 2016 at 11:58:42 AM GMT+8

UNCLASSIFIED

Dear s47F,

Your email was provided to me by another member of my team. I am trying to locate the owner of an iPhone. (IMEI 47G(a)
Any assistance you can provide would be appreciated.

Kind regards,

<<image001.gif>>

UNCLASSIFIED

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AFP Web site: http://www.afp.gov.au

************************************************************************************
Dear Officer,

Thank you for getting in touch with Apple.

We understand that you required the registered details of the Apple product:

Product: iPhone 5s Gold 16Gb
IMEI: 47G(a)

To better assist you, please submit a new request with the description of your investigation.

For your request to be valid, please include the following items in the body of the official letter:
- Product serial number or if the serial number is unavailable, you may include the IMEI or MEID;
- The date of the incident, if applicable;
- A description of the investigation and information required.

We apologise for any inconveniences this may cause.

Sincerely,

Apple


---

Begin forwarded message:

From: 47G(a)@afp.gov.au
To: s47F
Subject: Subscriber check [SEC=UNCLASSIFIED]
Date: May 5, 2015 at 11:56:42 AM GMT+8

Dear s47F,

Your email was provided to me by another member of my team. I am trying to locate the owner of an iPhone. (IMEI 47G(a))

Any assistance you can provide would be appreciated.

Kind regards,

[Image001.gif]
WARNING

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AFP Web site: http://www.afp.gov.au

UNCLASSIFIED
Hello Agent

I am forwarding your request to our APAC team to assist. Please look for a response directly from them. If you have any questions, please let me know.

Sincerely,

Apple Retail Loss Prevention

This transmission may be privileged and may contain confidential information intended only for the recipient(s) named above. Transaction Journals, Video footage, and/or Images are for the viewing of Law Enforcement Officials Only. Any other distribution, re-transmission, copying or disclosure of this message, including the contents herein, is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return email, and delete this message from your system.

The attached video/images are the property of Apple Inc. and is intended for law enforcement use only. The video/images should not be disseminated outside of law enforcement without the expressed written consent of Apple Inc.

Begin forwarded message:

From: @afp.gov.au>
Subject: Stolen property investigation - Case 47E(d) [SEC=UNCLASSIFIED]
Date: May 5, 2015 at 4:55:23 PM PDT
To: 47G(a)

Dear Loss Prevention Team,

I'm currently investigating the coordinated theft from s47G(b) of peoples personal belongings (AFP case 47E(d) ...
AFP have identified iPhones and iPads which are believed to be stolen. These items are believed to have been sold and we are attempting to identify the original owners (Victims) and the current people in possession of the stolen items. Our reason behind this is to reunite the victims with their property and to obtain statements to enable successful prosecution of the offender.

I require the owner details for the mobile phones containing the following IMEI number:

Could you please provide all details associated to the above item (past – present) to assist in this investigation and reunite the victims with their property.

I am available on the below contact details or by replying to this email.

Kind regards,

F/A

**********************************************************************************************************************************************

WARNING

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AFP Web site: http://www.afp.gov.au

**********************************************************************************************************************************************
Hello Agent s22(1)(a)(ii)

I am forwarding your request to our APAC team to assist. Please look for a response directly from them. If you have any questions, please let me know.

Sincerely,

s47F
Apple Retail Loss Prevention

This transmission may be privileged and may contain confidential information intended only for the recipient(s) named above. Transaction Journals, Video footage, and/or Images are for the viewing of Law Enforcement Officials Only. Any other distribution, re-transmission, copying or disclosure of this message, including the contents herein, is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return email, and delete this message from your system.

*The attached video/images are the property of Apple Inc, and is intended for law enforcement use only. The video/images should not be disseminated outside of law enforcement without the expressed written consent of Apple Inc.*

Begin forwarded message:

From: s22(1)(a)(ii) @afp.gov.au>
Subject: Stolen property investigation - Case 47E(d) [SEC=UNCLASSIFIED]
Date: May 4, 2015 at 10:25:39 PM PDT
To: 47G(a)

UNCLASSIFIED

Dear Loss Prevention Team,
I’m currently investigating the coordinated theft from s47G(b) of peoples personal belongings (AFP case 47E(d)).
AFP have identified iPhones and iPads which are believed to be stolen. These items are believed to have been sold and we are attempting to identify the original owners (Victims) and the current people in possession of the stolen items. Our reason behind this is to reunite the victims with their property and to obtain statements to enable successful prosecution of the offender.

I require the owner details for the mobile phones containing the following IMEI numbers:

Could you please provide all details associated to the above items (past – present) to assist in this investigation and reunite the victims with their property.

I am available on the below contact details or by replying to this email.

Kind regards,
F/A

**********************************************
WARNING

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error, please notify the sender immediately and delete it from your inbox.

AFP Web site: http://www.afp.gov.au

*************************************************************************************************
From: s22(1)(a)(ii)
Sent: Wednesday, 6 May 2015 6:10 PM
To: s22(1)(a)(ii)
Subject: Re: AFP request for information (AFP ref 47E(d)) [SEC=UNCLASSIFIED]; Follow-up: 47G(a)

Dear Agent

Thank you for contacting Apple.

Please use the password below to open the encrypted file I have sent you in my previous communication concerning Apple Follow-up 47G(a)

Sincerely,

Apple


On May 06, 2015 at 07:59:09 AM GMT, s47G(a) wrote:

Dear Agent s22(1)(a)(ii)

Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up 47G(a)

Sincerely,

Apple


On April 30, 2015 at 06:57:10 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:
To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C'th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5, 47G(a) and
- 1 x Macbook Air, Serial Number 47F believed to have been purchased on 47F in the name 47F in 47F, NSW, Australia).

Your assistance is much appreciated. If any further details are required to complete this request, please don't hesitate to contact me on the number below.

Regards,

s22(1)(a)(i)

---

WARNING

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inbox.

AFP Web site: http://www.afp.gov.au

*******************************************************************************
Dear Agent,

Thank you for contacting Apple.

As requested, please find attached encrypted files. The password will be sent in a follow-up email.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple


On April 30, 2015 at 06:57:10 AM GMT, s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii) wrote:

UNCLASSIFIED

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C’th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5; and
- 1 x Macbook Air, Serial Number (believed to have been purchased on in the name NSW, Australia).

FOI - 2016/324
Your assistance is much appreciated. If any further details are required to complete this request, please don’t hesitate to contact me on the number below.

Regards,

s22(1)(a)(ii)

s22(1)(a)(ii)

FEDERAL AGENT

<<image001.gif>> CRIME OPERATIONS

www.afp.gov.au

UNCLASSIFIED

******************************************************************************

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AFP Web site: http://www.afp.gov.au

******************************************************************************
Law Enforcement Liaison  
Apple

18 May 2015

Request for MAC address for  

Australian Federal Police are currently conducting an ongoing investigation into the importation of commercial quantities of border controlled drugs, into Australia, contrary to Section 307.1 of the Criminal Code Act 1995 and respectfully request your assistance.

We would appreciate the MAC address for the following please:

Please do not alert the customer to our enquiry.

I can be contacted via return email or should you require any further details.

Kind regards,

Team Leader – Detective Sergeant  
Serious and Organised Crime

@afp.gov.au
Dear Detective Sergeant,

Thank you for getting in touch with Apple.

We understand that you required the MAC address of the Apple product:

Product: iPhone 5s Gold 64Gb

Our records show that the MAC address of the above-mentioned device is

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple


On April 29, 2015 at 00:21:24 AM GMT, @AFP.GOV.AU wrote:

UNCLASSIFIED

Good afternoon,

Australian Federal Police is currently conducting an ongoing investigation and respectfully request your assistance as outlined in the attached document.

I can be contacted via return email or should you require any further details.

Kind regards,

DETECTIVE SERGEANT
TEAM LEADER - SERIOUS & ORGANISED CRIME

<<image001.gif>>

www.afp.gov.au

UNCLASSIFIED
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AFP Web site: http://www.afp.gov.au

<<201504291012.pdf>>
UNCLASSIFIED

To whom it may concern,

The Australian Federal Police (AFP) is conducting an investigation into the commission of a serious Commonwealth offence under section 307.8(1) of the Criminal Code 1995 (C’th). As part of this investigation the AFP is investigating purchases of two Apple products which are suspects to have been purchased using the proceeds of crime and utilised in the commission of the offence.

The items are as follows:

- 1 x iPhone 5, Serial Number 47F in the name 47F in 47F, NSW, Australia).

Your assistance is much appreciated. If any further details are required to complete this request, please don’t hesitate to contact me on the number below.

Regards,

[Signature]
Good afternoon,

Australian Federal Police is currently conducting an ongoing investigation and respectfully request your assistance as outlined in the attached document.

I can be contacted via return email or should you require any further details.

Kind regards,

DETECTIVE SERGEANT
TEAM LEADER - SERIOUS & ORGANISED CRIME

UNCLASSIFIED
Law Enforcement Liaison
Apple

29 April 2015

Request for MAC address for

Australian Federal Police are currently conducting an ongoing investigation into the importation of commercial quantities of border controlled drugs, into Australia, contrary to Section 307.1 of the Criminal Code Act 1995 and respectfully request your assistance.

We would appreciate the Mac address for the following please:

IMEI #: 

Please do not alert the customer to our enquiry.

I can be contacted via return email or should you require any further details.

Kind regards,

Team Leader – Detective Sergeant
Serious and Organised Crime

@afp.gov.au
From:               s47G(a)
Sent:              Tuesday, 21 April 2015 8:50 PM
To:                s22(1)(a)(ii)
Subject:          Re: Request for assistance - AFP [SEC=UNCLASSIFIED]; Follow-up: s47G(a)

Dear CONSTABLE s22(1)(a)(ii)

Thank you for contacting Apple.

We understand that you required activity such as reregistration or activation since the offence date of the Apple Product.

IMEI- s47G(a)

We unfortunately are unable to locate any relevant information pertaining to your request.

For your reference, your request has been documented in Follow-Up: s47G(a)

Sincerely,

s47F
Apple

On April 15, 2015 at 05:54:41 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

UNCLASSIFIED

Good afternoon,

I have an active theft investigation in relation to an Apple iPhone that has been stolen. The offence occurred on 30 March 2015.

Details of the phone are:

Gold Apple iPhone 6 plus

Am I able to obtain information regarding other users that may have installed their details on the device or any other information that may identify who has used the phone?

Any assistance that you can provide will be greatly appreciated.

Kind Regards,

<<image001.gif>> CONSTABLE s22(1)(a)(ii)
MELBOURNE AIRPORT UNIFORM OPERATIONS

FOI - 2016/324 1
AVIATION
s22(1)(a)(ii)
www.afp.gov.au

UNCLASSIFIED

************************************************************
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AFP Web site: http://www.afp.gov.au

************************************************************
Dear Officer,

Thank you for contacting Apple.

We understand you requested that Apple assist you in locating a lost product.

Apple doesn't have a formal process for flagging stolen products. We aren't able to or use of However, if you have a serial number and an incident date, we may be able to find out whether a product has been reregistered, or if it shows

To obtain this information, you'll need to send Apple a new request and include the following items in the body of the official letter:

- Product serial number or if the serial number
- The date of the incident
- A description of the investigation and information required

We apologise for any inconveniences this may cause.

Sincerely,

Apple


On April 13, 2015 at 11:09:57 AM GMT, wrote:

To whom it may concern

RE: THEFT OF APPLE TV BOX

Can you please advise me on whether it is possible to conduct checks to locate a stole Apple TV Box? If this is possible can you please tell me what you require, so I can commence the process.

Regards
WARNING

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AFP Web site: http://www.afp.gov.au
Good afternoon,

I have an active theft investigation in relation to an Apple iPhone that has been stolen. The offence occurred on 30 March 2015.

Details of the phone are:

Gold Apple iPhone 6 plus

Am I able to obtain information regarding other users that may have installed their details on the device or any other information that may identify who has used the phone?

Any assistance that you can provide will be greatly appreciated.

Kind Regards,
From:
Sent: Tuesday, 14 April 2015 12:11 PM
To: AFP Request [SEC=UNCLASSIFIED]
Subject: UNCLASSIFIED

To whom it may concern,

The Australian Federal Police requests that Apple disclose the following information if available:

Number: 47E(d) which was stolen on 29 March 2015.

The disclosure is necessary for the Australian Federal Police to investigate a matter relating to the enforcement of criminal law and is sought pursuant to the investigation of an offence under the provision of Section 308 of the ACT Criminal Code 2002.

If you have any questions feel free to contact me via email or the below number.

Thanking you in advance for your assistance.
From: s22(1)(a)(ii)
Sent: Monday, 13 April 2015 9:10 PM
To: s47G(a)
Subject: Question [SEC=UNOFFICIAL]

UNOFFICIAL

To whom it may concern

RE: THEFT OF APPLE TV BOX

Can you please advise me on whether it is possible to conduct checks to locate a stole Apple TV Box? If this is possible can you please tell me what you require, so I can commence the process.

Regards

s22(1)(a)(ii)

AFP
AUSTRALIAN FEDERAL POLICE

MELBOURNE AUO TEAM 1
AVIATION
www.afp.gov.au

UNOFFICIAL
Dear Intelligence Analyst s22(1)(a)(ii),

Thank you for contacting Apple.

We unfortunately are unable to locate any product linked under the email addresses you provided.

We apologise for any inconveniences this may cause.

Sincerely,

s47F
Apple


On April 08, 2015 at 08:22:45 AM GMT, s22(1)(a)(ii)@afp.gov.au wrote:

UNCLASSIFIED

Thank s47F for your reply.

Regards

s22(1)(a)(ii)
INTELLIGENCE ANALYST
SYDNEY OFFICE

www.afp.gov.au

UNCLASSIFIED
To: s22(1)(a)(ii)

Subject: Re: AFP Request for Information - 2 April 2014 [SEC=UNCLASSIFIED]

Dear Intelligence Analyst s22(1)(a)(ii)

Thank you for contacting Apple.

We understand you required that Apple assist you in providing the following information:

1. Device registration, 37(2)(b), 47E(d)
2. 37(2)(b), 47E(d)

To better assist you in locating the registration information, 47E(d), 37(2)(b), and activation details of a device, please send us a new separate email with the serial number or IMEI of the Apple product.

We apologise for any inconveniences this may cause.

Sincerely,

s47G(b)
Apple


On April 02, 2015 at 05:26:03 AM GMT, s22(1)(a)(ii)AFP.GOV.AU wrote:

UNCLASSIFIED

Request By Criminal Law Enforcement Agency For Information Certified In Connection With Investigation Of Serious Criminal Offence

I, Intelligence Analyst, s22(1)(a)(ii) Serious and Organised Crime, Sydney Office, being an employee of the Australian Federal Police authorised in writing by the Commissioner of the Australian Federal Police to make this request, hereby certify that:

(a) This request for information complies with all applicable laws of Australia and is made in connection with the investigation of a criminal offence punishable by a maximum period of at least 3 years imprisonment, being Section 307.1 of the Criminal Code Act 1995, punishable by a maximum period of life imprisonment; and

(b) Apple's cooperation with this request is reasonably necessary for the enforcement of the criminal law identified in paragraph (a).

In connection with the above investigation, the Australian Federal Police requests that Apple discloses:

FOI - 2016/324 2 Folio -104
Device Registration Information;

47E(d), 37(2)(h)

iOS Device Activation

in relation to the following email addresses:

s47F

Please do not inform the customer of the fact of this request or of the disclosure of any information relating to or disclosed pursuant to this request. Disclosure of this information would impede the effectiveness of the Australian Federal Police investigations.

Please return the information sought in this request by email to s22(1)(a)(ii) @afp.gov.au.

s22(1)(a)(ii)
INTELLIGENCE ANALYST
SYDNEY OFFICE
s22(1)(a)(ii)
www.afp.gov.au

UNCLASSIFIED

*****************************************************************************
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AFP Web site: http://www.afp.gov.au
*****************************************************************************
have received this message in error and that any use, copying, circulation, forwarding, printing or publication of this message or attached files is strictly forbidden, as is the disclosure of the information contained therein. If you have received this message in error, please notify the sender immediately and delete it from your inbox.

AFP Website: http://www.afp.gov.au

**************************************************************************
Thanks for your reply.

Regards

From: s47F
Sent: Wednesday, 8 April 2015 6:12 PM
To: s47F
Subject: Re: AFP Request for Information - 2 April 2014 [SEC=UNCLASSIFIED]

Dear Intelligence Analyst,

Thank you for contacting Apple.

We understand you required that Apple assist you in providing the following information:

1. Device registration, and activation details
2. Registration and activation details of a device, please send us a new separate email with the serial number or IMEI of the Apple product.

We apologise for any inconveniences this may cause.

FOI - 2016/324

Folio -107
Sincerely,

s47F

Apple


On April 02, 2015 at 05:26:03 AM GMT, s22(1)(a)(ii)@afp.gov.au wrote:

UNCLASSIFIED

Request By Criminal Law Enforcement Agency For Information Certified In Connection With Investigation Of Serious Criminal Offence

I, Intelligence Analyst, s22(1)(a)(ii) Serious and Organised Crime, Sydney Office, being an employee of the Australian Federal Police authorised in writing by the Commissioner of the Australian Federal Police to make this request, hereby certify that:

(a) This request for information complies with all applicable laws of Australia and is made in connection with the investigation of a criminal offence punishable by a maximum period of at least 3 years imprisonment, being Section 307.1 of the Criminal Code Act 1995, punishable by a maximum period of life imprisonment; and

(b) Apple's cooperation with this request is reasonably necessary for the enforcement of the criminal law identified in paragraph (a).

In connection with the above investigation, the Australian Federal Police requests that Apple discloses:

- Device Registration Information;
- 47F(d), 37(2)(b);
- iOS Device Activation

in relation to the following email addresses:

s47F

Please do not inform the customer of the fact of this request or of the disclosure of any information relating to or disclosed pursuant to this request. Disclosure of this information would impede the effectiveness of the Australian Federal Police investigations.

Please return the information sought in this request by email to s22(1)(a)(ii)@afp.gov.au.

s22(1)(a)(ii)
INTELLIGENCE ANALYST

<<image001.gif>>  SYDNEY OFFICE s22(1)(a)(ii)
www.afp.gov.au

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FOI - 2016/324

Folio -108
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AFP Web site: http://www.afp.gov.au

******************************************************************************
Dear Intelligence Analyst s22(1)(a)(ii)

Thank you for contacting Apple.

We understand you required that Apple assist you in providing the following information:

(1) Device registration, 37(2)(b), 47E(d) and activation details
(2) 47E(d), 37(2)(b)

To better assist you in locating the registration information, service records, and activation details of a device, please send us a new separate email with the serial number or IMEI of the Apple product.

We apologise for any inconveniences this may cause.

Sincerely,

s47F
Apple


On April 02, 2015 at 05:26:03 AM GMT, s22(1)(a)(ii)AFP.gov.au wrote:

UNCLASSIFIED

Request By Criminal Law Enforcement Agency For Information Certified In Connection With Investigation Of Serious Criminal Offence

I, Intelligence Analyst, s22(1)(a)(ii) Serious and Organised Crime, Sydney Office, being an employee of the Australian Federal Police authorised in writing by the Commissioner of the Australian Federal Police to make this request, hereby certify that:

(a) This request for information complies with all applicable laws of Australia and is made in connection with the investigation of a criminal offence punishable by a maximum period of at least 3 years imprisonment,
being Section 307.1 of the Criminal Code Act 1995, punishable by a maximum period of life imprisonment; and

(b) Apple’s cooperation with this request is reasonably necessary for the enforcement of the criminal law identified in paragraph (a).

In connection with the above investigation, the Australian Federal Police requests that Apple discloses:

- Device Registration Information;
- 47E(d), 37(2)(b)
- iOS Device Activation

in relation to the following email addresses:

s47F

Please do not inform the customer of the fact of this request or of the disclosure of any information relating to or disclosed pursuant to this request. Disclosure of this information would impede the effectiveness of the Australian Federal Police investigations.

Please return the information sought in this request by email to s22(1)(a)(ii)AFP.gov.au.

s22(1)(a)(ii)
INTELLIGENCE ANALYST
SYDNEY OFFICE
s22(1)(a)(ii)
www.afp.gov.au

UNCLASSIFIED

*****************************************************************************
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AFP Web site: http://www.afp.gov.au
*****************************************************************************
From: s47G(a)
Sent: Thursday, 2 April 2015 8:42 PM
To: s22(1)(a)(i)
Subject: Re: Stolen apple iPad [SEC=UNCLASSIFIED]

Dear Constable s22(1)(a)(i)

Thank you for getting in touch with Apple.

We understand that you required the registered owner details of the Apple product:

Product: iPad Wi-Fi 16Gb Black
Serial Number: s47F

To better assist you, please send Apple a new request specifying the information you required.

For your request to be valid, please include the following items in the body of the official letter:
- Product serial number or if the serial number is unavailable, you may include the IMEI or MEID;
- The date of the incident, if applicable
- A description of the investigation and information required.

Please directly send your request to s47G(a) Please see s47G(a) Legal Process Guidelines in your region.

We apologise for any inconveniences this may cause.

Sincerely,

s47F
Apple


On 31 Mar 2015, at 21:38, s22(1)(a)(i) <<mailto:s22(1)(a)(i)@afp.gov.au" class=""'" s22(1)(a)(i)@afp.gov.au wrote:

Hi s47F. am investigating the suspected theft of an Apple iPad serial number s47F
I do know that this iPad was sent sometime in 2012, however, I can't say whether it was stolen or sold from that store.

If you can assist me it would be greatly appreciated,

Thank you and kind regards.

Phone number

CONSTABLE
AFP BOMB APPRAISAL OFFICER
AVIATION

www.afp.gov.au

UNCLASSIFIED

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AFP Web site: http://www.afp.gov.au

****************************************************************************************************************************************
UNCLASSIFIED

Request By Criminal Law Enforcement Agency For Information Certified In Connection With Investigation Of Serious Criminal Offence

I, Intelligence Analyst, Serious and Organised Crime, Sydney Office, being an employee of the Australian Federal Police authorised in writing by the Commissioner of the Australian Federal Police to make this request, hereby certify that:

(a) This request for information complies with all applicable laws of Australia and is made in connection with the investigation of a criminal offence punishable by a maximum period of at least 3 years imprisonment, being Section 307.1 of the Criminal Code Act 1995, punishable by a maximum period of life imprisonment; and

(b) Apple’s cooperation with this request is reasonably necessary for the enforcement of the criminal law identified in paragraph (a).

In connection with the above investigation, the Australian Federal Police requests that Apple discloses:

- Device Registration Information;
- 47E(d), 37(2)(b) iOS Device Activation

in relation to the following email addresses:

Please do not inform the customer of the fact of this request or of the disclosure of any information relating to or disclosed pursuant to this request. Disclosure of this information would impede the effectiveness of the Australian Federal Police investigations.

Please return the information sought in this request by email to s22(1)(a)(ii)@afp.gov.au.

AUSTRALIAN FEDERAL POLICE

FOI - 2016/324
Folio -114
Dear Intelligence Analyst s22(1)(a)(ii)

Thank you for contacting Apple.

We unfortunately are unable to assist with your request. Please see https://www.apple.com/privacy/docs/legal-process-guidelines-apac.pdf for more information about Apple Legal Process Guidelines in your region.

For your reference, your request has been documented in Follow-Up: s47G(a)

We wish you well with your investigation.

Sincerely,

s47F
Apple


On March 24, 2015 at 04:49:21 AM GMT, s22(1)(a)(ii)@afp.gov.au wrote:

UNCLASSIFIED

Good afternoon,

I have received this email account from my office. I was informed you are the nominated points of contact for the AFP regarding law enforcement enquires we have with Apple Australia.

I am seeking advice on whether s47E(d), s37(2)(b)

s47E(d), s37(2)(b)

Regards

s22(1)(a)(ii)

INTELLIGENCE ANALYST

SYDNEY OFFICE

www.afp.gov.au
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AFP Web site: http://www.afp.gov.au
Dear Federal Agent

Thank you for getting in touch with Apple.

We understand that you required the registered owner details of the Apple products with the following IMEI:

Our records show that the IMEIs mentioned in your request appear to be invalid. When you have identified the correct IMEI's or serial numbers, please send Apple a new request.

We apologise for any inconveniences this may cause.

Sincerely,

Apple


On March 20, 2015 at 15:44:26 PM GMT, wrote:

Hello Federal Agent,

I am forwarding your request to our APAC team to assist. Please look for a response directly from them. If you have any questions, please let me know.

Sincerely,

Apple Retail Loss Prevention
This transmission may be privileged and may contain confidential information intended only for the recipient(s) named above. Transaction Journals, Video footage, and/or Images are for the viewing of Law Enforcement Officials Only. Any other distribution, re-transmission, copying or disclosure of this message, including the contents herein, is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return email, and delete this message from your system.

The attached video/images are the property of Apple Inc. and is intended for law enforcement use only. The video/images should not be disseminated outside of law enforcement without the expressed written consent of Apple Inc.

Begin forwarded message:

From: s22(1)(a)(ii) @afp.gov.au
To: s47G(a)
Subject: Stolen property investigation - Case 47E(d) [SEC=UNOFFICIAL]
Date: March 16, 2015 at 4:53:03 PM PDT

UNOFFICIAL

Dear Loss Prevention Team,

I’m currently investigating the coordinated theft from s47G(b) of peoples personal belongings (AFP case 47E(d)). AFP have identified iPhones and iPads which are believed to be stolen. These items are believed to have been sold and we are attempting to identify the original owners (Victims) and the current people in possession of the stolen items. Our reason behind this is to reunite the victims with their property and to obtain statements to enable successful prosecution of the offender.

IMEI’s identified:

FOI - 2016/324
Could you please provide all details associated to the above items (past – present) to assist in this investigation and reunite the victims with their property.

I am available on the below contact details or by replying to this email.

Kind regards,

F/A s22(1)(a)(ii)

FEDERAL AGENT AVIATION
www.afp.gov.au

************************************************************************************
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AFP Web site: http://www.afp.gov.au

************************************************************************************
Dear Officer,

Thank you for getting in touch with Apple.

We understand that you required the activation details of the Apple product:

Product: iPhone 5c White 16Gb
IMEI: 123456789012345

We unfortunately are unable to locate any relevant information pertaining to your request.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple


On March 17, 2015 at 09:50:32 AM GMT, 123456789012345 wrote:

UNCLASSIFIED

I have a stolen iPhone 5S bearing imei number 123456789012345 that occurred at Sydney Airport, on the Tuesday the 10 February 2015, in the name of currently assigned with as the sim card provider. Current number is 123456789012345. The phone was not located and can you please see if this imei has been reactivated to another person and number.

Kind regards

OPERATIONS SYDNEY AIRPORT AVIATION
www.afp.gov.au
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AFP Web site: http://www.afp.gov.au

*****************************************************************************
Good afternoon

I have received this email account from my office. I was informed you are the nominated points of contact for the AFP regarding law enforcement enquires we have with Apple Australia.

I am seeking advice on whether

Regards

[Logo] AFP
AUSTRALIAN FEDERAL POLICE
INTELLIGENCE ANALYST
SYDNEY OFFICE
www.afp.gov.au
From: s22(1)(a)(ii)
Sent: Tuesday, 24 March 2015 12:40 PM
To: s47G(a)
Subject: ACT Policing request: s47F [SEC=UNCLASSIFIED]
Importance: High

UNCLASSIFIED

Good morning,

The Australian Federal Police requests that Apple disclose the following information:

Any details pertaining to:
I'm investigating a stolen iPhone 6, stolen at s47G(b) yesterday (17/3/2015) afternoon. The 'Find my iPhone' is switched off; however the complainant has obtained information from a service that has provided them with information about the phone's usage since it was taken.

Mac address that the phone was used on the night it was stolen: s47G(a)

ICCID (Sim card) being used in the phone: 47F (not the complainant's sim card)

I would like to contact Apple and see if they can provide us with 37(2)(b), 47E(d) and any other information to locate its whereabouts.

Could Apple please supply the 47E(d), 37(2)(b)

I would like Apple to see if they can provide us with 47E(d) and any other information to locate its whereabouts.

The disclosure is necessary for the Australian Federal Police to investigate a matter relating to the enforcement of criminal law and is sought pursuant to the investigation of an offence under the provision of Section 311 of the ACT Criminal Code 2002.

UNCLASSIFIED
Hello Federal Agent s22(1)(a)(ii)

I am forwarding your request to our APAC team to assist. Please look for a response directly from them. If you have any questions, please let me know.

Sincerely,

Apple Retail Loss Prevention

This transmission may be privileged and may contain confidential information intended only for the recipient(s) named above. Transaction Journals, Video footage, and/or Images are for the viewing of Law Enforcement Officials Only. Any other distribution, re-transmission, copying or disclosure of this message, including the contents herein, is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return email, and delete this message from your system.

The attached video/images are the property of Apple Inc, and is intended for law enforcement use only. The video/images should not be disseminated outside of law enforcement without the expressed written consent of Apple Inc.

Begin forwarded message:

From: @afp.gov.au>
To: s47G(a)
Subject: Stolen property investigation - Case 47E(d) [SEC=UNOFFICIAL]
Date: March 16, 2015 at 4:53:03 PM PDT

UNOFFICIAL

Dear Loss Prevention Team,
I'm currently investigating the coordinated theft from s47G(b) of peoples personal belongings (AFP case 47E(d)).

s47E(d) AFP have identified iPhones and iPads which are believed to be stolen. These items are believed to have been sold and we are attempting to identify the original owners (Victims) and the current people in possession of the stolen items. Our reason behind this is to reuinte the victims with their property and to obtain statements to enable successful prosecution of the offender.

IMEI's identified:

s47G(a)

Could you please provide all details associated to the above items (past – present) to assist in this investigation and reuinte the victims with their property.

I am available on the below contact details or by replying to this email.

Kind regards,

F/A s22(1)(a)(ii)

FEDERAL AGENT AVIATION
www.afp.gov.au

UNOFFICIAL

********************************************************************************

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AFP Web site: http://www.afp.gov.au

******************************************************************************
From:  
Sent:  
To:  
Subject:  stolen iphone 5c [SEC=UNCLASSIFIED]

UNCLASSIFIED

I have a stolen iPhone 5S bearing imei number [REDACTED] that occurred at Sydney Airport, on the Tuesday the 10 February 2015, in the name of [REDACTED] currently assigned with [REDACTED] as the sim card provider. Current number is [REDACTED].

The phone was not located and can you please see if this imei has been reactivated to another person and number.

Kind regards

OPERATIONS SYDNEY AIRPORT
AVIATION
www.afp.gov.au

UNCLASSIFIED
From:
Sent: Tuesday, 17 March 2015 12:36 PM
To:
Subject: Re: Attempt to locate the owner of Apple Mini iPad [SEC=UNCLASSIFIED]; Follow-up: s47G(a)

Dear CONSTABLE s22(1)(a)(ii)

Thank you for contacting Apple.

We understand that you required the registered owner details of the Apple product.

Serial Number: s47F
We unfortunately are unable to locate any relevant information pertaining to your request.
For your reference, your request has been documented in Follow-Up s47G(a)

Sincerely,
s47F
Apple

On March 07, 2015 at 12:20:22 PM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

UNCLASSIFIED

Good Evening,

On Monday 5th January 2015, a member of the public handed to me some items that he found in the car park of Melbourne Airport.

There was no identification or other ways of establishing the owner but amongst the items was an Apple mini iPad serial number s47F

s47F

s47E(d)

Could you be of assistance in this matter before the item is listed to be disposed of?

Regards

<<image001.gif>> CONSTABLE s22(1)(a)(ii) OPERATIONS, MELBOURNE AIRPORT

FOI - 2016/324 1 Folio -128
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AFP Web site: http://www.afp.gov.au
From: s47G(a)
Sent: Monday, 16 March 2015 12:35 PM
To: s22(1)(a)(ii)
Subject: Re: FW: stolen iphone; Follow-up: s47G(a) [SEC=UNCLASSIFIED]

Dear Officer s22(1)(a)(ii),

Thank you for contacting Apple.

We understand that you required Apple to assist you in checking if the Apple product has been reactivated since the last email.

To better assist you, please send Apple a new request with the new date range. For your request to be valid, please include the following items in the body of the official letter:

- Product serial number or if the serial number is unavailable, you may include the IMEI or MEID;
- New date range
- A description of the investigation and information required

We apologise for any inconveniences this may cause.

Sincerely,

s47F
Apple

[URL]

On March 14, 2015 at 00:41:23 AM GMT s22(1)(a)(ii) @afp.gov.au wrote:

UNCLASSIFIED

Hi

Can you please see below email, wanting to see if this imei number has been reactivated since last email request.

Kind regards

<<image001.gif>>

OPERATIONS SYDNEY AIRPORT
AVIATION

FOI - 2016/324

Folio -130
Dear Officer,

Thank you for getting in touch with Apple.

We understand that you required the activation details of the Apple product:

Product: iPhone 5c White 16Gb
IMEI: s47G(a)

We unfortunately are unable to locate any relevant information pertaining to your request.

For your reference, your request has been documented in Follow-Up: s47G(a).

Sincerely,

s47F
Apple


---

On February 11, 2015 at 07:18:19 AM GMT, s22(1)(a)(ii) @afp.gov.au wrote:

Hi

I have a stolen iPhone 5S bearing IMEI number s47G(a) that occurred at Sydney Airport, on the Tuesday the 10 February 2015, in the name of pro care currently assigned with 47G(a) as the sim card provider. Current number is s47F.

The phone was not located and can you please see if this IMEI has been reactivated to another person and number.

Kind regards

<<image001.gif>>
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AFP Web site: http://www.afp.gov.au
Hi

Can you please see below email, wanting to see if this imei number has been reactivated since last email request.

Kind regards

You are using a text-based model. The natural text is as follows:

Hi

Can you please see below email, wanting to see if this imei number has been reactivated since last email request.

Kind regards

Dear Officer,

Thank you for getting in touch with Apple.

We understand that you required the activation details of the Apple product:

Product: iPhone 5c White 16Gb
IMEI:

We unfortunately are unable to locate any relevant information pertaining to your request.

For your reference, your request has been documented in Follow-Up:

Sincerely,

Apple

From: s22(1)(a)(i)
Sent: Saturday, 7 March 2015 11:20 PM
To: s47G(a)
Subject: Attempt to locate the owner of Apple Mini iPad [SEC=UNCLASSIFIED]

UNCLASSIFIED

Good Evening ,

On Monday 5th January 2015, a member of the public handed to me some items that he found in the car park of Melbourne Airport.

There was no identification or other ways of establishing the owner but amongst the items was an Apple mini iPad - serial number s47F.

Could you be of assistance in this matter before the item is listed to be disposed of?

Regards

CONSTABLE s22(1)(a)(ii)
OPERATIONS, MELBOURNE AIRPORT
AVIATION s22(1)(a)(ii)

UNCLASSIFIED

FOI - 2016/324 Folio -134
Good Evening,

On Monday 5\textsuperscript{th} January 2015, a member of the public handed to me some items that he found in the car park of Melbourne Airport.

There was no identification or other ways of establishing the owner but amongst the items was an Apple mini iPad - serial number [redacted] [redacted]

Could you be of assistance in this matter before the item is listed to be disposed of?

Regards
Dear Constable,

Thank you for getting in touch with Apple.

We understand that you required the activation details of the Apple product with serial number [SEC-UNCLASSIFIED].

Our records show that the serial number mentioned in your request appears to be invalid. When you have identified the correct IMEI or serial number, please send Apple a new request.

We apologise for any inconveniences this may cause.

Sincerely,

Apple


On February 20, 2015 at 01:39:52 AM GMT, [email]@afp.gov.au wrote:

To whom it concern, I require your assistance in relation to conducting a check to see if the following Apple product has been activated between Wednesday 11 February 2015 to the day this email is received, as this device is suspect of being stolen. (Please see details below) Also if the device has been activated can you please provide me with as much information as possible, so I can attempt to retreive the device back to the original apple consumer.

Name

Apple ID

Product serial number

Thank you for your assistance and time

Regards

<<image002.jpg>>
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AFP Web site: http://www.afp.gov.au

--------------------------------------------------------------------------------
From: [Redacted]
Sent: Friday, 20 February 2015 12:39 PM
To: [Redacted]
Subject: Assistance police enquiry-theft of apple product [SEC=UNCLASSIFIED]

UNCLASSIFIED

To whom it concern, I require your assistance in relation to conducting a check to see if the following Apple product has been activated between Wednesday 11 February 2015 to the day this email is received, as this device is suspect of being stolen. (Please see details below) Also if the device has been activated can you please provide me with as much information as possible, so I can attempt to retrieve the device back to the original apple consumer.

Name: [Redacted]
Apple ID: [Redacted]
Product serial number: [Redacted]

Thank you for your assistance and time

Regards
Dear Officer

Thank you for getting in touch with Apple.

We understand that you required the activation details of the Apple product:

Product: iPhone 5c White 16Gb
IMEI: s47G(a)

We unfortunately are unable to locate any relevant information pertaining to your request.

For your reference, your request has been documented in

Sincerely,

Apple


On February 11, 2015 at 07:18:19 AM GMT, @afp.gov.au wrote:

Hi

I have a stolen iPhone 5S bearing IMEI number s47G(a) that occurred at Sydney Airport, on the Tuesday the 10 February 2015, in the name of s47F currently assigned with s47G(a) as the sim card provider. Current number is s47F.

The phone was not located and can you please see if this IMEI has been reactivated to another person and number.

Kind regards

<<image001.gif>>

OPERATIONS SYDNEY AIRPORT
AVIATION
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AFP Web site: http://www.afp.gov.au
Hi

I have a stolen iPhone 5S bearing imei number [47G(a)] that occurred at Sydney Airport, on the Tuesday the 10 February 2015, in the name of [47G(b)] currently assigned with [47G(b)] as the sim card provider. Current number is [47F]

The phone was not located and can you please see if this imei has been reactivated to another person and number.

Kind regards
Dear CONSTABLE

Thank you for contacting Apple.

Apple does not maintain sales records for products shipped to a distributor. Please contact for more information.

For your reference, your request has been documented in

Sincerely,

Apple

On January 25, 2015 at 11:22:34 AM GMT, wrote:

To whom it may concern

My name is . I am a Constable with the Australian Federal Police based at Melbourne Airport. On 20 January 2015, I recovered an Apple iPad serial and an Apple MacBook Pro serial which I believe to be stolen property.

If you can provide me with any information as to where these items were purchased, or if they have been reported stolen etc it would be greatly appreciated.

Kind regards,

CONSTABLE
AFP BOMB APPRAISAL OFFICER
AVIATION

www.afp.gov.au


FOI - 2016/324

Folio -143
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AFP Web site: http://www.afp.gov.au

********************************************************************************
To whom it may concern

My name is [s22(1)(a)(ii)] I am a Constable with the Australian Federal Police based at Melbourne Airport. On 20 January 2015, I recovered an Apple iPad serial [s47F] and an Apple MacBook Pro serial [s47F] which I believe to be stolen property.

If you can provide me with any information as to where these items were purchased, or if they have been reported stolen etc it would be greatly appreciated.

Kind regards.

[Logo of Australian Federal Police]

CONSTABLE [s22(1)(a)(ii)]
AFP BOMB APPRAISAL OFFICER
AVIATION
www.afp.gov.au

UNOFFICIAL