

From: [Web Feedback](#)
To: [Smartforms](#)
Subject: Form submission from Complaint form (WebECform-28699)
Date: Monday, 26 October 2015 1:38:58 AM
Attachments: [attachment.xml](#)

Submitted on Monday, October 26, 2015 - 1:38am
Submitted by anonymous user: 164.97.245.218
Submitted values are:

==Part A - Your details (the complainant)==

Title: **S**
First name: **S**
Last name: **s 47F**
Address: christmas island detention center
Suburb: christmas island
State/Territory: WA
Postcode:
Email: **s 47F**
Phone (after hours):
Phone (business hours):
Mobile: **s 47F**
Fax:
TTY:
Do you require assistance to participate in the complaint process? No
Are you making this complaint on behalf of someone else (the aggrieved person)? No
Do you have a legal representative or advocate? No

==Part B - Who is the complaint about?==

Individual/Organisation: Organisation
Organisation name: australian government and border patrol
ABN of organisation (if relevant):
Address:
Suburb:
State/Territory:
Postcode:
Email:
Phone (business hours):
Mobile:
Fax:
What is their relationship to you or the aggrieved person?
polititians
Do you want to add another respondent? No

==Part C - What are you complaining about?==

I am complaining because I believe: (Please select at least one reason below):

s 47F
[Redacted text]

What is your ethnic / national origin? new zealander

Please state the other reason(s):

When did the alleged event(s) happen? s 47F

Reason(s) for delay:

What happened? s 47F

Please check this box if you intend to email the Commission supporting information.: Yes

==Part D - Other information==

How do you think the complaint could be resolved? s 47F

Have you complained about this to another organisation? S

Were you referred to us by another organisation? S

The results of this submission may be viewed at:

<https://www.humanrights.gov.au/node/> s 47F

From: [Web Feedback](#)
To: [Smartforms](#)
Subject: Form submission from Complaint form (WebECform-28768)
Date: Wednesday, 28 October 2015 6:17:12 PM
Attachments: [attachment.xml](#)

Submitted on Wednesday, October 28, 2015 - 6:17pm
Submitted by anonymous user: 110.174.124.154
Submitted values are:

==Part A - Your details (the complainant)==

Title: s
First name: s
Last name: s 47F
Address: Murray Road, North West Point
Suburb: Christmas Island
State/Territory: WA
Postcode: 6798
Email: s 47F
Phone (after hours): s 47F
Phone (business hours):
Mobile: s 47F
Fax:
TTY:

Do you require assistance to participate in the complaint process? No
Are you making this complaint on behalf of someone else (the aggrieved person)? No
Do you have a legal representative or advocate? Yes

Title: s
First name: s
Last name: s 47F
Position: Volunteer
Organisation: s 47F
Address: s 47F
Suburb: s 47F
State/Territory: s
Postcode: s
Email: s 47F
Phone (business hours):
Mobile: s 47F
Fax:
TTY:

==Part B - Who is the complaint about?==

Individual/Organisation: Organisation
Organisation name: SERCO
ABN of organisation (if relevant):
Address: Murray Road, North West Point
Suburb: Christmas Island
State/Territory: WA
Postcode: 6798
Email: xxxxxxxxxxx@xxxxxxxx.xxx.xx
Phone (business hours): +61 (0)2 9964 9733
Mobile:
Fax:
What is their relationship to you or the aggrieved person?
Service Provider

Do you want to add another respondent? No

==Part C - What are you complaining about?==

I am complaining because I believe: (Please select at least one reason below):

- I have been discriminated against because of my family responsibility
- I have been discriminated against because of my immigrant status
- My human rights have been breached by a Commonwealth government agency

When did the alleged event(s) happen?

First complaint was lodged in May 2015 from s 47F

Another complaint was lodged in 26th August from s 47F

Another complaint was lodged in 9th September from s 47F

Another complaint was 6th October 2015 from s 47F

Another complaint was 20th October 2015 from s 47F

Reason(s) for delay:

What happened?

First complaint was lodged in May 2015 when I was in s 47F when I asked SERCO and Immigration if they could please not move me away from s 47F. This was because my family was holding my grandmother/mum's (she raised me as my mother) 1 year ceremony since she passed away and unveiling on the 5th November 2015. I was desperate and worried they would shift me of which they did despite my pleas to remain - at least until my Nan's unveiling was over.

In my culture and family this is a very significant anniversary and one where we grieve together as a family. I've never expected to be allowed out of the DC to attend, just to be close to my family during the anniversary. I have been diagnosed with depression and anxiety and suffer insomnia since 2010. Being in a detention centre is difficult enough but I feel my own mental health is deteriorating. I've lost 16kgs in 3 months as a result of the increased stress levels worrying about my family.

I was very stressed about not being present and worried I would be taken elsewhere. I have since lodged further requests and complaints from s 47F and s 47F where I have been requesting to be returned back to s 47F.

The wellbeing of myself and my family has been badly affected through the processes and practices of SERCO and Immigration. My offences were low level and I had served my sentence and was placed in a low risk facility before having my visa cancelled. Yet once cancelled my status was suddenly deemed as high risk without any justifications.

I have received responses to the effect that they cannot cater to my specific needs. I would also like to point out that detainees have been what seems randomly selected to be taken back to the mainland. Last week approximately 25 men were returned to the mainland and today another 22 men were returned. I don't understand why I've not been allowed to return at all given my genuine reasons to be there? Through what I have experienced so far whilst being in detention I am certain many of the practices are used as a form of torture and psychological abuse - particularly the deliberate isolating and distancing practices from our homes and families. It seems the more I complain and put

in requests the more I have become a target and they have moved me further away.

Please check this box if you intend to email the Commission supporting information.: Yes

==Part D - Other information==

How do you think the complaint could be resolved?

Please return me to [REDACTED] s 47F to be near my family so we may be allowed the opportunity and dignity to grieve together as the loss of our mum/grandmother has caused significant grief.

Have you complained about this to another organisation? No

Were you referred to us by another organisation? Yes

Organisation's name: Iwi n Aus

The results of this submission may be viewed at:

[https://www.humanrights.gov.au/node/\[REDACTED\] s 47F](https://www.humanrights.gov.au/node/[REDACTED] s 47F)