11/8/2015

Bradley Scott

7/ 1-3 Dalzell St

Lismore

Lismore City Council

P.O box 23A

Lismore 2480

To whom it may concern

I am writing on behalf of neighbours and myself to make you aware of an ongoing barking dog problem in our area.

The dogs reside at number 68 and 66 McKenzie st Lismore; both the houses are next to each other and there yard backs on to our units.

When the owners leave their houses the large dogs bark loudly sometimes all day, until their owners come home again, both the dogs also bark early in the morning and late at night.

WE feel the both the large Dogs are barking out of boredom as both the dogs' owners don't walk their dogs.

WE the residents live with long term chronic health issues and depression and are confinded too our units most of the day and night.

We the residents would appreciate the Council help in addressing this ongoing problem.

Your Sincerely Bradley Scott

PS I have also in closed a letter that was sent to both the dog's owner, sighed by the resident from the units and houses that are also affected by the barking dogs.

Dear Neighbours

We don't know if you are aware or not, that every time you leave your place, your dog starts barking very loudly the whole time that you are away and only stops when you come back home again.

All this does is besides disturbing the people living around your house, is let everyone in the neighbourhood that you are out and when you get back home again.

We believe that the dog is barking out of boredom as it is a large dog and needs to be excised most days.

We feel that problem barking can be easily addressed by the dog being walked more often.

Yours Sincerely

Bradley Scott

7/ 1-3 Dalzeill Street

Lismore 2480

Dear Christine Cotterill

I am writing on behave of the residents who live in the units in Dalzeill St.This is an over 55 years of age complex with all tenants suffering from long term chronic health issues,most are confined to their units all of the day and night .The backyard where the loud barking dog is housed is only a meter away from the back of our units. So when the dog is barking we can't open our back widows on hot summer days.

My neighbours and I have Witten to the council in relation to this matter on 11/8/2016 about barking dog problems and both fill in barking dog's diaries.

I am sending you some information about past complaints and a copy's of letters from the community Justice that I have sent to Mr and Mrs Jose and Anna John to resolve this ongoing barking dog problem.

Yours Sincerely

Bradley Scott

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11/8/2015

Bradley Scott

7/ 1-3 Dalzell St

Lismore

Lismore City Council

P.O box 23A

Lismore 2480

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lismore city council

Our ref: CC:CI15/18250:CRM5831/2015

Your ref:

Contact: Customer Contact Centre

18 August 2015

Mr B Scott
7/ 1- 3 Dalziel Street
LISMORE NSW 2480

Dear Mr Scott

Barking Dog at 66 McKenzie Street Lismore

Receipt of your complaint concerning a noisy dog is acknowledged.

There is no immediate resolution to complaints concerning noisy animals. However, because of your complaint, Council will inform the occupier/s of the property concerned about the alleged problem and warn of the legal consequences if they allow the noise to continue.

Council recommends you consider resolving the matter with the other party before pursuing other resolution options such as Council, direct Court action or the Community Justice Centre (phone 1800-990-777). In the event that this does not achieve the desired effect, it may be necessary to issue a formal notice under the Companion Animals Act. The issue of infringement notices for non-compliance with the notice may then follow.

The issue of infringement notices can be challenged through the Local Court. It is essential that sufficient evidence is collected and it must be stressed that Council will not proceed with any action under the Companion Animals Act unless complaints are received from the occupants of two or more properties who are prepared to provide information and give evidence in Court if necessary.

I again stress that Council will not proceed with any action under the Companion Animals Act unless complaints are received from two or more complainants. Positive identification of the dog making the noise must be made when barking occurs and Council staff must also be satisfied that a genuine problem exists.

If the barking continues, you may wish to complete the attached forms and forward them to Council within 21 days of the date of this letter.

Yours faithfully

Christine Cotterill
Customer Contact Co Ordinator

Enclosed: Barking Dog Recor

lismore city council

Our Ref:GP:CC:28.2015.173.1

Customer Contact Centre

8 October 2015

Mr B Scott
7/ 1- 3 Dalziel Street
LISMORE NSW 2480

Dear Sir

Barking Dog Compliant
66 and 68 McKenzie Street, Lismore

Council refers to your previous complaint (CRM 2015/6311) regarding barking dogs at 66 and 68 McKenzie Street, Lismore.

Following your complaint investigations were carried out and as a result of this investigation the owner has taken action to rectify the nuisance behaviour of the offending dogs.

Council now considers this matter closed and will not be proceeding with a Notice of Intention to issue a Nuisance Dog Order. However, you may apply to the Local Court for a Noise Abatement Order under the Protection of the Environment Act 1997 (The Act) Section 268. An excerpt of The Act is outlined as follows:

268 Issue of noise abatement orders

(1) The occupier of any premises may apply to the Local Court for an order under this section.
(2) The application is to be commenced by the issue of an application notice that alleges that the occupier's occupation of premises is affected by offensive noise.
(3) The respondent to the application may be a person alleged to be making or contributing to the noise or the occupier of premises from which the noise is alleged to be emitted.
(4) If the Local Court is satisfied (on the balance of probabilities) that the alleged offensive noise exists, or that although abated it is likely to recur on the same premises, the Local Court may make either or both of the following orders:
(a) an order directing the respondent to abate the offensive noise within the time specified in the order,
(b) an order directing the respondent to prevent a recurrence of the offensive noise.
(5) Part 4 of the *Local Court Act 2007* applies to an application under this section.

Alternatively, Council encourages landowners to talk to their neighbours about the problem and seek a mutually suitable solution. If this is not possible, you may wish to contact the Community Justice Centre on 1800 990 777 who offer quality mediation and conflict management services for both metropolitan and regional NSW.

Should you require any further information with regard to this matter, please contact Council's Customer Contact Centre on telephone number 1300 87 83 87.

Yours faithfully

Glenn Pease
LAW ENFORCEMENT OFFICER

NSW GOVERNMENT | Attorney General & Justice

Community Justice Centres

Phone: 1800 990 777

File Number: 2015/10/02564

Pages: 1 of 1

Date: 18 / 10 / 15

AGREEMENT

This is an agreement made today between Bradley [redacted] and Anna [redacted].

1. Anna agrees that they will put a special collar on their dog when they leave home for any period of time.

2. Both parties agree to treat each other kindly as neighbours

3. Both parties agree to Corpus mediation if problems arise

[redacted]

ANNA [redacted]

(This agreement has been made in accordance with the Community Justice Centres Act 1983)

NSW GOVERNMENT | Attorney General & Justice

Community Justice Centres
www.lawlink.nsw.gov.au/cjc

Reply Paid 84744
Parramatta NSW 2150
PH: 1800 990 777

Web Site: www.cjc.nsw.gov.au
Internet Email: cjc_sydney@agd.nsw.gov.au

Mr Bradley Scott
7/1-3 Dalzeil Street
LISMORE NSW 2480

File No: CJC - 201516/06/05823 - FO

Dear Mr Scott,

We wrote to Mr & Mrs Jose & Anna John on 08/02/2016 advising that you would like to arrange mediation. Information about mediation at Community Justice Centres was also provided. To date we have had no reply to that letter.

We have written again today suggesting mediation as a way of resolving the dispute and will advise you when Mr & Mrs Jose & Anna John responds.

Yours sincerely

Team Leader for
Regional Coordinator

18/02/2016

NSW GOVERNMENT | Attorney General & Justice

Community Justice Centres
www.lawlink.nsw.gov.au/cjc

Reply Paid 84744
Parramatta NSW 2150
PH: 1800 990 777

Web Site: www.cjc.nsw.gov.au
Internet Email cjc_sydney@agd.nsw.gov.au

Mr Bradley Scott
7/1-3 Dalzeil Street
LISMORE NSW 2480

File No: CJC - 201516/06/05823 - FO

Dear Mr Scott,

We wrote to Mr & Mrs Jose & Anna John on 08/02/2016 and 18/02/2016 advising that you would like to arrange mediation. To date, we have had no reply to these letters, therefore we are assuming that they do not wish to arrange mediation with you

As mediation requires the willing participation of both parties to a dispute we regret that we are unable to proceed further, and suggest you consider other options to resolve matters.

Please contact our office if you feel we can be of further assistance or would like information regarding alternate conflict resolution services

Yours sincerely

Team Leader for
Regional Coordinator

29/02/2016

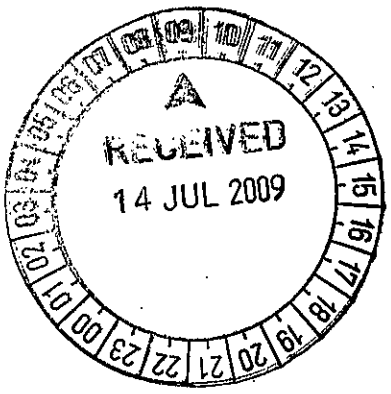
12/1/10

Bradley Scott
9/2-6 Watt Ave,
Goonellabah

Dear Aron
I am writing to inform you about an on going problems with large loud barking dog at 35 Shearman drive.
In the past my neighbour and I have both written to Lismore City council and filled in dog barking diary and as a result the dog was moved and the barking stop, but a year later the dog was moved around again to the back.
My neighbour and I both wrote to the council complaining about the barking and again the dog was moved and the problem resovled.
The tenant has moved the dog around the back again and the dog is barking at all hours of the day and night waking myself and other neighbours from our sleep. These tenant have also riding trail bikes down Shearman drive and up and down the back fences of Watt Ave and Cambell Cres this sets the dog and every other dog in the area barking as well.
The owners make no effort to stop the dog

from barking, this and the trail bike riding is a clear breach of there tenancy agreement.
I would appreciate your assistance in stopping this unnecessary noise.

Yours sincerely
Bradley Scott



LISMORE CITY COUNCIL
PO BOX 23A
LISMORE 2480

Bradley Scott
2-6 Watt Avenue
Goonellabah 2480

9 July 2009

Attention: General Manager, Paul O'Sullivan

I wish to express my extreme frustration in relation to Council's recent response/decision to the issue of 'dog barking' within my neighbourhood. It appears that the current policy requires changes as it could best be described as 'farcical' and does not take into consideration numerous and pertinent factors such as:

- The required documentation and time consuming factors associated with providing evidence to substantiate claims of 'dog barking'.

- That even when evidence is provided it is not given the weight or creditably it should be, although this requirement has been met according to policy in regards to Noise Nuisance/Pollution under the Companion Animal Act 1998 (CAA)

- Prior history of persons who own dogs, dogs that are extremely vicious and are known to have attacked other animals, causing serious injuries and or death. (advised this cannot be taken into consideration)

Furthermore, according to your own policy it is stated "In most cases a CA will only create a noise nuisance if the CA is bored or if the CA is experiencing pain or discomfort. CA owners need to be vigilant in addressing noise related issues and often to address these problems it only means making a few simple changes to their lifestyle and to be the environment that the CA lives in. If this is done most CA noise related issues can be avoided". These all being issues which have been highlighted by me in regards to matter.

It is my opinion that when Council assesses matters of complaints such as mine, they fail to take into consideration 'crucial' factors associated with the area, factors such as persons coming from low socio economic background, persons with mental health issues, persons with chronic or terminal medical issues, and persons with histories of criminality and substance abuse. All these factors making a mine field in gaining collaboration in addressing community problems, something that council severely negates.

On 30 June 2009 my sister, Kerry Stubbs contacted Fran Summerville to verify that the issue as reported by me over a period of 7 months was indeed a major problem. She also reiterated the difficulties faced in gaining collaboration from other neighbours based on the above highlighted factors. She pointed out that the dog in question was bored, kept in a small confined space and never walked nor chastised for it excessive barking which occurs at all hours day and night. She noted that the owner appeared to be 'gloating' due to facing no repercussions for his dog's and or his behaviour and that the dog was barking even more excessively than previous times.

I'm aware that in recent days a representative from NSW Housing approached one of my neighbours, inquiring about the dog. My neighbour told me that when asked about the dog, she made the following comment "luckily I go out during the day as I feel sorry for the people who have to stay home and listen to it all day". In addition, another neighbour who has also raised concerns about the dog expressed that she found no solace from council and became extremely frustrated by their failure in addressing the problem.

On ending, although council have advised they will be closing the case due to lack of evidence (no complaints by other neighbours) this decision can be best described as bewildering, absurd and outrageous considering confirmation by three other people that the dog is a problem, and clear and concise documentation to support this.

Regards
Bradley Scott

B Scott

Please note correspondence: CC Jenny Dowell, Mayor Lismore
CC Thomas George MP Member Lismore

5/11/08
Bradley Scott
9/2-6 Watt Ave
Goonellabah 2480

Lismore City Council
P.O box 23A
Lismore
Dear Christine Cotterill
I am writing to inform you of an ongoing problems with loud barking dog at unit 6 2-6 Watt Ave The dog is kept in a very small area and because the dog is so aggressive the owner can't walk it. The dog barks at neighbours coming and going from there units, children playing in the street and people walking there dogs on leads, But the worse is at night I and other neighbours have been woken three or four times from our sleep, we also have to keep all of our doors and windows close and with summer coming on this will make life very difficult The owners last dog attacted my neighbour and his dog and was put down by the dog ranger
I would appreciate your assitance ~~yaa~~ stopping this unnecessary noise.

Yours sincerely
Bradley Scott

Copy of this letter sent too Simon Clough, Ray Houston, Vanessa Ekins, Mayor Jenny Dowell.

Bradley Scott
9/2-6 Watt Ave
Goonellabah 2480

Kismore City Council
P.O box 28A
kismore
19/7/08

Dear Staart Thomson

I am writing again in relation to a loud barking dog at Unit 6/2-6 Watt Ave. The dog starts barking from early in the morning until late at night. I have complained in writing about the same dog in the past and the owner Shane Denzel had the dog moved to his girlfriends place, but now he has it back at his unit. I would appreciate your assitance in stopping this unnecessary noise.

Your sincerely
Bradley Scott

27/ 1/08
Bradley Scott
9/2-6 Watt Ave
Goonellabah 2480
29/7/08
Lismore City Council
P.O box 23A
Lismore

Dear Stuart Thomson
I am writing to inform you that Shane Denzel at unit 6/2-6 Watt Ave has a other very aggressive pitbull dog at his unit. The last American pitbull dog he owned almost killed my neighbours dog and savaged the hand of the person who was trying to release its grip, the dog was taken away by the rangers and put down. I am requesting your assistance in stopping a other similar dog attack as I fear this situation will happen again.

Your sincerely
Bradley Scott

Copys will be sent to
Councilor Jenny Dowell
Thomas George MP
member for Lismore

30-3-09

7 WATT AVE
GOONELLABAH
NSW 2480
ph: 66244817

LISMORE CITY COUNCIL
P.O. BOX 23A
LISMORE
NSW 2480

To Whom It May Concern,

I am writing again to complain about continued loud Barking Dogs at Unit 6, 2-6 Watt Ave, Goonellabah. Two dogs are kept on the front porch and Bark incessantly at anything and everything, day and night. When these dogs are Barking many other dogs in the area Bark in response and encouragement. The result is an unbearable surround-sound canine soundtrack that is dominating my life.

Since writing last I have telephoned the Police twice due to the intense and ongoing nature of the problem: 24/3 at 7.10pm — Police drove into the street and out again but failed to stop or get out of their vehicle and went nowhere near the address reported. 28/3 at 5.15pm - No response from Police. I have also, 23/3 at 6pm - utterly destroyed my outdoor broom by banging it on my front fence and

screaming "Shut Up... Just Shut Up... Just Shut the..... Up for Gods' sake Just Shut Up...!!", or word to that effect, when it got too much for me. Why should I have to put up with this? It's impossible to live with this level of Noise Pollution and it's not my job to keep other peoples' dogs quiet.

Since writing last, and having received no response from Council, I undertook to keep a record of the Barking. Over 5 days I found that the dogs Barked an average of once every 15 minutes for periods of hours. I don't mean one YAP or BARK, I mean Barked loudly and repeatedly, intrusively and persistently on average every 15 minutes. I fail to understand how and why a dogs' right to Bark takes priority over a human beings' right to live headache free and in peace and quiet in their own home with their doors and windows open. I am tired of having to structure my life around the Barking behavior of the neighborhood dogs. I am tired of being kept awake, or woken up at night. On the night of 24/3 I was kept awake by continuous loud Barking from 11.30pm to 3AM, but the dogs weren't tired, they did it again the next night, Barking from 3AM to 4AM.

There is also a problem in this area with roaming and uncontrolled dogs. A particular

problem are the 2 blue heeler pups from 20 Shearman Drive who come in to Watt Ave stirring up a Barking frenzy. Another problem dog is kept at Unit 4, 2-6 Watt Ave, a large brown dog named 'Tiger'. This dog roams freely on a daily basis using the street as its' toilet. The owner of the dog at Unit 4 deliberately lets it out to defecate and it routinely comes over to my front yard to do so. I am sick to death of cleaning up the dogshit that belongs to Unit 4, 2-6 Watt Av

Please advise the owner of 'Tiger' that it is her responsibility to clean up after her own dog, an that there are more appropriate ways of toiletti her large dog, rather than just using me to take on the task.

I believe that the dogs at Unit 6, 2-6 Watt A are being cruelly neglected which contributes to their neurotic Barking behavior. I call upon Kismore City Council Rangers to please act upon my Complaints as soon as possible

yours in frustration

Margaret Lee

Thomas GEORGE MP
Member for Lismore

Reference: 886

21 October 2008

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Mr Scott

I write in acknowledgement of your various visits to my office to deliver notes on incidents occurring in your street.

The enclosed response has been sent direct to you from the Department of Housing (DOH) following receipt of your incident information.

You can be assured that my office has contacted and referred information to the Crime Prevention Officer, Richmond Local Area Command. I understand this is an ongoing concern both with DOH and police.

Again as indicated and discussed with my Electorate Officer, with matters such as this, I am happy to assist and continue to forward information onto the appropriate authorities. I trust that you understand, as a third party, you are not privy to feedback or advice of action being taken, due to privacy legislation.

With best wishes.

Yours sincerely

Thomas

THOMAS GEORGE MP
Member for Lismore

TG:kw

The Nationals Whip
Temporary Speaker of the Legislative Assembly

All correspondence to: 55 Carrington Street (PO Box 52) Lismore NSW 2480 **Telephone:** 02 6621 3624
Facsimile: 02 6622 1403 **Email:** lismore@parliament.nsw.gov.au **Website:** www.thomasgeorge.com.au

Lismore Office
Level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW Housing Services Division

T 60677

NSW DEPARTMENT OF HOUSING

Mr B Scott
9/2-6 Watt Avenue
GOONELLABAH 2480

10th October 2008

Dear Mr Scott

I refer to your correspondence regarding barking dogs and alleged illegal activities at 6/2-6 Watt Avenue, Goonellabah.

The matter referring to the alleged illegal activities has been referred to the Lismore Police.

The matter regarding concerns around dangerous dogs has been referred to the Ranger.

Thank you for taking the time to document and lodge your concerns.

Yours Sincerely

Joanne O'Connor
Anti Social Behaviour Officer

COPY

Lismore Office
Level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW Housing Services Division

NSW DEPARTMENT OF HOUSING

Mr B Scott
9/2-6 Watt Avenue
GOONELLABAH 2480

8th August 2007

Dear Bradley

Thank you for submitting the incident report in regard to the incidents that have been occurring at 6/2-6 Watt Avenue, Goonellabah.

Suspected drug dealing should be reported to the Police.

Documentation of breaches to the residential tenancy act should include dates, times and specific incidents.

Thank you for your co-operation and if you would like to contact me regarding the problems associated with this property please contact me on 66232424.

Yours Sincerely

Joanne O'Connor
Senior Client Service Officer
Nuisance and Annoyance Co-ordinator

lismore
city council

all communication to
GENERAL MANAGER

our ref: CC:P18302

your ref:
contact: Customer Contact Centre

6 January 2009

Mr B Scott
9/2-6 Watt Ave
GOONELLABAH

Dear Sir/Madam

Re: Barking Dog at 6/2-6 Watt Avenue

Thank you for your letter received 22nd December 2008 regarding the above matter.

Your letter has been referred to Council's Rangers for their attention and you will be advised further in relation to the issues raised.

Should you require any further information in the interim, please call Council's Customer Contact Centre on (02) 6625 0562 during business hours and quote the following customer request number 85/2009.

Yours faithfully

per

Christine Cotterill
Customer Contact Supervisor

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
A.B.N. 60080932837 • tel 02 **6625 0500** • fax 02 6625 0400 • http://www.lismore.nsw.gov.au • council@lismore.nsw.gov.au

lismore
city council

all communication to
GENERAL MANAGER

our ref: CC:18302

your ref:
contact: Customer Contact Centre

14 August 2008

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir/Madam

Re: re: Dog at 6/2-6 Watt Avenue, Goonellabah

Thank you for your letter received 29 July 2008 regarding the above matter.

Your letter has been referred to Council's Rangers for their attention and you will be advised further in relation to the issues raised.

Should you require any further information in the interim, please call Council's Customer Contact Centre on (02) 6625 0562 during business hours and quote the following customer request number 5634/2008.

Yours faithfully

Christine Cotterill
Customer Contact Supervisor

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
A.B.N. 60080932837 • tel 02 **6625 0500** • fax 02 6625 0400 • http://www.lismore.nsw.gov.au • council@lismore.nsw.gov.au

lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:VLC:05-5527:P18302,
P18303,P18304

your ref:

contact: Mr Kent Sharman

June 2, 2005

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir

Barking Dog at No. 6/2-6 Watt Avenue, Goonellabah

Receipt of your complaint concerning a noisy dog is acknowledged.

There is no immediate resolution to complaints concerning noisy animals. However, because of your complaint, Council will inform the occupier/s of the property concerned about the alleged problem and warn of the legal consequences if they allow the noise to continue.

Council recommends you consider resolving the matter with the other party before pursuing other resolution options such as Council, direct Court action or the Community Justice Centre.

In the event that this does not achieve the desired effect, it may be necessary to issue a formal notice under the Companion Animals Act. The issue of infringement notices for non-compliance with the notice may then follow.

The issue of infringement notices can be challenged through the Local Court. It is essential that sufficient evidence is collected and it must be stressed that Council will not proceed with any action under the Companion Animals Act unless complaints are received from the occupants of two or more properties who are prepared to provide information and give evidence in Court if necessary. You should ensure that you read the enclosed Animal Nuisance Kit carefully and provide the necessary information to Council so that we can assist you in this matter.

I again stress that Council will not proceed with any action under the Companion Animals Act unless complaints are received from two or more complainants. Positive identification of the dog making the noise must be made when barking occurs and Council staff must also be satisfied that a genuine problem exists.

...../2

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
A.B.N.60080932837 • tel 02 **6625 0500** • fax 02 6625 0400 • http://www.lismore.nsw.gov.au • council@liscity.nsw.gov.au

lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:VLC:04-3389:P18302

your ref:
contact: Mr Col Shepherd

April 6, 2004

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir

RE: NOISE NUISANCE - BARKING DOG
PREMISES: No. 6/2-6 WATT AVENUE, GOONELLABAH

Reference is made to your recent complaint in regard to the subject matter.

Council shall write to the occupier/s of the premises where the dog is being kept, requesting that all necessary action be taken to prevent recurrence of the alleged nuisance. Council will continue to monitor the situation over the next few weeks before deciding if any further action is required.

Should you wish to discuss this matter further, please contact Council's Ranger, Mr Col Shepherd, telephone number 66 250 562, during business hours.

Yours faithfully

W J Moorhouse
GROUP MANAGER - CITY WORKS

PRIVACY AND PERSONAL INFORMATION PROTECTION ACT

The personal information that Council has collected from you is personal information for the purposes of the Privacy and Personal Information Protection Act, 1998.

The intended recipients of the personal information are:

- Officers within the Council;
- any other agent of the Council; and
- public sector agencies.

The supply of the information by you *is* voluntary.

Council has collected this personal information from you in order to assist it in its determination of this matter.

You may make application for access or amendment to information held by Council. You may also make a request that Council suppress your personal information from a public register. Council will consider any such application in accordance with the PPIPA.

Council is to be regarded as the agency that holds the information. Enquiries concerning this matter can be addressed to Mr Graeme Wilson.

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
A.B.N.60080932837 • tel 02 **6625 0500** • fax 02 6625 0400 • http://www.lismore.nsw.gov.au • council@liscity.nsw.gov.au

Lismore Office
level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW
Housing Services Division

NSW DEPARTMENT OF HOUSING

The Tenant
9/2 – 6 Watt Avenue
Goonellabah NSW 2480

The Department has received notice from Lismore City Council of a number of complaints received concerning dogs barking and roaming/defecating on public land.

If you are a dog owner and you are allowing your dog to roam unattended you are in breach of your Residential Tenancy Agreement.

The Department would like to remind you that at all times your dog should be restrained. Failure to comply with your Residential Tenancy Agreement may result in the Department commencing proceedings through the Consumer Traders & Tenancy Tribunal for removal of your dog.

If you are not a dog owner please disregard this letter.

Yours Sincerely

Ross Knox
Client Service Officer

17/05/04

lismore
city council

DO YOU HAVE AN ISSUE WITH A DOG IN YOUR AREA?

IF YOU DO COUNCIL MAYBE ABLE TO HELP

HERE ARE SOME SIMPLE STEPS TO ASSIST YOU

1. Obtain all details (Description of Dog & address).

2. Call Council's Customer Service Centre **66 250 500.**
   Give all details including your details, which will remain confidential. This is necessary for Rangers to obtain the best possible outcome for you.

3. A Council Ranger will attend to the complaint.

4. A Council Ranger will inform you via phone of the Outcome when the investigation is complete.

5. Every Complaint is assessed individually & please remember the outcome may not always be one that you agree with.

Council Rangers are guided by and bound by The Companion Act 1998

lismore
city council

BARKING DOGS

You could be fined!

Lismore City Council has received a number of complaints alleging that dogs in the above areas are creating offensive noise by BARKING CONTINUOUSLY.

Please ensure you control your dog's behaviour
Your dog is your responsibility.

DOGS USUALLY BARK BECAUSE THEY ARE:

- Bored
- Anxious
- Hungry
- Suffer from a lack of training
- Environmental reasons, eg: irritated by other animals, people and/or noises

All dogs bark - but excessive barking becomes a nuisance. Excessive barking is disruptive to neighbours and requires attention as soon as possible.

SOME SOLUTIONS

- Give your dog bones to chew on; toys to play with
- Train your dog not to bark unnecessarily at an early age
- Ensure your dog is exercised regularly
- Screen off fences if need be
- Citronella collars
- Consult with an animal behaviour specialist or vet

EXCESSIVE BARKING IS NOT ACCEPTABLE AND FINES WILL BE ISSUED

lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:VLC:R6542

your ref:

contact: Mr Col Shepherd

Dear Sirs/Mesdames

NUISANCE DOGS

Lismore City Council has received a number of complaints from your area concerning dogs barking and roaming/defecating on public land.

This practice is causing concern for local residents and it must be noted that if you are a dog owner and you are allowing your dog to roam unattended and off a lead, you are in fact committing an offence. You are also committing an offence if you fail to pick up and properly dispose of your dog's faeces.

THESE OFFENCES CARRY PENALTIES OF $110.00 AND $220.00 RESPECTIVELY, AND ARE ENFORCED UNDER THE SELF-ENFORCEMENT INFRINGEMENT NOTICE SCHEME.

Council's Rangers will be patrolling the area in an attempt to relieve these problems and would appreciate your assistance by practicing responsible dog ownership.

Please regard this correspondence as a courtesy letter used by Lismore City Council to educate the community on the issue of responsible pet ownership. If you are not a current dog owner or do not have any dogs housed at your residence, please disregard this courtesy letter.

Yours faithfully

W Moorhouse

W J Moorhouse
GROUP MANAGER – CITY WORKS

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
A.B.N.60080932837 • tel 02 6625 0500 • fax 02 6625 0400 • http://www.lismore.nsw.gov.au • council@liscity.nsw.gov.au

5/11/08
Bradley Scott
9/2-6 Watt Ave
Goonellabah 2480

Kismore City Council
P.O box 23A
kismore
Dear Christine Cotterill
I am writing to inform you of an ongoing problems with loud barking dog at unit 6, 2-6 Watt Ave The dog is kept in a very small area and because the dog is so aggressive the owner can't walk it The dog barks at neighbours coming and going from there units, children playing in the street and people walking there dogs on leads, But the worse is at night I and other neighbours have been woken three or four times from our sleep, we also have to keep all of our doors and windows close and with summer coming on this will make life very difficult The owners last dog attacted my neighbour and his dog and was put down by the dog ranger
I would appreciate your assitance ~~yo~~ stopping this unnecessary noise.

Yours sincerely
Bradley Scott

Copy of this letter sent too Simon Clough, Ray Houston, Vanessa Ekins, Mayor Jenny Dowell.

Bradley Scott
9/2-6 Watt Ave
Goonellabah 2480

Kismore City Council
PO box 23A
kismore
19/7/08

Dear Stuart Thomson

I am writing again in relation to a loud barking dog at Unit 6/2-6 Watt Ave. The dog starts barking from early in the morning until late at night. I have complained in writing about the same dog in the past and the owner Shane Denzel had the dog moved to his girlfriends place, but now he has it back at his unit. I would appreciate your assitance in stopping this unnecessary noise.

Your sincerely
Bradley Scott

29/7/08
Bradley Scott
9/2-6 Watt Ave
Goonellabah 2480

Lismore City Council
P.O box 23A
Lismore

Dear Stuart Thomson
I am writing to inform you that Shane Denzel at unit 6/2-6 Watt Ave has a other very aggressive pitbull dog at his unit. The last American pitbull dog he owned almost killed my neighbours dog and savaged the hand of the person who was trying to release its grip, the dog was taken away by the rangers and put down. I am requesting your assistance in stopping a other similar dog attack as I fear this situation will happen again.

Your sincerely
Bradley Scott

Copys will be sent to
Councilor Jenny Dowell
Thomas George M.P
member for Lismore

lismore
city council

all communication to
GENERAL MANAGER

our ref: CC:18302

your ref:
contact: Customer Contact Centre

14 August 2008

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir/Madam

Re: re: Dog at 6/2-6 Watt Avenue, Goonellabah

Thank you for your letter received 29 July 2008 regarding the above matter.

Your letter has been referred to Council's Rangers for their attention and you will be advised further in relation to the issues raised.

Should you require any further information in the interim, please call Council's Customer Contact Centre on (02) 6625 0562 during business hours and quote the following customer request number 5634/2008.

Yours faithfully

Christine Cotterill
Customer Contact Supervisor

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
A.B.N. 60080932837 • tel 02 **6625 0500** • fax 02 6625 0400 • http://www.lismore.nsw.gov.au • council@lismore.nsw.gov.au

lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:CM:05-8081:P18302

your ref:

contact: Stuart Thomson
PH: 6627 4100

August 12, 2005

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir

Dog Control – Watt Avenue, Goonellabah

Thank you for your letter outlining the ongoing dog related problem in Watt Avenue, Goonellabah.

As you would be aware Council is carrying out regular patrols of the area and we are constantly talking to the owners of the alleged offending dogs.

I have personally been involved in these patrols and I must say that when I have been patrolling I have not witnessed a stray dog in the street for some time. I have also been informed by other Council Rangers who have been patrolling the area that they also have not seen a stray dog in the street for some time. In saying that I do believe what you are saying is true and that the problem still exists.

In answer to your question as to what Council is going to do to address the problem, we will continue patrols, conduct door knocks and issue fines to the owners of the offending animals.

Council does not have the power under the Companion Animal Act 1998, to seize dogs and not return them to their rightful owners.

I know you have been extremely patient for some time now and Council is trying to address this issue.

Should you have any further enquiries regarding this matter, please do not hesitate to contact me at Council's CBD Centre, 55 Magellan Street, Lismore, on telephone (02) 6627 4100.

Yours faithfully

S Thomson.

Stuart Thomson
Team Leader - Law Enforcement

lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:VLC:04-3389:P18302

your ref:

contact: Mr Col Shepherd

April 6, 2004

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir

RE: NOISE NUISANCE - BARKING DOG
PREMISES: No. 6/2-6 WATT AVENUE, GOONELLABAH

Reference is made to your recent complaint in regard to the subject matter.

Council shall write to the occupier/s of the premises where the dog is being kept, requesting that all necessary action be taken to prevent recurrence of the alleged nuisance. Council will continue to monitor the situation over the next few weeks before deciding if any further action is required.

Should you wish to discuss this matter further, please contact Council's Ranger, Mr Col Shepherd, telephone number 66 250 562, during business hours.

Yours faithfully

W J Moorhouse
GROUP MANAGER - CITY WORKS

PRIVACY AND PERSONAL INFORMATION PROTECTION ACT

The personal information that Council has collected from you is personal information for the purposes of the Privacy and Personal Information Protection Act, 1998.

The intended recipients of the personal information are:

- Officers within the Council;
- any other agent of the Council; and
- public sector agencies.

The supply of the information by you *is* voluntary.

Council has collected this personal information from you in order to assist it in its determination of this matter.

You may make application for access or amendment to information held by Council. You may also make a request that Council suppress your personal information from a public register. Council will consider any such application in accordance with the PPIPA.

Council is to be regarded as the agency that holds the information. Enquiries concerning this matter can be addressed to Mr Graeme Wilson.

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
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lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:VLC:05-5527:P18302,
P18303,P18304

your ref:

contact: Mr Kent Sharman

June 2, 2005

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir

Barking Dog at No. 6/2-6 Watt Avenue, Goonellabah

Receipt of your complaint concerning a noisy dog is acknowledged.

There is no immediate resolution to complaints concerning noisy animals. However, because of your complaint, Council will inform the occupier/s of the property concerned about the alleged problem and warn of the legal consequences if they allow the noise to continue.

Council recommends you consider resolving the matter with the other party before pursuing other resolution options such as Council, direct Court action or the Community Justice Centre.

In the event that this does not achieve the desired effect, it may be necessary to issue a formal notice under the Companion Animals Act. The issue of infringement notices for non-compliance with the notice may then follow.

The issue of infringement notices can be challenged through the Local Court. It is essential that sufficient evidence is collected and it must be stressed that Council will not proceed with any action under the Companion Animals Act unless complaints are received from the occupants of two or more properties who are prepared to provide information and give evidence in Court if necessary. You should ensure that you read the enclosed Animal Nuisance Kit carefully and provide the necessary information to Council so that we can assist you in this matter.

I again stress that Council will not proceed with any action under the Companion Animals Act unless complaints are received from two or more complainants. Positive identification of the dog making the noise must be made when barking occurs and Council staff must also be satisfied that a genuine problem exists.

...../2

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lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:CM:05-8081:P18302

your ref:

contact: Stuart Thomson
PH: 6627 4100

August 12, 2005

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Sir

Dog Control – Watt Avenue, Goonellabah

Thank you for your letter outlining the ongoing dog related problem in Watt Avenue, Goonellabah.

As you would be aware Council is carrying out regular patrols of the area and we are constantly talking to the owners of the alleged offending dogs.

I have personally been involved in these patrols and I must say that when I have been patrolling I have not witnessed a stray dog in the street for some time. I have also been informed by other Council Rangers who have been patrolling the area that they also have not seen a stray dog in the street for some time. In saying that I do believe what you are saying is true and that the problem still exists.

In answer to your question as to what Council is going to do to address the problem, we will continue patrols, conduct door knocks and issue fines to the owners of the offending animals.

Council does not have the power under the Companion Animal Act 1998, to seize dogs and not return them to their rightful owners.

I know you have been extremely patient for some time now and Council is trying to address this issue.

Should you have any further enquiries regarding this matter, please do not hesitate to contact me at Council's CBD Centre, 55 Magellan Street, Lismore, on telephone (02) 6627 4100.

Yours faithfully

S Thomson.
Stuart Thomson
Team Leader - Law Enforcement

lismore
city council

all communication to
GENERAL MANAGER

our ref: CC:P18302

your ref:
contact: Customer Contact Centre

6 January 2009

Mr B Scott
9/2-6 Watt Ave
GOONELLABAH

Dear Sir/Madam

Re: Barking Dog at 6/2-6 Watt Avenue

Thank you for your letter received 22nd December 2008 regarding the above matter.

Your letter has been referred to Council's Rangers for their attention and you will be advised further in relation to the issues raised.

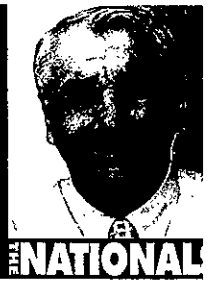
Should you require any further information in the interim, please call Council's Customer Contact Centre on (02) 6625 0562 during business hours and quote the following customer request number 85/2009.

Yours faithfully

per

Christine Cotterill
Customer Contact Supervisor

Thomas GEORGE MP
Member for Lismore



Reference: 886

21 October 2008

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Mr Scott

I write in acknowledgement of your various visits to my office to deliver notes on incidents occurring in your street.

The enclosed response has been sent direct to you from the Department of Housing (DOH) following receipt of your incident information.

You can be assured that my office has contacted and referred information to the Crime Prevention Officer, Richmond Local Area Command. I understand this is an ongoing concern both with DOH and police.

Again as indicated and discussed with my Electorate Officer, with matters such as this, I am happy to assist and continue to forward information onto the appropriate authorities. I trust that you understand, as a third party, you are not privy to feedback or advice of action being taken, due to privacy legislation.

With best wishes.

Yours sincerely

Thomas

THOMAS GEORGE MP
Member for Lismore

TG:kw

The Nationals Whip
Temporary Speaker of the Legislative Assembly

All correspondence to: 55 Carrington Street (PO Box 52) Lismore NSW 2480 **Telephone:** 02 6621 3624
Facsimile: 02 6622 1403 **Email:** lismore@parliament.nsw.gov.au **Website:** www.thomasgeorge.com.au

Lismore Office
Level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW Housing Services Division

T 60677

NSW DEPARTMENT OF HOUSING

Mr B Scott
9/2-6 Watt Avenue
GOONELLABAH 2480

10th October 2008

Dear Mr Scott

I refer to your correspondence regarding barking dogs and alleged illegal activities at 6/2-6 Watt Avenue, Goonellabah.

The matter referring to the alleged illegal activities has been referred to the Lismore Police.

The matter regarding concerns around dangerous dogs has been referred to the Ranger.

Thank you for taking the time to document and lodge your concerns.

Yours Sincerely

Joanne O'Connor
Anti Social Behaviour Officer

COPY

Lismore Office
Level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW Housing Services Division

NSW DEPARTMENT OF HOUSING

Mr B Scott
9/2-6 Watt Avenue
GOONELLABAH 2480

8th August 2007

Dear Bradley

Thank you for submitting the incident report in regard to the incidents that have been occurring at 6/2-6 Watt Avenue, Goonellabah.

Suspected drug dealing should be reported to the Police.

Documentation of breaches to the residential tenancy act should include dates, times and specific incidents.

Thank you for your co-operation and if you would like to contact me regarding the problems associated with this property please contact me on 66232424.

Yours Sincerely

Joanne O'Connor
Senior Client Service Officer
Nuisance and Annoyance Co-ordinator

Lismore Office
Level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW
Housing Services Division

NSW DEPARTMENT OF HOUSING

Mr B Scott
9/2-6 Watt Avenue
GOONELLABAH 2480

23rd August 2006

Dear Mr Scott

I acknowledge receipt of the incident reports received at the Lismore Office on 22nd August 2006.

The Department of Housing is investigating the allegations in regard to your neighbour at Unit 6, 2-6 Watt Avenue, Goonellabah.

Thank you for taking the time to document and lodge the incident report.

Due to the privacy act I am unable to notify you of the outcome of this investigation.

Yours Sincerely

Joanne O'Connor
Nuisance and Annoyance Co ordinator

Lismore Office
Level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW
Housing Services Division

NSW DEPARTMENT OF HOUSING

Mr B Scott
9/2-6 Watt Avenue
GOONELLABAH 2480

23rd August 2006

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I acknowledge receipt of the incident reports received at the Lismore Office on 22nd August 2006.

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Due to the privacy act I am unable to notify you of the outcome of this investigation.

Yours Sincerely

Joanne O'Connor
Nuisance and Annoyance Co ordinator

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Level 4, 29 Molesworth Street (PO Box 612)
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www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW Housing Services Division

NSW DEPARTMENT OF HOUSING

Mr B Scott
9/2-6 Watt Avenue
GOONELLABAH 2480

25th July 2007

Dear Mr Scott

Thank you for submitting a witness report in regard to the incident that occurred on 21st and 22nd July 2007 at 6/2-6 Watt Avenue, Goonellabah.

The Department of Housing is investigating the issues you have raised in your witness reports.

Please submit any further incidents that occur that are a breach of the Residential Tenancies Act.

Thank you for your co-operation.

Yours Sincerely

Joanne O'Connor
Nuisance and Annoyance Co-ordinator

PARLIAMENT OF NEW SOUTH WALES
LEGISLATIVE ASSEMBLY

THOMAS GEORGE MP
MEMBER FOR LISMORE

Electorate Office
55 Carrington Street
(PO Box 52)
LISMORE NSW 2480

Tel: (02) 6621 3624
Fax: (02) 6622 1403

Reference: 0668/21.05.01

21 March 2001

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Dear Mr Scott

I write in acknowledgement of your correspondence regarding the problems that you have encountered in relation to a neighbour's dog.

In order to assist, I have made representations to Council to review this case.

In your letter you mention that other people are affected, has any suggestion been made to them to support your approaches to Council?

Once further information is to hand, from Council, I shall contact you.

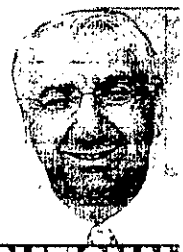
With best wishes.

Yours sincerely

THOMAS GEORGE MP
Member for Lismore

TG:kw

Thomas GEORGE MP
Member for Lismore



Reference: 886/05.09.07

5 July 2007

Mr Bradley Scott
9/2-6 Watt Avenue
GOONELLABAH NSW 2480

Bradley

Dear Mr Scott

I write in acknowledgement of your correspondence regarding the barking dog at Shearman Drive, Goonellabah.

Thank you for taking the time to bring your concerns to my attention.

In an effort to assist, I have made representations on your behalf to the Lismore City Council, General Manager, Mr Paul O'Sullivan.

Mr O'Sullivan will forward a reply and once this information is to hand, I shall contact you.

With best wishes.

Yours sincerely

Thomas

THOMAS GEORGE MP
Member for Lismore

TG:kj

The Nationals Whip
Temporary Speaker of the Legislative Assembly

All correspondence to: 55 Carrington Street (PO Box 52) Lismore NSW 2480 **Telephone:** 02 6621 3624
Facsimile: 02 6622 1403 **Email:** lismore@parliament.nsw.gov.au **Website:** www.thomasgeorge.com.au

ST:VLC:R7513

lismore city council

The Residents
Watt Avenue
GOONELLABAH

NUISANCE DOGS AND CATS

Lismore City Council has received a number of complaints from your area concerning the excessive noise created by barking dogs and also dogs roaming/defecating on public land.

Complaints have also been received about the nuisance caused to local residents by stray cats. Cat urine is extremely offensive and may pose a health risk.

This practice is causing concern for local residents and it must be noted that if you are a pet owner and you are allowing your dog to bark excessively or roam unattended, you are in fact committing an offence. You are also committing an offence if you fail to pick up and properly dispose of your dog or cat faeces.

THESE OFFENCES CARRY PENALTIES OF $110.00 AND $220.00 RESPECTIVELY, AND ARE ENFORCED UNDER THE SELF-ENFORCEMENT INFRINGEMENT NOTICE SCHEME.

Council's Rangers will be patrolling the area in an attempt to relieve these problems and would appreciate your assistance by practicing responsible pet ownership.

In addition residents are advised that under the Companion Animals Act, 1998, dogs and cats must be microchipped and then life time registered at a Council Office. Failure to comply with this legislation may result in infringements being issued against you for this offence.

Please regard this correspondence as a courtesy note used by Lismore City Council to educate the community on the issue of responsible pet ownership. If you are not a current dog or cat owner or do not have any dogs or cats housed at your residence, please disregard this courtesy note.

S. Thomson

Stuart Thomson
Team Leader – Law Enforcement

July 7, 2005

lismore
city council

BARKING DOGS

You could be fined!

Lismore City Council has received a number of complaints alleging that dogs in the above areas are creating offensive noise by BARKING CONTINUOUSLY.

Please ensure you control your dog's behaviour
Your dog is your responsibility.

DOGS USUALLY BARK BECAUSE THEY ARE:

- Bored
- Anxious
- Hungry
- Suffer from a lack of training
- Environmental reasons, eg: irritated by other animals, people and/or noises

All dogs bark - but excessive barking becomes a nuisance. Excessive barking is disruptive to neighbours and requires attention as soon as possible.

SOME SOLUTIONS

- Give your dog bones to chew on; toys to play with
- Train your dog not to bark unnecessarily at an early age
- Ensure your dog is exercised regularly
- Screen off fences if need be
- Citronella collars
- Consult with an animal behaviour specialist or vet

EXCESSIVE BARKING IS NOT ACCEPTABLE AND FINES WILL BE ISSUED

lismore
city council

DO YOU HAVE AN ISSUE WITH A DOG IN YOUR AREA?

IF YOU DO COUNCIL MAYBE ABLE TO HELP

HERE ARE SOME SIMPLE STEPS TO ASSIST YOU

1. Obtain all details (Description of Dog & address).

2. Call Council's Customer Service Centre **66 250 500.**
   Give all details including your details, which will remain confidential. This is necessary for Rangers to obtain the best possible outcome for you.

3. A Council Ranger will attend to the complaint.

4. A Council Ranger will inform you via phone of the Outcome when the investigation is complete.

5. Every Complaint is assessed individually & please remember the outcome may not always be one that you agree with.

Council Rangers are guided by and bound by The Companion Act 1998

lismore
city council

all communication to
GENERAL MANAGER

our ref: ST:VLC:R6542

your ref:

contact: Mr Col Shepherd

Dear Sirs/Mesdames

NUISANCE DOGS

Lismore City Council has received a number of complaints from your area concerning dogs barking and roaming/defecating on public land.

This practice is causing concern for local residents and it must be noted that if you are a dog owner and you are allowing your dog to roam unattended and off a lead, you are in fact committing an offence. You are also committing an offence if you fail to pick up and properly dispose of your dog's faeces.

THESE OFFENCES CARRY PENALTIES OF $110.00 AND $220.00 RESPECTIVELY, AND ARE ENFORCED UNDER THE SELF-ENFORCEMENT INFRINGEMENT NOTICE SCHEME.

Council's Rangers will be patrolling the area in an attempt to relieve these problems and would appreciate your assistance by practicing responsible dog ownership.

Please regard this correspondence as a courtesy letter used by Lismore City Council to educate the community on the issue of responsible pet ownership. If you are not a current dog owner or do not have any dogs housed at your residence, please disregard this courtesy letter.

Yours faithfully

W J Moorhouse
GROUP MANAGER – CITY WORKS

43 Oliver Ave, Goonellabah • PO Box 23A, Lismore New South Wales 2480 • DX 7761
A.B.N.60080932837 • tel 02 6625 0500 • fax 02 6625 0400 • http://www.lismore.nsw.gov.au • council@liscity.nsw.gov.au

Lismore Office
level 4, 29 Molesworth Street (PO Box 612)
Lismore NSW 2480
www.housing.nsw.gov.au

Telephone: (02) 6623 2424
Facsimile: (02) 6623 2436

Northern NSW
Housing Services Division

NSW DEPARTMENT OF HOUSING

The Tenant
9/2 – 6 Watt Avenue
Goonellabah NSW 2480

The Department has received notice from Lismore City Council of a number of complaints received concerning dogs barking and roaming/defecating on public land.

If you are a dog owner and you are allowing your dog to roam unattended you are in breach of your Residential Tenancy Agreement.

The Department would like to remind you that at all times your dog should be restrained. Failure to comply with your Residential Tenancy Agreement may result in the Department commencing proceedings through the Consumer Traders & Tenancy Tribunal for removal of your dog.

If you are not a dog owner please disregard this letter.

Yours Sincerely

Ross Knox
Client Service Officer

17/05/04

Customer Request Management Enquiry
CR 5831/2015 - Dog - Barking - REQ

Received Date
14/08/2015 02:17 PM

Determination Details
20/08/2015 11:33 AM Whole Request Complete (CRCO)

Reference Id
80844

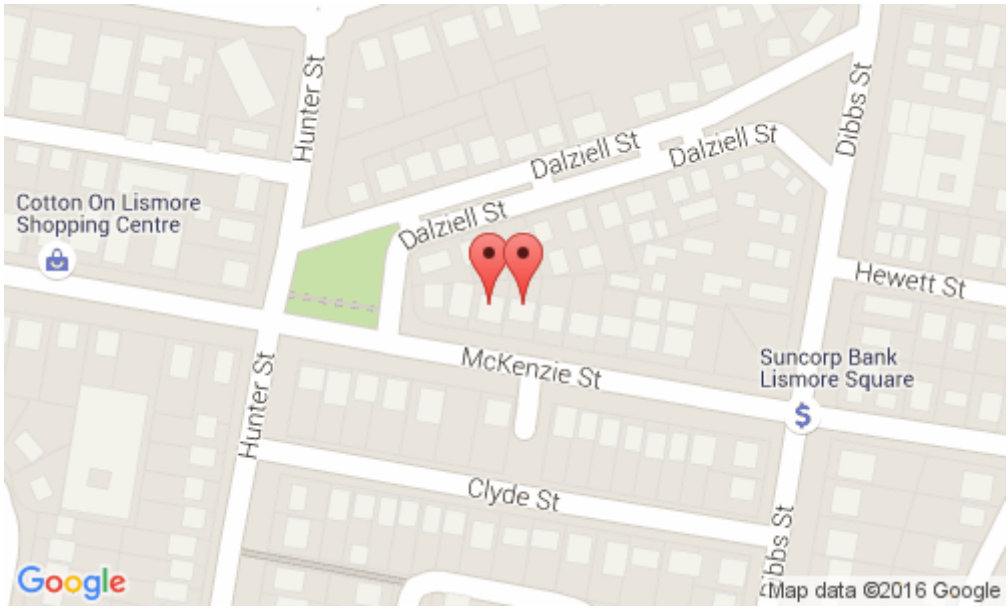
Contact Method
PHONE

Description
Bradley Scott 7/1-3 Dalziell Street CI15/18250- Bradley is writing on behalf of his neighbours regarding the ongoing problem with barking dogs in the area. The dogs reside at 66 and 68 McKenzie Street; both the houses are next to each other and their yard backs on to the units where he lives. When the owners leave their houses the large dogs bark loudly sometimes all day, until their owners come home again. Both Dogs also bark early in the morning and late at night. The residents fell that the dogs are barking out of boredom. Bradley and the other residents have attempted to speak with the neighbours and have also sent them a letter advising them that the dogs are barking all day, however nothing has changed.

Creation Officer
Mrs S I Bain

Last Modified By
Mrs L M Coleman

Map
Click for interactive



Top Checklist Property Workflow Customer Details

Workflow

Workflow Summary

Description	Contact Centre
Manager	Ms C M Cotterill
Responsible Officer	Ms C M Cotterill
Target Time	5 days
Service Standard	

Workflow History

Create New Task

New Task Type Comments

Workflow Details

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer
Respond to Customer	Complete	14/08/15 02:17 PM		14/08/15	18/08/15 10:05 AM	Complete	Sophie Bain
Customer Follow Up	Complete	18/08/15 10:05 AM	5 days	23/08/15	20/08/15 11:33 AM	Whole Request Complete	Lee Coleman

Top Checklist Property Workflow Customer Details

Customer Details

User
Mr Bradley Scott

Address
7/ 1- 3 Dalziel Street
LISMORE NSW 2480

Phone
0266214514

Mobile
0410577968

Contact Method
Not required

Top Checklist Property Workflow Customer Details
Top Checklist Property Workflow Customer Details

Property

Address	66 McKenzie Street LISMORE NSW 2480
Title	DP 35140 lot 2 **Show All**
Parcel	6569 4 Memos (PR)
Assessment	6575
Property Owners	Mr J Jose & Mrs A John
Owner Address	66 McKenzie Street LISMORE NSW 2480
Zoning	R1 General Residential

Property

Address	68 McKenzie Street LISMORE NSW 2480
Title	DP 35140 lot 3
Parcel	6570 3 Memos (PR)
Assessment	6576
Property Owners	NSW Land & Housing Corporation
Owner Address	C/- NSW Businesslink Locked Bag 7466 LIVERPOOL NSW 1871
Zoning	R1 General Residential

Is Dog Registered ? *(Required)*

Y

Breed of Dog

Cross Beeed

N

Attachments

Attachment Options Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.
Add

Document ID	Document Date	Document Description	File Type	File Size
01218826	20/08/2015	Barking Dogs	DOC	0.29M

Stop the Press?

N

Customer Request Management Enquiry
CR 6311/2015 - Dog - Barking Second Complaint (same person) - REQ

Received Date
08/09/2015 09:07 AM

Determination Details
08/10/2015 02:26 PM Whole Request Complete (CRCO)

Reference Id
82076

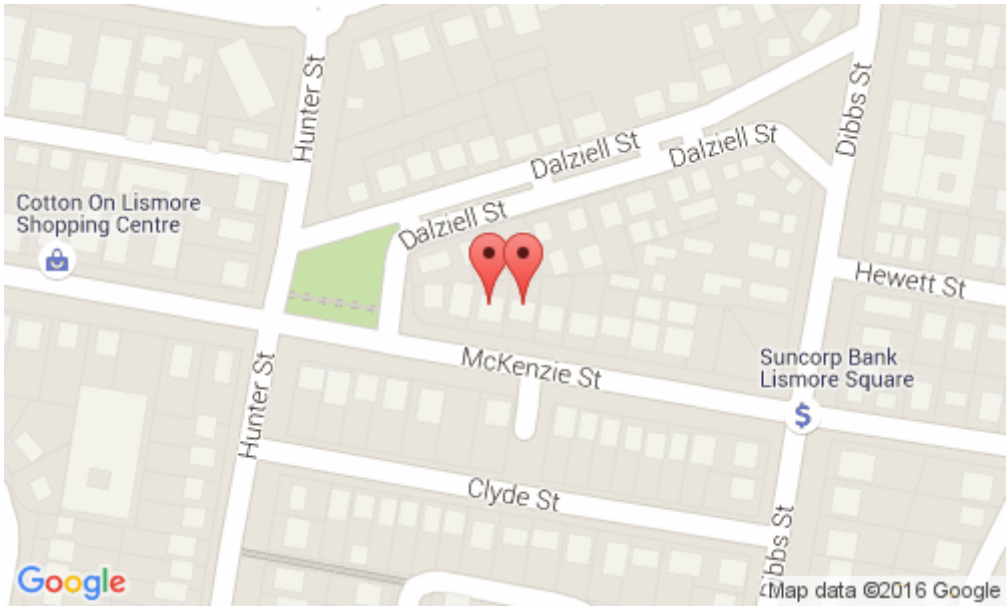
Contact Method
PHONE

Description
Bradley Scott 7/1-3 Dalziell St - CI15/19884 - second barking dog complaint. Has submitted barking dog diary for dogs at 66 and 68 McKenzie St.

Creation Officer
Mr J A Gordon

Last Modified By
Mrs L M Coleman

Map
Click for interactive



Top Checklist Property Workflow Customer Details Linked Accounts

Workflow

Workflow Summary

Description	Rangers - General
Manager	Mr J J Hinds
Responsible	Mr J J Hinds

Service Standard

Create New Task

New Task Type Comments

Workflow Details

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer
Inspect and Action	Complete	08/09/15 09:07 AM	14 days	22/09/15	08/10/15 01:12 PM	Complete	Janice McNama

Customer Follow Up	Complete	08/10/15 01:12 PM	5 days	13/10/15	08/10/15 02:26 PM	Whole Request Complete	Lee Coleman

Top Checklist Property Workflow Customer Details Linked Accounts

Customer Details

User
Mr Bradley Scott

Address
7/ 1- 3 Dalziel Street
LISMORE NSW 2480

Phone
0266214514

Mobile
0410577968

Contact Method
Not required

Top Checklist Property Workflow Customer Details Linked Accounts
Top Checklist Property Workflow Customer Details Linked Accounts

Property

Address	66 McKenzie Street LISMORE NSW 2480
Title	DP 35140 lot 2 **Show All**
Parcel	6569 4 Memos (PR)
Assessment	6575
Property Owners	Mr J Jose & Mrs A John
Owner Address	66 McKenzie Street LISMORE NSW 2480
Zoning	R1 General Residential

Property

Address	68 McKenzie Street LISMORE NSW 2480
Title	DP 35140 lot 3
Parcel	6570 3 Memos (PR)
Assessment	6576
Property Owners	NSW Land & Housing Corporation
Owner Address	C/- NSW Businesslink Locked Bag 7466 LIVERPOOL NSW 1871

Zoning R1 General Residential

Is Dog Registered ? *(Required)*

N

Breed of Dog

Cross Beeed

N

Attachments

Attachment Options Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.
Add

No results found

Stop the Press?

N

Linked Accounts

Account	Account Description	Link Type
CR 3419/2016	Bradley Scott, McKenzie St 66214514 Wrote (TRIM D	CRM duplicate call

Top Checklist Property Workflow Customer Details Linked Accounts

Customer Request Management Enquiry
CR 2481/2016 - Dog - Barking - REQ

Received Date
12/04/2016 12:44 PM

Determination Details
18/04/2016 03:01 PM Whole Request Complete (CRCO)

Reference Id
91566

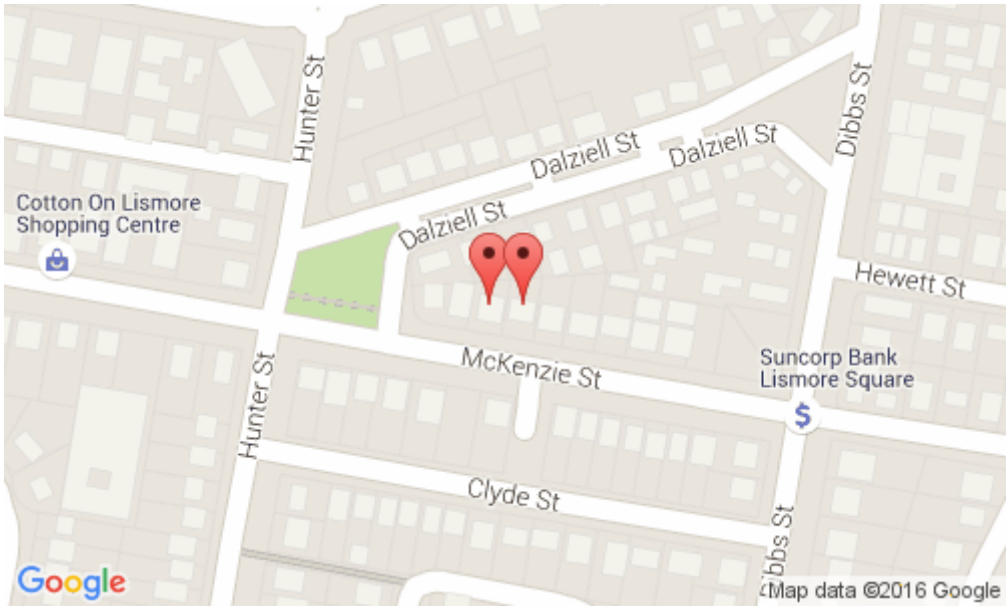
Contact Method
PHONE

Description
Bradley Scott McKenzie St 66214514 Wrote (TRIM Document CI16/7672) that the dogs at 66 and 68 McKenzie St Lismore have started barking again. The owners at 66 McKenzie stop their dogs barking for a short period of time, after being contacted by council. Then He initiated mediation through the community justice centre with his neighbours, which they agree too. On the day of the mediation only Mrs Jose turn up on her own and the mediation went extremely good, So well that the person who was facilitating, commented that it was best mediation that he has facilitated. At the end of the mediation Mrs Jose agree that when they left the property, that they would place a citronella collar on the dog to stop it from barking. But regrettably this didn't happen. Then over the Christmas holidays, They went away for two weeks, leaving the two dogs at the house. They barked from early morning until late into the night, disturbing all their neighbours that live around them. The neighbours both work 5 days a week and own a food van, so are not at home most weekends. He don't feel it's to much to ask for some peace and quiet and the constant barking of the dogs does impact on our health.

Creation Officer
Ms M M Wade

Last Modified By
Mrs L M Coleman

Map
Click for interactive



Top Checklist Property Workflow Customer Details

Workflow

Workflow Summary

Description	Contact Centre
Manager	Ms C M Cotterill
Responsible Officer	Ms C M Cotterill
Target Time	5 days
Service Standard	

Workflow History

Create New Task

New Task Type Comments

Workflow Details

Description	Status	Opened	Target Due	Closed	Outcome	Action Officer
Respond to Customer	Complete	12/04/16 12:44 PM	12/04/16	18/04/16 08:58 AM	Complete	Deborah Davidson

Customer Follow Up	Complete	18/04/16 08:58 AM	5 days	23/04/16	18/04/16 03:01 PM	Whole Request Complete	Lee Coleman

Top Checklist Property Workflow Customer Details

Customer Details

User
Mr Bradley Scott

Address
7/ 1- 3 Dalziel Street
LISMORE NSW 2480

Phone
0266214514

Mobile
0410577968

Contact Method
Not required

Top Checklist Property Workflow Customer Details
Top Checklist Property Workflow Customer Details

Property

Address	66 McKenzie Street LISMORE NSW 2480
Title	DP 35140 lot 2 **Show All**
Parcel	6569 4 Memos (PR)
Assessment	6575
Property Owners	Mr J Jose & Mrs A John
Owner Address	66 McKenzie Street LISMORE NSW 2480
Zoning	R1 General Residential

Property

Address	68 McKenzie Street LISMORE NSW 2480
Title	DP 35140 lot 3
Parcel	6570 3 Memos (PR)
Assessment	6576
Property Owners	NSW Land & Housing Corporation
Owner Address	C/- NSW Businesslink Locked Bag 7466 LIVERPOOL NSW 1871

Zoning R1 General Residential

Is Dog Registered ? *(Required)*

N

Breed of Dog

Cross Beeed

Y

Attachments

Attachment Options Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.
Add

Stop the Press?

N

Customer Request Management Enquiry
CR 3419/2016 - Dog - Barking Second Complaint (same person) - REQ

Received Date
24/05/2016 12:58 PM

Determination Details
Undetermined

Reference Id
95106

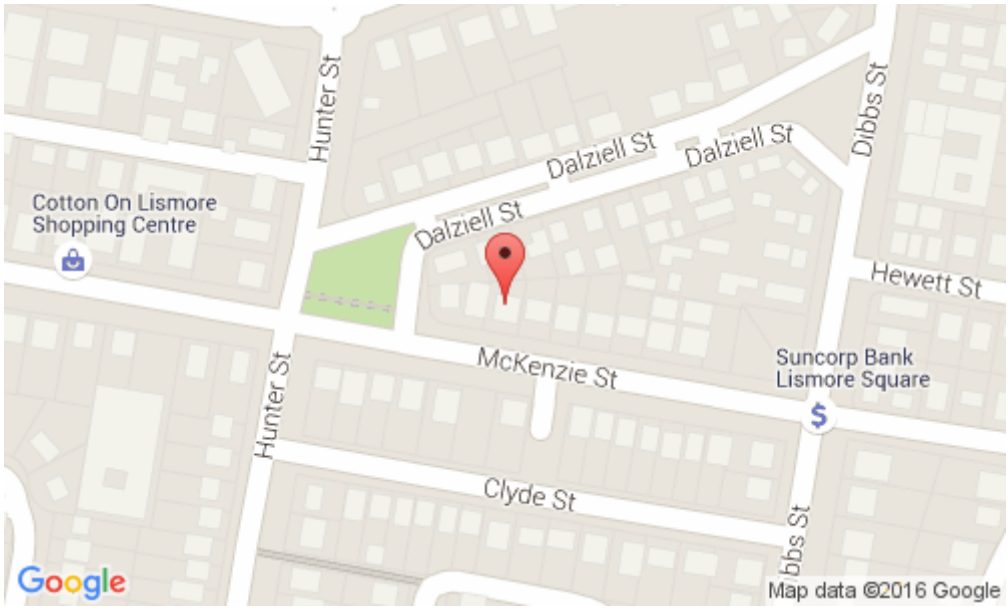
Contact Method
PHONE

Description
Bradley Scott, McKenzie St 66214514 Wrote (TRIM Document CI16/11492) returned barking dog diary for dogs at 66 McKenzie Street

Creation Officer
Ms S A Dynan

Last Modified By
Ms S A Dynan

Map
Click for interactive



Top Checklist Property Workflow Customer Details Linked Accounts

Workflow

Workflow Summary

Description	Rangers - General
Manager	Mr J J Hinds
Responsible	Mr J J Hinds

Service Standard

Create New Task

New Task Type Comments

Workflow Details

Description	Status	Opened	Target	Due	Closed	Outcome	Action Officer	Ro
Inspect and Action	**Active**	24/05/16 12:58 PM	14 days	**07/06/16**		Awaiting	Deborah Davidson	Cu Se Of
Customer Follow Up	Mandatory		5 days				Lee Coleman	

Top Checklist Property Workflow Customer Details Linked Accounts

Customer Details

User
Mr Bradley Scott

Address
7/ 1- 3 Dalziel Street
LISMORE NSW 2480

Phone
0266214514

Mobile
0410577968

Contact Method
Not required

Top Checklist Property Workflow Customer Details Linked Accounts
Top Checklist Property Workflow Customer Details Linked Accounts

Property

Address	66 McKenzie Street LISMORE NSW 2480	
Title	DP 35140 lot 2	**Show All**
Parcel	6569	4 Memos (PR)
Assessment	6575	
Property Owners	Mr J Jose & Mrs A John	
Owner Address	66 McKenzie Street LISMORE NSW 2480	
Zoning	R1 General Residential	

Is Dog Registered ? *(Required)*

N

Breed of Dog

Cross Beeed

Y

Attachments

Attachment Options Clicking 'Attachment Options' will launch an external program. Please be patient while the program loads.
Add

Stop the Press?

N

Linked Accounts

Account	Account Description	Link Type
CR 6311/2015	Bradley Scott 7/1-3 Dalziell St - CI15/19884 - second barking dog	CRM duplicate call

Top Checklist Property Workflow Customer Details Linked Accounts

Tim Robertson

From: fleaski59 <fleaski59@gmail.com>
Sent: Monday, 11 April 2016 7:15 AM
To: Records
Cc: Bradley Scott
Subject: Fwd: Recommencement of barking dogsHello Ray how are you, Iam sending you this email to ask you who is the best person to send this to. My neighbor has also written a letter to council about barking dogs aswell

Sent from Samsung Mobile

-------- Original message --------
From: fleaski59
Date:04/08/2016 3:11 PM (GMT+10:00)
To: Ray.Houston@lismore.nsw.gov.au
Cc: fleaski59
Subject: Recommencement of barking dogsHello Ray how are you, Iam sending you this email to ask you who is the best person to send this to. My neighbor has also written a letter to council about barking dogs aswell

To whom it may concern
I am writing again in relation to the recommencent of barking dogs at 66 and 68 Mckenzie st Lismore.
The owners at 66 Mckenzie stop their dogs barking for a short period of time, after being contacted by council.
Then I initiated mediation through the community justice center with my neighbors, which they agree too .
On the day of the mediation only mrs Jose turn up on her own and the mediation went extremely good,so well that the person who was facillitating, commented that it was best mediation that he has facillctated.At the end of the mediation Mrs Jose agree that when they left the property, that they would place a citronella collar on the dog to stop it from barking.
But regrettably this didn't happen.Then over the Christmas holidays,they went away for two weeks.Leaving the two dogs at the house, barking from early morning untill late into the night, disturbing all their neighbors that live around them.
The neighbors both work 5 days a week and own a food van, so are not at home most weekends.
I don't feel it's to much to ask for some peace and quiet, has I and other residents of the units, suffer from cronic health issues and the constant barking of the dogs does impact on our health.

Yours Sincerely
Bradley Scott

Sent from Samsung tablet

Tim Robertson

From: fleaski59 <fleaski59@gmail.com>
Sent: Friday, 10 June 2016 4:32 PM
To: Records
Cc: Christine Cotterill
Subject: Re: Barking dogs at number 66 and 68 Mckenzie st Lismore

Sent from Samsung tablet

-------- Original message --------
From: fleaski59 <fleaski59@gmail.com>
Date: 07/06/2016 9:54 am (GMT+10:00)
To: christine.cotterill@lismore.nsw.gov.au
Subject: Barking dogs at number 66 and 68 Mckenzie st Lismore

Dear Christine

Iam writing to you,about barking dog problems, that have been on going, I wrote to council about recommencent of barking dogs at 66 and 68 Mckenzie St. I was sent a dog barking diary and filled it in over two weeks and posted it back to the council. But I haven't received a reply back from council in relation to this matter.

Your Sincerely
Bradley Scott

Sent from Samsung tablet

Tim Robertson

From: fleaski59 <fleaski59@gmail.com>
Sent: Thursday, 23 June 2016 11:20 AM
To: Records
Cc: Christine Cotterill
Subject: Re: Barking dogs at number 66 and 68 Mckenzie st Lismore

I am emailing again in relation to barking dog problem at 66 and 68 Mckenzie St Lismore.I have contact council twice by email, but haven't received any response back.
Yours Sincerity
Bradley Scott

Sent from Samsung Mobile

-------- Original message --------
From: fleaski59
Date:2016/06/10 4:32 PM (GMT+10:00)
To: council@lismore.nsw.gov.au
Cc: christine.cotterill@lismore.nsw.gov.au
Subject: Re: Barking dogs at number 66 and 68 Mckenzie st Lismore

Sent from Samsung tablet

-------- Original message --------
From: fleaski59 <fleaski59@gmail.com>
Date: 07/06/2016 9:54 am (GMT+10:00)
To: christine.cotterill@lismore.nsw.gov.au
Subject: Barking dogs at number 66 and 68 Mckenzie st Lismore

Dear Christine

Iam writing to you,about barking dog problems, that have been on going, I wrote to council about recommencent of barking dogs at 66 and 68 Mckenzie St. I was sent a dog barking diary and filled it in over two weeks and posted it back to the council. But I haven't received a reply back from council in relation to this matter.

Your Sincerely
Bradley Scott

Sent from Samsung tablet