



24 August 2016

Ato Nduvho

Email: [foi+request-2144-057bfa3f@righttoknow.org.au](mailto:foi+request-2144-057bfa3f@righttoknow.org.au)

**In reply please quote:**

FOI Request: FA 16/08/01361

File Number: ADF2016/44104

Dear Ato

**Acknowledgement of Freedom of Information Access request**

This letter refers to an access request received under the *Freedom of Information Act 1982* (the FOI Act) on 18 August 2016, seeking access to:

*'I am seeking the following documents in this FOI:*

- 1. All documents which address, or mention, the impact of prolonged bargaining on employee morale. This includes all impact, whether actual, perceived, anticipated, or otherwise.*
- 2. Documents which describe how employee morale has been measured over time, covering a period of at least the last 2 years.*
- 3. All documents which detail the estimated productivity losses resulting from prolonged bargaining and/or decreased employee morale.'*

Your request has been allocated FOI request number FA 16/08/01361. Please include your FOI request number in all correspondence with the Freedom of Information (FOI) Section.

**Processing times**

The statutory time allowed under the FOI Act for processing requests is 30 days. Requests are generally processed in the order in which they are received.

**Contacting the FOI Section**

If you wish to discuss your access request you may contact the FOI Section using the details provided below.

### **Contacting the Department**

You can contact us with an enquiry in a number of ways including by email, through our website; by telephone, through our Service Centres or offices around the world, or in person. In Australia you can call 13 18 81 between 9 am and 4 pm Monday to Friday. Details on submitting a webform, or contacting our offices outside Australia are available on our website at [www.border.gov.au](http://www.border.gov.au).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Julia', written over a light grey circular background.

Julia Wu  
FOI Officer | Freedom of Information Section  
Department of Immigration and Border Protection  
Telephone 02 61987397  
Email [FOI@border.gov.au](mailto:FOI@border.gov.au)