



21 October 2016

Our reference: LEX 22591

Mr Ben Fairless

By email: foi+request-2320-b876e3d9@righttoknow.org.au

Dear Mr Fairless

Acknowledgement of your revision to your Freedom of Information Request

Thank you for your prompt reply to the request consultation letter dated 20 October 2016. I have taken your revised request to be for:

'...technical documentation from your Telecommunications team which details the reason why no outbound caller ID is displayed.'

Your revision was received by the department on 20 October 2016 and as a result of the operation of section 24AB(8) of the *Freedom of Information Act 1982* (the FOI Act) the 30 day statutory period for processing your request has been extended by one day, and will now fall on a Saturday. Accordingly, you should therefore expect a decision from us by Monday, 7 November 2016. The processing period may be extended if we need to consult third parties or for other reasons. We will advise you if this happens.

Charges

The department will advise you if a charge is payable to process your request and the amount of any such charge as soon as practicable. No charge is payable for providing a person with their own personal information.

Your Address

The FOI Act requires that you provide us with an address which we can send notices to. You have advised your electronic address is foi+request-2320-b876e3d9@righttoknow.org.au. We will send all notices and correspondence to this address. Please advise us as soon as possible if you wish correspondence to be sent to another address or if your address changes. If you do not advise us of changes to your address, correspondence and notices will continue to be sent to the address specified above.

Disclosure Log

Please note that information released under FOI Act may be published in a disclosure log on the department's website. Section 11C of the FOI Act requires this publication, however it is subject to certain exceptions, including where publication of personal, business, professional or commercial information would be unreasonable.

Exclusion of junior department employee details

The department is working towards ensuring that all employees have a choice about whether they provide their full name, personal logon identifiers and direct contact details in response to public enquiries. Where such details are included in the scope of a request, this may add to processing time and applicable charges as it may be necessary to consider whether the details are exempt under the FOI Act. On this basis, unless you tell us otherwise, we will assume that these details are out of scope of your request and they will be redacted under section 22 of the FOI Act.

Further assistance

If you have any questions please email FOI.Legal.Team@humanservices.gov.au.

Yours sincerely

Clara
FOI Legal Team
FOI and Litigation Branch | Legal Services Division
Department of Human Services