From: \$47F

Sent: Friday, 20 December 2013 6:35 AM

To: \$47F

**Subject:** FW: Somali/Sudanese Reporting [SEC=UNCLASSIFIED]

For info

#### s47F

Director Parliamentary and Executive Joint Agency Task Force Operation Sovereign Borders

s47F

From: S47F

Sent: 20/12/2013 2:33 AM

To: s47E(d)
Cc: s47F

**Subject:** Somali/Sudanese Reporting [SEC=UNCLASSIFIED]

Classification: **UNCLASSIFIED** 

#### A11

Please find below reporting from Somali/Sudanese cohorts in IOM care in Indonesia. Note, IOM are seeing more Somalis than Sudanese seeking IOM care.

Push Factors for Leaving Source Countries

Somalis:

- Civil war / clan war
- Unemployment
- Al-shabab forced recruitment of teenagers
- Forced marriage for Somali women
- General insecurity

Sudanese:

- Darfur conflict
- Most Sudanese claim to belong to Zaqawa ethic group and state they have been targeted by army/paramilitary groups as they are perceived to be close to Al Haraka (popular movement opposed to the government).

- Unemployment

Amended to s47E(d)

s47 ⊑ only

# Pull Factors (both groups)

- Better life
- Security
- Education
- Health services

Awareness of GOA Policy (both groups)

There appears to be a high level of awareness of off-shore processing/off-shore resettlement policies. Amend ed to s47E(d)

Informations Sources (both groups)

Primary information sources are the Internet, social media, mainstream media; as well as family and friends in Australia.

#### Cheers

s47F

First Secretary Jakarta

People Smuggling Operations

From: <sub>S</sub>47F

Sent: Thursday, 21 November 2013 10:46 PM

To: s47F Cc: s47F

Subject: RE: Rohingya Cohort Reporting: Indonesia - 18 November 2013 [SEC=UNCLASSIFIED]

Thanks 547F

This is very interesting and very good reporting. Very helpful for our considerations.

Welcome the next instalment.

Regards

s47F

From: s47F

Sent: Thursday, 21 November 2013 5:15 PM

To: \$47F

Subject: FW: Rohingya Cohort Reporting: Indonesia - 18 November 2013 [SEC=UNCLASSIFIED]

Hello s47F

Apologies, I left you off the list for the Rohingya reporting.

S

s47F

First Secretary, Jakarta | Australian Embassy

**Australian Customs & Border Protection Service** 

s47F

From: s47F

Sent: Wednesday, 20 November 2013 11:09 AM

To: \$47F

Subject: RE: Rohingya Cohort Reporting: Indonesia - 18 November 2013 [SEC=UNCLASSIFIED]

s47F

This is great stuff

s47F

s47F

Principal Staff Officer to Commander

Joint Agency Task Force - Operation Sovereign Borders

Australian Customs and Border Protection Service

s47F

From: s47F

Sent: Wednesday, 20 November 2013 1:40 PM

**To:** s47E(d)

e	1	7	F
5	4	1	г

Subject: Rohingya Cohort Reporting: Indonesia - 18 November 2013 [SEC=UNCLASSIFIED]

All,

Please find below CLO reporting from the Rohingya community in Indonesia.

s47F

# **Rohingya Cohort Reporting - 18 November 2013**

# Amended to s47E(d) only

# **Levels of Awareness of GoA Messaging**

- Very high levels of awareness regarding the July 19 policy that no individual arriving in Australia by boat will ever be resettled in Australia.
- Similar high levels of awareness that all irregular maritime arrivals will be sent PNG for processing and if claims are found to be valid, will be resettled in PNG, not Australia.
- Amended to s47E(d) only

#### **Rohingya Information Sources**

- Primary source of trusted information is through IOM project staff and consultants.
- Secondary sources are Rohingyas currently detained at Christmas Island, those who have been transferred to Manus, PNG, and fellow Rohingyas living legally in Australia.
- Some also cited the Internet as a news and information source.

4/E(0)	

Amended to s47E(d) only	
s47F (First Secretary, Jakarta   Australian Embassy)	
<b>Australian Customs &amp; Border Protection Service</b>	
s47F	I

This email message and any attached files may be protected information under section 16 of the Customs Administration Act 1985 (CA Act) and may also contain information that is confidential, and/or subject to legal professional privilege.

The content of this email is intended only for use by the individual or entity to whom it is addressed.

If you ARE the intended recipient, and are subject to an undertaking provided under section 16 of the CA Act, you must not use or further disclose the information within this email except for the purpose for which it was provided to you or otherwise as required or authorised by law.

If you are NOT the intended recipient, you must not use, copy, disseminate, forward, retain or reproduce this email. If you receive this email in error, please notify the Customs Incident Response Centre immediately on 1800 303 387 (24hrs) and delete all copies of this email and any attachments.

Unsolicited commercial emails MUST NOT be sent to the originator of this email.

# <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 16 – 27 July / Medan & Bogor

PM Note: First week of reporting period was from Medan duty station. Send week was from Bogor, West Java.

#### **Specific Locations of Interviews**

Belawan Detention Centre - Medan Community Living Facility:

- Wisma Keluarga Medan
- Anggerek Bogor
- Kenanga 1 Bogor
- Ubersam Bogor
- Pondok Ciburial Bogor
- Torpedo Bogor
- Kenanga 11 Bogor

## Numbers/Demographics of IMs

In Medan, at the time of this report there were a total of 546 RAS receiving IOM support in Medan, including 193 Afghans, 167 Sri Lankans, 22 Iraqis, nine Iranians and 155 from Myanmar. There are 60 RAS in the Belawan detention centre and 486 RAS in community facilities under IOM care which includes 79 female RAS and 467 male RAS.

In Bogor, at the time of this report, there were a total of 460 RAS receiving IOM support, including 164 Afghans, 74 Sri Lankans, 69 Iraqis, 113 Iranians, two Pakistanis, 21 Palestinians, 12 Myanmarese, one Algerian and four Syrians. There are a total 259 male RAS and 201 female RAS.

#### Number/Description of Interviewees

In Medan, CLO counseled six single male Sri Lankan RAS aged 25 - 39 at the Belawan detention centre and 12 single male Sri Lankan RAS aged 25 - 46 at the community facility.

In Bogor, CLO counseled 13 families consisting of eight male Sri Lankan RAS aged 24-42 and 12 female Sri Lankan RAS aged 22-41 along with four single male Sri Lankan RAS aged 27-43 and three single female Sri Lankan RAS aged 22-36 at the community facilities.

All of the sessions lasted for up to two hours. In Medan they were held outside the clinic at the detention centre and community facilities; in Bogor the sessions were held at the hotels and rooming houses where the RAS reside.

#### **Topics Discussed**

- 1. Sri Lankan envoy backs the policy of turning back boats, amid spike in attempts by Tamils 16 July 2012, The Australian
- 2. Jakarta man tell his story of being conned into smuggling 16 July 2012, Jakarta Globe
- 3. Malaysian deal OK, UN agency tells MPs 24 July 2012, The Australian

# Summary of Comments by Topic/Theme

Amended to s47E(d) only	

How often are you in contact with family/friends in home country and/or Australia?

The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to. The RAS at the detention centre are in contact with family/friends in home country and/or Australia as and when it is possible.

# CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

,	Amended to s47E(d) only	
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		
ı		

# Patterns in Interviewee Access to Information

The only mainstream news available in Medan DC is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Most of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

# <u>Dari-speaking CLO Counseling Session</u> <u>Bi-Weekly Report</u> 16-27 July 2012/Bogor

#### **Specific Locations of Interviews**

- KENANGA I
- CANGKUDU
- KANANGA II
- UBERSAM HOTEL

# Numbers/Demographics of IMs

At the time of this reporting, there are a total of 451 migrants in Cisarua/Bogor, 265 of whom are Dari/Farsi-speaking Afghans (154: 92 male and 62 female) and Iranians (111: 58 male and 53 female). Currently there are seven other nationalities under IOM care in this area: Sri Lankan (78), Iraqis (67), Pakistanis (2), Palestinian (22), Algerian (1), Myanmar (12) and Syrian (4).

#### Number/Description of Interviewees

During reporting period CLO counseled a total of 67 Afghans between the ages of 15 and 70 who are under IOM care and nine individuals who are not under any organization's care, who came to the information centre.

CLO counseled them in small groups of between two and five people

During the same reporting period the CLO also counseled eighteen Iranians between ages of 25 and 48 who are also under IOM care in Puncak and three of them were not under any organization.

#### **Topics Discussed**

PM Note: Bogor CLO followed up on two stories (No 4 & 5) from the previous reporting period.

- 1. Sri Lankan envoy backs the policy of turning back boats, amid spike in attempts by Tamils
- 2. Jakarta Man Tel His Story of Being Conned Into Smuggling.
- 3. Malaysia deal OK, UN agency tells Mps
- 4. Lives lost after rescue plea denied
- 5. Go back to where you came from Says: Abbott: Indonesia

# Summary of Comments by Topic/Theme

Amended to s47E(d) only	

	Amended to	s47E(d) only			
_					

How often are you in contact with family/friends in home country and/or Australia? Most of them have regular contact with their families mainly by mobile and some using Internet and contacting their families and friends through Skype.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.

s47E(d)

#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information centre almost every day. They have access to the CLO binder that contains translations of all the news stories provided by ACBPS as well as printout of selected BBC news stories from a parallel IOM project.

# <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 16-30 July 2012/ Makassar South Sulawesi

# **Specific Locations of Interviews**

- Makassar Detention Centre
- Hotels/Rooming Houses
  - o Wisma Permata Hotel
  - Mahkota Hotel
  - o Wisma Favorite
  - o ZN Guest House

## Numbers/Demographics of IMs

During the reporting period there were a total of 184 RAS receiving IOM assistance in Makassar, including 54 Afghans (43 male and 11 female), five Sri Lankan (five male), 18 Iraqis (12 male and six female), 51 Iranians (29 male and 22 female), three Pakistani (three male), three Sudanese (three male), 26 from Myanmar (16 male and 10 female), 23 Somalis (15 male and eight female) and one Ethiopian (one male). There are a total of 49 RAS in Makassar DC and 135 RAS in the community facility, under IOM care.

# Number/Description of Interviewees

During the reporting period, the CLO counseled 16 Afghan men, age between 18 to 55 years in the DC; the counseling sessions took place in the common area of the DC and in individual rooms where RAS are residing. The counseling sessions were held for small groups of one to three people. One-on-one sessions were also provided.

Approximately 20 Afghan men and women living in communities under IOM care were also counseled. The counseling sessions were in groups of one to four RAS; each session was held in the common area of their residence.

Twenty Iranians, aged between 17-50 were provided counseling, in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1. Jakarta man tell his story of being conned into smuggling: the Jakarta globe July 16, 2012
- 2. Sri Lanka envoy backs the policy of turning back boats, amid spike in attempts by Tamils: The Australian July 16, 2012
- 3. Malaysia deal OK, UN agency tells MPs: The Australian 24 July, 2012

#### Summary of Comments by Topic/Theme

Amended to s47E(d) only

Amended to s47E(d) only	

#### How often are you in contact with family/friends in home country and/or Australia?

Most regularly contact their families/ friends, once a week or at least once each two weeks.

# CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

During the reporting period, some RAS left community accommodation, including seven Afghan and approx 29 from Myanmar. s47E(d)

The<sub>S</sub>47E(d) deal is very unpopular thought most don't believe that the deal will eventuate. They see it as a deterrent but not something that is likely to happen.

Questions are being raised about the possibility of new elections in Australia, and the prospect of a new party – perceived as being 'tougher on boat people' being elected to govern the country.

#### Patterns in Interviewee Access to Information

In Makassar DC there are more restrictive rules in terms of accessing internet and mobile phones have been introduced, in the past all RAS were able to have a mobile phone, and could contact anyone in the world, including Australia and their country of origin, they were also had access to internet enabled computers, but now they are allowed to use their mobile phone and computer for limited amount of time per day, they can not have access to their phones and computers, because the immigration keep it away from them.

They still have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world(limited access)
- Contacting family and friends through internet (Skype, yahoo messenger, face book etc...) limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta post
- TV
- o Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg Aljazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

# <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 2 – 13 July / Medan, North Sumatra

# **Specific Locations of Interviews**

Belawan Detention Centre

Community Living Facility:

- Wisma Keluarga
- YPAP 1

# Numbers/Demographics of IMs

At the time of this report there are a total of 567 RAS receiving IOM support in Medan, including 218 Afghans, 162 Sri Lankans, 23 Iraqis, nine Iranians and 155 from Myanmar.

There are 83 RAS in the Belawan detention centre and 484 RAS in community facilities under IOM care which includes 78 female RAS and 489 male RAS.

# Number/Description of Interviewees

CLO counseled five female Sri Lankan RAS aged 17 - 50 and 17 male Sri Lankan RAS aged 25 – 51 at the community facilities.

The last five SL males remaining at Belawan DC were counseled.

All sessions which lasted for about one and a half hours were held outside the clinic at the detention centre and community facility and at the RAS' homes at the community facility.

#### **Topics Discussed**

- 1. Asylum seekers stretch Christmas Island capacity 1 July 2012, The Age
- 2. Anti-smuggling successes 'not appreciated' 10 July 2012, Nine News
- 3. Lives lost after rescue plea denied 8 July 2012, The Sydney Morning Herald
- 4. Go back to where you came from, says Abbott: Indonesia 9 July 2012, The Age

**Summary of Comments by Topic/Theme** (use direct quotes if suitable.)

Amended to s4/E(d) only	

Amended to s47E(d) only	

Amended to s47E(d) only		

How often are you in contact with family/friends in home country and/or Australia?

The RAS at the community facilities are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to.

The RAS at the detention centre are in contact with family/friends in home country and/or Australia as and when it is possible.

# CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood.

Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

# <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 6-13 July 2012/ Makassar South Sulawesi

PM Note: New CLO arrived in Makassar on July 5

#### **Specific Locations of Interviews**

Makassar Detention Centre

Hotels/Rooming Houses

- Wisma Permata Hotel:
- Mahkota Hotel:
- Wisma Favorite:
- ZN Guest House:

#### Numbers/Demographics of IMs

During the reporting period there were a total of 206 RAS receiving IOM assistance in Makassar, including 47 Afghans (35 male and 12 female), five Sri Lankan (five male), 18 Iraqis (12 male and six female), 51 Iranians (29 male and 22 female), three Pakistani (three male), three Sudanese (three male), 55 from Myanmar (33 male and 22 female), 23 Somalis (15 male and eight female) and one Ethiopian (male).

There were a total of 36 RAS in Makassar DC and 170 RAS in the community facility under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO has counseled inside DC approx 6 Afghan men, age between 18 to 55 years; the counseling session took place in the common area of the DC and individual room, where RAS are residing. The counseling sessions were held for small group of one to three people in each group. One to one sessions were also provided.

Approx 25 Afghan men and women who are living in the community were also counseled, the counseling session were in a group of one to four RAS.

Approx 25 Iranian, age between17-50 were also provided counseling, they were counseled in the common area of the hotel, where they are being accommodated.

#### **Topics Discussed**

- 4. Lives lost after rescue plea denied: Sydney Morning Herald, Dated July 8, 2012
- 5. Go back to where you came from, says Abbott: Indonesia: The Age, Dated July 9, 2012

# **Summary of Comments by Topic/Theme**

4	During the conversation, almost everyone was	aware of the tragic incident that took so
many l	lives, Amended to s47E(d) only	

Amended to s47E(d) only
5 Most RAS are aware that the Australian government is trying to do something to stop boat
arrivals, Amended to s47E(d) only
How often are you in contact with family/friends in home country and/or Australia?
220 W Sitest are you in contact with family/menus in home country and of finding and
Most regularly contact their families/ friends, once a week or at least once each two weeks.
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc
CLO returned to duty station in Makassar on the 5th July and the next day began to counsel the
caseload.
s47E(d)

#### Patterns in Interviewee Access to Information

In Makassar DC more restrictive rules in terms of accessing internet and mobile phones have been introduced, in the past all RAS were able to have a mobile phone, and could contact anyone in the world, including Australia and their country of origin, they were also had access to internet enabled computers, but now they are allowed to use their mobile phone and computer for limited amount of time per day, they can not have access to their phones and computers, because the immigration keep it away from them.

They still have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth ( talking to each other and sharing information)
- Calling family and friends all over the world(limited access)
- Contacting family and friends through internet (Skype, yahoo messenger, face book etc...) limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - Jakarta post
- TV
- Two TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg Aljazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

# <u>Dari-speaking CLO Counseling Session</u> <u>BiWeekly Report</u> 9 - 13 July 2012/Bogor

<u>PM note:</u> Existing Bogor-based CLO was replaced by a new full-time officer on July 9. The new CLO has three years experience working with the caseload on a parallel IOM project.

# **Specific Locations of Interviews**

- KENANGA I
- CANGKUDU
- KANANGA II
- UBERSAM HOTEL
- ESTEN

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 459 migrants in Cisarua/Bogor, 275 of whom are Dari/Farsi-speaking 161 Afghans (95 male and 66 female) and 114 Iranians (58 male and 55 female). Currently there are seven other nationalities under IOM care in this area: Sri Lankan (77), Iraqis (67), Pakistanis (two), Palestinian (21), Algerian (one), Myanmar (12) and Syrian (four).

## Number/Description of Interviewees

During reporting period CLO counseled a total of 45 Afghans between the ages of 16 and 59 who are under IOM care and three individuals who are not under any organization's care, who came to the IOM Information Centre.

CLO counseled them in small groups of between three and five people During the same reporting period the CLO also counseled 25 Iranians between ages of 25 and 48 who are also under IOM care in Puncak.

#### **Topics Discussed**

1. Lives lost after rescue plea denied – 8 July 2012, The Sydney Morning Herald

# **Summary of Comments by Topic/Theme**

Amended to s47E(d) only	

Amended to s47E	(d) only			
			l	
•	in contact with family/friend	- E		
			obile and some using Inter	net and
contacting their fa	amilies and friends throug	<mark>h Skype</mark> .		
CLO's Comment	s: Insight, Recommendati	ons, Notes re changing	perspectives, etc	
nada to o n E(a) omy				

#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans, Quettablogfa and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information
  centre almost every day. They have access to the CLO binder that contains translations of all
  the news stories provided by ACBPS as well as printout of selected BBC news stories from a
  parallel IOM project.

IOM's information centre, its social workers and Medical team are located in KENANGA I, a townhouse style cluster of six houses and 15 rooms most of which are occupied by migrants; through from time to time they are also rented to tourists.

The caseload regularly visits the centre for health- and social services assistance and to use the small library in the information centre as well as coming there to ask questions about their cases and other issues.

People who are not under IOM care also use the centre form time to time, asking questions, using the library and reading the latest news stories which are translated to Dari and Tamil and put into the CLO's Information Binder for that purposes.

There is an IOM Medical team which is mainly used for administrative purposes and issuing preembarkation check- ups referral for approved refugees being relocated to other countries. Follow ups of referral from GPS to medical specialists and Hospitals.



# **Progress Report to Australian Customs and Border Protection Service**

Project Name:

Public Information Campaign to Deter Potential Indonesian Crew Travelling to Australia by Boat (PIC-Crew)

Milestone II under Schedule 2/Item A of the Funding Agreement signed June 6, 2013, between Australian Customs and Border Protection Service and IOM, requires that a Progress Report be submitted by June 30, 2013 detailing actions to date in relation to PIC-Crew. In addition to internal coordination efforts within IOM, the following actions have been taken:

#### **MEETINGS**

s47G	
s47G, s47F	
s47G	
	<b>3 3 4 5 5 5 5 5 5 5 5 5 5</b>
The INP is the lead GoI project partner for	PIC-Crew. It was involved in s47G
	inded Public Information Campaign to Curb
	g in Indonesia (PIC) in 2009/10 PIC, and approved

# Goal of Meeting

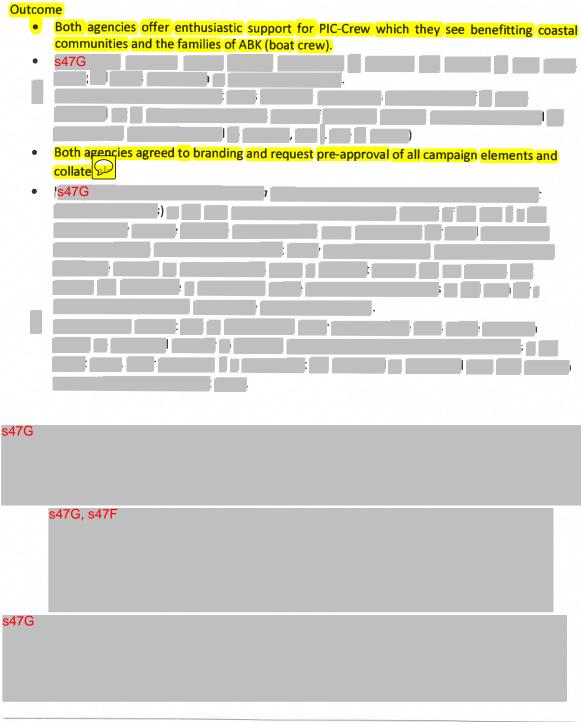
- Inform both agencies about the new campaign.
- Solicit support in efforts to identify campaign target locations around the country, specifically those areas where crews are being recruited.
- Solicit branding support for PIC-Crew.
- Identify lead INP agency to facilitate field work.
- Solicit INP support for introductory/support letters to Governors/Bupatis in target areas.

#### **IOM Mission in Indonesia**

Sampoerna Strategic Square 12A Floor North Tower, Jl. Jend. Sudirman Kav. 45-46, Jakarta 12930, Indonesia

Tel: +62 (21) 57951275 • Fax: +62 (21) 57951274 • E-mail: <u>iomjakarta@iom.int</u> Website: <u>www.iom.or.id</u>





IOM Mission in Indonesia

Sampoerna Strategic Square 12A Floor North Tower, Jl. Jend. Sudirman Kav. 45-46, Jakarta 12930, Indonesia

Tel: +62 (21) 57951275 • Fax: +62 (21) 57951274 • E-mail: <u>iomjakarta@iom.int</u>

Website: www.iom.or.id



#### Goal of Meeting

#### s47G(1)(a)

- Solicit support in efforts to identify campaign target locations around the country,
   specifically those areas where crews are being recruited.
- Solicit branding support for PIC-Crew

#### Outcome

- Director s47F welcomed the new campaign, offered the full support of his office, and designed Dep. Dir. s47F as project liaison officer.
- Several general target areas for the campaign were discussed/noted
- Branding support offered in principal once campaign materials have been approved.

#### **CAMPAIGN PREPARATIONS**

#### **Pre-Campaign Collateral Production**

IOM completed a competitive bidding process to reproduce quantities of Gol-branded campaign collaterals from 2009/10 for immediate distribution to IOM/INP sub-offices. Materials are expected in the Collaterals include:

- 500 T-shirts with the campaign slogan
- 500 Baseball caps with the campaign slogan
- 750 Posters (3 styles x 250 pieces)
- 150 Standing Banners (3 styles x 250 pieces)

The rationale behind producing limited number of collaterals immediately is that the advent of the holy month of Ramadan will cause prices to increase considerably and create production delays. Delivery deadline for materials is July 7.

#### **PIC-Crew Campaign Contracting**

On June 25, IOM released a Request for Proposals (rfp) inviting private sector creative agencies to bid on the contract to develop and implement PIC-Crew under IOM's supervision.

The rfp details the goals and expectations of the campaign, reporting requirements and the budget. A credentials meeting with shortlisted candidate public relations firms is scheduled for Monday, July 1.

The deadline for final submissions is Friday July 12.

#### **IOM Mission in Indonesia**

Sampoerna Strategic Square 12A Floor North Tower, Jl. Jend. Sudirman Kav. 45–46, Jakarta 12930, Indonesia

Tel: +62 (21) 57951275 • Fax: +62 (21) 57951274 • E-mail: <a href="mailto:iomjakarta@iom.int">iomjakarta@iom.int</a>

Website: www.iom.or.id



#### **HUMAN RESOURCES**

The position of Project Manager has been filled and will formally come into effect on July 1, 2103. The PM, S47F oversaw the successful development and implementation of the Government of Australia-funded 2009/10 Public Information Campaign to Curb Irregular Migration and People Smuggling in Indonesia. He has subsequently managed the two phases the Community Liaison Team (CLT) Project to Help Australian Government Messaging to Potential Irregular Migrants (June 2010 - present), and the production of the National People Smuggling Manual (Jan - Dec 2012). Mr \$47F will continue to manage CLT in parallel with PIC-Crew.

Recruitment of the PIC-Crew Project Assistant was completed during the reporting month and a candidate has been identified.

Project Finance/Admin support staff designated.

This completes the progress report to June 30, 2013.

Should you have any questions or comments about measures take to date, please do not hesitate to contact me directly.

Sincerely,

s47F

June 30, 2013

Sampoerna Strategic Square 12A Floor North Tower, Jl. Jend. Sudirman Kav. 45-46, Jakarta 12930, Indonesia

Tel: +62 (21) 57951275 • Fax: +62 (21) 57951274 • E-mail: iomjakarta@iom.int Website: www.iom.or.id

# Consolidated CLO Reports Bogor, Makassar and Medan 01 Oct - 12 Oct 2012

#### PM Note:

All CLOs were in their duty stations, Bogor/Puncak, Medan and Makassar during the reporting period. The first week of the next biweekly reporting period (due Oct 29) will see a Dari-speaking CLO travel to Pekanbaru IDC in Riau province, and the Tamil-speaker traveling to Tanjung Pinang IDC, in Kepuluan Riau province.

# Focus of CLO Counseling during the reporting period:

- ❖ Movement of Refugees and Asylum Seekers to Nauru/offshore processing.
- AVR from Christmas Island to Sri Lanka
- Changes to Family Reunification Rules

#### 1. BOGOR/PUNCAK

#### **Specific Locations of Interviews**

#### KENANGA I

IOM's information centre, its social workers and clinic are located in KENANGA I, a townhouse style cluster of 6 houses and 15 rooms most of which are occupied by migrants; through from time to time they are also rented to tourists.

#### CANGKUDU

Cangkudu is a rooming house consisting of 27 rooms connected to Kenanga I.

There are 33 migrants: 10 Afghans, 17 Sri-Lankans, three Iraqis, one Ethiopian and two Iranians.

#### • KANANGA II

KANANGA II is a townhouse-style cluster of 4 houses and 29 rooms under IOM's care.

There are 51 migrants: 11 Afghans, eight Sri-Lankan, 11 Iraqis, 16 Iranians and five Palestinians.

#### UBERSAM HOTEL

Ubersam Hotel partly rented by IOM in which 107 migrants reside: 54 Afghans, 5 Sri- Lankans, 19 Iraqis, 22 Iranians, two Pakistanis and five Myanmar citizens.

Church World Services Centre in Cipaun

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 474 migrants in Cisarua/Bogor, 276 of whom are Dari/Farsi and Pashto speaking Afghans (160: 97 male and 63 female), Pakistanis (two Male) and Iranians (114: 54 male and 60 female).

### Number/Description of Interviewees

During reporting period CLO counseled a total of 60 Afghans and Iranians migrants under IOM care, and roughly 30 individuals who are not under any organization's care.

CLO counseled them in small groups of between two and eight people.

# **Summary of Comments**

#### Movement to Nauru

- No significant new reaction to the launch of off shore processing.
- Amended to s47E(d) only

#### AVR from Christmas Island to Sri Lanka

- Nothing new to report.
- Amended to s47E(d) only

#### Family reunification

- Nothing new to report.
- Amended to s47E(d) only

### CLO's Comments: Insight, Recommendations, Notes re changing perspectives

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because
  they are living in community- based accommodation and they are free to have access to variety of
  sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information
  centre almost every day. They have access to the CLO binder that contains translations of all the
  news stories provided by ACBPS as well as printout of selected BBC news stories from a parallel
  IOM project.

#### 2. MAKASSAR

# **Specific Locations of Interviews**

Makassar Immigration Detention Centre

Hotels and Rooming Houses

• Wisma Permata Hotel:

It is a hotel type accommodation, where 13 Afghans, four Sri Lankan, and one Iranian are accommodated.

• Wisma Favorite:

It is hotel type accommodation, where four Afghans, seven Iranians, and two Pakistanis are being accommodated.

• ZN Guest House:

This is a four story building consists of 30 rooms for 11 Afghans, 15 Iraqis and 40 Iranians.

Borong Life House:

This is hotel type accommodation where 18 Afghans, three Iraqis, four Iranian, three Sudanese, 14 from Myanmar and nine from Somali are accommodated.

#### Numbers/Demographics of IMs

During the reporting period there were a total of 259 RAS receiving IOM assistance in Makassar, including 104 Afghans (88 male and 16 female), four Sri Lankan (four male), 18 Iraqis (12 male and six female), 56 Iranians (31 male and 25 female), 28 Vietnamese (25 male and three female), three Pakistani ( three male), four Sudanese (four male), 21 from Myanmar (17 male and four female), 20 Somalis (14 male and six female) and one Ethiopian (male) .

There are a total of 91 RAS in Makassar DC and 168 RAS in the community, under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO counseled approx 30 Afghan men, age between 16 to 55 years inside the IDC; the counseling sessions took place in the common area of the IDC and individual rooms. The counseling sessions occurred on more than one occasion and were held for small group of one to three people in each group. One to one sessions were also provided.

Approx 20 Afghan men and women living in communities under IOM care were counseled, in a groups of one to four RAS. Each session was held in the common area of their residence. Approx 20 Iranian, age between 17-50 were provided counseling in the common area of their hotel, where they are being accommodated. In both instances, the counseling sessions were conducted on more than one occasion

#### **Summary of Comments**

### Movement to Nauru

•	All IMs under IOM care are aware of offshore processing and the determination of the Austral	iar
	government to send boat arrivals to Nauru and PNG Manus Island. Amended to s47E(d)	
	only	

		ed to s47E(d) only	/					
	_							
_								
<u>AVR</u>								
		g new to report.						
•	Nothin	LIEW TO TEDULT.						
•								
	Nothin s47E(d)							
•	s47E(d)							
• ( <u>Family</u>	s47E(d)	ation)						
•	s47E(d)  Reunific  Nothin	ation g new to report.						
• ( <u>Family</u>	s47E(d)  Reunific  Nothin	ation)	ly					
• ( <u>Family</u>	s47E(d)  Reunific  Nothin	ation g new to report.	ly					_
• ( <u>Family</u>	s47E(d)  Reunific  Nothin	ation g new to report.	ly					_
• ( <u>Family</u>	s47E(d)  Reunific  Nothin	ation g new to report.	ly					=
• ( <u>Family</u>	s47E(d)  Reunific  Nothin	ation g new to report.	ly				=	=
• ( <u>Family</u>	s47E(d)  Reunific  Nothin	ation g new to report.	ly				=	=
• ( <u>Family</u>	s47E(d)  Reunific  Nothin	ation g new to report.	ly				_	=
Family •	Reunific Nothin Amdend	ation g new to report. ded to s47E(d) on		ons Notas w	changing new	snactivos	_	=
Family  •  •  CLO's	Reunific Nothin Amdend	eation g new to report. ded to s47E(d) on	mmendatio			spectives)	_	=
Family •	Reunific Nothin Amdendament	eation g new to report. ded to s47E(d) on the state of the state of th	mmendatio			spectives)		_
Family  •  •  CLO's	Reunific Nothin Amdend	eation g new to report. ded to s47E(d) on the state of the state of th	mmendatio			spectives)	=	=
Family  •  •  CLO's	Reunific Nothin Amdendament	eation g new to report. ded to s47E(d) on the state of the state of th	mmendatio			spectives)	_	=
Family  •  •  CLO's	Reunific Nothin Amdendament	eation g new to report. ded to s47E(d) on the state of the state of th	mmendatio			spectives)		=
Family  •  •  CLO's	Reunific Nothin Amdendament	eation g new to report. ded to s47E(d) on the state of the state of th	mmendatio			spectives		=

#### **Patterns in Interviewee Access to Information**

In Makassar DC more restrictive rules in terms of accessing internet and mobile phones have been introduced, in the past all RAS were able to have a mobile phone, and could contact anyone in the world, including Australia and their country of origin, they were also had access to internet enabled computers, but now they are allowed to use their mobile phone and computer for limited amount of time per day, they can not have access to their phones and computers, because the immigration keep it away from them.

They still have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world(limited access)
- Contacting family and friends through internet (Skype, yahoo messenger, face book etc...) limited
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta Post
- TV
- Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg Aljazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

#### 3. MEDAN

#### **Specific Locations of Interviews**

• Belawan Immigration Detention Centre

#### Community Living Facility:

• YPAP 1

#### Numbers/Demographics of IMs

At the time of this report there are a total of 655 RAS receiving IOM support in Medan, including 222 Afghans, 212 Sri Lankans, two Indians, 24 Iraqis, 10 Iranians, 11 Pakistanis, four Somalis and 170 from Myanmar.

There are 160 RAS in Belawan detention centre, five in Polonia Immigration Office and 495 RAS in community facilities under IOM care, including 106 female RAS and 549 male RAS.

## Number/Description of Interviewees

CLO counselled 117 Sri Lankans (103 men / 14 women) under IOM care in community facilities and the IDC. Single male age 16-42, single women age 17-42.

Counselling place in the DC: 51 male; 11 female and the Community housing: 52 male; 3 female

#### **Summary of Comments**

#### Movements to Nauru

The RAS are now well aware that Australia is serious about implementing off-shore processing. Amended to s47E(d) only

Amended to s47E(d) only

# AVR from Christmas Island to Sri Lanka

Nothing new to report.

•	Amended to s47E(d) only	
Chang	ges to Family Reunification	
•	Nothing new to report.	
•	Amended to s47E(d) only	
CLO's	Comments: Insight, Recommendations, Notes re changing perspectives	
Amend	ded to s47E(d) only	

# <u>BiWeekly Report</u> 14-29 June 2012/Bogor

# **Specific Locations of Interviews**

#### **KENANGA I**

IOM's information centre, its social workers and clinic are located in KENANGA I, a townhouse style cluster of six houses and 15 rooms most of which are occupied by migrants, through from time to time they are also rented to tourists. The caseload regularly visits the centre for health and social services assistance and to use the small library in the information centre as well as coming there to ask questions about their cases and other issues.

People who are not under IOM care also use the centre form time to time, asking questions, using the library and reading the latest news stories which are translated to Dari and Tamil and put into the CLO's Information Binder for that purposes. There is also an IOM clinic there which is primarily used for pre-embarkation check-ups for approved refugees being relocated to other countries.

# **CANGKUDU**

Cangkudu is a rooming house consisting of 27 rooms connected to Kenanga I. There are 31 migrants (16 Afghans, 12 Sri-Lankans, 3 Iraqis).

### **KANANGA II**

KANANGA II is a townhouse-style cluster of 4 houses and 29 rooms under IOM's care. There are 39 migrants (11 Afghans, 13 Sri-Lankan, 7 Iraqis, 8 Iranians).

# **UBERSAM HOTEL**

Ubersam Hotel partly rented by IOM in which 124 migrants reside: 57 Afghans, seven Sri-Lankans, 23 Iraqis, 30 Iranians, 2 Pakistanis and 5 Myanmarese.

# Numbers/Demographics of IMs

At the time of reporting, there are a total of 460 migrants in Cisarua/Bogor, 274 of whom are Dari/Farsi-speaking Afghans (161: 95 male and 66 female) and Iranians (113: 58 male and 55 female). Currently there are seven other nationalities under IOM care in this area: Sri Lankan (77), Iraqi (69), Pakistani (2), Palestinian (21), Algerian (1), Myanmar (5) and Syrian (4).

#### Number/Description of Interviewees

During reporting period CLO counseled a total of 56 Afghans between the ages of 16 and 59 who are under IOM care and five individuals who are not under any organization's care, who came to the information centre. CLO counseled them in small groups of between three and five people. During the same reporting period the CLO also counseled 35 Iranians between the ages of 25 and 48 who are also under IOM care in Puncak.

# **Topics Discussed**

- 1. More refugees: the Green's solution to the asylum-seekers crisis.
- 2. Boat sinking re-ignites Australia asylum debate.

# **Summary of Comments by Topic/Theme**

Amended to s47E(d) only	
A consideration of TOTAL CONTRACTOR OF THE CONTR	
Amended to s47E(d) only	

2. How often are you in contact with family/friends in home country and/or Australia?

Most of the RAS have regular contact with their families mainly by mobile and some using Internet and contacting their families and friends through Skype.

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the
  information centre almost every day. They have access to the CLO binder that
  contains translations of all the news stories provided by ACBPS as well as printout of
  selected BBC news stories from a parallel IOM project.

## <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 25 – 29 June / Medan, North Sumatra

#### **Specific Locations of Interviews**

Community Living Facility:

- YPAP1
- Top In

#### Numbers/Demographics of IMs

At the time of reporting there are a total of 571 RAS receiving IOM support in Medan, including 221 Afghans, 166 Sri Lankans, 23 Iraqis, nine Iranians and 152 from Myanmar. There are 84 RAS in the Belawan detention centre and 487 RAS in community facilities under IOM care.

#### **Number/Description of Interviewees**

CLO counseled 3 female Sri Lankan RAS aged 22 - 64 and 8 male Sri Lankan RAS aged 22-35 at the community facilities. All sessions (lasting 3 hours) were held outside the clinic and at the RAS' homes at the community facility.

#### **Topics Discussed**

- 1. Boat Sinking Re-ignites Australia Asylum Debate 25 June 2012
- 2. More Refugees: The Greens' Solution to the Asylum-Seeker Crisis 25 June 2012

Summary of Comments by Topic/Theme
Amended to s47E(d) only

		_
	_	

The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to.

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.

Amended to s47E(d) only	

#### **Patterns in Interviewee Access to Information**

Amended to s 47F(d) only

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops. All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

## Summary CLO Reports 28 September 2012

Dari/Farsi CLO counseling was conducted in Kupang, NTT, for the first time since the second phase of the project began, and in Bogor/Puncak.

Tamil CLO counseling was conducted in Medan, North Sumatra.

A total of 171 migrants from six countries were counseled.

At the request of ACBPS, the reporting cycle was reduced from two weeks to one in order to capture reactions to the following three areas.

- 1. Movements of SL Nationals to Nauru
- 2. AVR from Christmas Island to Sri Lanka
- 3. Changes to Family Reunification Policy

The project's agreed biweekly reporting cycle resumes: the next report is due Oct 15 unless circumstances warrant.

#### KUPANG, NTT

All counseling sessions were conducted at the Kupang IDC.

CLO counseled approx 50 Afghans (50 men), 12 Iranians (10 male, two female), 15 Iraqis (all male), five from Myanmar (all male), 3 from Sudan (all male) and 1 from Pakistan (one male).

#### Movements to Nauru

- All irregular migrants in Kupang Detention Center are aware of the movements from	
Christmas Island to Nauru. Amended to s47E(d) only	
Amended to s47E(d) only	
mended to s47E(d) only	

Amended to s47E(d) only			

#### **BOGOR/PUNCAK**

All counseling sessions were conducted at residential housing facilities. The CLO counseled 17 Afghans (15 male and 2 Female), 12 Iranians (7 men / 5 women) and 19 Pakistanis (all male).

#### Movement to Nauru

<del>-</del> ) -	They accept that Australia is serious but otherwise nothing new to report.
-	Amended to s47E(d) only
1	
П	

#### **MEDAN**

Amended to s47E(d)

 $Tamil-speaking \ CLO \ counselled \ 37 \ Sri \ Lankans \ (32 \ men \ / \ 5 \ women) \ under \ IOM \ care \ in \ community \ facilities \ and \ the \ Immigration \ Detention \ Centre \ in \ Belawan.$ 

es to Fam	<u>ily Reunification</u>	Rules		
There w	as little response	e to this news.		
	47E(d) only			

## Tamil-Speaking CLO Counseling Session Biweekly Report

Period Ending: 28 March 2013

#### **Specific Locations of Interviews**

Belawan Detention Centre - Medan

Kalideres Detention Centre - Kalideres, Jakarta

#### Community Living Facility:

- Anggerek Bogor
- Kenanga 1 Bogor
- Cangkudu Bogor
- Esten Torpedo Bogor
- Rainbow Grafika Jakarta

#### Numbers/Demographics of IMs

In Medan, at the time of reporting there were a total of 1,028 RAS receiving IOM support including 325 Afghans, 265 Sri Lankans, 27 Iraqis, 24 Iranians, 330 Myanmarese, 4 Somalis, 34 Palestinians, 12 Pakistanis, 5 Bangladeshis, 1 Kuwaiti and 1 Syrian. There are 270 RAS in the Belawan DC and 758 RAS in community facilities under IOM care (including 856 male RAS and 172 female RAS).

In Bogor, at the time of reporting there are a total of 362 RAS receiving IOM support including 119 Afghans, 47 Sri Lankans, 40 Iraqis, 103 Iranians, 32 Palestinians, 13 Myanmarese, 2 Pakistanis, 1 Algerian, 4 Syrians and 1 Ethiopian. There are a total of 200 male RAS and 162 female RAS, all of whom live in the community facilities.

In Jakarta community housing, at the time of reporting there are a total of 96 RAS receiving IOM support including 64 Afghans, 16 Iranians, two Iraqis, 1 Moroccan, 4 Palestinians and 9 Sri Lankans. There are a total 83 male RAS and 13 female RAS, all of whom live in the community facilities.

In Kalideres, at the time of reporting there are a total of 89 RAS receiving IOM support including 46 Afghans, 4 Sri Lankans, one Iraqi, 9 Iranians, 4 Myanmarese, 1 Eritrean, 1 Rwandan, 4 Sudanese, 17 Syrians and 2 Somalis. There are 73 RAS in the Kalideres Detention Centre and 16 RAS in community facilities under IOM care which includes 75 male RAS and 14 female RAS.

#### **Number/Description of Interviewees**

In Medan at Belawan DC, the CLO counseled 8 single male RAS aged 24 to 39. All sessions; which lasted for about one hour were held outside the clinic at the Detention Centre.

In Bogor, the CLO counseled 5 families under IOM care and 2 families who are not under IOM care consisting of 6 males RAS aged 17 to 38 and 12 females RAS aged 16 to 65. Additional counseling was provided to 1 single male RAS under IOM care and 4 single males who are not under IOM care aged 25 to 44, and 2 single females RAS aged 22 to 24 at the community facilities. All sessions which lasted for about 1 to 2 hours were held at the IOM sub-office and the RAS' homes at the community facilities.

In Jakarta, the CLO counseled 7 single males under IOM care and 3 single males who are not under IOM care aged 27 to 46 at the community facility. One session which lasted approximately two and a half hours was held at the common room of the community facility.

In Kalideres, the CLO counseled 4 single males under IOM care aged 19 to 38 at the Kalideres Detention Centre. One session which lasted for approximately two hours was held for all of them at the meeting room of the Detention Centre.

#### **Topics Discussed**

- 1. Afghan asylum-seeker's deportation unlawful, court rules 20 March 2013, The Australian
- 2. Sri Lanka's navy accused of helping people smugglers 6 March 2013, The Age
- 3. No changes after Sri Lanka detention report 28 February 2013, World News Australia
- 4. Off-shore processing and the Australian election in general

### <u>Summary of Comments by Topic/Theme (use direct quotes if suitable)</u>

Topic 1: Afghan asylum-seeker's deportation unlawful, court rules	- 20 March 2013, The
Australian	

Amended to s47E(d) only		

#### Topic 2: Sri Lanka's navy accused of helping people smugglers – 6 March 2013, The Age

Amended to s47E(d) only	

Amended to a 47E/d annu
Amended to s47E(d) only
Topic 3: No changes after Sri Lanka detention report - 28 February 2013, World News
<b>Australia</b>
Amended to s47E(d) only

s47F	
<b>Topic 4: Off-shore processing and the Australian election in general</b>	
Topic if on onote processing and the fluoriandiresection in general	
In general, the RAS are now fully aware of the conditions in Nauru and Manus Is	sland. Amende
	d to
	s47E(d)
	only
	•

Amended to s47E(d) only	

#### How often are you in contact with family/friends in home country and/or Australia?

The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to. The RAS at the detention centre are in contact with family/friends in home country and/or Australia as and when it is possible.

#### CLO's Comments: Insight, Recommendations, Changing perspectives, etc

Amended to s47E(d) only

#### **Patterns in Interviewee Access to Information**

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

## <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u>

### Makassar, South Sulawesi & Pontianak, West Kalimantan 28 March 2013

#### Pontianak, West Kalimantan: Description of Facility

Note, CLO counseled RAS in Pontianak IDC for the first time during this reporting period. Pontianak DC is a one story structure consisting of two main parts, administrative part (for immigration personnel) and accommodation facility for RAS, consisting of 12 rooms (eight for RAS and four rooms for illegal fisherman from other countries). There is a small medical clinic run by IOM - The Medical doctor visits the IDC three times per week to provide medical services, Specialist Doctor is available twice a week. There are leisure activities available for the RAS, however they are not allowed go outside for any activity. There is a small library, which contains around 200 books, mainly in Dari and English. English and Indonesian language classes are available inside DC for RAS to attend.

#### Pontianak: Numbers/Demographics of IMs

During the reporting period there were a total of 78 RAS (all male) receiving IOM assistance in Pontianak, including 65 Afghans, 2 Iraqis, 9 Iranians, 1 Myanmarese and 1 Kuwaiti. There are a total of 77 RAS in Pontianak DC and 1 RAS is living in private house in Pontianak, under IOM care.

#### Pontianak: Number/Description of Interviewees

During the reporting period, CLO has counseled approximately 50 Afghan and seven Iranian men age between 17 to 55 years inside Pontianak DC. The counseling sessions took place in the common area of the DC and individual room, where RAS are residing. The counseling sessions were held for small and large groups of five to 15 people in each group. One-on-one sessions were also provided.

Makassar: Numbers/Demographics of IMs

During the reporting period there were 305 RAS receiving IOM assistance in Makassar, including 173 Afghans (139 male & 34 female), 5 Sri Lankans (all male), 12 Iraqis (7 male & 5 female), 70 Iranians (42 male & 28 female), 1 Vietnamese (male), 18 Pakistani (17 male & 1 female), 4 Sudanese (all male), 15 Myanmarese (11 male & 4 female), 6 Somalis (4 male & 2 female) and 1 Ethiopian (male). There are a total of 73 RAS in Makassar DC and 232 RAS in the community facility, and 111 RAS in Kendari under IOM care. The grand total is 416 RAS.

#### Makassar: Number/Description of Interviewees

During the reporting period, CLO has counseled inside DC around 35 Afghan men, age between 16 to 55 years. The counseling session took place in the common area of the DC and individual room, where RAS are residing. The counseling sessions were held for small group of one to three people in each group. One-on-one sessions were also provided. Approximately 30 Afghan men and women living in communities under IOM care were counseled, the counseling sessions were in a group of one to four RAS, each session was held in the common area of their residence. Approximately 10 Iranian, age between 17-50 were counseled in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1. Amended to s47E(d) only
- 2. Afghan asylum-seeker's deportation unlawful, court rules, AAP March 20, 2013
- 3. Offshore processing and bridging visa

#### **Summary of Comments by Topic/Theme**

Amended to s47E(d) only
Topic 2: Afghan asylum-seeker's deportation unlawful, court rules, March 20,
<u>2013</u>
mended to s47E(d) only

Amended to s47E(d) only
Tonia 2. Offshove presenting and bridging vise Malrogary
<u>Topic 3: Offshore processing and bridging visa Makassar</u>
Makassar: The Makassar caseload is aware of the new regulations and the chances of people
being sent to any offshore processing centers of Manus Island or Nauru, if they enter Australia
by boat. Amended to s47E(d) only

Amended to s47E(d) only
Amended to s47E(d) only
How often are you in contact with family/friends in home country and/or Australia?
Most RAS regularly contact their families/ friends, once a week or at least once every two
weeks.
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

<u>Makassar</u>
The caseload is well informed about the latest developments and latest news.
s47E(d)
<u>Pontianak</u>
Pontianak case load's access to digital news is limited, because they don't have any computer
inside DC, however they can access it through their internet enabled cell phones.
s47E(d)

#### **Patterns in Interviewee Access to Information**

#### Makassar

Makassar IDC has restrictive rules in terms of accessing internet and mobile phones. They are only allowed to use their mobile phone and computer for limited amount of time per day. They still have access to TV with foreign channels, and receive the Jakarta Post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world (limited access)
- Contacting family and friends through internet (Skype, Yahoo Messenger, Facebook etc...)
   limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - -BBC Dari-Language service
  - -www.facebook.com
  - -www.yahoo.com
- News papers
  - -BBC Dari news
  - -Jakarta post
- Television

Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels. Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (such as Al Jazeera), and having contact with local people in the community. There is no restriction on their movements in the city.

#### Pontianak

There is only one TV set with access to foreign and local channels in Pontianak DC. Most RAS have Mobile phone in which they can access the internet, and can have contact with friends and family member all over the world

The main sources of information among RAS in Pontianak DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world in particular Australia and country of origin

Based on the latest information RAS were promised by immigration office to provide them with Wi-Fi access to Internet, because it is cheaper than accessing through modem.

There is a small library with around 200 books to be used by RAS. Additionally BBC Dari service stories printed and distributed by a parallel IOM initiative. Jakarta Post is also being distributed three times in a week for RAS to read and get information. At the time of visit there was no computer inside DC for RAS to use.

## Dari/Farsi Speaking CLO Counseling Session

#### **Biweekly Report**

#### Medan - North Sumatra 28<sup>th</sup> March 2013

#### **Locations of Interviews**

Belawan IDC, Lestari, YPAP1, YPAP2, Cendana, Virgo, Top Inn Hotel, Sandhy Putra.

#### **Numbers/Demographics**

At the time of this report there are a total of 1,028 RAS receiving IOM support in Medan, including 325 Afghans, 265 Sri Lankans, 27 Iraqis, 24 Iranians, 330 Myanmar, four Somalis, 34 Palestinians, 12 Pakistanis, 5 Bangladeshis, 1 Kuwaiti and 1 Syrian. These numbers are including children living in Immigration Detention Centers and Community Facilities. There are 270 RAS in the Belawan Detention Centre and 758 RAS in community facilities under IOM care which includes 172 female RAS and 856 male RAS.

#### **Number/Description of Interviewees**

During the reporting period, CLO counseled inside the Belawan IDC 20 Afghans, 4 Iranians, and 1 Iraqi aged between 18-55 years old. The counseling sessions took place in the common area of the DC and individual room where RAS are residing. The counseling sessions were held in small group of around one to ten people per group. One-on-one sessions were also provided. Approximately 35 Afghans and 2 Iranians aged between 16-55 living in the community under IOM care were also counseled. The counseling sessions were in groups between one to ten RAS. Each session was held in the common area of their residence and individual room.

#### **Topic Discussed**

- 1. Australian Federal Election on September 2013
- 2. People going to Australia by boat
- 3. Refugee resettlement Process to Australia

#### **Summary of Comments by Topic/Theme**

**Topic 1: Australia's Federal Election** 

Virtually all questions from RAS about the Australian Federal Election relate to the prosper of major changes in the government's policies towards RAS: Amended to s47E(d) only
<b>Topic 2: People going to Australia by Boat:</b> Questions were asked regarding people who go by boat to Australia. CLO explained the not Australian immigration policy on Irregular Maritime Arrivals. Amended to s47E(d) only
Australian ininigration policy on irregular Maritime Arrivals. Amended to 347 E(a) only

Amended to s47E(d) only
How often are you in contact with family/friends in home country and/or Australia?
How often are you in contact with family/friends in home country and/or Australia?  As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact family/friend at least once a week.  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact family/friend at least once a week.
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact family/friend at least once a week.  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact family/friend at least once a week.  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact family/friend at least once a week.  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact family/friend at least once a week.  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
As there are no phones and Internet allowed at Belawan Detention Center, most of the RAS have not spoken to their families for months. At the Community Housing most RAS contact family/friend at least once a week.  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.



#### Patterns in Interviewee Access to Information

RAS in the Belawan Immigration Detention Center have no access to the Internet, telephone, International news service on TVs. They can only watch movies or local TV channels. They receive limited English newspaper and limited newspapers in their own language.

There is limited amount of "BLACK" mobile phones are used by RAS. This is how they talk to their family and friends to get information from Afghanistan, Pakistan, Indonesia and Australia.

The main sources of information among the RAS in Detention Center are:

- Word of mouth talking to each other and sharing information
- Talking to IOM officers and medical staff
- News stories and New articles from BBC in their own language provided by IOM Officers and CLO
- The Jakarta Globe newspaper once a week

Those who are living in community accommodation in Medan have access to all media materials, they have mobile phones, Internet enabled computer, TV and have contacts with local people in the community. There is no restriction with their movement in the city

#### **Daril-Speaking CLO Counseling Session**

#### **Biweekly Report**

#### 09 to 20 December 2012

#### Bogor / Puncak

#### **Specific Locations of Interviews**

Bogor, West Java

Community Living Facility:

- Anggerek
- Kenanga 1
- Cangkudu
- Ubersam
- Villa Lora
- Esten Torpedo
- Kenanga 11

#### Numbers/Demographics of IMs

In Bogor, at the time of this reporting, there are a total of 429 migrants receiving IOM support, including 151 Afghans, 53 Sri Lankans, 63 Iraqis, 108 Iranians, two Pakistanis, 33 Palestinians, 13 Myanmarese, one Algerian, four Syrians and one Ethiopian. There are a total 239 males and 190 females.

#### Number/Description of Interviewees

In Bogor, CLO counseled 11 families consisting of 10 male aged 20 - 52 and 12 females aged 18 - 43, along with 8 male single from Pakistan aged 25 - 35 and 12 single Iranian male aged 23 - 40 the community facilities and out of the community.

All sessions which lasted for about one to one and half hours were held in Kananga 1 and other places.

#### **Topics Discussed**

- 1. The impact of bridging visas on people's decision-making.
- 2. Nauru condition

#### **Summary of Comments by Topic/Theme**

<b>1.</b>	The refugees and asylum seeker were already well informed about the issuing of bridging
	visa.Amended to s47E(d) only

Amende	ed to \$47 E(d) only
2.	There were deferent views about conditions at Nauru. Amended to s47E(d) only

How often are you in contact with family/friends in home country and/or Australia?

The RAS at the community facility are in regular contact with their family/friends in their home country and Australia whenever they wish to.

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Nothing to report.

#### Patterns in Interviewee Access to Information

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the Internet, such as BBC, CNN, ABC for English language Most of them have their own laptops.

All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

### <u>Dari/Farsi Speaking CLO Counseling Session</u>

#### **Biweekly Report**

#### 10th to 20th Dec 2012/ Makassar South Sulawesi

#### **Specific Locations of Interviews**

- Makassar Detention Centre
- Hotels/Rooming Houses
  - Wisma Permata Hotel:
  - o Wisma Favorite:
  - o ZN Guest House:
  - o Borong Life House:
  - Wisma Dirgantara:
  - Wisma Bonta tanga:

**Note:** there are 19 Afghans including children and women being accommodated in the Immigration office in *Kanim*. They are all self surrendered RAS.

#### Numbers/Demographics of IMs

During the reporting period there were a total of 297 RAS receiving IOM assistance in Makassar, including 151 Afghans (130 male and 21 female), five Sri Lankan (five male), nine Iraqis (six male and one female), 70 Iranians (39 male and 31 female), nine Vietnamese (eight male and one female), 22 Pakistani (20 male and one female), four Sudanese(four male), 15 from Myanmar (13 male and two female), 20 Somalis (14 male and six female) and one Ethiopian (male). There are a total of 86 RAS in Makassar DC and 211 RAS in the community facility, under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO counseled inside DC approx 35 Afghan men, aged between 16 to 55 years; the counseling sessions took place in the common area of the DC and individual rooms where RAS are residing. The counseling sessions were held for small group of one to three people in each group. One-on-one sessions were also provided.

Approx 40 Afghan men and women living in the community under IOM care were counseled, the counseling sessions were in a group of one to four RAS, each session was held in the common area of their residence.

Approx 15 Iranian, age between17-50 were provided counseling, they were counseled in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1. Impact of Bridging visas
- 2. Living conditions in Nauru and Manus

#### **Summary of Comments by Topic/Theme**

1				
more details about it. Amended to s47E(d) only				

2	Amended to s47E(d) only
How o	often are you in contact with family/friends in home country and/or Australia?
Most r	regularly contact their families/ friends, once a week or at least once each two weeks.
CI O'a	Commenter Insight Passammendations Notes to changing passagetives at
CLO S	S Comments: Insight, Recommendations, Notes re changing perspectives, etc
The ca	seload is aware of the new policies of the government, s47E(d)

Patterns in Interviewee Access to Information

In the past few weeks the restriction on internet enable computer and mobile phone have been lifted. RAS have internet enabled computers in their rooms, and can contact anyone in the world, including Australia and their country of origin; there is no restriction of the usage of mobile phone and internet inside DC.

They also have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world
- Contacting family and friends through internet (Skype, yahoo messenger, face book etc...)
  Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta post
- TV
- o Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg Aljazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

### <u>Tamil-Speaking CLO Counseling Session</u>

#### **Biweekly Report**

14 Dec - 20 Dec / Medan, North Sumatra

#### **Specific Locations of interviews**

- Belawan Detention Centre Community Living Facility:
  - Wisma Keluarga

#### Numbers/Demographics of IMs

At the time of this report there are a total of 779 RAS receiving IOM support in Medan, including 255 Afghans, 248 Sri Lankans, two Indians, 10 Iraqis, 15 Iranians, 202 Myanmars, four Somalis, 18 Palestinians, 5 Pakistanis and four Bangladeshis.

There are 255 RAS in the Belawan detention centre and 524 RAS in community facilities under IOM care which includes 131 female RAS and 648 male RAS.

#### Number/Description of Interviewees

CLO counseled 18 single male RAS aged 22 - 40 and three female RAS aged 24 - 38 at the detention centre along with eight male RAS aged 32 - 50 at the community facility.

All sessions which lasted for about one and a half hours were held outside the clinic at the detention centre and in the classroom at the community facility.

#### **Topics Discussed**

- 3. Bridging Visas
- 4. Conditions on Manus/Nauru

Summary of Comments by Topic/Theme (use direct quotes if suitable)

Amended to s47E(d) only		

#### How often are you in contact with family/friends in home country and/or Australia?

The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to. The RAS at the detention centre are in contact with family/friends in home country and/or Australia as and when it is possible.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc



#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

# Tamil-Speaking CLO Counseling Session Biweekly Report 7 - 16 January 2013 Pekanbaru, Tanjung Pinang & Medan

#### Pekanbaru, Tanjung Pinang & Medan

#### **Specific Locations of Interviews**

- Pekanbaru Detention Centre, Riau
- Tanjung Pinang Detention Centre, Kepuluan Riau
- Belawan Detention Centre Medan, North Sumatra

#### Community Living Facility:

- Wisma Keluarga Medan
- YPAP 1 Medan

#### **Numbers/Demographics of IMs**

In Pekanbaru IDC, at the time of this report there are a total of 164 RAS receiving IOM support, including 58 Afghans, 41 Sri Lankans, 25 Iranians, 13 Iraqis, 22 Palestinians, four Pakistanis and one Myanmar RAS.

In Tanjung Pinang IDC, at the time of this report there are a total of 330 RAS receiving IOM support, including 170 Afghans, 69 Sri Lankans, 81 Myanmars, one Iraqi, five Palestinians, three Pakistanis and one Syrian.

In Medan, at the time of this report there are a total of 789 RAS receiving IOM support, including 258 Afghans, 238 Sri Lankans, 10 Iraqis, 23 Iranians, 223 Myanmars, four Somalis, 18 Palestinians, five Pakistanis and 10 Bangladeshis. There are 206 RAS in the Belawan detention centre and 583 RAS in community facilities under IOM care which includes 126 female RAS and 663 male RAS.

#### **Number/Description of Interviewees**

In Pekanbaru, CLO counseled 31 male Sri Lankan RAS ages 18-57 and six female RAS aged 21-48. All sessions which lasted for about two hours were held in the multipurpose room at the detention centre.

In Tanjung Pinang, CLO counseled 55 male Sri Lankan RAS aged 18 – 53. All sessions which lasted for about one to two hours were held at the main lobby at the detention centre.

In Medan, CLO counseled 10 single male Sri Lankan RAS aged 22 - 39 at the Belawan detention centre along with nine female Sri Lankan RAS age 18-52 from five families at the community facility. All sessions which lasted for about half hour to one hour were held in the interview room at the detention centre and the RAS' homes at community facility

#### **Topics Discussed**

1. Bridging Visas

- 2. Conditions at offshore facilities
- 3. More Sri Lankan asylum seekers opt to go home 30 Dec 2012, News.com.au

#### **Summary of Comments by Topic/Theme**

1.	Bridging Visas
Amende	d to s47E(d) only
2.	Offshore Facilities Conditions
	AS at the Pekanbaru and Tanjung Pinang detention centres claim to have little knowledge
	the current situation in Australia or issues regarding Nauru and Manus. Amended to
about	s47E(d) only
	547E(u) Oilly

#### How often are you in contact with family/friends in home country and/or Australia?

The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to. The RAS at the detention centre are in contact with family/friends in home country and/or Australia as and when it is possible.

**CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc** 

#### s47E(d)

#### Patterns in Interviewee Access to Information

The only mainstream news available in detention centres on TV is in Bahasa Indonesia which is not widely understood. The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Most of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

# Dari-Speaking CLO Counseling Session Biweekly Report 05 - 18 January 2013 Bogor / Puncak

#### Bogor, West Java

#### **Specific Locations of Interviews**

Community Living Facility:

- Kenanga 1
- Cangkudu
- Ubersam
- Villa Lora
- Esten Torpedo
- Kenanga 11

#### **Numbers/Demographics of IMs**

In Bogor, at the time of this reporting, there are a total of 408 migrants receiving IOM support, including 137 Afghans, 53 Sri Lankans, 56 Iraqis, 108 Iranians, 2 Pakistanis, 33 Palestinians, 13 Myanmarese, 1 Algerian, 4 Syrians and 1 Ethiopian. There are a total 231 males and 177 females.

#### **Number/Description of Interviewees**

In Bogor, CLO counseled eight families consisting of 12 men aged 20 - 52 and women aged 18 - 43, along with 14 single males from Afghanistan aged 18 - 45 and four single Iranian males aged 23 - 30. All sessions lasted for about one to one and half hours.

#### **Topics Discussed**

- 4. The impact of bridging visas on people's decision-making.
- 5. Nauru and Mannus conditions

#### **Summary of Comments by Topic/Theme**

1. The impact of bridging visas on people's decision-making.

There is not much to report as the caseload were already informed about the issuing of bridging visas	
	ded to
	s47E(
	d)
	only
	,

Amended to s47E(d) only				

#### How often are you in contact with family/friends in home country and/or Australia?

- The RAS at the community facility are in regular contact with their family/friends in their home country and Australia whenever they wish to.

**CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc Nil** 

#### Patterns in Interviewee Access to Information

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the Internet, such as BBC, CNN, ABC for English language Most of them have their own laptops. All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

# <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 7th-16<sup>th</sup> January, 2013 Manado + Makassar

#### MANADO (7th-11th January 2013)

#### **Manado Detention Centre**

Manado DC is located approximately 6km from IOM offices in Manado city (population 400 000). A one way trip will take around 15 minutes. DC consists of two sections, administrative section and accommodation area for RAS. The administrative section is being used by Immigration to manage the center. In the administrative section, one room is being used by IOM medical team and social worker. There are roughly 16 rooms for RAS to be accommodated, 8 on the ground floor and another 8 on the second floor. The DC can accommodate around 100 people. There is also a mosque, a church, one kitchen and two playgrounds for RAS to use. There is a small library which contains around 50 Dari (Farsi) language books. There is a medical facility in DC run by IOM, which provide medical treatment to RAS.

#### **Numbers/Demographics of IMs**

During the reporting period there were a total of 92 RAS receiving IOM assistance in Manado, including 62 Afghans (57 male and 5 female), one Sri Lankan (one male), four Iranians (four male), two Pakistani ( two male), 23 from Myanmar (23 male). There are a total of 92 RAS in Manado DC under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO has counseled inside DC approximately 50 Afghan men, age between 16 to 55 years; the counseling session took place in the common area of the DC and individual room, where RAS are residing. The counseling sessions were held for small and medium size groups of one to nine people in each group. One-on-one sessions were also provided. Four Iranian, age between18-50 were also provided counseling, they were counseled inside DC in their room.

#### **Topics Discussed**

- 1. Impact of Bridging Visas
- 2. Living conditions in Nauru and Manus

#### **Summary of Comments by Topic/Theme**

#### 1. Impact of Bridging Visas

There is no restriction from the immigration staff for accessing media/ internet inside Manado DC, almost everyone has a cell phone and there were around five internet enabled computers. All were aware of the issue of bridging visa being issued to those who made it to Australia after the 13<sup>th</sup> of August, 2012.

Amended to s47E(d) only

Amended to s47E(d) only
2. Manus & Nauru Living Conditions
The living conditions in Nauru and PNG are known to all of in the Centers. Amended to s47E(d) only
How often are you in contact with family/friends in home country and/or Australia?
- Most regularly contact their families/ friends, once a week or at least once each two weeks.
20. 20. 20. 20. 20. 20. 20. 20. 20. 20.
CLO's Comments
The RAS in Manado were well aware of the policy change, Amended to s47E(d) only
MAKASSAR (14th-16th January 2013)

#### **Numbers/Demographics of IMs**

During the reporting period there were a total of 316 RAS receiving IOM assistance in Makassar, including 161 Afghans (140 male and 21 female), five Sri Lankan (five male), nine Iraqis (six male and three female), 70 Iranians (39 male and 31 female), nine Vietnamese (eight male and one female),

22 Pakistani ( 20 male and one female), four Sudanese (four male), 15 from Myanmar (13male and two female), 20 Somalis (14 male and six female) and one Ethiopian (one male). There are a total of 85 RAS in Makassar DC and 222 RAS in the community facility, under IOM care.

#### **Number/Description of Interviewees**

During the reporting period, CLO has counseled inside DC approximately 30 Afghan men, aged between 16 to 55 years; the counseling session took place in the common area of the DC and individual room, where RAS are residing. The counseling sessions were held for small group of one to three people in each group. One-on-one sessions were also provided.

Approximately 40 Afghan men and women living in communities under IOM care were counseled, the counseling sessions were in a groups of between one and four RAS, each session was held in the common area of their residence.

Approximately 10 Iranian, age between 17-50 were provided counseling, they were counseled in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1 Impact of Bridging visas
- 2. living conditions in Nauru and Manus

#### **Summary of Comments by Topic/Theme**

- 1. Nothing new to report.
- 2. Nothing new to report.

Amended to s47E(d) only

#### How often are you in contact with family/friends in home country and/or Australia?

- Most regularly contact their families/ friends, once a week or at least once each two weeks.

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

#### Patterns in Interviewee Access to Information

There are four TV set in DC, they can access for foreign channel. As it was mentioned they have internet enabled phone and some internet enabled computer inside DC.

Jakarta post and BBC news in Dari/Farsi are being distributed to them on regular basis.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world
- Contacting family and friends through internet (Skype, Yahoo Messenger, Facebook etc...)
   Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- Social media is being used very frequently in DC, such as Facebook and yahoo messenger.
- News papers
  - BBC Dari news

- o Jakarta post
- TV
- Four TV sets with access to foreign channels (mainly English channels and Al Jazeera)

### <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 30 July – 10 August / Medan, North Sumatra

#### **Specific Locations of Interviews**

Belawan Detention Centre

Community Living Facility:

- Wisma Keluarga
- YPAP 1

#### Numbers/Demographics of IMs

At the time of this report there are a total of 518 RAS receiving IOM support in Medan, including 175 Afghans, 164 Sri Lankans, 22 Iraqis, nine Iranians and 148 from Myanmar.

There are 67 RAS in Belawan detention centre and 451 RAS in community facilities under IOM care which includes 69 female RAS and 449 male RAS.

#### Number/Description of Interviewees

CLO counseled five single male RAS aged 19 - 38 at the detention centre and three female RAS aged 32 - 47 and 17 male RAS aged 25 - 51 at the community facilities.

All sessions which lasted for about one and a half hours were held outside the clinic at the detention centre and community facility and at the RAS' homes at the community facility.

#### **Topics Discussed**

- 1. Malaysian deal OK, UN agency tells MPs 24 July 2012, The Australian
- 2. Australian rights body calls for release of detained asylum seekers 27 July 2012, ABC Radio Australia
- 3. Sri Lanka navy urges Australia to deport asylum seekers 28 July 2012, Jakarta Globe
- 4. Australians split on immigration and policies on asylum seekers 2 August 2012, Angus Reid Public Opinion

**Summary of Comments by Topic/Theme** (use direct quotes if suitable.)

Amended to s47E(d) only		

Amended to s47E(d) only	

#### Amended to s47E(d) only

How often are you in contact with family/friends in home country and/or Australia?

The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia.

The RAS at the detention centre are in contact with family/friends in home country and/or Australia as and when it is possible.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Amended to s47E(d) only

#### **Patterns in Interviewee Access to Information**

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

### <u>Dari-speaking CLO Counseling Session</u> <u>BiWeekly Report</u> 30 July – 10 August 2012 / Bogor

#### **Specific Locations of Interviews**

- KENANGA I
- CANGKUDU
- KANANGA II
- UBERSAM HOTEL

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 463 migrants in Cisarua/Bogor, 271 of whom are Dari/Farsi-speaking Afghans (154: 94 male and 60 female) and Iranians (117: 58 male and 59 female). Currently there are seven other nationalities under IOM care in this area: Sri Lankan (81), Iraqis (64), Pakistanis (two), Palestinian (28), Algerian (one), Myanmar (12) and Syrian (4).

#### Number/Description of Interviewees

During reporting period the CLO counseled a total of 51 Afghans and Iranians, and three Pakistanis who were not registered with UNHCR between the ages of 15 and 60.

CLO also counseled 20 individuals who are not under any organization's care, eight of whom came to the IOM information Centre and the balance were counseled at their rented villas.

CLO counseled them in small groups of between two, five and eight people.

#### **Topics Discussed**

- 1. Sri Lanka Navy Urges Australia to Deport Asylum Seekers
- 2. Australian right body calls for release of detained asylum seekers.
- 3. Malaysia deal OK, UN agency tells MPs
- 4. Australian Splits on Immigration and Policies on Asylum Seekers

#### **Summary of Comments by Topic/Theme**

Amended to s47E(d) only	

Amended to s47E(d) only		

How often are you in contact with family/friends in home country and/or Australia? Most of them have regular contact with their families mainly by mobile phone while others use Skype.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc N/A

#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information centre almost every day. They have access to the CLO binder that contains translations of all the news stories provided by ACBPS as well as printout of selected BBC news stories from a parallel IOM project.

## <u>Dari & Farsi speaking CLO Counseling Session</u> <u>Weekly Report</u> 08/08/12-10/08/12, Medan, Indonesia Homaira Mershedi

PM Note: new CLO arrived in Medan duty station on Aug 7 and was instructed to disseminate only the two most recent news items.

#### **Specific Locations of Interviews**

- Rudenim Belawan
- Pelangi Hotel

#### Numbers/Demographics of IMs

At the time of this report there are a total of 518 RAS receiving IOM support in Medan, including 175 Afghans, 164 Sri Lankans, 22 Iraqis, nine Iranians and 148 from Myanmar.

There are 67 RAS in Belawan detention centre and 451 RAS in community facilities under IOM care which includes 69 female RAS and 449 male RAS.

#### Number/Description of Interviewees

CLO counseled 66 migrants at Rudenim Belawan and 14 at Pelangi Hotel, under IOM care in the Reporting area.

#### **Topics Discussed**

Article 1: Australian rights body calls for release of detained asylum seekers (Dated: 27th July 2012)

Article 2: Australians split on Immigration and Policies on asylum-seekers

(Dated: 08th Aug 2012)

#### Summary of Comments by Topic/Theme (use direct quotes if suitable.)

The RAS caseload did not seem to be aware of the above articles.	There were mixed
points of view on both articles.	
Amended to s47E(d) only	

Amended to s47E(d) only	
Authorities to 347 E(d) of thy	
Article 2:	
The detainees were somewhat aware of the news (from above article) but not in	
detail.	
Amended to s47E(d) only	
Amended to s47E(d) only	
Timeriaca to 547 E(a) only	



#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

#### Patterns in Interviewee Access to Information

PM note: CLO's first days with project so difficult to assess this at this time.

Facebook sites for asylum seekers, BBC, Hazara websites, friends and relatives both in Australia and back home.

They believe the more credible and reliable news is from sources within Australia.

### <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 30 July-10 August 2012/ Makassar South sulawesi

#### **Specific Locations of Interviews**

Makassar Detention Centre

Hotels/Rooming Houses

- Wisma Permata Hotel:
- Mahkota Hotel:
- Wisma Favorite:
- ZN Guest House:
- Borong Life House:

#### Numbers/Demographics of IMs

During the reporting period there were a total of 262 RAS receiving IOM assistance in Makassar, including 97 Afghans (86 male and 11 female), five Sri Lankan (five male), 14 Iraqis (eight male and six female), 49 Iranians (29 male and 20 female), three Pakistani (males), three Sudanese (males), 16 from Myanmar (nine male and seven female), 23 Somalis (15 male and eight female) and one Ethiopian (male).

There are a total of 125 RAS in Makassar DC and 137 RAS in the community facility, under IOM care.

#### Number/Description of Interviewees

During the reporting period, the CLO has counseled 40 Afghan men, aged between 16 to 55 years at the IDC; the counseling sessions took place in the common area of the DC and in individual rooms, where RAS are residing. The counseling sessions were held for small groups of one to three people. One on one sessions were also conducted.

Approx 15 Afghan men and women living in communities under IOM care were counseled, in groups of between one and four RAS. Each session was held in the common area of their residence. Approx 20 Iranians, aged between17-50 were provided counseling in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1. Australian rights body calls for release of detained asylum seekers: Jakarta Globe July 28, 2012
- Sri Lanka navy urges Australia to deport asylum seekers: ABC Radio Australia July 27,
   2012
- 3. Polls Australia split on Immigration and Policies on Asylum- seekers
- 4. Malaysia deal OK, UN agency tells MPs

#### Summary of Comments by Topic/Theme

1

Amended to s47E(d) only	

Amended to s47E(d) only	
How often are you in contact with family/friends in home country and/or Australia?	
Most regularly contact their families/ friends, once a week or at least once each two weeks.	
CLO's Comments: Insight. Recommendations. Notes re changing perspectives, etc	

#### Patterns in Interviewee Access to Information

PM Note: CLO advises new Access to Information protocols at Makassar IDC:

In Makassar DC more restrictive rules in terms of accessing internet and mobile phones have been introduced. In the past all RAS were able to have a mobile phone, and could contact anyone in the world, including Australia and their country of origin. They also had access to internet enabled computers. Now their access to internet and mobile phones is limited to a short period every day, and both computers and mobile phones are taken away by immigration officers after a limited period of time.

They still have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world(limited access)
- Contacting family and friends through internet (Skype, yahoo messenger, face book etc...)
   limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com

- News papers
  - o BBC Dari news
  - o Jakarta post
- TV
- Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg Aljazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

#### Consolidated CLO Reports Bogor, Makassar and Medan 01 Oct - 12 Oct 2012

#### PM Note:

All CLOs were in their duty stations, Bogor/Puncak, Medan and Makassar during the reporting period.

The first week of the next biweekly reporting period (due Oct 29) will see a Dari-speaking CLO travel to Pekanbaru IDC in Riau province, and the Tamil-speaker traveling to Tanjung Pinang IDC, in Kepuluan Riau province.

#### Focus of CLO Counseling during the reporting period:

- ♦ Movement of Refugees and Asylum Seekers to Nauru/offshore processing
- ❖ AVR from Christmas Island to Sri Lanka
- Changes to Family Reunification Rules

#### 1. BOGOR/PUNCAK

#### **Specific Locations of Interviews**

#### KENANGA I

IOM's information centre, its social workers and clinic are located in KENANGA I, a townhouse style cluster of 6 houses and 15 rooms most of which are occupied by migrants; through from time to time they are also rented to tourists.

#### • CANGKUDU

Cangkudu is a rooming house consisting of 27 rooms connected to Kenanga I.

There are 33 migrants: 10 Afghans, 17 Sri-Lankans, three Iraqis, one Ethiopian and two Iranians.

#### • KANANGA II

KANANGA II is a townhouse-style cluster of 4 houses and 29 rooms under IOM's care.

There are 51 migrants: 11 Afghans, eight Sri-Lankan, 11 Iraqis, 16 Iranians and five Palestinians.

#### • UBERSAM HOTEL

Ubersam Hotel partly rented by IOM in which 107 migrants reside: 54 Afghans, 5 Sri- Lankans, 19 Iraqis, 22 Iranians, two Pakistanis and five Myanmar citizens.

Church World Services Centre in Cipaun

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 474 migrants in Cisarua/Bogor, 276 of whom are Dari/Farsi and Pashto speaking Afghans (160: 97 male and 63 female), Pakistanis (two Male) and Iranians (114: 54 male and 60 female).

#### Number/Description of Interviewees

During reporting period CLO counseled a total of 60 Afghans and Iranians migrants under IOM care, and roughly 30 individuals who are not under any organization's care.

CLO counseled them in small groups of between two and eight people.

#### **Summary of Comments**

#### Movement to Nauru

- No significant new reaction to the launch of off shore processing.
- Amended to s47E(d) only

#### AVR from Christmas Island to Sri Lanka

- Nothing new to report.
- Amended to s47E(d) only

#### Family reunification

- Nothing new to report.
- Amended to s47E(d) only

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information centre almost every day. They have access to the CLO binder that contains translations of all the news stories provided by ACBPS as well as printout of selected BBC news stories from a parallel IOM project.

#### 2. MAKASSAR

#### **Specific Locations of Interviews**

Makassar Immigration Detention Centre

Hotels and Rooming Houses

Wisma Permata Hotel:

It is a hotel type accommodation, where 13 Afghans, four Sri Lankan, and one Iranian are accommodated.

Wisma Favorite:

It is hotel type accommodation, where four Afghans, seven Iranians, and two Pakistanis are being accommodated.

ZN Guest House:

This is a four story building consists of 30 rooms for 11 Afghans, 15 Iraqis and 40 Iranians.

Borong Life House:

This is hotel type accommodation where 18 Afghans, three Iraqis, four Iranian, three Sudanese, 14 from Myanmar and nine from Somali are accommodated.

#### Numbers/Demographics of IMs

During the reporting period there were a total of 259 RAS receiving IOM assistance in Makassar, including 104 Afghans (88 male and 16 female), four Sri Lankan (four male), 18 Iraqis (12 male and six female), 56 Iranians (31 male and 25 female), 28 Vietnamese (25 male and three female), three Pakistani (three male), four Sudanese (four male), 21 from Myanmar (17 male and four female), 20 Somalis (14 male and six female) and one Ethiopian (male).

There are a total of 91 RAS in Makassar DC and 168 RAS in the community, under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO counseled approx 30 Afghan men, age between 16 to 55 years inside the IDC; the counseling sessions took place in the common area of the IDC and individual rooms. The counseling sessions occurred on more than one occasion and were held for small group of one to three people in each group. One to one sessions were also provided.

Approx 20 Afghan men and women living in communities under IOM care were counseled, in a groups of one to four RAS. Each session was held in the common area of their residence. Approx 20 Iranian, age between 17-50 were provided counseling in the common area of their hotel, where they are being accommodated. In both instances, the counseling sessions were conducted on more than one occasion

#### **Summary of Comments**

#### Movement to Nauru

All IMs under IOM care are aware of offshore processing and the determination of the

Australian government to send boat arrivals to Nauru and PNG Manus Island. Amended to Amended to s47E(d) only



#### **AVR**

- Nothing new to report.
- Amended to s47E(d) only

#### Family Reunification

- Nothing new to report.
- Amended to s47E(d) only

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives

- The caseload is fully aware of the new procedures.
- s47E(d)

#### **Patterns in Interviewee Access to Information**

In Makassar DC more restrictive rules in terms of accessing internet and mobile phones have been introduced, in the past all RAS were able to have a mobile phone, and could contact anyone in the world, including Australia and their country of origin, they were also had access to internet enabled computers, but now they are allowed to use their mobile phone and computer for limited amount of

time per day, they can not have access to their phones and computers, because the immigration keep it away from them.

They still have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world(limited access)
- Contacting family and friends through internet (Skype, yahoo messenger, face book etc...) limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta Post
- TV
- o Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg Aljazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

#### 3. MEDAN

#### **Specific Locations of Interviews**

• Belawan Immigration Detention Centre

Community Living Facility:

• YPAP 1

#### Numbers/Demographics of IMs

At the time of this report there are a total of 655 RAS receiving IOM support in Medan, including 222 Afghans, 212 Sri Lankans, two Indians, 24 Iraqis, 10 Iranians, 11 Pakistanis, four Somalis and 170 from Myanmar.

There are 160 RAS in Belawan detention centre, five in Polonia Immigration Office and 495 RAS in community facilities under IOM care, including 106 female RAS and 549 male RAS.

#### Number/Description of Interviewees

CLO counselled 117 Sri Lankans (103 men / 14 women) under IOM care in community facilities and the IDC. Single male age 16-42, single women age 17-42.

Counselling place in the DC: 51 male; 11 female and the Community housing: 52 male; 3 female

#### **Summary of Comments**

#### Movements to Nauru

The RAS are now well aware that Australia is serious about implementing off-shore processing.

Amended to s47E(d) only

#### AVR from Christmas Island to Sri Lanka

- Nothing new to report.
- Amended to s47E(d) only

Amended to s47E(d) only		
Changes to Family Reunification		
Nothing new to report.		
<ul> <li>Amended to s47E(d) only</li> </ul>		
CLO's Comments: Insight, Recommended to s47E(d) only	nendations, Notes re changing perspectives	

## <u>Dari-speaking CLO Counseling Session</u> <u>Report</u> Bogor/Puncak, West Java 9 – 16 November 2012

#### **Specific Locations of Interviews**

#### KENANGA I

IOM's information centre, its social workers and clinic are located in KENANGA I, a townhouse style cluster of 6 houses and 15 rooms most of which are occupied by migrants; through from time to time they are also rented to tourists.

#### **CANGKUDU**

Cangkudu is a rooming house consisting of 27 rooms connected to Kenanga I. There are 33 migrants: 10 Afghans, 17 Sri-Lankans, 3 Iraqis, 1 Eth and 2 Iranian.

#### **KANANGA II**

KANANGA II is a townhouse-style cluster of 4 houses and 29 rooms under IOM's care. There are 51 migrants: 11 Afghans, 8 Sri-Lankan, 11 Iraqis, 16 Iranians and 5 Palestinian.

#### **UBERSAM HOTEL**

Ubersam Hotel partly rented by IOM in which 107 migrants reside: 54 Afghans, 5 Sri- Lankans, 19 Iraqis, 22 Iranians, 2 Pakistanis and 5 Myanmarians.

#### **CWS Centre in Cipaun**

UNHCR use CWS twice a week for registering new asylum seekers. CWS office is always used by all asylum seekers and their activities meeting UNHCR on Thursday's for counseling.

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 441 migrants in Cisarua /Bogor, 269 of them are Dari/Farsi and Pashto speaking Afghans (153: 92 male and 61 female), Pakistanis (2 Male) and Iranians (114: 54 male and 60 female).

Currently there are seven nationalities under IOM care in this area: Afghan (270) Sri Lankan (56), Iraqis (64), Palestinian (33), Algerian (one), Myanmar (13) and Syrian (four).

#### Number/Description of Interviewees

During reporting period CLO counseled a total of 26 RAS Afghans, Iranians and Pakistanis most of them were registered with UNHCR. Twelve of them came to the IOM Information Centre. CLO counseled them in small groups of between three and five people.

#### **Topics Discussed**

- 1. Australia to take more refugees from priority regions
- 2. First Iraqis and Iranian returned voluntarily

Amended to s47E(d) only



#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.

- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information centre almost every day. They have access to the CLO binder that contains translations of all the news stories provided by ACBPS as well as printout of selected BBC news stories from a parallel IOM project.

#### <u>Dari-Speaking CLO Counseling Session</u> <u>Biweekly Report</u>

### Bogor/Puncak 15 Feb -1 March 2013

#### **Specific Locations of Interviews**

Bogor, West Java

Community Living Facility:

- Kenanga 1
- Cangkudu
- Ubersam
- Villa Lora
- Esten Torpedo
- Kenanga 11

#### **Numbers/Demographics of IMs**

In Bogor, at the time of this reporting, there are a total of 392 migrants receiving IOM support, including 123 Afghans, 51 Sri Lankans, 56 Iraqis, 108 Iranians, two Pakistanis, 33 Palestinians, 13 Myanmarese, one Algerian, four Syrians and one Ethiopian. There are a total 222 males and 170 females.

#### Number/Description of Interviewees

In Bogor, CLO counseled a total of 55 refugees and asylum seeker 12 families consisting of 15 male aged 19-65 and 10 females aged 18-47, along with 20 single males from Afghanistan aged 18-45 and 10 single Iranian males aged 23-30 at the community facilities and out of the community. All sessions which lasted for about one to one and half hours were held in Kananga 1 and other places.

#### **Topics Discussed**

- 1. The impact of bridging visas on people's decision-making.
- 2. Sentencing of s47F Smuggler
- 3. Offshore processing centers Nauru and PNG

#### **Summary of Comments by Topic/Theme**

1.	The	RAS	have	been	aware	of	bridging	visas	for	several	months	Amended to	) 
												s47E(d) onl	ıy

Amended to s47E(d) only	

<mark>s, etc</mark>
<mark>s, etc</mark>

#### Patterns in Interviewee Access to Information

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the Internet, such as Free Satellite TVs, BBC, CNN, ABC for English language Most of them have their own laptops.

All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

### <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> Bogor, West Java June 3-7, 2013

#### **Specific Locations of Interviews**

• Bogor, West Java

Community Living Facility:

- Kenanga 1
- Ubersam
- Villa Lora
- Kenanga 2

#### Numbers/Demographics of IMs in Bogor

In Bogor, at the time of this reporting, there are a total of 298 migrants receiving IOM support, contains of 97 Afghans, 42 Sri Lankans, 23 Iraqis, 84 Iranians, one Pakistani, 32 Palestinians, 13 Myanmar, one Algerian, four Syrians and one Ethiopian. There are a total 161 males and 137 females.

#### Number/Description of Interviewees in Bogor

In Bogor, CLO counseled a total of 21 refugees and asylum seekers from five families consisting of five males aged 28-43 and seven females aged 22-45, along with nine single males from Afghanistan and Iran aged 19-53 from the community facilities and out of the community.

All sessions which lasted for about one to one and half hours were held in Kananga I, Ubersam, Villa Lora, Kenanga II and other places.

#### **Topics Discussed**

- 1. People smugglers sending more families to Australia
- 2. Families will be released on bridging visas
- 3. Unruly' Foreigners Detained by South Jakarta Immigration Office May 24, 2013, Jakarta Globe

Summary of Comments by Topic/Theme Amended to s47E(d) only	
Amended to s47E(d) only	

Amended to s47E(d) only
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc  Amended to s47E(d) only
Patterns in Interviewee Access to Information

#### <u>Patterns in Interviewee Access to Information</u>

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia which is not widely understood.

Most of the RAS in community facilities read and watch news on the Internet, satellite TV, BBC, CNN, ABC (Australia) for English language courses. Most of them have their own laptops.

All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

## Tamil-Speaking CLO Counseling Session Biweekly Report Bogor, West Java May 27-30

#### **Specific Locations of Interviews**

Community Living Facility:

- Anggerek
- Kenanga 1
- Cangkudu
- Ubersam
- Villa Lora
- Esten Tajur

#### Numbers/Demographics of IMs

At the time of this report there are a total of 298 RAS receiving IOM support including 97 Afghans, 42 Sri Lankans, 23 Iraqis, 84 Iranians, 32 Palestinians, 13 Myanmars, four Syrians, one Pakistani, one Algerian and one Ethiopian.

There are a total of 161 male RAS and 137 female RAS, all of whom live in the community facilities.

#### **Number/Description of Interviewees**

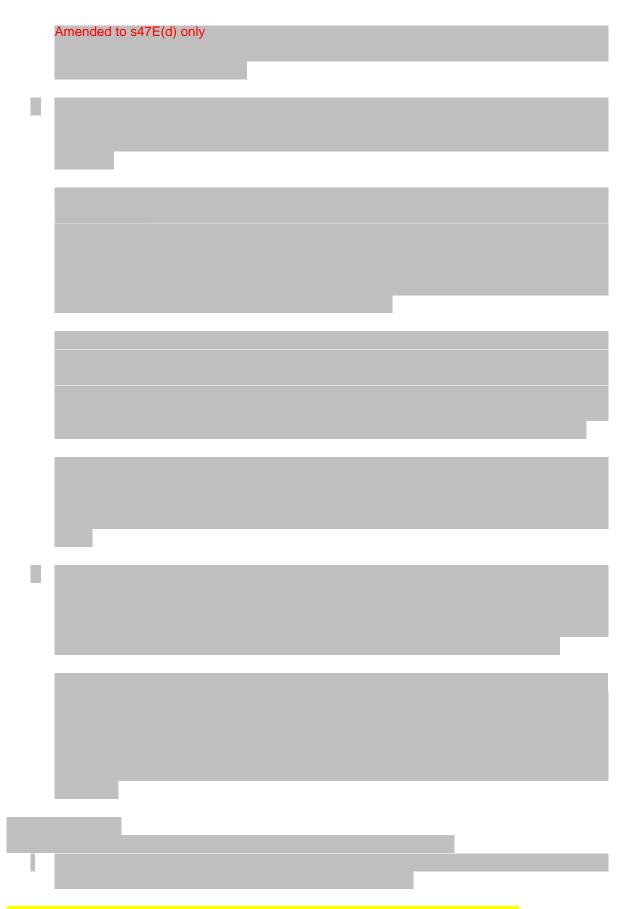
CLO counseled 23 Sri Lankans (11 men, 12 women) aged 24 – 65 at the community facility. One to two hour sessions for two to four people were held in their accommodations.

#### **Topics Discussed**

- 1. 'Unruly' foreigners detained by South Jakarta immigration office JakartaGlobe, May 24, 2013
- 2. Smugglers cram more women, kids on to boat The Australian, 8 May 2013
- 3. Reintegration of failed asylum-seekers 'challenging' The Australian, 19 April 2013

#### **Summary of Comments by Topic/Theme**

1.	The RAS asked whether or r	not the foreigners	who have been d	letained are undei	r IOM care
	Amended to s47E(d) only				
					-



How often are you in contact with family/friends in home country and/or Australia?

- The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Most of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

## <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> Makassar, South Sulawesi June 3- 4, 2013

#### **Specific Locations of Interviews**

- IDC Makassar
- Community Housing:
  - Borong Life Home

#### Numbers/Demographics of IMs

During the reporting period there were a total of 416 RAS receiving IOM assistance in Makassar, including 229 Afghans, five Sri Lankan, 13 Iraqis, 82 Iranians, 17 Pakistani , six Sudanese, 60 from Myanmar, four Somalis . There are a total of 42 RAS in Makassar DC and 374 RAS in the community facilities and immigration office under IOM care. The figure consists of 289 males and 127 females.

#### Number/Description of Interviewees

During the reporting period around 25 Afghan and five Pakistani aged 17 to 55 were counseled inside the IDC in Makassar. The counseling sessions took place in the common area of the DC and individual room where RAS are residing. The counseling sessions were held in small groups of between one to three people. One-on-one sessions were also provided.

Approximately 30 Afghans men and women living in communities under IOM care were counseled, the counseling sessions were in groups of one to four RAS, each session was held in the common area of their residence. Four Iranian aged 17 to 50 were counseled in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

Amended to s47E(d) only

- 4. 'Unruly' Foreigners Detained by South Jakarta Immigration Office
- 5. Up-coming federal election in Australia

#### **Summary of Comments by Topic/Theme**

As it was reported in the past, the issue of the upcoming federal election in Australian is an interesting issue for all RAS because of the consequences if the opposition wins in this election.
ended to \$47E(d) only

### Amended to s47E(d) only

#### How often are you in contact with family/friends in home country and/or Australia?

- Most RAS regularly contact their families/ friends, once a week or at least once every two weeks.

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

Makassar IDC has restrictive rules in terms of accessing internet and mobile phones. They are only allowed to use their mobile phone and computer for limited amount of time per day.

They still have access to TV with foreign channels, and receive the Jakarta Post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world (limited access)
- Contacting family and friends through internet (Skype, Yahoo Messenger, Facebook etc...) limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - BBC Dari-Language service
  - www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta post
- TV
- There are three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels)

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (such as Al Jazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

## <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> Manado, North Sulawesi May 27-31, 2013

#### **Specific Locations of Interviews**

• IDC Manado

Manado DC is located approximately six km from IOM office in Manado city (population: 400 000). DC consists of two sections, administrative section and accommodation area for RAS. The administrative section is being used by Immigration to manage the center; in the administrative section, one room is being used by the IOM medical team and social worker. There are roughly 16 rooms for RAS, eight on the ground floor and another eight on the second floor. The DC can accommodate around 100 people. There is also a mosque, a church, one kitchen and two playgrounds for RAS to use. There is a small library that contains around 100 books; they are in Dari (Farsi) language. There is a medical facility in DC run by IOM, which provides medical treatment to RAS.

#### Numbers/Demographics of IMs

During the reporting period there were a total of 123 RAS receiving IOM assistance in Manado, including 54 Afghans, one Sri Lankan, three Iranians, two Pakistani and 63 from Myanmar. There are a total of 123 RAS in Manado DC: 118 male and five female.

There is no community housing in Manado.

#### Number/Description of Interviewees

During the reporting period around 40 Afghan, one Iranian, one Pakistani and approximately 40 RAS from Myanmar were counseled inside DC in Manado. The counseling session took place in the common area of the DC and individual room where RAS are residing. The counseling sessions were held in groups of three to ten people in each group. One-on-one sessions were also provided.

#### **Topics Discussed**

- 6. Issuance of Bridging visa for boat arrivals
- 7. Mainland excision laws pass parliament, 16 May, 2013
- 8. Upcoming federal election in Australia

#### Summary of Comments by Topic/Theme

Amended to s47E(d) only		

	7E(d) only				
N DAGI				. 1. 6	Am
Most KAS kne	w about the new law	of excision o	t mainland Ai	istralia from mig	ration zones. Alli
					de
					d
					to
					s4 7E
					(d)
					onl
					У
	1				
				t.	
				l.	
w often are we	y in contact with fam	ilv/friands in	homo countr	vand/or Australia	.2
	u in contact with fam: Fregularly contact thei				
- Most RAS weeks. O's Comments		ir families/ fri	ends, once a w	eek or at least one	ce every two
- Most RAS weeks.	Fregularly contact thei	ir families/ fri	ends, once a w	eek or at least one	ce every two
- Most RAS weeks. O's Comments	Fregularly contact thei	ir families/ fri	ends, once a w	eek or at least one	ce every two
- Most RAS weeks. O's Comments	Fregularly contact thei	ir families/ fri	ends, once a w	eek or at least one	ce every two
- Most RAS weeks. O's Comments	Fregularly contact thei	ir families/ fri	ends, once a w	eek or at least one	ce every two

Amen

#### Patterns in Interviewee Access to Information

There are four TV sets in the IDC, and they can access some foreign channels. There are also internet enabled phones and computers.

The Jakarta Post and BBC news in Dari/Farsi are being distributed to them on regular basis.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world
- Contacting family and friends through internet/social media (Skype, Yahoo Messenger, Facebook etc...).
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News papers (BBC Dari news, Jakarta post)
- TV (Four TV sets with access to foreign channels (English channels & Al Jazeera)

## <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> Medan, North Sumatra June 3-7, 2013

#### **Specific Locations of Interviews**

1. IDC Belawan, Medan

#### Numbers/Demographics

At the time of this report there are a total of 946 RAS receiving IOM support including 323 Afghans, 217 Sri Lankans, 25 Iraqis, 71 Iranians, 240 Myanmars, four Somalis, 42 Palestinians, 16 Pakistanis, six Bangladeshis, one Kuwaiti and one Syrian. There are 147 RAS in the Belawan Detention Centre and 799 RAS in community facilities under IOM care which includes 749 male RAS and 197 female RAS (including 25 minors living in the community).

#### Number/Description of Interviewees

During the reporting period, CLO has counseled inside the Belawan Immigration Detention Center. Eight Afghans, 10 Iranians, aged between 18 to 50 years old. The counseling session took place in the IOM interview room of the Detention Center and the corridor leading to the IDC accommodation rooms. The counseling sessions were held in small group of around one to ten people per group. One-on-one sessions were also provided. The CLO also counseled a small number of unaccompanied minors.

#### **Topic Discussed**

- 1. People going to Australia by boat
- 2. Australian Federal Election on September 2013

#### Summary of Comments by Topic/Theme

1. People going to Australia by Boat

Amended to s4/E(d) only	

Amended to s47E(d) only
2. Australia's Federal Election
Amended to s47E(d) only
<b>Specific Questions</b>
Specific Questions
Specific Questions  N/A
N/A
N/A  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
N/A
N/A  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
N/A  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
N/A  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
N/A  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
N/A  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
N/A  CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.

RAS in the Belawan Immigration Detention Center have no access to the Internet, telephone, International news service on TVs. They can only watch movies or local TV channels. They receive limited English newspaper and limited newspapers in their own language.

There are a limited amount of "black" mobile phones used by RAS. This is how they talk to their family and friends to get information from Afghanistan, Pakistan, Indonesia and Australia.

The main sources of information among the RAS in Detention Center are:

- Word of mouth talking to each other and sharing information
- Talking to IOM officers and medical staff
- News stories and New articles from BBC in their own language provided by IOM Officers and CLO
- The Jakarta Globe Newspaper once a week

Those who are living in community accommodation in Medan have access to all media materials, they have mobile phones, internet enabled computer, TV and have contacts with local people in the community. There is no restriction with their movement in the city

## Tamil-Speaking CLO Counseling Session Biweekly Report Medan, North Sumatra June 3-4, 2013

#### **Specific Locations of Interviews**

Community Living Facility:

• YPAP 1 - Medan

#### Numbers/Demographics of IMs

At the time of this report there are a total of 946 RAS receiving IOM support including 323 Afghans, 217 Sri Lankans, 25 Iraqis, 71 Iranians, 240 Myanmars, four Somalis, 42 Palestinians, 16 Pakistanis, six Bangladeshis, one Kuwaiti and one Syrian. There are 147 RAS in the Belawan Detention Centre and 799 RAS in community facilities under IOM care which includes 749 male RAS and 197 female RAS.

#### Number/Description of Interviewees

CLO counseled eight Sri Lankans (three men, five women) aged 18 – 52 at the community facility. One hour to 90-min sessions were held in their accommodations.

#### **Topics Discussed**

4. 'Unruly' foreigners detained by South Jakarta immigration office – JakartaGlobe, May 24, 2013

#### Summary of Comments by Topic/Theme (use direct quotes if suitable)

Amended to s47E(d) only	

Amended to s47E(d) only

#### How often are you in contact with family/friends in home country and/or Australia?

- The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Most of them have their own laptops. The most trusted websites to obtain news about Sri Lanka are from tamilnet.com, tamilwin.com.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

## Dari/Farsi Speaking CLO Counseling Session Biweekly Report Surabaya, East Java 27-30 May, 2013

#### **Specific Locations of Interviews**

- Surabaya Immigration Detention Centre, East Java
- Surabaya Community Housing
  - Puspo Argo Accommodation

#### Numbers/Demographics of IMs

In Surabaya, at the time of this reporting, there are a total of 271 migrants receiving IOM support, including 149 Afghans, 28 Sri Lankans, two Iraqis, 18 Iranians, four Pakistanis, 60 Myanmar, nine Bangladeshis and one Sudanese. There are a total 259 males and 12 females.

#### Number/Description of Interviewees

Around 30 Afghans aged 20 - 45 have been counseled in the DC. The counseling sessions took place in the yard of the DC. Around 60 Afghans aged 19 - 55 have been counseled in Puspo Argo, where the RAS are residing.

#### **Topics Discussed**

- 9. People smugglers sending more families to Australia
- 10. Families will be released on bridging visas
- 11. Unruly' Foreigners Detained by South Jakarta Immigration Office May 24, 2013. Jakarta Globe

#### Summary of Comments by Topic/Theme

1. The CLO met refugees and asylum seekers one-on-one and in groups of between 4 and 10 people.

Amended to s47E(d) only

RAS in community housing have access to internet, phone and news.

mended to s4/E(d) only									

	Amended to	s47E(d) only				
_						
Ho	w often are v	ou in contact wit	h family/friends	in home cou	antry and/or A	ustralia?
	- The RAS	S at the commur	nity facility are in	n regular coi	ntact with their	family/friends in their
	nome co	ountry and Austr	alia whenever the	ey wish to	mended to 3471	L(d) only
CI.	O's Commen	ts: Insight, Reco	<mark>mmendations, N</mark> o	otes re chang	oino nersnectiv	res, etc.
s47I	<b>∃</b> (d)	ioi morgini, meco	in Cruderon of Te	oces ic chari	Smg berokeen,	<del>es, etc.</del>

#### Pattern in interviewee in Access to Information

Surabaya detention RAS have no access to any kind of information.

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia; which is not widely understood. Some of the RAS in community facilities read and watch news on the Internet, such as BBC, CNN, ABC for English language and Hazara Asylum Seekers site. All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

## <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> Tanjung Pinang, Sumatra May 27 – 30, 2013

#### **Specific Locations of Interviews**

• Tanjung Pinang IDC

#### Numbers/Demographics

At the time of this report there are a total of 252 RAS receiving IOM support in Tanjung Penang IDC including 78 Afghans, 72 Sri Lankans, 84 Myanmar, one Palestinian, three Pakistanis, and 14 Bangladeshis. There are 12 female RAS and 240 male RAS, including six UAMs.

#### Number/Description of Interviewees

During the reporting period, CLO has counseled inside Tanjung Pinang Immigration Detention Center approximately 70 Afghans, aged between 17 to 50 years old. The counseling session took place in the IDC library. The counseling sessions were held in groups of around ten to fifteen people per group. One-on-one sessions were also provided.

There is no Community Facilities in Tanjung Pinanag.

#### **Topic Discussed**

- 3. People going to Australia by boat
- 4. Australian Federal Election on September 2013

#### Summary of Comments by Topic/Theme

1. People going to Australia by Boat Amended to s47E(d) only		
Amended to s47E(d) only		

Amended to s47E(d) only
2 Avertualis/a Es Javal Elections
2. Australia's Federal Election: When talking about the Australia's Federal election most of the RAS are aware about the election date
and the possibility that the opposition party will win. Amended to s47E(d) only
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.
ended to s47E(d) only

#### Patterns in Interviewee Access to Information

RAS in the Tanjung Pinang Immigration Detention Center have no access to the Internet, or International news service on TVs. They can only watch movies or local TV channels. They receive limited English newspaper and limited newspapers in their own language.

There are a limited number of "black" mobile phones available. This is how they talk to their family and friends to get information from Afghanistan, Pakistan, Indonesia and Australia.

The main sources of information among the RAS in Detention Center are:

- Word of mouth talking to each other and sharing information
- Talking to IOM officers and medical staff
- News stories and New articles from BBC in their own language provided by IOM Officers
- The Jakarta Globe and Jakarta Post Newspaper once a week

### <u>Dari/Farsi-Speaking CLO Counseling Session</u> Biweekly Report

#### Makassar South Sulawesi 15 Feb to 1 March 2013

#### **Numbers/Demographics of IMs**

During the reporting period there were a total of 346 (317 in Makassar and 29 in Kendari) RAS receiving IOM assistance. There are 173 Afghans (145 male and 28 female), five Sri Lankan (five male), 12 Iraqis (eight male and four female), 66 Iranians (39 male and 27 female), three Vietnamese (two male and one female), 18 Pakistani (17 male and one female), six Sudanese (six male), 36 from Myanmar (27 male and nine female), 13 Somalis (seven male and six female) and one Ethiopian (one male) and 13 from Bangladesh (13 male). There are a total of 82 RAS in Makassar DC, 235 RAS in the community facilities in Makassar and 29 asylum seekers in Kendari under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO counseled inside the IDC approximately 45 Afghan, seven Pakistanis and one Iranian national, aged between 16 to 55 years; the counseling sessions took place in the common area of the DC and individual room, where RAS are residing. The counseling sessions were held for small group of around one to five people in each group. One-on-one sessions were also provided.

Approximately 50 Afghan men and women living in communities under IOM care were counseled; the counseling sessions were in groups of between one to five RAS, each session was held in the common area of their residence.

Approximately 10 Iranian and two Pakistanis age between 17-50 were counseled in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1. Afghan linked to s47F jailed over fatal boat trip
- 2. Hunger strikes don't change anything: PM
- 3. UN report on Manus Island, Papua New Guinea

#### **Summary of Comments by Topic**

Topic 1.

Amended to s47E(d) only

Amended t	o s4	7E(d)	onl	ly																
Topic 2																				
Almost al	l RA	AS we	re	aware	of	the	issu	ie d	of th	ne	hun	ger	stri	kes	by	asylum	1	seekers	in	the
offshore																				
	T							Т					T				Г		Т	
																				Т
																		_		

Amende s47E(d)	d to only			

#### How often are you in contact with family/friends in home country and/or Australia?

- Most regularly contact their families/ friends, once a week or at least once each two weeks.

#### **CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc**

mended to s47E(d) only		
	mended to s47E(d) only	

There is still interest about the outcome of the federal election, the prospect of changing governments and policies. s47E(d)

#### **Patterns in Interviewee Access to Information**

In the past few weeks the restrictions on internet enable computer and mobile phone usage in DC have been lifted. RAS have internet enabled computers in their rooms, and can contact anyone in the world, including Australia and their country of origin; there is no restriction of the usage of mobile phone and internet inside DC.

They also have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world
- Contacting family and friends through internet (Skype, Yahoo Messenger, Facebook etc...) Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
  - Hazara asylum seekers

- News papers
  - o BBC Dari news
  - Jakarta post
- TV
- Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (e.g. Al Jazeera), and having contact with local people in the community. There is no restriction on their movements in the city.

### <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u>

#### Medan, North Sumatra 15 Feb – 1 March

#### **Specific Locations of interviews**

Belawan Detention Centre

Community Living Facility:

- YPAP1
- Wisma Keluarga

#### **Numbers/Demographics of IMs**

At the time of this report there are a total of 929 RAS receiving IOM support in Medan, including 293 Afghans, 273 Sri Lankans, two Indians, 28 Iraqis, 24 Iranians, 255 Myanmars, four Somalis, 34 Palestinians, 12 Pakistanis, two Bangladeshis, one Kuwaiti and one Syrian.

There are 230 RAS in the Belawan Detention Centre and 699 RAS in community facilities under IOM care which includes 153 female RAS and 776 male RAS.

#### **Number/Description of Interviewees**

CLO counseled 12 single male RAS aged 28-39 and three female RAS aged 19-40 at the Detention Centre along with 18 male RAS aged 28-52 and five female RAS aged 27-47 at the community facility.

All sessions which lasted for about one to one and a half hours were held outside the clinic at the Detention Centre and in the classroom and the RAS homes at the community facility.

#### **Topics Discussed**

- 1. Australian Federal Election Announcement
- 2. Poll sparks asylum seekers rush 1 Feb 2013, The West Australian
- 3. Blow to asylum battle as intelligence links Sri Lankan official to smugglers 1 Feb 2013, The Australian
- 4. Navy would have role in turning asylum boats around: Morrison 4 Feb 2013, The Age

#### **Summary of Comments by Topic**

Amended to s47E(d) only

Amended to s47E(d) only	

Amended to	s47E(d) only		
	_		
	ı		

#### How often are you in contact with family/friends in home country and/or Australia?

- The RAS living in the community are in regular contact with their family/friends in Sri Lanka and/or Australia anytime they wish.
- The RAS at the Detention Centre are in contact with family/friends in home country and/or Australia on a limited basis.

C	L(	<u>D</u>	<b>S</b>	C	0	m	۱r	<u>n</u>	e	n	ts	•

Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

# <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> Makassar South Sulawesi 28<sup>th</sup> Jan to 1<sup>st</sup> Feb 2013

PM Note: CLO returned from home leave on Jan 27.

#### Numbers/Demographics of IMs

During the reporting period there were a total of 336 RAS receiving IOM assistance in Makassar and one family of five in Kendari, including 180 Afghans (152 male and 28 female), five Sri Lankan (five male), 12 Iraqis (eight male and four female), 66 Iranians (39 male and 27 female), five Vietnamese (three male and two female), 24 Pakistanis (22 male and two female), four Sudanese (four male), 20 from Myanmar (11 male and nine female), 19 Somalis (13 male and six female) and one Ethiopian male .

There are a total of 97 RAS in Makassar DC and 234 RAS in the community facilities in Makassar and the family of five in Kendari under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO counseled approximately 45 Afghan, 10 Pakistanis and one Iranian, age between 16 to 55 years in the IDC.

The counseling sessions took place in the common area of the DC and individual rooms where RAS are residing. The counseling sessions were held for small groups of one to three people. One-on-one sessions were also provided.

Approximately 50 Afghan men and women living in communities under IOM care were also counseled. The counseling sessions were in groups of between one and four RAS, and each session was held in the common area of their residence.

Approximately 10 Iranian and two Pakistanis age between 17-50 were counseled in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1. Impact of Bridging visas
- 2. Living conditions in Nauru and Manus/ The announcement of the election date
- 3. Election announcement

#### **Summary of Comments by Topic/Theme**

The reactions to this topic have been gathered in the past reports, Amended most remain interested in new policies and decisions that will affect their cases, Amended to s47E(d) only

Amended to s47E(d) only		

mended to s47E(d) only
2 RAS are aware of the conditions in the processing centers Amended to s47E(d) only
Amended to s47E(d) only
4. Elections Some RAS raised the issue of the election in Australia even before the announcement was made by the government: it is very important issue for many of the RAS. The news that an election date has been set became the most interesting issue for almost all of them towards the end of the reporting period. Amended to s47E(d) only
mended to s47E(d) only
How often are you in contest with family/faineds in home country and/on Australia?

How often are you in contact with family/friends in home country and/or Australia?

- Most regularly contact their families/friends, once a week or at least every two weeks.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Almost all RAS are aware of the new policy of issuing bridging visa to new arrivals in Australia.



#### Patterns in Interviewee Access to Information

In the past few weeks the restrictions on Internet enable computer and mobile phone usage in DC have been lifted. RAS have Internet enabled computers in their rooms, and can contact anyone in the world, including Australia and their country of origin; there is no restriction of the usage of mobile phone and Internet inside DC.

They also have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth ( talking to each other and sharing information)
- · Calling family and friends all over the world
- Contacting family and friends through Internet (Skype, Yahoo messenger, Facebook etc...)
   Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - Jakarta post
- TV
- o Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, Internet enabled computer, TV with foreign news channels (e.g. Al Jazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

# <u>Daril-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 18-31 January 2013 Bogor / Puncak

#### **Specific Locations of Interviews**

Bogor, West Java

Community Living Facility:

- Kenanga 1
- Cangkudu
- Ubersam
- Villa Lora
- Esten Torpedo
- Kenanga 11

#### Numbers/Demographics of IMs

In Bogor, at the time of this reporting, there are a total of 400 migrants receiving IOM support, including 130 Afghans, 52 Sri Lankans, 56 Iraqis, 108 Iranians, two Pakistanis, 33 Palestinians, 13 Myanmarese, one Algerian, four Syrians and one Ethiopian. There are a total 226 males and 174 females.

#### Number/Description of Interviewees

In Bogor, CLO counseled a total of 59 refugees and asylum seeker 10 families consisting of 14 males aged 19-59 and 15 females aged 18-47, along with 30 single males from Afghanistan aged 18-55 and eight single Iranian males aged 23-30 in the community facilities and out of the community. All sessions lasted for about one to one and half hours.

#### **Topics Discussed**

- 1. The impact of bridging visas on people's decision-making.
- 2. Nauru/Manus conditions

#### Summary of Comments by Topic/Theme

1. The refugees and asylum seekers were already informed about the issuing of bridging
visas and many are unwilling to discuss it further.
Amended to s47E(d) only

	ith IOM caseload reg	, ,		ia i i vo produce	
same reaction	as in the past. <mark>Amen</mark> o	ded to s4/E(d)	only		
	ı				
	•				
ow often are voi	t in contact with fan	nily/friends in	home country a	and/or Australia	1 <b>?</b>
	ı in contact with fan				
he RAS at the co	nmunity facility are	in regular cont			
he RAS at the co		in regular cont			
he RAS at the con puntry and Austr	nmunity facility are alia whenever they v	in regular cont wish.	act with their fa	mily/friends in	their home
ne RAS at the concurred and Australe CLO's Comments	mmunity facility are alia whenever they were seen they were seen they were seen medically are also were seen me	in regular cont wish.	act with their fa	mily/friends in	their home
he RAS at the con puntry and Austr	mmunity facility are alia whenever they were seen they were seen they were seen medically are also were seen me	in regular cont wish.	act with their fa	mily/friends in	their home
ne RAS at the concurred and Australe CLO's Comments	mmunity facility are alia whenever they were seen they were seen they were seen medically are also were seen me	in regular cont wish.	act with their fa	mily/friends in	their home
ne RAS at the concurred and Australe CLO's Comments	mmunity facility are alia whenever they were seen they were seen they were seen medically are also were seen me	in regular cont wish.	act with their fa	mily/friends in	their home
ne RAS at the concurred and Australian CLO's Comments on the concurred to s47E(d) or concurred to s47E	nmunity facility are ralia whenever they we see they we will be seen they we see they we see they we will be seen they we see they we see they we will be seen they will be seen they we will be seen they will be seen the se	in regular cont wish. ndations, Note	act with their fa	mily/friends in perspectives, etc	their home
ne RAS at the concurry and Australian (CLO's Comments on the concurred to s47E(d) or the concurrence of the	nmunity facility are ralia whenever they versions: Insight, Recommenty  The announcement of	in regular contwish.  ndations, Note  f the election is	act with their fa s re changing p not widespread	mily/friends in perspectives, etc.  . I yet and most o	their home
ne RAS at the concurry and Australian (CLO's Comments on the concurred to s47E(d) or the concurrence of the	nmunity facility are ralia whenever they we see they we will be seen they we see they we see they we will be seen they we see they we see they we will be seen they will be seen they we will be seen they will be seen the se	in regular contwish.  ndations, Note  f the election is	act with their fa s re changing p not widespread	mily/friends in perspectives, etc.  . I yet and most o	their home
the RAS at the control of the RAS at the control of the control of the RAS at the Control of the	nmunity facility are ralia whenever they versions: Insight, Recommenty  The announcement of	in regular contwish.  ndations, Note  f the election is	act with their fa s re changing p not widespread	mily/friends in perspectives, etc.  . I yet and most o	their home
ne RAS at the concurry and Australian (CLO's Comments on the concurred to s47E(d) or the concurrence of the	nmunity facility are ralia whenever they versions: Insight, Recommenty  The announcement of	in regular contwish.  ndations, Note  f the election is	act with their fa s re changing p not widespread	mily/friends in perspectives, etc.  . I yet and most o	their home
ne RAS at the concurry and Australian (CLO's Comments on the concurred to s47E(d) or the concurrence of the	nmunity facility are ralia whenever they versions: Insight, Recommenty  The announcement of	in regular contwish.  ndations, Note  f the election is	act with their fa s re changing p not widespread	mily/friends in perspectives, etc.  . I yet and most o	their home
ne RAS at the concurry and Australian (CLO's Comments on the concurred to s47E(d) or the concurrence of the	nmunity facility are ralia whenever they versions: Insight, Recommenty  The announcement of	in regular contwish.  ndations, Note  f the election is	act with their fa s re changing p not widespread	mily/friends in perspectives, etc.  . I yet and most o	their home
ne RAS at the concurry and Australian (CLO's Comments on the concurred to s47E(d) or the concurrence of the	nmunity facility are ralia whenever they versions: Insight, Recommenty  The announcement of	in regular contwish.  ndations, Note  f the election is	act with their fa s re changing p not widespread	mily/friends in perspectives, etc.  . I yet and most o	their home

#### Patterns in Interviewee Access to Information

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia which is not widely understood.

Most of the RAS in community facilities read and watch news on the Internet, such as BBC, CNN, ABC for English language Most of them have their own laptops.

All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

### <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 25 – 29 June / Medan, North Sumatra

#### PM Note:

CLO returned to the Medan duty station on Sunday, June 24 and began counseling sessions in the community the following day.

#### **Specific Locations of Interviews**

Community Living Facility:

- YPAP1
- Top In

#### Numbers/Demographics of IMs

At the time of this report there are a total of 571 RAS receiving IOM support in Medan, including 221 Afghans, 166 Sri Lankans, 23 Iraqis, nine Iranians and 152 from Myanmar.

There are 84 RAS in the Belawan detention centre and 487 RAS in community facilities under IOM care.

#### Number/Description of Interviewees

CLO counseled three female Sri Lankan RAS aged 22 - 64 and eight male Sri Lankan RAS aged 22 - 35 at the community facilities.

All sessions which lasted for about three hours were held outside the clinic and at the RAS' homes at the community facility.

#### **Topics Discussed**

- 1. Boat Sinking Re-ignites Australia Asylum Debate 25 June 2012
- 2. More Refugees: The Greens' Solution to the Asylum-Seeker Crisis 25 June 2012

Amended to s47E(d) only	

mended to s47E(d) only
How often are you in contact with family/friends in home country and/or Australia? The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or
Australia whenever they wish to.
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc
s47E(d)

#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

### <u>Dari-speaking CLO Counseling Session</u> <u>BiWeekly Report</u> 14-29 June 2012/Bogor

#### **Specific Locations of Interviews**

#### **KENANGA I**

IOM's information centre, its social workers and clinic are located in KENANGA I, a townhouse style cluster of six houses and 15 rooms most of which are occupied by migrants, through from time to time they are also rented to tourists.

The caseload regularly visits the centre for health- and social services assistance and to use the small library in the information centre as well as coming there to ask questions about their cases and other issues.

People who are not under IOM care also use the centre form time to time, asking questions, using the library and reading the latest news stories which are translated to Dari and Tamil and put into the CLO's Information Binder for that purposes.

There is an IOM clinic there which is mainly used for pre-embarkation check- ups for approved refugees being relocated to other countries.

#### **CANGKUDU**

Cangkudu is a rooming house consisting of 27 rooms connected to Kenanga I.

There are 31 migrants: 16 Afghans, 12 Sri-Lankans, 3 Iraqis.

#### **KANANGA II**

KANANGA II is a townhouse-style cluster of 4 houses and 29 rooms under IOM's care.

There are 39 migrants: 11 Afghans, 13 Sri-Lankan, 7 Iraqis, 8 Iranians.

#### **UBERSAM HOTEL**

Ubersam Hotel partly rented by IOM in which 124 migrants reside: 57 Afghans, seven Sri- Lankans, 23 Iraqis, 30 Iranians, two Pakistanis and five Myanmarese.

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 460 migrants in Cisarua/Bogor, 274 of whom are Dari/Farsi-speaking Afghans (161: 95 male and 66 female) and Iranians (113: 58 male and 55 female). Currently there are seven other nationalities under IOM care in this area: Sri Lankan (77), Iraqis (69), Pakistanis (2), Palestinian (21), Algerian (1), Myanmar (5) and Syrian (4).

#### Number/Description of Interviewees

During reporting period CLO counseled a total of 56 Afghans between the ages of 16 and 59 who are under IOM care and five individuals who are not under any organization's care, who came to the information centre.

CLO counseled them in small groups of between three and five people

During the same reporting period the CLO also counseled 35 Iranians between ages of 25 and 48 who are also under IOM care in Puncak.

#### **Topics Discussed**

- 1. More refugees: the Green's solution to the asylum-seekers crisis.
- 2. Boat sinking reignites Australia asylum debate.

#### Summary of Comments by Topic/Theme

nded	to s47E(d) only
Ho	w often are you in contact with family/friends in home country and/or Australia?
	st of them have regular contact with their families mainly by mobile and some using Internet and contacting
	ir families and friends through Skype.
<u>CL</u>	O's Comments: Insight, Recommendations, Notes re changing perspectives, etc
s47	E(d)

#### Patterns in Interviewee Access to Information

• The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.

- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information
  centre almost every day. They have access to the CLO binder that contains translations of all
  the news stories provided by ACBPS as well as printout of selected BBC news stories from a
  parallel IOM project.

# <u>Dari-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 20<sup>th</sup> Dec 12 to 4<sup>th</sup> Jan 2013 Bogor/Puncak, West Java

#### **Specific Locations of Interviews**

Bogor, West Java

Community Living Facility:

- Kenanga 1
- Cangkudu
- Ubersam
- Villa Lora
- Esten Torpedo
- Kenanga 11

#### Numbers/Demographics of IMs

In Bogor, at the time of this reporting, there are a total of 407 migrants receiving IOM support, including 137 Afghans, 53 Sri Lankans, 56 Iraqis, 108 Iranians, two Pakistanis, 33 Palestinians, 13 Myanmarese, one Algerian, four Syrians and one Ethiopian. There are a total 230 males and 177 females.

#### Number/Description of Interviewees

In Bogor, the CLO counseled eight families consisting of 12 males aged 20 - 52 and females aged 18 - 43, along with 14 male single from Afghanistan aged 18 - 45 and four single Iranian males aged 23 - 30 the community facilities and out of the community.

All sessions lasted for about one hour to 90 minutes were held in Kananga 1 and other places.

#### **Topics Discussed**

- 1. The impact of bridging visas on people's decision-making.
- 2. Nauru conditions

#### **Summary of Comments by Topic/Theme**

1.	There is not much to report, the refugees and asylum seeker were already aware about the issuing of bridging visa. They welcome Australian government's decision to releasing the asylum seekers in the community. Amended to s47E(d) only	
		ĺ
		ĺ

Amended to s47E(d) only
<ol> <li>CLO also discussed Nauru living condition with refugees and asylum seekers. There were different views.</li> </ol>

different views.
Amended to s47E(d) only

#### How often are you in contact with family/friends in home country and/or Australia?

- The RAS at the community facility are in regular contact with their family/friends in their home country and Australia whenever they wish to.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc N/A

#### Patterns in Interviewee Access to Information

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the Internet, such as BBC, CNN, ABC for English language Most of them have their own laptops. All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

# <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 20<sup>th</sup>Dec 12 to 4<sup>th</sup>Jan 2013 Makassar, South Sulawesi

#### PM Note:

Government of Australia clarifications regarding Bridging Visas were provided after this period of counseling. Reaction to this will be captured in the next report.

#### **Specific Locations of Interviews**

Makassar Detention Centre

Hotels/Rooming Houses

- Wisma Permata Hotel
- Wisma Favorite
- ZN Guest House
- Borong Life House
- Wisma Dirgantara
- Wisma Bonta tanga

**NB**: there are 19 self-surrendered Afghan RAS including children and women being accommodated in the main Immigration office.

#### Numbers/Demographics of IMs

During the reporting period there were a total of 293 RAS receiving IOM assistance in Makassar, including 148 Afghans (122 male and 26 female), five Sri Lankan (five male), 12 Iraqis (eight male and four female), 66 Iranians (39 male and 27 female), five Vietnamese(three male and two female), 13 Pakistani (12 male and one female), four Sudanese(four male), 20 from Myanmar (11 male and nine female), 19 Somalis (13 male and six female) and one Ethiopian (one male). There are a total of 76 RAS in Makassar IDC and 217 RAS in the community facility, under IOM care.

#### Number/Description of Interviewees

During the reporting period, CLO counseled approximately 33 Afghan men in the IDC, between the ages of 16 to 55 years. The counseling sessions took place in the common area of the DC and individual rooms where RAS are residing. The counseling sessions were held for small groups of between one and three people. One-on-one sessions were also provided.

Approximately 40 Afghan men and women living in communities under IOM care were counseled. The counseling sessions were in groups of between one and four RAS. Each session was held in the common area of their residence.

Roughly 15 Iranians, aged 17-50 were provided counseling in the common area of their hotel. Approximately four Iraqis nationals, age 18 to 45 were also counseled in the community housing in Makassar.

#### **Topics Discussed**

- 1. Impact of Bridging visas
- 2. Living conditions in Nauru and Manus

#### **Summary of Comments by Topic/Theme**

1

their side, Amend	ded to s47E(d) only		ı
			-
Amended to s47E(d)	only		

As the issue of bridging visas has already been discussed, there was not much to say from

How often are you in contact with family/friends in home country and/or Australia?

- Most regularly contact their families/ friends, once a week or at least once each two weeks.

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

s47E(d)	

#### Patterns in Interviewee Access to Information

In the past few weeks the restriction on internet enable computer and mobile phone have been lifted. RAS have internet enabled computers in their rooms, and can contact anyone in the world, including Australia and their country of origin; there is no restriction of the usage of mobile phone and internet inside DC.

They also have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world
- Contacting family and friends through internet (Skype, yahoo messenger, face book etc...)
   Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta post
- TV
- Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg Al Jazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

## <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 20<sup>th</sup> Dec 12 to 4<sup>th</sup> Jan 2013 Medan, North Sumatra

#### **Specific Locations of interviews**

Belawan Detention Centre

Community Living Facility:

- YPAP1
- Wisma Keluarga

#### Numbers/Demographics of IMs

At the time of this report there are a total of 783 RAS receiving IOM support in Medan, including 260 Afghans, 236 Sri Lankans, two Indians, 10 Iraqis, 23 Iranians, 215 Myanmars, four Somalis, 18 Palestinians, five Pakistanis and 10 Bangladeshis.

There are 263 people in the Belawan detention centre and 520 in community facilities under IOM care consisting of 126 females and 657 males.

#### Number/Description of Interviewees

CLO counseled 10 single male RAS aged 34 - 51 and two female RAS aged 24 - 25 at the detention centre along with 12 male RAS aged 26 - 37 and three female RAS aged 42 - 51 at the community facility.

All sessions lasted about one hour and were held at detention centre clinic and classroom, and the RAS' homes.

#### **Topics Discussed**

- 3. Bridging Visas
- 4. Conditions in Nauru &

There is little note to report

#### Summary of Comments by Topic/Theme (use direct quotes if suitable)

1.	There is fittle flew to report. Amended to \$47E(d) only	
Δm	nended to s47E(d) only	
, ui	ichided to 547 E(d) only	

Amended to s47E(d) only	

#### How often are you in contact with family/friends in home country and/or Australia?

- The RAS at the community facility are in regular contact with their family/friends in Sri Lanka and/or Australia whenever they wish to. The RAS at the detention centre are in contact with family/friends in home country and/or Australia as and when it is possible.

CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

s47E(d)

#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

# <u>Dari-speaking CLO Counseling Session</u> <u>Biweekly Report</u> <u>Makassar, South Sulawesi</u> <u>Oct 15-26, 2012</u>

#### **Specific Locations of Interviews:**

- 1. Makassar IDC: located 20km from IOM office
- 2. Hotels/Houses:
  - a. Wisma Permata Hotel: 12 Afghans; four Sri Lankan, and one Iranian
  - b. Wisma Favorite: four Afghans; seven Iranians, and two Pakistanis
  - c. ZN Guest House: 11 Afghans, 15 Iraqis and 40 Iranians
  - d. Borong Life House: 28 Afghans; three Iraqis; four Iranian; three Sudanese; 14 Myanmarese and nine Somalis
  - e. Wisma Dirgantara: Four Afghan families -total 19 people including children, and one Iranian family of four.

#### Number/Demographics of IMs:

There are a total of 264 RAS receiving IOM assistance in Makassar.

They are 116 Afghans (99 male and 17 female), 4 Sri Lankan (male), 18 Iraqis (12 male and 6 female), 56 Iranians (31 male and 25 female), 21 Vietnamese (18 male and 3 female), 3 Pakistani (male), 4 Sudanese (male), 21 Myanmarese (17 male and 4 female), 20 Somalis (14 male and 6 female) and 1 Ethiopian (male).

There are a total of 84 RAS in Makassar DC and 180 RAS living in the community under IOM care.

#### Number/Description of Interviewees

CLO counseled 80 persons during the reporting period:

- 35 Afghan men in Makassar IDC, age between 16 to 55 years.
- Approx 30 Afghan men and women living in communities under IOM care were counseled, the counseling sessions were in a group of one to four RAS, each session was held in the common area of their residence.
- Approx 15 Iranian, age between17-50 were provided counseling, they were counseled in the common area of their hotel, where they are being accommodated

#### **Topics Discussed**

Range of topics relating to offshore processing

#### Summary of Comments by Topic/Theme

All IMs are well aware of the new regulations and policies of the Australian government, regarding what happen to them should they come to Australia by boat consequently there is very little new reaction to report.

Most are in contact with their families and friends back home and in other countries including Australia. Those counseled said their family members in Australia advised them to follow the legal route and not to risk being sent to a third country for processing.

Amend	ed to	c47F	only

#### Amended to s47E(d) only

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc.

Nothing new to report

#### Patterns in Interviewee Access to Information

In Makassar DC more restrictive rules in terms of accessing internet and mobile phones have been introduced, in the past all RAS were able to have a mobile phone, and could contact anyone in the world, including Australia and their country of origin, they were also had access to internet enabled computers, but now they are allowed to use their mobile phone and computer for limited amount of time per day, they cannot have access to their phones and computers, because the immigration keep it away from them.

They still have access to TV with foreign channels, and receive the Jakarta post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world(limited access)
- Contacting family and friends through internet (Skype, Yahoo Messenger, Facebook etc) limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta post
- TV
- Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (eg. Aljazeera), and having contact with local people in the community.

There is no restriction on their movements in the city.

## <u>Tamil-speaking CLO Counseling Session</u> <u>Biweekly Report</u> <u>Oct 15-26, 2012</u>

PM Note: CLO divided his time between Medan and Tj Pinang during the reporting period. Her biweekly report has been structured to reflect this.

Medan, N Sumatra: 15 – 19 October
Tj Pinang, Riau: 22 - 26 October

#### 1.MEDAN

#### **Specific Locations of Interviews**

- 1. YPAP 1
- 2. Wisma keluarga

#### Numbers/Demographics of IMs

There are a total of 659 RAS receiving IOM support in Medan; including 230 Afghans, 209 Sri Lankans, two Indians, 23 Iraqis, 10 Iranians, 11 Pakistanis, 4 Somalis and 170 from Myanmar.

From those numbers, 157 RAS are in Belawan IDC and 502 RAS are in community facilities under IOM care: 110 females and 549 males.

#### Number/Description of Interviewees

CLO has counseled 15 male RAS aged 24 – 38 at the community facilities in Medan.

#### **Topics Discussed**

1. Offshore processing

Amended to s47E(d) only		

Amended to s47E(d) only	
2.Tanjung Pinang, Riau	
Specific Locations of Interviews  There are a total of 338 people receiving IOM support in Tanjung Pinang DC including 180 Afghar 64 Sri Lankans, one Iraqi, five Palestinians, six Pakistanis, one Syrian and 81 Myanmarese.  There are 336 men and two women in the IDC.  Number/Description of Interviewees	ns,
CLO counseled 59 single male RAS aged $16-50$ at the Tanjung Pinang DC along with 2 female RA aged $32-40$	AS
Topics Discussed	
Range of topics relating to offshore processing  Summary of Comments by Topic/Theme (use direct quotes if suitable)	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.	
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.	on
The RAS at the Tanjung Pinang DC are well aware of this news and understand that Australia is being serious with the implementation of the offshore processing.  nended to s47E(d) only  Generally, the RAS in the Tanjung Pinang DC understand that Australia has made the right decision.	on

#### CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

s47E(d)			

#### Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com, lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia

## <u>Dari-speaking CLO Counseling Session</u> <u>Biweekly Report</u> Oct 15-26, 2012

PM Note: CLO divided his time between Bogor/Puncak and Riau province during the reporting period. In the former, IOM caseload lives in the community and is regularly counseled by the CLO. In the latter, the caseload resides in an IDC and has not been counseled by a CLO in recent months. His biweekly report has been structured to reflect this.

Pekanbaru, Riau: 15 – 19 October
Bogor, West Java: 22 - 26 October

#### **Specific Locations of Interviews**

#### Pekanbaru Immigration Detention Centre (IDC)

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 254 migrants in Pekanbaru IDC, 72 of whom are Dari/Farsi and Pashto speaking Afghans and Pakistanis (43 Afghan male and female), Pakistanis (5 Male) and Iranians (24 male and female).

Currently there are seven other nationalities under IOM care in this area: Sri Lankan (98), Iraqis (14), Palestinian (22), Myanmar (21) and Syrian (5).

#### Number/Description of Interviewees

During reporting period CLO counseled a total of 55 Afghans, Iranians and Pakistanis. CLO counseled them in small groups of between two, five and fifteen people.

#### **Topics Discussed**

Range of topics relating to offshore processing

#### Reaction

There is a high level of awareness about offshore processing and changes to family
reunification/sponsorship etc and very little new to report from Pekanbaru that has not been reporte
in the past.
Amended to s47E(d) only
mended to s47E(d) only

#### Amended to s47E(d) only

#### Patterns in Interviewee Access to Information

- The Pekanbaru caseload is generally well informed, reflecting wide access to information because they have access to internet and majority of them are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.

#### **Bogor**

#### **Specific Locations of Interviews**

#### **KENANGA I**

IOM's information centre, its social workers and clinic are located in this townhouse style cluster of 6 houses and 15 rooms most of which are occupied by migrants.

#### **CANGKUDU**

Cangkudu is a rooming house consisting of 27 rooms connected to Kenanga I. There are 33 migrants: 10 Afghans, 17 Sri-Lankans, 3 Iraqis, 1 Eth and 2 Iranian.

#### **KANANGA II**

KANANGA II is a townhouse-style cluster of 4 houses and 29 rooms under IOM's care. There are 51 migrants: 11 Afghans, 8 Sri-Lankan, 11 Iraqis, 16 Iranians and 5 Palestinian.

#### **UBERSAM HOTEL**

Ubersam Hotel partly rented by IOM in which 107 migrants reside: 54 Afghans, 5 Sri- Lankans, 19 Iraqis, 22 Iranians, 2 Pakistanis and 5 Myanmares.

#### Church World Services Centre in Cipaun

UNHCR uses CWS twice a week to register new asylum seekers.

#### Numbers/Demographics of IMs

At the time of this reporting, there are a total of 474 migrants in Cisarua /Bogor, 276 of whom are Dari/Farsi and Pushto speaking Afghans (160: 97 male and 63 female), Pakistanis (2 Male) and Iranians (114: 54 male and 60 female). Currently there are seven other nationalities under IOM care in this area: Sri Lankan (75), Iraqis (72), Palestinian (33), Algerian (1), Myanmar (12) and Syrian (4).

#### Number/Description of Interviewees

During reporting period CLO counseled a total of 30 Afghans and Iranians and 12 Pakistanis whom were not registered with UNHCR. CLO counseled them in small groups of between two, five and eight people.

#### **Topics Discussed**

Range of topics relating to offshore processing

#### Reactions

0	<u>ns</u>	
	All migrants living Amended to	are aware of off-shore processing and there is nothing
	significant to report in terms of new	reactions.
	Amended to s47E(d) only	

#### Patterns in Interviewee Access to Information

- The Puncak caseload is generally well informed, reflecting wide access to information because they are living in community- based accommodation and they are free to have access to variety of sources of information.
- They are reading the Farsi BBC News website as well as (<a href="http://www.aapa.org.au/">http://www.aapa.org.au/</a>) website run by Afghan Australian Philanthropic Association in Australia. The Kabul press weblog is a Farsi weblog run by Afghans and some time they put news and articles about the refugees and Australian policies about the refugees.
- news.com.au, newsnow.com.au, abc.net.au
- Some of them read the Australian Immigration website and follow the news of Australian policy on that website.
- They also have mobile phones and are contacting their friends or family members when ever they like.
- The IOM information centre is a way to get information. They are coming to the information centre almost every day. They have access to the CLO binder that contains translations of all the news stories provided by ACBPS as well as printout of selected BBC news stories from a parallel IOM project.

### <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 24 May 2013 - Makassar, South Sulawesi

#### **Specific Locations of Interviews**

- IDC Makassar
- Community Housing:
  - ZN Guest House
  - Wisma Bonto Tangga
  - Wisma Permata,
  - Wisma KPI
  - Borong Life Home
  - Wisma Mahkota
  - Wisma Mustika

#### Numbers/Demographics of IMs

During the reporting period there were a total of 437 RAS receiving IOM assistance in Makassar, including 230 Afghans (170 male and 60 female), five Sri Lankan (five male), 13 Iraqis (eight male and five female), 82 Iranians (50 male and 32 female), 18 Pakistani (17 male and one female), seven Sudanese (six male and one female), 76 from Myanmar (56 male and 20 female) and six Somalis (four male and two female). There are a total of 47 RAS in Makassar DC and 390 RAS in the community facilities and immigration office under IOM care. There are also 159 RAS receiving IOM assistance in Kendari. The grand total is 596 RAS.

#### **Number/Description of Interviewees**

During the reporting period around 25 Afghan and five Pakistani aged around 17 to 55 were counseled inside DC in Makassar. The counseling sessions took place in the common area of the DC and individual room where RAS are residing. The counseling sessions were held in small groups between one and three people.

Approximately 50 Afghan men and women aged 18 to 60 living in communities under IOM care were counseled. The counseling sessions were groups of between one and four RAS, in the common areas of their residence.

Approximately 20 Iranian aged 17 to 50 were counseled in the common area of their hotel, where they are being accommodated.

#### **Topics Discussed**

- 1. Smugglers cram more women, kids on the boats, The Australian, 8 May, 2013
- 2. Mainland exclusion laws pass parliament, 16 May, 2013
- 3. Up-coming federal election in Australia

Amended to \$47E(d) only						

Amer	nded to s47E(d) only
M de be	opic 2  lost RAS were aware of the excision laws passed by the parliament, and were curious about the etails/consequences of the new rules. Some understood it to mean Australia will turn around oats from Australia to Indonesia, which makes RAS curious about whether it means that no ne will be able to make it to Australia. Amended to s47E(d) only
se	he RAS are very keen to know the details of any decisions related to migration and asylum eekers made by the government of Australia, and to find out how it will affect them here in adonesia. Amended to s47E(d) only
m el	opic 3 he issue of the upcoming federal election in Australian is a very hot topic among RAS. There is nuch interest and many queries about the consequences of the current opposition winning the lection, in particular in relation to migration and seeking asylum. Amended to s47E(d) only
Aı	mended to s47E(d) only

How often are you in contact with family/friends in home country and/or Australia?

- Most RAS regularly contact their families/ friends, once a week or at least once every two weeks.

<u>CL</u>	.O's Comments: Insight, Recommendations, Notes re changing perspectives, etc.	
7E(d)		

#### Patterns in Interviewee Access to Information

Makassar IDC has restrictive rules in terms of accessing internet and mobile phones. They are only allowed to use their mobile phone and computer for limited amount of time per day. They still have access to TV with foreign channels, and receive the Jakarta Post and BBC News from IOM staff.

The main sources of information among the IMs in DC are:

- Word of mouth (talking to each other and sharing information)
- Calling family and friends all over the world (limited access)
- Contacting family and friends through internet (Skype, Yahoo Messenger, Facebook etc...) limited access.
- Accessing some Indonesian newspapers, BBC Dari service stories printed and distributed by a parallel IOM initiative.
- News stories and other material provided by CLO
- Most frequently accessed websites with limited access
  - o BBC Dari-Language service
  - o www.facebook.com
  - o www.yahoo.com
- News papers
  - o BBC Dari news
  - o Jakarta post
- TV
  - Three TV sets with access to foreign channels (Pakistan TV, Afghan TV, and other English news channels

Those who are living in community accommodation in Makassar, have access to all media materials, they have mobile phones, internet enabled computer, TV with foreign news channels (such as Al Jazeera), and having contact with local people in the community. There is no restriction on their movements in the city.

### <u>Dari/Farsi Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 24 May 2013 - Bogor, West Java

#### **Specific Locations of Interviews**

• Bogor, West Java

Community Living Facility:

• Kenanga 1, Cangkudu, Ubersam, Villa Lora, Esten Torpedo, Kenanga 2.

#### Numbers/Demographics of IMs in Bogor

In Bogor, at the time of this reporting, there are a total of 335 migrants receiving IOM support, including 107 Afghans, 47 Sri Lankans, 38 Iraqis, 91 Iranians, one Pakistani, 32 Palestinians, 13 Myanmars, one Algerian, four Syrians and one Ethiopian. There are a total 185 males and 150 females.

#### Number/Description of Interviewees in Bogor

In Bogor, CLO counseled a total of 40 refugees and asylum seekers from ten family groups consisting of nine male aged 18-53 and 11 female aged 19-45, along with 20 single males from Afghanistan and Iran aged 17-51 from the community facilities and out of the community. All sessions which lasted for one to one and half hours were held in Kananga I, Ubersam, Villa Lora, Kananga II and other places.

#### **Topics Discussed**

- 4. People smugglers sending more families to Australia
- 5. Families will be released on bridging visas
- 6. Deporting of 1000 Sri Lankan asylum seeker

Amended to s47E(d) only		

Amended to s47E(d) only	

### <u>CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc</u> - N/A

#### Patterns in Interviewee Access to Information

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia, which is not widely understood.

Most of the RAS in community facilities read and watch news on the Internet, satellite TV, BBC, CNN, ABC (Australia) for English language courses. Most of them have their own laptops.

All RAS in the community facilities have mobile phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

### <u>Tamil-Speaking CLO Counseling Session</u> <u>Biweekly Report</u> 24 May 2013 - Medan, North Sumatra

#### **Specific Locations of interviews**

- Belawan Detention Centre
- Community Living Facility:
  - YPAP1
  - Wisma Keluarga

#### **Numbers/Demographics of IMs**

At the time of this report there are a total of 894 RAS receiving IOM support in Medan, including 308 Afghans, 217 Sri Lankans, 238 Myanmars, 27 Iraqis, 41 Iranians, 40 Palestinians, 11 Pakistanis, four Somalis, six Bangladeshis, one Kuwaiti and one Syrian. There are 124 RAS in Belawan Detention Centre and 770 RAS in community facilities under IOM care which includes 189 female RAS and 705 male RAS.

#### **Number/Description of Interviewees**

CLO counseled 27 single male RAS aged 27 - 52 at the Detention Centre along with 16 male RAS aged 24 - 52 and 11 female RAS aged 28 - 48 at the community facility. All sessions which lasted for about one hour were held at the clinic and the interview room at the Detention Centre, and the RAS homes at the community facility.

#### **Topics Discussed**

Amended to s47E(d) only

<b>1.</b>	Smugglers cram more women, kids on to boat – The Australian, 8 May 2013
2	Reintegration of failed asylum-seekers 'challenging' - The Australian 19 Apr

3. More than 1,000 Sri Lankan irregular maritime arrivals removed – Press Release, 18 April 2013

The RAS are well informed by their families and friends in Australia on the situation of asylum seekers Amended to s47E(d) only  The RAS mentioned that usually asylum seekers depend on the information received from their families and friends in Australia while making a decision.	
Amended to s47E(d) only	

Amended to s47E(d) only	
How often are you in contact with family/friends in home country and/or Australia?	
The RAS at the community facility are in regular contact with their family/friends in Sri Lanka	
and/or Australia whenever they wish to. The RAS at the detention centre are in contact with	
family/friends in home country and/or Australia as and when it is possible.	
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc	
77E(d)	
Patterns in Interviewee Access to Information	

The only mainstream news available here on TV is in Bahasa Indonesia which is not widely understood. Most of the RAS in community facilities read and watch news on the internet, such as BBC, CNN, ABC for English language and Makkal TV, Sun TV, tamilnet.com, tamilwin.com,

lankasrinews.com, athirvu.com and manithan.com for Tamil language. Some of them have their own laptops.

All the RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Sri Lanka and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

The RAS in the detention centre have "black" mobile phones and are able to keep in touch with their families and relatives in Sri Lanka and other countries such as Australia and Canada. They are also in touch with their friends in other countries and in the community facilities in Indonesia.

#### **CLO Reporting for Tuesday 30JUL2013**

Salient points:

Messaging is widespread.
 Amended to s47E(d) only

#### Kupang (Dari)

Approximately 30 Iranians, aged around 18 - 50 were counselled in their accommodation facility in Kupang. All were aware of the new policy of the GoA. Details and explanations were provided to provide full information.

Amended to s47E(d) only		

#### Bogor (Dari)

The CLO counselled 12 Iranians and 6 Afghans in Cisarua Bogor (none of which are under IOM care). Yesterday around 75 bundles of the GoA dissemination materials (including Dari Regional Settlement Arrangement, Dari Media Release, English Regional Settlement Arrangement etc) were distributed and explained to the Iranians who recently arrived in Cisarua, Bogor.

Amended to s47E(d) only	
Jimbaran, Bali (Tamil)	
The CLO counselled 10 males & females Tamil-speaking aged 17 – 34 in the IDC.	
The elo counselied to males a females family speaking aged 17. 34 in the IDE.	
• All the migrants in this group are aware of this news as the fact sheets on this policy were	
disseminated to them last week.	
Amended to s47E(d) only	
Amended to \$47 E(d) only	
No now questions were raised by the PAS	
No new questions were raised by the RAS.	

Subject: Rohingya Cohort Reporting: Indonesia - 18 November 2013 [SEC-UNCLASSIFIED]

All,

Please find below CLO reporting from the Rohingya community in Indonesia.

s47F

#### Rohingya Cohort Reporting - 18 November 2013

Amended to s47E(d) only		

#### **Levels of Awareness of GoA Messaging**

- Very high levels of awareness regarding the July 19 policy that no individual arriving in Australia by boat will ever be resettled in Australia.
- Similar high levels of awareness that all irregular maritime arrivals will be sent PNG for processing and if claims are found to be valid, will be resettled in PNG, not Australia.

Amended to s47E(d) only

#### **Rohingya Information Sources**

- Primary source of trusted information is through IOM project staff and consultants.
- Secondary sources are Rohingyas currently detained at Christmas Island, those who have been transferred to Manus, PNG, and fellow Rohingyas living legally in Australia.
- Some also cited the Internet as a news and information source.

mended to s47E(d) only			

#### Amended to s47E(d) only

s47F

First Secretary, Jakarta I Australian Embassy Australian Customs & Border Protection Service

This email message and any attached files may be protected information under section 16 of the Customs Administration Act 1985 (CA Act) and may also contain information that is confidential, and/or subject to legal professional privilege.

The content of this email is intended only for use by the individual or entity to whom it is addressed.

If you ARE the intended recipient, and are subject to an undertaking provided under section 16 of the CA Act, you must not use or further disclose the information within this email except for the purpose for which it was provided to you or otherwise as required or authorised by law.

If you are NOT the intended recipient, you must not use, copy, disseminate, forward, retain or reproduce this email. If you receive this email in error, please notify the Customs Incident Response Centre immediately on 1800 303 387 (24hrs) and delete all copies of this email and any attachments.

*Unsolicited commercial emails MUST NOT be sent to the originator of this email.* 

#### Rohingya in Indonesia

#### **Background**

The following report reflects the views of 96 of the 593 Rohingya under IOM care who were interviewed in focus group discussions and one-on-one conversations by native-speaking IOM interpreters in Immigration Detention Centres and community living facilities. These discussions were held in five locations including Medan, Tanjung Pinang, Jakarta, Surabaya and Makassar during February 2014. Amended to s47E(d) only

Amended to s47E(d) only		

#### Reasons for leaving home country

All Rohingya indicated that as a Muslim minority without citizenship they departed Myanmar due to:

- Community racial discrimination.
- State-sanctioned discrimination.
- Inter-communal violence.
- Lack of economic opportunities.
- Lack of education opportunities.
- Restricted mobility.
- High taxes on staple products.
- Forced labor.
- Arson.
- Land confiscations.
- Ongoing violence at the hands of the state (including police and army).

Amended to s47E(d) only			

#### Rohingya in Indonesia, February 2014

Amended to s47E(d) only	

#### Rohingya in Indonesia, February 2014

Amended to s47E(d) only	

#### **Language**

The Rohingya have very low literacy rates as a result of their impoverished rural backgrounds and lack of education. Further, the Rohingyalish script is not widely read or taught. These factors are a significant barrier to information access for Rohingya in Indonesia.

A limited number of Rohingya migrants under IOM care indicated they lived in Yangon prior to leaving Myanmar and as such can read/write Burmese. There was also a handful of Rohingya in each location who can communicate in rudimentary English and/or Urdu.

Many of those who lived in Malaysia can speak Bahasa Melayu and consequently pick up Bahasa Indonesia with relative ease.

#### Awareness of Australian Government Policy

There are generally high levels of awareness of current Australian government policy among the Rohingya interviewed, although there are variations depending on how long they have been in Indonesia, and to what extent they are able to freely access information.

Amended to s47E(d) only			

#### Access to Information

The majority of Rohingya in Medan and Makassar can access the Internet in their community housing through smartphones or laptops and awareness in these areas is high. However in Tanjung Pinang IDC, mobile telephone usage is restricted to those who have been determined to be refugees, and Surabaya IDC strictly restricts internet access and non-Bahasa Indonesian language media. Migrants in the latter two locations are more likely to rely on conversations with cellmates and information disseminated by IOM.

#### **Information Sources**

Depending on their location in Indonesia, this cohort cites a number of information sources including:

- Irregular migrants, including Rohingyas47E(d)
- Conversations with family and friends in Australia, Malaysia and Myanmar.
- News on the Internet and social media sources like Facebook.
- Fellow migrants in IDC or community accommodations.

Generally, Rohingya are distrustful of mainstream media. Rohingya in all locations stated their preferred and most trusted information sources are family and friends living abroad who they are in regular contact with. Contact occurs either directly by telephone or; for the limited number who possess smart phones/laptops, through free voice and text applications such as Viber, Skype, Line, WhatsApp and Kakao talk.

Those who are able to access and negotiate the Internet either on laptops in community accommodation (particularly in Medan where the Rohingya migrant community is established), or on smartphones cite "Rohingya Vision" (aka RVision) news <a href="http://www.rvisiontv.com/">http://www.rvisiontv.com/</a>, and "ANA Arakan Today News". Both of these news services are available on YouTube. The group indicated that reporting from both outlets is widely disseminated in discussions. Additionally, Facebook appears to be the most popular social media tool to exchange information.

Amended to s4/E(d) only	

### Biweekly CLO Report 31 December 2013

#### Medan, North Sumatra (Tamil)

#### **Specific Locations of Interviews**

- Belawan Detention Centre
- Community Facilities

#### **Numbers/Demographics of IMs**

At the time of reporting there are a total of 1,334 asylum seekers (892 males and 442 females) receiving IOM support including 282 Afghans, 288 Sri Lankans, 228 Myanmars, 166 Palestinians, 182 Iranians, 42 Iraqis, 31 Pakistanis, 11 Syrians, 65 Somalis, 6 Eritreans, 16 Sudanese, 14 Bangladeshis, 2 Kuwaiti and 1 Haitian. There are 217 persons in the Belawan Detention Centre and 1,117 persons at the community facilities under IOM care.

#### **Number/Description of Interviewees**

CLO counseled 8 male Sri Lankans aged 24 to 53 at IDC. A 60- 90 minute session for four persons in a group was held at the common area of IDC. At the community facility, 17 Sri Lankans (12 men, 5 women) aged 24 to 50 were counseled. Two hour sessions for 4-8 people were held at the common area and the asylum seekers homes at the accommodation.

#### **Topics Discussed**

Topic 1: Media release," General Angus Campbell Operation Sovereign Border message".

Topic 2: Australian Warship Removes 47 Immigrants

#### Summary of Comments by Topic/Theme (use direct quotes if suitable)

Topic 1

The group fully understands Australia's immigration policies; Amended to s47E(d) only				

Amended to s4/E(d) only		

Amended to s47E(d) only			

# Medan - North Sumatra (Dari/Farsi)

### **Specific Locations of Interviews**

**Community Facilities** 

### **Numbers/Demographics**

At the time of reporting there are a total of 1,334 asylum seekers receiving IOM support including 282 Afghans, 288 Sri Lankans, 228 from Myanmar, 166 Palestinians, 182 Iranians, 65 Somalis, 42 Iraqis, 31 Pakistanis, 16 Sudanese, 14 Bangladeshis, 11 Syrians, six Eritreans, two Kuwaiti and one Haitian. There are 217 persons in the Belawan Detention Centre, eight persons in the Kanim (Immigration Office), 30 UAMs in DINSOS accommodation and 1,079 persons at the community facilities under IOM care.

### **Number/Description of Interviewees**

During the reporting period, the CLO counseled approx. 30 Afghans, aged 8 - 55. The counseling sessions took place in the foyer area of accommodations. The counseling sessions were held in groups of approx. 10 people per group. One-on-one sessions were also provided.

# **Topic Discussed**

Topic 1: Media release," General Angus Campbell Operation Sovereign Border message". Topic 2: Australian Warship Removes 47 Immigrants

<b>Summary of Comments</b>	oy Topic/Theme		
Topic 1			
Amended to s47E(d) of	nly		
	. Most of them know about the Australian immigration	n policy Amended to s47E(d)	
		only	
mended to s47E(d) only			

When the CLO showed the group General Campbells' video, some asylum seekers recalled that people smugglers use this time of the year as a selling opportunity. The general feeling among Farsi speaking asylum seekers is that Australian efforts to publicize its immigration policy have been effective. Amended to s47E(d) only

Amended to s47E(d) only

Amended to s47E(d) only		

# Surabaya, East Java (Dari/Farsi)

### **Specific Locations of Interviews**

Surabaya, East Java

- Surabaya Immigration Detention Centre, Bangil
- Community Housing

# Numbers/Demographics of IMs in Surabaya

At the time of reporting, there are 256 migrants receiving IOM support, including 151 Afghans, 15 Sri Lankans, nine Iraqis, 29 Iranians, 27 Myanmars, 12 Somalis, nine Pakistanis, 1 Eritrean, and 3 Syrians.

### Number/Description of Interviewees in Surabaya

In Surabaya, the CLO counseled 32 refugees and asylum seekers (all male) aged 17to 58 including 25 Afghans and 7 Iranians. Counseling took place in the community Housing Puspa Agro and Bangil, IDC. All sessions which lasted for about one to one and half hours were held in IDC and community housing.

	ALCC.	11	ICCI	issed
10	JICS	$\boldsymbol{D}$	1300	SSEU

Topic 1: Media release," General Angus Campbell Operation Sovereign Border message".

Topic 2: Australian Warship Removes 47 Immigrants

# **Summary of Comments by Topic/Theme**

Topic 1

General Angus's message is not new to migrants.	Amended to s47E(d) only

Amended to s47E(d) only		
Tonic 2		

<u>Topic 2</u> The asylum seekers in Surabaya were not interested in discussing this stor	ry. Amended to s47E(d)
	only

# **CLO Report**

Week Ending 27 September 2013

# Bogor, West Java (Dari/Farsi)

CLO counseled 29 migrants, consisting of 16 Iranians (11 male, five female) and 13 Afghans (10 male and 3 female) in Cisarua, Bogor

Policy Changes
All migrants are aware of current government policy. Amended to s47E(d) only
vanded to c47E/d) only

Amended to \$47E(d) only		

Amended to s47E(d) only
<u>"I'll get Jakarta onboard on boats. Says Tony Abbott"- The Australian, Sep 24, 2013</u> The result of the Australian federal election is known to all migrants. Most of them are very keen to find out more about any new policies/regulations of the new government.
Amended to s47E(d) only
"Boat arrivals face 48-hour turnaround" – the Australian, Sep 24, 2013  Most migrants were amazed about the suggestion of a 48-hour time frame for people to be sent to offshore facilities in PNG or Nauru. Amended to s47E(d) only  Amended to s47E(d) only

### Medan, North Sumatra (Dari/Farsi)

At the time of this report there are 158 migrants living in Belawan IDC, including 17 Afghans, 40 Iranians, 34 Sri Lankans, 17 Myanmar, 11 Eritrean, 10 Somalis, 9 Palestinian, 4 Iraqis, 1 Pakistanis, 5 Bangladeshis, 9 Sudanese, and 1 from Congo. In the community facility there are approx. 78 migrants, mainly families from Afghanistan, Iran and Palestine. In Belawan IDC, CLO counseled a group of 5 Afghan migrants aged 25 to 45 and 10 Iranians aged 20 to 45 separately in the interview room. In the community facility CLO counseled a group of approx. 15 Afghans aged 18 to 55.

Amended to s47E(d) only		

### Medan, North Sumatra (Tamil)

At the time of this report there are a total of 158 migrants living in Belawan IDC, including 17 Afghans, 40 Iranians, 34 Sri Lankans, 17 Myanmar, 11 Eritrean, 10 Somalis, 9 Palestinian, 4 Iraqis, 1 Pakistani, 5 Bangladeshis, 9 Sudanese, and 1 from Congo. In the community facility there are approx. 78 mainly families from Afghanistan, Iran and Palestine. CLO counseled 37 Sri Lankan migrants aged 20 – 53 including 10 female and 27 males at the Belawan Detention Centre and 3 community facilities.

# **Policy Changes**

Amended to s47E(d) only

All migrants are aware of the PNG and Nauru policy. They are also aware of the new measures being established by the new Australian government. These measures include:

- Boat arrivals face 48-hour turnaround
- Using frigates, patrol boats and customs vessels to patrol the seas between Australia and Indonesia.

DIAC video
CLO showed the DIAC video to the migrants Amended to s47E(d) only
CLO showed the Diric video to the highards we are a company
<u>Elections</u>
All the migrants counseled are aware of the opposition win. The migrants are already seeing a lot
measures being taken to stop asylum seekers from believing people smugglers and getting on a boat to
Australia. Amended to s47E(d) only

# CLO Report - 20 September, 2013

<u>Overview</u>	
Amended to s47E(d) only	
2. Migrants believe that the vast majority are aware of the PNG policy due to the ease of access to communications (phone, skype) media and social media such Facebook.	
Surabaya, East Java (Dari/Farsi) CLO counseled 30 males in Surabaya detention centre; and 14 Iranians and 16 Afghans in community housi	ng.
Amended to s47E(d) only	
	mende to 47E(d) nly
Amended to s47E(d) only	
Australian federal election  All migrants are aware the Liberals won the election Amended to s47E(d) only	
<u>CLO comment</u> N/A	

# Makassar, South Sulawesi (Dari/Farsi)

Around 25 Afghans (all male) and 3 Pakistani males were counseled inside Makassar IDC. Additionally, around 50 Afghans and 3 Iranians were counseled in community facilities in Makassar city.

# **Contacts/Information Sources**

Migrants living in IDC and community facilities in Makassar are allowed to have access to print and digital media (with no restrictions). They can also contact their friends and family member through Skype and social media like Facebook.

Amended to s47E(d) only		

# Elections result

- 1. All migrants are aware of the new government in Australia.
- 2. Most migrants perceive the Opposition will be tough on irregular migrants. Amended to s47E(d) only

# PNG/Off-shore processing

- 1. Migrants are well informed about the policy of off-shore processing is still in place.
- 2. Migrants are aware of the transfers to PNG and Nauru Amended to s47E(d) only

# Medan, North Sumatra (Dari/Farsi)

CLO visited 2 community housing locations in Medan: one accommodates 67 Afghan men and the other accommodates 78 men (mainly Afghans, Iranians and Palestinians). CLO counseled 25 Afghans in both locations.

Amended to s47E(d) only	
s47E(d)	

# Medan, North Sumatra (Tamil)

CLO counseled 28 Sri Lankans aged 22 to 47 including 7 female and 21 males at the Belawan Detention Centre and two community facilities.

Amended to s47E(d) only
<u>DIAC video</u> CLO showed the DIAC video to the migrants Amended to s47E(d) only
Policy Changes  1. All migrants are aware of the PNG policy. Amended to s47E(d) only
Elections  1. All migrants are aware of the opposition win and believe there is going changes to asylum seeker policies.
2. The migrants who have heard about turning back boats are concerned for friends who are still contemplating
going.Amended to s47E(d) only
s47E(d)

# Biweekly CLO Report Period ending 14 January 2014

# Surabaya, East Java (Dari/Farsi)

The CLO counseled <u>42 male persons</u> consisting of nine Iranians, 2 Somalis and 31 Afghans in the IDC and Community Facilities in Surabaya.

# **Topic 1: Turn backs**

Whilst no articles regarding "turn-backs or tow-backs" were provided to the asylum seekers, this was the only topic they were interested in discussing. Amended to s47E(d) only

Amended to s47E(d) only

# Biweekly CLO Report 6 December 2013

# Surabaya, East Java (Dari)

# **Locations of Interviews**

Surabaya, East Java

- Surabaya Immigration Detention Centre, Bangil
- Surabaya Community Housing

# Numbers/Demographics

In Surabaya at the time of reporting, there are 256 migrants receiving IOM support (including 151 Afghans, 15 Sri Lankans, 9 Iraqis, 29 Iranians, 27 Myanmar, 12 Somalis, 9 Pakistanis, 1 Eritrean and 3 Syrians).

### CLO counseled:

- -38 refugees and asylum seekers (all male aged 17 58 years consisting of 27 Afghans and 11 Iranians).
- -All counseling sessions (which lasted 60-90 minutes) were held in IDC or community housing.

# Topics Discussed

- 1. Spying row with Indonesia may weaken Australia's defence
- 2. Morrison says smugglers 'trying things on'
- 3. Four corner report regarding Iraqi smugglers

mended to s47E(d) only	

Amended to s47E(d) only		

# Topic 3- Four Corners Documentary

A group of Afghan refugees who saw the documentary indicated they know from experience that all smugglers lie. Amended to s47E(d) only

# **CLO Comments**

The migrants in the Surabaya community facility are in regular contact with family/friends in their home country, Australia and other places whenever they wish to. In detention they don't have wide access to phone or internet, but a few refugees have access to phone and some asylum seeker have access to phone and internet secretly to contact family and friends.

# Medan, North Sumatra (Tamil)

# **Specific Locations of Interviews**

- Belawan Detention Centre
- Community Living

# Numbers/Demographics of IMs

At the time of reporting there are a total of 1,282 migrants receiving IOM support including 278 Afghans, 286 Sri Lankans, 228 Myanmars, 145 Palestinians, 169 Iranians, 42 Iraqis, 31 Pakistanis, 11 Syrians, 61 Somalis, six Eritreans, 16 Sudanese, six Bangladeshis, two Kuwaiti and 1 Haitian. There are 202 migrants in Belawan DC and 1,080 migrants at community facilities under IOM care (including 865 male and 417 female migrants).

### CLO counseled:

- 9 Sri Lankans aged (7 men, 2 women) aged 21 35 at the IDC.
- 21 Sri Lankans at the community facility (13 men, 7 women) aged 22 47.

# Topics Discussed

- 1. Morrison says smugglers 'trying things on' Sky News, November 22, 2013
- 2. Spying row with Indonesia may weaken Australia's defence The Sydney Morning Herald, November 22, 2013

Amended to s47E(d) only	

Amended to e47F/d\ entry	
Amended to s47E(d) only	
2. How often are you in contact with family/friends in home country and/or Australia?	
The migrants at Belawan IDC and the community facility are in regular contact with their	
family/friends in Sri Lanka and/or Australia as and when it is possible.	
s47E(d)	

# Medan, North Sumatra (Dari/Farsi)

# Specific Locations of Interviews

Community Facilities

# Numbers/Demographics

At the time of reporting there are 1,282 migrants receiving IOM support including 278 Afghans, 286 Sri Lankans, 228 Myanmars, 145 Palestinians, 169 Iranians, 42 Iraqis, 31 Pakistanis, 11 Syrians, 61 Somalis, 6 Eritreans, 16 Sudanese, 6 Bangladeshis, 6 Kuwaiti and 1 Haitian. There are 202 migrants in the Belawan IDC and 1,080 migrants at the community facilities under IOM care (including 865 males and 417 females).

### CLO counseled:

- Approximately 35 Afghans (aged between 17 55 years old) in groups of ten; or one-on-one.
- The counseling session took place in the foyer area of accommodations and in YPAP 1 in one beneficiary's room.

# Topic Discussed

- 1. Morrison plays down Indonesian damage. Nine News National November 22, 2013
- 2. Spying row with Indonesia may weaken Australia's defence The Sydney Morning Herald *November* 22, 2013
- 3. Leaving by boat in order to beat the on-set of monsoon season

Amended to s47E(d) only		

Amended to s47E(d) only
CLO Comments  Migrants who are living in community accommodation in Medan have access to all media materials, mobile phones, internet enabled computer, TV and have contacts with local people in the community. There is no restriction with their movement in the city during the day.  Amended to s47E(d) only
Amended to s47E(d) only
Come navy sites that check on the internet are Calam Afahanistan Harara Aculum Carlana ADC
Some news sites they check on the internet are Salam Afghanistan, Hazara Asylum Seekers ABC news and BBC Persian News.

6 of 8

# Makassar, South Sulawesi (Dari/Farsi)

# Specific Locations of Interviews

At the time of reporting there were 411 migrants in IOM care in Makassar, consisting of 219 Afghans, 63 Iranians, 19 Iraqis, 71 Myanmars, 9 Bangladeshis, 7 Somalis, 12 Sudanese, 1 Eritrean, three Ethiopians, 6 Palestinians, 1 Sri Lankan. There are 117 detainees at the IDC and the balance are living in the community.

### CLO counseled:

- 75 Afghans aged between 16 and 59 either in IDC or community houses (in small groups of 3-5 or individually). These migrants came to the Information Centre seeking information.
- -4 Iranians aged between 17 and 48.

# Topics Discussed

- 1. Morrison says smugglers ' trying things on'
- 2. Spying row with Indonesia may weaken Australia's defence.
- 3. Morrison plays down Indonesia damage.
- 4. Four Corner's documentry.

# Summary of Comments by Topic/Theme

	<u>Topic 1 – Morrison says Smugglers 'Trying Things On'</u>		
	Most migrants are fully aware of Australia's current immigration policies, and the majority are		
	convinced the days of going by boat are gone. Amended to s47E(d) only		
Am	ended to s47E(d) only		
, (111			

mended to s47E(d) only
Topic 4 – Four Corners Documentary
Very few of the migrants were aware of the documentary but all were sorry for the loss of life
and indicated they are aware of the dangers. They believe now, it is stupid for someone to try to
travel by boat. Previously there was at least the hope that one might be accepted in Australia but
now it is worthless to travel by boat because you will be send to either Nauru or PNG.
s47E(d)

# Community Liaison Officer (CLO) Reporting

ACBPS has contractual arrangements in place with the International Organization for Migration (IOM) to deliver a Community Liaison Officer (CLO) program in Indonesia. The program has been in place since ...

The CLO program conducts grass-roots outreach in target potential irregular immigrant (PII) communities across Indonesia. A team of CLOs work to promote Australian Government messaging to PIIs, and provide infromation on uptake of, and reactions to, Australian Government policy and messaging by PIIs in Indonesia.

Following the Australian Government's announcement on the Regional Settlement Arrangement with PNG, ... CLOs were deployed to disseminate information regarding the policy change and its implications for PIIs.

The CLOs are operating across a number of different regions, including Kupang, Jimbaran, Bogor, Kendari and Med Examples of activity include public information sessions, workshops, and one-on-one couselling sessions.

Below is a summary of the insight and feedback the CLOs have received through their outreach activities -

# General feedback (all PIIs):

- There is a high level of awareness of the new policy among PIIs.
- The new policy is seen as harsh and strong. Amended to s47E(d) only

manded to a 47F(d) only
nmended to s47E(d) only

Amended to s47E(d) only	

# Bi-Weekly CLO Report - End Oct 2013

# Makassar, South Sulawesi (Dari/Farsi)

# Numbers/Demographics of Asylum Seekers in IOM Care in Makassar

There are a total of 825 asylum seekers (559 male and 266 female) receiving IOM assistance in Makassar, including 361 Afghans, 13 Sri Lankan, 27 Iraqis, 105 Iranians, and 21 Pakistani, 12 Sudanese, 196 from Myanmar, 55 Somalis, 3 Ethiopians, 14 Bangladeshis, 6 Palestinian and 12 others. There are a total of 94 asylum seekers in Makassar DC and 680 asylum seekers in community facilities and Immigration Office under IOM care.

# <u>Number/Description of Interviewees</u>

Approximately 40 Afghans and 3 Pakistanis aged 17 to 55 were counseled inside Makassar IDC. The counseling sessions were held for either small groups of 1-3 persons or in one-on-one sessions. Approximately 50 Afghans men and women in community facilities were counseled in small groups of 1-4 asylum seekers. Approximately 20 Iranians aged 18 - 50 were counseled in the common area of their hotel accommodation.

# **Topics**

1."Indonesia changes tack as asylum-seekers returned"-The Australian, Oct 14, 2013

2. "Boat arrivals face 48-hour turnaround" - The Australian, Sep 24, 2013

3."Tony Abbott reassures Indonesia he will respect its sovereignty on asylum seeker issue"- ABC, Oct 1, 2013

# Summary of Comments by Topic/Theme

Amended to s47E(d) only		

### 2. No new reaction to this news.

3. Almost all

Amended to s47E(d) only

Amended to s47E(d) only	
A	
Amended to s47E(d) only	
	raveling to
Australia by boat are also forcing people who might otherwise make	the journey to
reconsider.	

# Kupang, NTT - Dari/Farsi

# **Numbers/Demographics**

There are a total of 240 asylum seekers (204 male / 36 female) receiving IOM assistance in Kupang, including 2 Afghans, 1 Iraqi, 167 Iranians, 2 Sudanese, 59 Myanmarese, 5 Somalis, 2 Bangladeshi, 1 Cambodian and 1 of unk nationality. There are 184 asylum seekers in Kupang DC and 56 asylum seekers in Ina Bo'l Hotel under IOM care.

# Number/Description of Interviewees

One Afghan and approximately 50 Iranians aged around 18 to 55 were counseled inside Kupang DC. The counseling sessions were held for groups of 5 - 15 people as well as one-on-one sessions. Approximately 30 Iranian men and women living in Ina Bo'l Hotel in Kupang under IOM care were also counseled. The counseling sessions were in groups of 2-8 persons.

# **Topics**

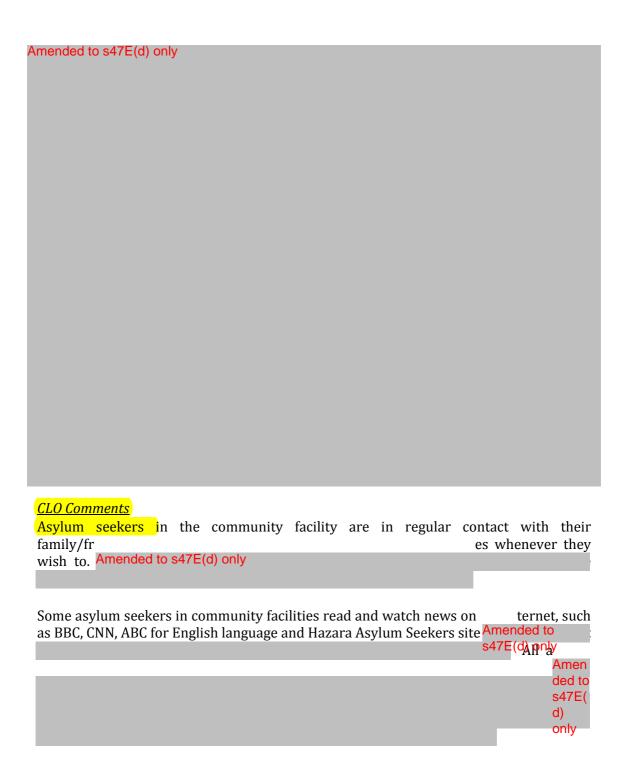
- 1."Indonesia changes tack as asylum-seekers returned"-The Australian, Oct 14, 2013
- 2."Boat arrivals face 48-hour turnaround" The Australian, Sep 24, 2013
- 3."Tony Abbott reassures Indonesia he will respect its sovereignty on asylum seeker issue"- ABC, Oct 1,2013

# Summary of Comments by Topic/Theme Amended to s47E(d) only

# polices

by the government. Amended to s47E(d) only

Amended to s47E(d) only	У	asylum	seekers	realize	that	the GoA	is
determined to stem the	e flow of maritime arri	ivals.					
nended to s47E(d) only							
Amended to s47E(d) onl Most asylum seekers in		f the new	governm	ent in A	ustral	lia,Amende to s47E(d) only	
							-
Numbers/Demographic In Surabaya, at the ti receiving IOM support Bangladeshis, 29 Myan	s of Asylum seekers in me of this reporting, including 230 Afgha marese, 26 male and 2	, there anns, 17 Sri 16 female	re a tota Lankans	l of 388 , 4 Iraqi	s, 38	Iranians, 2	
Number/Description of CLO counseled a total years		-	kers all n	nale age	d aroı	und 20 – 4	48
consisting of 28 Afgha and at			took plac	ce in coi	nmur	ıity housiı	ng
Bangil IDC, with session	ns lasting 1 – 1.5 hour	S.					
Topics Discussed  1. Boat arrivals face 48	-hour turnaround						
2. Tony Abbott reassu		l respect	its sover	eignty c	n asy	dum seek	er
issue	virgan of a gulum apply	ou book ois	alda a off	I avra			
3. Hopes of finding surv	Avors of asylum-seek	er boat sii	nking off	java			
mended to s47E(d) only							



# Medan - North Sumatra (Dari/Farsi)

# Numbers/Demographics

There are a total of 1190 asylum seekers receiving IOM support including 265 Afghans, 277 Sri Lankans, 36 Iraqis, 147 Iranians, 247 Myanmarese, 127 Palestinians, 20 Pakistanis, 4 Bangladeshis, 11 Syrians, 16 Sudanese, 26 Somalis, 11 Eritreans as well as 1 from Haiti, PNG and Kuwait respectively. There are 196 asylum seekers in Belawan Detention Centre and 994 in community facilities under IOM care.

Number/Description of Interviewees

Approximately 30 Afghans	s, aged 18 to 55 year old wer	e counseled (in grou	ps of approx
15 asylum seekers or in or	e-on-one sessions).		

To	pic D	iscussed

1. Indonesia changes tack as Asylum-Seekers return – The Australian October 14 2013

# Summary of Comments by Topic/Theme

The general feeling is supportive of Australia's new policy because it sends a message to all

asylum seekers that Australia is serious about returning the boats. The majority believe it's a

good policy because people can make a clear decision not to go to Australia by boat, risking their lives and paying people smugglers.

Amended to s47E(d) only	

regarding the Australian boat policy in the past two or three months. They believe the new government is very strict and they will do what they view as being in their national interest.

Amended to s47E(d) only			

# Medan, North Sumatra - Tamil

<u>Numbers/Demographics of asylum seekers in IOM Care in Medan</u>
As above.

# **Number/Description of Interviewees**

The CLO counseled 8 Sri Lankans (6 men, 2 women) aged 24 – 47 at the DC. One hour to 90 minute sessions for 2-6 were held at the common area of the Detention Centre.

At the community facility, 23 Sri Lankans (15 men, 8 women) aged 26 - 47 were counseled.

One hour to 90 minute sessions for 2-7 persons were held at the common area and the asylum seekers' accommodation.

# Topics Discussed

Amended to s47E(d) only

- 1. Boat arrivals face 48-hour turnaround The Australian, September 24, 2013
- 2. Tony Abbott reassures Indonesia he will respect its sovereignty on asylum seeker issue –

ABC News, September 30, 2013

3. Coalition rules end point of Nauru – The Australian, October 16, 2013

# <u>Summary of Comments by Topic/Theme</u>

1. All asylum seekers counseled are aware of the 48 hour turnaround news. They understand that the current Australian government is using any means possible to deter asylum seekers from getting on a boat to Australia.

2. The asylum seekers are aware of this news. The asylum seekers also realize that the number of boat arrivals in Australia has dropped since the policy was implemented. Most agree that this could be the best solution to stop asylum seekers from getting on a boat to Australia Amended to s47E(d) only	
Amended to s47E(d) only	

Amended to s47E(d) only	
s47E(d)	

# **Tanjung Pinang, Kepuluan Riau Province (Tamil)**

# Specific Locations of Interviews

Tanjung Pinang Detention Centre

# Numbers/Demographics of Asylum seekers in IOM Care

At the time of this report there are a total of 368 ASYLUM SEEKERS (359 male & nine female) at the Tanjung Pinang Detention Centre receiving IOM support, including 166 Afghans, 43 Sri Lankans, 47 Myanmarese, 25 Bangladeshis, 25 Pakistanis, 35 Sudanese, 16 Somalis, 7 Iranians, 2 Iraqis, 1 Palestinian and 1 Vietnamese.

### *Number/Description of Interviewees*

CLO counseled 28 Sri Lankans (23 male, five female) aged 18 – 51 at Detention Centre. Two hour sessions for 5-8 persons were held in the counseling room and family block of the Detention Centre.

# **Topics Discussed**

- 1. Boat arrivals face 48-hour turnaround The Australian, September 24, 2013
- 2. Hopes of finding survivors of asylum-seeker boat sinking off Java fade The Australian,

Sept. 29, 2013

3. Tony Abbott reassures Indonesia he will respect its sovereignty on asylum seeker issue –

ABC News, September 30, 2013

4.UN slams boat returns as possible rights breach – The Sydney Morning Herald, October
12, 2013

12) 2010

# Summary of Comments by Topic/Theme

1. All asylum seekers are aware of this news. The asylum seekers realize that Tony Abbott's priority has been to stop asylum seeker boats from getting into Australia. Am end ed to \$47.

Amended to s47E(d) only		
2. No comments on this topic		
Amended to s47E(d) only		

**CLO Comments** 

s47E(d)			

# Biweekly CLO Report 20 December 2013

Dari speaking CLO Counseling Session Biweekly CLO Report Makassar, South Sulawesi

# **Specific Locations of Interviews**

- IDC Bollangi
- Community/Residential Facilities

# Numbers/Demographics of IMs in Makassar

In Makassar there are a total of 246 migrants, consisting of 108 Afghans, 26 Iranians, eight Iraqis, 76 Myanmarese, nine Bangladeshis, one Kuwaiti, three Somalis, two Sudanese, four Sri Lankans and nine Pakistanis.

# Number/Description of Interviewees

During the reporting period the CLO counseled a total of 50 Afghans aged 18 to 74 who are under IOM care either in IDC or community houses. CLO counseled them in small groups of three to five and big groups. During the same period CLO also counseled three Iranian aged around 17 to 30 who are also under IOM care in Makassar: a minor in the IDC and a couple in comunity housing.

# **Topics Discussed**

- 1. Morrison says smugglers ' trying things on'
- 2. Spying row with Indonesia may weaken Australia's defence.
- 3. Morrison plays down Indonesia damage.
- 4. Australia tougher than ever on illegal boat arrivals

# **Summary of Comments by Topic/Theme**

1.	Most of them are aware of	of the latest Australian sta	and on immigration.	Amended to	
				s47E(d) only	
Amende	ed to s47E(d) only				

Amended to s47E(d) only			

# CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc

Despite the campaign by people smugglers, the majority of asylum seekers are fully aware that it would be worthless to travel by boat. Almost all Afghans who the CLO talked to were well informed of the latest development regarding Australian immigration policy either by following news, through friends or relatives in Nauru or PNG, and contacts in Australian detention centers.

Amended to s47E(d) only

Dari-Speaking CLO Counseling Session Biweekly CLO Report Kupang, NTT

# **Specific Locations of Interviews**

• Kupang Immigration Detention Centre

# Numbers/Demographics of IMs in Kupang

In Kupang, at the time of this reporting, there are a total of 177 migrants receiving IOM support, including one Afghan, two Iraqis, 115 Iranians, 12 Myanmarese, five Somalis, two Sudanese, one unknown, 38 Myanmar and one Cambodian.

# Number/Description of Interviewees in Kupang

In Kupang, the CLO counseled a total of 80 refugees and asylum seekers, male and female, aged 18 – 55 consisting of one Afghan, two Somalis, one Sudanese, two Myanmarese and 74 Iranians. Counseling took place in Kupang IDC and all sessions lasted for about one to one and a half hours.

# **Topics Discussed**

- 1. Spying row with Indonesia may weaken Australia's defense
- 2. Morrison Media release, "Australia tougher than ever on illegal boat arrivals"

Amended to 347 E(d) only		

Amended to s47E(d) only			

# How often are you in contact with family/friends in home country and/or Australia?

- The RAS have little or no contact with their family/friends in their home country, Australia and other places because they have little or no phone or internet access.

# Pattern in interviewee in Access to Information

Only mainstream (non-cable) Indonesian TV is available and it is not widely understood.

Dari-Speaking CLO Counseling Session Biweekly CLO Report Surabaya, East Java

# **Specific Locations of Interviews**

- Surabaya Immigration Detention Centre, Bangil
- Community/Residential Housing

# Numbers/Demographics of IMs in Surabaya

In Surabaya, at the time of this reporting, there are a total of 256 migrants receiving IOM support, including 151 Afghans, 15 Sri Lankans, Nine Iraqis 29 Iranians, 27 Myanmar, 12 Somalis, Nine Pakistanis, one Eritrean, three Syrians.

### Number/Description of Interviewees in Surabaya

In Surabaya, CLO counseled a total of 23 refugees and asylum seekers all male aged 19 – 54 consisting of 18 Afghans and five Iranians. Counseling took place in community housing and Bangil, IDC. All sessions lasted for about one to one and half hours and were held in IDC and community housing.

# **Topics Discussed**

Amonded to a 17E/d) only

- 1. Spying row with Indonesia may weaken Australia's defense
- 2. Morrison Media release, "Australia tougher than ever on illegal boat arrivals"

Amended to 347 E(d) only		

# Pattern in interviewee in Access to Information

The only mainstream (non-cable) news available in the community is in Bahasa Indonesia which is not widely understood. Some of the RAS in the community facilities read and watch news on the Internet, such as BBC, CNN, ABC for English language and Hazara Asylum Seekers site. Those who don't know English cannot access internet are depending on others and IOM.

All RAS in the community facilities have mobiles phones legitimately obtained. These people are well informed on the situation in Afghanistan, Iran and Pakistan and other countries such Australia, Canada, France, Switzerland and Malaysia. Some of them have family and friends living abroad.

In detention they have no open access to phone or internet but some of them have access to phones now.

Dari/Farsi Speaking CLO Counseling Session Biweekly CLO Report Pekanbaru, Riau, Sumatra

## **Specific Locations of Interviews**

Pekanbaru IDC

## Numbers/Demographics

At the time of this report there are a total of 292 RAS (200 males and 92 females) receiving IOM support in Pekanbaru, including 109 Palestinians, 91 Afghans, 48 Iranians, 20 Iraqis, two Sri Lankans, 11 Pakistanis, six Myanmars, three Jordanians and two Bangladeshis.

There are 257 RAS in the Pekanbaru Detention Centre; five RAS are in Kanim (Immigration Office) Pekanbaru and 30 RAS at the Hotel Satria (Immigration Temporary Accommodation).

#### Number/Description of Interviewees

During the reporting period, CLO has counseled inside Pekanbaru Immigration Detention Center approximately 40 Afghans and five Iranians, aged around 17 to 55 years old. The counseling session took place in one of the IDC's meeting rooms. The counseling sessions were held in groups of approx. 15 people per group. One-on-one sessions were also provided.

## **Topic Discussed**

- 1. Australia tougher than ever on illegal boat arrivals. Press Release Minister for Immigration and Boarder Protection 4 December 2013
- 2. Morison plays down Indonesian damage. Nine News National *November* 22, 2013

Amended to s47E(d) only	



## Patterns in Interviewee Access to Information

RAS in the Pekanbaru IDC have access to the Internet, and English news service on TVs. They receive limited English newspaper and limited newspapers in their own language.

RAS are free to go outside of IDC during the day and they have contact with local people, their family and friends over the phone and Internet.

The main sources of information among the RAS in Detention Center are:

- Word of mouth talking to each other and sharing information
- Talking to IOM officers and medical staff
- News stories and New articles from BBC in their own language provided by IOM Officers
- The Global and Jakarta Post Newspaper once a week
- listening to ABC and SBS Radios

Dari/Farsi Speaking CLO Counseling Session Biweekly CLO Report Medan, North Sumatra

## **Specific Locations of Interviews**

Community/Residential Housing facilities

#### Numbers/Demographics

At the time of this report there are a total of 1,325 RAS receiving IOM support including 282 Afghans, 289 Sri Lankans, 228 from Myanmar, 164 Palestinians, 173 Iranians, 66 Somalis, 42 Iraqis, 31 Pakistanis, 16 Sudanese, 14 Bangladeshis, 11 Syrians, six Eritreans, two Kuwaiti and one Haitian.

There are 208 RAS in the Belawan Detention Centre, six RAS in the Kanim (Immigration Office), 30 UAMs in DINSOS accommodation and 1,081 RAS at the community facilities under IOM care.

## Number/Description of Interviewees

During the reporting period, CLO has counseled approx. 25 Afghan RAS, aged around 18 to 55 years old. The counseling session took place in the foyer area of accommodations. The counseling sessions were held in groups of approx. 10 people per group. One-on-one sessions were also provided.

## **Topic Discussed**

1. Australia tougher than ever on illegal boat arrivals. Press Release Minister for Immigration and Boarder Protection – 4 December 2013

## **Summary of Comments by Topic/Theme**

L There is very little new reaction to report	
Amended to s47E(d) only	

Amended to s47E(d) only					

Tamil-Speaking CLO Counseling Session Biweekly CLO Report Jakarta & Kalideres

#### **Specific Locations of Interviews**

Kalideres Detention Centre Community Living Facilities

#### Numbers/Demographics of IMs

At the time of this report there are a total of 337 RAS (228 males and 109 females) receiving IOM support including 83 Afghans, 34 Sri Lankans, 78 Iranians, 65 Myanmarese, 20 Iraqis, 19 Syrians, 21 Palestinians, seven Pakistanis, three Somalis, two Ethiopians, two Sudanese, one Congolese, one Moroccan and one Rwandan.

There are 92 RAS in the Kalideres Detention Centre and 245 RAS at the community facilities under IOM care.

## Number/Description of Interviewees

CLO counseled eight male Sri Lankan RAS aged 23 – 47 at the Kalideres Detention Centre. A two hour session for eight people was held at the classroom of the Detention Centre.

At the community facility, 16 Sri Lankan RAS (12men, four women) aged 24 – 43 were counseled. Two hour sessions for six to nine people were held at the common area of the accommodation.

## **Topics Discussed**

- 1. Morrison says smugglers 'trying things on' Sky News, November 22, 2013
- 2. Spying row with Indonesia may weaken Australia's defence The Sydney Morning Herald, November 22, 2013
- 3. Australia tougher than ever on illegal arrivals Minister for Immigration and Border Protection press release, December 4, 2013

## Summary of Comments by Topic/Theme

Amended to s47E(d) only	

Amended to s47E(d) only	
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc	
F7E(d)	

Tamil-Speaking CLO Counseling Session Biweekly CLO Report Jimbaran, Bali

## **Specific Locations of Interviews**

Jimbaran Detention Centre - Bali

## Numbers/Demographics of IMs

At the time of this report there are a total of 101 RAS (73 males and 28 females) at the Jimbaran Detention Centre receiving IOM support including eight Afghans, 34 Sri Lankans, 40 Iranians, 18 Myanmarese and one Tunisian.

## Number/Description of Interviewees

CLO counseled 20 Sri Lankan RAS (13 men, seven women) aged 18 – 44 at the Jimbaran Detention Centre. All sessions which lasted for about two hours for five persons at a time were held outside the clinic of the Detention Centre.

## **Topics Discussed**

- 1. Morrison says smugglers 'trying things on' Sky News, November 22, 2013
- 2. Spying row with Indonesia may weaken Australia's defence The Sydney Morning Herald, November 22, 2013
- 3. Australia tougher than ever on illegal arrivals Minister for Immigration and Border Protection press release, December 4, 2013

## Summary of Comments by Topic/Theme

The RAS are not fully aware on what is going on in Australia or other parts of the world. They managed to grasp only some information from the local news which is in Indonesian.

Amended to s47E(d) only

Amended to s4/E(d) only			

Amended to s47E(d) only
CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc
.7E(d)

## Patterns in Interviewee Access to Information

The only mainstream news available here on TV is in Bahasa Indonesia, which is not widely understood, and there is no computer or internet access. A parallel IOM project used to provide copies of stories appearing on BBC's Tamil-language service websites but has been halted by the Immigration Chief of Detention Centre for the time being. All future materials will be translated into Bahasa Indonesia and reviewed prior to being provided to detainees.

The RAS in the Detention Centre have mobile phones obtained legitimately but are kept with the immigration officers, hence, they are not able to keep in contact with anyone.

Tamil-Speaking CLO Counseling Session Biweekly CLO Report Medan, North Sumatra

## Specific Locations of Interviews

- Belawan Detention Centre
- Community Living Facilities

#### Numbers/Demographics of IMs

At the time of this report there are a total of 1,325 RAS receiving IOM support including 282 Afghans, 289 Sri Lankans, 228 Myanmarese, 164 Palestinians, 173 Iranians, 42 Iraqis, 31 Pakistanis, 11 Syrians, 66 Somalis, six Eritreans, 16 Sudanese, 14 Bangladeshis, two Kuwaiti and one Haitian.

There are 208 RAS in the Belawan Detention Centre, six RAS at the Immigration Polonia and 1,111 RAS at the community facilities under IOM care which includes 888 male RAS and 437 female RAS.

## Number/Description of Interviewees

CLO counseled 10 males aged 24 – 38 at the Detention Centre. A two-hour session for 10 people was held at the common area of the Detention Centre.

At the community facility, 12 Sri Lankans (seven men, five women) aged 32 – 55 were counseled. One hour sessions for four to eight people were held at the common area and the RAS' homes at the accommodation.

## **Topics Discussed**

- 1. Morrison says smugglers 'trying things on' Sky News, November 22, 2013
- 2. Spying row with Indonesia may weaken Australia's defence The Sydney Morning Herald, November 22, 2013
- 3. Australia tougher than ever on illegal arrivals Minister for Immigration and Border Protection press release, December 4, 2013

## Summary of Comments by Topic/Theme

1. The RAS are aware of what has happened in the past especially during the monsoon season.	
mended to s47E(d) only	

	Amended to s47E(d) only
	CLO's Comments: Insight, Recommendations, Notes re changing perspectives, etc
34	.7E(d)

# Biweekly CLO Report Fortnight ending 22 November 2013

#### Medan (Dari/Farsi)

#### **Locations/Numbers & Demographics**

Interviews were held at Community Facilities. At the time of reporting there are a total of 1,330 persons receiving IOM support including 215 persons in the Belawan Detention Centre and 1115 persons in community facilities.

At the time of reporting there are 1,330 persons receiving IOM support including 310 Afghans, 278 Sri Lankans, 271 Myanmars, 139 Palestinians, 160 Iranians, 41 Iraqis, 30 Pakistanis, 11 Syrians, 60 Somalis, 6 Eritreans, 16 Sudanese, 6 Bangladeshis, 1 Kuwaiti and 1 Haitian.

#### *Number/Description of Interviewees*

During the reporting period, CLO counseled approx. 25 Afghans and 8 Iranians, aged between 17 - 55 years old. The counseling sessions took place in the reception area of Sentabi Accommodation, in the entrance area of Lestary Accommodation and in the front porch of Cendana Accommodation. The counseling sessions were held in groups of approx. 15 people per group. One-on-one sessions were also provided.

#### **Topic Discussed**

- 1. Island backlog as Manus fills up. *The Australian October 24, 2013*Police on hand on Christmas Island as arrival learn fate. *The Australian October 23, 2013*
- 2. Australian Immigration minister video.

## **Summary of Comments**

The general feeling from Hotel Santabi Community Facility (where approx. 60 Iranian families are housed) is that the people who have already gone by boat and have seen the danger and consequences will never go by boat again. Most of the Iranians agree that the new Australian immigration policy is effective at saving lives and halting the business of people smugglers. Amended to s47E(d) only

Amended to s47E(d) only		

Most of the group believe that Farsi speaking asylum seekers know about the new Australian immigration policy,.
Amended to s47E(d) only
The Afghan and Iranian populations have access to media reporting, social media and radio talk shows etc. This will
keep them informed about Australian immigration policy. Most are well informed about their decisions to go by
boat or stay in Indonesia to go legally.
Amended to s47E(d) only

#### Medan, North Sumatra (Tamil)

#### <u>Location/ Numbers & Demographics</u>

Interviews were conducted at Belawan Detention Centre and in Community Living Facilities. There are 215 persons in the Belawan Detention Centre and 1115 persons at the community facilities under IOM care which includes 904 males and 426 females.

At the time of reporting there are 1,330 persons receiving IOM support including 310 Afghans, 278 Sri Lankans, 271 Myanmars, 139 Palestinians, 160 Iranians, 41 Iraqis, 30 Pakistanis, 11 Syrians, 60 Somalis, 6 Eritreans, 16 Sudanese, 6 Bangladeshis, 1 Kuwaiti and 1 Haitian.

## **Number/Description of Interviewees**

CLO counseled 5 male Sri Lankans aged 22 – 41 at the Detention Centre. One hour to 90 minute sessions for five people were held at the common area of the Detention Centre. At the community facility, 19 Sri Lankans (13 men, six women) aged 18 – 54 were counseled. One hour to 90 minute sessions for 2-6 people were held at the common area and at the accommodation.

#### **Topics Discussed**

Amended to s47F(d) only

- 1. Indonesia refuses to take asylum seekers Sky News, November 9, 2013
- 2. Refugee exchange idea sounds like a positive policy The Australian, November 14, 2013

(1)		

	Amended to s47E(d) only	
s47	7E(d)	

# Bi-weekly CLO Report End Fortnight – 8<sup>th</sup> November 2013

## Makassar, South Sulawesi (Dari/Farsi)

#### Locations of Interviews

Community Housing:

- Wisma Permata
- Wisma Mahkota

## *Numbers/Demographics*

At the time of reporting, there were 825 asylum seekers (559 male / 266 female) receiving IOM care in Makassar, including 361 Afghans, 13 Sri Lankans, 27 Iraqis, 105 Iranians, 21 Pakistanis, 12 Sudanese, 196 Myanmarese, 55 Somalis, 3 Ethiopians, 14 Bangladeshis, 6 Palestinian and 12 others. Approximately 20 Afghan men and women were counseled in groups of 1- 4, in the common area of their residence. Two Iranians were counseled in the common area of their hotel.

## **Topics Discussed**

1. Video message of Scott Morrison, Immigration Minister

2.IMs face indefinite stay on Christmas Island

## Summary of Comments by Topic/Theme

Topic 1

The group feels the vast majority of asylum seekers know about the new policies and the prospect of people being sent to offshore processing centers. Amended to s47E(d) only

#### Topic 2

Almost all asylum seekers here know about the announcement made to asylum seekers on Christmas Island (CI). Amended to s47E(d) only

## Surabaya, East Java (Dari)

#### Specific Locations of Interviews

-Surabaya Immigration Detention Centre, Bangil, Surabaya Community Housing.

## **Numbers/Demographics**

At the time of reporting, there were 330 migrants receiving IOM support, including 202 Afghans, 19 Sri Lankans, 6 Iraqis, 37 Iranians, 9 Bangladeshis, 29 Myanmarese, 19 Somalis and 9 Pakistanis. The CLO counseled 33 refugees & asylum seekers (males aged 20-48) including 25 Afghans and 8 Iranians.

## **Topics Discussed**

- 1."IMs Face Indefinite Stay on Christmas Island".
- 2. Video message of Immigration Minister Scott Morrison Immigration Minister

Amended to s47E(d) only	

## Tanjung Pinang - Kepulauan Riau (Dari/Farsi)

## **Numbers/Demographics**

At the time of reporting there were 382 asylum seekers in the IDC, including 180 Afghans, 43 Sri Lankans, 47 Myanmarese, 25 Pakistanis, 25 Bangladeshis, 35 Sudanese, 16 Somalis, 7 Iranians, 1 Palestinians, 2 Iraqis and 1 Vietnamese. Note, the number of Afghans has increased significantly causing overcrowding in the IDC.

## **Number/Description of Interviewees**

The CLO counseled 50 Afghans and 5 Iranians (aged 17 - 55 years) in an IDC meeting room. Groups of ten and one-on-one sessions were provided.

## **Topic Discussed**

- 1. Island backlog as Manus fills up. *The Australian October 24, 2013*
- 2. Police on hand on Christmas Island as arrival learn fate. *The Australian October 23, 2013*
- 3. Video message of Mr. Scott Morrison Immigration Minister

## **Summary of Comments by Topic/Theme**

Topic 1 & Topic 2

The majority of Afghans are aware the irregular route to Australia is closed. Amended to s47E(d) only

Amended to s47E(d) only			

## IOM CLO Reporting - 31 July 2013

**KUPANG** (Dari)

Approximately 25 Iranians, 6 Somalis and 5 Myanmarese (all males) were counseled inside IDC in Kupang.

All were aware of the new GoA policy. Amended to s47E(d) only

Amended to s47E(d) only	

## BOGOR (Dari)

The CLO counseled 13 Afghans, 1 Pakistani and 5 Iranians males (not under IOM care) and 2 female Afghans (under IOM care). In general PIIs are now familiar with the new policy.

Amended to s47E(d) only

## JIMBARAN (Tamil)

The CLO counseled 10 male & female aged 28 – 44 at the IDC.

- All PIIs from this group are aware of this news as the fact sheets on this policy were

disseminated to them last week. Amended to s47E(d) only

but it may not be good for the asylum seekers.	
Amended to s47E(d) only	
- No new questions were raised by this group	).

The PIIs find this policy good for the Australian government to stop the illegal maritime arrivals



# Integrated Report on People Smuggling to Australia

No. 1310175

Qualitative and Quantitative Report



