



Australian Government

Department of Immigration
and Citizenship

Sensitive
Incident Detail Report

As at 29/07/2013

Incident Summary

Incident Number:	1-696ZJI	DIAC Notified:	05/03/2011 02:25:00 AM
Type:	Escape	DIAC Notified By:	MICHELLE CROSS
Level:	Critical	DIAC Contact:	
Version:	4	Initial Release On:	05/03/2011 03:56:50 AM
Status:	Closed	Version Released On:	17/03/2011 05:48:32 PM
Location:	Adelaide ITA	Transport ID:	
Occurred On:	05/03/2011 02:00:00 AM	Sensitive:	N
Informed By:	Service Provider Staff	Summary:	Zone East activated, staff attended and conducted emergency headcount. Four clients not accounted for.
Informed On:	05/03/2011 02:15:00 AM	Organisation:	Serco
Location Details:	East zone Adelaide ITA	CCTV Recording Number:	

Participants

Client

Participation Type:	s. 47F(1)	Client was armed:	s. 47F(1)
Service Number:		Interpreter:	
Family Name:		Interpreter Id:	
Given Name(s):		TIS Job No:	
Date of Birth:		Comments:	
Minor:			

Client

Participation Type:	s. 47F(1)	Client was armed:	
Service Number:		Interpreter:	
Family Name:		Interpreter Id:	
Given Name(s):		TIS Job No:	
Date of Birth:		Comments:	
Minor:			

Client

Participation Type:	s. 47F(1)	Client was armed:	
Service Number:		Interpreter:	
Family Name:		Interpreter Id:	

s. 22(1)(a)(ii)

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Given Name(s): s. 47F(1)
Date of Birth: [Redacted]
Minor:

TIS Job No:
Comments:

Client

Participation Type: s. 47F(1)
Service Number: [Redacted]
Family Name: [Redacted]
Given Name(s): [Redacted]
Date of Birth: [Redacted]
Minor:

Client was armed: [Redacted]
Interpreter:
Interpreter Id:
TIS Job No:
Comments:

Staff

Family Name: CAMPMAN
Given Name(s): KEVIN
Login: X35358
Organisation: Default Organization

Participation Type: Involved
Job Title:

Incident Details

Version: 4 Created On: 17/03/2011 05:47:29 PM Created By: MICHELLE CROSS

Description: Post Incident Review conducted and attached to Portal, this incident is now considered closed.

Version: 3 Created On: 17/03/2011 08:39:40 AM Created By: MICHELLE CROSS

Description: Update to incident, Michelle Cross received a call from SA Police at approximately 1000 hours on the 05/03/2011 to advise they would recheck the address provided as it was unclear if it had been fully checked as previously advised. DIAC Manager Matthew Godluck has been provided with a copy of the camera footage.

Version: 3 Created On: 17/03/2011 08:24:48 AM Created By: MICHELLE CROSS

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S. 47F(1)

Version: 2

Created On: 06/03/2011 05:53:24
PM

Created By: MICHELLE CROSS

S. 47F(1)

Agencies Alerted

Version: 2
Agency Type: State Police
Attending Officer:
Reference No: 403
Description:

Contacted: 05/03/2011 02:05:00 AM
Contacted By: KEVIN CAMPMAN
Arrived On Site: 05/03/2011 02:20:00 AM
Departed Site: 05/03/2011 02:25:00 AM

Attachments

File Name: Escape 05 03 2011
Comments: PIR for escape 05/03/2011

File Date: 21/03/2011 09:20:14 AM

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File Name: Post Incident Review 05.03.11 File Date: 17/03/2011 05:47:00 PM
Comments: Post Incident Review for
escape 05/03/2011

File Name: G Masiewicz Report Escape 5.3.11 File Date: 17/03/2011 08:21:47 AM
Comments: Officers report from Gosia
Masiewicz completed
05/03/2011 @0405 hours
regarding escape from
AITA

File Name: J Perkins Report Escape 5.3.11 File Date: 17/03/2011 08:18:42 AM
Comments: Officers report from Jeffery
Perkins (Wilson's Security
Guard) completed 05/03/2011
@0400 hours
regarding escape from AITA

File Name: K Campman Report Escape 5.3.11 File Date: 17/03/2011 07:59:20 AM
Comments: Officers report from Kevin
Campman completed
05/03/2011 @0350 hours
regarding escape from
AITA

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Officer Report Form

Center: Adelaide ITA

Subject of Report: ESCAPE

Date: 4.3.2011

Officers name: K. CAMPITAN

Time: 03.50

Incident Location: EAST perimeter fence

Clients Involved	Client ID	Names of staff involved
S. 47F(1)		K. CAMPITAN
		G. MASIEWICZ
		J. PERKINS
		N. PENROSE
		M. CROSS

Details: Please provide all details – time, place, what was said/heard, what did you do/ what did others do/ what the outcome?

S. 47F(1)

Signature: K. [Signature]

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Officer Report Form

S. 47F(1)

Signature : K. [Signature]

S. 47F(1)

Feedback provided to staff	Y	<input checked="" type="checkbox"/>	N	Signature	K. [Signature]
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>Note any action taken on Client Personal File/Care Plan

Duty Manager Action

Action taken:
Signature

Please complete an Incident Report and attach this form.

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Officer Report Form

Center: _____

Subject of Report: _____

Date: _____

Officers name: _____

Time: _____

Incident Location: _____

Clients Involved	Client ID	Names of staff involved

Details: Please provide all details – time, place, what was said/heard, what did you do/ what did others do/ what the outcome?



Signature: K. S.

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Officer Report Form

Center: AITA

Subject of Report: ESCAPE

Date: 5/3/11

^{Wilson Security}
Officers name: Jeffery Perkins 151211497

Time: ~~5/3/11~~
0400

Incident Location: Kilburn SA 5084

Clients Involved	Client ID	Names of staff involved
S. 47F(1)		Jeffery Perkins
		Keven Campman
		GOSIA MASIEWICZ

Details: Please provide all details – time, place, what was said/heard, what did you do/ what did others do/ what the outcome?

S. 47F(1)

Signature: Jeffery Perkins

Officer Report Form

S. 47F(1)

Signature: *Sally Pugh*

Action taken:			
Feedback provided to staff	<input checked="" type="checkbox"/> Y	<input type="checkbox"/> N	Signature

>Note any action taken on Client Personal File/Care Plan
Duty Manager Action

Action taken:	
Signature	

Please complete an Incident Report and attach this form.

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Officer Report Form

Subject of Report: Escape

Center: Adelaide ITA

Date: 5.3.2011

Officers name: Gosia Masiewicz


Time: 4.05

Incident Location: East perimeter fence

Clients Involved	Client ID	Names of staff involved
S. 47F(1)		Keren Capman Jeffery Perkins Gosia Masiewicz

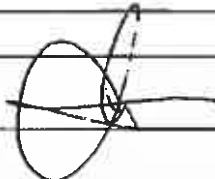
Details: Please provide all details – time, place, what was said/heard, what did you do/ what did others do/ what the outcome?

S. 47F(1)

Signature: 

Officer Report Form

S. 47F(1)

Signature: 

Action taken:			
Feedback provided to staff	<input type="checkbox"/> Y	<input type="checkbox"/> N	Signature: _____

>Note any action taken on Client Personal File/Care Plan
 Duty Manager Action

Action taken:	
Signature	

Please complete an Incident Report and attach this form.

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POST INCIDENT REVIEW (Escape from the AITA 05/03/11)

TO : Mr Andrew Baldwin
National Security Group
Serco Immigration Services

FROM : Miss Michelle Cross
Team Leader Adelaide ITA
Serco Immigration Services

SUBJECT : Post Incident Review into the Escape from Adelaide Immigration
Transit Accommodation (AITA) by Clients

S. 47F(1)

S. 47F(1)

FACTORS REVIEWED

1. Determination as to the causes / contributing factors to the Incident
2. Analysis and evaluation as to the actions taken in response to the Incident, including the conduct of Service Provider Personnel
3. Identification of any gaps in processes, procedures and training requirements
4. Changes to processes, procedures and training in accordance with the Quality Management System implemented or to be implemented

Factor 1 Determination as to the causes / contributing factors to the Incident

S. 47F(1)

Factor 2 Analysis and evaluation as to the actions taken in response to the Incident, including the conduct of Service Provider Personnel

In dealing with this incident the staff responded appropriately and timely. The staff had offered a high level of monitoring of the clients since arrival without the reduction of available services. s. 47F(1)

Factor 3 Identification of any gaps in processes, procedures and training requirements

s. 47E(d)

Factor 4 Changes to processes, procedures and training in accordance with the Quality Management System implemented or to be implemented

s. 47E(d)

Michelle Cross
Project Manager – Commissioning Division
Serco Immigration Services

Adelaide ITA

Escape – Adelaide ITA 05.03.11

Preliminary Incident Report



A full break down of events including those identified from CCTV is listed below.

Order of events

Time	Location/Camera	Comment
01:57:38hrs	Perimeter breach on East Zone	S. 47F(1)
01:57:42hrs	Perimeter breach on East Zone	
01:58:03hrs	South East Zone	Staff/person sighted checking sterile zone (vacant block) on the camera system
02:00hrs		Project Manger Natalie Bisignano contacted by Kevin Campman
02:05hrs		Project Manger Natalie Bisignano contacted Team Leader Michelle Cross
02:06hrs		Team Leader Michelle Cross contacted the

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		AITA and spoke with Kevin Campman
02:07hrs		Kevin Campman contacts the police regarding the escape
02:10hrs		Team Leader Michelle Cross contacted Head of Security (Serco Ash Dixon)
02:15hrs		Team Leader Michelle Cross contacted Deputy Director Ian Southerton
02:18hrs		Team Leader Michelle Cross contacted DIAC Manger Tom Williams
02:20hrs	AITA	S. 47F(1)
02:33hrs	AITA	Police depart site
02:45hrs	AITA	Team Leader Michelle Cross arrives onsite
02:50hrs	AITA	Michelle Cross reviews the camera footage to ascertain where the clients escaped from
03:00hrs	AITA	S. 47F(1)
03:30hrs	AITA	Debrief conducted with staff
04:10hrs	AITA	All 3 reports provided to Michelle Cross
07:20	AITA	S. 47F(1)

S. 47F(1)

Immediate Actions Taken

Emergency headcount activated.

Serco Management contacted.

DIAC Management contacted.

Area surrounding the AITA was checked by Kevin Campman (Serco) and Jeffery Perkins (Wilsons Security)

South Australian Police contacted.

Recommendations

S. 47E(d)

Regards

Michelle Cross