Australian Government

Department of Immigration and Citizenship

16 August 2013

Mr Michael McCarthy

Email: foi+request-333-866336f5@righttoknow.org.au

In reply please quote:

FOI Request: FA13/08/00301 File Number: ADF2013/25068

Dear Mr McCarthy

Freedom of Information request - Consultation Notification

I refer to your request of 1 August 2013 in which you sought access under the *Freedom of Information Act 1982* (the FOI Act) to documents relating to:

'We have requested a copy of the abovementioned labour agreement from my employer Aurizon/QR NATIONAL/AUSTRALIAN RAILROAD GROUP, as well as the immigration agent Julie Williams @ Migration Downunder. They are refusing to supply me with a copy, alternatively the reference number of the agreement, and I believe I and my fellow employees are entitled to it.'

Processing of the request has identified documents that are relevant to the request which may concern the business, commercial or financial affairs of an organisation.

In these circumstances, the Department is required by section 27 of the FOI Act to consult the organisation concerned about the possible release of the documents to the applicants. The FOI Act provides agencies with an additional 30 days to carry out these consultations. The due date for your FOI request is now 15 September 2013.

If the organisation makes submissions that the document should be exempt under section 47G of the FOI Act, the Department is required to take those submissions into account. Release of documents to applicants is then subject to the exercise of review rights by the organisation.

At the conclusion of these consultations, the Department will write to inform you of its decision in relation to the request.

Contacting the FOI Section

If you wish to discuss this matter, I can be contacted using the details provided below.

Service satisfaction

The department remains committed to ensuring that all clients, both in Australia and overseas, receive not only fair and reasonable treatment, but also an efficient standard of service that is sensitive to each client's needs.

To provide a compliment, complaint or suggestion you can:

- telephone the Global Feedback Unit (toll-free within Australia) on 13 31 77 9 am to 4 pm
- complete a feedback form online at www.immi.gov.au
- write to the Manager, Global Feedback Unit, Reply Paid 241, Melbourne Victoria 3001 Australia
- contact us directly through any of our offices.

The Department's client service charter is available by contacting me or; at any of our offices or; online at www.immi.gov.au/about/charters/client-services-charter

Yours sincerely

Mel Heggart

FOI Officer

FOI & Privacy Policy

Department of Immigration and Citizenship

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