



17 May 2017

Ms Rebecca Hansford

**Email:** [foi+request-3498-a85cc07f@righttoknow.org.au](mailto:foi+request-3498-a85cc07f@righttoknow.org.au)

Our Ref: GIPA17/153  
Matter No: 201613864

Dear Ms Hansford

### **Informal Request for Information**

I refer to your email dated 13 May 2017, where in accordance with section 8 of the *Government Information (Public Access) Act 2009* (the GIPA Act), you are informally requesting access to the following information:

- *“information relating to the age profile and length of tenancy of public housing tenants in Waterloo”.*

Please be advised that the information you have requested falls outside the scope of the information that may be requested under Department of Family and Community Services' (FACS), Right to Information policy on informal release. Attached is a copy of our Right to Information policy on the informal release of information.

Further, in accordance with section 8(3) of the GIPA Act, the Right to Information Unit has no legal obligation to consider your informal request for the release of information, and this decision is not reviewable under Part 5 of the GIPA Act.

However, in accordance with section 9(1) of the GIPA Act, I would advise you to lodge a formal access application with the Right to Information Unit where you have a legally enforceable right to obtain information, unless there is an overriding public interest against disclosure of the subject information. For your convenience, I have attached a Formal Access Application form for your completion, if you wish to proceed.

You may also wish to visit the FACS Disclosure Log, where the Right to Information Unit recently decided an access application relating to the subject of your informal request. You may access the FACS Disclosure Log at [https://www.facs.nsw.gov.au/about\\_us/right\\_to\\_information/disclosure-log](https://www.facs.nsw.gov.au/about_us/right_to_information/disclosure-log).

If you have any questions or concerns in relation to this matter, please contact me on telephone (02) 8753 8400.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'Peter Bazzo', written in a cursive style.

**Peter Bazzo**  
**Right to Information Officer**  
**Right to Information Unit**  
**Department of Family and Community Services, Legal**