



Australian Government

Department of Immigration
and Citizenship

Sensitive

Incident Detail Report

As at 23/08/2013

Incident Summary

Incident Number: 1-PGHD XO
Type: Escape
Level: Critical
Version: 12
Status: Closed
Location: Northern IDC
Occurred On: 10/05/2013 10:30:00 PM
Informed By: Service Provider Staff

DIAC Notified: 10/05/2013 11:20:00 PM
DIAC Notified By: MUHAMMAD DJUMADI
DIAC Contact:
Initial Release On: 11/05/2013 12:43:26 AM
Version Released On: 29/05/2013 12:39:33 PM
Transport ID:
Sensitive: N

Summary:

Twelve clients unaccounted for during an emergency welfare after Intel suggesting possible escape
Serco

Informed On: 11/05/2013 12:00:00 AM
Location Details: s. 47F(1)

Organisation:
CCTV Recording Number:

Participants

Client

Participation Type: s. 47F(1)
Service Number:
Family Name:
Given Name(s):
Date of Birth:
Minor:

Client was armed: s. 47F(1)
Interpreter:
Interpreter Id:
TIS Job No:
Comments:

Client

Participation Type: s. 47F(1)
Service Number:
Family Name:
Given Name(s):
Date of Birth:
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Client was armed: s. 47F(1)
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Participation Type: s. 47F(1)
Service Number:
Family Name:

Client was armed: s. 47F(1)
Interpreter:
Interpreter Id:

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Date of Birth:
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Family Name:

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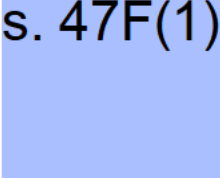
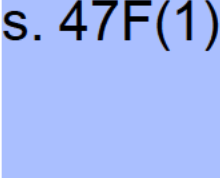
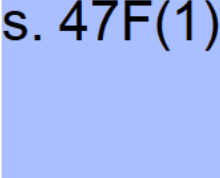
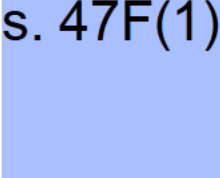
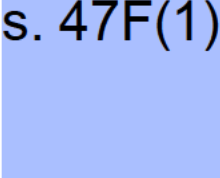
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




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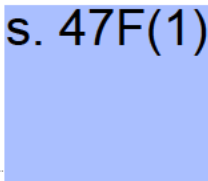
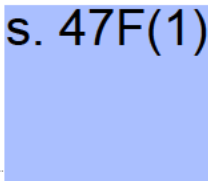
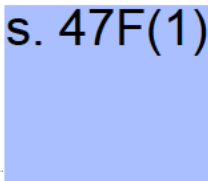
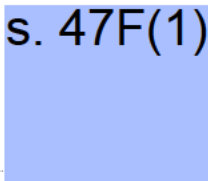
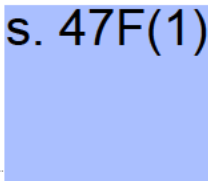
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




Client

Participation Type: s. 47F(1)
Service Number: 
Family Name: 
Given Name(s): 
Date of Birth: 
Minor: 

Client was armed: 
Interpreter: 
Interpreter Id: 
TIS Job No: 
Comments: 

Client

Participation Type: s. 47F(1)
Service Number: 
Family Name: 
Given Name(s): 
Date of Birth: 
Minor: 

Client was armed: 
Interpreter: 
Interpreter Id: 
TIS Job No: 
Comments: 

Staff

Family Name: BINGHAM
Given Name(s): LISSA
Login: X44679
Organisation: Default Organization

Participation Type: Involved
Job Title:

Staff

Family Name: CLARK
Given Name(s): BENJAMIN
Login: X73437
Organisation: Default Organization

Participation Type: Involved
Job Title:

Incident Details

Version: 12 Created On: 29/05/2013 12:35:10 PM Created By: JOANNA ORCHID
Description: Update to IR - It is confirmed that Emergency Response Team members did search the surrounding areas (as per previously unconfirmed report in version 7 of this incident).

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Incident Detail Report

As at 23/08/2013

Version: 11 Created On: 14/05/2013 03:12:06 PM Created By: NATALIE GODDARD

Description: Serco National have initiated an investigation into the incident.

Version: 9 Created On: 14/05/2013 02:52:17 PM Created By: NATALIE GODDARD

Description: Please note missing from the information released on the 11.05.2013 at 17:32 s. 47F(1) was apprehended by the Police at 09:20 and returned to the Centre.

Version: 7 Created On: 13/05/2013 09:10:07 PM Created By: LISSA BINGHAM

Description: Amendment to initial report dated 11th of May 2013- Initial report indicated that Emergency Response Team members searched the surrounding areas with a vehicle. This information is yet to be confirmed.

It has also been reported in the initial report that Resolve FM were contacted to raise an S1 priority job for the securing of the grids, subsequently this information has been identified as being incorrect

Version: 6 Created On: 13/05/2013 04:50:12 PM Created By: NATALIE GODDARD

Description: s. 47F(1)

Version: 6 Created On: 13/05/2013 04:55:03 PM Created By: NATALIE GODDARD

Description: s. 47E(d)

Version: 4 Created On: 11/05/2013 06:02:48 PM Created By: LISSA BINGHAM

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As at 23/08/2013

Description: Update as at 11th May 2013 1230hrs.

At 0800hrs approximately NT Police apprehended s. 47F(1) clients s. 47F(1)
s. 47F(1) DIAC on call Mike Stevens was updated at 0815hrs approximately by Operations Manager Lissa Bingham.
At 0920hrs approximately NT POL apprehended s. 47F(1) clients s. 47F(1)
s. 47F(1) 4 DIAC on call again updated at 1000 hrs by Operations Manager Lissa Bingham.
At 1140hrs approximately s. 47F(1) clients s. 47F(1) were apprehended by NT POL. DIAC On call Mike Stevens contacted and updated at 1200hrs by Operations Manager Lissa Bingham.
At 1200hrs s. 47F(1) clients s. 47F(1) were returned to the centre by NT POL. DIAC on call Mike Stevens updated of all clients being returned to the centre, totalling 18 clients. Centre Manager Craig Moody informed that all clients had been returned to the centre. All 18 clients were allocated s. 47F(1) HMS medical team assessed all 18 clients for any injuries and mild dehydration and all clients confirmed as being assessed by 1230hrs approximately. All 18 clients have been offered food/fluid and have consumed both

Version:

2

Created On: 11/05/2013 07:32:20
AM

Created By: MUHAMMAD DJUMADI

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As at 23/08/2013

Description: On the 10th of May 2013 at approximately 2230 hours DIAC Duty On call Mike Stevens (whom could not initially be locate on portal when IR was created) informed Duty Operations Manger Arif Djumadi that he had received s. 47F(1) s. 47F(1) At approximately 2230 hours Client Services Officer (CSO) Benjamin Clark located in the s. 47F(1) compound, commenced the activity shutdown on the s. 47F(1) Oval and sighted s. 47F(1) s. 47F(1) All clients at this point of time were returned to their rooms whilst a face to photo welfare was conducted. Emergency Response Team (ERT) members searched the surrounding areas with a vehicle whilst additional ERT members assisted in the s. 47F(1) compound and outer perimeter at approximately 2235 hours. The initial face to photo welfare check was completed and indicated 18 clients were not accounted for at approximately 2250 hours. DIAC on call Mike Stevens was contacted and informed that there were confirmed clients whom were unaccounted for however further welfare checks were still in progress. A situation update was provided to the NT Police at approximately 2300 hours. At approximately 2315 hours confirmation was provided of the surrounding compounds and s. 47F(1) being complete and correct. At approximately 2310 hours consecutive headcounts were carried out indicating eighteen clients not being accounted for. All remaining clients in the s. 47F(1) compound at this point of time had been contained to their rooms. The Manus Island removal was conducted with twenty one clients being removed from the s. 47F(1) compound. After completion of the relocation of the twenty one clients. Staff then initiated a emergency headcount on the s. 47F(1). This commenced at approximately 0100 hours and was completed and at approximately 0210 hours with confirmation that eighteen clients were unaccounted for and are believed to have escaped from the s. 47F(1) compound. Resolve was contacted s. 47F(1) regarding securing the grids however staff were informed that DIAC regional manager Scott Matheson had earlier logged the job. The eighteen clients that were confirmed missing were of s. 47F(1) descent and included s. 47F(1)

s. 47F(1)

s. 47F(1) A Staff have been placed static at the location and remaining staff members continue to patrol the compound.

Attachments

File Name: Officer reports B. Clark & D. Hollands
Comments: Officer reports - Escape - 1-PGHDXO

File Date: 21/05/2013 10:50:12 AM

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Incident Detail Report

As at 23/08/2013

File Name: Escape 100513 Officer Report
CSO A Townsend
Comments: Officer Report CSO A
Townsend

File Date: 11/05/2013 04:31:49 PM

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Officer Report Form

Officers Name :D Hollands

Centre: NIDC

Subject of Report: Static Post

Date: Saturday, May 11, 2013

Incident: Location North I

Time: 03.30hrs

Clients Involved	Client ID	Names of Staff Involved
		C.S.O. Dave Hollands
		C.S.O. Troy Gannon

Details: Please provide all details – time, place, what was said/heard, what did you do/ what did others do/ what was the outcome?

I Client Services Officer David John Hollands while on duty on the 10th day of May 2013 at the Northern Immigration Detention Centre between the hours of 17:45hrs and 06:00hrs I was stationed in **s. 47F(1)** compound, at approximately 03:30am I was assigned to static post by **s. 47E(d)** (the compound supervisor) C.S.O. J. McKeich with C.S.O.T. Gannon on **s. 47F(1), s. 47E(d)**

s. 47F(1), s. 47E(d) I was approached by a person whom identified himself as The DIAC regional manager who then instructed myself and C.S.O. Gannon to not sit together **s. 47F(1), s. 47E(d)**

s. 47F(1), s. 47E(d)

s. 47F(1) I submit this statement for your records.

Signature: D Hollands

Incident Report Form

Subject of Report: Security Breach

Officers name: Benjamin Clark

Date : 10/05/2013

Time: 2225

Center: NIDC

Clients Involved	Client ID	Names of staff involved
		Benjamin Clark
		Troy Gannon
		Reggie Maquinto

Details: Please provide all details – time, place, what was said/heard, what did you do/ what did others do/ what the outcome?

2220 my **s. 47E(d)** (John McKeich) informed me to lock up the north gym and prepare **s. 47F(1)** for our nightly head count.

After locking the gym doors I proceeded to the cabana area near to the evolution block and informed the clients seated there to make their way back to the accommodation blocks for head count.

I then proceeded on to the oval walking towards the south west corner of the compound where there were approx 7 clients seated talking to clients in the south 1 compound I informed them to move to accommodation blocks and prepare for head count.

s. 47E(d), s. 47F(1)

Incident Report Form

Subject of Report: Security Breach

Officers name: Benjamin Clark

Date : 10/05/2013

Time: 2225

Center: NIDC

Clients Involved	Client ID	Names of staff involved
		Benjamin Clark
		Troy Gannon
		Reggie Maquinto

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s. 47F(1), s. 47E(d)

He called **s. 47E(d)** (Arif Djumadi) and took control of the situation I then headed back to the north office to assist with the packing up of the **s. 47F(1)** compound for head count.

After assisting with clearing **s. 47F(1)** compound clients back to their rooms I attended the west end of the oval just as **s. 47E(d)** arrived.

s. 47F(1), s. 47E(d)

s. 47F(1), s. 47E(d)

I was informed by **s. 47E(d)** to come back into the north compound and proceeded with an emergency head count of the compound.

Signature: Benjamin Clark

Action taken:

Feedback provided to staff	Yes	!	N		Signature:	
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>Note any action taken on Client Personal File/Care Plan

Duty Manager Action

Action taken:
Signature

Please complete an Incident Report and attach this form.

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