

Year	Privacy Complaints received by Defence from the Office of the Australian Information Commissioner (OAIC)
FY12-13	8
FY13-14	8
FY14-15	15
FY15-16	10
FY16-17 (to date)	9

Privacy complaints are finalised when withdrawn, resolved at conciliation or when determined by the Information Commissioner.

The outcomes of complaints resolved through a conciliation process are generally confidential and subject to a deed of settlement.

Where the Office of the Australian Information Commissioner has made a determination concerning a Defence privacy complaint these are published on their website: <https://www.oaic.gov.au/privacy-law/determinations/>.

Information on how Defence manages its responsibilities under the Privacy Act 1988 and the Australian Privacy Principles is available at <http://www.defence.gov.au/privacy.asp> and <http://www.defence.gov.au/ComplaintResolution/privacy.asp>.

Most internal privacy concerns, access requests, correction requests and complaints are dealt with by local management and Defence does not maintain a consolidated record.