Australian Government
Department of Immigration and Border Protection

31 August 2017

Mr Asher Hirsch

By Email: foi+request-4044-8ed58be9@righttoknow.org.au

In reply please quote:
FOI Request: FA 17/08/01064
File Number: ADF2017/91937

Dear Mr Hirsch

Acknowledgement of Freedom of Information Access request

This letter refers to an access request received under the *Freedom of Information Act 1982* (the FOI Act) on 25 August 2017, seeking access to:

> *'The "Implementation Framework for Cooperation to Combat People Smuggling and Trafficking in Persons" signed between Australia and Indonesia in 2010.'*

Your request has been allocated FOI request number FA 17/08/01064. Please include your FOI request number in all correspondence with the Freedom of Information (FOI) Section.

Exclusion of non-SES staff personal details and SES telephone contact details

The Department's policy is to exclude the personal details of officers not in the Senior Executive Service (SES), as well as the mobile and work telephone numbers of SES staff, contained in documents that fall within scope of an FOI request. If you require names and contact details of non-SES officers, or direct telephone numbers of SES staff, please inform us so the decision maker may consider your request. Otherwise we will take it that you agree to that information being excluded from the scope of your request.

Timeframe for request

The statutory time frame provided under the FOI Act for processing requests is a standard 30 calendar days.

Contacting the FOI Section

If you wish to discuss your access request you may contact the FOI Section using the details provided below.

Contacting the Department

You can contact us with an enquiry in a number of ways including by email, through our website; by telephone, through our Service Centres or offices around the world, or in person. In Australia you can call 13 18 81 between 9 am and 4 pm Monday to Friday. Details on submitting a webform, or contacting our offices outside Australia are available on our website at www.border.gov.au.

Yours sincerely

Karen Chapman
Freedom of Information Section
Department of Immigration and Border Protection

Email foi@border.gov.au