

MEETING BRIEF

Minister for Veterans' Affairs

Reason

Meeting with the Bird Family

Day and Date

Friday 15 September 2017

Time

3pm - 5pm

Venue

CPO, Melbourne

4 Treasury Place, Melbourne

Brief No. MB17-000236

Key people attending

Mrs Karen Bird, mother of the late Jesse Bird

Mr John Bird, father of the late Jesse Bird

Leanne Cameron, Department of Veterans' Affairs (DVA) Deputy Commissioner Queensland

Sensitivity

Consultation



Internal review of Mr Jesse Bird

- 1. The final copy of the report of the review was not amended from the draft version provided to Mr and Mrs Bird at the meeting on 31 August 2017. The final report is at Attachment C.
- 2. Talking points for your meeting are at Attachment D.

Cleared by

Lisa Foreman A/g Chief Operating Officer

Phone: (s 47E) 14 September 2017

Contact

Leanne Cameron

Deputy Commissioner, Queensland

Phone: (s 47E)

Comments / Outcomes / Follow-up actions:	MET DID NOT MEET
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ATTACHMENTS

(s 22)

Attachment C – Final Report - Jesse Bird review

Attachment D – Talking Points



TALKING POINTS

(s 22)

Public Release of Report

- This is a Report that I commissioned from DVA and Defence to explain the administration of Jesse's claim and Jesse's interactions with the two Departments.
- I have copies of the final Report for you.
- (s 47C)
- This Report will importantly be used to improve DVA's business practices and delivery of services for all clients.



