



21 February 2018

Our reference: LEX 34441

By email only: foi+request-4333-5a10e9f4@righttoknow.org.au

Dear Posty

Freedom of Information Request – Publicly Available Information

I am writing in relation to your request, dated 21 January 2018 and received by the Department of Human Services (**department**) on the same day, for access under the *Freedom of Information Act 1982 (FOI Act)* to the following:

All documents contained within the file "Issuing and viewing receipt numbers 111-05040020" as listed on this page - I believe referred to as your "Operational Blueprint" portal:

<http://operational.humanservices.gov.au/public/Pages/specialist-manuals-and-system-tools/111-05040020-01.html>.

The Operational Blueprint requested above is now publicly available on the department's Operational Information website. This can be accessed via the following link:

<http://operational.humanservices.gov.au/public/Pages/specialist-manuals-and-system-tools/111-05040020-01.html>.

Yours sincerely

Jack
FOI Officer
Freedom of Information Team
FOI and Litigation Branch | Legal Services Division
Department of Human Services