



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Mr Adam Beames

Transmitted by e-mail: [foi+request-4354-5c4e5807@righttoknow.org.au](mailto:foi+request-4354-5c4e5807@righttoknow.org.au)

Dear Mr Beames

***Freedom of Information request for documents in relation to illegal parking at Tarneit Railway Station, V/Line staff duty-of-care and complaint handling, CCTV footage between 9:10-9:30am of a cyclist forced off a bike path, and maintenance of access roads***

I acknowledge receipt of your Freedom of Information (**FOI**) request. FOI fees and charges will be waived on the basis of your e-mail received on 12 February 2018 stating that you are entitled to a health care card.

Please note that PTV does not compile or manage any CCTV footage from the public transport network. In order for PTV to make further enquiries, please advise on the date for which CCTV footage is required.

A search for documents relevant to your request is now being undertaken. You will be advised of my decision as soon as possible, and in any case within 30 days of receipt of your request. A period of 45 days applies if consultation is required under section 29, 29A, 31, 31A, 33, 34, or 35 of the *Freedom of Information Act 1982* (Vic) (**the Act**).

Please note that as part of the consultation process, your name and the subject of your request will be disclosed to parties who can provide relevant advice about the documents captured by your request.

If an extension of time is required, I will write to you before the due date to seek your approval for an extension of time in accordance with the Act.

If you have any queries, please contact me.

Yours sincerely

**GAVIN MAK**

Freedom of Information Officer  
Public Transport Victoria

**13 / FEB / 2018**