

Minutes

Meeting Title	Network Development Partnership – V/Line - Part A		
Date	Wednesday, 19 July 2017	Time	2:00PM
Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/475184

Attendees
Attendees
Invitees
•
Apologies

Agenda Items

Agenda Items			
<p><u>Customer Update</u></p> <p>[Redacted]</p> <ul style="list-style-type: none"> [Redacted] enquired if there is intention to expand Tarneit carpark as the illegal parking at the carpark is significant. [Redacted] to look into campaign budget within Customer Service to address this issue of bus connectivity. V/Line to investigate the feasibility of infrastructure solution such as bollards. <p>[Redacted]</p>			
	Action JUL2	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.	[Redacted]
	Action JUL3	[Redacted] to look into campaign budget within Customer Service to address issue of Tarneit carpark.	[Redacted]
[Redacted]			

Agenda Items

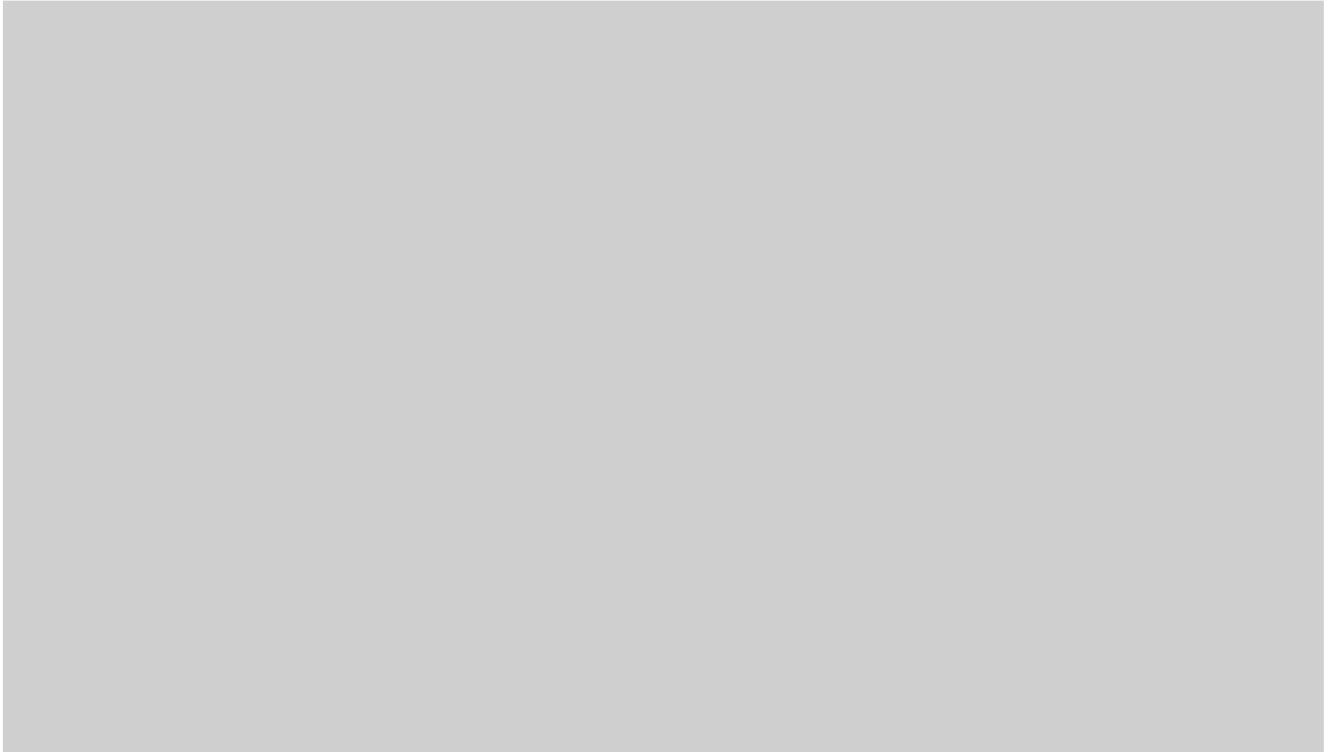
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Open Actions

Item	Status	Action	Owner	Due	Comments

Item	Status	Action	Owner	Due	Comments
JUL2	Open	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.		AUG NDP	
JUL3	Open	to look into campaign budget within Customer Service to address issue of Tarneit carpark.		AUG NDP	

Actions Closed



Agenda



Meeting Title	Network Development Partnership – V/Line - Part A		
Date	Wednesday, 16 August 2017	Time	2.00PM
Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/475664

Attendees - PTV
Attendees – V/Line
Invitees
Apologies
<div></div> <div></div>



Action items from previous meetings:

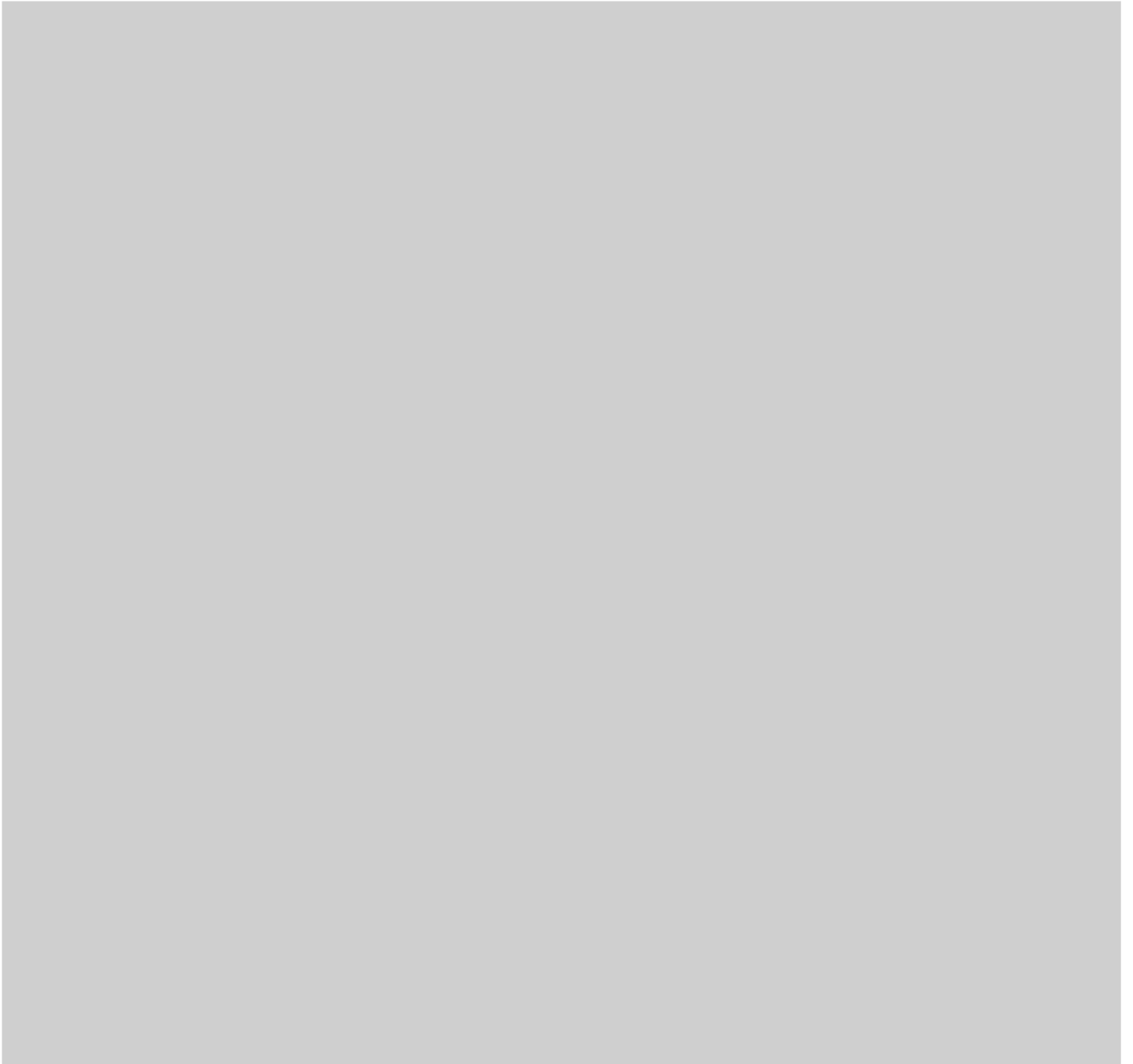
Item	Status	Action	Owner	Due	Comments
JUL2	Open	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.		AUG NDP	
JUL3	Open	to look into campaign budget within Customer Service to address issue of Tarneit carpark.		AUG NDP	

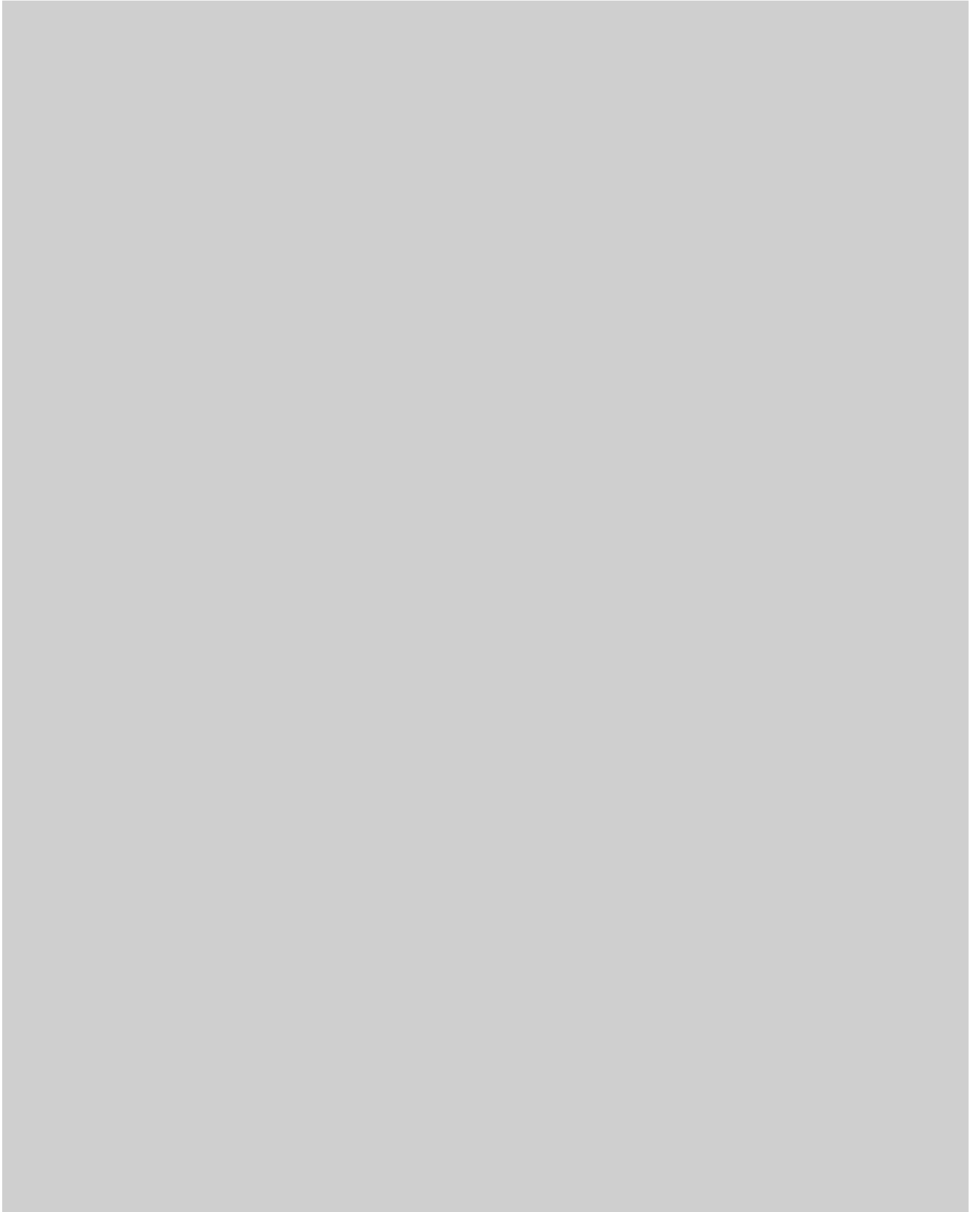
Minutes

Meeting Title	Network Development Partnership – V/Line - Part A		
Date	Wednesday, 16 August 2017	Time	2:00PM
Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/499721

Attendees			
Attendees			
Invitees			
Apologies			












Actions Closed

Item	Status	Action	Owner	Due	Comments
JUL2	Closed	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.		SEP NDP	V/Line to deploy bollards as required.
JUL3	Closed	 to look into campaign budget within Customer Service to address issue of Tarneit carpark.		AUG NDP	PTV Customer Service has limited capacity but has offered to design assistance to V/Line.

Agenda



Meeting Title	Network Development Partnership – V/Line - Part A		
Date	Wednesday, 16 August 2017	Time	2.00PM
Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/475664

Attendees - PTV
Attendees – V/Line
Invitees
Apologies
• •



Action items from previous meetings:

Item	Status	Action	Owner	Due	Comments
JUL2	Open	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.		AUG NDP	
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Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/475184

Attendees
Attendees
Invitees
•
Apologies

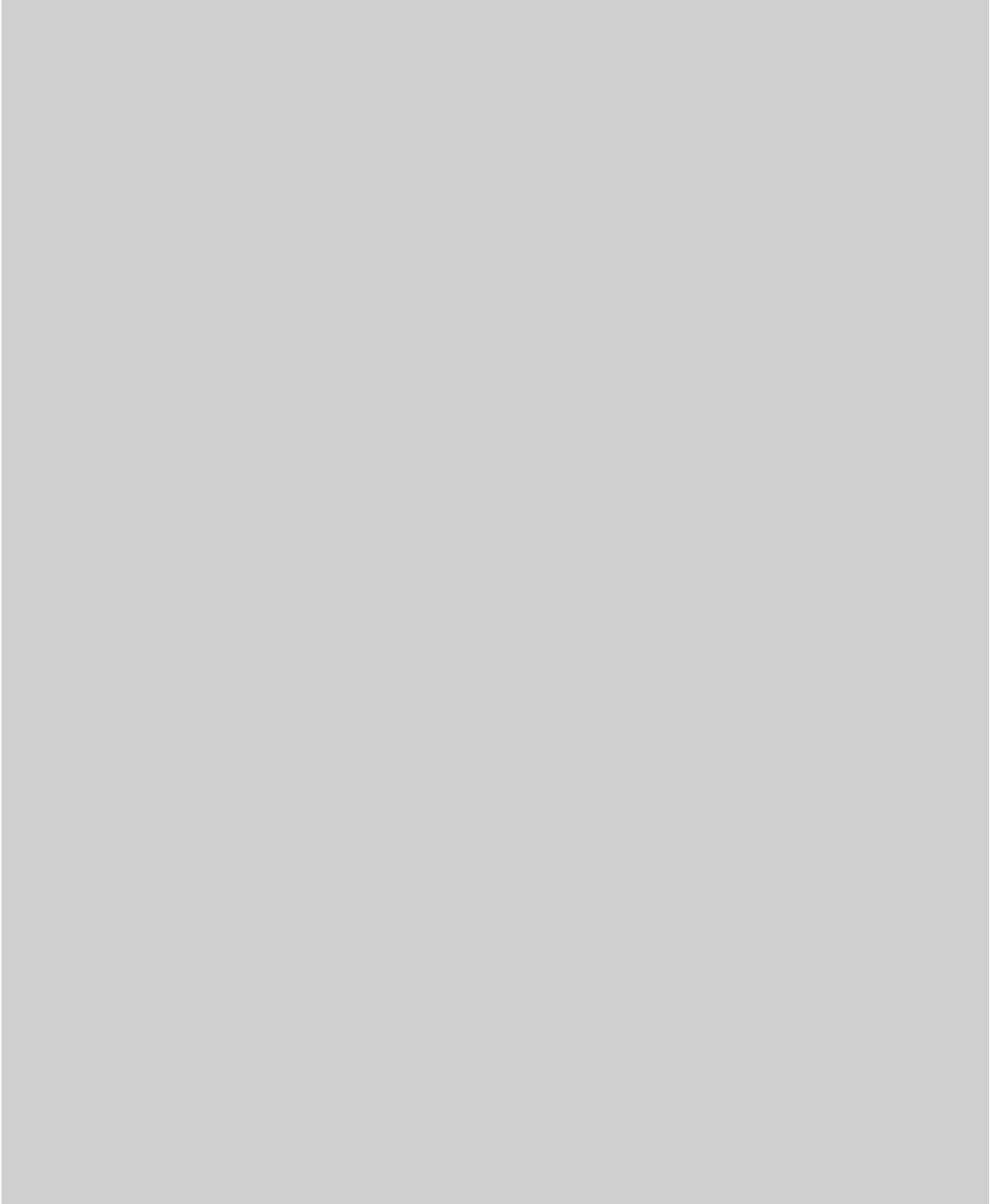


Agenda Items

Customer Update

- [REDACTED] enquired if there is intention to expand Tarneit carpark as the illegal parking at the carpark is significant. [REDACTED] to look into campaign budget within Customer Service to address this issue of bus connectivity. V/Line to investigate the feasibility of infrastructure solution such as bollards.

	Action JUL2	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.	[REDACTED]
	Action JUL3	[REDACTED] to look into campaign budget within Customer Service to address issue of Tarneit carpark.	[REDACTED]



Item	Status	Action	Owner	Due	Comments
JUL2	Open	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.		AUG NDP	
JUL3	Open	to look into campaign budget within Customer Service to address issue of Tarneit carpark.		AUG NDP	

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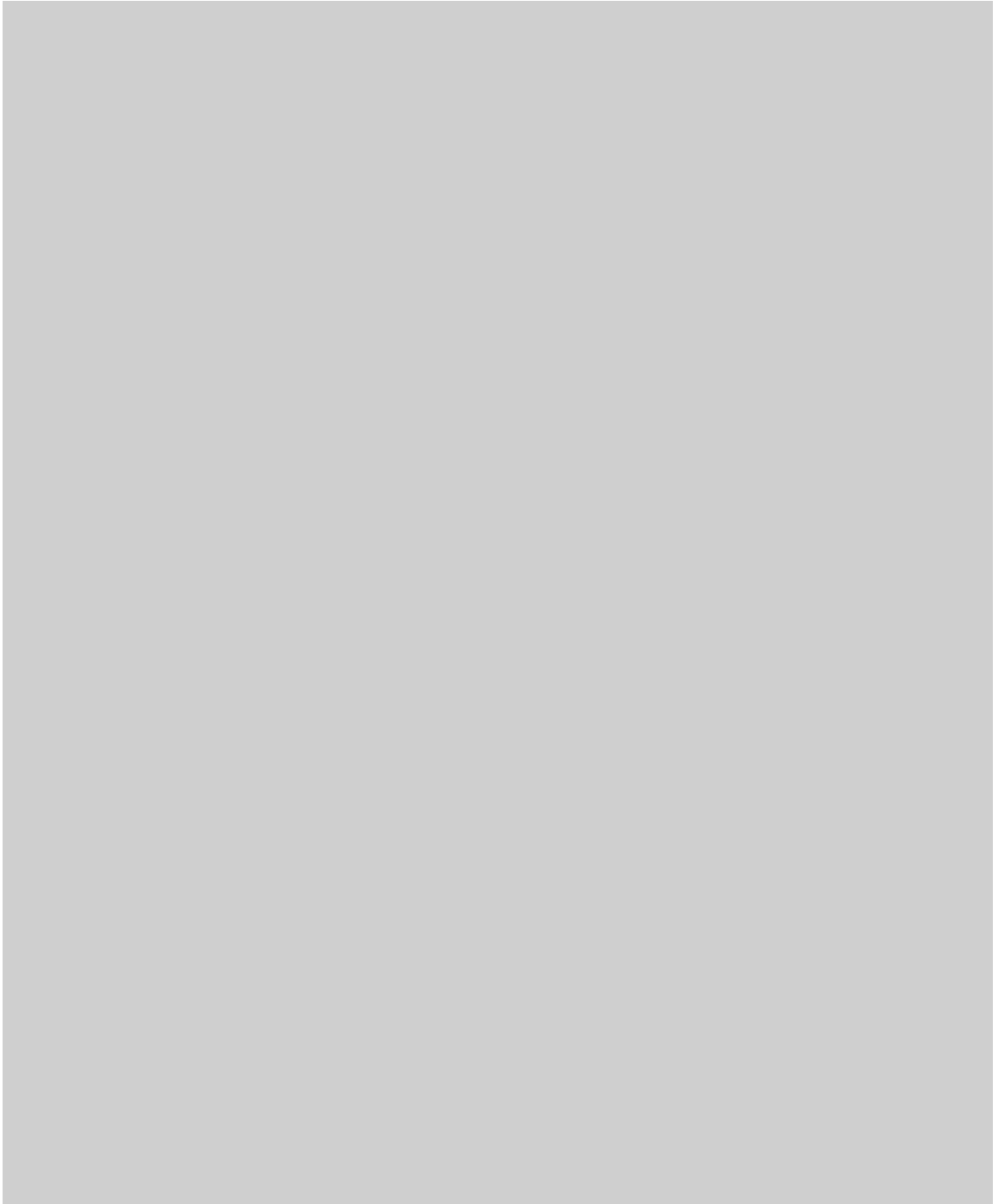
Minutes

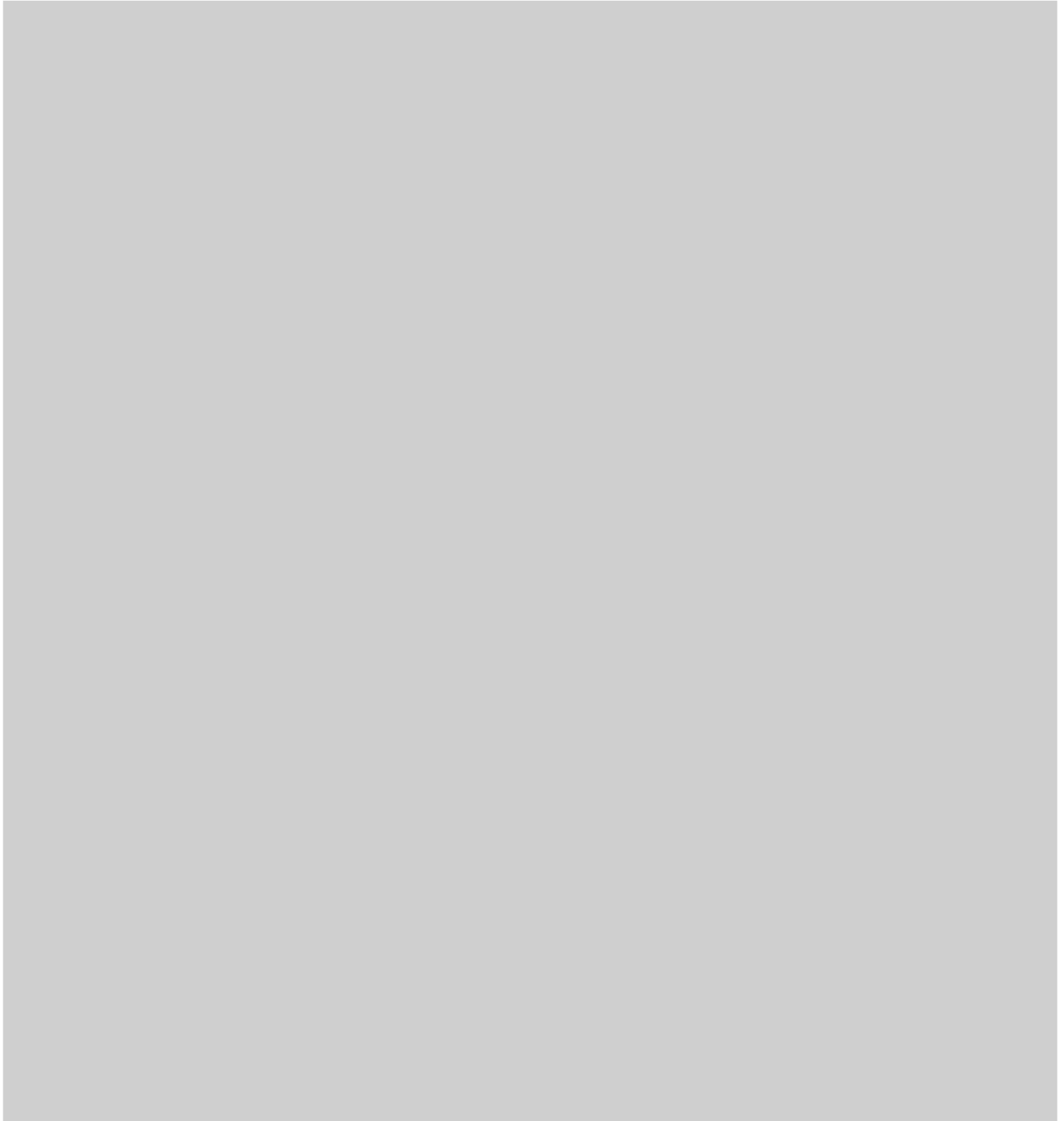
Meeting Title	Network Development Partnership – V/Line - Part A		
Date	Wednesday, 16 August 2017	Time	2:00PM
Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/499721

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









Actions Closed

Item	Status	Action	Owner	Due	Comments
JUL2	Closed	V/Line to investigate feasibility infrastructure changes at Tarneit carpark.		SEP NDP	V/Line to deploy bollards as required.
JUL3	Closed	 to look into campaign budget within Customer Service to address issue of Tarneit carpark.		AUG NDP	PTV Customer Service has limited capacity but has offered to design assistance to V/Line.

Next meeting date	20 September 2017	Time	2.00PM –3.30PM
Location	Room 1, Level 10, 750 Collins Street, Docklands		

Minutes

Meeting Title	Network Development Partnership – V/Line - Part A		
Date	Wednesday, 18 October 2017	Time	2:00PM
Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/721463


Attendees
Attendees
Invitees
Apologies
<ul style="list-style-type: none">

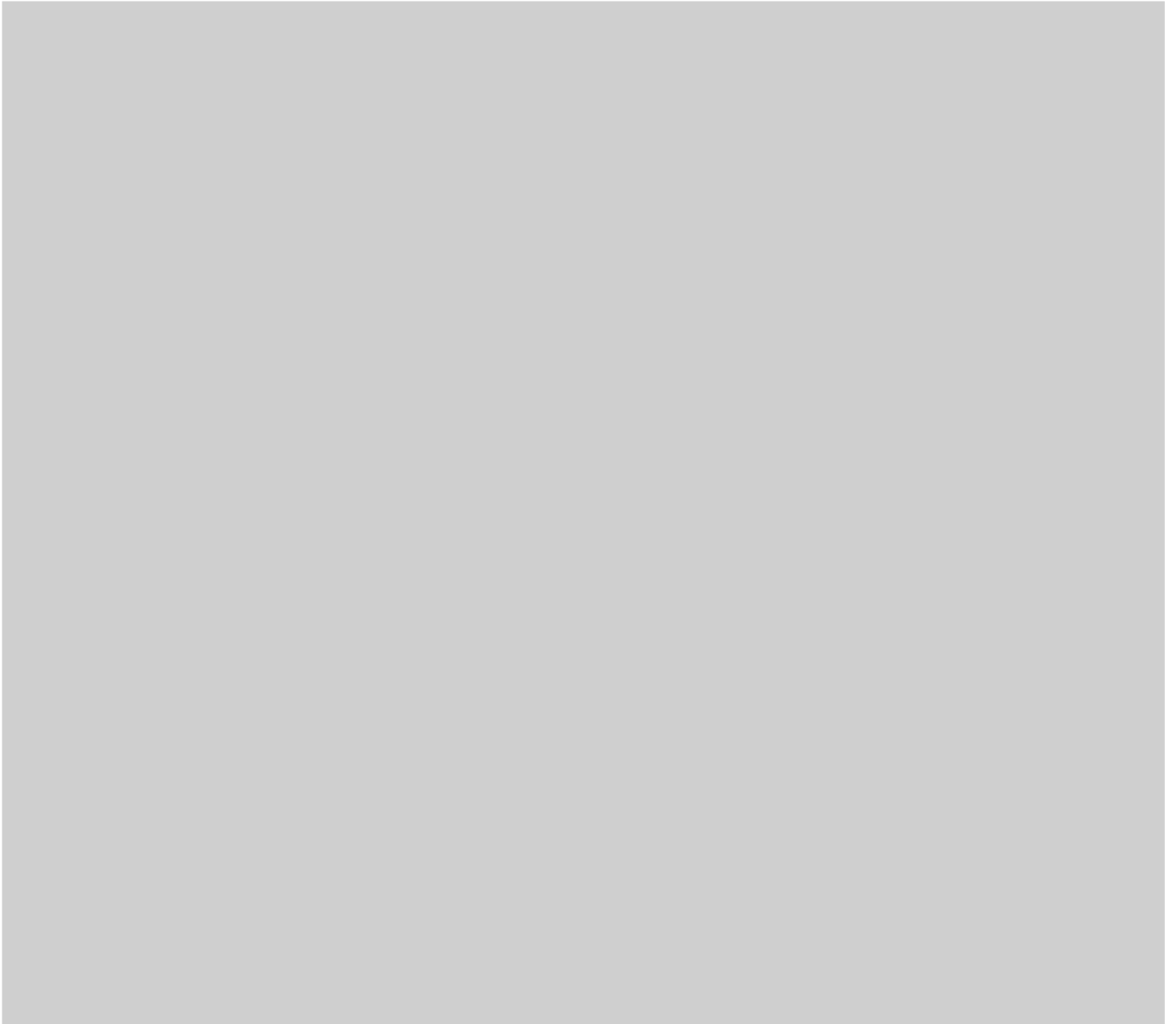


Agenda Items

Customer Update



- Brief to the Minister re Tarneit carpark was discussed, with  noting more detail on proposed solution is required.







Minutes

Meeting Title	Network Development Partnership – V/Line - Part A		
Date	Wednesday, 18 October 2017	Time	2:00PM
Chair		Secretariat	
Location	Room 10.01, PTV Offices	TRIM Ref.	DOC/17/721463

Attendees
Attendees
Invitees
Apologies




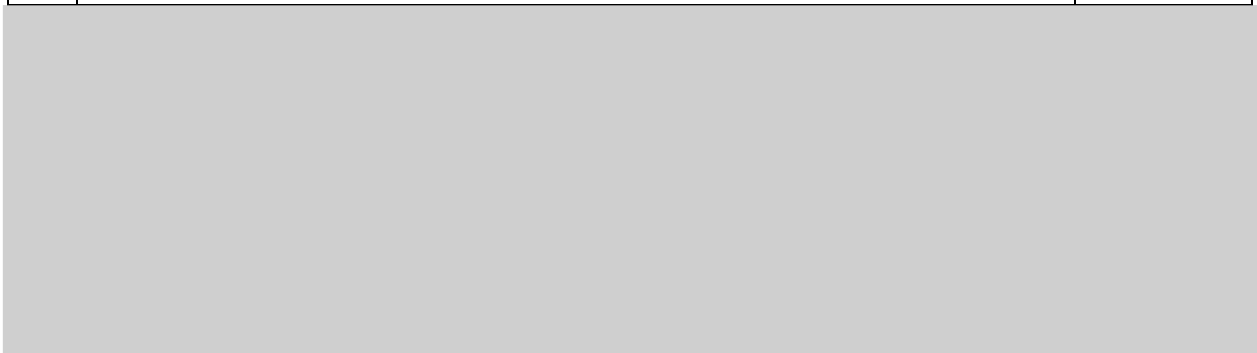
Agenda Items



Customer Update



- Brief to the Minister re Tarneit carpark was discussed, with  noting more detail on proposed solution is required.











Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator
 to: 28/09/2017 12:09 PM
 From: CORE/DOI
 To: CORE/DOI@VICGOV1, CORE/DOI@VICGOV1

Franchise Operator Management

Telephone +
 Email ptv.vic.gov.au



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----- Forwarded by CORE/DOI on 28/09/2017 12:09 PM -----

From: <vline.com.au>
 To: "ptv.vic.gov.au" <ptv.vic.gov.au>
 Cc: <vline.com.au>
 Date: 28/09/2017 12:01 PM
 Subject: FW: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi

FYI
 Thanks

From:
Sent: Thursday, 28 September 2017 8:21 AM
To: <vline.com.au>
Subject: FW: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

From:
Sent: Thursday, 28 September 2017 8:18 AM
To: <vline.com.au>; <vline.com.au>; <vline.com.au>
Cc: <vline.com.au>
Subject: RE: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi

Just confirming some quotes are on their way to address this issue.

I will contact the local council to let them know our plans with bollards, however can you confirm that V/Line currently does not have any plans to extend the car park as I know this is a question they will ask.

Regards

V/Line Pty Ltd
Geelong Station Railway Terrace
Geelong VIC 3220

E [\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)
W www.vline.com.au



Part of Transport For Victoria

Please consider your environmental responsibility. Before printing this e-mail message, ask yourself whether you really need a hard copy.

From: [REDACTED]
Sent: Tuesday, 26 September 2017 4:51 PM
To: [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>; [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>; [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>
Cc: [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>
Subject: Fwd: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED] and [REDACTED]

Would one of you be able to give [REDACTED] a call so that he can organise to get some bollards (or similar) installed to stop illegally parking please?

It might be worth [REDACTED] also touching base with the local council

Thanks

Get [Outlook for iOS](#)

From: [REDACTED]
Sent: Tuesday, September 26, 2017 4:22:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

Just wondering how close we are at getting a quote for Bollards at Tarneit Station.

PTV want us to set up a meeting between local Council and V/Line to try to work out the issues, however it would be good if we had some cost options for them.

Thanks

V/Line Pty Ltd

Level 9, 750 Collins Street
Docklands VIC 3008
GPO Box 5343 Melbourne VIC 3001

[REDACTED]
[REDACTED]
E [REDACTED]@vline.com.au
W www.vline.com.au

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Please consider your environmental responsibility. Before printing this e-mail message, ask yourself whether you really need a hard copy.

[REDACTED] Original Message-----

From: [REDACTED]@ptv.vic.gov.au [mailto:[REDACTED]@ptv.vic.gov.au]
Sent: Tuesday, 26 September 2017 10:13 AM
To: [REDACTED] <[REDACTED]@vline.com.au>
Subject: Re: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED] - following up on this.

Cheers
[REDACTED]

[REDACTED]
[REDACTED] Franchise Operator Management

Telephone + [REDACTED]
Email [REDACTED]@ptv.vic.gov.au

(Embedded image moved to file: pic24642.gif)

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From: [REDACTED] CORE/DOI
To: [REDACTED]@vline.com.au
Date: 21/09/2017 03:42 PM
Subject: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

See below - I think maybe we should set up a meeting with local Council and V/Line to try to work this through. Is the road V/Line's or council's?

Thanks

[REDACTED]

[REDACTED]

[REDACTED] Franchise Operator Management

Telephone + [REDACTED]

Email [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)

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----- Forwarded by [REDACTED] CORE/DOI on 21/09/2017 03:41 PM -----

From: [REDACTED] <[\[REDACTED\]@cdcbus.com.au](mailto:[REDACTED]@cdcbus.com.au)>
 To: "[REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)" <[\[REDACTED\]@ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)>,
 "[REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)"
 <[\[REDACTED\]@ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)>
 Date: 21/09/2017 03:36 PM
 Subject: RE: Tarneit railway station - car park issues - on the bus
 interchange side - bus operator feedback

Hi [REDACTED] and [REDACTED]

Please find attached today's picture of cars, now even parked on road and as such clearly creating a hazard for the buses to maneuver through. Could this be attended at the earliest please and appropriate solution applied...

Kind regards

[REDACTED]

<cid:image030.png@01D18C2B.ABE1F650>

[REDACTED]

[REDACTED]

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 [REDACTED] cdcbus.com.au cdcvictoria.com.au

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From: [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au) [[mailto:\[REDACTED\]@ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)]

Sent: 05 September, 2017 4:38 PM

To: [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)

Cc: [REDACTED] <[\[REDACTED\]@cdcbus.com.au](mailto:[REDACTED]@cdcbus.com.au)>

Subject: Re: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi all

V/Line is aware of the issues regarding cars parking illegally at Tarneit.
V/Line is assessing infrastructure upgrades to try to reduce the number of cars parking illegally.

Regards

[REDACTED]
[REDACTED] Franchise Operator Management

Telephone + [REDACTED]
Email [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)

(Embedded image moved to file: pic18300.gif)
<cid:image002.gif@01D332EE.F9778040>

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From: [REDACTED] CORE/DOI
To: [REDACTED] <[\[REDACTED\]@cdcbus.com.au](mailto:[REDACTED]@cdcbus.com.au)>, [REDACTED]
[REDACTED] CORE/DOI@VICGOV1
Date: 05/09/2017 04:35 PM
Subject: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]
As discussed please see feedback and attached photo from CDC showing cars parked on the bend, this is causing buses to steer wide and unfortunately cross the white line.
Can you please provide feedback as to what can be done to stop cars parking illegally within the station boundaries, thanks

Regards

[REDACTED]
[REDACTED] Franchise Operator Management

Level 9, 750 Collins Street, Docklands, Victoria 3008 PO Box 4727, Melbourne, Victoria, 3001

Telephone [REDACTED]
Mobile [REDACTED]
Email [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)

(Embedded image moved to file: pic17954.gif)
<cid:image003.gif@01D332EE.F9778040>
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From: [REDACTED] <[REDACTED]@cdcbus.com.au>
 To: "[REDACTED]@ptv.vic.gov.au" <[REDACTED]@ptv.vic.gov.au>
 >
 Date: 05/09/2017 01:07 PM
 Subject: FW: Tarneit railway station car park issues on the bus interchange side.

Hi [REDACTED]

As I await for an update on this issue, the following picture has been taken today(05/09/2017) in relation to the cars parked on the side of the road creating a hazard for the buses to maneuver through.

Could you kindly check this with respective authority as to what plans do they have to enforce the correct parking. This is now happening on the railway station side(where buses start and finish their routes). Tarneit Station interchange.

Kind regards

[REDACTED]
[cid:image030.png@01D18C2B.ABE1F650](#)
 [REDACTED]
 [REDACTED]

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 [REDACTED]@cdcbus.com.au cdcvictoria.com.au

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From: [REDACTED]
 Sent: 07 April, 2017 1:13 PM
 To: [REDACTED]@ptv.vic.gov.au; [REDACTED]@ptv.vic.gov.au; [REDACTED]@ptv.vic.gov.au
 Cc: [REDACTED] <[REDACTED]@cdcvictoria.com.au>; [REDACTED]@ptv.vic.gov.au
 Subject: RE: Tarneit railway station car park issues on the bus interchange side.

Hi All

Any update on this request?? Any update on this will be much appreciated...

Kind regards

[REDACTED]

<cid:image030.png@01D18C2B.ABE1F650>

Fax (03) 93697711

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 cdc victoria.com.au cdcvictoria.com.au

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From: ptv.vic.gov.au [mailto:ptv.vic.gov.au]
]

Sent: 28 February, 2017 5:22 PM

To: ptv.vic.gov.au; ptv.vic.gov.au

Cc: ptv.vic.gov.au

Subject: Re: Tarneit railway station car park issues on the bus interchange side.

Please see safety issue raised by CDC, can you on forward the request to the relevant authority to have this assessed, thanks

Regards

Franchise Operator Management

Level 9, 750 Collins Street, Docklands, Victoria 3008 PO Box 4727, Melbourne, Victoria, 3001

Telephone

Mobile

Email ptv.vic.gov.au

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<cid:image004.gif@01D332EE.F9778040>

For more information visit www.ptv.vic.gov.au or call 1800 800 007 (6am – midnight)

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To: " ptv.vic.gov.au " <ptv.vic.gov.au>
>,
Cc: " ptv.vic.gov.au " <ptv.vic.gov.au>,

<[REDACTED]@CDCVICTORIA.COM.AU>

Date: 28/02/2017 10:47 AM

Subject: Tarneit railway station car park issues on the bus interchange side.

Hi [REDACTED]

As this interchange will not be under Local council(Wyndham) could you please forward this email to the respective staff in charge for this issue:

· After the buses turn right from Derrimut road into Tarneit interchange suddenly cars in front of the buses turn left into the entrance towards dirt road car park although CDC Victoria does not have any objections to the car park on this side but due to the location of the entrance which is just after a steep descent in the road creating a safety hazard for the driver to apply harsh braking. Possible solution: Move the entrance further 50+75 metres to provide bigger gap.

Kind regards

<cid:image030.png@01D18C2B.ABE1F650>

Fax (03) 93697711

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 [\[REDACTED\]@cdcvictoria.com.au](mailto:[REDACTED]@cdcvictoria.com.au) cdcvictoria.com.au

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Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator
 to: 21/02/2018 10:28 AM
 From: CORE/DOI
 To: CORE/DOI@VICGOV1

Franchise Operator Management

Telephone +
 Mobile +61
 Email ptv.vic.gov.au



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----- Forwarded by CORE/DOI on 21/02/2018 10:28 AM -----

From: CORE/DOI
 To: CORE/DOI@VICGOV1
 Cc: <cdcbus.com.au>
 Date: 05/09/2017 04:38 PM
 Subject: Re: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi all

V/Line is aware of the issues regarding cars parking illegally at Tarneit. V/Line is assessing infrastructure upgrades to try to reduce the number of cars parking illegally.

Regards

Franchise Operator Management

Telephone +
 Email ptv.vic.gov.au



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05/09/2017 04:35:06 PM---Hi As discussed please see feedback and attached photo from CDC showing cars parked on the ben

From: [REDACTED] CORE/DOI
 To: [REDACTED] <[REDACTED]@cdcbus.com.au>, [REDACTED] CORE/DOI@VICGOV1
 Date: 05/09/2017 04:35 PM
 Subject: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

As discussed please see feedback and attached photo from CDC showing cars parked on the bend, this is causing buses to steer wide and unfortunately cross the white line.

Can you please provide feedback as to what can be done to stop cars parking illegally within the station boundaries, thanks

Regards

[REDACTED]
 Franchise Operator Management

Level 9,750 Collins Street, Docklands, Victoria 3008
 PO Box 4727, Melbourne, Victoria, 3001

Telephone [REDACTED]
 Mobile [REDACTED]
 Email [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)



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* [REDACTED] ---05/09/2017 01:07:23 PM---Hi [REDACTED] As I await for an update on this issue, the following picture has been taken today(05/09/2

From: [REDACTED] <[REDACTED]@cdcbus.com.au>
 To: "[REDACTED]@ptv.vic.gov.au" <[REDACTED]@ptv.vic.gov.au>
 Date: 05/09/2017 01:07 PM
 Subject: FW: Tarneit railway station car park issues on the bus interchange side.

Hi [REDACTED]

As I await for an update on this issue, the following picture has been taken today(05/09/2017) in relation to the cars parked on the side of the road creating a hazard for the buses to maneuver through.

Could you kindly check this with respective authority as to what plans do they have to enforce the correct parking. This is now happening on the railway station side(where buses start and finish their routes). Tarneit Station interchange.

Kind regards

Werribee & Altona



Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029

cdcbus.com.au

cdcvictoria.com.au

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From:

Sent: 07 April, 2017 1:13 PM

To: ptv.vic.gov.au; ptv.vic.gov.au; ptv.vic.gov.au

Cc: cdcvictoria.com.au; ptv.vic.gov.au

Subject: RE: Tarneit railway station car park issues on the bus interchange side.

Hi All

Any update on this request?? Any update on this will be much appreciated...

Kind regards

Werribee & Altona



Fax (03) 93697711

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029

cdcvictoria.com.au

cdcvictoria.com.au

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From: ptv.vic.gov.au [mailto:ptv.vic.gov.au]

Sent: 28 February, 2017 5:22 PM

To: ptv.vic.gov.au; ptv.vic.gov.au

Cc: ptv.vic.gov.au

Subject: Re: Tarneit railway station car park issues on the bus interchange side.

Please see safety issue raised by CDC, can you forward the request to the relevant authority to have this assessed, thanks

Regards

Franchise Operator Management

Level 9, 750 Collins Street, Docklands, Victoria 3008
PO Box 4727, Melbourne, Victoria, 3001

Telephone [REDACTED]
Mobile [REDACTED]
Email [REDACTED] ptv.vic.gov.au



For more information visit www.ptv.vic.gov.au
or call 1800 800 007 (6am – midnight)

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From: [REDACTED] <CDCVICTORIA.COM.AU>
To: "[REDACTED] ptv.vic.gov.au" <ptv.vic.gov.au>,
Cc: "[REDACTED] ptv.vic.gov.au" <ptv.vic.gov.au>, [REDACTED] <CDCVICTORIA.COM.AU>
Date: 28/02/2017 10:47 AM
Subject: Tarneit railway station car park issues on the bus interchange side.

Hi [REDACTED]

As this interchange will not be under Local council (Wyndham) could you please forward this email to the respective staff in charge for this issue:

- After the buses turn right from Derrimut road into Tarneit interchange suddenly **cars in front of the buses turn left into the entrance towards dirt road car park** although CDC Victoria does not have any objections to the car park on this side but due to the location of the entrance which is just after a steep descent in the road creating a safety hazard for the driver to apply harsh braking. **Possible solution:** Move the entrance further 50+75 metres to provide bigger gap.

Kind regards

[REDACTED]
Werribee & Altona



Fax (03) 93697711

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029

cdevictoria.com.au

cdevictoria.com.au

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[attachment "Resized_20170905_101424.jpeg" deleted by ██████████ CORE/DOI]



Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator
 to: 21/02/2018 10:34 AM
 From: CORE/DOI
 To: CORE/DOI@VICGOV1

Franchise Operator Management

Telephone +
 Mobile +
 Email ptv.vic.gov.au



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----- Forwarded by CORE/DOI on 21/02/2018 10:34 AM -----

From: <vline.com.au>
 To: "ptv.vic.gov.au" <ptv.vic.gov.au>
 Cc: <vline.com.au>
 Date: 28/09/2017 12:01 PM
 Subject: FW: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi

FYI
 Thanks

From: [redacted]
 Sent: Thursday, 28 September 2017 8:21 AM
 To: [redacted] <vline.com.au>
 Subject: FW: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

From: [redacted]
 Sent: Thursday, 28 September 2017 8:18 AM
 To: [redacted] <vline.com.au>; [redacted] <vline.com.au>; [redacted] <vline.com.au>
 Cc: [redacted] <vline.com.au>
 Subject: RE: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi

Just confirming some quotes are on their way to address this issue.

I will contact the local council to let them know our plans with bollards, however can you confirm that V/Line currently does not have any plans to extend the car park as I know this is a question they will ask.

Regards

V/Line Pty Ltd
Geelong Station Railway Terrace
Geelong VIC 3220

E [\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)
W www.vline.com.au



Part of Transport For Victoria

Please consider your environmental responsibility. Before printing this e-mail message, ask yourself whether you really need a hard copy.

From: [REDACTED]
Sent: Tuesday, 26 September 2017 4:51 PM
To: [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>; [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>; [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>
Cc: [REDACTED] <[\[REDACTED\]@vline.com.au](mailto: [REDACTED]@vline.com.au)>
Subject: Fwd: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED] and [REDACTED]

Would one of you be able to give [REDACTED] a call so that he can organise to get some bollards (or similar) installed to stop illegally parking please?

It might be worth [REDACTED] also touching base with the local council

Thanks

[REDACTED]

Get [Outlook for iOS](#)

From: [REDACTED]
Sent: Tuesday, September 26, 2017 4:22:05 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

Just wondering how close we are at getting a quote for Bollards at Tarneit Station.

PTV want us to set up a meeting between local Council and V/Line to try to work out the issues, however it would be good if we had some cost options for them.

Thanks

[REDACTED]

V/Line Pty Ltd
Level 9, 750 Collins Street
Docklands VIC 3008
GPO Box 5343 Melbourne VIC 3001

[REDACTED]
[REDACTED]
E [REDACTED]@vline.com.au
W www.vline.com.au

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Please consider your environmental responsibility. Before printing this e-mail message, ask yourself whether you really need a hard copy.

[REDACTED] Original Message-----
From: [REDACTED]@ptv.vic.gov.au [mailto:[REDACTED]@ptv.vic.gov.au]
Sent: Tuesday, 26 September 2017 10:13 AM
To: [REDACTED] <[REDACTED]@vline.com.au>
Subject: Re: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED] - following up on this.

Cheers
[REDACTED]

[REDACTED]
[REDACTED] Franchise Operator Management

Telephone + [REDACTED]
Email [REDACTED]@ptv.vic.gov.au

(Embedded image moved to file: pic24642.gif)

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From: [REDACTED] CORE/DOI
To: [REDACTED]@vline.com.au
Date: 21/09/2017 03:42 PM
Subject: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

See below - I think maybe we should set up a meeting with local Council and V/Line to try to work this through. Is the

road V/Line's or council's?

Thanks

[REDACTED]

[REDACTED]

[REDACTED] Franchise Operator Management

Telephone + [REDACTED]

Email [REDACTED] ptv.vic.gov.au

(Embedded image moved to file: pic23569.gif)

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----- Forwarded by [REDACTED] CORE/DOI on 21/09/2017 03:41 PM -----

From: [REDACTED] <[\[REDACTED\]@cdcbus.com.au](mailto:[REDACTED]@cdcbus.com.au)>
 To: "[REDACTED] ptv.vic.gov.au" <[\[REDACTED\]@ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)>,
 "[REDACTED] ptv.vic.gov.au"
 <[\[REDACTED\]@ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)>
 Date: 21/09/2017 03:36 PM
 Subject: RE: Tarneit railway station - car park issues - on the bus
 interchange side - bus operator feedback

Hi [REDACTED] and [REDACTED]

Please find attached today's picture of cars, now even parked on road and as such clearly creating a hazard for the buses to maneuver through. Could this be attended at the earliest please and appropriate solution applied...

Kind regards

[REDACTED]

[cid:image030.png@01D18C2B.ABE1F650](#)

[REDACTED]

[REDACTED]

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 [REDACTED] cdcbus.com.au cdcvictoria.com.au

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From: [REDACTED] ptv.vic.gov.au [[mailto:\[REDACTED\]@ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)]

Sent: 05 September, 2017 4:38 PM

To: [REDACTED] ptv.vic.gov.au

Cc: [REDACTED] <[\[REDACTED\]@cdcbus.com.au](mailto:[REDACTED]@cdcbus.com.au)>

Subject: Re: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi all

V/Line is aware of the issues regarding cars parking illegally at Tarneit.
V/Line is assessing infrastructure upgrades to try to reduce the number of cars parking illegally.

Regards

[REDACTED]
[REDACTED] Franchise Operator Management

Telephone + [REDACTED]
Email [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)

(Embedded image moved to file: pic18300.gif)
<cid:image002.gif@01D332EE.F9778040>

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From: [REDACTED] CORE/DOI
To: [REDACTED] <[\[REDACTED\]@cdcbus.com.au](mailto:[REDACTED]@cdcbus.com.au)>, [REDACTED]
[REDACTED] CORE/DOI@VICGOV1
Date: 05/09/2017 04:35 PM
Subject: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]
As discussed please see feedback and attached photo from CDC showing cars parked on the bend, this is causing buses to steer wide and unfortunately cross the white line.
Can you please provide feedback as to what can be done to stop cars parking illegally within the station boundaries, thanks

Regards
[REDACTED]
[REDACTED] Franchise Operator Management

Level 9, 750 Collins Street, Docklands, Victoria 3008 PO Box 4727, Melbourne, Victoria, 3001

Telephone [REDACTED]
Mobile [REDACTED]
Email [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)

(Embedded image moved to file: pic17954.gif)
<cid:image003.gif@01D332EE.F9778040>
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From: [REDACTED] <[REDACTED]@cdcbus.com.au>
 To: "[REDACTED]@ptv.vic.gov.au" <[REDACTED]@ptv.vic.gov.au>
 >
 Date: 05/09/2017 01:07 PM
 Subject: FW: Tarneit railway station car park issues on the bus interchange side.

Hi [REDACTED]

As I await for an update on this issue, the following picture has been taken today(05/09/2017) in relation to the cars parked on the side of the road creating a hazard for the buses to maneuver through.

Could you kindly check this with respective authority as to what plans do they have to enforce the correct parking. This is now happening on the railway station side(where buses start and finish their routes). Tarneit Station interchange.

Kind regards

[REDACTED]
[cid:image030.png@01D18C2B.ABE1F650](#)
 [REDACTED]
 [REDACTED]

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 [REDACTED]@cdcbus.com.au cdcvictoria.com.au

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From: [REDACTED]
 Sent: 07 April, 2017 1:13 PM
 To: [REDACTED]@ptv.vic.gov.au; [REDACTED]@ptv.vic.gov.au; [REDACTED]@ptv.vic.gov.au
 Cc: [REDACTED] <[REDACTED]@cdcvictoria.com.au>; [REDACTED]@ptv.vic.gov.au
 Subject: RE: Tarneit railway station car park issues on the bus interchange side.

HI All

Any update on this request?? Any update on this will be much appreciated...

Kind regards

<cid:image030.png@01D18C2B.ABE1F650>

Fax (03) 93697711

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 cdc victoria.com.au cdcvictoria.com.au

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From: ptv.vic.gov.au [mailto:ptv.vic.gov.au]
]

Sent: 28 February, 2017 5:22 PM

To: ptv.vic.gov.au; ptv.vic.gov.au

Cc: ptv.vic.gov.au

Subject: Re: Tarneit railway station car park issues on the bus interchange side.

Please see safety issue raised by CDC, can you on forward the request to the relevant authority to have this assessed, thanks

Regards

Franchise Operator Management

Level 9, 750 Collins Street, Docklands, Victoria 3008 PO Box 4727, Melbourne, Victoria, 3001

Telephone

Mobile

Email ptv.vic.gov.au

(Embedded image moved to file: pic12078.gif)

<cid:image004.gif@01D332EE.F9778040>

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From: CDCVICTORIA.COM.AU
To: "ptv.vic.gov.au" <ptv.vic.gov.au>
>

Cc: " [REDACTED] ptv.vic.gov.au" < [REDACTED] ptv.vic.gov.au>,
 [REDACTED] < [REDACTED] CDCVICTORIA.COM.AU>
 Date: 28/02/2017 10:47 AM
 Subject: Tarneit railway station car park issues on the bus interchange side.

Hi [REDACTED]

As this interchange will not be under Local council(Wyndham) could you please forward this email to the respective staff in charge for this issue:

· After the buses turn right from Derrimut road into Tarneit interchange suddenly cars in front of the buses turn left into the entrance towards dirt road car park although CDC Victoria does not have any objections to the car park on this side but due to the location of the entrance which is just after a steep descent in the road creating a safety hazard for the driver to apply harsh braking. Possible solution: Move the entrance further 50+75 metres to provide bigger gap.

Kind regards

[REDACTED]
<cid:image030.png@01D18C2B.ABE1F650>

[REDACTED]
 Fax (03) 93697711
 [REDACTED]

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 [REDACTED] cdcvictoria.com.au cdcvictoria.com.au

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deleted by [REDACTED] CORE/DOI]

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Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator
 [REDACTED] to: [REDACTED] 21/02/2018 10:34 AM
 From: [REDACTED] CORE/DOI
 To: [REDACTED] CORE/DOI@VICGOV1

[REDACTED]
 Franchise Operator Management

Telephone + [REDACTED]
 Mobile + [REDACTED]
 Email [REDACTED] ptv.vic.gov.au



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----- Forwarded by [REDACTED] CORE/DOI on 21/02/2018 10:34 AM -----

From: [REDACTED] CORE/DOI
 To: [REDACTED] <[REDACTED]@vline.com.au>
 Cc: [REDACTED] <[REDACTED]@vline.com.au>
 Date: 28/09/2017 12:10 PM
 Subject: Re: FW: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Thanks [REDACTED] I wonder if we can explore parking tickets with the council as another deterrent - depending on whose land the illegal parking is occurring on.

Thanks
 [REDACTED]

[REDACTED]
 Franchise Operator Management

Telephone + [REDACTED]
 Email [REDACTED] ptv.vic.gov.au



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* [REDACTED] ---28/09/2017 12:01:09 PM---Hi [REDACTED] FYI

From: [REDACTED] <[REDACTED]@vline.com.au>
 To: "[REDACTED] ptv.vic.gov.au" <[REDACTED]@ptv.vic.gov.au>

Cc: [REDACTED] <[REDACTED]@vline.com.au>
 Date: 28/09/2017 12:01 PM
 Subject: FW: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

FYI
 Thanks
 [REDACTED]

From: [REDACTED]
Sent: Thursday, 28 September 2017 8:21 AM
To: [REDACTED] <[REDACTED]@vline.com.au>
Subject: FW: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

From: [REDACTED]
Sent: Thursday, 28 September 2017 8:18 AM
To: [REDACTED] <[REDACTED]@vline.com.au>; [REDACTED] <[REDACTED]@vline.com.au>; [REDACTED] <[REDACTED]@vline.com.au>
Cc: [REDACTED] <[REDACTED]@vline.com.au>
Subject: RE: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

Just confirming some quotes are on their way to address this issue.

I will contact the local council to let them know our plans with bollards, however can you confirm that V/Line currently does not have any plans to extend the car park as I know this is a question they will ask.

Regards

[REDACTED]
 V/Line Pty Ltd
 Geelong Station Railway Terrace
 Geelong VIC 3220

E [REDACTED]@vline.com.au
 W www.vline.com.au



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From: [REDACTED]
Sent: Tuesday, 26 September 2017 4:51 PM
To: [REDACTED] <[REDACTED]@vline.com.au>; [REDACTED] <[REDACTED]@vline.com.au>; [REDACTED] <[REDACTED]@vline.com.au>
Cc: [REDACTED] <[REDACTED]@vline.com.au>

Subject: Fwd: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [redacted] and [redacted]

Would one of you be able to give [redacted] a call so that he can organise to get some bollards (or similar) installed to stop illegally parking please?

It might be worth [redacted] also touching base with the local council

Thanks

[redacted]

Get [Outlook for iOS](#)

From: [redacted]
Sent: Tuesday, September 26, 2017 4:22:05 PM
To: [redacted]
Cc: [redacted]
Subject: FW: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [redacted]

Just wondering how close we are at getting a quote for Bollards at Tarneit Station.

PTV want us to set up a meeting between local Council and V/Line to try to work out the issues, however it would be good if we had some cost options for them.

Thanks

[redacted]

V/Line Pty Ltd
Level 9, 750 Collins Street
Docklands VIC 3008
GPO Box 5343 Melbourne VIC 3001

[redacted]
[redacted]

E [redacted]@vline.com.au
W www.vline.com.au

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[redacted] Original Message-----

From: [redacted]@ptv.vic.gov.au [mailto:[redacted]@ptv.vic.gov.au]
Sent: Tuesday, 26 September 2017 10:13 AM
To: [redacted] <[redacted]@vline.com.au>
Subject: Re: Fw: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [redacted] - following up on this.

Cheers

[REDACTED]

[REDACTED]

[REDACTED] Franchise Operator Management

Telephone + [REDACTED]

Email [REDACTED] ptv.vic.gov.au

(Embedded image moved to file: pic24642.gif)

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From: [REDACTED] CORE/DOI

To: [REDACTED] ptv.vic.gov.au

Date: 21/09/2017 03:42 PM

Subject: Fw: Tarneit railway station - car park issues - on the bus
interchange side - bus operator feedback

Hi [REDACTED]

See below - I think maybe we should set up a meeting with local Council and V/Line to try to work this through. Is the road V/Line's or council's?

Thanks

[REDACTED]

[REDACTED]

[REDACTED] Franchise Operator Management

Telephone + [REDACTED]

Email [REDACTED] ptv.vic.gov.au

(Embedded image moved to file: pic23569.gif)

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----- Forwarded by [REDACTED] CORE/DOI on 21/09/2017 03:41 PM -----

From: [REDACTED] <cdcbus.com.au>

To: "[REDACTED] ptv.vic.gov.au" <ptv.vic.gov.au>,
[REDACTED] ptv.vic.gov.au"

<[REDACTED]ptv.vic.gov.au>

Date: 21/09/2017 03:36 PM

Subject: RE: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED] and [REDACTED]

Please find attached today's picture of cars, now even parked on road and as such clearly creating a hazard for the buses to maneuver through. Could this be attended at the earliest please and appropriate solution applied...

Kind regards

[REDACTED]
[cid:image030.png@01D18C2B.ABE1F650](#)
[REDACTED]
[REDACTED]

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 [REDACTED] [cdcbus.com.au](#) cdcvictoria.com.au

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From: [REDACTED]ptv.vic.gov.au [mailto:[REDACTED]ptv.vic.gov.au]

Sent: 05 September, 2017 4:38 PM

To: [REDACTED]ptv.vic.gov.au

Cc: [REDACTED] <[REDACTED]cdcbus.com.au>

Subject: Re: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi all

V/Line is aware of the issues regarding cars parking illegally at Tarneit.

V/Line is assessing infrastructure upgrades to try to reduce the number of cars parking illegally.

Regards

[REDACTED]
[REDACTED] Franchise Operator Management

Telephone + [REDACTED]

Email [REDACTED]ptv.vic.gov.au

(Embedded image moved to file: pic18300.gif)

[cid:image002.gif@01D332EE.F9778040](#)

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From: [REDACTED] CORE/DOI
 To: [REDACTED] <[REDACTED]@cdcbus.com.au>, [REDACTED]
 [REDACTED] CORE/DOI@VICGOV1
 Date: 05/09/2017 04:35 PM
 Subject: Tarneit railway station - car park issues - on the bus interchange side - bus operator feedback

Hi [REDACTED]

As discussed please see feedback and attached photo from CDC showing cars parked on the bend, this is causing buses to steer wide and unfortunately cross the white line.

Can you please provide feedback as to what can be done to stop cars parking illegally within the station boundaries, thanks

Regards

[REDACTED]
 [REDACTED] Franchise Operator Management

Level 9,750 Collins Street,Docklands, Victoria 3008 PO Box 4727,Melbourne,Victoria,3001

Telephone [REDACTED]
 Mobile [REDACTED]
 Email [REDACTED] [ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)

(Embedded image moved to file: pic17954.gif)

[cid:image003.gif@01D332EE.F9778040](#)

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From: [REDACTED] <[REDACTED]@cdcbus.com.au>
 To: "[REDACTED]@ptv.vic.gov.au" <[REDACTED]@ptv.vic.gov.au>
 >
 Date: 05/09/2017 01:07 PM
 Subject: FW: Tarneit railway station car park issues on the bus interchange side.

Hi [REDACTED]

As I await for an update on this issue, the following picture has been taken today(05/09/2017) in relation to the cars

parked on the side of the road creating a hazard for the buses to maneuver through.

Could you kindly check this with respective authority as to what plans do they have to enforce the correct parking. This is now happening on the railway station side(where buses start and finish their routes). Tarneit Station interchange.

Kind regards

<cid:image030.png@01D18C2B.ABE1F650>

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 cdcbus.com.au cdcvictoria.com.au

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From: [REDACTED]

Sent: 07 April, 2017 1:13 PM

To: [REDACTED] ptv.vic.gov.au; [REDACTED] ptv.vic.gov.au; [REDACTED] ptv.vic.gov.au

Cc: [REDACTED] <cdcvictoria.com.au>; [REDACTED] ptv.vic.gov.au

Subject: RE: Tarneit railway station car park issues on the bus interchange side.

HI All

Any update on this request?? Any update on this will be much appreciated...

Kind regards

<cid:image030.png@01D18C2B.ABE1F650>

Fax (03) 93697711

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 cdcvictoria.com.au cdcvictoria.com.au

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From: [REDACTED] ptv.vic.gov.au [mailto:[REDACTED] ptv.vic.gov.au

]

Sent: 28 February, 2017 5:22 PM

To: [REDACTED] ptv.vic.gov.au; [REDACTED] ptv.vic.gov.au

Cc: [REDACTED] ptv.vic.gov.au

Subject: Re: Tarneit railway station car park issues on the bus interchange side.

[REDACTED]

[REDACTED]

Please see safety issue raised by CDC, can you forward the request to the relevant authority to have this assessed, thanks

Regards

[Redacted]

[Redacted] Franchise Operator Management

Level 9, 750 Collins Street, Docklands, Victoria 3008 PO Box 4727, Melbourne, Victoria, 3001

Telephone [Redacted]

Mobile [Redacted]

Email [Redacted] [ptv.vic.gov.au](mailto:[Redacted]@ptv.vic.gov.au)

(Embedded image moved to file: pic12078.gif)

<cid:image004.gif@01D332EE.F9778040>

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From: [Redacted] <[\[Redacted\]@CDCVICTORIA.COM.AU](mailto:[Redacted]@CDCVICTORIA.COM.AU)>
 To: "[Redacted] [ptv.vic.gov.au](mailto:[Redacted]@ptv.vic.gov.au)" <[\[Redacted\]@ptv.vic.gov.au](mailto:[Redacted]@ptv.vic.gov.au)>
 >
 Cc: "[Redacted] [ptv.vic.gov.au](mailto:[Redacted]@ptv.vic.gov.au)" <[\[Redacted\]@ptv.vic.gov.au](mailto:[Redacted]@ptv.vic.gov.au)>, [Redacted] <[\[Redacted\]@CDCVICTORIA.COM.AU](mailto:[Redacted]@CDCVICTORIA.COM.AU)>
 Date: 28/02/2017 10:47 AM
 Subject: Tarneit railway station car park issues on the bus interchange side.

Hi [Redacted]

As this interchange will not be under Local council (Wyndham) could you please forward this email to the respective staff in charge for this issue:

· After the buses turn right from Derrimut road into Tarneit interchange suddenly cars in front of the buses turn left into the entrance towards dirt road car park although CDC Victoria does not have any objections to the car park on this side but due to the location of the entrance which is just after a steep descent in the road creating a safety hazard for the driver to apply harsh braking. Possible solution: Move the entrance further 50+75 metres to provide bigger gap.

Kind regards

[Redacted]

<cid:image030.png@01D18C2B.ABE1F650>

[Redacted]

Fax (03) 93697711

Address 40 Industrial Avenue, Hoppers Crossing, VIC 3029 cdcvictoria.com.au cdcvictoria.com.au

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deleted by [REDACTED] CORE/DOI]

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[attachment "IMAG0105.jpg" deleted by [REDACTED] CORE/DOI] [attachment "IMAG0100.jpg" deleted by [REDACTED] CORE/DOI] [attachment "IMAG0101.jpg" deleted by [REDACTED] CORE/DOI]



Fw: update car par at [REDACTED] to: [REDACTED] 21/02/2018 10:29 AM

From: [REDACTED] CORE/DOI
To: [REDACTED] CORE/DOI@VICGOV1

1 Attachment



Screenshot 2017-09-28 12.41.53.png

[REDACTED]
Franchise Operator Management

Telephone + [REDACTED]
Mobile + [REDACTED]
Email [REDACTED] ptv.vic.gov.au



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----- Forwarded by [REDACTED] CORE/DOI on 21/02/2018 10:29 AM -----

From: [REDACTED] <[REDACTED]@vline.com.au>
To: " [REDACTED] ptv.vic.gov.au" <[REDACTED]@ptv.vic.gov.au>
Date: 17/10/2017 04:14 PM
Subject: FW: update car par at Tarneit

See information below as requested

C

From: [REDACTED]
Sent: Tuesday, 17 October 2017 4:13 PM
To: [REDACTED] <[REDACTED]@vline.com.au>
Subject: FW: update car par at Tarneit

[REDACTED]
V/Line Pty Ltd
Level 9, 750 Collins Street
Docklands VIC 3008
GPO Box 5343 Melbourne VIC 3001

[REDACTED]
E [REDACTED]@vline.com.au
W www.vline.com.au



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Please consider your environmental responsibility. Before printing this e-mail message, ask yourself whether you really need a hard copy.

From: [REDACTED]
Sent: Monday, 16 October 2017 12:26 PM
To: [REDACTED] <[REDACTED]@vline.com.au>; [REDACTED] <[REDACTED]@vline.com.au>
Cc: [REDACTED] <[REDACTED]@vline.com.au>
Subject: RE: update car par at Tarneit

Hi [REDACTED] / [REDACTED]

Yes we have estimates for the work. Two options were explored with [REDACTED]

Please find the options considered for Tarneit.

Option 1:

65NB 900 mm hot dip galvanized pipe heavy wall with cap & reflective band (currently installed at Melbourne end of station)

This option would cost about \$30,000 (quote \$14k to supply and install) and includes risk, V/Line PM costs & traffic management. These ones are already used on site, but they are really just a light duty bollard that offers a visual barrier.

The work will take around 2 weeks as the crew would be working on weekends only.

Option 2:

Fixed Bollard – Surface Mount Bollard 140*1200mm off shelf impact one's (currently installed in the car park)

This option would cost about \$65,000-\$70000 (each bollard is \$218 ea. and there is additional labour cost) and includes risk, V/Line PM costs & traffic management. The cost delta is because these bollards are superior quality and more robust that can handle vehicle impacts much better.

The work will take around 2 weeks as the crew would be working on weekends only.

Bollards will be installed around 1.5m from kerb depending on location of existing underground cables, and are spaced 1.5 apart. The small yellow line is for 6 bolt down bollards to prevent car parking on bicycle path as is being done now.

If you are after a quick fix, I recommend **Option 1** as they are easier to install and replicate the existing ones on site. Option 2 is by far the better outcome but costs are doubled.

[REDACTED]

[REDACTED]

V/Line Pty Ltd
 Level 9, 750 Collins Street
 Docklands VIC 3008
 GPO Box 5343 Melbourne VIC 3001

E [REDACTED]@vline.com.au
 W www.vline.com.au



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Please consider your environmental responsibility. Before printing this e-mail message, ask yourself whether you really need a hard copy.

From: [REDACTED]
Sent: Thursday, 12 October 2017 8:42 AM
To: [REDACTED] <[REDACTED]@vline.com.au>; [REDACTED] <[REDACTED]@vline.com.au>
Subject: RE: update car par at Tarneit

Hi [REDACTED] no it was us – my understanding is Projects ([REDACTED] area) had to go to the market for quotes so that has delayed any installation.

Sam – are you able to provide an update please?

Regards

[REDACTED]

V/Line Pty Ltd
 Geelong Station Railway Terrace
 Geelong VIC 3220

[REDACTED]
 [REDACTED]
E [REDACTED]@vline.com.au
W www.vline.com.au



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From: [REDACTED]
Sent: Thursday, 12 October 2017 8:26 AM
To: [REDACTED] <[REDACTED]@vline.com.au>
Subject: update car par at Tarneit

[REDACTED]

Are you able to give me an update on council works at Tarneit carpark. I understand council was looking at installing bollards to stop the illegal parking

[REDACTED]

V/Line Pty Ltd
 Level 9, 750 Collins Street
 Docklands VIC 3008
 GPO Box 5343 Melbourne VIC 3001

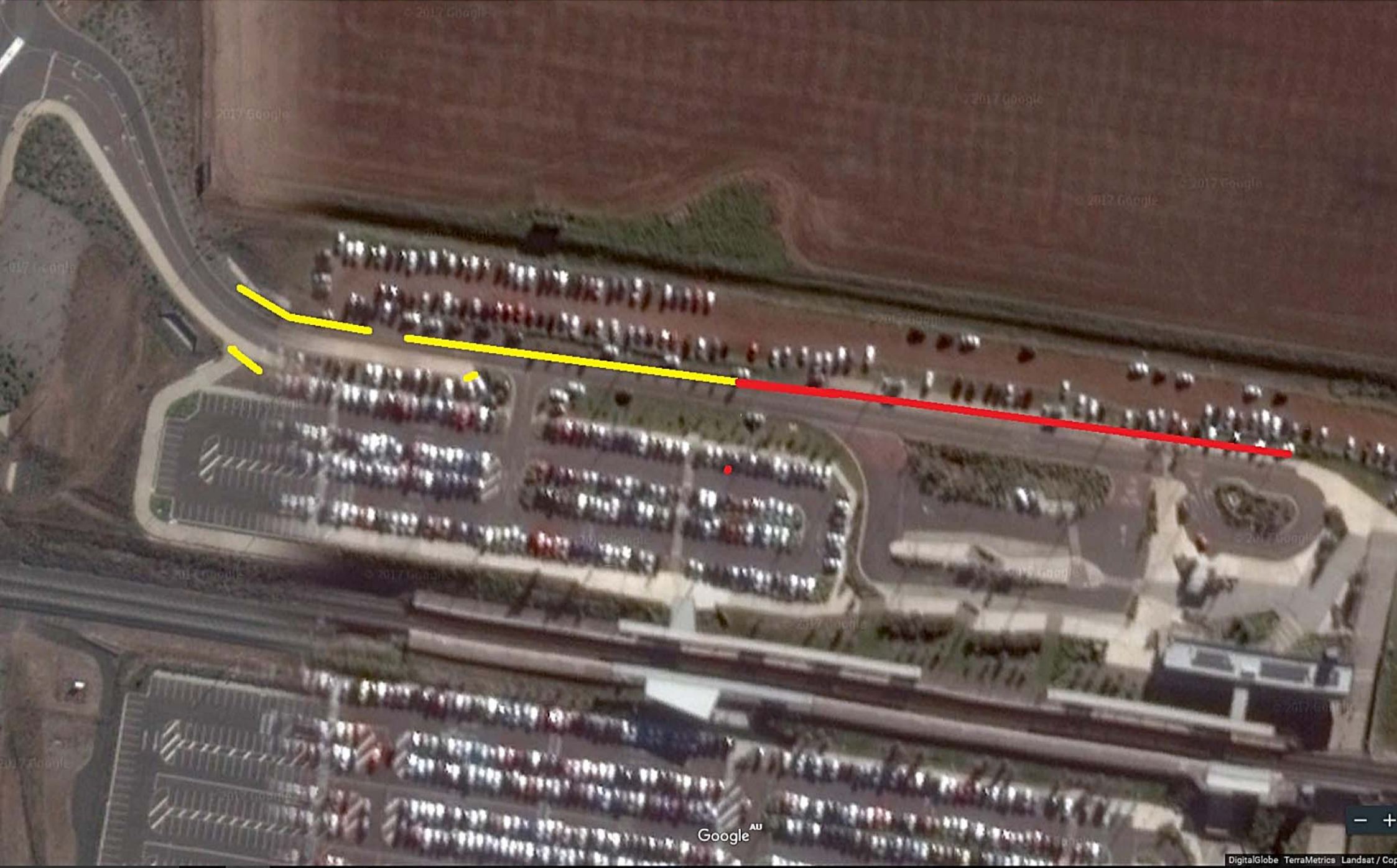
[REDACTED]
[REDACTED]
E [REDACTED]@vline.com.au
W www.vline.com.au



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(See attached file: Screenshot 2017-09-28 12.41.53.png)





Fw: V/Line NDP-A [REDACTED] to: [REDACTED] 09/08/2017 10:59 AM

Hi [REDACTED]

Please see below for [REDACTED] response re Tarneit carpark.

Kind regards,

[REDACTED]
[REDACTED] egional Rail and Southern Cross Station
Franchise Operator Management

Level 9, 750 Collins St
Docklands Victoria 3008 Australia
PO Box 4724 Melbourne Victoria 3001

Email [REDACTED] ptv.vic.gov.au



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----- Forwarded by [REDACTED] CORE/DOI on 09/08/2017 10:58 AM -----

From: [REDACTED] CORE/DOI
To: [REDACTED] CORE/DOI@VICGOV1,
Cc: [REDACTED] CORE/DOI@VICGOV1
Date: 27/07/2017 05:40 PM
Subject: Fw: V/Line NDP-A Action

Hi [REDACTED]

hope you are well

as per the last V/Line NDP, [REDACTED] [REDACTED] [REDACTED] raised the issue of Tarneit car park over-use. You responded by asking me if customer services would be able to support from am marketing campaign/perspective.

Please see below response from [REDACTED]

Of course, customer services is happy to discuss the matter further.

cheers,

[REDACTED]
[REDACTED]
Customer Service Division
[REDACTED]
[REDACTED]

Email kanellis@ptv.vic.gov.au



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----- Forwarded by [REDACTED] CORE/DOI on 27/07/2017 05:34 PM -----

From: [REDACTED] CORE/DOI
 To: [REDACTED] CORE/DOI@VICGOV1,
 Cc: [REDACTED] CORE/DOI@VICGOV1
 Date: 24/07/2017 02:28 PM
 Subject: Re: V/Line NDP-A Action

Hi [REDACTED]

This is not on the radar and we have limited band width to be able to address something like this.

I think we need to know more about the issue like where are the people coming from? Are they Wyndham locals who could mode shift to bus or are they coming from further afield?

Was TFFV in the room and did they offer anything from a origin / patronage perspective?

[REDACTED] any ideas on this issues from your perspective? Maybe we should talk to [REDACTED] to see what insights they have.

[REDACTED]

[REDACTED]
 Customer Service Division
 [REDACTED]
 [REDACTED]

Email [\[REDACTED\]@ptv.vic.gov.au](mailto:[REDACTED]@ptv.vic.gov.au)



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* [REDACTED] 19/07/2017 03:28:28 PM---From: [REDACTED] CORE/DOI To: [REDACTED]
 [REDACTED] CORE/DOI@VICGOV1,

From: [REDACTED] CORE/DOI
 To: [REDACTED] CORE/DOI@VICGOV1,
 Date: 19/07/2017 03:28 PM
 Subject: V/Line NDP-A Action

Hi [REDACTED]

Today I attended the V/Line NDP-A session on behalf of [REDACTED]

During the meeting, [REDACTED] [REDACTED] [REDACTED] from V/Line raised the issue of Tarneit Car Park.

The Issue:

Tarneit Car Park currently has about 1,000 spaces available. A safety issue has been raised as on weekdays approximately 1,400 cars utilise the facility, causing overloading of the facility.

Due to the overloading, Cars are illegally parking on the grass, footpaths and in other unmarked areas within the car park, which is causing safety concerns. Just this week, it was reported that someone drove into a pole within the car park, and congestion within the facility continues to pose problems.

The Questions asked:

[REDACTED] asked if the Marketing Team had any plans to address the Tarneit Car Park.

Is there scope or bandwidth for a campaign to educate customers regarding available bus connections to the car park?

Any thoughts on what we can do to assist with messaging for that location?

This has been assigned as an NDP action, so appreciate a response in time for the August V/Line NDP

Thanks in advance

[REDACTED]



Fw: V/Line NDP-A [REDACTED] to: [REDACTED] 27/07/2017 05:40 PM
Cc: [REDACTED]
History:
This message has been forwarded.

Hi [REDACTED]

hope you are well

as per the last V/Line NDP, [REDACTED] raised the issue of Tarneit car park over-use. You responded by asking me if customer services would be able to support from an marketing campaign/perspective.

Please see below response from [REDACTED]

Of course, customer services is happy to discuss the matter further.

cheers,

[REDACTED]
[REDACTED]
Customer Service Division
[REDACTED]
[REDACTED]
Email [REDACTED] kanellis@ptv.vic.gov.au



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----- Forwarded by [REDACTED] CORE/DOI on 27/07/2017 05:34 PM -----

From: [REDACTED] CORE/DOI
To: [REDACTED] CORE/DOI@VICGOV1,
Cc: [REDACTED] CORE/DOI@VICGOV1
Date: 24/07/2017 02:28 PM
Subject: Re: V/Line NDP-A Action

Hi [REDACTED]

This is not on the radar and we have limited band width to be able to address something like this.

I think we need to know more about the issue like where are the people coming from? Are they Wyndham locals who could mode shift to bus or are they coming from further afield?

Was TFFV in the room and did they offer anything from a origin / patronage perspective?

[REDACTED] any ideas on this issues from your perspective? Maybe we should talk to [REDACTED] to see what insights they have.

[REDACTED]
[REDACTED]
[REDACTED]
Customer Service Division
[REDACTED]
[REDACTED]
Email [REDACTED] ptv.vic.gov.au



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* [REDACTED] 19/07/2017 03:28:28 PM---From: [REDACTED] CORE/DOI To: [REDACTED]
[REDACTED] CORE/DOI@VICGOV1,

From: [REDACTED] CORE/DOI
To: [REDACTED] CORE/DOI@VICGOV1,
Date: 19/07/2017 03:28 PM
Subject: V/Line NDP-A Action

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The Issue:

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Due to the overloading, Cars are illegally parking on the grass, footpaths and in other unmarked areas within the car park, which is causing safety concerns. Just this week, it was reported that someone drove into a pole within the car park, and congestion within the facility continues to pose problems.

The Questions asked:

[REDACTED] asked if the Marketing Team had any plans to address the Tarneit Car Park.

Is there scope or bandwidth for a campaign to educate customers regarding available bus connections to the car park?

Any thoughts on what we can do to assist with messaging for that location?

This has been assigned as an NDP action, so appreciate a response in time for the August V/Line NDP

Thanks in advance
[REDACTED]



TRIM (COR/17/332993) V/Line NDP - ACTION

to:

16/08/2017 09:54 AM

Cc:

Hi All

Please see below for Customer Service response re Tarneit carpark.

Kind regards,

Regional Rail and Southern Cross Station
Franchise Operator Management

Level 9, 750 Collins St
Docklands Victoria 3008 Australia
PO Box 4724 Melbourne Victoria 3001

Email ptv.vic.gov.au



For more information visit www.ptv.vic.gov.au or call 1800 800 007 (6am – midnight).

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** Please consider the environment before printing this email **

----- Forwarded by CORE/DOI on 16/08/2017 09:51 AM -----

From: CORE/DOI
To: CORE/DOI@VICGOV1,
Cc: CORE/DOI@VICGOV1
Date: 27/07/2017 05:40 PM
Subject: Fw: V/Line NDP-A Action

Hi

ope you are well

as per the last V/Line NDP, raised the issue of Tarneit car park over-use. You responded by asking me if customer services would be able to support from am marketing campaign/perspective.

Please see below response from

Of course, customer services is happy to discuss the matter further.

cheers,

Customer Service Division




Email  kanellis@ptv.vic.gov.au



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----- Forwarded by  CORE/DOI on 27/07/2017 05:34 PM -----



From:  CORE/DOI
 To:  CORE/DOI@VICGOV1,
 Cc:  CORE/DOI@VICGOV1
 Date: 24/07/2017 02:28 PM
 Subject: Re: V/Line NDP-A Action

Hi 

This is not on the radar and we have limited band width to be able to address something like this.


I think we need to know more about the issue like where are the people coming from? Are they Wyndham locals who could mode shift to bus or are they coming from further afield?

Was TFV in the room and did they offer anything from a origin / patronage perspective?

 any ideas on this issues from your perspective? Maybe we should talk to  to see what insights they have.







 Customer Service Division




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*  19/07/2017 03:28:28 PM---From:  CORE/DOI To: 
 CORE/DOI@VICGOV1,

From:  CORE/DOI
 To:  CORE/DOI@VICGOV1,
 Date: 19/07/2017 03:28 PM
 Subject: V/Line NDP-A Action

Hi 

Today I attended the V/Line NDP-A session on behalf of 

During the meeting, [REDACTED] [REDACTED] [REDACTED] from V/Line raised the issue of Tarneit Car Park.

The Issue:

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Thanks in advance

[REDACTED]



V/Line NDP - ACTION [REDACTED] CORE/DOI to: [REDACTED] CORE/DOI, [REDACTED]
 [REDACTED] CORE/DOI, [REDACTED] vline.com.au, [REDACTED] CORE/DOI, [REDACTED]
 [REDACTED] CORE/DOI, Geoffroy Denis/CORE/DOI, [REDACTED] CORE/DOI, [REDACTED]
 [REDACTED] CORE/DOI 16/08/2017 09:54 AM
 Cc: "[REDACTED] CORE/DOI", "[REDACTED] CORE/DOI"

Hi All

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Kind regards,

[REDACTED]
 [REDACTED] Regional Rail and Southern Cross Station
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Level 9, 750 Collins St
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cheers,

[REDACTED]
 [REDACTED]
 Customer Service Division

Email [REDACTED] kanellis@ptv.vic.gov.au



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[REDACTED]

[REDACTED]
 Customer Service Division
 [REDACTED]
 [REDACTED]

Email [REDACTED] ptv.vic.gov.au



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