



20 March 2018

Our reference: LEX 35126

By email only: foi+request-4389-34f8afe9@righttoknow.org.au

Dear Posty

Freedom of Information Request – Publicly Available Information

I am writing in relation to your request, dated 21 February 2018 and received by the Department of Human Services (**department**) on the same day, for access to documents under the *Freedom of Information Act 1982 (FOI Act)*. You have requested access to the following:

All documents contained within the file "Finalising a call 111-05040010" as listed on this page - I believe referred to as your "Operational Blueprint" portal:

<http://operational.humanservices.gov.au/public/Pages/specialist-manuals-and-system-tools/111-05040010-01.html>

This includes all four "tabs" on the page -

"Background", "Process Summary", "Process" and "Resources".

The Operational Blueprint requested above is now publicly available on the department's Operational Information website. This can be accessed via the following link:

<http://operational.humanservices.gov.au/public/Pages/specialist-manuals-and-system-tools/111-05040010-01.html>.

As such, we invite you to withdraw your FOI request on the basis that the document you seek access to is now publicly accessible.

Please advise whether you wish to withdraw this FOI request by **22 March 2018**.

Yours sincerely

Ashleigh
FOI Officer
Freedom of Information Team
FOI and Litigation Branch | Legal Services Division
Department of Human Services