



8 November 2018

Our reference: LEX 40270 (in relation to LEX 35790)

Posty

By email only: [foi+request-4448-01ce07d8@righttoknow.org.au](mailto:foi+request-4448-01ce07d8@righttoknow.org.au)

Dear Posty

**Section 55G Decision – Subsequent to Office of the Australian Commissioner  
Review in response to your Freedom of Information request**

I refer to the Office of the Australian Information Commissioner (IC) review (MR18/00628) of the Department of Human Services' (**department**) internal review of charges decision, notified to you on 24 July 2018 (LEX 37804). The charges decision was in relation to your request (LEX 35790), dated 22 March 2018, for access to documents held by the department, under the *Freedom of Information Act 1982 (FOI Act)*, made in the following terms:

All documents contained within the file "Telephone standards 111-05010040" as listed on this page - referred to as your "Operational Blueprint" portal:

<http://operational.humanservices.gov.au/public/Pages/specialist-manuals-and-system-tools/111-05010040-01.html>

This includes all four "tabs" on the page -

"Background", "Process", "References" and "Resources".

**Background**

On 9 April 2018, the department notified you of a preliminary assessment of charges for the processing of your request (**preliminary charge**).

On 28 April 2018, you requested reconsideration of the preliminary charge.

On 29 May 2018, the department notified you of its reconsideration of charges decision, which affirmed the preliminary charge.

On 24 June 2018, you requested internal review of the reconsideration of charges decision.

On 24 July 2018, the department notified you of its internal review of charges decision, which affirmed the reconsideration of charges decision.

## **Section 55G Decision**

I have considered afresh the department's internal review of charges decision to impose a charge of \$14.55.

In accordance with section 55G(1)(b) of the FOI Act, I have decided to set aside that internal review of charges decision.

The effect of setting aside the charges decision is that you are relieved of the liability to pay a charge in respect of your request. The department will now proceed to provide you with a decision on access and will notify you of this decision by no later than **19 November 2018**.

## **Further assistance**

If you have any questions please email [FOI.LEGAL.TEAM@humanservices.gov.au](mailto:FOI.LEGAL.TEAM@humanservices.gov.au).

Yours sincerely

## **Isabella**

Authorised FOI Decision Maker  
Freedom of Information Team  
FOI and Litigation Branch | Legal Services Division  
Department of Human Service