## Searches conducted and results

- The term WIFI and subsequently WI FI was entered into the search engine of the IPC case management system with a filter for Complaints. The search yielded no results
- The term WIFI and subsequently WI FI was entered into the search engine of the IPC case management system with no filter for Complaints applied so as to broaden the search. The search yielded four results which were records of enquiries to the IPC regarding the use of WIFI services. None of those enquiries relate to "third parties being provided with personal data captured as part of the log in process on free public WIFI services"
- The term WIFI and subsequently WI FI was entered into the search engine of the IPC's document management system filtered for the IPC. The search yielded six results none of which are pertinent to your request.

## Decision

I am authorised by the principal officer to decide your access application.

A search of the records of the IPC has been undertaken, to identify all government information falling within the scope of your application. (See above) Although a reasonable search has been undertaken, no government information falling within the scope of your application has been identified.

Should you have any questions in relation to this matter please contact me on (02) 8071 7006 or via email at <a href="mailto:peter.donnelly@ipc.nsw.gov.au">peter.donnelly@ipc.nsw.gov.au</a>

Yours sincerely

Peter Donnelly BSc MBA Right to Information Officer

Information Services Officer



Mr Sam Duncan

Per email: foi+request-4495-e8baccd@righttoknow.org.au

Enquiries: Peter Donnelly Tel: (02) 80717006 Our ref: 18/4600/DJ

Your ref:

2/05/2018

Dear Mr Duncan

## Your request for information

On 13 April 2018 you requested that we provide you with access to the following information.

Subject: "Government Information (Public Access) request - Complaints regarding sharing of personal information with third parties on public WIFI service.

Could you please send through the latest documents that include information about complaints received by your office relating to third parties being provided with personal data captured as part of login processes on free public WIFI services".

## How access to information is provided

Access to information held by the Information and Privacy Commission NSW (IPC) is governed by the *Government Information (Public Access) Act 2009* (GIPA Act). In accordance with the Act your request was treated as an informal request to access information.

In dealing with your informal request I considered:

- The information you sought and whether an overriding public interest may prevent release or whether it contained someone else's personal information.
- Whether the imposition of reasonable conditions would assist the release of the information.
- The resources and time that would be required to search for and retrieve the information.
- How the information could be supplied to you and whether it could be presented in a form that would provide you with access without affecting the interests of others.