



Australian Government
Department of Jobs and Small Business

Ms Clarissa Loi

By email: foi+request-4527-079108eb@righttoknow.org.au

Dear Ms Loi

1. I refer to your correspondence received by the Department of Jobs and Small Business (the Department) on 22 April 2018, in which you requested access under the *Freedom of Information Act 1982* (the FOI Act) to *'the latest documents that include:*
 - *The precise number of government funding sent to job providers (such as Max solutions and the Salvation Army) under the jobactive system based on outcomes for 2015-2017;*
 - *The statistics for the relevant outcomes for all the job providers contracted under the jobactive programme for 2015-2020;*
 - *Statistics for Job Seeker complaints made to the department in 2016-2017'*

Helpful links

8. To assist you, I have provided the below information in relation to publicly available materials relevant to the subject matter of your request.
 - a. Expenditure and outcome conversion rates are reported in the Department's annual reports, which are available on the Department's website: <https://www.jobs.gov.au/annual-reports>.
 - b. The amount of money received by providers is published in the Request for Tender documentation on the Department's website: <https://www.jobs.gov.au/employment-services-2015-2020-rft-information>.
 - c. The Employment Services Outcomes Report is published on the Department website quarterly: <https://www.jobs.gov.au/employment-services-outcomes-reports>.
9. If these resources meet your requirement, I would be grateful if you would withdraw your request.

Request Consultation Process (section 24AB)

10. Before making a decision to refuse your request on the above grounds, I am providing you with an opportunity to contact me and make submissions in support of your request as currently worded, or revise the scope of your request, so that the practical refusal reason will no longer exist.
11. You have **14 days** from the day you receive this letter to contact me and do one of the following:
 - (a) withdraw your request;
 - (b) make a revised request; or
 - (c) indicate that you do not wish to revise the request.
12. You can contact me by writing to the following address:

Attention: Laura Davis
Information Law Team
Corporate Legal Branch
LOC: C12MT1-LEGAL
GPO Box 9880
CANBERRA ACT 2601

Alternatively you can send an email to foi@jobs.gov.au.

13. If you do not contact the Department within this period, your FOI request will be taken to have been withdrawn under subsection 24AB(7) of the FOI Act.

If you have any questions about this matter, please do not hesitate to contact me on (02) 6240 7310.

Yours sincerely



Laura Davis
Senior FOI Officer
Information Law Team
Corporate Legal Branch
24 April 2018