

AAT intranet




## Accessibility

The AAT is committed to being accessible to all its users and is particularly mindful of the needs of our culturally and linguistically diverse users, Indigenous users, users with a disability, users from disadvantaged socio-economic backgrounds, and self-represented parties. The AAT's Strategic Plan 2015-20 contains the following strategic priority: "Ensure our services are accessible to all users, including by engaging them in the design of services".

The Accessibility Advisory Group (AAG) provides a cohesive and strategic approach to increasing the accessibility of the AAT. The Interpreter Advisory Group (IAG) ensures that the AAT maintains access to a high standard of interpreters for case events such as hearings and conferences, and for other interactions between staff and users/potential users.

The AAG has developed a Strategic Statement on Accessibility to help guide internal planning and priority-setting during the 2017-20 period. The AAG has also completed an Accessibility Review and the IAG has completed a Review of Interpreter Arrangements as a basis for informing and guiding future work in this area. For each meeting of the AAG, an Accessibility Initiatives Report is developed.

Contact the Governance team via the [SCG mailbox](#) for more information.

## Accessibility Resources

AAG Strategic Statement on Accessibility

Australian Government Multicultural Access and Equity Resources

Judicial Council on Cultural Diversity

International Framework for Tribunal Excellence

Australian Productivity Commission report on Access to Justice Arrangements

A Strategic Framework for Access to Justice in the Federal Civil Justice System (2009 Report by the Access to Justice Taskforce of the Attorney-General's Department)

IAJA, Litigants In Person Management Plans: Issues for Courts and Tribunals

Australian Network on Disability

Overview of government policies and initiatives relating to accessibility

Web Content Accessibility Guidelines

AAT website Accessibility page

AAT Workplace Diversity

Former Interpreter Advisory Group

Interpreter Panel Arrangements

Working with Aboriginal and Torres Strait Islander People at the AAT (2014)

