

3 October 2018

Ben Fairless

By email: foi+request-4827-e023fae7@righttoknow.org.au

Dear Mr Fairless,

Application for documents under the Commonwealth Freedom of Information Act 1982

I refer to your Freedom of Information request received by Australia Post on 21 September 2018 in which you seek access to the following documents under the Freedom of Information Act 1982 ("FOI Act"):

Documents which have been created in the last 12 months which detail:


1. *The risks and benefits, if any, of using Contractors over using Employees.*
2. *The number of complaints received in relation to issuing of "sorry we missed you" cards (or similar), and any reporting completed by Australia Post which indicates if this practice is more widespread among contractors or employees.*
3. *The number of employees and contractors who have been subject to disciplinary action (including but not limited to warnings or termination of engagement).*
4. *A copy of the standard agreement that a contractor must enter into to be a contractor for Australia Post or StarTrack.*

Australia Post will respond to your request as soon as practicable and in any event within the statutory period for processing your request.

Please be aware that information released under the FOI Act may later be published in a disclosure log (subject to certain exceptions) within 10 days of a determination being made. You may wish to express a view on this issue and to identify personal or business information that in your view may be unreasonable to publish.

In accordance with the provisions of the FOI Act we will advise you of our decision within 30 days of receipt of your request.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'A. Oliver'.

Anna Oliver

Freedom of Information Officer

Australia Post

foi@auspost.com.au