



Department of Justice and Community Safety

Information Integrity & Access

Freedom of Information
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25 March 2019

Our ref: FOI 64679

Garth/ThorntonB via Right to Know

Email: foi+request-5119-e6f3ac98@righttoknow.org.au

Dear Garth

Freedom of Information (FOI reference 64679)

The following is my decision on your request under the *Freedom of Information Act 1982* (the FOI Act).

The terms of your request are:

.... the number of complaints lodged with Consumer Affairs Victoria about FIND Sports (for the calendar years 2016, 2017 and 2018).

Section 19

Section 19 provides that:

- where there are no discrete documents relevant to the request; and
- the agency is able to produce a document containing the information sought by the ordinary use of a computer or other like equipment

then the agency is required to deal with the request as if it were a request for that document.

I have decided to release this document in full.

The document lists numbers of complaints lodged with Consumer Affairs Victoria (CAV) in the years 2016, 2017 and 2018. Please note that complaints received by CAV are unsubstantiated at the time they are initially recorded and as represented in the document provided.

If you have any queries, please contact this office by telephone on (03) 8684 0063, or by writing to the mailing address shown at the top of this letter.

Yours sincerely

Jeremy Frampton
Assistant Manager, FOI (Requests)