

**DEPARTMENT OF HUMAN SERVICES
EXECUTIVE MINUTE**

MB17-000640

Distribution list
Secretary
Mr Murphy
Mr Jackson
Ms Edwards
Mr Bennett
Mr Wood
Mr McNamara
Mr Sterrenberg
Mr Jenkin

Minister for Human Services – For information

SEPTEMBER 2017 s 22

Recommendations:

1. That you note s 22
s 22

Noted / Please discuss

s 22

Minister for Human Services..... Date / /

Minister comments:

Key Points:

s 22

2. From September 2017 the Department has implemented new reporting tolerances to better reflect programme and project health, improve the quality and integrity of reporting, and further strengthen programme and project management.
3. The new tolerances provide Senior Responsible Officials (SROs) and the Department's Senior Executive with key indicators for early intervention and course correction, with a greater focus on whole of project life management, active benefits management and decision making at the right level.

s 22

s 22

6. Improvements have been noted for the Health and Aged Care Payment System Remediation project, which moved to amber for September 2017 and is on track to return to green in October 2017, s 22
7. s 22



Kylie Crane
Acting General Manager
Project and Services Division
s 47F(1)

Contact officer: Bianca Ruut
Contact officer phone: s 47F(1)
Contact officer mobile

12 October 2017

s 22

Financial Impacts:

There are no financial impacts.

Regulatory Impacts:

There are no regulatory impacts.

Background:

8. This is the 13th report providing a status update on key programmes and projects.

s 22

Sensitivity:

None.

Consultation:

This brief has been prepared in consultation with a wide range of departmental senior officers.

	Description	Budget (*)	Key dates	Dependency with another Department	Status			Comments	Point of contact
					Jul	Aug	Sep		
7. Health & Aged Care Payment Systems Remediation Project (HARP)	<p>This project aims to implement upgrades required to attain and maintain minimum standards of compliance, operational stability and system availability consistent with existing performance measures in order to minimise risk of failure in systems that are old and frail.</p> <p><i>Origin: 2017 Budget Measure</i></p>	<ul style="list-style-type: none">• Original: \$16.6m• Spend To Date: \$2.8m• Forecast Total Spend: \$16.6m	<ul style="list-style-type: none">• Commenced: Jul 2017• Original end date: Jan 2018• Expected end date: Jan 2018	N/A				<ul style="list-style-type: none">• The project has returned to amber due to the finalisation of the ICT remediation plan and approval from the Governance Board to allocate budget for the project. An improvement in the financial health of the project is expected from October 2017 and the project should then be reporting green.• On 26 September 2017 the Governance Board agreed to the transfer of the remaining \$6.3 million into the project budget.	Caroline Edwards

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Mr Jenkin

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**DEPARTMENT OF HUMAN SERVICES
EXECUTIVE MINUTE**

MB17-000718

Minister for Human Services – For information

OCTOBER 2017 s 22

Recommendations:

1. That you note s 22
s 22

Noted / Please discuss

s 22

Minister for Human Services..... Date / /

Minister comments:

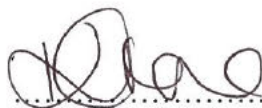
Key Points:

s 22

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6. Further improvements were made in the Health and Aged Care Payment System Remediation project, with the financial issues resolved resulting in the project returning to green in the October reporting period.



Kylie Crane
Acting General Manager
Project and Services Division
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Contact officer: Bianca Ruut
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15 November 2017

s 22

Financial Impacts:

There are no financial impacts.

Regulatory Impacts:

There are no regulatory impacts.

Background:

7. This is the 14th report providing a status update on key programmes and projects.

s 22

Sensitivity:

None.

Consultation:

This brief has been prepared in consultation with a wide range of Departmental senior officers.

	Description	Budget (*)	Key dates	Dependency with another Department	Status			Comments	Point of contact
					Aug	Sep	Oct		

s 22

8. Health and Aged Care Payment Systems Remediation Project (HARP)	<p>This project aims to implement upgrades required to attain and maintain minimum standards of compliance, operational stability and system availability consistent with existing performance measures in order to minimise risk of failure in systems that are old and frail.</p> <p><i>Origin: 2017 Budget Measure</i></p>	<ul style="list-style-type: none">• Original: \$16.6m• Spend To Date: \$5.3 m• Forecast Total Spend: \$16.6m	<ul style="list-style-type: none">• Commenced: Jul 2017• Original end date: Jan 2018• Expected end date: Jan 2018	N/A	<div><div></div><div></div><div></div></div>	<ul style="list-style-type: none">• The project has improved from amber to green as the financial health of the project improved.• All deliverables have been revised and re-scoped as a result of the project timeframe changing to six months. All project documentation has now been finalised to reflect this including the Project Management Plan (PMP) which was baselined and accepted at the project board meeting in September 2017.• The team is now at full capacity working to the PMP.• Progress is being actively monitored by the project’s governance board.	Caroline Edwards
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**DEPARTMENT OF HUMAN SERVICES
EXECUTIVE MINUTE**

MB17-000786

Distribution list

Secretary
Mr Wood
Mr Jackson
Ms Cattermole
Mr Thiveos
Mr Murphy
Mr Storen
Mr Sterrenberg
Mr Jenkin

Minister for Human Services – For information

NOVEMBER 2017 s 22

Recommendations:

1. That you note s 22
s 22

(Signature) Noted / Please discuss

s 22

Minister for Human Services.....

Date

19, 12 17

s 22

Key Points:

s 22

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s 22



Kylie Crane
Acting General Manager
Project and Services Division
s 47F(1)

Contact officer: Bianca Ruut
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15 December 2017

s 22

Financial Impacts:

There are no financial impacts.

Regulatory Impacts:

There are no regulatory impacts.

Background:

7. This is the 15th report providing a status update on key programmes and projects.

s 22

Sensitivity:

None.

Consultation:

This brief has been prepared in consultation with a wide range of Departmental senior officers.

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	Description	Budget (*)	Key dates	Dependency with another Department	Status			Comments	Point of contact
					Sep	Oct	Nov		

18. Health and Aged Care Payment Systems Remediation Project (HARP)	<p>This project aims to implement upgrades required to attain and maintain minimum standards of compliance, operational stability and system availability consistent with existing performance measures in order to minimise risk of failure in systems that are old and frail.</p> <p><i>Origin: 2017 Budget Measure</i></p>	<ul style="list-style-type: none">• Original: \$16.6m• Spend To Date: \$7.3 m• Forecast Total Spend: \$12.7m	<ul style="list-style-type: none">• Commenced: Jul 2017• Original end date: Jan 2018• Expected end date: Jan 2018	N/A	<div></div> <div></div> <div></div>	<ul style="list-style-type: none">• The project continues to report green and is on track with milestones.• The project is forecasting an underspend as at 30 November 2017, which is expected to continue to increase in the next reporting period.• All project planning documentation has now been finalised.• Progress of the project is being actively monitored by the project’s governance board.• The Board has recently agreed to a Project Change Request to extend the project end date to June 2018. This will enable current activities to be finalised and to align with the second phase of remediation work due to commence 1 January 2018 for 6 months.	Amanda Cattermole
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