



15 February 2019

“MI”, a pseudonym

Sent via email: <mailto:foi+request-5242-8940059b@righttoknow.org.au>

Our Ref: FOI1819/71.03

To whom this may concern:

FOI Application – Integrated Product Road Map

I am writing in relation to your request made under the *Freedom of Information Act, 1982 (the FOI Act)*, in which you sought access to nbn’s “Integrated Product Roadmap from January or February 2017”.

The Statement of Reasons (**Attached**) outlines the specific terms of the FOI request, the decision-maker’s findings and the access decision. For your reference, the FOI decision is subject to review under sections 53A and 54 of the FOI Act. The Office of the Australian Information Commissioner’s FOI Fact Sheet 12 – Your review rights may be found at the following [link](#).

If you have any questions, need to discuss your FOI application or require any other information relating to this matter, please feel free to contact the writer on Tel. (02) 8918 8596 or via davidmesman@nbnco.com.au.

Yours faithfully,

David J Mesman
General Counsel
FOI, Privacy & Knowledge Management



FREEDOM OF INFORMATION REQUEST –1718/71

ACCESS DECISION

STATEMENT OF REASONS

Application Chronology and Terms of Request

1. On 1 February 2019, “MI” (a pseudonym, and **the Applicant**) made a request under the *Freedom of Information Act, 1982 (the FOI Act)*, seeking a copy of **nbn**’s Integrated Product Roadmap from January or February 2017 (**the Jan-Feb IPR**). In particular, the Applicant was seeking information regarding the introduction of after-hours installation, noting that the Jan-Feb IPR was not available on **nbn**’s website.
2. On 6 February 2019, **nbn**’s FOI Team acknowledged receipt of the Applicant’s request as required by section 15(5) of the FOI Act, and undertook to locate the Jan-Feb IPR.
3. On 15 February 2019, I completed this FOI decision and subsequently forwarded it to the Applicant.

Access Decision

4. Following receipt of the Applicant’s request, **nbn** staff undertook searches through the company’s electronic and other files, and located the Jan-Feb IPR.
5. After a review of relevant sections of the FOI Act, the OAIC Guidelines and other sources, I have determined to grant access in full to the Jan-Feb IPR under sections 11 and 11A of the FOI Act.
6. It is **nbn**’s general policy to charge applicants for FOI processing time. In its [Submission to the OAIC Charges Review](#), **nbn** outlined its support of fees and charges and their importance to the FOI scheme. However, I also considered **nbn**’s commitment to the objects of the FOI Act and, in particular, section 3(4) of the FOI Act, which seeks to facilitate and promote public access to information, promptly and at the lowest reasonable cost. I also took into account the relatively small search & retrieval time (roughly one hour) and the time required to assess the relevant document and complete this decision (roughly three hours).
7. In light of the above points, I have determined to waive all processing fees in relation to this FOI application. This is permitted by Regulation 3 of the *Freedom of Information (Charges) Regulations 1982*, which provides decision-makers with a general discretion to impose or not impose a charge, or impose a reduced charge for the processing of an FOI request.
8. If you are dissatisfied with this decision, you have certain rights of review. Details regarding your rights of review and appeal are outlined in the covering letter, provided with this Statement of Reasons.