



4 October 2019

Our reference: LEX 48034

RK Crosby

Only by email: [foi+request-5571-c7ffb8ac@righttoknow.org.au](mailto:foi+request-5571-c7ffb8ac@righttoknow.org.au)

Dear RK Crosby

### **Acknowledgement of your Internal Review Request**

I refer to your request for internal review under the *Freedom of Information Act 1982 (FOI Act)* of the department's decision in LEX 46629 as follows:

'I am writing to request an internal review of Department of Human Services's handling of my FOI request 'People with migraine on DSP'.

Thank you for the information about people with migraine on DSP, this is useful information. I appreciate that was the title of the request, but the wording of the request asked for any Centrelink benefit. We have a significant belief that people with migraine who would otherwise be entitled to DSP are on Newstart long term or other benefits, providing repeated medical certificates for years to obtain exemptions from participation requirements, because of the social stigma that migraine is 'just a headache'.

If you are unable to gather medical condition information for other benefits, that's fine, just let me know. (However, we are requesting a parliamentary inquiry into the burden of migraine, so you may need to deliver this information to the Minister or relevant Committee in the near future anyway.)'

### **Timeframe for processing your request**

Your request was received by the Department of Human Services (**department**) on 1 October 2019 and the 30 day statutory period for processing your request commenced from the day after that date. You should therefore expect a decision from us by 31 October 2019. The period of 30 days may be extended if we need to consult third parties or for other reasons. We will advise you if this happens.

### **Charges**

The department will advise you if a charge is payable to process your request and the amount of any such charge as soon as practicable. No charge is payable for providing a person with their own personal information.

### **Your address**

The FOI Act requires that you provide us with an address which we can send notices to. You have advised your electronic address is [foi+request-5571-c7ffb8ac@righttoknow.org.au](mailto:foi+request-5571-c7ffb8ac@righttoknow.org.au) . We will send all notices and correspondence to this address. Please advise us as soon as

possible if you wish correspondence to be sent to another address or if your address changes. If you do not advise us of changes to your address, correspondence and notices will continue to be sent to the address specified above.

### **Disclosure log**

Please note that information released under FOI Act may be published in a disclosure log on the department's website. Section 11C of the FOI Act requires this publication, however it is subject to certain exceptions, including where publication of personal, business, professional or commercial information would be unreasonable.

### **Exclusion of junior staff details**

The department is working towards ensuring that all staff have a choice about whether they provide their full name, personal logon identifiers and direct contact details in response to public enquiries. Where such details are included in the scope of a request, this may add to processing time and applicable charges as it may be necessary to consider whether the details are exempt under the FOI Act. On this basis, unless you tell us otherwise, we will assume that these details are out of scope of your request and they will be redacted under section 22 of the FOI Act.

### **Further assistance**

If you have any questions please email [FOI.LEGAL.TEAM@humanservices.gov.au](mailto:FOI.LEGAL.TEAM@humanservices.gov.au).

Yours sincerely

FOI Registration Officer  
Freedom of Information Team  
Employment Law and FOI | Legal Services Division  
Department of Human Services