



Australian Government

Fair Work OMBUDSMAN

Our reference: IA-1062

30 August 2019

Tim
via email: foi+request-5598-20fff72f@righttoknow.org.au

Dear Tim

Request for Information

I refer to your correspondence dated 29 August 2019 seeking information on “Grill'd and the legality regarding their pay for young trainees”.

Your request has been received by the Customer Feedback and Information Access Team (**CFIA**) of the Fair Work Ombudsman (**FWO**). Our team processes requests for information under the *Freedom of Information Act 1982* and assists with the discretionary release of documents.

The FWO offers employees and employers free information and advice on pay, conditions and workplace rights and obligations. If you are seeking information relating to your pay rates, I encourage you to submit an enquiry via:

- FWO's **My Account** service at www.fairwork.gov.au/contact-us online; or
- the Fair Work Infoline on **131 394** and speaking to one of our helpful advisors.

The staff at the FWO are committed to providing advice you can rely on, and by registering for a My Account, you will be provided with a single point of contact for reliable and timely information about Australia's workplace relations system.

I also invite you to consider the information about trainee pay rates available on the FWO's website via this link - <https://www.fairwork.gov.au/pay/minimum-wages/apprentice-and-trainee-pay-rates>

If you are seeking alternative information or you still wish to submit a Freedom of Information request, please provide more specific details of the documents you are seeking by emailing us at foi@fwo.gov.au.

Sincerely

Annabel Kent
Director (a/g) Customer Feedback & Information Access
Fair Work Ombudsman