



Document created in accordance with section 17 of the *Freedom of Information Act 1982 (Cth)*

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Request details: *The percentage of high impact errors for the period 1 April 2019 to 30 June 2019 for the following:*

- *MRCA Initial Liability Claims,*
  - *DRCA Initial Liability Claims,*
  - *MRCA Permanent Impairment,*
  - *DRCA Permanent Impairment, and*
  - *The average number of work elements per case for each of the above.*
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Quarter 4  
2018-19

	No. of cases checked	Total no. of work elements	Average Work Elements
MRCA Liability	30	104	3
DRCA Liability	24	85	4
MRCA Permanent Impairment	36	67	2
DRCA Permanent Impairment	15	28	2