

From: [REDACTED] John
To: [REDACTED] John; [Thirkell, Jocelyn](#)
Subject: Conversation with [REDACTED] John
Date: Wednesday, 4 July 2018 1:25:14 PM

[REDACTED] John 1:13 PM:

Hi Jocelyn... thinking about it if Mr Ashmores complaints were to be registered, I'd suggest only one is created, since they both relate to the same matter, and the matter that has already been dealt with. Again, happy to chat further.