



7 November 2019

Our reference: LEX 48899

Ms Julie Middleton

Only by email: foi+request-5830-c5106769@righttoknow.org.au

Dear Ms Middleton

Your Freedom of Information Enquiry

I refer to your enquiry sent to the Department of Human Services' (**department**) Freedom of Information (FOI) team on 3 November 2019, made in the following terms:

'I am seeking the following statistics:

- 1. The annual number of Disability Support Pension (DSP) recipients from 1992.*
- 2. To determine statistics for each state and territory, reconcile with the figures in point 1 and provide the annual totals for each separate state and territory. That is, the annual number of DSP recipients for each state and territory from 1992.*
- 3. The annual number of Newstart Allowance (NSA) recipients from 1992.*
- 4. To determine statistics for each state and territory, reconcile with the figures in point 3 and provide the annual totals for each separate state and territory. That is, the annual number of NSA recipients for each state and territory from 1992.*
- 5. The annual cost figures for the payments to Jobactive Providers since 1992, relating to Centrelink clients, who have disabilities.*
- 6. The annual Jobactive Providers figures for each state and territory; these should reconcile with the above annual figures in point 5.*
- 7. The annual number of job placements that Jobactive has achieved, for those with disabilities from 1992.*
- 8. To determine statistics for each state and territory, reconcile with the figures in point 7 and provide the annual totals for each separate state and territory. That is, the annual number job placements that Jobactive providers have achieved for those with disabilities from 1992.'*

On 3 November 2019, you provided the following additional information in relation to your enquiry:

'The name associated with contracting out employment services has changed over time.

From 1998-2009 it was the Job Network, followed by Job Services Australia (JSA) 2009-2015 and then Jobactive from 2015-2020.

I would need to reword the request for statistics for points 5 - 8.'

Request for statistical information and data

It appears you have requested statistical information relating to Disability Support Pension recipients, Newstart Allowance Recipients and Job Network/Job Services Australia/Jobactive providers.

Please note the department has a dedicated Statistics Team that manages requests for statistical information and data, and your enquiry may be more appropriately addressed by this team. Your statistics request can be forwarded to statistics@humanservices.gov.au.

Further details on how you can access statistical data related to Centrelink, Medicare and Child Support can also be found on the department's website at the following link: <https://www.humanservices.gov.au/organisations/about-us/statistical-information-and-data>.

Other information

The Department of Social Services publishes payment demographic data online, which you may find to be of assistance. Available datasets can be searched for and retrieved from <https://www.data.gov.au>. You may also wish to review the following: <https://data.gov.au/search?q=dss%20payment>.

Additionally, the Department of Employment, Skills, Small and Family Business publishes statistics relating to Job Services Providers online, which may be helpful to you. Available datasets can be searched for and retrieved from <https://www.data.gov.au>. You may also wish to review the following: <https://data.gov.au/search?q=job%20services%20provider>.

You may also wish to contact the Department of Social Services and/or the Department of Employment, Skills, Small and Family Business, who may be able to provide you with further assistance in relation to your enquiry.

Requesting documents under the FOI Act

Alternatively, if you would like to make an FOI request, you should seek to make a valid request addressed to the department.

To be considered valid, your request must:

1. be in writing;
2. state that it is an application for the purposes of the FOI Act;
3. provide such information concerning the document/s you are requesting, as is reasonably necessary to enable a responsible officer of the department **to identify the documents requested**. In drafting the scope of your request you may wish to consider:
 - a. identifying a timeframe for your request; and
 - b. specifying the type of documents you are seeking; and
4. give details of how we can correspond with you regarding your FOI request.

If you would like to proceed with an FOI request, please reply in writing with a valid request under the FOI Act.

You can reply by email to: FOI.Legal.Team@humanservices.gov.au

You can also post your request to the department at the following address:

Department of Human Services
PO Box 7820, Canberra BC, ACT, 2610 (No stamp is required for this PO Box number)

Further assistance

If you have any questions, please email FOI.Legal.Team@humanservices.gov.au.

Yours sincerely

FOI Registration Officer
Freedom of Information Team
Employment Law and Freedom of Information Branch | Legal Services Division
Department of Human Services