



24 April 2014

Mr Mark R Diamond  
Email: [foi+request-593-a4acfd0@righttoknow.org.au](mailto:foi+request-593-a4acfd0@righttoknow.org.au)

Our reference: LEX 8121

Dear Mr Diamond

### Your Freedom of Information request

1. I refer to your request for access to documents under the *Freedom of Information Act 1982* (FOI Act). I have taken your request to be for:

*'In the recently determined Administrative Appeals Tribunal case of Kostas and Comcare [2014] AATA 217 (<http://www.austlii.edu.au/au/cases/cth/AATA/2014/217.html>), Deputy President RP Handley noted at paragraph 35 that a witness gave evidence that "towards the end of 2011, an independent officer was appointed to investigate the culture of the unit [i.e., Centrelink's Business Integrity unit in Hurstville] and the behaviour of its staff"*

*I request access to:*

- (1) a copy of the document or documents appointing the independent officer;*
  - (2) a copy of the document or documents to that officer requesting that they undertake the investigation which is mentioned above; and*
  - (3) a copy of the report from that officer about the result of their investigation.'*
2. Your request was received by the department on 21 April 2014 and the 30 day statutory period for processing your request commenced from the day after that date. You should therefore expect a decision from us by 22 May 2014. The period of 30 days may be extended if we need to consult third parties or for other reasons. We will advise you if this happens.
  3. The department will advise you if a charge is payable to process your request and the amount of any such charge as soon as practicable. No charge is payable for providing a person with their own personal information.

### Your Address

4. The FOI Act requires that you provide us with an address which we can send notices to. You have advised your electronic address is [foi+request-593-a4acfd0@righttoknow.org.au](mailto:foi+request-593-a4acfd0@righttoknow.org.au). We will send all notices and correspondence to this address. Please advise us if you wish correspondence to be sent to another address or if your address changes as soon as possible. If you do not advise us of changes to your address correspondence and notices will continue to be sent to the address specified above.

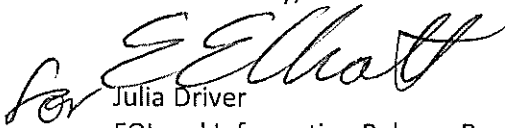
## Disclosure Log

5. Please note that information released under the FOI Act may be published in a disclosure log on the department's website. Section 11C of the FOI Act requires this publication, however it is subject to certain exceptions, including where publication of personal, business, professional or commercial information would be unreasonable.

## Exclusion of junior departmental officers details

6. The department is working towards ensuring that all employees have a choice about whether they provide their full name and direct contact details in response to public enquiries. Where such details are included in the scope of a request, this may add to processing time and applicable charges as it may be necessary to consider whether the details are exempt under the FOI Act. On this basis, unless you tell us otherwise, we will assume that staff names, direct contact details and personal log-on identifiers are out of the scope of your request and they will be redacted under section 22 of the FOI Act.
7. Should you have any enquiries concerning this matter, please contact me on (02) 6223 4702. If you are phoning long-distance, you may reverse the charges.
8. Alternatively, you may send queries via email to the FOI Legal Team via [<FOI.Legal.Team@humanservices.gov.au>](mailto:FOI.Legal.Team@humanservices.gov.au) and we will correspond with you by email in relation to your FOI request.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Julia Driver', is written over the typed name.

Julia Driver

FOI and Information Release Branch | Legal Services Division  
Department of Human Services  
Telephone: (02) 6223 4702