

JOHNSON Kath

From: SADEGH-VAZIRI Mehran
Sent: Wednesday, 5 June 2019 2:55 PM
To: O'NEILL Gail; Division 14
Cc: PAOLINI Rob; ROBERTS Tim; MCDONOUGH Grant; DOYLE Michael
Subject: RE: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

Dear Councillor O'Neil,

As you may be aware, GCW had already carried out numerous investigations to detect leakage in their infrastructure in the subject area and following my request GCW is carrying out further investigations and I trust that you will be notified of the outcome of the investigation in a near future. However, as you are aware, our section has completed our investigation and the owner has been notified of the outcome accordingly.

Kind regards

Mehran Sadegh-Vaziri

CPEng, RPEQ, NER
Supervisor Development Compliance (Building)

City Development
City of Gold Coast

T: 5582 8119 F: 5582 8080
PO Box 5042 Gold Coast Mail Centre Qld 9729
cityofgoldcoast.com.au

CITY OF
GOLDCOAST.

Please ensure your use of the above information complies with the Information Privacy Act 2009.

From: PAOLINI Rob
Sent: Wednesday, 5 June 2019 2:39 PM
To: SADEGH-VAZIRI Mehran
Subject: RE: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

Hi Mehran,

As an update in relation to this matter, Water & Waste have engaged Lamberts to complete further leak detection investigations in addition to our leak detection.

Further excavations and water testing will be carried out over the next couple of days.

Regards,

Rob

Robert Paolini

Senior Asset Project Officer
Network Reliability – Water and Waste
City of Gold Coast

T: 5582 8108 M: 0439 226 011

PO Box 5042 Gold Coast Mail Centre Qld 9729
cityofgoldcoast.com.au

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From: SADEGH-VAZIRI Mehran
Sent: Friday, 31 May 2019 2:47 PM
To: PAOLINI Rob
Subject: RE: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

Hi Rob,

Thank you for the information. I think Councillor O'Neil has all the attached information as well, but it appears that the resident is still believing that there is a leak that has not been detected. I am in the office and if required you may call me on my mobile 0414 180 223.

Kind regards

Mehran Sadegh-Vaziri

CPEng, RPEQ, NER
Supervisor Development Compliance (Building)

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PO Box 5042 Gold Coast Mail Centre Qld 9729
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From: PAOLINI Rob
Sent: Friday, 31 May 2019 2:03 PM
To: SADEGH-VAZIRI Mehran
Subject: RE: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

Hi Mehran,

Please find attached the work order in relation to water & wastes comprehensive investigation of the proposed leak at 17 Larentia St.

Not sure if this information can be distributed, but it appears to be ground water following a lab test of the water found on site.

Have a review of the attached and we can discuss next week, I will be on leave until Wednesday 5 June.

Regards,

Rob

Robert Paolini

Senior Asset Project Officer
Network Reliability – Water and Waste
City of Gold Coast

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PO Box 5042 Gold Coast Mail Centre Qld 9729
cityofgoldcoast.com.au

CITY OF
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From: SADEGH-VAZIRI Mehran
Sent: Friday, 31 May 2019 10:42 AM
To: PAOLINI Rob; ROBERTS Martin
Cc: PEARSON Nathan; O'NEILL Gail; MCDONOUGH Grant; DOYLE Michael; SFAHANI Mimo; SULLIVAN Mark
Subject: FW: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

Hi Rob,

Following our telephone conversation, Please note the email trail.
Ms Suzanne McLeod believes that Councils Main Potable Water Pipe in front of her property leaks and has caused dampness in the under building basement at the subject location. Could you please arrange for a thorough investigation in accordance with your procedures if possible and advised her of the outcome accordingly.

Hi Tim,

Please note the email below from Ms McLeod below and my response. Our section has carried out an investigation and found out that there is no issues under our jurisdiction to help Ms McLeod. Now, in her email, Ms McLeod suggests that "the stagnant water is now a health-hazard with increased mosquito...".

Could you please arrange for an investigation and taking appropriate action accordingly. During the meeting with Ms McLeod and Councillor O'Neil, I recommended Ms McLeod that a spoon drain at the toe of the excavated basement and discharging the collected seepage water to a rubble pit will help her in decreasing water in her basement.

Kind regards

Mehran Sadegh-Vaziri

CPEng, RPEQ, NER
Supervisor Development Compliance (Building)

City Development
City of Gold Coast

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PO Box 5042 Gold Coast Mail Centre Qld 9729
cityofgoldcoast.com.au

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From: SADEGH-VAZIRI Mehran
Sent: Friday, 31 May 2019 10:24 AM
To: 'Suzanne McLeod'
Subject: RE: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

Dear Ms McLeod,

Thank you for your email dated 31/05/2019. My staff and I were pleased to meet you during the meeting on 29/05/2019 in Councillor O'Neil's Office at Tugun and tried to provide the most appropriate customer service possible to you.

Please be advised that I do not believe that Councillor's referral to our section was not useful and "the meeting didn't meet the objective...". In my opinion, the meeting was quite useful because you need to eliminate any possibilities that has caused dampness in the under building basement at your property and consequently during the meeting you found out that one possibility related the requirements of the Local Government Act that our section is partly responsible for it was eliminated.

Following our meeting discussion, I contacted Gold Coast Water (GCW) and referred the matter to the relevant section of GCW. I have no doubts that GCW will carry out further investigation and you will be advised of the outcome accordingly. As I remember from our meeting Councillor O'Neil will also contact GCW for the same matter.

I understood that our responsible officer for the case, Mr Mark Sullivan, has issued a letter to you and among other things, he has recommended that you seek private expert advice to find out the reasons for dampness in the basement of your property. I recommend that after GCW investigation and their possible action if such action by GCW will not achieve in a positive result, you need to seek private expert advice.

I hope the above is of some assistance to you.

Kind regards

Mehran Sadegh-Vaziri

CPEng, RPEQ, NER
Supervisor Development Compliance (Building)

City Development
City of Gold Coast

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PO Box 5042 Gold Coast Mail Centre Qld 9729
cityofgoldcoast.com.au

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From: Suzanne McLeod [mailto:skmcleod@hotmail.com]
Sent: Thursday, 30 May 2019 10:17 AM
To: SADEGH-VAZIRI Mehran
Subject: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

This email originates from outside of the City of Gold Coast. If suspicious send it to spam@goldcoast.qld.gov.au

From: Suzanne McLeod
Sent: Thursday, 30 May 2019 12:12 AM
To: Cr Gail O'Neill; Thomas
Cc: mvaziri@goldcoast.qld.gov.au; devcom_operational@goldcoast
Subject: Water inundation from GCCC land to 17 Larentia St Currumbin Waters.

Dear Gail and Thomas

Thank you for meeting with me to discuss the above problem.

From my perspective, and no doubt others, the meeting didn't meet the objective of a solution to the above issue.

I wasn't advised that three GCCC staff would be attending, to be told would have been beneficial because Mark Sullivan, Development Compliance, had already visited my site and told me "they had sent the wrong department to my home."

I am including GCCC staff in this email.

As it transpired, after a 30 minute meeting, the GCCC staff attending could see the problem of water inundation from GCCC land onto the above was not their department.

Outcome from the meeting : Mehran Sadegh-Vaziri, Supervising Engineer, Planning and Environment has committed to contacting Gold Coast Water to re-investigate the above issue.

Mehran, because the stagnant water is now a health-hazard with increased mosquito, I would value your influence to have the relevant dept clear the water with a vacuum pump.

I have repeatedly requested an onsite meeting with the relevant GCCC staff with some authority, however I have had no success. I am sure all would agree this would be an efficient use of everyone's time.

I have also requested that internal communications re the above be forwarded to me.

On the 21st May, Vicki, Customer Resolution Dept, said this information would be sent, however this has not happened.

Please note: my lawn-mowing contractor is currently here. He is very familiar with my block/verge and said the area around the water meter is considerably wet and yet we have had no rain.

I request GCCC visit and include this in their investigations.

Gail, as always thanks for giving me the opportunity to discuss the above ongoing problem.

Regards

Suzanne McLeod

*S K McLeod
mob 0488 148 589*

Page : 1 of 3
Batch Number : 19060604
Survey Name : Seepage - GCW&W

CITY OF
GOLDCOAST.

Certificate of Analysis

Contact:	Hapsara Mahardhika	Date Received:	7/06/2019
Customer:	W&W-SS-Environment	Date Commenced:	7/06/2019
Address:	CoGC, Water & Waste, Service Sustainability NERANG QLD 4211	Time Commenced (Microbiology):	
		Date Reported:	7/06/2019
		No. of Samples:	2

Cust Ref:

Comments: Seepage address: 17 Larentia Street, Currumbin


Samples were collected as per sampling method SS.PM.2.4 (2.9.2) and at sites specified by customer.

For information on Uncertainty of Measurement, please go to <http://www.goldcoast.qld.gov.au/48452.html>

Key: ND = Not detected * = Approximation only < = less than > = greater than EST = Estimated ^ = Test not covered by scope of NATA accreditation LOR = Level of Reporting
NP = Not Performed

This report supersedes any previous report(s) with this reference. This document shall not be reproduced, except in full.

Authorised By


Clive Nichol
Senior Scientific Officer



Accreditation No. 2536
Accredited for compliance
with ISO/IEC 17025 – Testing

Your feedback is important to us, please submit your comments to scientificservices@goldcoast.qld.gov.au

Council of the City of Gold Coast
Scientific Services
PO Box 5042 GCMC QLD 9729 Australia
Edmund Rice Drive, Southport

P 07 5581 1960
E scientificservices@goldcoast.qld.gov.au

7/06/2019

Page : 2 of 3

Batch Number : 19060604

Survey Name : Seepage - GCW&W

CITY OF
GOLDCOAST.

Certificate of Analysis

Client Sample ID: 2019010666 2019010910

Client Sampling Date: 7/06/2019 7/06/2019

Client Sampling Time: 1000 1010

Parameter	Units	LoR	17 Larentia Street, Currumbin	17 Larentia Street, Currumbin (under house)
APHA 2320 : Alkalinity				
Alkalinity	mg CaCO ₃ /L	2	50	86
CMM 3.2.4 : Chlorine (Colorimeter)				
Chlorine Free	mg/L	0.05	<0.05	<0.05
Chlorine Total	mg/L	0.05	<0.05	0.05
APHA 2510 B : Conductivity (insitu)				
Conductivity	mS/cm	0.03	0.207	0.268
APHA 4500 F C : Fluoride				
Fluoride	mg/L	0.1	0.4	<0.1
APHA 4500 H+ : pH (insitu)				
pH		0.03	7.1	7.7
HACH 8008 / HACH 8034 : Trace Metals by Spectrophotometer				
^ Iron (HACH)	mg/L	0.1	0.2	1.6
^ Manganese (HACH)	mg/L	0.1	<0.1	3.1
CMM 7.1.3 / CMM 7.2.1 / CMM 10.1.3 : Soluble Nutrients by Spectrophotometer				
^ Ammonia Nitrogen	mg/L	0.1	<0.1	<0.1
^ Nitrate Nitrogen (HACH)	mg/L	0.6	<0.6	<0.6
^ Orthophosphate Phosphorus	mg/L	0.4	1.2	<0.4

Page : 3 of 3

Batch Number : 19060604

Survey Name : Seepage - GCW&W

CITY OF
GOLDCOAST.

Certificate of Analysis

Client Sample ID: 2019010666 2019010910

Client Sampling Date: 7/06/2019 7/06/2019

Client Sampling Time: 1000 1010

Parameter	Units	LoR	17 Larentia Street, Currumbin	17 Larentia Street, Currumbin (under house)
CMM 2.5.6 - Volatile Organics (GCMS)				
Bromodichloromethane	mg/L	0.005	<0.005	<0.005
Bromoform	mg/L	0.005	<0.005	<0.005
Chloroform	mg/L	0.005	<0.005	<0.005
Dibromochloromethane	mg/L	0.005	<0.005	<0.005
Total Trihalomethanes	mg/L	0.005	<0.005	<0.005

JOHNSON Kath

From: MAHARDHIKA Hapsara
Sent: Monday, 10 June 2019 10:41 AM
To: RANKIN Tony
Cc: SHRESTHA Roshani; CATTERALL Kylie
Subject: TRACKS-#73652886-v1-SEEPAGE_REPORT_17
_LARENTIA_STREET_CURRUMBIN.XLSX
Attachments: TRACKS-#73652886-v1-SEEPAGE_REPORT_17
_LARENTIA_STREET_CURRUMBIN.XLSX

Hi Tony

The seepages at 17 Larentia Street, Currumbin Water are unlikely to be potable water. The seepages are likely to be from a natural source i.e. groundwater, stormwater, etc. Product Quality team has been consulted on 10/6/19.

Please see below the interpretation of the results:

17 Larentia Street (sample taken from the street)

- **Free Chlorine** value is lower than the typical quality of potable water of 0.49 mg/L.
- Fluoride value is 0.4mg/L which is within the typical quality of potable water of 0.8 mg/L.
- Iron value is 0.2mg/L which is higher than the typical quality of potable water of 0.014 mg/L.
- Alkalinity value is 50 mg/L which is within the typical quality of potable water of 41.8 mg/L.
- Conductivity value is 0.207 mS/cm which is within the typical quality of potable water of 0.27 mS/cm.
- pH value is 7.1 which is within the typical quality of potable water of 7.4.
- **Total Trihalomethanes (THM)** value is lower than the typical quality of potable water of 0.085mg/L

17 Larentia Street (sample taken from underneath the house)

- **Free Chlorine** value is lower than the typical quality of potable water of 0.49 mg/L.
- Fluoride value is lower than the typical quality of potable water of 0.8 mg/L.
- Iron value is 1.6mg/L which is higher than the typical quality of potable water of 0.014 mg/L.
- Alkalinity value is 86 mg/L which is higher than the typical quality of potable water of 41.8 mg/L.
- Conductivity value is 0.268 mS/cm which is within the typical quality of potable water of 0.27 mS/cm.
- pH value is 7.7 which is within the typical quality of potable water of 7.4.
- **Total Trihalomethanes (THM)** value is lower than the typical quality of potable water of 0.085mg/L

Cheers,

Hapi

Hapsara Mahardhika

Senior Environmental Officer
Water & Waste
City of Gold Coast

T: 07 5582 8217 M: **s.88 Information Not Relevant Removed**
PO Box 5042 Gold Coast Mail Centre Qld 9729
cityofgoldcoast.com.au

17 Larentia Street, Currumbin

		7/06/2019		Comment	Results	
		(from the street)	(underneath the house)			
Ammonia (as NH ₃)	mg/L	<0.122	<0.122			
Chlorine Free	mg/L	<0.05	<0.05	The value is lower than the typical quality of potable water.		<0.05
Chlorine Total	mg/L	<0.05	<0.05			0.05
Fluoride (Total)	mg/L	0.4	0.4	The value is within the typical quality of potable water.		<0.1
Iron	mg/L	0.2	0.2	The value is higher than the typical quality of potable water.		1.6
Manganese (Total)	mg/L	<0.1	<0.1			3.1
Nitrate as (NO ₃)	mg/L	<2.658	<2.658			<2.658
Alkalinity	mg/L	50	50	The value is within the typical quality of potable water.		86
Conductivity	mS/cm	0.207	0.207	The value is within the typical quality of potable water.		0.268
pH		7.1	7.1	The value is within the typical quality of potable water.		7.7
Bromodichloromethane	mg/L	<0.005	<0.005			<0.005
Bromoform	mg/L	<0.005	<0.005			<0.005
Chloroform	mg/L	<0.005	<0.005			<0.005
Dibromochloromethane	mg/L	<0.005	<0.005			<0.005
Total Trihalomethanes	mg/L	<0.005	<0.005	The value is lower than the typical quality of potable water.		<0.005
Orthophosphate phosphorous	mg/L	1.2	1.2			<0.4

^ = test not covered by scope of NATA accreditation

Note: The results indicate that the source of seepage is unlikely to be potable water. The seepage is likely from a natural source i.e. groundwater, stormwe



Comment	Water quality - potable water				
	Mean	Median	Minimum	Maximum	95%ile
	0.012	0.009	< 0.006	0.041	< 0.006
The value is lower than the typical quality of potable water.	0.49	0.47	< 0.05	1.8	1.1
The value is lower than the typical quality of potable water.	0.78	0.8	0.3	0.9	0.9
The value is higher than the typical quality of potable water.	0.014	< 0.01	< 0.01	0.13	0.05
The value is higher than the typical quality of potable water.	0.0021	0.001	< 0.001	0.16	0.007
	0.34	0.24	0.015	2.4	0.887
The value is higher than the typical quality of potable water.	41.8	40	30	61	54
The value is within the typical quality of potable water.	0.277	0.27	0.149	0.525	0.406
The value is within the typical quality of potable water.	7.47	7.4	6.5	9.2	7.9
The value is lower than the typical quality of potable water.	0.085	0.084	0.034	0.15	0.133

iter, etc. Product quality team has been consulted on 10/6/19.

Ammonia	7/06/2019	0.1	1.22
Coverage	7/06/2019	0.1	1.22

Interconverting Nitrate as Nitrate (Nitrate-NO₃) and Nitrate as Nitrogen

The atomic weight of nitrogen is 14.0067 and the molar mass of nitrate is 62.0049 g/mole

Therefore, to convert Nitrate-NO₃ (mg/L) to Nitrate-N (mg/L):

$$\text{Nitrate-N (mg/L)} = 0.2259 \times \text{Nitrate-NO}_3 \text{ (mg/L)}$$

And to convert Nitrate-N (mg/L) to Nitrate-NO₃ (mg/L):

$$\text{Nitrate-NO}_3 \text{ (mg/L)} = 4.4268 \times \text{Nitrate-N (mg/L)}$$

Interconverting Ammonia Nitrogen to Ammonia

$$\text{Ammonia Nitrogen} = 0.8333 \times \text{Ammonia (as NH}_3\text{)}$$

$$\text{Ammonia (as NH}_3\text{)} = 1.22 \times \text{Ammonia Nitrogen}$$

Ammonia	Nitrate	nitr	Cover	Conversion	Nitrate as (NO ₃)
0.122	0.6	0.6	4.43	4.43	2.658
0.122	0.6	0.6	4.43	4.43	2.658

n (Nitrate-N)

e anion (NO₃⁻) is

as NH3)

From: TAYLOR Pega
Sent: Tuesday, 18 June 2019 5:28 PM
To: RICE Christopher; PARKINSON Michael; ORGAN Daniel; MARTIN Allan
Subject: Meter replaced - 17 LARENTIA STREET, CURRUMBIN WATERS

Hi team

Can you please advise what the final reading was at this property.

We have found that the meter has been replaced with 18W010778 – need to know when and final reading of the old meter 17W009625.

I see that there has been a SAP job but could not find details so that I can update our records.

Please let know if you need more details

Your assistance is much appreciated.

The screenshot shows a 'Service Point Details' window with the following fields and values:

- Account Number: 2020903
- Customer Name: SUZANNE K MCLEOD
- Meter Reading Group: WEEK12
- Segment Number: 5635
- Sequence Number: 4710
- Meter Number: 17W009625
- Size: 20MM
- Type: ELSTER 20
- Date Fixed: 15/06/2017
- Position: L2
- Supply Type: DIRECT
- Memoranda: new meter found 18W010778 - emailed South Officers for final reading - TBA 18/6/2019
- Utility Type: Water Use
- Notes: NO
- Source/Supply: HINZ
- Parcel: 14
- Property Type: Farmlands/Irrigation
- Ref Section: L 55 RP149518
- Land District: CURRUMBIN WATERS

Buttons at the bottom: Save, Close, Delete..., Allocate by Location, Allocate to Segment

Pega Taylor
Meter Billing Officer
Water Meter Reading
City of Gold Coast

T: (07) 5581 7834
F: (07) 5581 6928
PO Box 5042 Gold Coast Mail Centre Qld 9726
cityofgoldcoast.com.au

JOHNSON Kath

#74560085

From: PARKINSON Michael
Sent: Wednesday, 19 June 2019 6:45 AM
To: TAYLOR Pega
Cc: Smart GCW
Subject: RE: Meter replaced - 17 LARENTIA STREET, CURRUMBIN WATERS
Attachments: meter replace.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Sorry Pega,
These were in my colleagues' tray and he's on annual leave.

Many Thanks.

Mike Parkinson

Works Officer south Civil Maintenance/Construction
Water and Waste
City of Gold Coast

T: 07 5581 8167 M: s.88 Information Not Relevant Removed
PO Box 5042 Gold Coast Mail Centre Qld 9729
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From: TAYLOR Pega
Sent: Tuesday, 18 June 2019 5:28 PM
To: RICE Christopher; PARKINSON Michael; ORGAN Daniel; MARTIN Allan
Subject: Meter replaced - 17 LARENTIA STREET, CURRUMBIN WATERS

Hi team

Can you please advise what the final reading was at this property.

We have found that the meter has been replaced with 18W010778 – need to know when and final reading of the old meter 17W009625.

I see that there has been a SAP job but could not find details so that I can update our records.

Please let know if you need more details

Your assistance is much appreciated.

Service Point Details

File Edit Navigate Window Help

Account Number: 2020903 000000 17 LARENTIA STREET CURRUMBIN WATERS

Customer Name: SUZANNE K MCLEOD

Meter Reading Group: WEEK12 Additional Services: 0

Segment Number: 5635 Sequence Number: 4710

Application Type:

Meter Number: 17W009625 Size: 20MM Type: ELSTER 20 ☐ Private

Date Fixed: 15/06/2017 Date Removed: Removal Rsn: ☐ Auto Mtr

Reading Instruction: Position: L2 Supply Type: DIRECT

Memoranda: new meter found 18W010778 - emailed South Officers for final reading - TBA 18/6/2019

Flow Control Valve Rate: Utility Type: Water Use Notes: NO

Fixing Reading: 0 Dup Reading Rsn: (None) Source/Supply: HINZ

Parcel: 14 Property Type: Farmlands/Irrigation

Ref Section: L 55 RP149518 Land District: CURRUMBIN WATERS

Save Close Delete... Allocate by Location Allocate to Segment

Pega Taylor

Meter Billing Officer
Water Meter Reading
City of Gold Coast

T: (07) 5581 7834

F: (07) 5581 6928

PO Box 5042 Gold Coast Mail Centre Qld 9726

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Water meter maintenance

House/lot No: 17 Street: ARGENTIA ST
Route No: Suburb: CURRUMBIN WATERS
Meter Location: ☐ RH Block ☒ LH Block ☐ CTR Block
Distance from Boundary: 1 metres

40001

Meter Removed	Size	Make	Model	Meter number	Meter reading	KL/Gal	Date
	20mm	ELSTER	17W	009625	52.30	K/L	5/6/19

Meter Installed	Size	Make	Model	Meter number	Meter reading	KL/Gal	Date
	20mm	ELSTER	18W	010778	0	K/L	5/6/19

Significant digits: 5 Insignificant digits: 3

- ☐ New Installation
☐ Disconnection
☐ Additional Meter
☒ Replace Meter
☐ Temporary Meter Service

Comments: WATER POOLING IN FRONT YARD - CUSTOMER ADAMANT
COUNCIL PROBLEM - G.C.W HAS INVESTIGATED EVERYTHING ON
G.C.W SIDE (WATER MAIN - OTHER SERVICES) - THIS WAS LAST
RESORT TO SEE IF METER WAS FAULTY.

Officer's Name: M. Thurlow Signed: M. Thurlow Date: 5/6/19
(please print)

361137

Customer request summary

Print date: 3/09/2019 8:56 AM

Request details

Request number: **361137**
Date entered: 29 May 2019 10:22 AM
Date received: 29 May 2019 10:22 AM Due date: 3 July 2019 10:22 AM
Request type code: CR07 - Water and Waste
Receiving officer: DIV14 - Division fourteen
Responsible officer: DIRGCW - Director, Gold Coast Water and Waste
Actioning officer: DIV14 - Division fourteen
Contact method: CR - Councillor initiated
Customer type: CLR - Councillor
Request status: **ACT - Actioned / Completed** Completion date: 3 September 2019 8:55 AM
Date responded: 30 May 2019 12:00 AM Time taken: 1 Days
Priority: 5
Available to public: No

Module links (if applicable)

Customer name: **Mrs Suzanne McLeod** Councillor O'Neill Division Fourteen
Councillor name: Councillor O'Neill Division Fourteen
Division (ward): Division 14
Property location of request: 17 Larentia Street, CURRUMBIN WATERS QLD 4223
Infringement number:
Street/suburb location:
Rate assessment:
Application:
Licence:

*Noted 8.***Notes** (if applicable)

Note date and time: 3 September 2019 8:55 AM Noted by: DIV14 - Division fourteen
Note type: 6-COMRES - Completion / resolution note
Note:

Note date and time: 29 May 2019 2:14 PM Noted by: 38629 - Priya SINGH

Note type: 1-LODGEACT - Lodgement / action note

Note: Water and Waste have undertaken extensive leak detection at 17 Larentia Street, Currumbin Waters. No water leaks have been found which would contribute to the pooling of water. A sample of the water was tested by the lab which indicated that the source of the seepage is likely to be from a natural source i.e. stormwater, groundwater, etc. Refer to iSpot# 73416477 for the lab report. To understand the report, you will notice that Chlorine and Total Trihalomethanes (THM) were not detected which is an indicator that the sample tested is not potable water.

Below is a summary of the works carried out by WW (SAP work order 20505198)

16/04/2019 - Water leak reported. Leak detection found leak at 19.

24/4/2019 - Leak repaired at 19. 17 notified.

29/4/2019 - Further leak detection - no leak found.

s.88 Information Not Relevant Removed

s.88 Information Not
Relevant Removed

s.88 Information Not Relevant Removed

3/05/2019 - Programmed Maintenance (WW) conducted further leak detection. Confirmed no leaks in the area.

8/5/2019 - Water sample tested which indicated possible groundwater.

14/5/2019 - Lambert Locations (external leak detection) found no leaks.

A possible reason for pooling is due to poor drainage in the yard. A suggestion is to have Plumbing and Drainage investigate the matter.

Note date and time: 29 May 2019 2:14 PM

Noted by: 38629 - Priya SINGH

Note type: 1-LODGEACT - Lodgement / action note

Note: Water and Waste have undertaken extensive leak detection at 17 Larentia Street, Currumbin Waters. No leaks have been found which would contribute to the pooling of water. A sample of the water was tested by the lab which indicated that the source of the seepage is likely to be from a natural source i.e. stormwater, groundwater, etc. Refer to iSpot# 73416477 for the lab report. To understand the report, you will notice that Chlorine and Total Trihalomethanes (THM) were not detected which is an indicator that the sample tested is not potable water.

Below is a summary of the works carried out by WW (SAP work order 20505198)

16/04/2019 - Water leak reported. Leak detection found leak at 19.

24/4/2019 - Leak repaired at 19. 17 notified.

29/4/2019 - Further leak detection – no leak found.

s.88 Information Not Relevant Removed

s.88 Information Not Relevant Removed

s.88 Information Not

3/05/2019 - Programmed Maintenance (WW) conducted further leak detection. Confirmed no leaks in the area.

8/5/2019 - Water sample tested which indicated possible groundwater.

14/5/2019 - Lambert Locations (external leak detection) found no leaks.

A possible reason for pooling is due to poor drainage in the yard. A suggestion is to have Plumbing and Drainage investigate the matter.

Note date and time: 29 May 2019 10:22 AM

Noted by: DIV14 - Division fourteen

Note type: 1-LODGEACT - Lodgement / action note

Note: Cr O'Neill requests Gold Coast Water investigate pooling of water on resident Suzanne McLeod's property 17 Larentia Street, Currumbin Waters 0488 148 589. Original Councillor Request #354772 was referred to Development Compliance. Cr O'Neill met with Development Compliance and the Councillor can be contacted for more information on x7315. Emma x7436

Questionnaires (if applicable)

1. Please select the relevant request type

Other

References (if applicable)

s88 Information Not Relevant Removed



Work Order 20535423 04.09.2019

Complaint Water leak

04.09.2019 13:31:04 AUSQLD Grant Davis (46025)

Previous noti 1000571821

Due to recent work diverting the water flow and new information.
Looking to meet face to face onsite with GCW staff onsite for
mains test in street.

A static tater test by isolating her property the downstream
properties of the isolation.

Mobile status set to RECEIVED by user 39760 on 05-09-2019
06:50:45

Mobile status set to TRAVEL by user 39760 on 05-09-2019 07:46:34
for operation 0010

Mobile status set to START by user 39760 on 05-09-2019 11:40:14
for operation 0010

Mobile status set to HOLD by user 39760 on 05-09-2019 13:02:20
for operation 0010

Reason - FIRD - Further Investigation R

Created from Mobile by 39760 on 05/09/2019 13:03:01

Requested new lab sample with Hapi attending today.

Met plumber onsite, discussed our attempts at stopping water so far.

Explained a leak had recently been repaired and the 63mm od main extension is being replaced to rule out any further issues in the area.

Will wait on lab results and have further communication with supervisors.

Created from Mobile by 39760 on 16/09/2019 10:57:24

Plumber was advised of lab results stating not potable water.

Lab advised plumber to check for leaks with pool owners in area. He is now talking of legal action and wants a static test of the water main conducted under his supervision.

Supervisor and Works Officers informed of these details and waiting advice on future directions.

Mobile status set to START by user 39760 on 31-10-2019 07:39:30
for operation 0010

Mobile status set to COMPLETED by user 39760 on 31-10-2019
07:42:07 for operation 0010

Created from Mobile by 39760 on 31/10/2019 07:44:39

This workorder has been duplicated again with 20546280, Spencer Stacey and Jarryd have resumed Works in the area.

Work Order 20505198 - this is carried on from the W/O Priya forwarded previously

s.88 Information Not Relevant Removed



Contacted resident, Suzanne twice, left messages both times as no answer straight to message bank, stating we would be back on site tomorrow to inspect and determine course of action. Meter was again changed at number 17 to rule out faulty meter in relation to any possible internal leak.

Mobile status set to START by user 46567 on 06-06-2019 10:22:59 for operation 0160

Mobile status set to START by user 34485 on 06-06-2019 10:17:11 for operation 0150

Mobile status set to HOLD by user 34485 on 06-06-2019 11:37:35 for operation 0150

Reason - OTHR - Other

Mobile status set to HOLD by user 46567 on 06-06-2019 11:39:39
for

operation 0160

Reason - OTHR - Other

Mobile status set to TRAVEL by user 29838 on 06-06-2019 12:46:04
for

operation 0140

Mobile status set to START by user 29838 on 06-06-2019 12:54:11
for

operation 0140

Mobile status set to COMPLETED by user 29838 on 06-06-2019
13:22:05 for

operation 0140

Created from Mobile by 29838 on 06/06/2019 13:22:17

Backfill job site from previous day - had to leave open for a
water
sample to be taken

Created from Mobile by 39760 on 06/06/2019 14:52:03

No water at point of interest. Arranged for final sample at 17
to be
taken by lab and results forwarded to resident. ???

Mobile status set to START by user 39760 on 12-06-2019 07:51:24
for

operation 0130

Mobile status set to COMPLETED by user 39760 on 12-06-2019
07:58:34 for

operation 0130

Created from Mobile by 39760 on 12/06/2019 07:59:08

The two final lab samples have returned a result of
groundwater not
potable.

The results have been forwarded to the resident, Suzanne, as
requested.

This was done by Mike Parkinson as agreed to and the engineer
was

contacted as agreed, but no answer on multiple occasions.

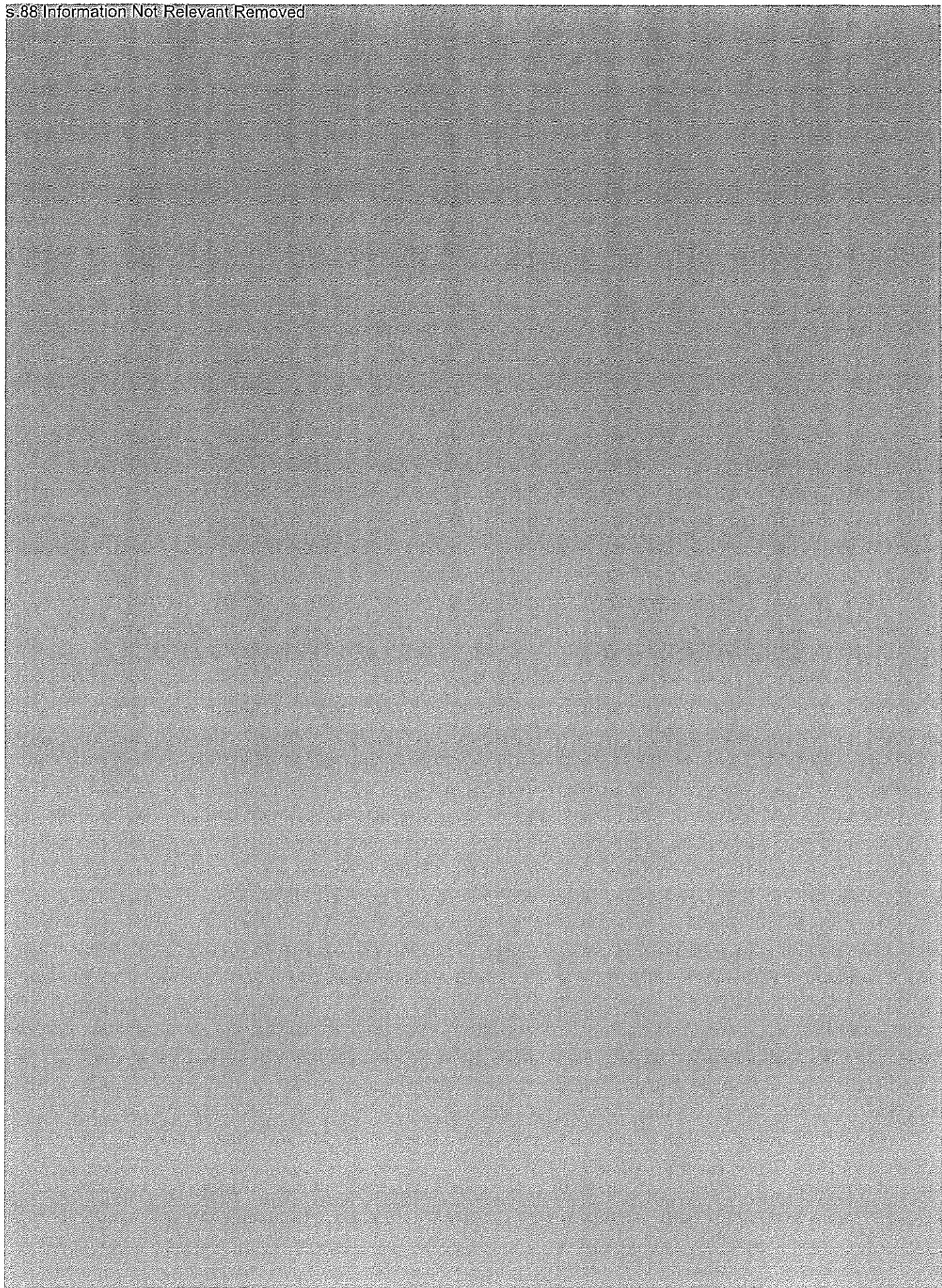
Suzanne was

also informed of this.

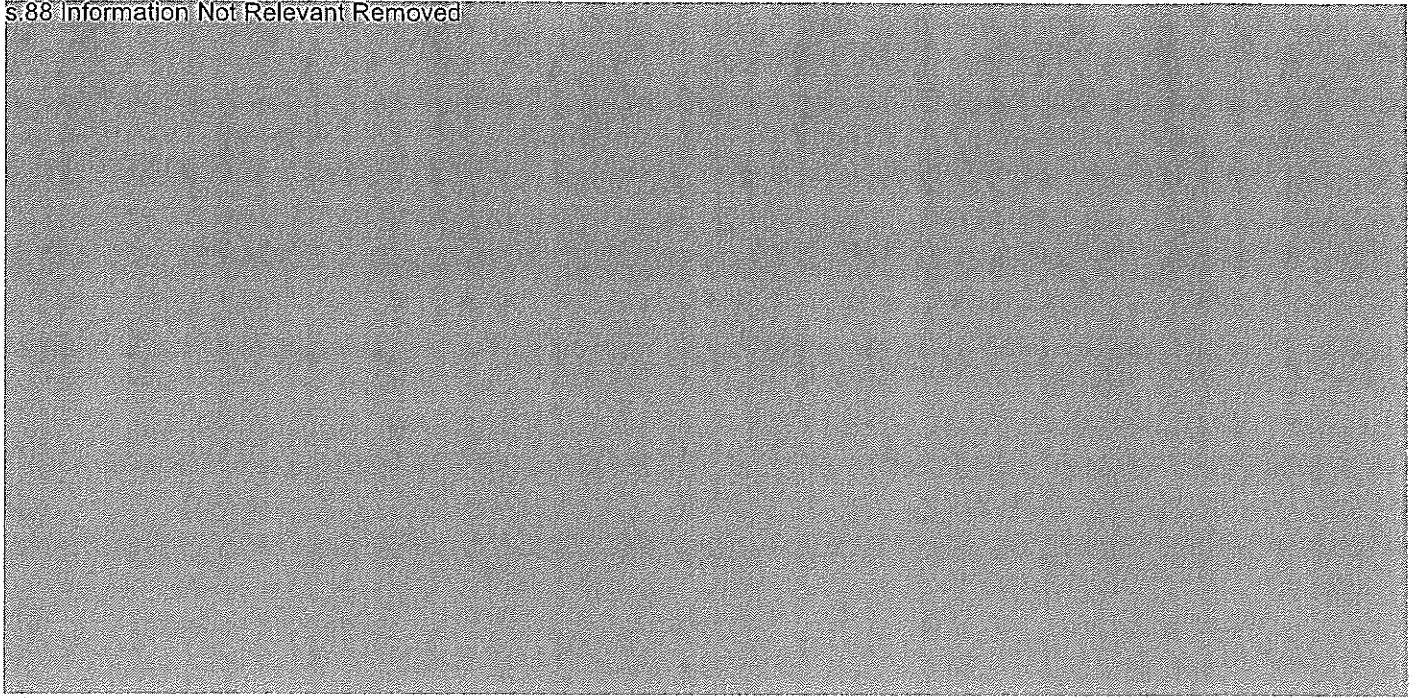
The resident was informed that as this was the result this would
be the


end of our investigation.




Created from Mobile by 34485 on 13/06/2019 11:57:06



s.88 Information Not Relevant Removed



[Home](#)**Request 431288 Enquiry**  Close  Notes Summary  Zoom Ready.**Request**

Request Number	431288		
System Date Entered	4/09/2019 1:36:10 PM	Service Date	
Date Received	4/09/2019 1:36:10 PM	Due date	10/10/2019 1:36:10 PM
Request Type Code	WS14 Water services complaint		
Receiving Officer	46025	Grant Davis	
Responsible Officer	CCGCW	Customer Contact GCW	
Actioning Officer	CCOF	Customer Contact Overflow	
Contact method Code	T	Telephone	
Customer type Code	EXT	External	
Request Status	ACT	Actioned / Completed	System Completion Date 31/12/2019 11:30:40 AM
Date Responded	31/12/2019 11:30:40 AM	Time Taken	Days  Working Days 
Priority	5 	Date Priority Last Modified	4/09/2019 1:36:10 PM
Available to Public	<input type="checkbox"/>		

References

References (All 4 records sorted by Reference Number)

Reference Type	Reference Number
CNAME - Customer name	
CPHONE - Customer phone number	
CEMAIL - Customer eMail	
SAPREF - SAP notification number	1000600901

Notes

Notes (All 2 records sorted by Date and Time)

 Details  Notes Summary

User Identifier	Date and Time	Note Type Code	Description
IONUSR	4/09/2019 2:02:...	1-LODGEACT	THE NOTIFICATION HAS BEEN ACTIONED AND A WORK ORDER HAS BEEN ASSIGNED
IONUSR	14/01/2020 5:02:...	1-LODGEACT	THE NOTIFICATION HAS BEEN ACTIONED AND COMPLETED

Modules

Modules (All 4 records)




 Details  Mailing Address

Customer Service Role Type	Customer Service Role
----------------------------	-----------------------

04-Sep-2019 14:02:09 - SYSAC - IOn Iterface User - 1-LODGEACT
THE NOTIFICATION HAS BEEN ACTIONED AND A WORK ORDER HAS BEEN ASSIGNED


Display PM Notification: General Maint Req



Notification 
 Notific. Status 
 Order 

Notification Damage Cause & Activities Breakdown Information Scheduling overview Map

Subject




Coding External Customer 

Description




04.09.2019 13:31:04 AUSQLD Grant Davis (46025)
 Previous noti 1000571821

Due to recent work diverting the water flow and new information.
 Looking to meet face to face onsite with GCW staff onsite for mains test
 in street.
 A static tater test by isolating her property the downstream properties


Funct	Partner	Name	A Address
Asset Custodian	▼ 51100218	Director Water and Wa...	GW1001, , ,
Ext Customer	▼ EXICUS2019	David Bros	X David Bros, PLUMBER, , , , AU

  Info  PartnerAddress


Reference object

Functional loc. GALLEON WAY-IN ROUNDABOUT GUINEAS C... 
 Equipment WATER PIPE 
 Assembly 

Responsibilities

Planner group / Gold Coast Water
 Main WorkCtr / Maintenance South
 Person respons. 
 Reported by Notif.date

Start/End Dates

Required Start Priority 
 Required End ☐ Breakdown

Certificate of Analysis

Contact:	Hapsara Mahardhika	Date Received:	6/09/2019
Customer:	W&W-SS-Environment	Date Commenced:	6/09/2019
Address:	CoGC, Water & Waste, Service Sustainability NERANG QLD 4211	Time Commenced (Microbiology):	
		Date Approved:	12/09/2019

Cust Ref: No. of Samples: 1

Comments: Seepage address: 17 Larentia Street, Currumbin Waters
Samples were collected as per sampling method SS.PM.2.4 (2.9.2) and at sites specified by customer.

For information on Uncertainty of Measurement, please go to <http://www.goldcoast.qld.gov.au/48452.html>

Key: ND = Not detected * = Approximation only < = less than > = greater than EST = Estimated ^ = Test not covered by scope of NATA accreditation LOR = Level of Reporting NP = Not Performed

This report supersedes any previous report(s) with this reference. This document shall not be reproduced, except in full.

Authorised By


Christine Traby
Senior Scientific Officer



WORLD RECOGNISED
ACCREDITATION

Accreditation No. 2536
Accredited for compliance
with ISO/IEC 17025 – Testing

Your feedback is important to us, please submit your comments to scientificservices@goldcoast.qld.gov.au

Certificate of Analysis

Client Sample ID: 2019016699

Client Sampling Date: 6/09/2019

Client Sampling Time: 0925

Parameter	Units	LoR	17 Larentia St. Currumbin Waters
APHA 2320 : Alkalinity			
Alkalinity	mg CaCO ₃ /L	2	52
CMM 3.2.4 : Chlorine (Colorimeter)			
Chlorine Free	mg/L	0.05	<0.05
Chlorine Total	mg/L	0.05	<0.05
APHA 2510 B : Conductivity (insitu)			
Conductivity	mS/cm	0.03	0.222
APHA 4500F C : Fluoride			
Fluoride	mg/L	0.1	0.4
APHA 4500 H+ : pH (insitu)			
pH		0.03	6.1
HACH 8008 / HACK 8034 : Trace Metals by Spectrophotometer			
^ Iron (HACH)	mg/L	0.1	1.1
^ Manganese (HACH)	mg/L	0.1	0.3
CMM 7.1.3 / CMM 7.2.1 / CMM 10.1.3 : Soluble Nutrients by Spectrophotometer			
^ Ammonia Nitrogen	mg/L	0.1	0.2
^ Nitrate Nitrogen (HACH)	mg/L	0.6	1.1
^ Orthophosphate Phosphorus	mg/L	0.4	0.5
CMM 2.5.6 - Volatile Organics (GCMS)			
Bromodichloromethane	mg/L	0.005	<0.005
Bromoform	mg/L	0.005	<0.005
Chloroform	mg/L	0.005	<0.005
Dibromochloromethane	mg/L	0.005	<0.005
Total Trihalomethanes	mg/L	0.005	<0.005

17 Larentia Street, Currumbin Waters

		Results		Water quality - potable water				
		6/09/2019	Comment	Mean	Median	Minimum	Maximum	95%ile
Ammonia (as NH ₃)	mg/L	0.244		0.012	0.009	< 0.006	0.041	< 0.006
Chlorine Free	mg/L	<0.05	The value is lower than the typical quality of potable water.					
Chlorine Total	mg/L	<0.05		0.49	0.47	< 0.05	1.8	1.1
Fluoride (Total)	mg/L	0.4	The value is within the typical quality of potable water.					
Iron (Total)	mg/L	1.1	The value is higher than the typical quality of potable water.	0.014	< 0.01	< 0.01	0.13	0.05
Manganese (Total)	mg/L	0.3		0.0021	0.001	< 0.001	0.16	0.007
Nitrate as (NO ₃)	mg/L	4.873	The value is higher than the typical quality of potable water.	0.34	0.24	0.015	2.4	0.887
Alkalinity	mg/L	52	The value is within the typical quality of potable water.	41.8	40	30	61	54
Conductivity	mS/cm	0.222	The value is within the typical quality of potable water.	0.277	0.27	0.149	0.525	0.406
pH		6.1	The value is lower than the typical quality of potable water.	7.47	7.4	6.5	9.2	7.9
Bromodichloromethane	mg/L	<0.005						
Bromoform	mg/L	<0.005						
Chloroform	mg/L	<0.005						
Dibromochloromethane	mg/L	<0.005						
Total Trihalomethanes	mg/L	<0.005	The value is lower than the typical quality of potable water.	0.085	0.084	0.034	0.15	0.133
E. coli (Coliort)	cfu/100mL			< 1	< 1	< 1	10	99.95%
Orthophosphate phosphorous	mg/L	0.5						

Note: The results indicate that source of the seepage is unlikely to be potable water. The seepage is likely from a natural source i.e. groundwater, stormwater. However, there is a poll across the street that also can be the source.

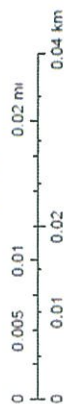




September 13, 2019

- Water Hydrant
- Flushing Point
- Water Fitting
 - End
 - Taper
 - Water Pipe Potable
- Water Pipe Potable Domestic Service
- CONTOURS - 1 m Contour Interval
- Cadastral
 - Red: Band_1
 - Green: Band_2
 - Blue: Band_3
- GCCC Boundary - Outline
- Suburbs Labels
- Major Roads
 - Highway, Motorway
 - Secondary Road
 - Minor Roads
- Waterways - Large
- Waterways - Medium
- Waterways - Small
- Open Space - Small
- Road Casement
- GCCC Boundary

1:564



Sources: Esri, HERE, Garmin, Intermap, increment P Corp., GEBCO, USGS, FAO, NPS, NRCAN, Geoscience, IGN, Kadaster NL, Ordnance Survey, Esri Japan, METI, Esri China (Hong Kong), (c) OpenStreetMap contributors, and the GIS User Community

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NPS, Esri, © OpenStreetMap contributors, HERE, Garmin, USGS

Ammonia Conversion		Ammonia (Nitrate nitr Conversion)		Nitrate as (NO ₃)	
6/09/2019	0.2	1.22	0.244	1.1	4.43
					4.873

Interconverting Nitrate as Nitrate (Nitrate-NO₃) and Nitrate as Nitrogen (Nitrate-N)

The atomic weight of nitrogen is 14.0067 and the molar mass of nitrate anion (NO₃⁻) is 62.0049 g/mole

Therefore, to convert Nitrate-NO₃ (mg/L) to Nitrate-N (mg/L):

$$\text{Nitrate-N (mg/L)} = 0.2259 \times \text{Nitrate-NO}_3 \text{ (mg/L)}$$

And to convert Nitrate-N (mg/L) to Nitrate-NO₃ (mg/L):

$$\text{Nitrate-NO}_3 \text{ (mg/L)} = 4.4268 \times \text{Nitrate-N (mg/L)}$$

Interconverting Ammonia Nitrogen to Ammonia (as NH₃)

Ammonia Nitrogen = 0.8333 x Ammonia (as NH₃)

Ammonia (as NH₃) = 1.22 x Ammonia Nitrogen

JOHNSON Kath

From: MAHARDHIKA Hapsara
Sent: Monday, 16 September 2019 9:26 AM
To: RANKIN Tony
Cc: SHRESTHA Roshani
Subject: SEEPAGE REPORT 17 LARENTIA STREET, CURRUMBIN WATERS 6 SEPTEMBER 2019
Attachments: TRACKS-74392382.xlsx.DRF

Hi Tony,

As discussed, the results indicate that the source is unlikely to be potable water. I have consulted the Product Quality team reading the results and confirmed that it is unlikely to be potable water. They have made a recommendation to check for any possible leak from the swimming pools located across number 17 Larentia Street, which may be the source.

Please see below the interpretation of the result:

- Total Chlorine value is lower than the typical quality of potable water of 0.47 mg/L
- Fluoride value is 0.4 mg/L which is within the typical quality of potable water of 0.8 mg/L.
- Iron value is 1.1 mg/L which is higher than the typical quality of potable water of 0.014 mg/L.
- Nitrate value is 4.873 mg/L which is higher than the typical quality of potable water of 0.34 mg/L.
- Alkalinity value is 52 mg/L which is within the typical quality of potable water of 40 mg/L.
- Conductivity value is 0.222 mS/cm which is within the typical quality of potable water of 0.27 mS/cm.
- pH value is 6.1 which is lower than the typical quality of potable water of 7.4.
- THM is not detected.

Cheers,

Hapi

Hapsara Mahardhika

Senior Environmental Officer
Water & Waste
City of Gold Coast

T: 07 5582 8217 M: s.88 Information Not Relevant Removed
PO Box 5042 Gold Coast Mail Centre Qld 9729
cityofgoldcoast.com.au

CITY OF
GOLD COAST.

17 Larentia Street, Currumbin Waters

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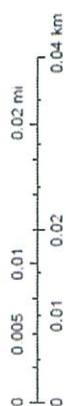




September 13, 2019

- Water Hydrant
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1:564



Sources: Esri, HERE, Garmin, Intermap, increment P Corp., GEBCO, USGS, FAO, NPS, NRCAN, Geobase, IGN, Kadaster NL, Ordnance Survey, Esri Japan, METI, Esri China (Hong Kong), (c) OpenStreetMap contributors, and the GIS User Community

Web AppBuilder for ArcGIS
 NDCR, Esri, © OpenStreetMap contributors, HERE, Garmin, USGS |

Ammonia Conversion		Ammonia	Nitrate nitr Conversion	Nitrate as (NO ₃)
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Ammonia (as NH₃) = 1.22 x Ammonia Nitrogen

[Home](#)**Request 468167 Enquiry**  Close  Notes Summary  Zoom Ready.**Request**

Request Number	468167		
System Date Entered	24/10/2019 1:25:03 PM	Service Date	
Date Received	24/10/2019 1:25:03 PM	Due date	18/11/2019 1:25:03 PM
Request Type Code	WS01 Water leak		
Receiving Officer	46208	Jacinda SHANKS	
Responsible Officer	CCGCW	Customer Contact GCW	
Actioning Officer	CCOF	Customer Contact Overflow	
Contact method Code	T	Telephone	
Customer type Code	EXT	External	
Request Status	ACT	Actioned / Completed	System Completion Date 14/01/2020 2:05:18 PM
Date Responded	14/01/2020 2:05:18 PM	Time Taken	82 Days  Calendar Days 
Priority	5 	Date Priority Last Modified	24/10/2019 1:25:03 PM
Available to Public	<input type="checkbox"/>		

References

References (All 4 records sorted by Reference Number)

Reference Type	Reference Number
CNAME - Customer name	
CPHONE - Customer phone number	
CEMAIL - Customer eMail	
SAPREF - SAP notification number	1000613444

Notes

Notes (All 2 records sorted by Date and Time)




 Details  Notes Summary

User Identifier	Date and Time	Note Type Code	Description
IONUSR	24/10/2019 2:02...	1-LODGEACT	THE NOTIFICATION HAS BEEN ACTIONED AND A WORK ORDER HAS BEEN ASSIGNED
IONUSR	14/01/2020 2:05...	1-LODGEACT	THE NOTIFICATION HAS BEEN ACTIONED AND COMPLETED

24-Oct-2019 14:02:25 - SYSAC - IOn Iterface User - 1-LODGEACT
THE NOTIFICATION HAS BEEN ACTIONED AND A WORK ORDER HAS BEEN ASSIGNED


Display PM Notification: General Maint Req



Notification 
 Notific. Status 
 Order 

Notification Damage Cause & Activities Breakdown Information Scheduling overview Damage & Cause Overview


Subject

Coding External Customer 




Description

24.10.2019 13:27:20 AUSQLD Jacinda Shanks (46208)
 Leak is occurring on nature strip
 No physical water can be seen, however the grass is very damp right
 across from the water meter - Adjacent to brass W stamp in kerb.
 Plumber believes this is separate to previous ongoing issues at the
 property as this green patch of grass wasn't present when GCW done
 leaking detection


Funct	Partner	Name	A Address
Asset Custodian	51100218	Director Water and Wa...	GW1001, , ,
Ext Customer	EXICUS2019	David Bross (Strata Plu...	X David Bross (Strata Plumbing),

  Info  PartnerAddress

Reference object

Functional loc. GALLEON WAY-IN ROUNDABOUT GUINEAS C... 
 Equipment WATER PIPE 
 Assembly 

Responsibilities

Planner group / Gold Coast Water
 Main WorkCtr / Maintenance South
 Person respons.
 Reported by Notif.date 




Start/End Dates

Required Start Priority 
 Required End ☐ Breakdown

[Home](#)**Request 471239 Enquiry** [Close](#) | [Notes Summary](#) 

Ready.

Request

Request Number	471239		
System Date Entered	29/10/2019 1:41:48 PM	Service Date	
Date Received	29/10/2019 1:41:48 PM	Due date	23/11/2019 1:41:48 PM
Request Type Code	WS01	Water leak	
Receiving Officer	45610	Claire HYNDES	
Responsible Officer	CCGCW	Customer Contact GCW	
Actioning Officer	CCOF	Customer Contact Overflow	
Contact method Code	T	Telephone	
Customer type Code	EXT	External	
Request Status	ACT	Actioned / Completed	System Completion Date 14/01/2020 2:05:29 PM
Date Responded	14/01/2020 2:05:29 PM	Time Taken	77 Days  Calendar Days 
Priority	5 	Date Priority Last Modified	29/10/2019 1:41:48 PM
Available to Public	<input type="checkbox"/>		


References

References (All 4 records sorted by Reference Number)

Reference Type	Reference Number
CNAME - Customer name	
CPHONE - Customer phone number	
CEMAIL - Customer eMail	
SAPREF - SAP notification number	1000614501

Notes

Notes (All 2 records sorted by Date and Time)

[Details](#)  [Notes Summary](#)

User Identifier	Date and Time	Note Type Code	Description
IONUSR	29/10/2019 2:02...	1-LODGEACT	THE NOTIFICATION HAS BEEN ACTIONED AND A WORK ORDER HAS BEEN ASSIGNED
IONUSR	14/01/2020 2:05...	1-LODGEACT	THE NOTIFICATION HAS BEEN ACTIONED AND COMPLETED

Modules

Modules (All 4 records)




[Details](#)  [Mailing Address](#)

Customer Service Role Type	Customer Service Role
Customer name	Suzanne Kathryn McLeod - smcleod@hotmail.com (Email Address)

29-Oct-2019 14:02:43 - SYSAC - IOn Iterface User - 1-LODGEACT
THE NOTIFICATION HAS BEEN ACTIONED AND A WORK ORDER HAS BEEN ASSIGNED


Display PM Notification: General Maint Req



Notification 
 Notific. Status 
 Order 


[Notification](#) | [Damage Cause & Activities](#) | [Breakdown Information](#) | [Scheduling overview](#) | [Damage & Cause Overview](#)


Subject



Coding External Customer 

Description




29.10.2019 13:40:49 AUSQLD Claire Hyndes (45610)
 CURRENT NOTI 1000613444 W/O 20546280
 Water is leaking into property, steady flow




Funct	Partner	Name	A Address	
Asset Custodian	▼ 51100218	Director Water and Wa...	GW1001,,,	
Ext Customer	▼ EXICUS2019	Suzanne McLeod	X Suzanne McLeod, , , Currumbi	

 [Info](#)  [PartnerAddress](#)


Reference object

Functional loc. GALLEON WAY-IN ROUNDABOUT GUINEAS C... 
 Equipment WATER PIPE 
 Assembly 

Responsibilities

Planner group / Gold Coast Water
 Main WorkCtr / Maintenance South
 Person respons. 
 Reported by Notif.date

Start/End Dates

Required Start Priority 
 Required End ☐ Breakdown