



Our reference: RQ20/01444  
Agency reference: FOI 1623

Steven

Sent by email: [foi+request-6252-c0da4ce3@righttoknow.org.au](mailto:foi+request-6252-c0da4ce3@righttoknow.org.au)

## Extension of time under s 15AB

Dear Steven

On 8 April 2020, the Department of Health (the Department) applied to the Office of the Australian Information Commissioner (the OAIC) for further time to make a decision on your FOI request of 26 March 2020 under the *Freedom of Information Act 1982* (Cth) (the FOI Act).

This application was on the basis that the processing period is insufficient to deal adequately with your request because it is complex.

The Department attempted to obtain an agreement under s 15AA of the FOI Act for an extension of time from you. The Department did not receive a response from you.

## Decision

As a delegate of the Information Commissioner, I am authorised to make decisions on applications for extensions of time under s 15AB of the FOI Act.

I have decided to grant the Department an extension of time under s 15AB(2) of the FOI Act to **25 May 2020**. I am satisfied that the Department's application for an extension of time is justified, because your request is complex since:

- the resources of Services Australia have been diverted towards implementing the government's response to the COVID-19 pandemic such that the search and retrieval process is taking an extended time period, and
- the availability of specialised decision-makers will impact on the Department's ability to make a decision on the FOI request within the statutory period noting that the decision-maker for this request has responsibilities regarding the national incident room and the COVID-19 pandemic.

## Contact

If you have any questions about this email, please contact me on 02 9284 9878 or by email [rachel.ranjan@oaic.gov.au](mailto:rachel.ranjan@oaic.gov.au). In all correspondence please include OAIC reference **RQ20/01444**.

Yours sincerely

*Rachel Ranjan*

**Dr Rachel Ranjan**  
**Assistant Director**  
Freedom of Information

20 April 2020

## Review rights

If you disagree with the Office of the Australian Information Commissioner's (OAIC) decision you can apply to the Federal Court of Australia or the Federal Circuit Court for a review of a decision of the Information Commissioner if you think that a decision by the Information Commissioner to grant an extension of time is not legally correct. You can make this application under the *Administrative Decisions (Judicial Review) Act 1977*.

The Court will not review the merits of your case but it may refer the matter back to the Information Commissioner for further consideration if it finds the decision was wrong in law or the Information Commissioner's powers were not exercised properly.

An application for review must be made to the Court within 28 days of the OAIC sending the decision to you. You may wish to seek legal advice as the process can involve fees and costs. Please contact the Federal Court registry in your state or territory for more information, or visit the Federal Court website at <http://www.fedcourt.gov.au/>.

## Further information

Further information about how applications to extend the timeframe to process an FOI request are handled by the OAIC can be found published on our website:

[For FOI applicants – How to make an FOI request: Extensions of time](#)

[For agencies and ministers – Guidance and advice: Extension of time for processing requests](#)

The OAIC has the power to investigate complaints about an agency's actions under the *Freedom of Information Act 1982* (FOI Act). This is a separate process from asking for an Information Commissioner review following a decision made under the FOI Act. Complaints usually focus on how an agency has handled your FOI request or complied with other obligations under the FOI Act, rather than the decision itself.

In some cases, the Information Commissioner's investigation of a complaint may lead to the agency addressing the issues that you have complained about. In other cases, the Information Commissioner may make suggestions or recommendations that the agency should implement. The Information Commissioner can only make non-binding recommendations as a result of a complaint. You and the agency will be notified of the outcome of the investigation.

FOI complaints to the OAIC must be made in writing. Our preference is for you to use the **[online FOI complaint form](#)** if at all possible.

Further information about how to make a complaint can be found published on our website: <https://www.oaic.gov.au/freedom-of-information/reviews-and-complaints/make-an-foi-complaint/>.