Australian Government
Digital Transformation Agency

dta

PO Box 457
CANBERRA ACT 2601
dta.gov.au

Chris F
Right to Know
foi+request-6338-5d5cdf12@righttoknow.org.au
13 July 2020

Dear Chris,

Freedom of Information Request - FOI 189/2020

I refer to your email of 13 May 2020 seeking access under the Commonwealth *Freedom of Information Act 1982* (the FOI Act) to:

> *Any emails:*
>
> - *Received from a 3rd party or other government agency to the Digital Transformation Agency*
> - *Sent by the Digital Transformation Agency*
> - *containing statistics relating to install counts or registration numbers of the COVIDSafe mobile tracing application.*
> - *limited to after the public release date of 26th April 2020.*
>
> *Please note - This request is for emails contained by DTA and not any other agency or government department.*

I am an authorised decision-maker under section 23 of the FOI Act. This letter sets out my decision on your request for access.

Timeframe for processing your request

Your request was received by the Digital Transformation Agency (DTA) on 13 May 2020. The statutory period for processing your request is 30 days. On 22 May 2020 the statutory period for processing was extended by a decision of the Office of the Australian Information Commissioner for additional 30 days under s 15AB of FOI Act.

Decision

Following agency searches, I have identified three documents relevant to your request. I have decided to release these documents in full. Parts of the documents not relevant to your request have been removed under s22 of the FOI Act. On 15 May 2020 you were advised that non-SES staff information would be excluded from the scope of your request under s22. In addition, some information not relating to statistical /information on install counts or registrations has been removed.

I have separated documents relevant to your request into three sets for ease. **Attachment A** is a schedule which describes the relevant documents and my decision about each of them.

Review rights

If you disagree with my decision, you can request an internal review made by the DTA or an external review conducted by the Office of the Australian Information Commissioner.

If you wish to seek an internal review of the decision, you must apply for the review in writing within 30 days of receiving this notice

An internal review will be conducted by a different officer from the original decision-maker. No particular form is required to apply for review although it is helpful to set out the aspects of the decision you disagree with and any reasons.

Alternatively, you can seek review of this decision by the Australian Information Commissioner without first going to internal review. Your application must be made within 60 days of you receiving this notice via their website.

If you are dissatisfied with the way the DTA have handled your FOI request, you can make a complaint to the Office of the Australian Information Commissioner (OAIC). The OAIC encourages complaints to be made directly to the agency first so if you have any concerns please consider raising these with our agency in the first instance.

More information about FOI reviews and complaints is available on the Office of Australian Information Commissioner's website at https://www.oaic.gov.au/freedom-of-information/reviews-and-complaints/

Contacts

If you have any queries about this notice, please contact the FOI team by email foi@dta.gov.au.

Yours sincerely

Anthony Warnock
Government Technology

FOI 189/2020 - Schedule of documents

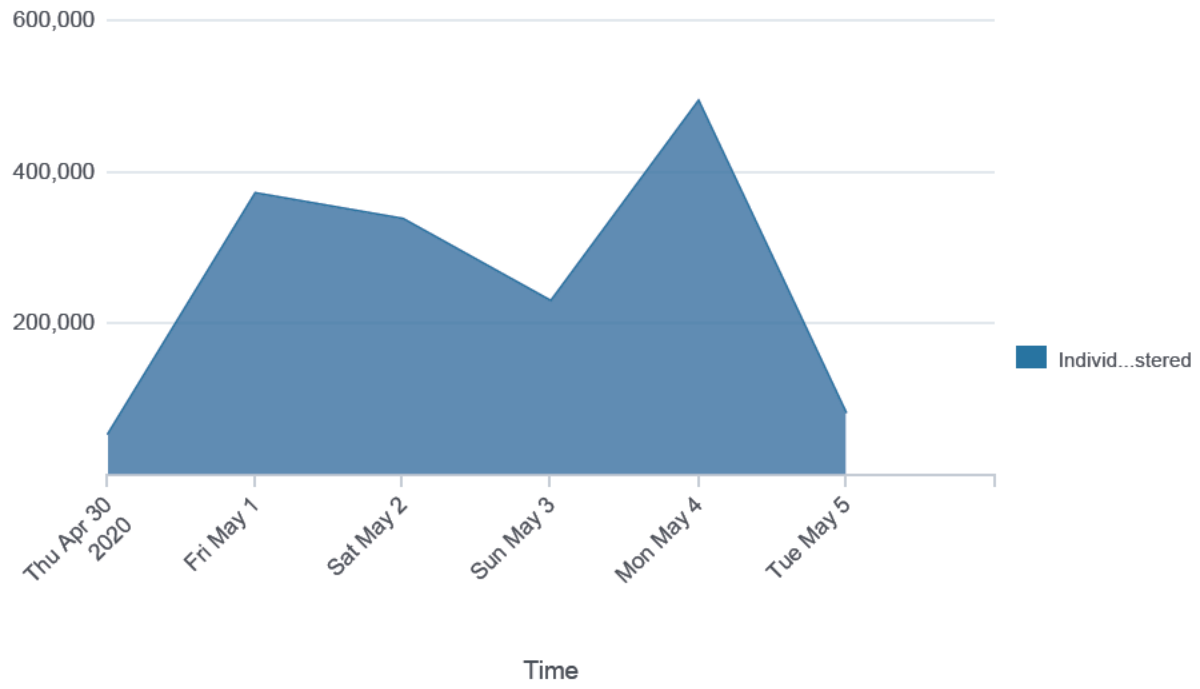
Document no.	Pages	Description	Decision on access	Exemption
1.	90	Collated copies of the Covid Summary Dashboard Report	Release in full	**Irrelevant material removed under s 22 of the FOI Act.**
2.	29	Collated emails sent by the DTA containing COVIDSafe Registrations	Release in full	**Irrelevant material removed under s 22 of the FOI Act.**
3.	34	Collated emails sent by Randall Brugeaud containing COVIDSafe registrations (Note that the emails make reference to day on day registrations, these are shown in Document 1)	Release in full	**Irrelevant material removed under s 22 of the FOI Act**

Registrations

Total

4,961,518

Registrations over time



s22

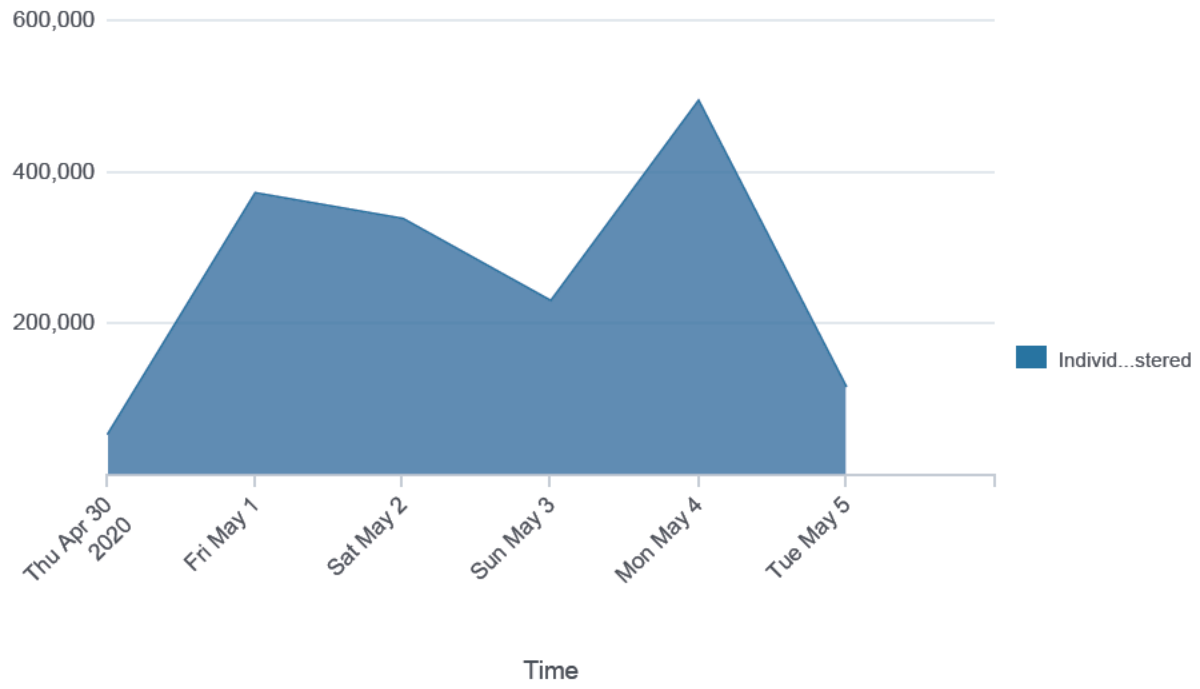
s22

Registrations

Total

4,995,252

Registrations over time



s22

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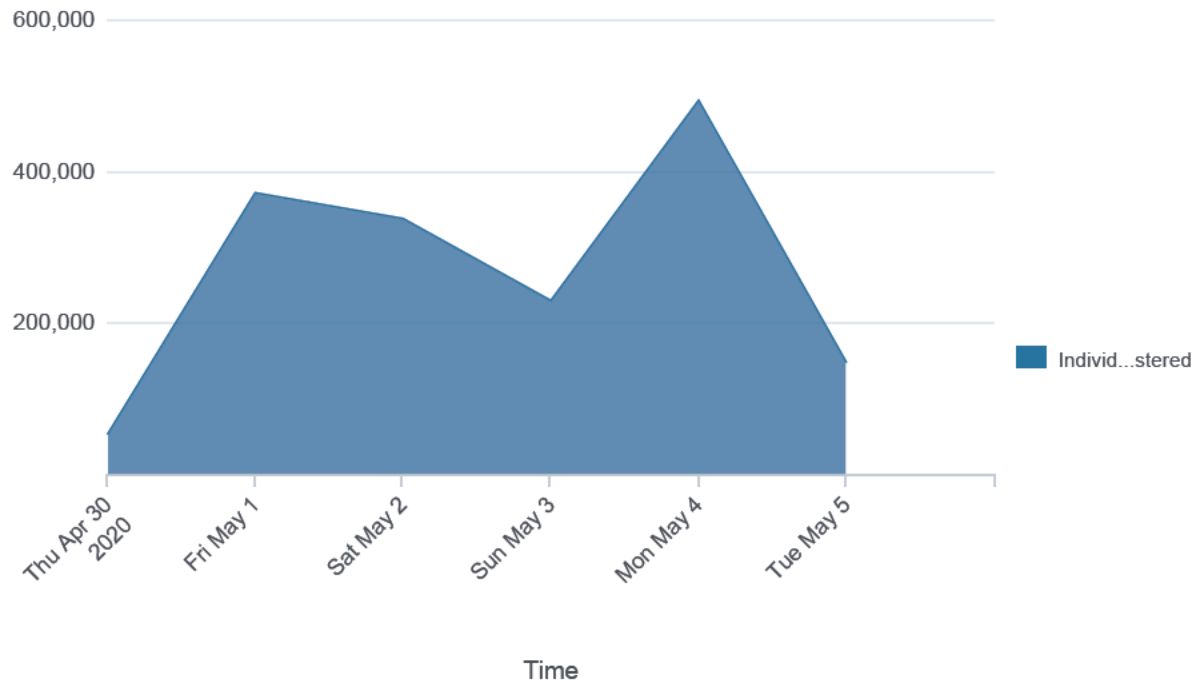
s22

Registrations

Total

5,026,474

Registrations over time



s22

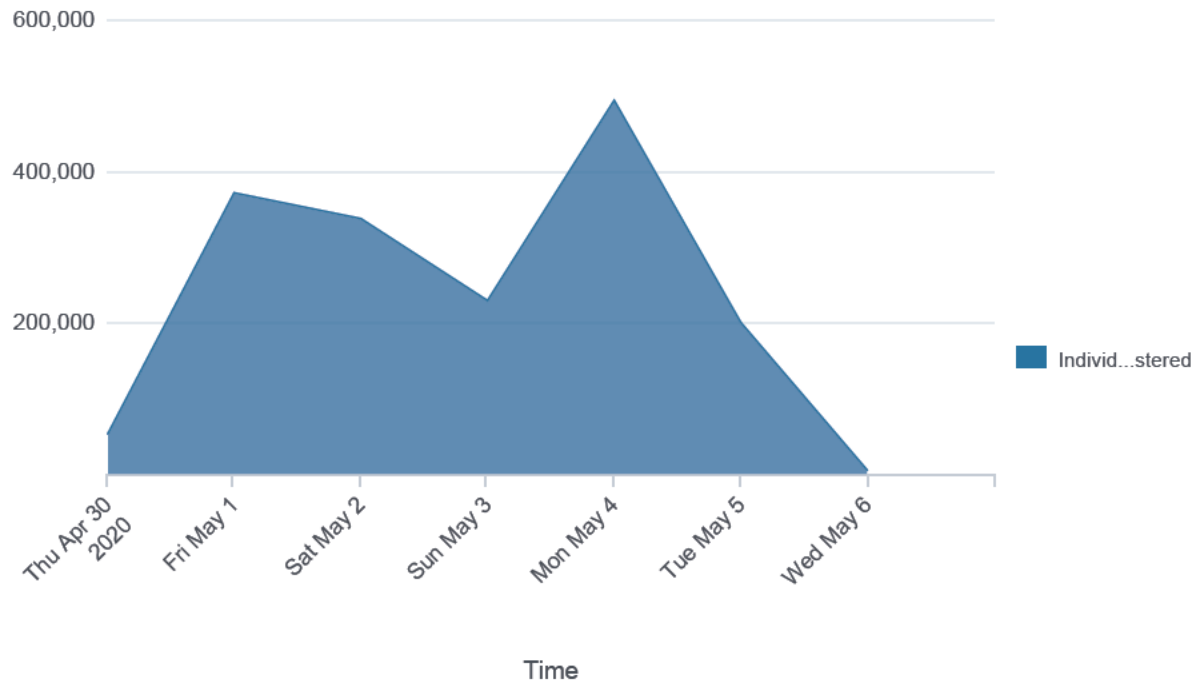
s22

Registrations

Total

5,082,052

Registrations over time



s22

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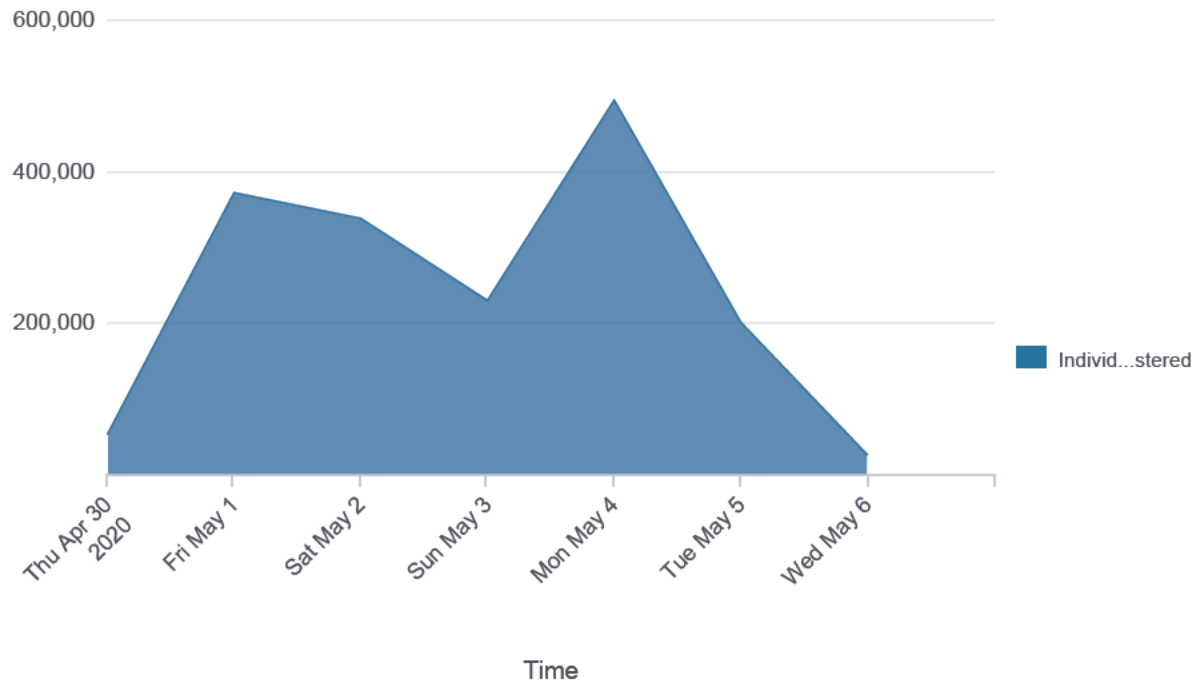
Registrations

Total

5,102,073

Registrations over time



s22

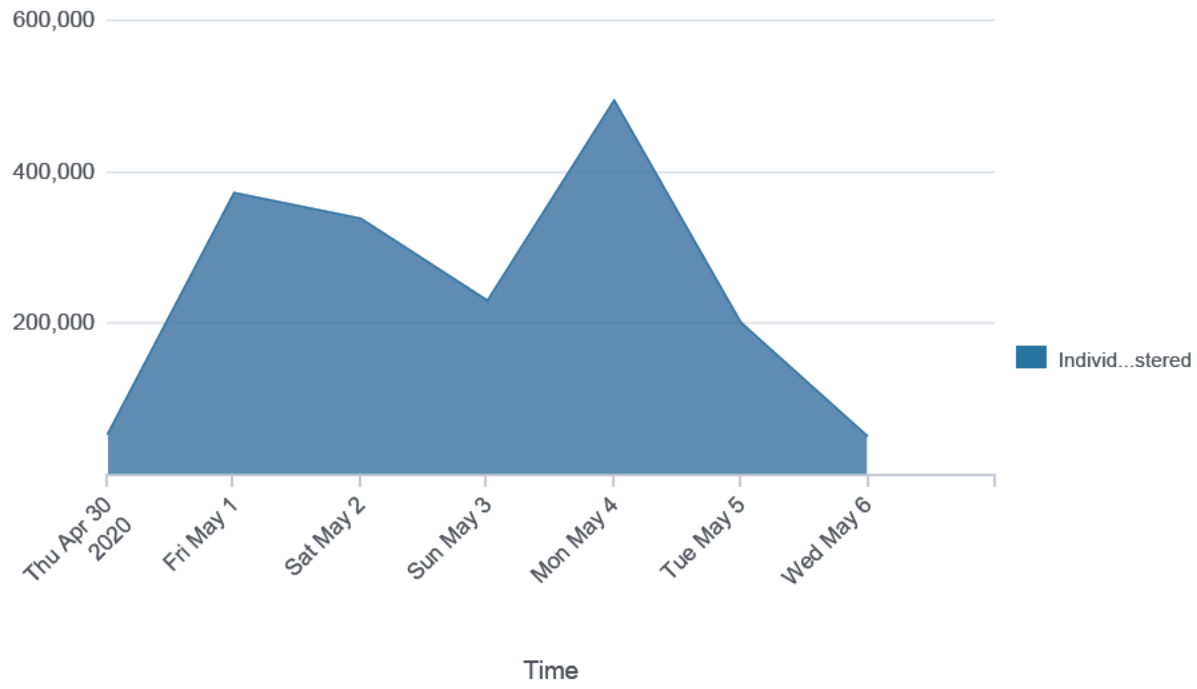
s22

Registrations

Total

5,124,861

Registrations over time



s22

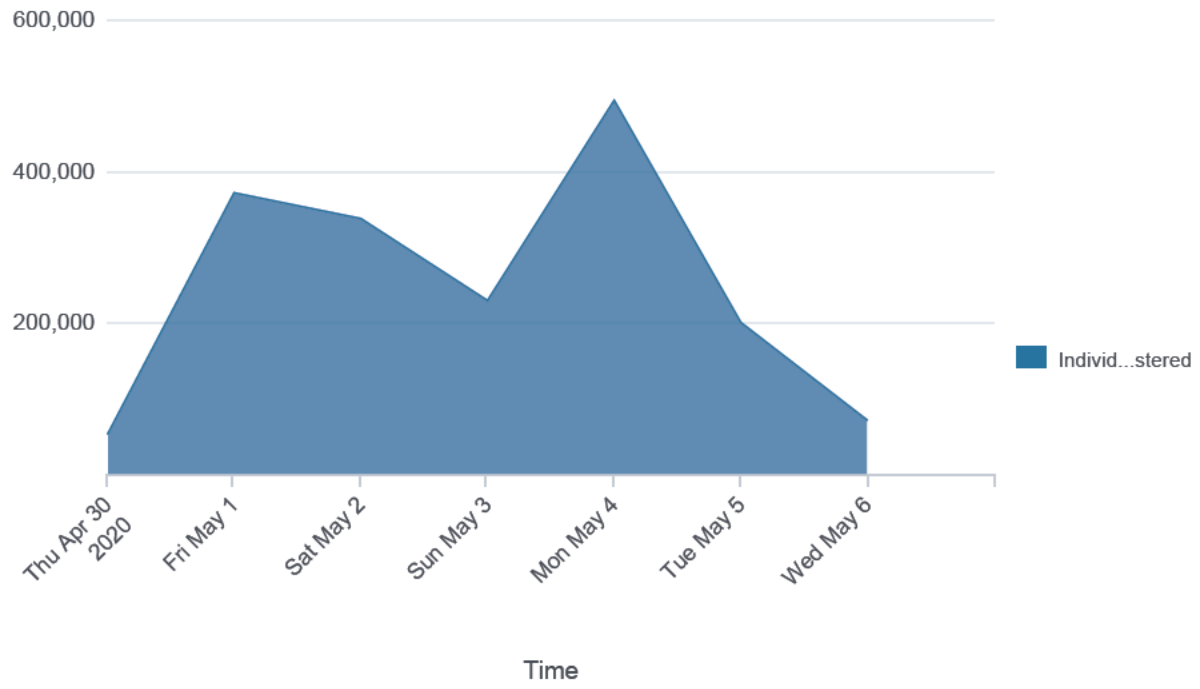
s22

Registrations

Total

5,144,772

Registrations over time



s22

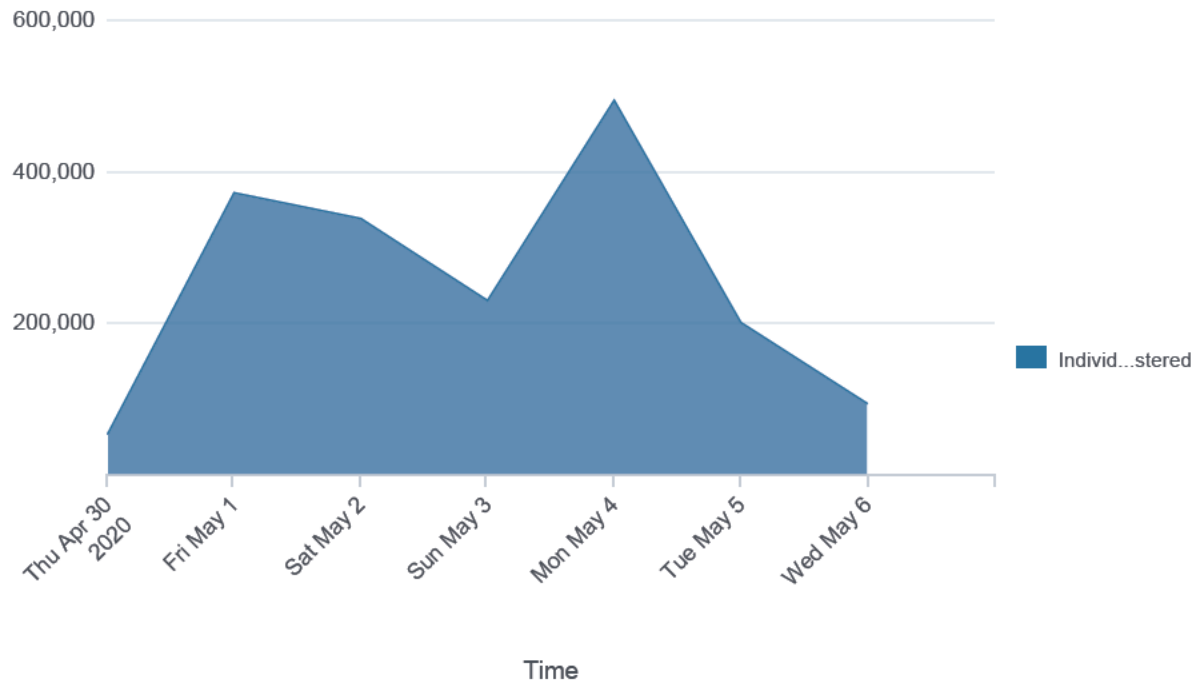
s22

Registrations

Total

5,166,416

Registrations over time



s22

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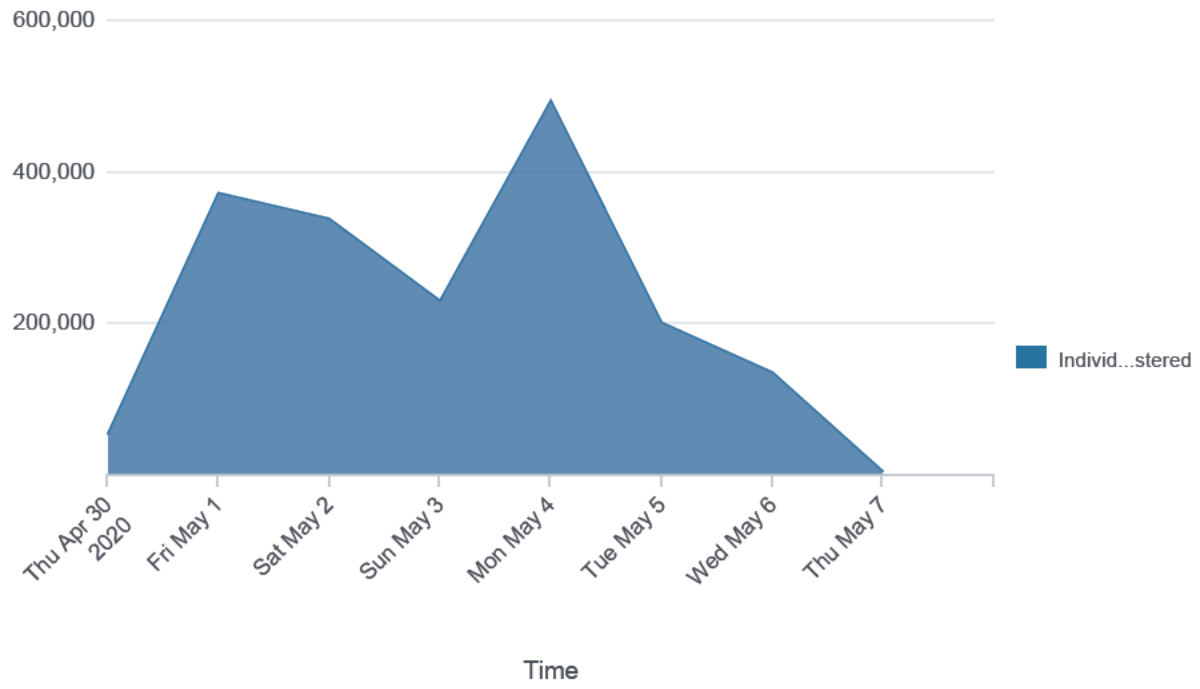
Registrations

Total

5,209,097

Registrations over time



s22

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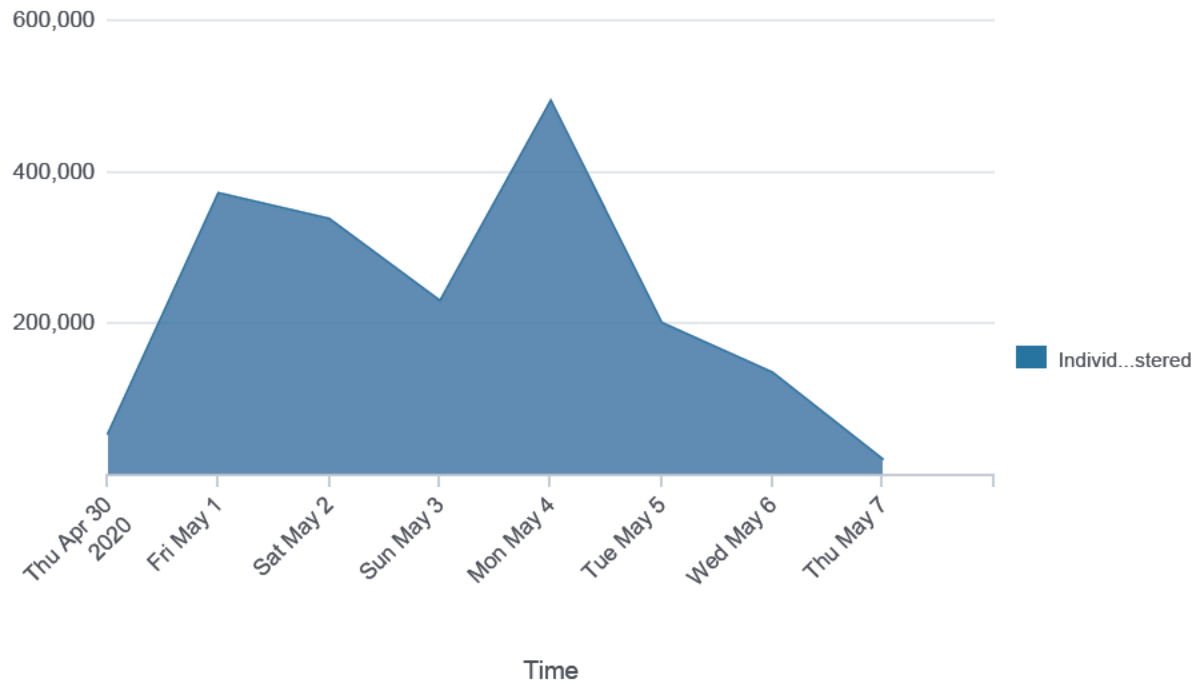
Registrations

Total

5,224,326

Registrations over time



s22

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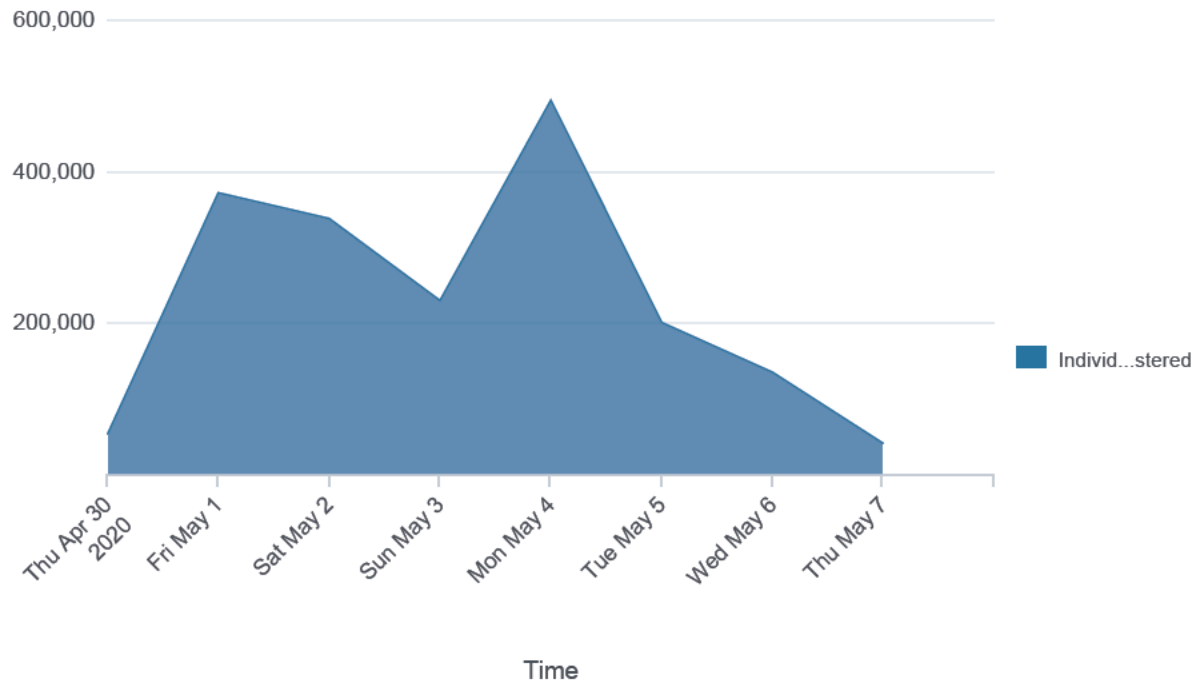
Registrations

Total

5,242,952

Registrations over time



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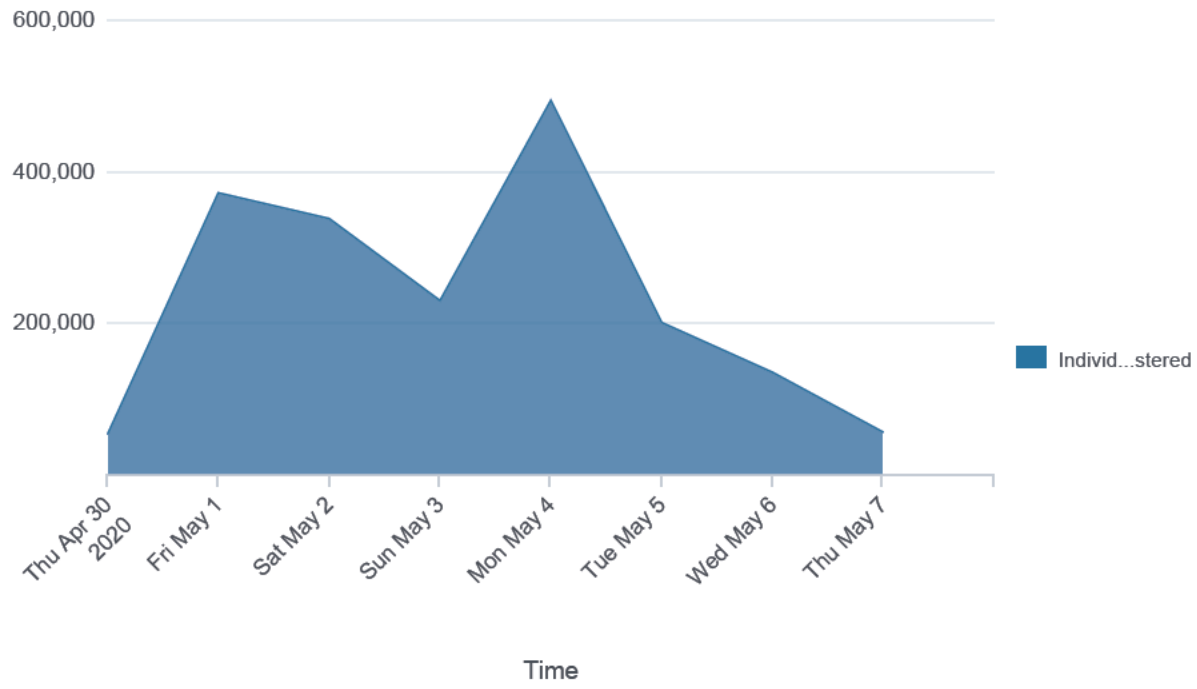
Registrations

Total

5,256,942

Registrations over time



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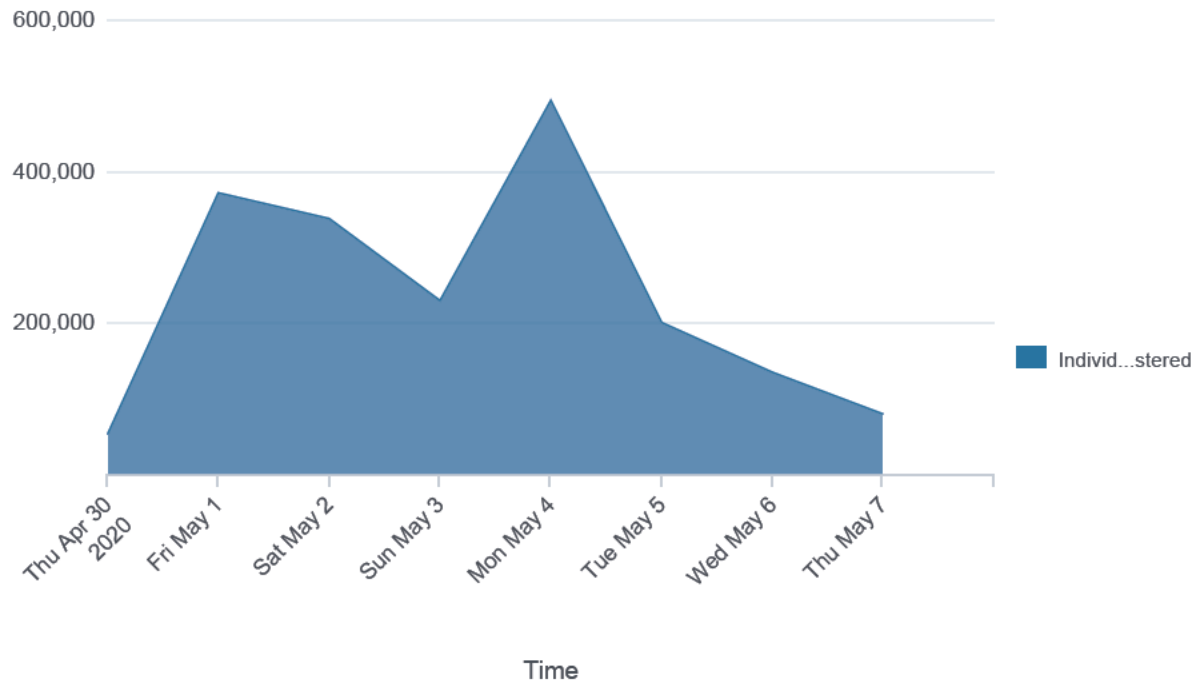
Registrations

Total

5,280,023

Registrations over time



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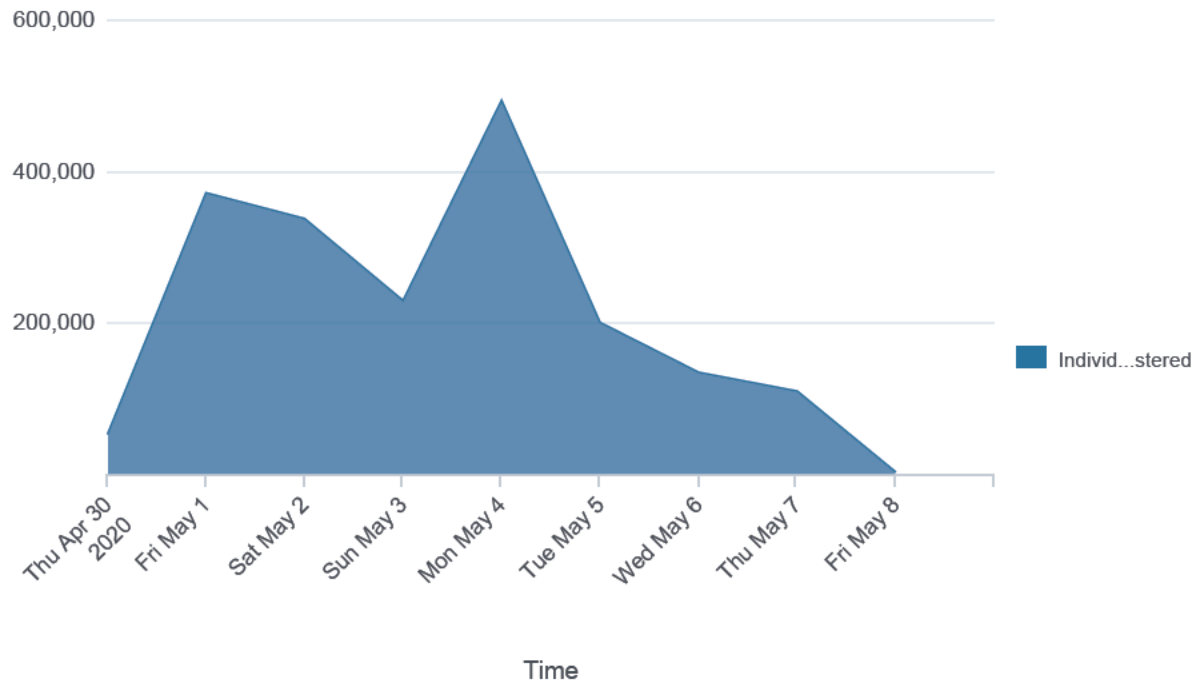
Registrations

Total

5,311,724

Registrations over time



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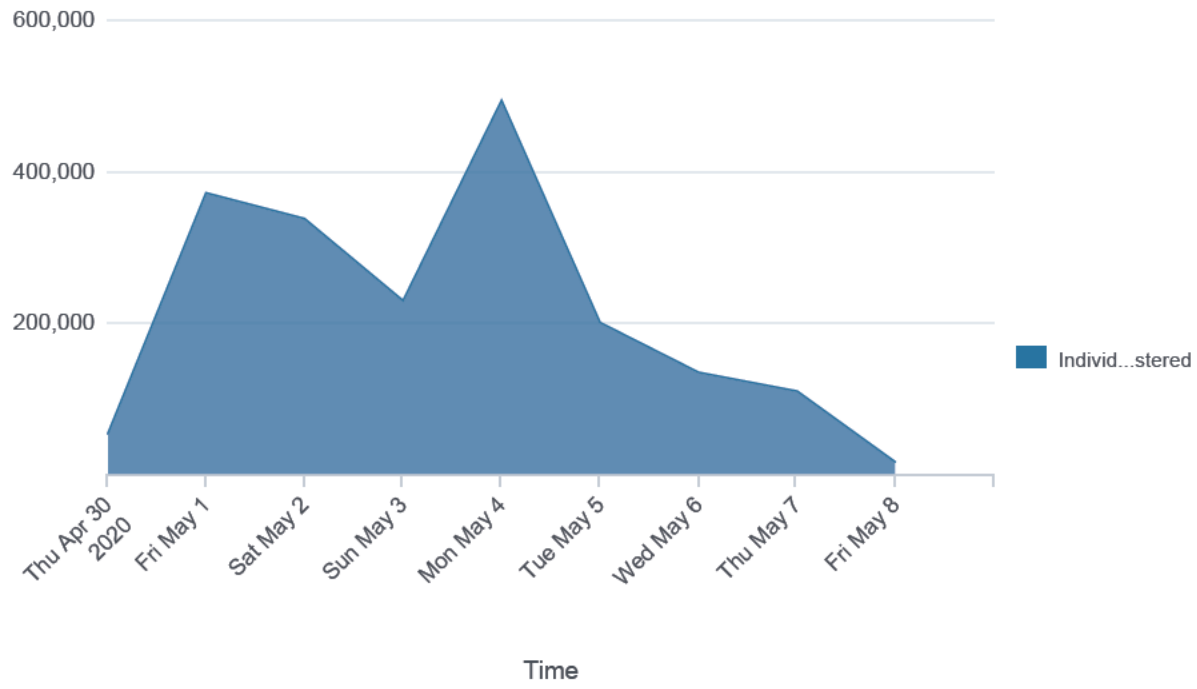
Registrations

Total

5,323,715

Registrations over time



s22

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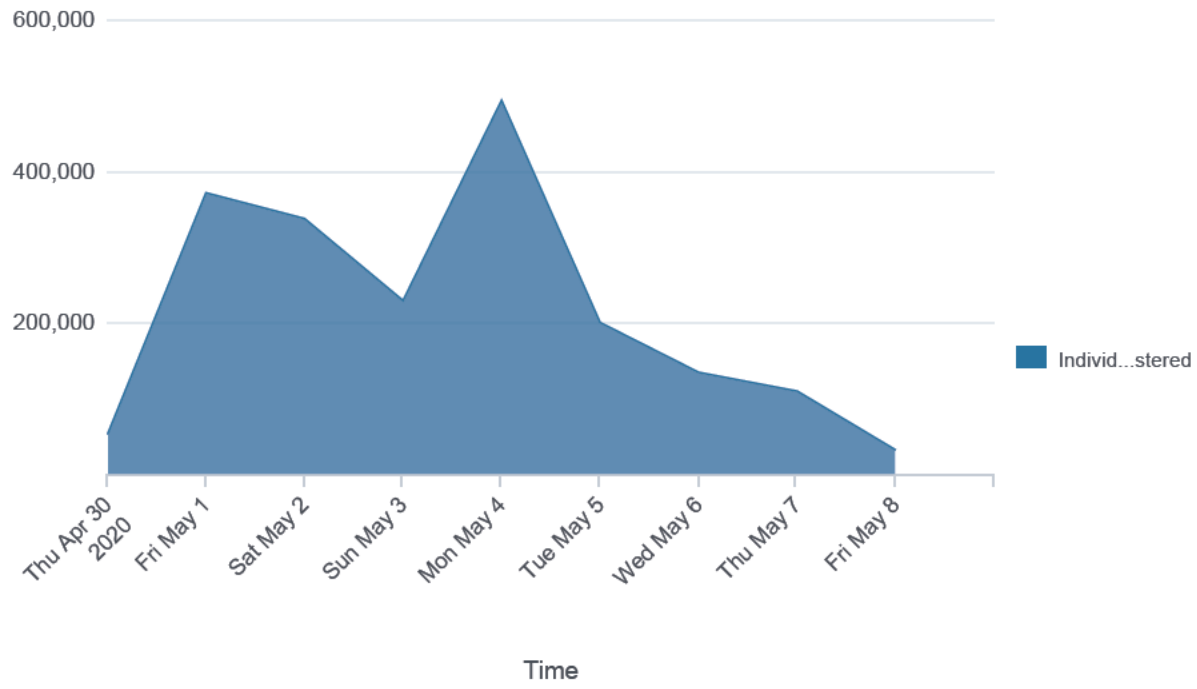
Registrations

Total

5,337,588

Registrations over time



s22

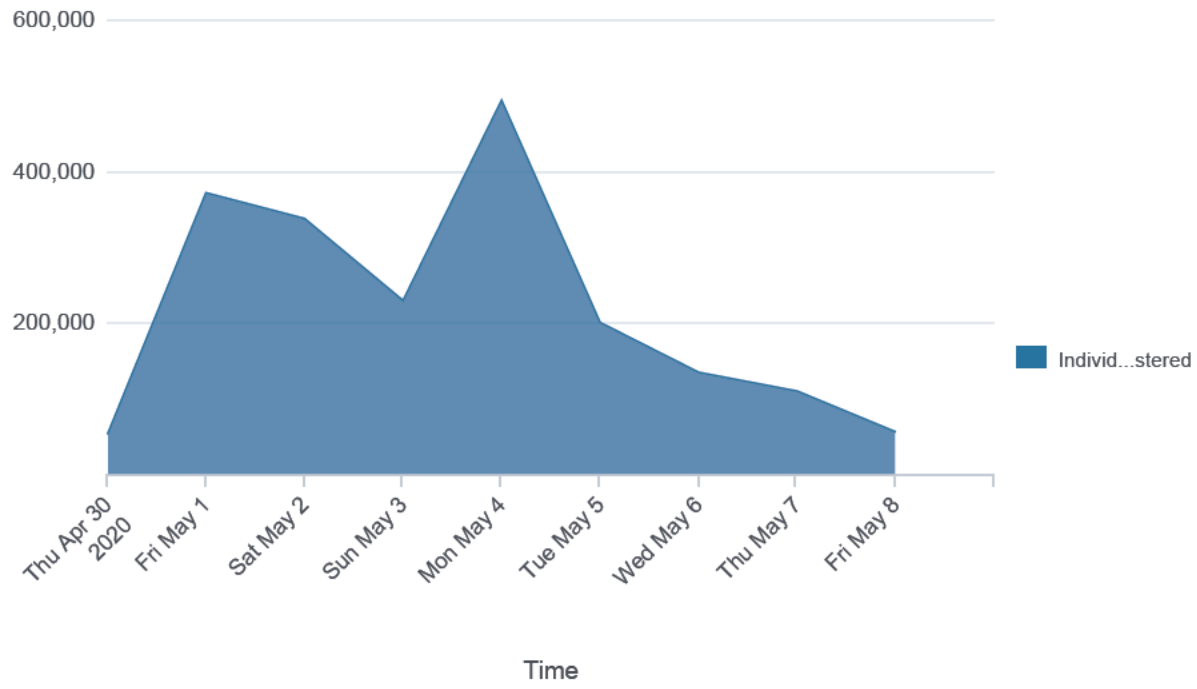
s22

Registrations

Total

5,360,484

Registrations over time



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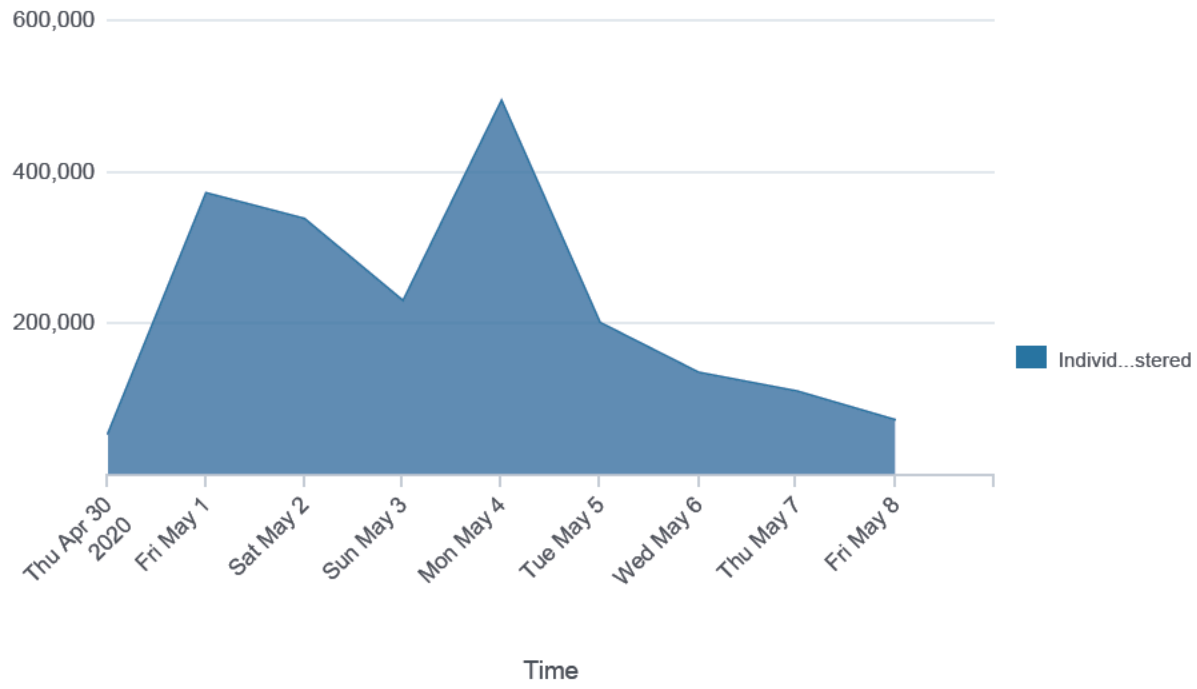
Registrations

Total

5,375,791

Registrations over time



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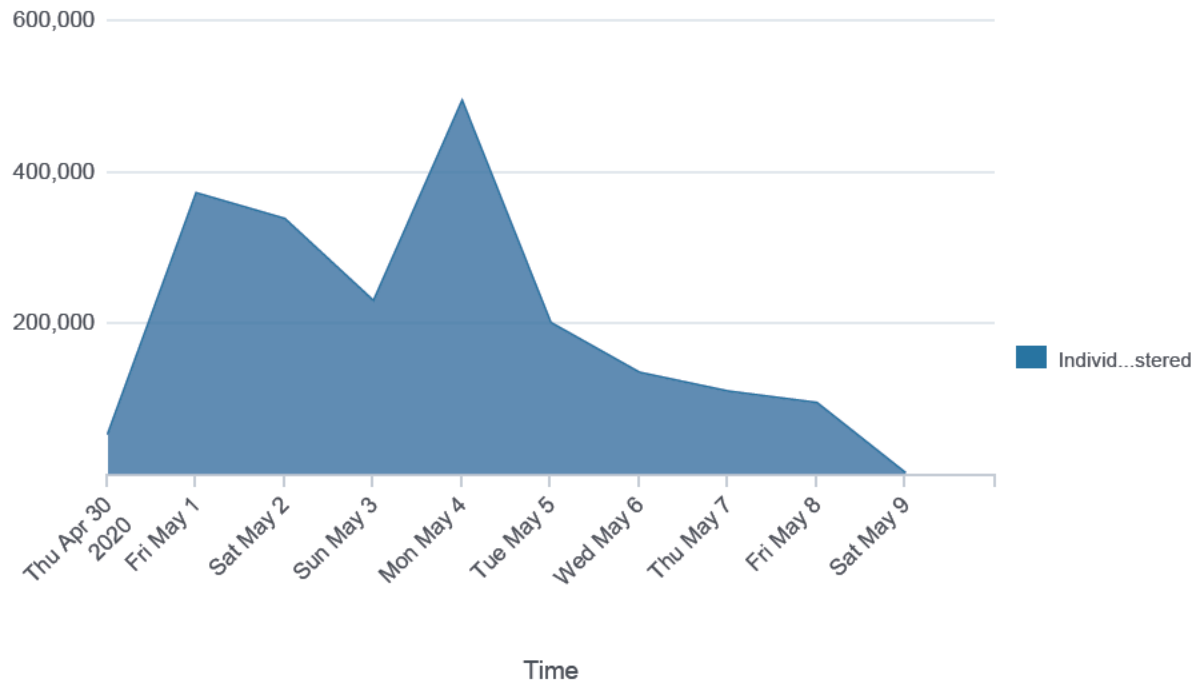
Registrations

Total

5,399,024

Registrations over time



s22

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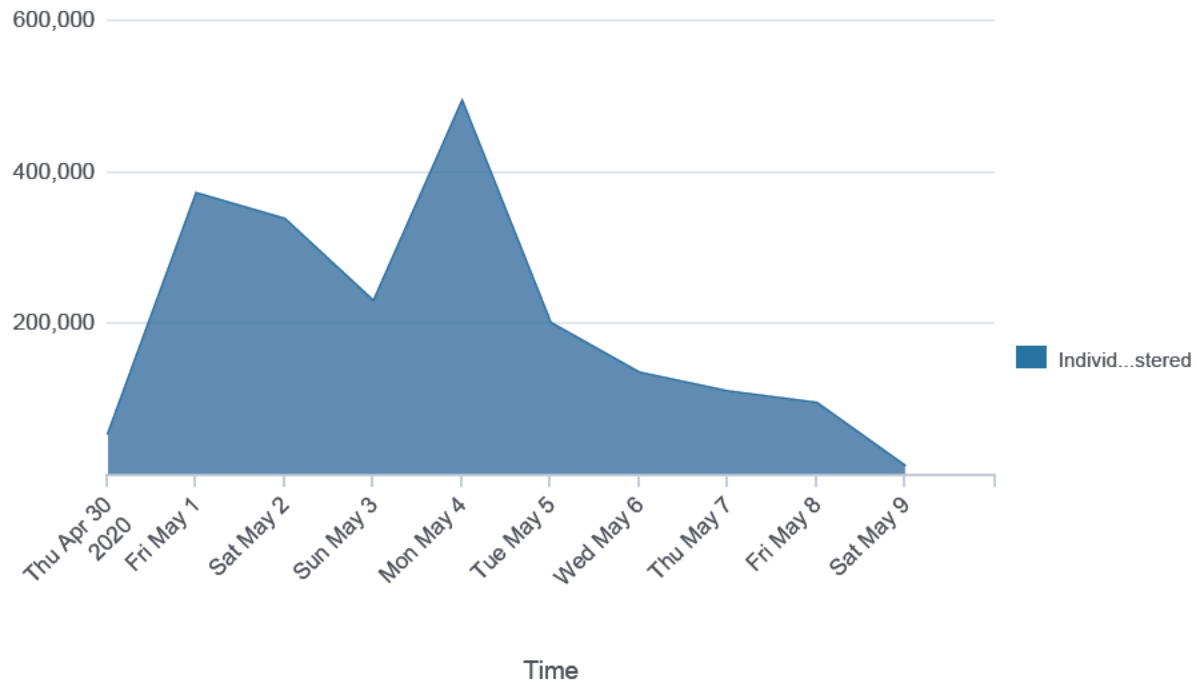
Registrations

Total

5,407,419

Registrations over time



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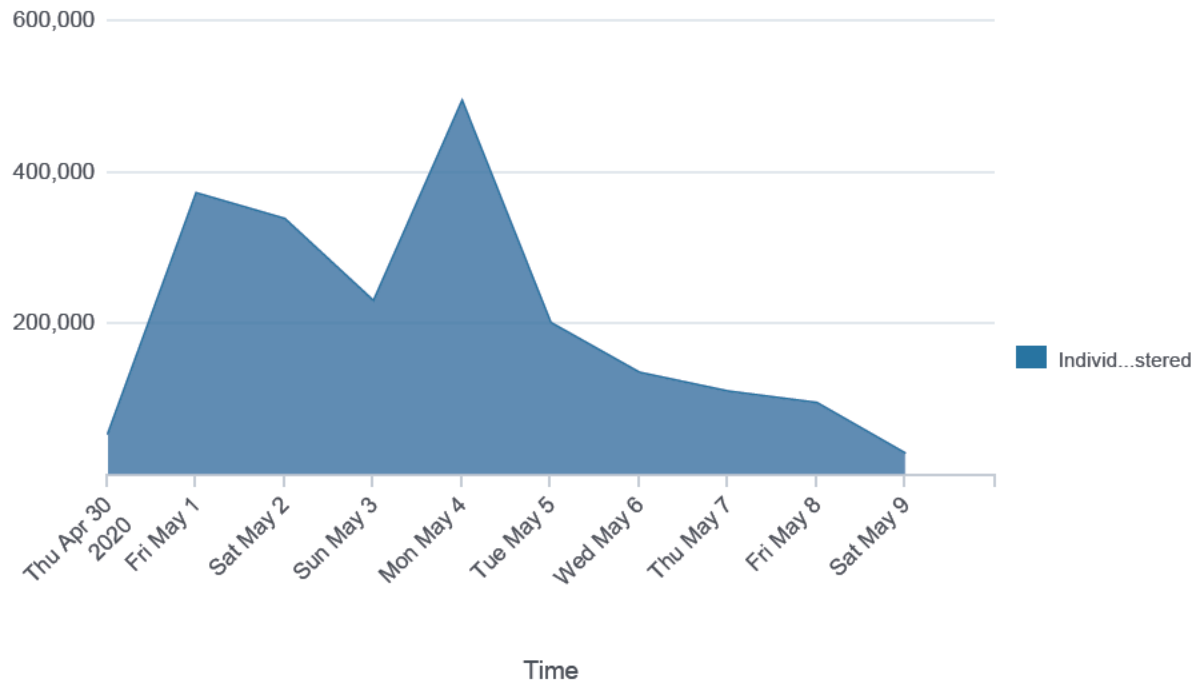
s22

Registrations

Total

5,421,511

Registrations over time



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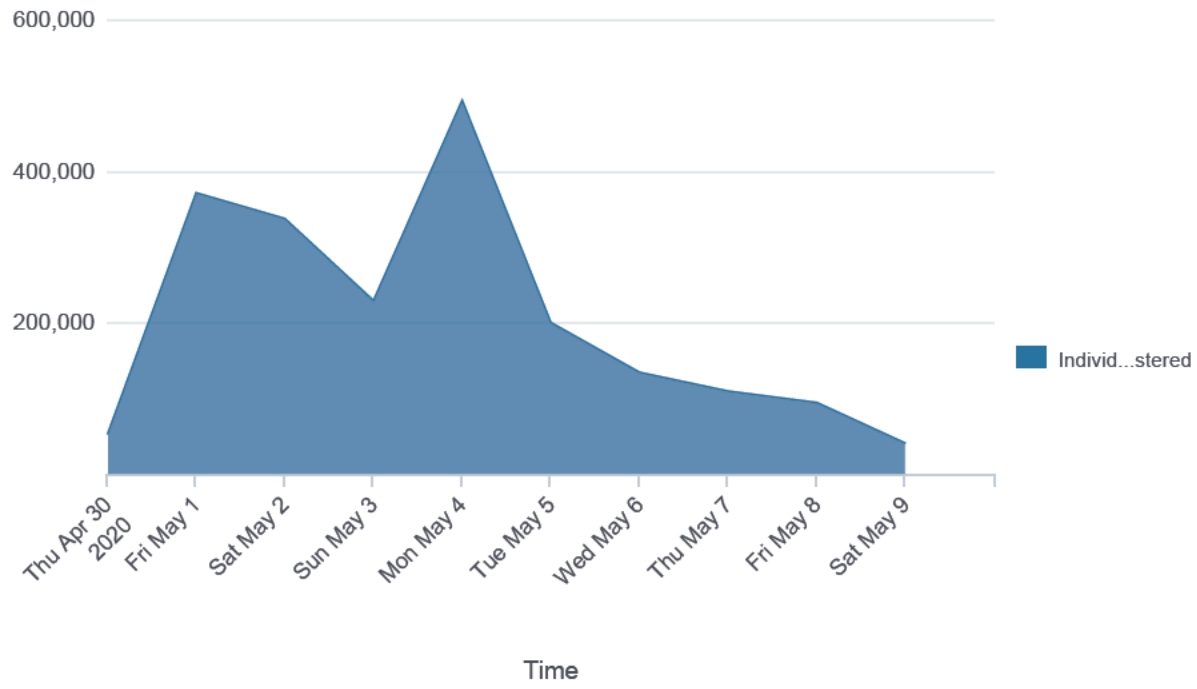
Registrations

Total

5,433,482

Registrations over time



s22

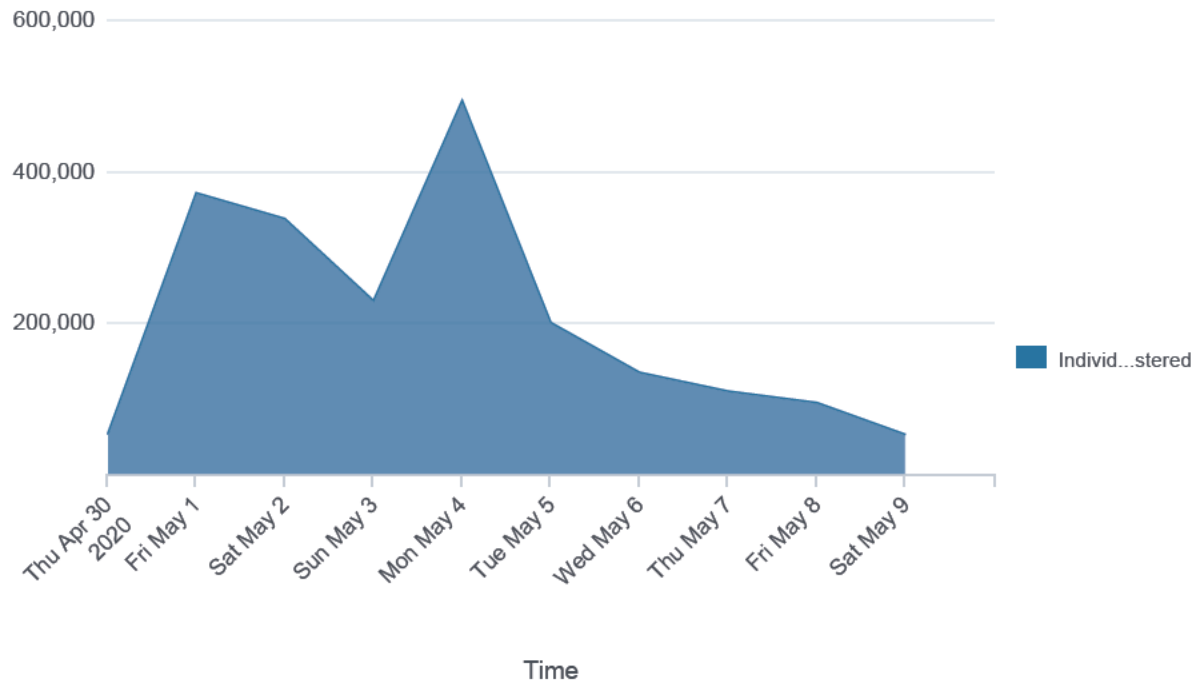
s22

Registrations

Total

5,444,367

Registrations over time



s22

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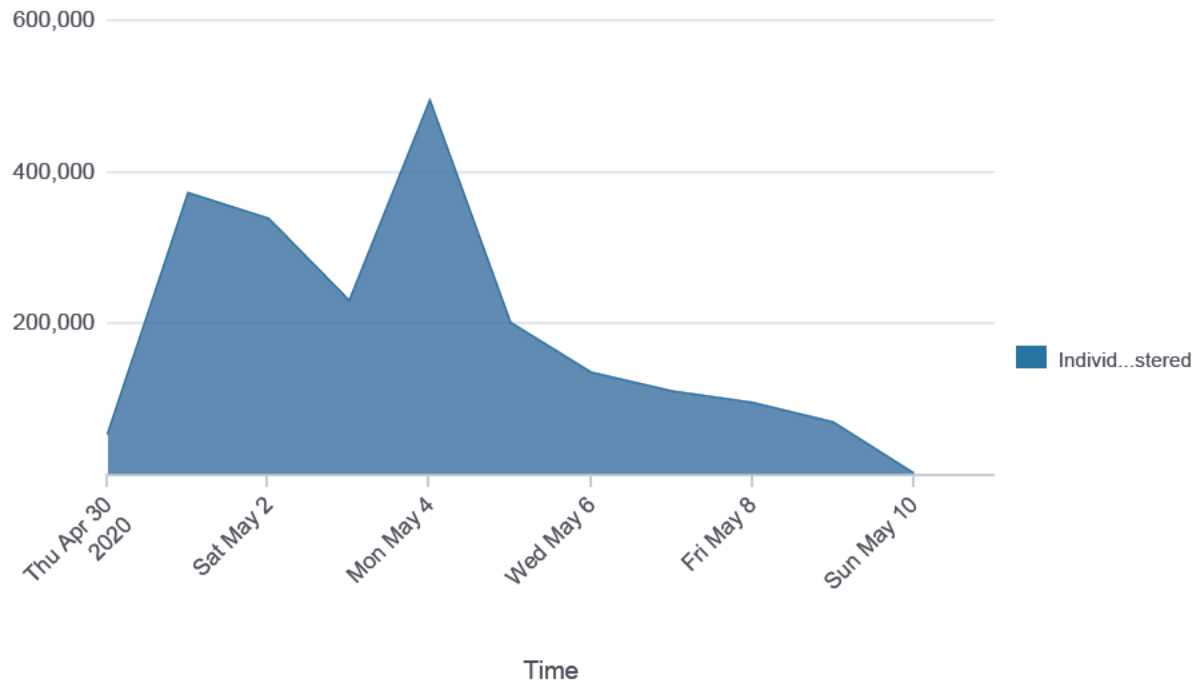
Registrations

Total

5,461,221

Registrations over time



s22

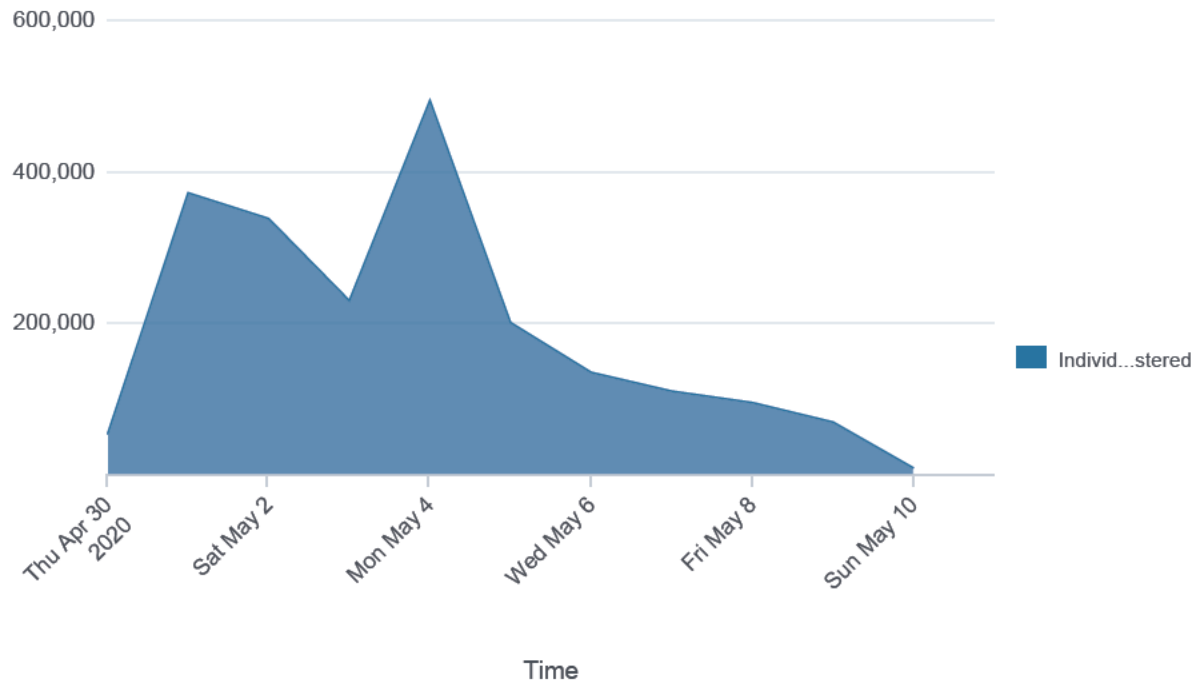
s22

Registrations

Total

5,467,120

Registrations over time



s22

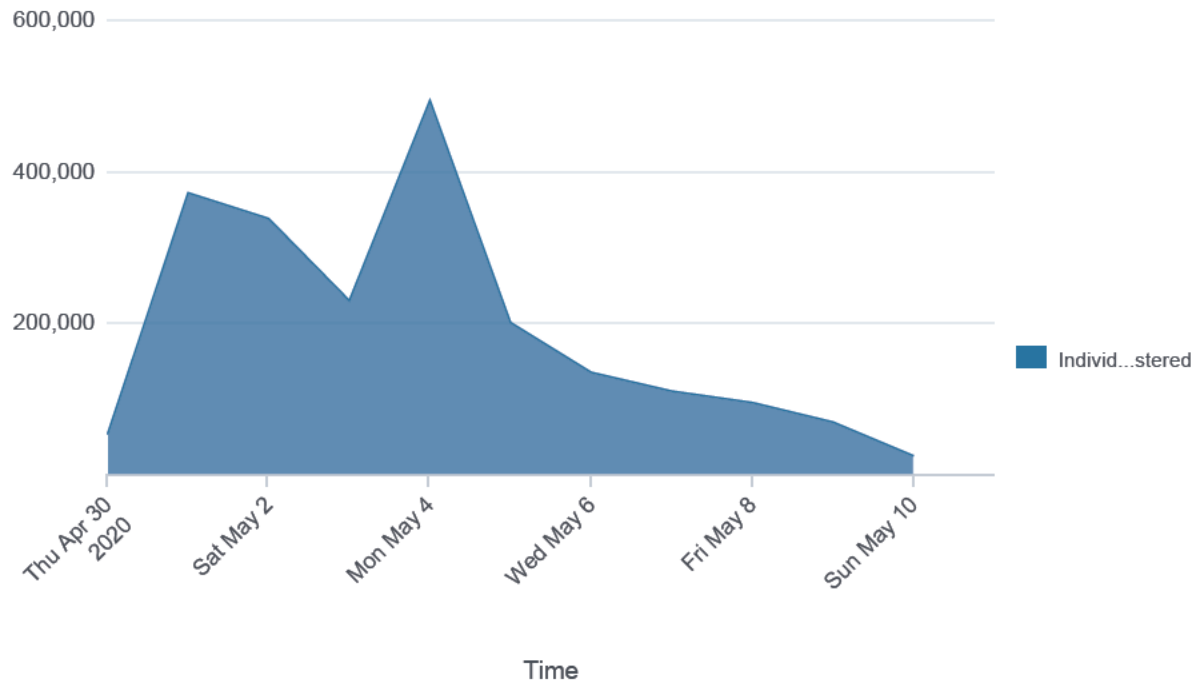
s22

Registrations

Total

5,481,128

Registrations over time



s22

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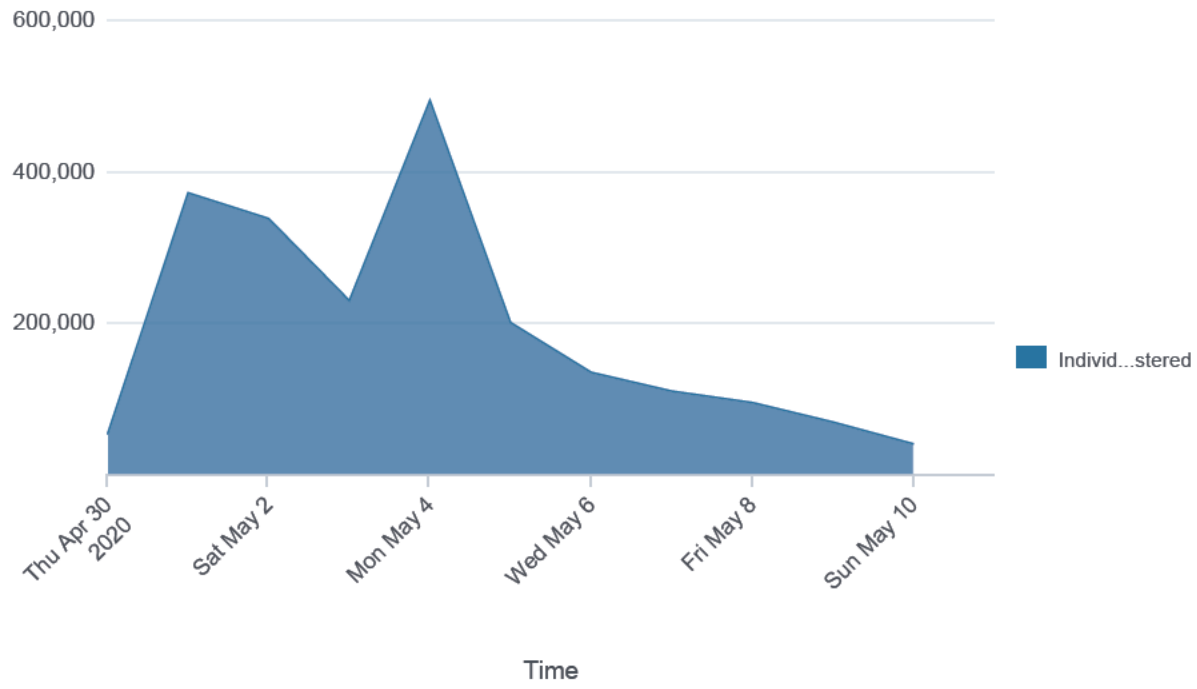
s22

Registrations

Total

5,495,882

Registrations over time



s22

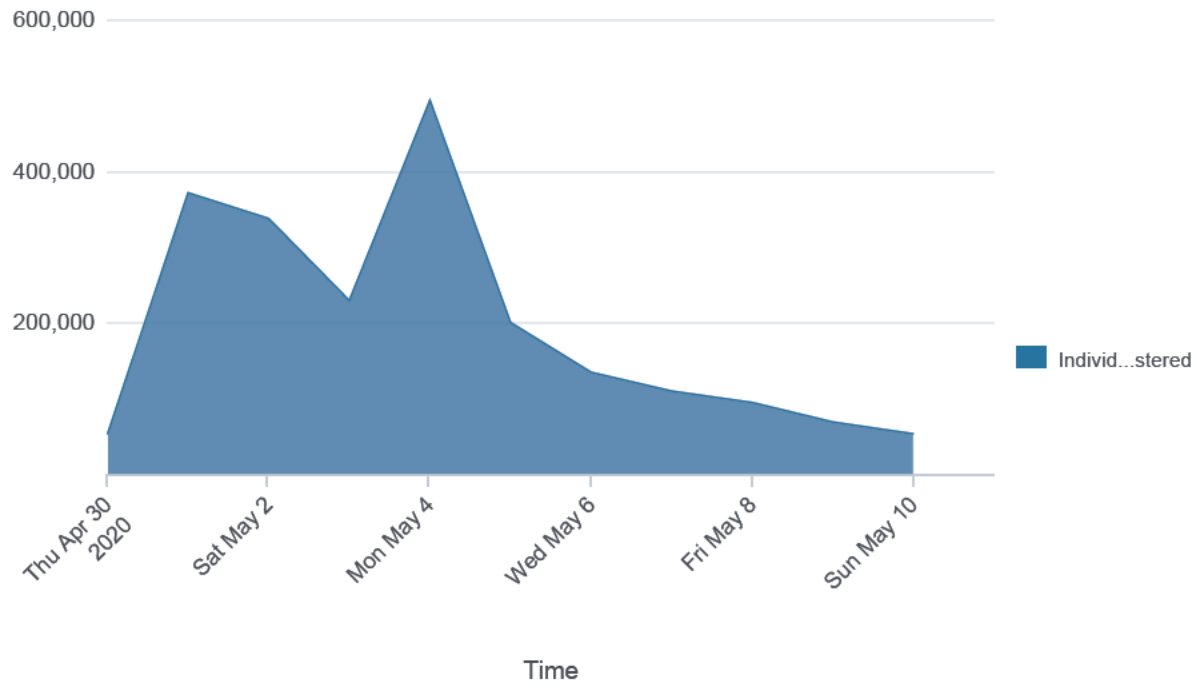
s22

Registrations

Total

5,508,186

Registrations over time



s22

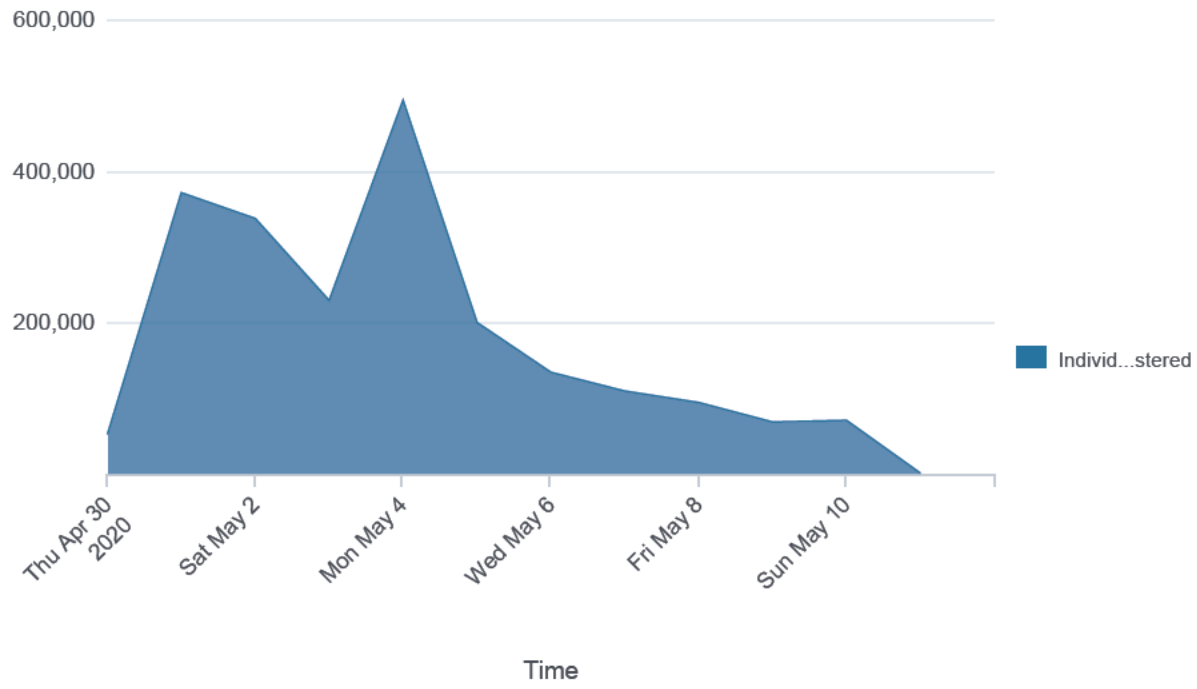
s22

Registrations

Total

5,526,143

Registrations over time



s22

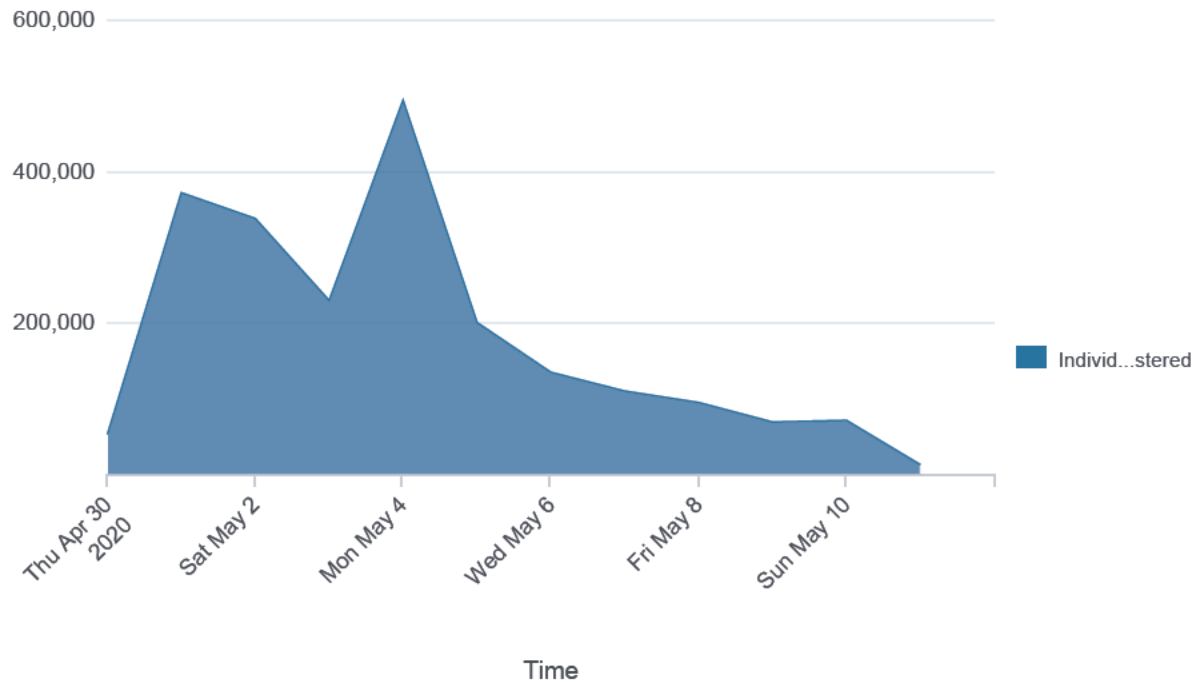
s22

Registrations

Total

5,535,423

Registrations over time



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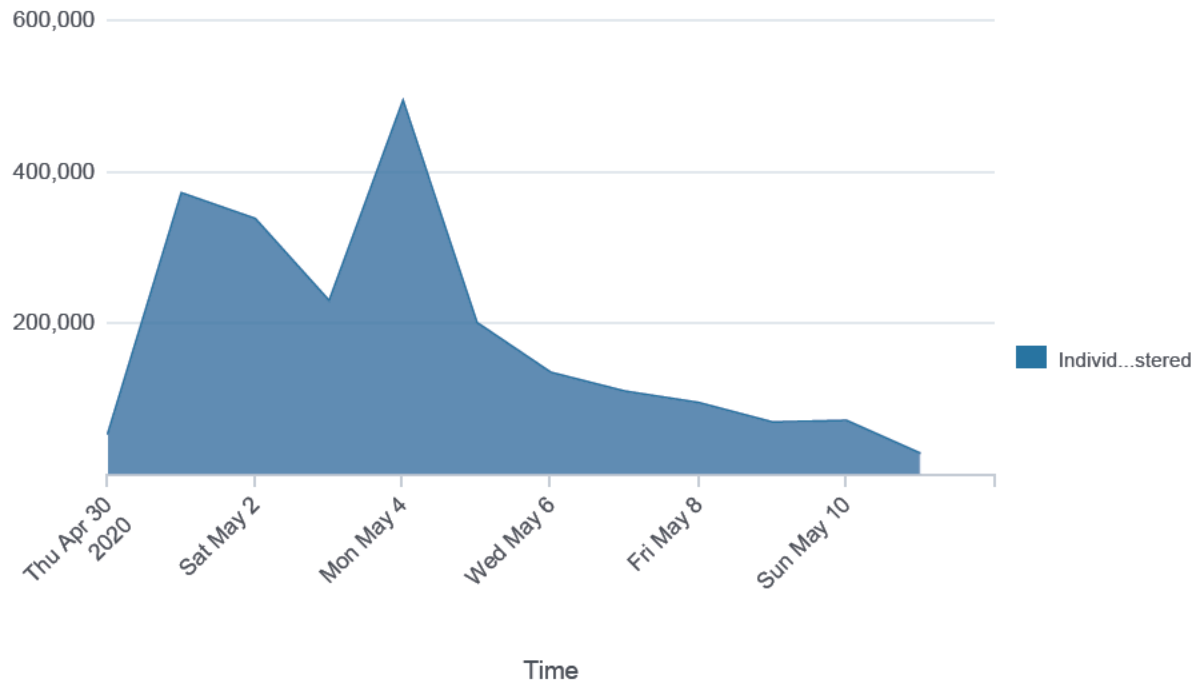
s22

Registrations

Total

5,547,520

Registrations over time



s22

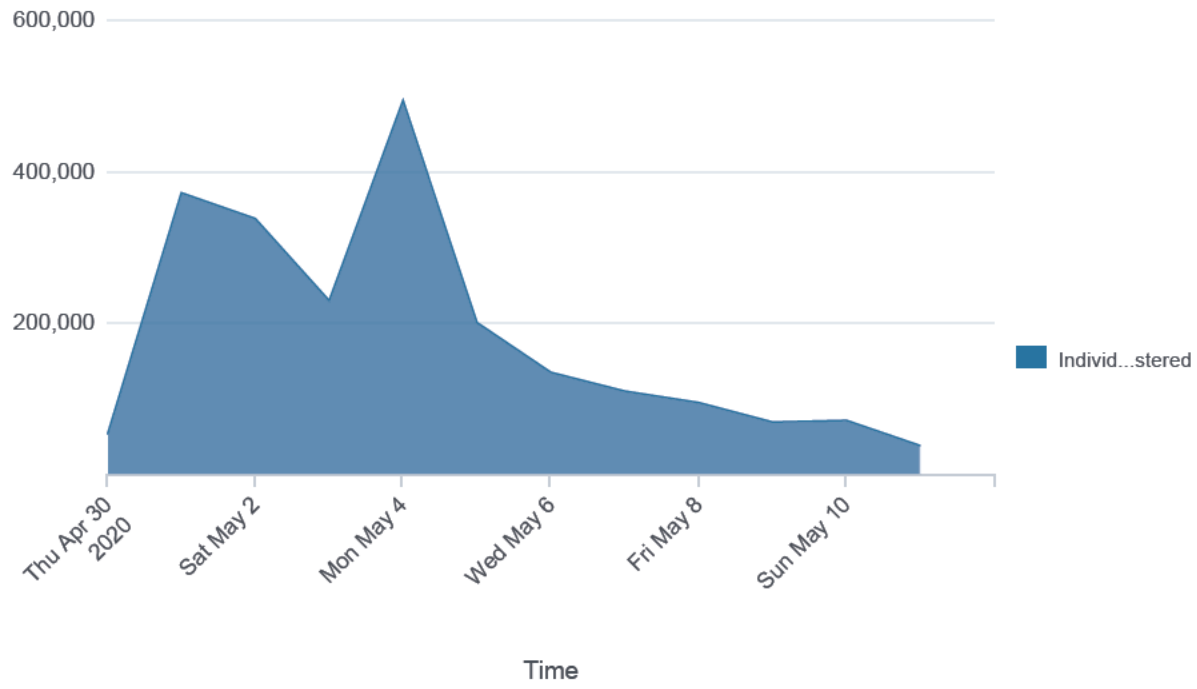
s22

Registrations

Total

5,556,461

Registrations over time



s22

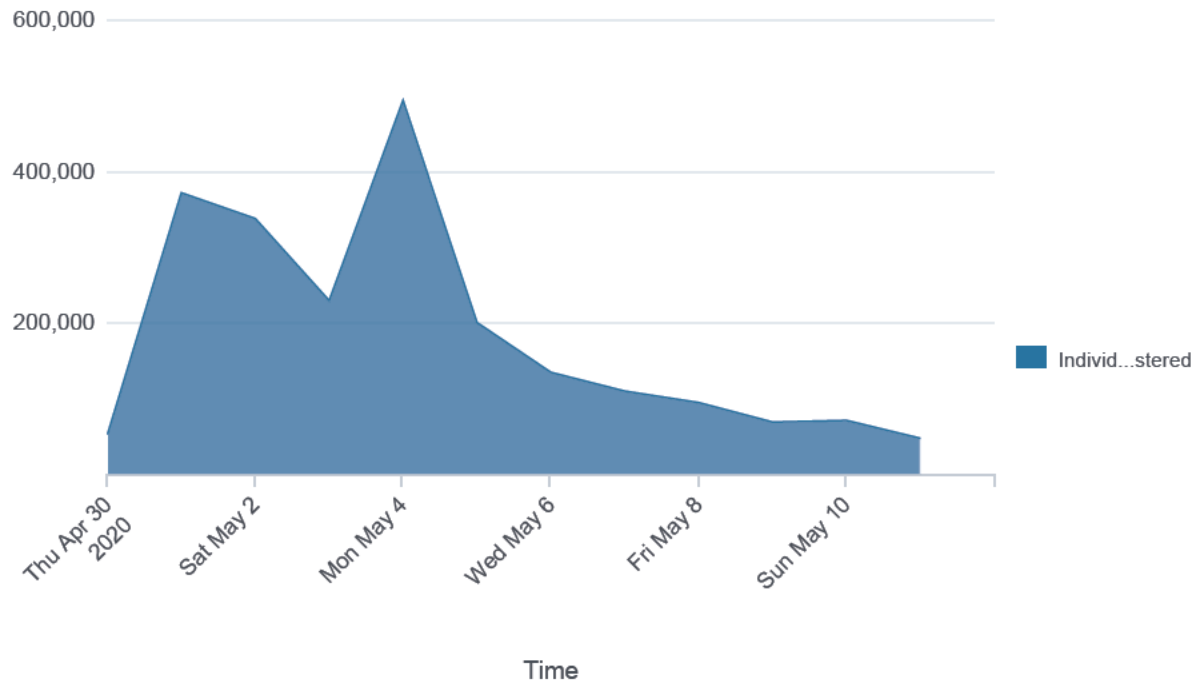
s22

Registrations

Total

5,565,599

Registrations over time



s22

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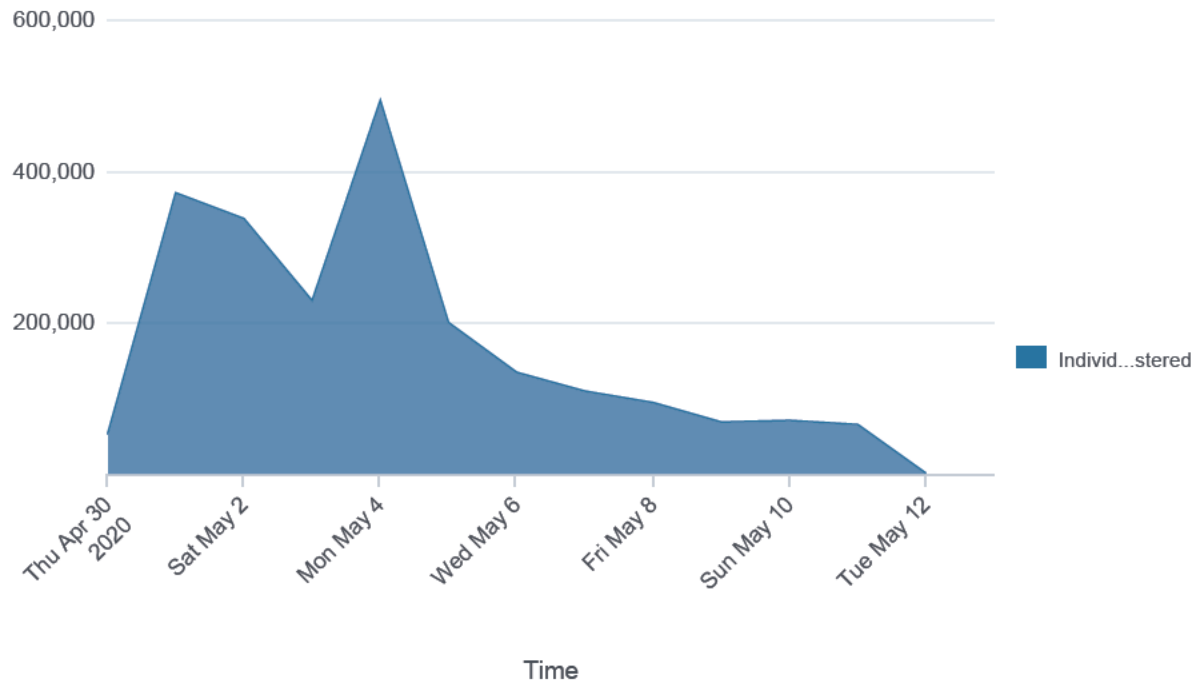
s22

Registrations

Total

5,583,978

Registrations over time



s22

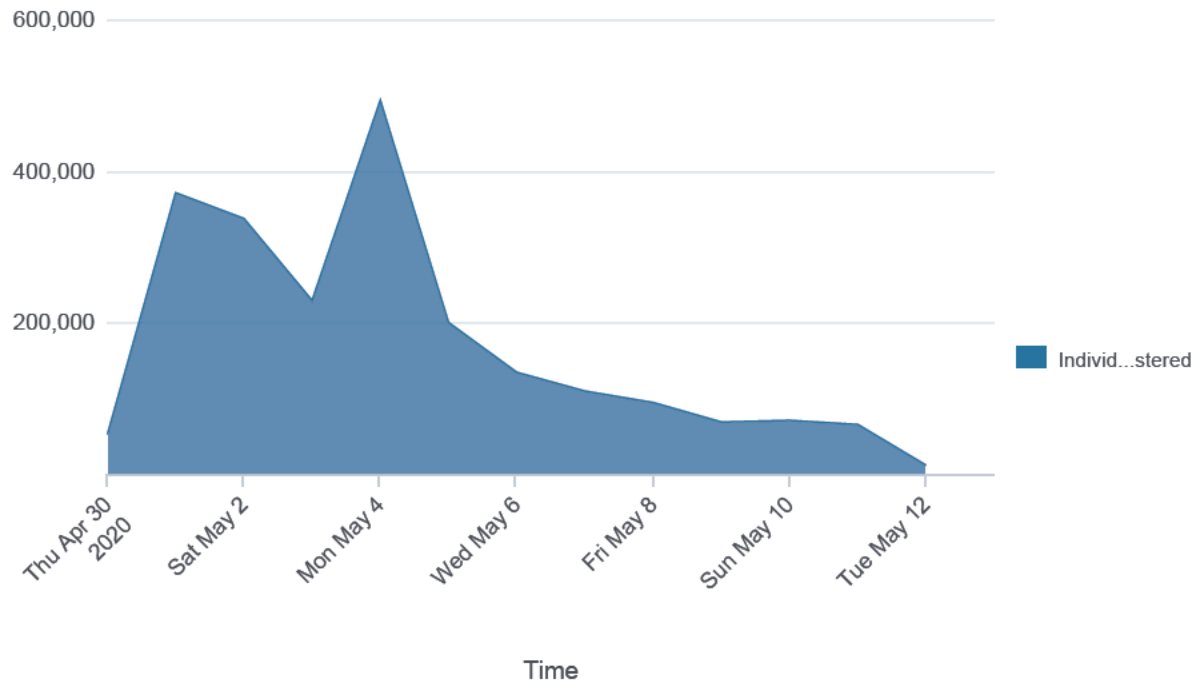
s22

Registrations

Total

5,592,511

Registrations over time



s22

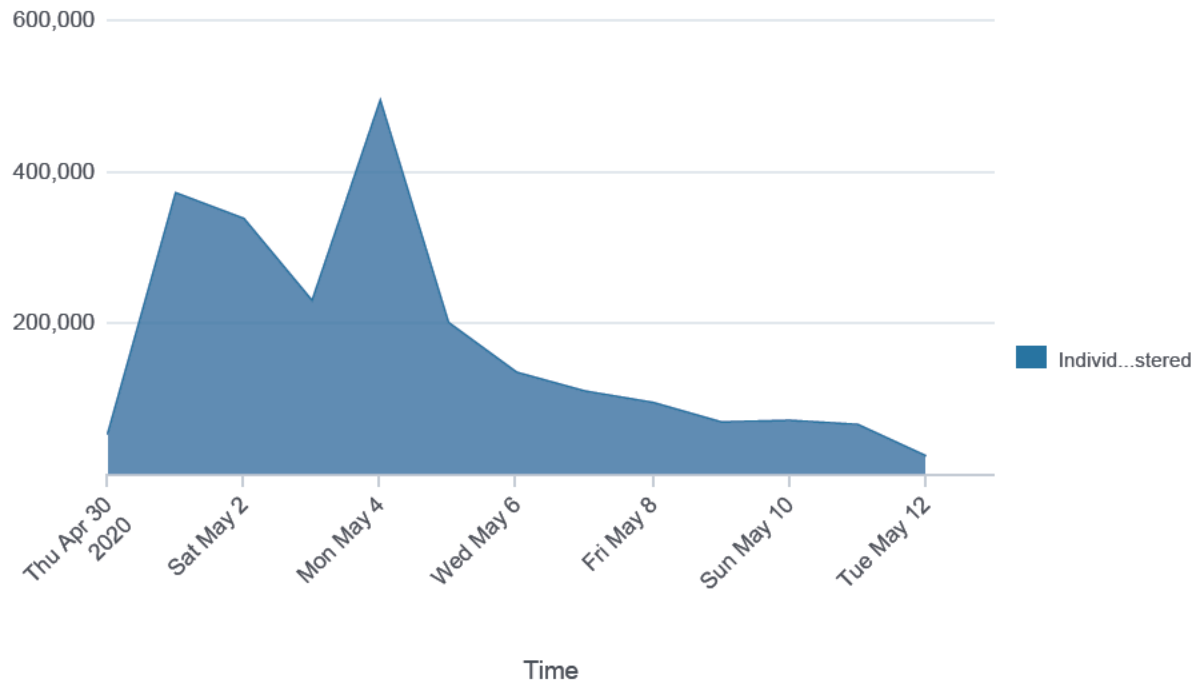
s22

Registrations

Total

5,601,982

Registrations over time



s22

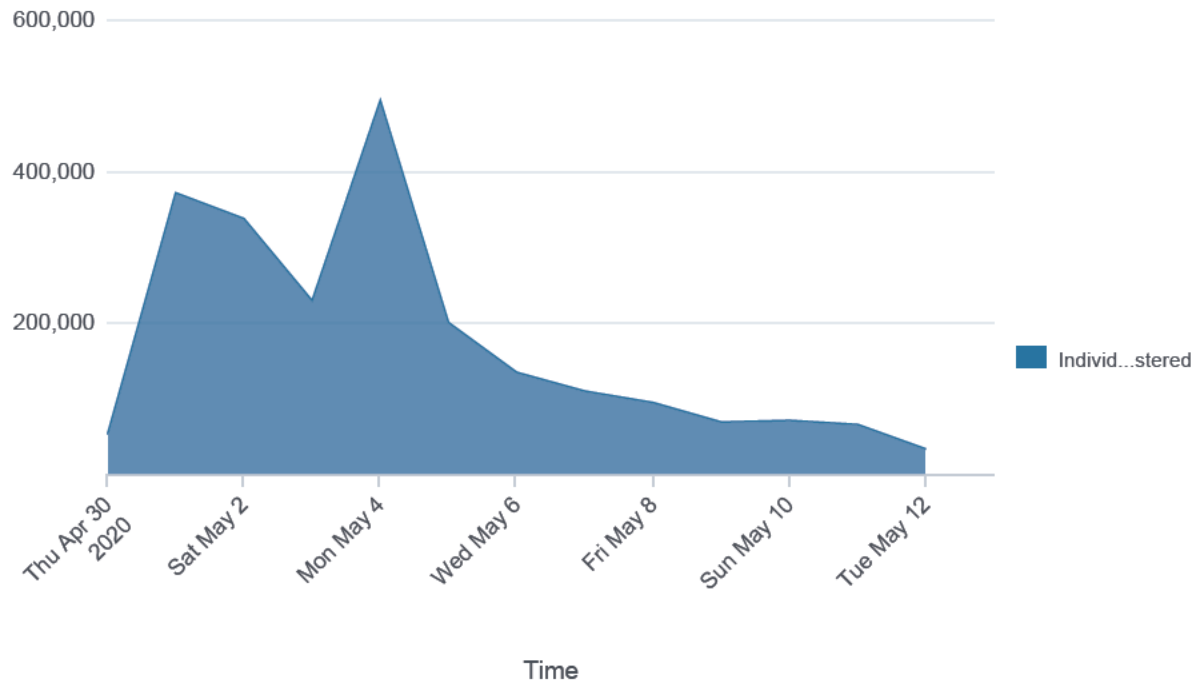
s22

Registrations

Total

5,610,089

Registrations over time



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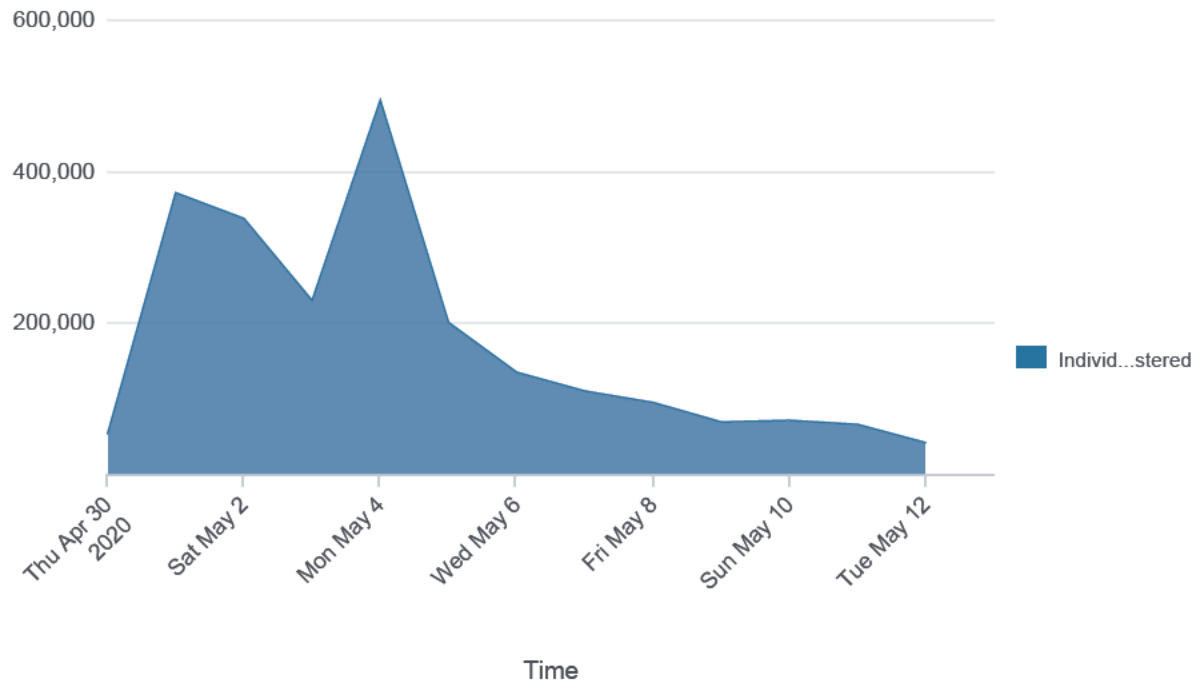
s22

Registrations

Total

5,617,548

Registrations over time



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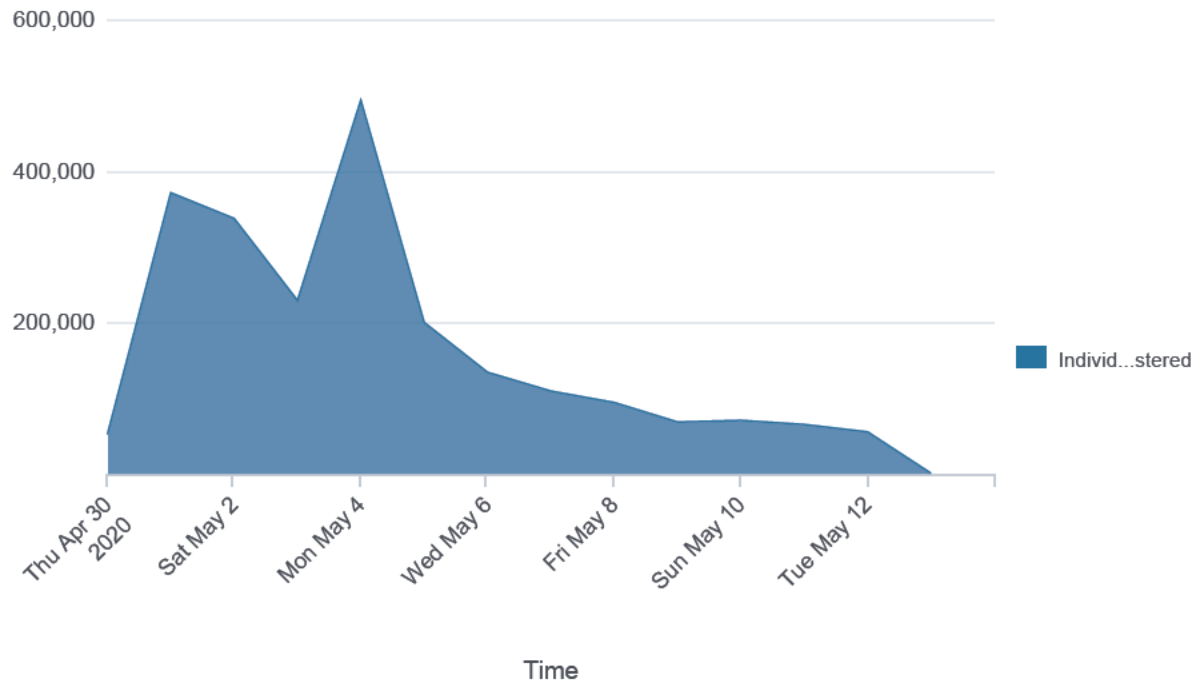
s22

Registrations

Total

5,632,149

Registrations over time



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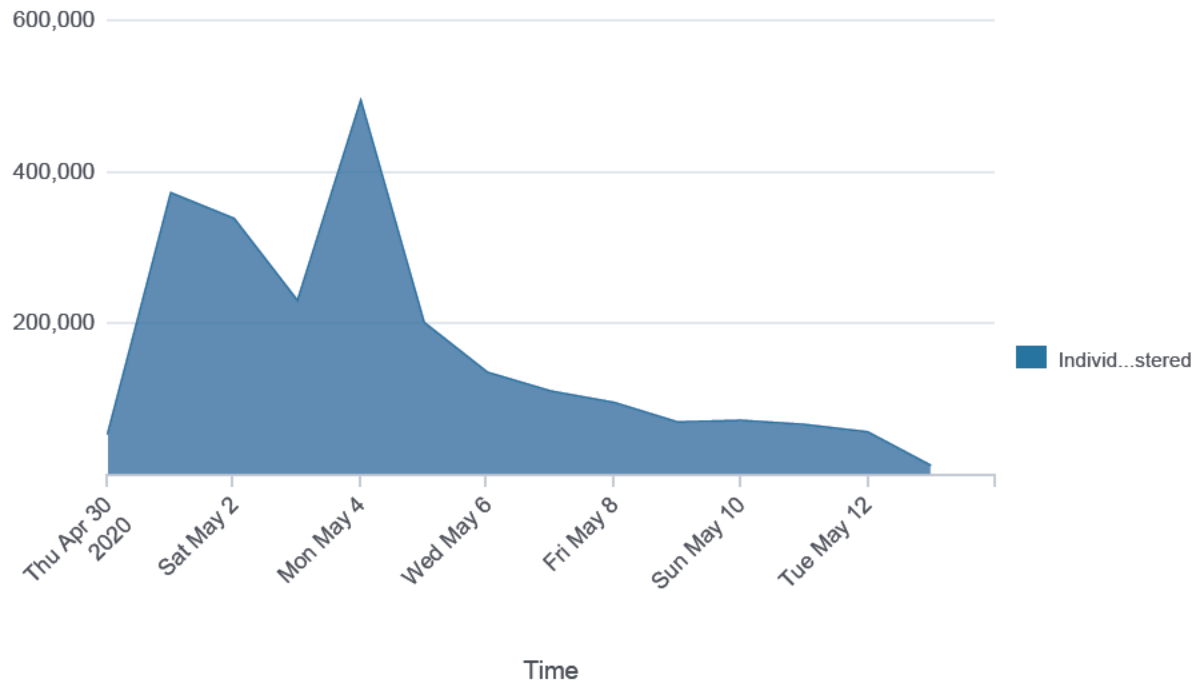
s22

Registrations

Total

5,640,515

Registrations over time



s22

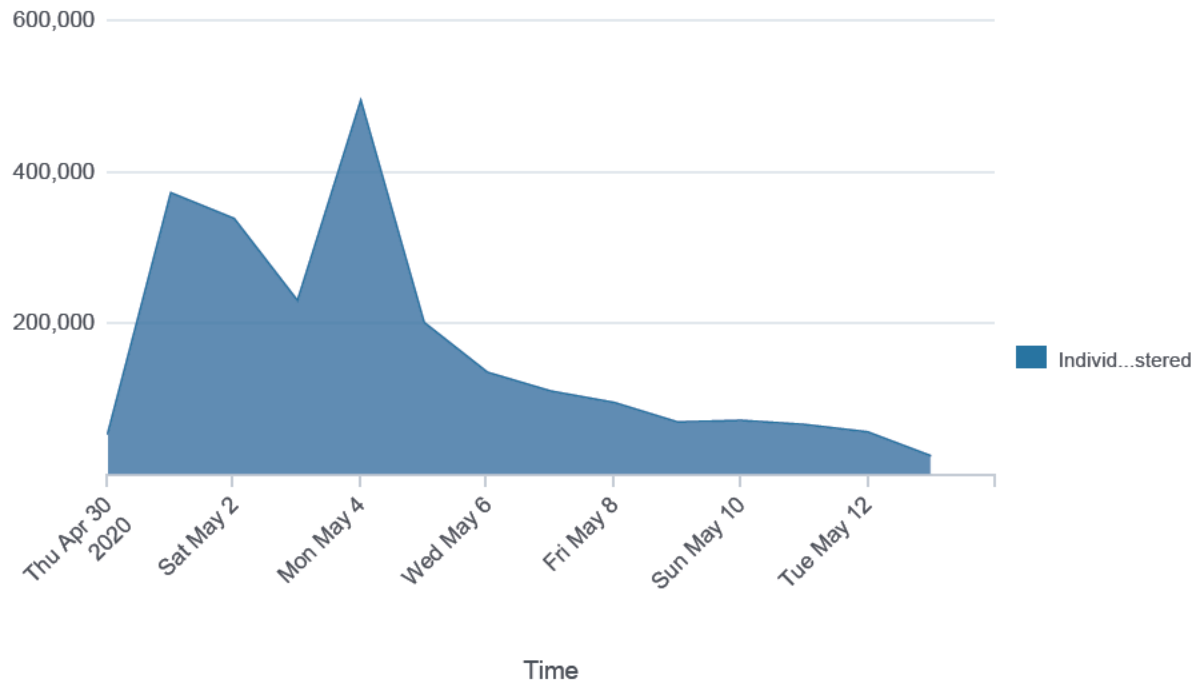
s22

Registrations

Total

5,650,375

Registrations over time



s22

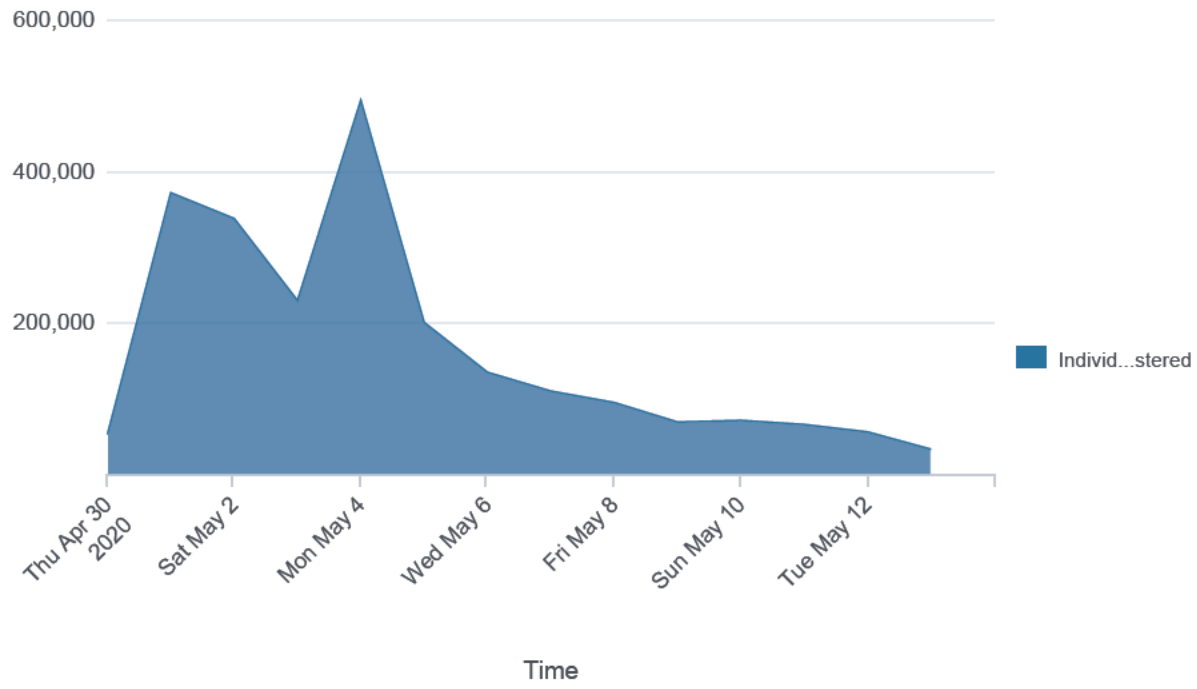
s22

Registrations

Total

5,658,114

Registrations over time



s22

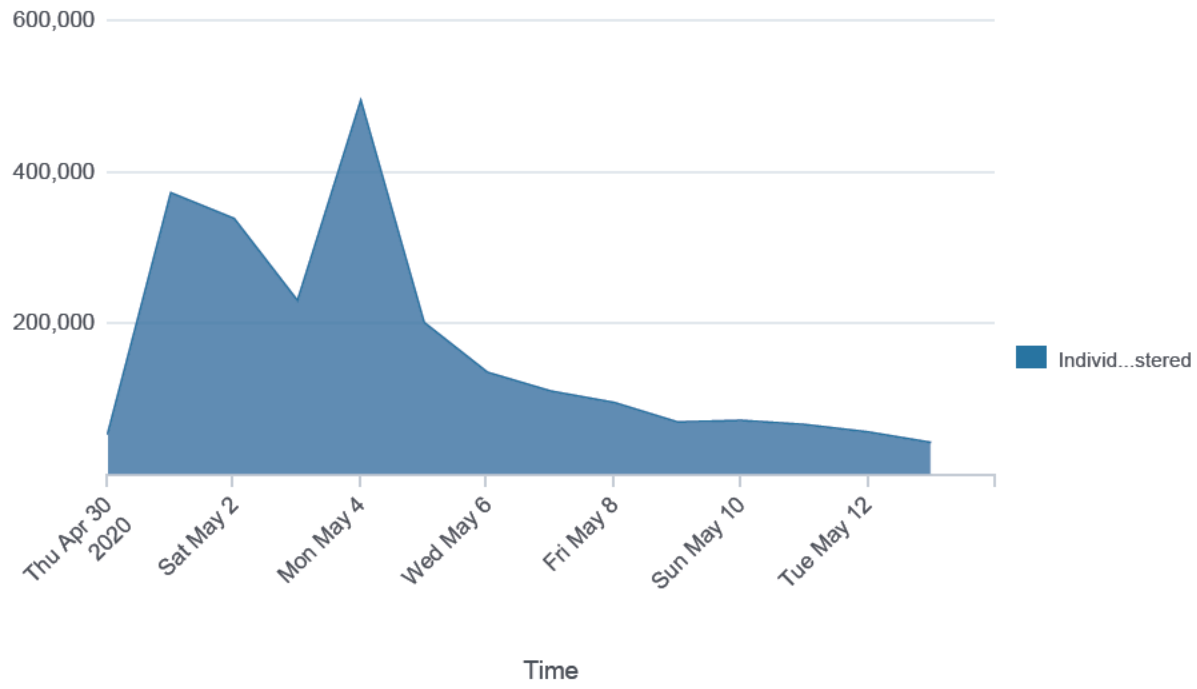
s22

Registrations

Total

5,666,288

Registrations over time



s22

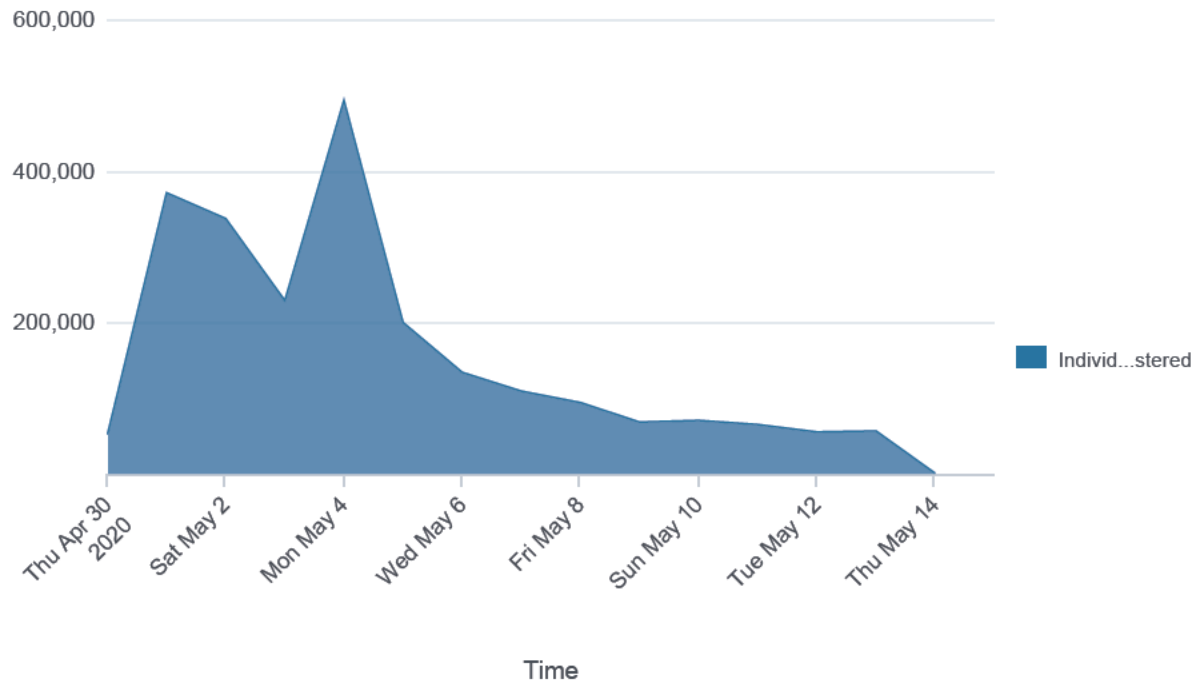
s22

Registrations

Total

5,681,533

Registrations over time



s22

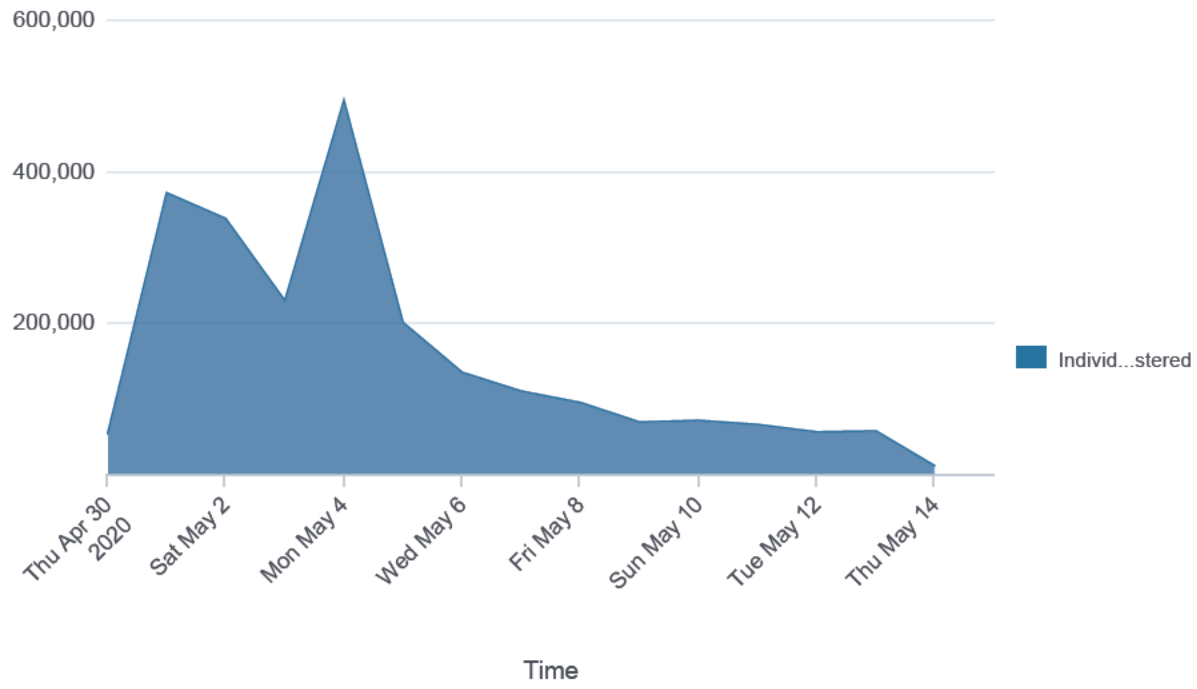
s22

Registrations

Total

5,689,353

Registrations over time



s22

s22

Document Two

s22

From: s22
Sent: Thursday, 30 April 2020 4:48 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15:30 on 30 April 2020 was: 3,347,789

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Friday, 1 May 2020 6:37 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:30 on 1 May 2020 was: 3,470,002

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Friday, 1 May 2020 3:38 PM
To: s22
Subject: [SEC=OFFICIAL:Sensitive] COVIDSafe registrations (PM)

OFFICIAL:Sensitive

Good afternoon

The number of COVIDSafe registrations as at 15:30 on 1 May 2020 was: 3,590,271

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL:Sensitive

s22

Sent: Saturday, 2 May 2020 6:52 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:30 on 2 May 2020 was: 3,847,992

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Saturday, 2 May 2020 3:50 PM
To: s22
Subject: COVIDSafe registrations (PM)

Good afternoon

The number of COVIDSafe registrations as at 15.30 on 2 May 2020 was: 4,025,362

We reached 4 million registrations just before 14.00.

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Sunday, 3 May 2020 7:01 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:50 on 3 May 2020 was: 4,177,477

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Sunday, 3 May 2020 3:49 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15.30 on 3 May 2020 was: 4,292,297

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Monday, 4 May 2020 6:43 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:30 on 4 May 2020 was: 4,400,761

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Monday, 4 May 2020 3:51 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15.30 on 4 May 2020 was: 4,596,408

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Tuesday, 5 May 2020 6:46 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:30 on 5 May 2020 was: 4,891,523

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Tuesday, 5 May 2020 3:35 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15:30 on 5 May 2020 was: 4,995252.

We expect to reach 5 million registrations within the next 30 minutes. I will send a further update at that time.

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Tuesday, 5 May 2020 4:01 PM
To: s22
Subject: [SEC=OFFICIAL] RE: COVIDSafe registrations (PM)

OFFICIAL

Hi everyone

We hit 5 million registrations just before 4.00pm.

Best wishes
s22

OFFICIAL

From: s22
Sent: Tuesday, 5 May 2020 3:35 PM
To: s22
Subject: COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15:30 on 5 May 2020 was: 4,995252.

We expect to reach 5 million registrations within the next 30 minutes. I will send a further update at that time.

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Wednesday, 6 May 2020 6:33 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:30 on 6 May 2020 was: 5,082,052

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Wednesday, 6 May 2020 3:34 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15:30 on 6 May 2020 was: 5,144,772

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Thursday, 7 May 2020 6:32 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:30 on 7 May 2020 was: 5,209,097

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Thursday, 7 May 2020 3:48 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15:30 on 7 May 2020 was: 5,256,942

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Friday, 8 May 2020 6:36 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The number of COVIDSafe registrations as at 06:30 on 8 May 2020 was: 5,311,724

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Friday, 8 May 2020 3:46 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The number of COVIDSafe registrations as at 15:30 on 8 May 2020 was: 5,360,484

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Saturday, 9 May 2020 6:39 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The total number of COVIDSafe registrations as at 06:30 on 9 May was: 5,399,024

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Saturday, 9 May 2020 3:33 PM
To: s22
Subject: COVIDSafe registrations (PM)

Good afternoon

The total number of COVIDSafe registrations as at 15:30 on 9 May was: 5,433,482

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Sunday, 10 May 2020 6:35 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The total number of COVIDSafe registrations as at 06:30 on 10 May was: 5,461,221

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Sunday, 10 May 2020 3:38 PM
To: s22
Subject: COVIDSafe registrations (PM)

Good afternoon

The total number of COVIDSafe registrations as at 15:30 on 10 May was: 5,495,882

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Monday, 11 May 2020 6:40 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The total number of COVIDSafe registrations as at 06:30 on 11 May was: 5,526,143

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Monday, 11 May 2020 3:52 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The total number of COVIDSafe registrations as at 15:30 on 11 May was: 5,556,461

Best wishes

s22
s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Tuesday, 12 May 2020 6:37 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The total number of COVIDSafe registrations as at 06:30 on 12 May was: 5,583,978

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Tuesday, 12 May 2020 4:21 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The total number of COVIDSafe registrations as at 15:30 on 12 May was: 5,610,089

Thanks for your patience.

s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Wednesday, 13 May 2020 6:40 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The total number of COVIDSafe registrations as at 06:30 on 13 May was: 5,632,149

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

s22

From: s22
Sent: Wednesday, 13 May 2020 4:39 PM
To: s22
Subject: [SEC=OFFICIAL] COVIDSafe registrations (PM)

OFFICIAL

Good afternoon

The total number of COVIDSafe registrations as at 15:30 on 13 May was: 5,658,114

Thanks for your patience.

s22
Digital Transformation Agency
s22
dta.gov.au

OFFICIAL

s22

From: s22
Sent: Thursday, 14 May 2020 6:36 AM
To: s22
Subject: COVIDSafe registrations (AM)

Good morning

The total number of COVIDSafe registrations as at 06:30 on 14 May was: 5,681,533

Best wishes

s22
Digital Transformation Agency
s22
dta.gov.au

Document Three

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Tuesday, 28 April 2020 4:42:00 PM
Attachments: s22

OFFICIAL

s22

Issues to flag

s22

As at 3:30pm we were sitting at 2 470 491 unique registrations

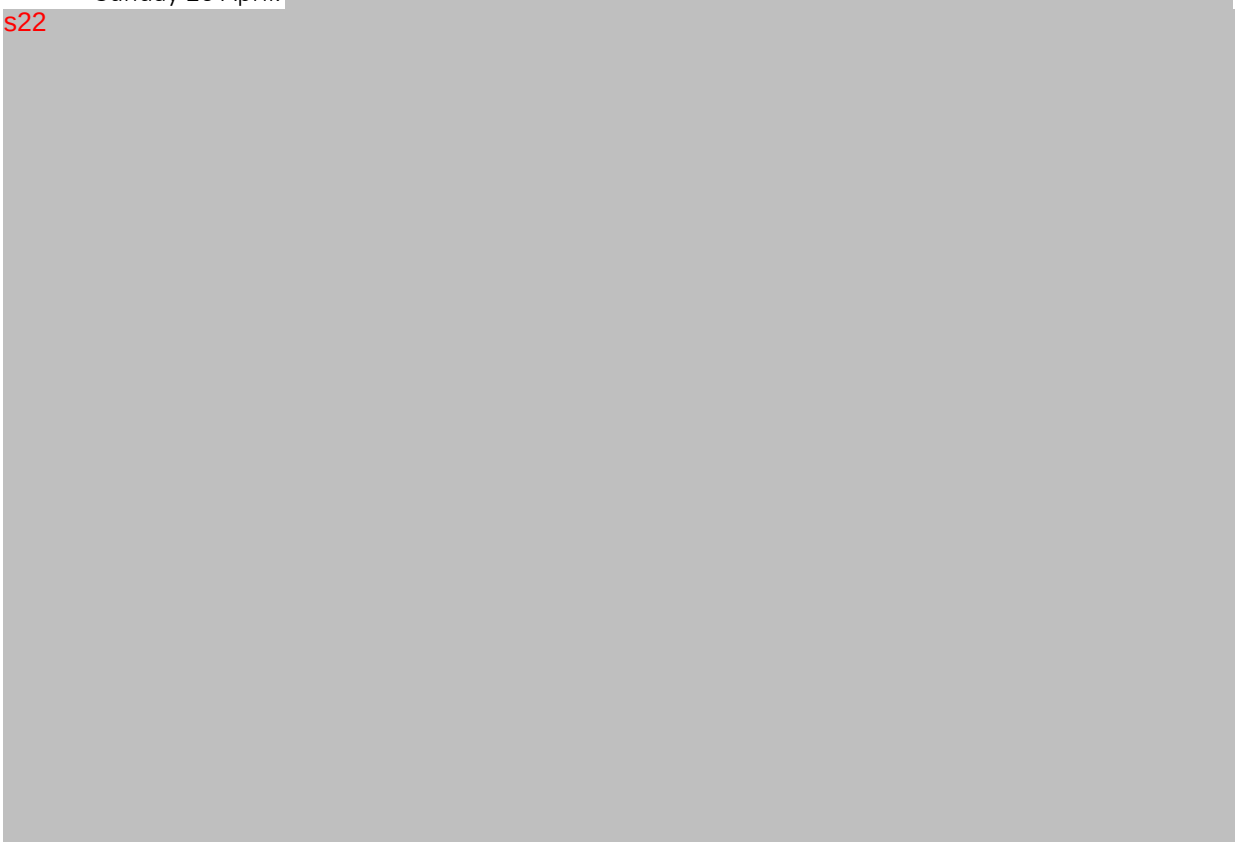
s22

s22

CONTACT TRACING APP

- There have been 2.47 million registrations through COVIDSafe since the app went live on Sunday 26 April. s22

s22



s22 [redacted]

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au
s22 [redacted]

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Digital Response Taskforce
Date: Wednesday, 29 April 2020 5:23:00 PM
Attachments: s22

OFFICIAL

s22

Issues to flag

- For COVIDSafe,
  - We reached 3.0 million unique registrations at 3pm today

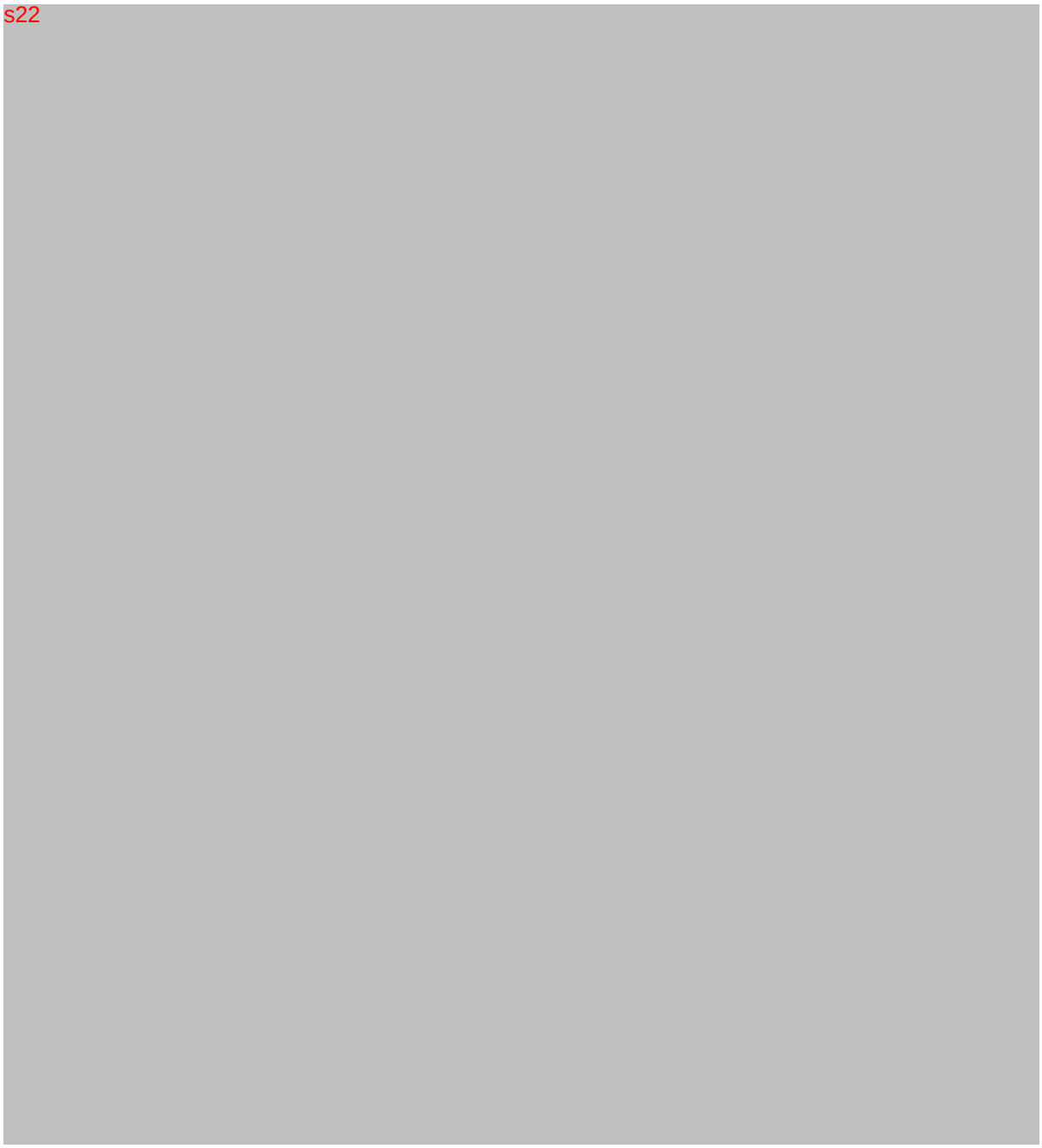
s22

s22

COVIDSafe

- There have been 3. million unique registrations

s22



s22 [redacted]

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au
s22 [redacted]

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Thursday, 30 April 2020 4:41:00 PM
Attachments: s22

OFFICIAL

s22

Issues to flag

- For COVIDSafe
  - At 3.30 pm there were 3,347,789 registrations

s22

s22 [redacted]

COVIDSafe

- We reached 3.34 million registrations through COVIDSafe

s22 [redacted]

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au

s22 [redacted]

s22

OFFICIAL

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Friday, 1 May 2020 3:54:00 PM
Attachments: s22

OFFICIAL

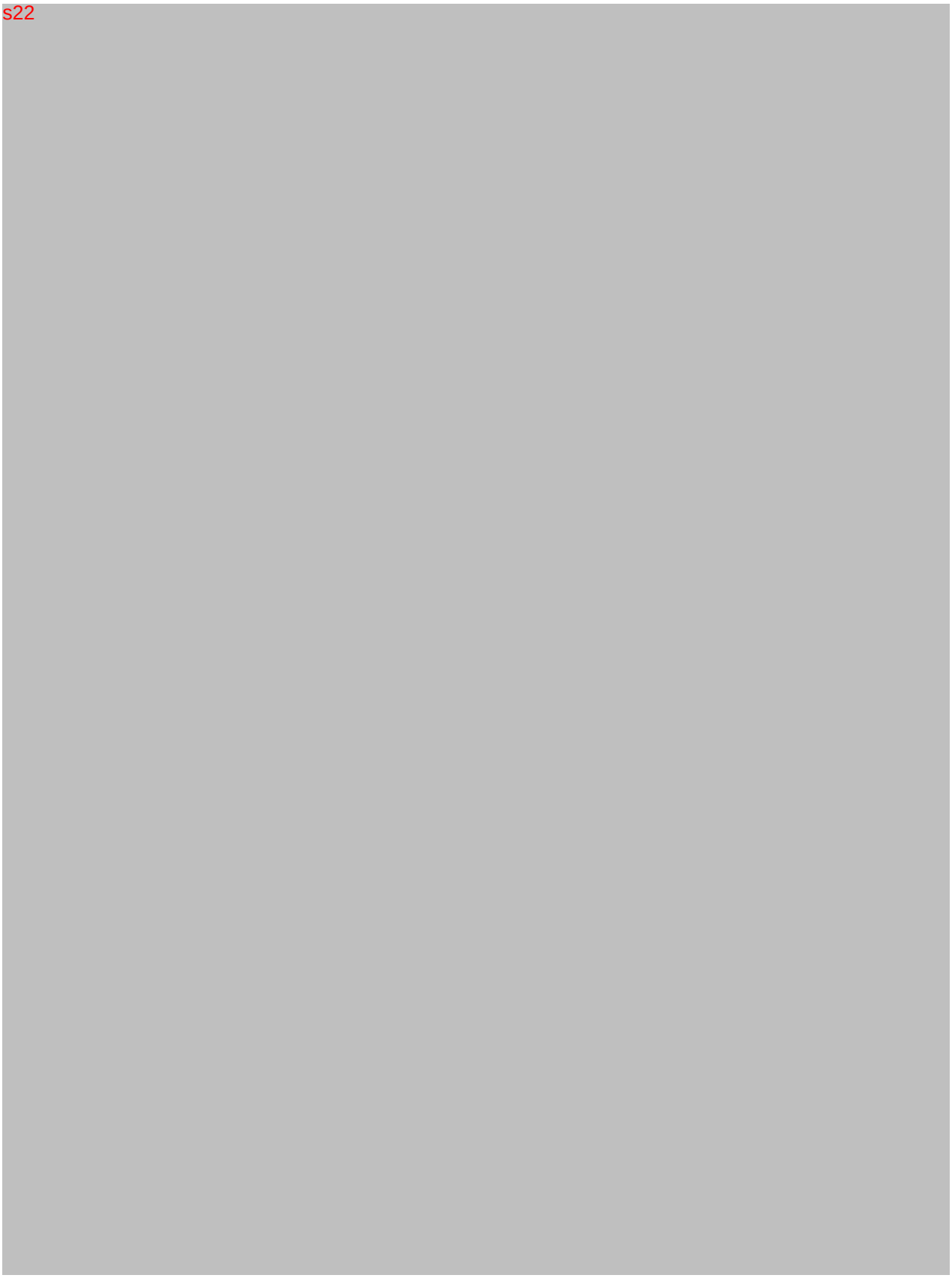
s22

Issues to flag

- For COVIDSafe
  - At 3.30 pm there were 3.53m registrations

s22

s22



Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government

www.dta.gov.au

s22

OFFICIAL

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Monday, 4 May 2020 4:59:00 PM
Attachments: s22

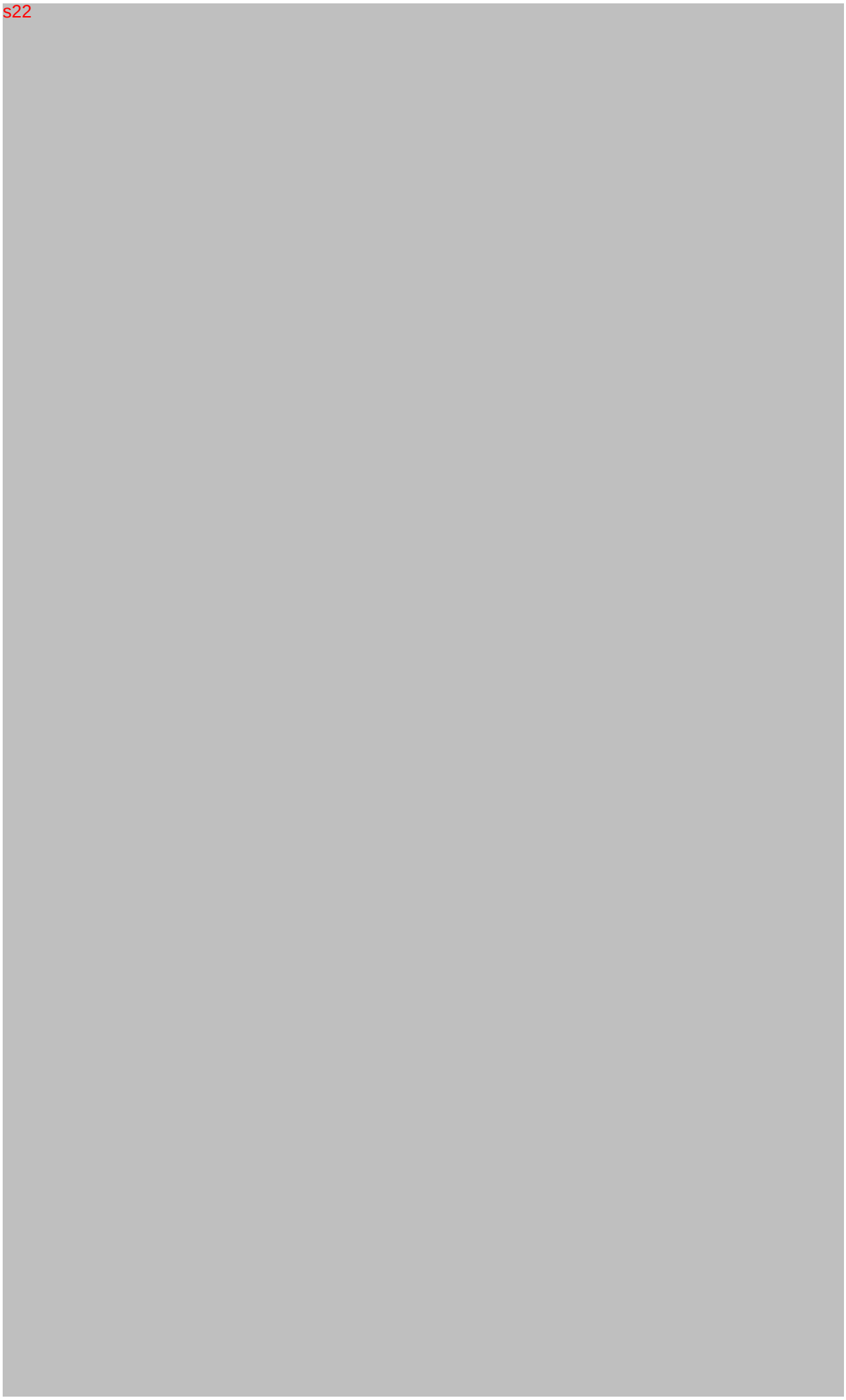
OFFICIAL

s22

Issues to flag

- For COVIDSafe
  - At 3.30 pm there were 4,596,408 registrations

s22


s22

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au
s22

OFFICIAL

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Tuesday, 5 May 2020 5:08:00 PM
Attachments: s22

OFFICIAL

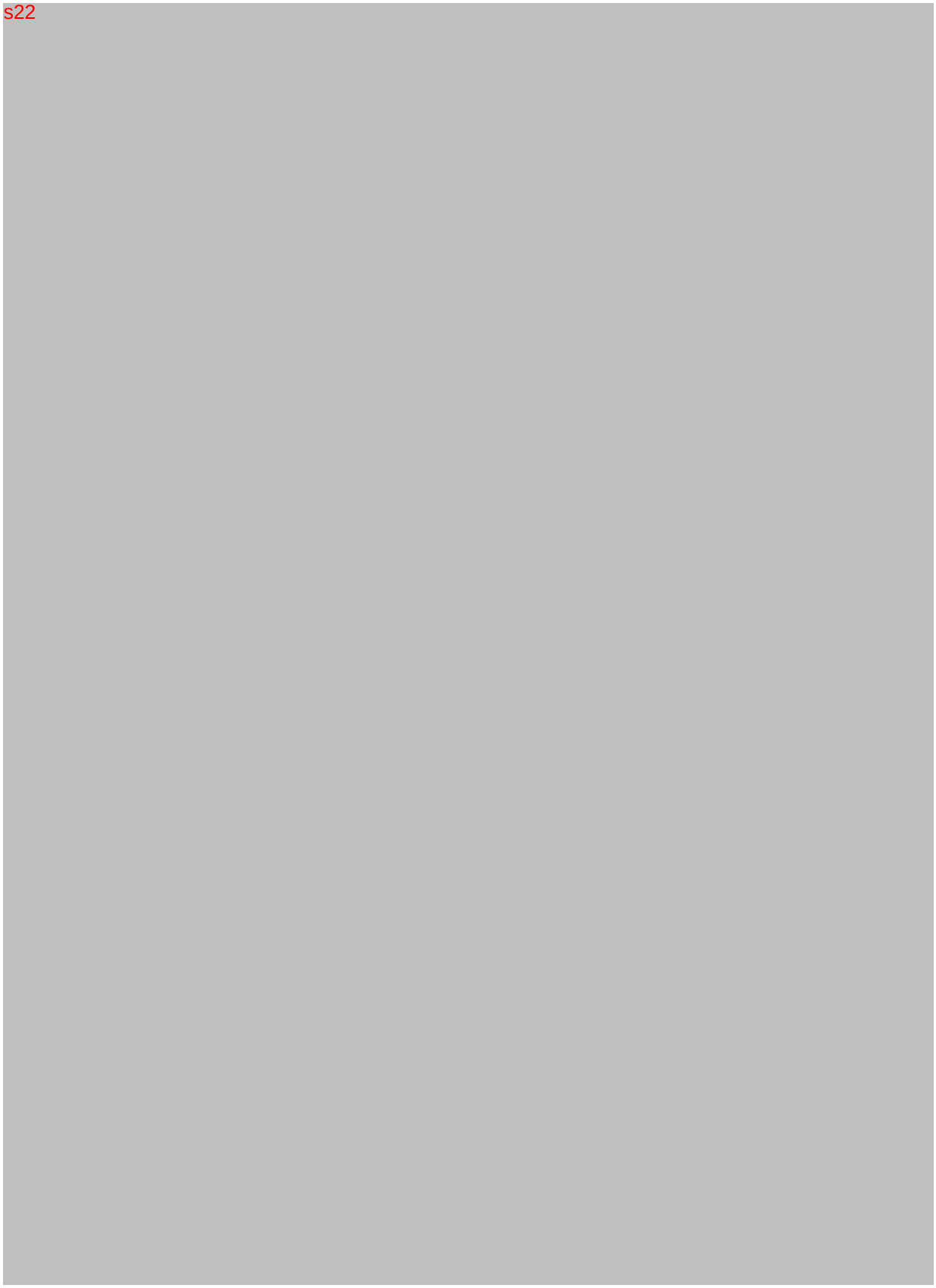
s22

Issues to flag

- For COVIDSafe
  - We hit 5 million registrations just before 4pm today

s22

s22



Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au

s22

OFFICIAL

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Wednesday, 6 May 2020 4:57:00 PM
Attachments: s22

OFFICIAL

s22

Issues to flag

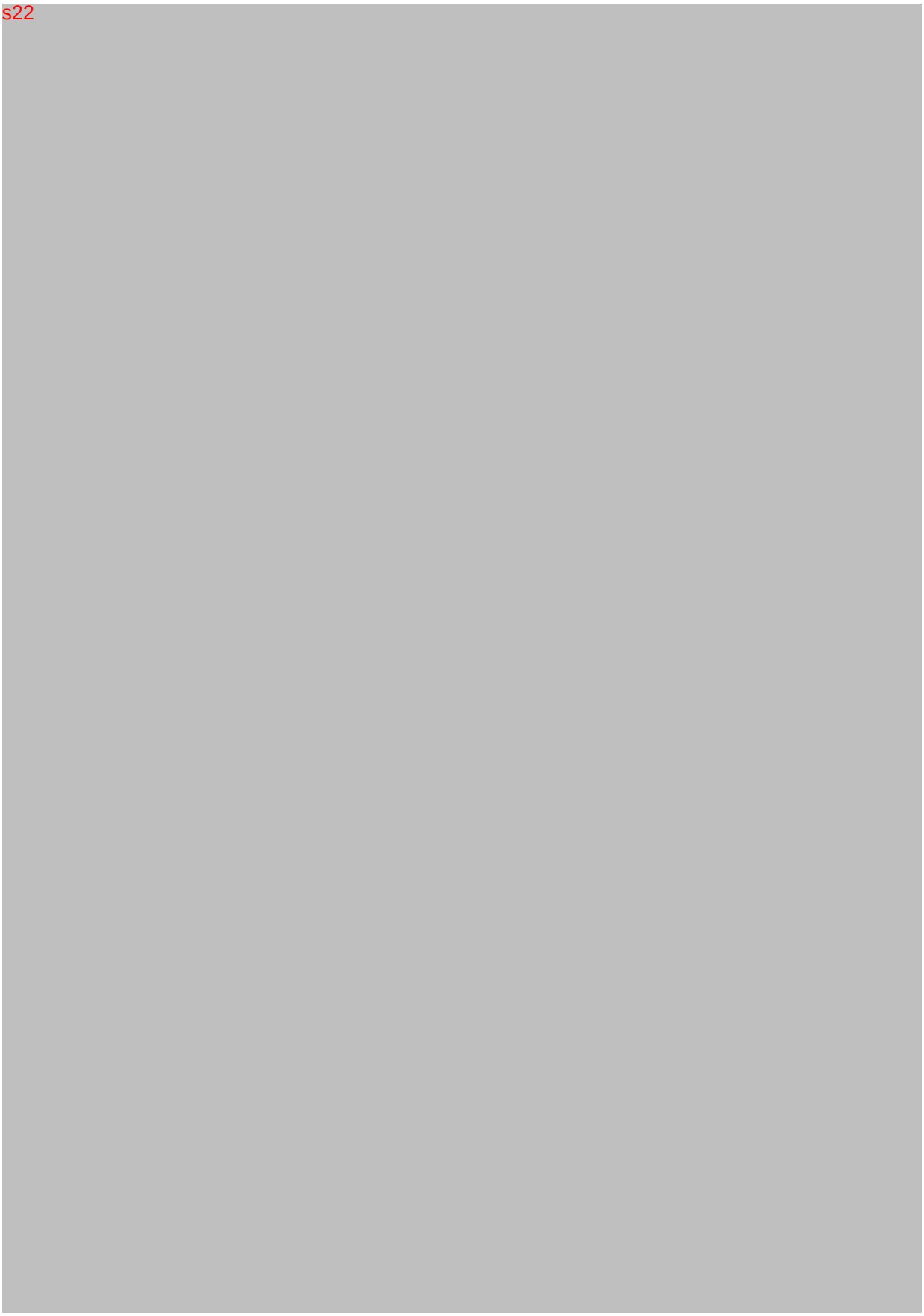
- For COVIDSafe

s22

  - At 3:30pm there were 5,144,772 registrations – a view of day on day registrations is attached

s22

s22



Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)

Australian Government
www.dta.gov.au
s22

OFFICIAL

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Thursday, 7 May 2020 4:46:00 PM
Attachments: s22

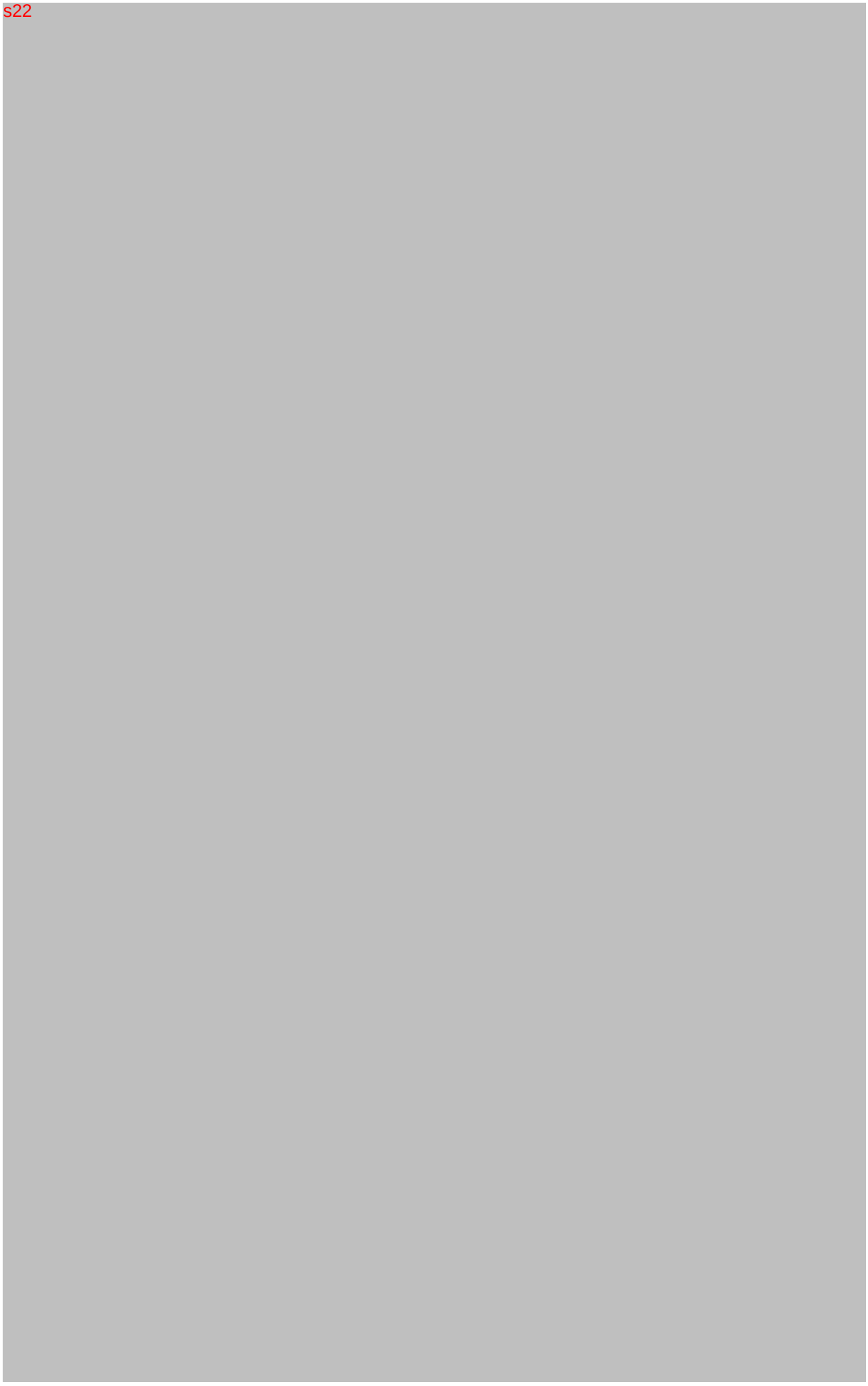
OFFICIAL

s22

Issues to flag

- For COVIDSafe
  - At 3:30pm there were 5,256,942 registrations – a view of day on day registrations is attached

s22


s22

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au
s22

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Friday, 8 May 2020 5:35:00 PM
Attachments: s22

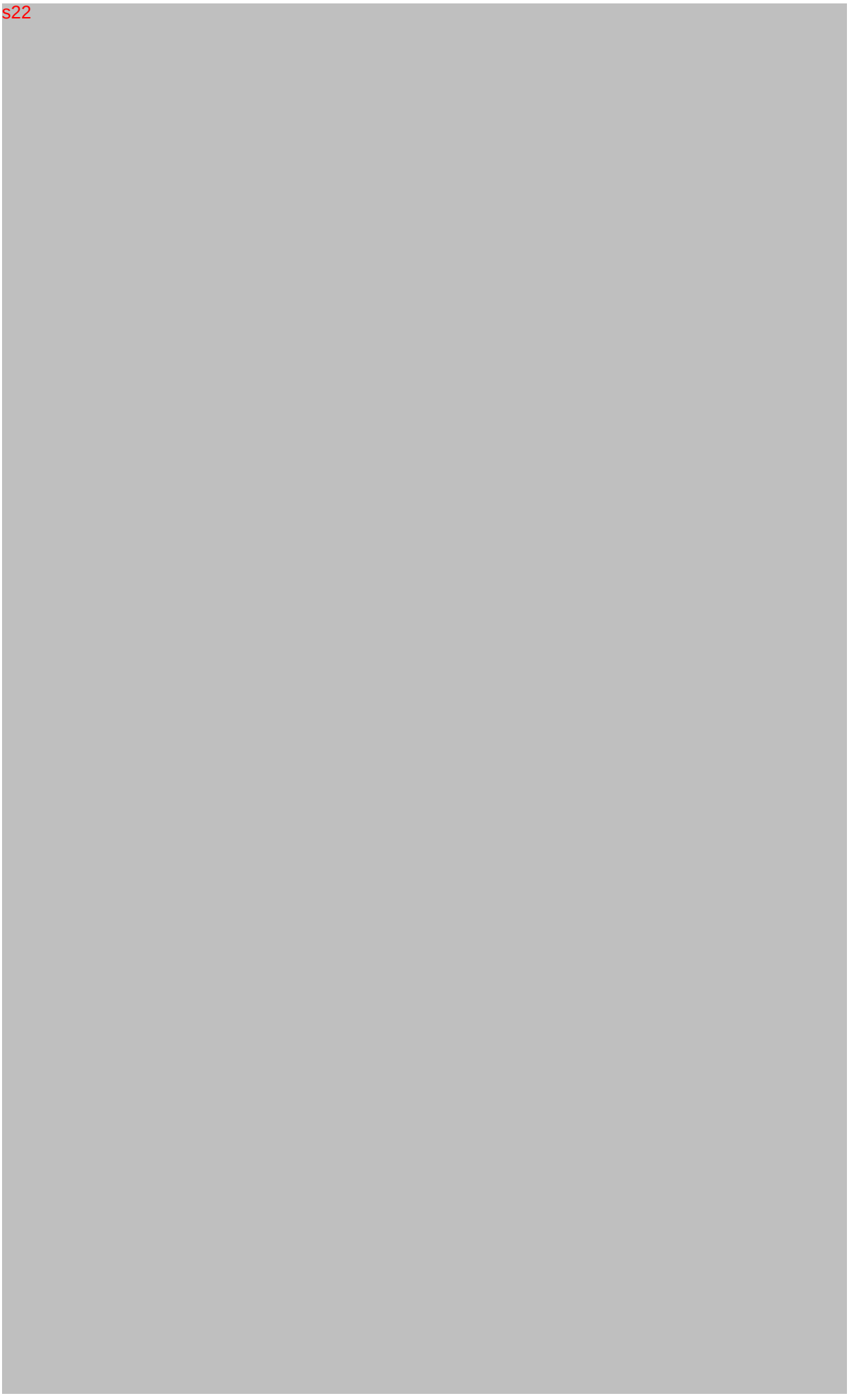
OFFICIAL

s22

Issues to flag

- For COVIDSafe
  - At 3:30pm there were 5,360,484 registrations

s22


s22

s22 [redacted]

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au
s22 [redacted]

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Monday, 11 May 2020 5:25:00 PM
Attachments: s22

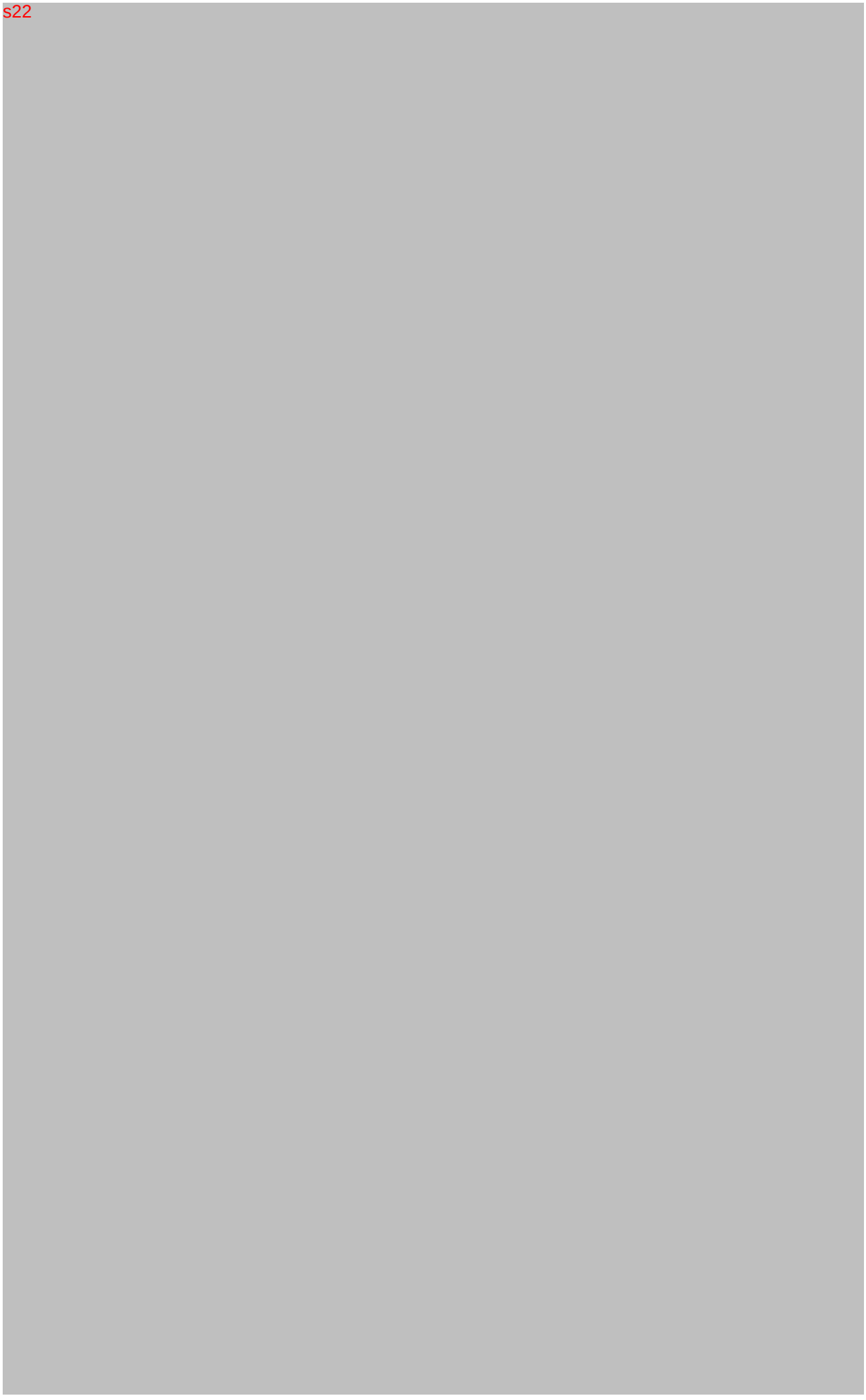
OFFICIAL

s22

Issues to flag

- For COVIDSafe
    - At 3:30pm there were 5,556,461 registrations

s22


s22

s22 [redacted]

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au
s22 [redacted]

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Tuesday, 12 May 2020 5:54:00 PM
Attachments: s22

OFFICIAL

s22

Issues to flag

- For COVIDSafe
  - At 3:30pm there were 5,610,089 registrations, with day on day registration numbers attached

s22

s22

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au
s22

From: Randall Brugeaud
To: Robert, Stuart (MP)
Cc: s22 @servicesaustralia.gov.au"; CAMPBELL, Kathryn; DTA DLO
Subject: Minister"s end of day update: DTA Coronavirus Digital Response Taskforce
Date: Wednesday, 13 May 2020 5:46:00 PM
Attachments: s22

OFFICIAL

s22

Issues to flag

- For COVIDSafe
  - At 3:30pm there were 5,658,114 registrations, with day on day registration numbers attached

s22

s22

[redacted]

Regards,

Randall Brugeaud
Chief Executive Officer
Digital Transformation Agency (DTA)
Australian Government
www.dta.gov.au

s22

[redacted]