



17 July 2020

Our reference: LEX 55642

Mr Ben Fairless
Right to Know

Only by email: foi+request-6406-4d615a4f@righttoknow.org.au

Dear Mr Fairless

Request - administrative access

I refer to your request which was dated and received by Services Australia on 17 June 2020, for access to documents under the *Freedom of Information Act 1982 (FOI Act)*. You requested access to:

I'm hoping you can release the below document under the information publication scheme (IPS):

Tier 2 enquiries on Saturday and during extended hours of business for Medicare and PBS 011-40120070 (<http://operational.humanservices.gov.au/public/Pages/your-health/011-40120070-01.html>)

If not, I request a copy of the document under the Freedom of Information Act'.

On 22 June 2020, Services Australia acknowledged your request and advised that it has administrative access arrangements (the **arrangements**) for the release of certain documents. We advised that, unless you told us otherwise, where appropriate, we would provide you with access to documents through the arrangements.

Services Australia has identified one document (totalling 3 pages) relevant to your request. The document is being released to you, in full, through the arrangements.

Your request has now been finalised.

Further assistance

If you have any questions please email FOI.LEGAL.TEAM@servicesaustralia.gov.au.

Yours sincerely

Freedom of Information Team
Employment Law and FOI Branch | Legal Services Division
Services Australia