 <p>Australian Government Department of Immigration and Border Protection</p>	<p>Sensitive</p> <p>Incident Detail Report</p> <p>As at 08/07/2014</p>	
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Incident Summary

Incident Number:	1-71DPF7	DIAC Notified:	07/05/2011 02:45:00 AM
Type:	Self Harm - Actual	DIAC Notified By:	s. 47F(1)
Level:	Critical	DIAC Contact:	CHRISTINE CHAPMAN
Version:	1	Initial Release On:	07/05/2011 03:38:27 AM
Status:	Closed	Version Released On:	07/05/2011 03:38:36 AM
Location:	Virginia Palms Motel	Transport ID:	
Occurred On:	07/05/2011 02:00:00 AM	Sensitive:	N
Informed By:	Client	Summary:	Client informed Serco supervisor that he heard voices in his head and cut his left wrist with a razor resulting in minor lacerations
Informed On:	07/05/2011 02:00:00 AM	Organisation:	Serco
Location Details:	Virginia Palms APOD	CCTV Recording Number:	

Participants

Client

Participation Type:	s. 47F(1)	Client was armed:	s. 47F(1)
Service Number:		Interpreter:	
Family Name:		Interpreter Id:	
Given Name(s):		TIS Job No:	
Date of Birth:		Comments:	
Minor:			

Staff

Family Name:	s. 47F(1)	Participation Type:	Involved
Given Name(s):		Job Title:	
Login:			
Organisation:	Default Organization		


Incident Details

Version:	2	Created On:	10/05/2011 01:31:57 PM	Created By:	BILL BUNYAN
	s. 22(1)(a)(ii)		people our business		

Page 1 of 2

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Description: Client has been regularly reviewed under the PSP protocols and is now reduced to Ongoing observations.

This incident can now be considered closed.

Version: 1 Created On: 07/05/2011 03:24:36 Created By: BILL BUNYAN
AM

Description: At approximately 0200hrs, Client ^{s. 47F(1)} was observed with what appeared to be blood on his left wrist. When questioned by Serco supervisor ^{s. 47F(1)}, client ^{s. 47F(1)} replied the he heard voices in his head ^{s. 47F(1)}. ^{s. 47F(1)} so client advised that he then cut his wrist with a razor ^{s. 47F(1)}. Client threw the blade into a garden bed.

Supervisor ^{s. 47F(1)} collected the razor from the garden and moved client to a sterile room with a serco officer, as a interim measure. Client was cooperative and complied with instructions from suoervisor.

Supervisor ^{s. 47F(1)} contacted IHMS Triage line and explained the situation, and was advised to place on PSP High Imminent and report back at 0800hrs for further assessment.

Serco Brisbane Duty Manager Bill Bunyan advised along with DIAC Duty Manager and Serco National Duty Manager.

The wounds ^{s. 47F(1)} and was dressed by Serco staff. Client continues to be compliant with instructions.

Further updates to follow.

s. 22(1)(a)(ii)

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Page 2 of 2

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Post Incident Review

INCIDENT NUMBER	1-71DPF7		
INCIDENT TYPE	Self Harm Actual		
DATE	7 May 2011		
STAFF PRESENT	D Bullock		
CAUSE AND CONTRIBUTING FACTORS			
Client self harmed by cutting wrist with razor blade			
ANALYSIS AND EVALUATION OF ACTIONS TAKEN AT THE TIME			
Staff responded and applied first aid. Triage contacted and client placed on watch. Client ultimately placed on PSP and managed accordingly. Subsequent interview with client brought forward that incident was not self harm but s. 47F(1)			
IDENTIFICATION OF ANY GAPS AND PROCESSES, PROCEDURES AND TRAINING REQUIREMENTS			
All appropriate processes and procedures followed. No gaps identified			
ACTIONS REQUIRED INCLUDING NECESSARY CHANGES TO PROCEDURES AND TRAINING REQUIREMENTS			
ACTION	RESPONSIBLE	TIME	
N/A			
REVIEW DATE	N/A	CLOSED DATE	13 May 2011

Signature: D Bullock