



30 September 2020

Our reference: LEX 58707

Posty

Only by email: [foi+request-6748-6e7b0120@righttoknow.org.au](mailto:foi+request-6748-6e7b0120@righttoknow.org.au)

Dear Posty

### **Acknowledgement of your Freedom of Information Request**

I refer to your request for access to documents under the *Freedom of Information Act 1982* (**FOI Act**), made in the following terms:

I request, under the Freedom of Information Act 1982, copies of the following documents:

All documents contained within the files on your "Operational Blueprint" portal:

Optical surveillance 110-11040000

(<http://operational.humanservices.gov.au/public/Pages/compliance-and-reviews/110-11040000-01.html>) Requesting referral for optical surveillance 110-11040010

(<http://operational.humanservices.gov.au/public/Pages/compliance-and-reviews/110-11040010-01.html>)

Referring a case to a provider for optical surveillance 110-11040020

(<http://operational.humanservices.gov.au/public/Pages/compliance-and-reviews/110-11040020-01.html>) Optical surveillance report received from provider 110-11040030

(<http://operational.humanservices.gov.au/public/Pages/compliance-and-reviews/110-11040030-01.html>)'

### **Timeframe for processing your request**

Services Australia received your request on 24 September 2020, and the 30-day statutory period for processing your request commenced from the day after that date. You should therefore expect a decision from us by 24 October 2020. The period of 30 days may be extended if we need to consult third parties or for other reasons. We will advise you if this happens.

### **Charges**

Services Australia will advise you if a charge is payable to process your request and the amount of any such charge as soon as practicable. No charge is payable for providing a person with their own personal information.

### **Your address**

The FOI Act requires that you provide us with an address to which we can send notices. You have advised your electronic address is [foi+request-6748-6e7b0120@righttoknow.org.au](mailto:foi+request-6748-6e7b0120@righttoknow.org.au). We will send all notices and correspondence to this address. Please advise us as soon as possible if you wish correspondence to be sent to another address or if your address

changes. If you do not advise us of changes to your address, correspondence and notices will continue to be sent to the address specified above.

### **Administrative release of documents**

Services Australia has administrative access arrangements (**arrangements**) for the release of certain documents without the need for a formal FOI request. Unless you advise us otherwise, in processing your request we may provide you with documents under these arrangements where appropriate. The arrangements do not extend to information or materials of third parties. You will be notified when documents are released to you under the arrangements.

### **Disclosure log**

Please note that information released under the FOI Act may be published in a disclosure log on Services Australia's website. Section 11C of the FOI Act requires this publication, however it is subject to certain exceptions, including where publication of personal, business, professional or commercial information would be unreasonable.

### **Further assistance**

If you have any questions please email [FOI.LEGAL.TEAM@servicesaustralia.gov.au](mailto:FOI.LEGAL.TEAM@servicesaustralia.gov.au).

Yours sincerely

FOI Registration Officer  
Freedom of Information Team  
Employment Law and FOI | Legal Services Division  
Services Australia