



Document created in accordance with section 17 of the *Freedom of Information Act 1982 (Cth)*

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Request details: *For the period 1 July 2019 to 30 June 2020, the median time taken to process claims for:*

- VEA
 - MRCA, and
 - DRCA
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Median Time Taken to Process Compensation Claims (in days) for the period 1 July 2019 to 30 June 2020.

Claim Type	Target (days)	2019-20*
VEA Disability Pension	100	142
VEA War Widow/er	30	30
MRCA Initial Liability	100	123
DRCA Initial Liability	100	155
MRCA Permanent Impairment	100	177
DRCA Permanent Impairment	100	164
MRCA Incapacity	50	30
DRCA Incapacity	50	33

**Reflects the net median processing times, which excludes withdrawn claims. The 'median' is the middle value in a list of numbers.*