

1 April 2021

[foi+request-7091-7641dea9@righttoknow.org.au](mailto:foi+request-7091-7641dea9@righttoknow.org.au)

Dear Lola,

### ***Freedom of Information Request***

The purpose of this letter is to provide an update on your revised request under the *Freedom of Information Act 1982* (Cth) (FOI Act) that the eSafety Commissioner (eSafety) received on 19 March 2021.

As you know, you have been consulting with eSafety to revise the request you initially lodged on 18 February 2021. We have been consulting to narrow the scope of your request to ensure a practical refusal reason under section 24AA of the FOI Act did not exist.

I am pleased to confirm that as a result of our extended consultation, the practical refusal reason has been addressed and we can now proceed to process your revised request.

### ***Revised scope of your request***

I understand your request is for:

‘Any communications sent or received by the e-safety commissioner containing the following words or phrases: "NCOSE" "traffickinghub" "trafficking hub" or "exodus cry" from the period of March 2018-2021. Final documents only is fine.’

I understand your reference to ‘communications’ to be emails or correspondence sent or received by the eSafety Commissioner, Julie Inman Grant.

I understand your reference to final documents to be final versions of the eSafety Commissioner’s communications.

I understand the period of your request to be 1 March 2018 to 19 March 2021.

As previously discussed, I understand your request does not include news articles, complaints data or publicly available information.

eSafety will begin processing your request pursuant to this understanding.

### ***Charges***

The processing charges which eSafety is entitled to charge are prescribed in the *Freedom of Information (Charges) Regulations 2019*. These charges include:

- searching and retrieving (\$15 per hour)
- making a decision on access (\$20 per hour after the first five hours, which are for free)
- photocopying a written document (10 cents per page)

- making a copy of a written document other than a photocopy (\$4.40 per page)
- postage or delivery (an amount not exceeding cost of postage or delivery)
- transcribing (\$4.40 per page)
- supervising, if the applicant wishes to inspect (\$6.25 per half an hour, or part thereof).

eSafety will, in accordance with section 29 of the FOI Act, advise you if you are liable to pay any charge and provide a preliminary assessment of those charges.

### ***Timeframe for processing***

eSafety received your initial request on 18 February 2021 and the 30-day statutory period for processing your request commenced from the day after that date.

We then gave you notice of a request consultation process on 19 February 2021 and undertook an extended consultation with you. Under section 24AB of the FOI Act, the period from that notice until your revised request on 19 March 2021 is to be disregarded.

You should therefore expect a decision regarding your request by **19 April 2021**, unless the timeframe is extended under the FOI Act. Relevantly, the time period can be extended by 30 days if third party consultation is required.

We will contact you via this email address ([foi+request-7091-7641dea9@righttoknow.org.au](mailto:foi+request-7091-7641dea9@righttoknow.org.au)), unless you advise us otherwise.

Please note that eSafety generally publishes information released under the FOI Act on our disclosure log, subject to exceptions.

Further information about the FOI Act, including eSafety's publication obligations, is available on our website at <https://www.esafety.gov.au/about-us/corporate-documents/freedom-of-information>.

If you have any questions, please contact me.

Kind regards,

FOI Coordinator  
eSafety Commissioner  
E: [enquiries@esafety.gov.au](mailto:enquiries@esafety.gov.au)  
T: 1800 880 176  
W: [www.esafety.gov.au](http://www.esafety.gov.au)

