



Australian Government  
Department of Home Affairs

21 April 2021

Lab, Jamun

BY EMAIL: [foi+request-7140-a76ebe5a@righttoknow.org.au](mailto:foi+request-7140-a76ebe5a@righttoknow.org.au)

**In reply please quote:**

FOI Request: FA 21/03/00834  
File Number: OBJ2021/9119

Dear Lab, Jamun,

**Freedom of Information (FOI) request - Access Decision**

On 10 March 2021, the Department of Home Affairs (the Department) received a request for access to documents under the *Freedom of Information Act 1982* (the FOI Act).

The purpose of this letter is to provide you with a decision on your request for access under the FOI Act.

**1 Scope of request**

You have requested access to the following documents:

*I would like to know the number of citizenship applicants who are waiting to complete the citizenship ceremony, residing in Sydney metro councils (listed below). Please consider only applicants who were approved on or before 31/01/2021. Also, please split the numbers by the council.*

*I would like to know the number of citizenship applicants residing in Sydney metro councils (listed below), who are approved and the number who have completed the citizenship ceremony.*

*Please group the numbers by council and month & year of approval (starting from applicants with approval date on or after 01-June-2020 till present date)*

Bayside Council, NSW  
Hornsby shire, NSW  
City of Penrith, NSW  
City of Willoughby, NSW  
North Sydney Council, NSW  
City of Campbelltown, NSW  
City of Liverpool, NSW  
Northern beaches council, NSW  
City of Parramatta, NSW  
City of Ryde, NSW  
City of Sydney, NSW  
City of Randwick, NSW  
Cumberland city council, NSW  
Lane Cove Council, NSW

*Municipality of Woollahra, NSW  
Municipality of Waverley, NSW  
Camden Council, NSW  
Inner West Council, NSW  
City of Canterbury-Bankstown, NSW  
City of Fairfield, NSW  
Georges River council, NSW  
Ku-ring-gai Council, NSW  
Central Coast Council, NSW  
City of Hawkesbury, NSW  
The Hills Shire, NSW*

## **2 Authority to make decision**

I am an officer authorised under section 23 of the FOI Act to make decisions in respect of requests to access document or to amend or annotate records.

## **3 Relevant material**

In reaching my decision I referred to the following:

- the terms of your request
- the document relevant to the request
- the FOI Act
- Guidelines published by the Office of the Information Commissioner under section 93A of the FOI Act (the FOI Guidelines)
- advice from Departmental officers with responsibility for matters relating to the document to which you sought access

## **4 Document in scope of request**

The Department has consulted with the relevant area of the business in relation to the documents you have requested access to and finds no relevant document holdings.

### ***Searches***

The Department does not hold an existing discrete document that contains the data you are seeking.

The Department has considered whether it can extract this data in accordance with section 17(1) of the FOI Act.

The obligation for retrieving or collating information stored in a computer system arises if:

- the Department could produce a written document containing the information using a computer or other equipment that is ordinarily available to the agency for retrieving or collating stored information, and
- producing a written document would not substantially and unreasonably divert the resources of the agency from its other operations (s17(2))

In *Collection Point Pty Ltd v Commissioner of Taxation* the full bench of the Federal Court decided that if a new computer program is required to be written to produce the document then a computer is not being used in a manner that is ordinarily available to the agency because an extraordinary step is required to be taken<sup>1</sup>.

The Department's ordinary use of computer systems includes measures to produce regular reports on citizenship data; however the data you have requested is of a type that is not produced as part of this regular business reporting cycle.

To compile the information you have requested into a discrete document would require that additional and extraordinary measures be undertaken. This is not what section 17 of the FOI Act requires. Section 17 only requires a new document to be created when it is possible to do so using a computer or other equipment to extract data.

The data you have requested is of a detail that cannot be reported on from the Department's computer systems. Either the data is not collected to that level of detail, or it is not possible to extract the data using a computer system in a manner that is ordinarily available to it.

I am satisfied that the Department is not able to produce a written document containing the information you seek in your request in a discrete form using a computer or other equipment ordinarily available to it.

Having regard to your request and the types of document that may fall within the scope of your request I am satisfied that the searches conducted were extremely thorough and all reasonable steps have been taken to locate any document relevant to your request.

## 5 Decision

Section 24A of the FOI Act provides that the Department may refuse a request for access to a document if all reasonable steps have been taken to find the document and the Department is satisfied that the document does not exist.

I am satisfied that the Department has undertaken reasonable searches in relation to your request and that no documents were in the possession of the Department on 10 March 2021 when your FOI request was received. As such, I am refusing your request based on the application of section 24A of the FOI Act.

## 6 Legislation

A copy of the FOI Act is available at <https://www.legislation.gov.au/Series/C2004A02562>. If you are unable to access the legislation through this website, please contact our office for a copy.

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<sup>1</sup> *Collection Point Pty Ltd v Commissioner of Taxation* [2013] FCAFC 67 [20].

## **7 Your Review Rights**

### *Internal Review*

If you disagree with this decision, you have the right to apply for an internal review by the Department of this decision. Any request for internal review must be provided to the Department within 30 days of you being notified of the decision. Where possible please attach reasons why you believe a review of the decision is necessary. The internal review will be carried out by an officer other than the original decision maker and the Department must make a review decision within 30 days.

Applications for review should be sent to:

By email to: [foi.reviews@homeaffairs.gov.au](mailto:foi.reviews@homeaffairs.gov.au)

OR

By mail to:

Freedom of Information Section

Department of Home Affairs

PO Box 25

BELCONNEN ACT 2617

### *Review by the Office of the Australian Information Commissioner*

You may apply directly to the Office of the Australian Information Commissioner (OAIC) for a review of this decision. You must apply in writing within 60 days of this notice. For further information about review rights and how to submit a request for a review to the OAIC, please see Fact Sheet 12 "Freedom of information – Your review rights", available online at <https://www.oaic.gov.au/freedom-of-information/foi-review-process>.

## **8 Making a Complaint**

You may complain to the Australian Information Commissioner about action taken by the Department in relation to your request.

Your enquiries to the Australian Information Commissioner can be directed to:

Phone 1300 363 992 (local call charge)

Email [enquiries@oaic.gov.au](mailto:enquiries@oaic.gov.au)

There is no particular form required to make a complaint to the Australian Information Commissioner. The request should be in writing and should set out the grounds on which it is considered that the action taken in relation to the request should be investigated and identify the Department of Home Affairs as the relevant agency.

## **9 Contacting the FOI Section**

Should you wish to discuss this decision, please do not hesitate to contact the FOI Section at [foi@homeaffairs.gov.au](mailto:foi@homeaffairs.gov.au).

*Signed electronically*

Glen

**Position number 60081621**

Authorised Decision Maker | Freedom of Information Section  
FOI and Records Management Branch  
Data Division | Strategy and Law Enforcement Group  
Department of Home Affairs